### Identify patients correctly

**NPSG.01.01.01**

Use at least two ways to identify patients. For example, use the patient’s name and date of birth. This is done to make sure that each patient gets the correct medicine and treatment.

### Improve staff communication

**NPSG.02.03.01**

Get important test results to the right staff person on time.

### Prevent infection

**NPSG.07.01.01**

Use the hand cleaning guidelines from the Centers for Disease Control and Prevention or the World Health Organization. Set goals for improving hand cleaning. Use the goals to improve hand cleaning.