COVID-19 Webinar for Disease-Specific Care Certification

Q&A With The Joint Commission

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Topic for Today

Today’s webinar will be focused on disease-specific care certification related questions. We will not be addressing questions about accreditation to ensure there is time to address all the certification related questions.
Pre-Submitted Questions

We are hearing from some of our partners that The Joint Commission is enforcing new CDC guidance that every person who enters a hospital must be temperature checked. Is this true? Will TJC be enforcing 'guidance' from the CDC on this issue?

Does CMS (and therefore TJC) require temperature as part of staff daily screening?
Pre-Submitted Questions

When we are out in public, should we now wear eye protection as well?
Pre-Submitted Questions

Can you share your recommendations for masking of patients and staff in an inpatient Psych unit?
Pre-Submitted Questions

Do all staff need to wear N95 masks when caring for patients without symptoms or even in the same environment with patients?
# PPE Selection: Risk = Resources Needed

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<tbody>
<tr>
<td>Yes</td>
<td>Yes</td>
<td>Any level</td>
<td>FFR, face/eye protection, gloves, gown</td>
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<tr>
<td>Yes</td>
<td>No</td>
<td>N/A</td>
<td>FFR or mask, face/eye protection, gown, gloves</td>
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<td>No/Unknown</td>
<td>Yes</td>
<td>Moderate or substantial</td>
<td>FFR and face/eye protection, gloves, gown</td>
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<td>No/Unknown</td>
<td>Yes</td>
<td>Minimal or limited</td>
<td>FFR or mask *</td>
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<td>No/Unknown</td>
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<td>Moderate or Substantial</td>
<td>Mask and eye protection *</td>
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<tr>
<td>No/Unknown</td>
<td>No</td>
<td>Minimal or Limited</td>
<td>Mask or cloth covering (source control) *</td>
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FFR: Filtering Facepiece Respirator

* Additional PPE as required by Standard and Transmission based Precautions
Pre-Submitted Questions

After testing positive with COVID-19, asymptomatic x7 days, when is a Community Living Center patient considered safe to return to the Community Living Center?
Pre-Submitted Questions

The best practices suggest COVID testing be done on all elective cases before surgery. Would any citations be given during Disease-Specific Care reviews in which this is not being routinely done?
Pre-Submitted Questions

Individuals contracted COVID-19, can they acquire the virus again or do they develop antibodies preventing them from contracting the virus in the future?
Pre-Submitted Questions

What do I need to have in place in order to house COVID positive patients on the same unit with non-COVID patients?
Pre-Submitted Questions

Looking for any advice on re-opening public areas such as cafeterias.
Pre-Submitted Questions

What are the expectations for cleaning of an ultrasound probe after use if the probe was in a sterile sleeve for use?
The Joint Commission Return to survey activity

- In addition to conducting accreditation surveys, we have been advocating for the safety and wellbeing of healthcare workers at the highest levels of policy making.
- We want to assure you that we want to work together to reduce your risk and ours during the on-site survey/review process.
When and how will review activity resume?

- Review activity has started in low risk areas – includes all programs
- Low risk criteria
  - Number of COVID-19 cases are lower and less impact to organizations
  - The # cases/thousand population and new cases within the county
  - Determination that our staff can travel to that area safely and find appropriate accommodations.
- In addition, your AE will contact you to determine your readiness.
- We are aware that reviews are past their due dates, we will conduct those reviews when we are able.
- Prioritized initials and past due organizations. We will also be looking for organizations due in the next few months that meet the low risk criteria and are currently ready for review.
What instructions have been provided to reviewers?

- Do not travel if you are sick
- Do not travel if you have been in close contact with known or suspected COVID-19 patients
- When traveling you are required to wear a mask/face covering
- **You are required to wear a mask on survey and follow the organization’s guidelines. The organization will provide the PPE to the surveyor as required by their policy.**
- Practice physical distancing
- Practice good hand hygiene
- Follow CDC guidelines
Survey/ Review process

- We will NOT enter an at risk or confirmed COVID-19 room. We will not visit a unit with any confirmed COVID-19 patients.
- We will avoid visiting a unit with any confirmed COVID-19 patients when possible.
- Limited physical review of high risk and aerosol generating procedures
- Consider using a simulation and/or distant review of certain activities/procedures
- Practice social/physical distancing during the review
- Follow “PPE” and risk reduction strategies as established by the CDC
- Limit attendance at group sessions (e.g., opening, briefings, system tracers)
- Limit observers or scribes to avoid additional exposure during the review
Additional information

- We would ask that you do not provide additional avoid dates due to the difficulty in scheduling reviews – avoid dates already submitted will be honored to the extent we can

- Virtual event is a combination of:
  - Secure Zoom technology for the survey and facility review
  - Use of a secure SharePoint site for document upload to review pre review
  - Initial reviews conducted virtually will have a follow-up review on-site.
  - Organization is contacted to verify ability and willingness to participate
Pre-Submitted Questions

CSTK-01 measure doesn't provide a means to exclude case for severe presentations i.e. Cardiac Arrest.
Pre-Submitted Questions

What are the resources available to prepare for a Program Re-certification during the COVID 19 pandemic?
Pre-Submitted Questions

Has there been any discussion of remote reviews?
Pre-Submitted Questions

What is the plan for resuming Disease-Specific Care Certifications (initial and re-certifications)?
Pre-Submitted Questions

What will the review look like?
Pre-Submitted Questions

Will our review be virtual or on-site? Or a combination?
Pre-Submitted Questions

Will there be a special focus on the waivers, disaster documents or IC during Disease-Specific Care virtual survey process?
Pre-Submitted Questions

Our re-certification survey window is 6/18 - 9/16. When/how will we be notified of any updates to this window?
Pre-Submitted Questions

Can we follow Optimist Trial for vitals and neuro checks following alteplase?
Pre-Submitted Questions

What is the status of changing the thrombectomy volume requirement for TSC and CSC's?
Pre-Submitted Questions

How should we prepare for our re-certification visit? When will our re-certification occur?
Pre-Submitted Questions

Will there be an expectation for the individual stroke programs to have a COVID specific protocol written or will the hospital, county and state COVID protocols suffice?
Pre-Submitted Questions

We have been contacted regarding having a virtual re-certification survey. Are there any tips from surveys that have already done this?
Pre-Submitted Questions

What is The Joint Commission’s triage plan to resume Disease-Specific Certifications that have lapsed due to the COVID-19 pandemic?
Pre-Submitted Questions

What changes do you see for the future for Disease-Specific Care with respect to COVID-19?
Pre-Submitted Questions

How soon after the outreach call by the Account Executive will reviewers present to the organization?
Pre-Submitted Questions

Is there specific areas of review that will be focused on testing for COVID-19?
Pre-Submitted Questions

Will there be any timeframe during this pandemic where charts will be excluded from review?
Pre-Submitted Questions

Will the hospital contact receive a readiness call prior to the review?
Pre-Submitted Questions

New York, New Jersey, and Connecticut have travel quarantines for certain states, will survey from those quarantine states travel for surveys?
Pre-Submitted Questions

For virtual survey, does The Joint Commission provide the Zoom bridge and SharePoint site for the facility to access or does the facility provide these?
Pre-Submitted Questions

Will CE requirements for stroke certification be waived for 2020?
Pre-Submitted Questions

Will a Joint Commission visit be held if a hospital is currently surging with COVID patients?
Pre-Submitted Questions

Anticoagulant use for VTE prophylaxis for COVID+ patients who have been critically ill but no PE/DVTs and ready for discharge. Full anticoagulant for 3 - 6 months? What are outpatient or home PT for post COVID infections weakness, how long insurance would cover?
Pre-Submitted Questions

Will the PI focus include the time frame of COVID pandemic?
Pre-Submitted Questions

How do we address the possible negative data results for a Disease-Specific Care measure that may be impacted by screening for and/or caring for a program patient with/or with the potential of COVID?
Pre-Submitted Questions

For Engineering - Is it possible to retain window fans for negative pressure purposes post pandemic? What type of monitoring should be done and/or risk assessment prepared to justify leaving them in place?
Pre-Submitted Questions

Areas that are treating COVID positive patients and can't be accessed by vendors, do the fire alarm life safety equipment need to be tested in these areas or are they okay to be skipped during the inspection only during this pandemic?
Thank You

We support your efforts in response to the COVID-19 pandemic and hope to provide helpful resources.
COVID-19 resources

What Your Organization Needs to Know About the Coronavirus

Trusted Guidance. Trusted Resources.

View resources
Resources

- COVID Resources
  - https://www.jointcommission.org/covid-19/
- Standards Interpretation
  - https://www.jointcommission.org/standards/standard-faqs/