Medication Management (MM) Chapter

MM.04.01.01

Medication orders are clear and accurate.

Element(s) of Performance for MM.04.01.01

2. The hospital follows a written policy that defines the following:
   - The required elements of a complete medication order
   - When indication for use is required on a medication order
   - The precautions for ordering medications with look-alike or sound-alike names
   - Actions to take when medication orders are incomplete, illegible, or unclear

2. The hospital follows a written policy that defines the following:
   - The **minimum** required elements of a complete medication order which must include medication name, medication dose, medication route, and medication frequency
   - When indication for use is required on a medication order
   - The precautions for ordering medications with look-alike or sound-alike names
   - Actions to take when medication orders are incomplete, illegible, or unclear
   - For medication titration orders, required elements include the medication name, medication route, initial rate of infusion (dose/unit of time), incremental units to which the rate or dose can be increased or decreased, how often the rate or dose can be changed, the maximum rate or dose of infusion, and the objective clinical measure to be used to guide changes

   **Note:** Examples of objective clinical measures to be used to guide titration changes include blood pressure, Richmond Agitation–Sedation Scale (RASS), and the Confusion Assessment Method (CAM).

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**Key:**
- ☐ indicates that documentation is required;
- ☐ indicates an identified risk area;

Prepublication Requirements

MM.04.01.01, EP 2 Revisions

The Joint Commission has approved the following revisions for prepublication. While revised requirements are published in the semiannual updates to the print manuals (as well as in the online E-dition®), accredited organizations and paid subscribers can also view them in the monthly periodical The Joint Commission Perspectives®. To begin your subscription, call 800-746-6578 or visit http://www.jcrinc.com.

**Please note:** Where applicable, this report shows current standards and EPs first, with deleted language struck-through. Then, the revised requirement follows in bold text, with new language underlined.

**APPLICABLE TO HOSPITAL ACCREDITATION PROGRAM**

Effective January 1, 2021

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