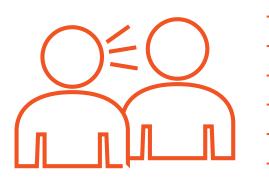
# Take a stand: No more violence to health care workers

#### Forms of violence to health care workers

- Biting
- Kicking
- Punching
- Pushing
- Pinching
- Shoving



- Scratching
- Spitting
- Name calling
- Intimidating
- Threatening
- Yelling



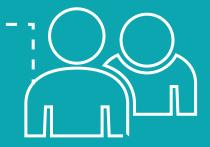
- Harassing
- Stalking
- Beating
- Choking
- Stabbing
- Killing

#### Statistics on violence against health care workers

- 25 percent of nurses reported being physically assaulted by a patient or a patient's family member, and about half reported being bullied (ANA)
- Workers in health care settings are four times more likely to be victimized than workers in private industry (SIA and IAHSSF)
- Health care workers have a 20 percent higher chance of being the victim of workplace violence than other workers (National Crime Victimization Survey)
- Violence-related injuries are four times more likely to cause health care workers to take time off from work than other kinds of injuries (BLS)

nearly **25,000** workplace assaults reported annually occurred in health care and social service settings (OSHA)

75 percent of



#### Violence against health care workers is grossly underreported



#### Health care workers

- think that violence is "part of the job"
- are sometimes uncertain what constitutes violence
- often believe their assailants are not responsible for

### Only 26 percent

of emergency department physicians report violent incidents



their actions due to conditions affecting their mental state





#### **Factors associated with perpetrators of violence**

- Altered mental status or mental illness
- Patients in police custody
- Long wait times or crowding
- Being given "bad news" about a diagnosis
- Gang activity
- Domestic disputes among patients or visitors
- Presence of firearms or other weapons





## What to do when violence occurs



**Report it! Notify leadership, security and, if needed, law enforcement.** 

See **Sentinel Event Alert** Issue 59, "Physical and verbal violence against health care workers," for more information. © 2018 The Joint Commission | May be copied and distributed | Published by the Department of Corporate Communications

