

Milestones on the Journey to Zero Harm in Health Care

1926

- American College of Surgeons publishes first hospital standards manual



1996

- Sentinel Alert Policy is established

1998

- Revised policy to promote self-reporting of errors



2002

- National Patient Safety Goals® program is established
- Speak Up™ patient safety program is launched
- John M. Eisenberg Patient Safety Award with National Quality Forum (NQF) is established



2007

- Improving America's Hospitals: A Report on Quality and Safety is published



2008

- Center for Transforming Healthcare is founded



Targeted Solutions Tool®

2010

- Hand Hygiene

2012

- Safe Surgery
- Hand-off Communications

2015

- Preventing Falls

LEADING
the way to



Heeding the Call

Champions Arise

Path to Progress

Vision to Succeed



1951

- The Joint Commission is formed (as The Joint Commission on Accreditation of Hospitals)



1994

- Joint Commission International (JCI) is founded



2000

- JCI publishes first comprehensive set of international quality standards for hospitals

1999

- To Err is Human: Building a Safer Health System IOM report is published

2004

- IHI 100,000 Lives Campaign



2005

- Designated as a World Health Organization (WHO) Collaborating Centre for Patient Safety Solutions

2005

- The Patient Safety and Quality Improvement Act is enacted



2015

- ORO® 2.0 High Reliability Assessment is released



2016

- Annual Report reports on how well 3,300+ Joint Commission-accredited hospitals performed on individual measures of patient care
- Pioneers in Quality® launched to recognize hospitals driving QI through electronic clinical quality measures

- Envisioning a future of zero harm in health care