COVID-19 Webinar for Home Care Accreditation

Q&A With The Joint Commission

June 11, 2020
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Pre-Submitted Questions

Will you be able to provide a visit overview of a COVID-19/PUI patient at home? Also, can you address proper bag technique when handling these cases/PUI patients?
Pre-Submitted Questions

Does TJC have an official position on checking temperatures of patients and visitors, knowing that people can be asymptomatic with COVID-19?
Pre-Submitted Questions

Would The Joint Commission request temperature logs for nurses and patients?
Pre-Submitted Questions

What is the required screening process for staff, in-person or attestation? If in-person, is active temperature-taking required? How is this best accomplished? What type of documentation is required?
Pre-Submitted Questions

What are policies and procedures regarding if a patient is exposed to COVID-19 positive staff?
### Pre-Submitted Questions

What PPE is recommended in the home for clinical and non-clinical staff?

<table>
<thead>
<tr>
<th>Suspected or confirmed COVID-19 patient?</th>
<th>Aerosol Generating Procedure?</th>
<th>Amount of COVID in community?</th>
<th>Type of Mask</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>Yes</td>
<td>Any level</td>
<td>FFR, face/eye protection, gloves, gown</td>
</tr>
<tr>
<td>Yes</td>
<td>No</td>
<td>N/A</td>
<td>FFR or mask, face/eye protection, gown, glove</td>
</tr>
<tr>
<td>Unknown</td>
<td>Yes</td>
<td>Moderate or substantial</td>
<td>FFR and face/eye protection</td>
</tr>
<tr>
<td>Unknown</td>
<td>Yes</td>
<td>Minimal or limited</td>
<td>FFR(optional) or mask and eye protection</td>
</tr>
<tr>
<td>Unknown</td>
<td>No</td>
<td>Moderate, Substantial</td>
<td>Facemask and eye protection</td>
</tr>
<tr>
<td>Unknown</td>
<td>No</td>
<td>Limited</td>
<td>Facemask (source control)</td>
</tr>
</tbody>
</table>

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Pre-Submitted Questions

Should oxygen service delivery techs reuse their N95 masks? And how often should they discard for new ones?
Pre-Submitted Questions

Regarding the use of masks, is there any regulation to enforce the use of face masks for visitors inside of health care facilities?
Pre-Submitted Questions

Can we use WHO and CDC guidelines for COVID-19 precautions?
Pre-Submitted Questions

In light of coronavirus, should home health agencies create a separate infection control/hand hygiene policy/procedure for all patients being seen during this time?
Pre-Submitted Questions

What guidelines can you offer regarding infection tracking in home care?
Pre-Submitted Questions

Does TJC envision changes to the infection control requirements for DME in light of what has happened with COVID-19?
Pre-Submitted Questions

What would be your suggestion on decontaminating a home ventilator on a patient unknown to have COVID-19 as opposed to a patient who was positive for COVID-19?
Pre-Submitted Questions

We are an infusion company with standalone infusion centers, and we also infuse in the patient's home. Are there special things you can point out that we need to be doing? We are following CDC guidelines and state DOH guidance.
Pre-Submitted Questions

What will surveyors focus on in upcoming surveys regarding infection control during COVID-19?
Pre-Submitted Questions

What is the guidance regarding telehealth and face-to-face encounters?
Pre-Submitted Questions

What will surveyors be looking at in terms of COVID-19 responses for visit frequencies, social work and chaplain visits?
Pre-Submitted Questions

Is there a set date where nurses are to return to the field to perform visits face to face? Are there any changes to the suspension for face-to-face visits?
Pre-Submitted Questions

In relation to the COVID-19 pandemic, do all policies have to be revised individually to address changes, or will the emergency operations plan take care of identifying all changes, such as infection control and environment of care?
Pre-Submitted Questions

Are policies that support temporary waivers expected by The Joint Commission?
Pre-Submitted Questions

With all the flexibilities and waivers that are being done, where would you base your standards from?
Pre-Submitted Questions

When should hospices start transitioning to normal operations?
Pre-Submitted Questions

When the 1135 waivers expire, will TJC extend any of those waivers?
Pre-Submitted Questions

What will surveyors be looking for, in regard to documentation for emergency operations plan implementation: infection control practices, etc. for activity that occurred during the public health emergency?
Pre-Submitted Questions

Are there any telehealth guidelines?
Pre-Submitted Questions

Our survey is next year. What will the surveyor be looking for when looking back at our activities in response to this pandemic?
Pre-Submitted Questions

How should we handle our annual skills fair? Any education with having the requirement for social distancing?
Pre-Submitted Questions

If the agency’s policy is to screen for COVID-19 each visit, is it okay that staff document screening when positive only?
Pre-Submitted Questions

Do you anticipate nurse practitioners’ signatures being accepted in the future?
Pre-Submitted Questions

What would you say are the top compliance concerns related to the COVID-19 crisis that organizations should be concerned about, considering there has been so many changing regulations and blanket waivers issued during the emergency?
Pre-Submitted Questions

What are other agencies doing for respite placement? This has become a challenge due to facility restrictions, but remains a level of care we are required to provide.
Pre-Submitted Questions

We are due for our survey this year. Can we expect that this will still happen with the current pandemic?
Pre-Submitted Questions

Will surveyors bring their own PPE or will TJC supply it?
Pre-Submitted Questions

Is there a plan for The Joint Commission to resume triennial survey activity? With some organizations staggering their staff and patients wanting delayed treatment, how will organizations be able to ensure our “typical unannounced survey” will be completed fully?
Pre-Submitted Questions

Does The Joint Commission have a time frame identified when onsite surveys will resume? Also, will the onsite surveys be delayed once back on schedule? (i.e. If we usually get our tri-annual review around Q1, every three years, will it be later?)
Pre-Submitted Questions

When will surveys begin for agencies who are due for survey, given the recent civil unrest across the country? What is the expectation? What additional accommodations will agencies be expected to provide for surveyors? Will in-home visits be made?
Pre-Submitted Questions

When do inspections start again? Will they be in person? What precautions are going to be taken?
Pre-Submitted Questions

ILSM’s for COVID-19 areas created for patients: How long can we keep these ILSM’s in place before having to make permanent changes? (Examples: suites too large, both suite doors exiting through another suite, temporary exit signage).
Thank You

We support your efforts in response to the COVID-19 pandemic and hope to provide helpful resources.
Resources

- COVID Resources
  - https://www.jointcommission.org/covid-19/

- Standards Interpretation
  - https://www.jointcommission.org/standards/standard-faqs/