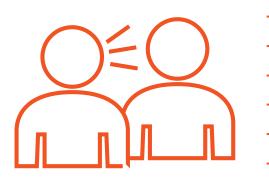
Take a stand: No more violence to health care workers

Forms of violence to health care workers

- Biting
- Kicking
- Punching
- Pushing
- Pinching
- Shoving



- Scratching
- Spitting
- Name calling
- Intimidating
- Threatening
- Yelling



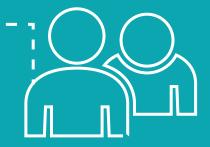
- Harassing
- Stalking
- Beating
- Choking
- Stabbing
- Killing

Statistics on violence against health care workers

- 25 percent of nurses reported being physically assaulted by a patient or a patient's family member, and about half reported being bullied (ANA)
- Workers in health care settings are four times more likely to be victimized than workers in private industry (SIA and IAHSSF)
- Health care workers have a 20 percent higher chance of being the victim of workplace violence than other workers (National Crime Victimization Survey)
- Violence-related injuries are four times more likely to cause health care workers to take time off from work than other kinds of injuries (BLS)

nearly **25,000** workplace assaults reported annually occurred in health care and social service settings (OSHA)

75 percent of



Violence against health care workers is grossly underreported



Health care workers

- think that violence is "part of the job"
- are sometimes uncertain what constitutes violence
- often believe their assailants are not responsible for

Only 26 percent

of emergency department physicians report violent incidents



their actions due to conditions affecting their mental state





Factors associated with perpetrators of violence

- Altered mental status or mental illness
- Patients in police custody
- Long wait times or crowding
- Being given "bad news" about a diagnosis
- Gang activity
- Domestic disputes among patients or visitors
- Presence of firearms or other weapons





What to do when violence occurs



Report it! Notify leadership, security and, if needed, law enforcement.

See **Sentinel Event Alert** Issue 59, "Physical and verbal violence against health care workers," for more information. © 2018 The Joint Commission | May be copied and distributed | Published by the Department of Corporate Communications

