## **LEADING** the way to **ZERO**™

# The Joint Commission — Accelerating Progress Through Collaboration



TOGETHER WE CAN DRAMATICALLY IMPROVE PATIENT CARE



It is vital that all stakeholders in our vast health care system work together to improve the care patients receive. We collaborate with numerous stakeholders in our efforts to lead the way to zero harm.

#### These collaborations:

- Promote the development of consistent standards and leading practices across entities
- Facilitate knowledge sharing about critical health care issues
- Contribute expertise to increase awareness and inspire action to improve quality and safety

Our collaborations take many forms. We work with payors, government agencies, quality improvement organizations and health care associations among many others.\*



#### **PAYORS**

The Joint Commission works to establish and cultivate collaborative relationships with third party payors including health plans, pharmacy benefit management companies, liability insurers and State Medicaid authorities.

Swiss Re provides favorable underwriting to organizations using the Joint Commission Center for Transforming Healthcare's high reliability tools.

Anthem provides bonus incentives to its 800+ hospital networks that pursue specific Joint Commission standards and achieve advance certifications.

#### **GOVERNMENTAL AGENCIES**

- Centers for Disease Control and Prevention (CDC)
- Centers for Medicare and Medicaid Services (CMS)
- Office of the National Coordinator for Health Information Technology (ONC)
- National Institute for Occupational Safety and Health (NIOSH)
- National Institute of Mental Health (NIMH)
- National Personal Protective Technology Laboratory (NPPTL)
- Occupational Safety and Health Administration (OSHA)
- Substance Abuse and Mental Health Services Administration (SAMHSA)
- U.S. Food and Drug Administration (FDA)
- U.S. Navy Bureau of Medicine and Surgery (BUMED)

The Joint Commission works collaboratively with the CDC and the FDA to share information on identified safety issues (infection prevention and control breaches, possible venous thromboembolism (VTE)) and engage health departments in the overall goal to prevent health care-acquired infections.

We develop standards based on input from health care professionals, providers, subject matter experts, consumers, and governmental agencies such as CMS.

The Joint Commission's Department of Research, the NIOSH and the NPPTL have been working collaboratively since 2011 on a variety of projects related to respiratory protection. The most recently funded project examined persistent clinical conundrums and operational challenges related to the use of respirators in health care settings.

We work with the ONC on safe health IT issues.

<sup>\*</sup>The stakeholders listed are not a comprehensive list but represent a sample of our past and/or present collaborations.



### QUALITY IMPROVEMENT/SAFETY ORGANIZATIONS

- Consumers Advancing Patient Safety (CAPS)
- ECRI Institute
- Institute for Healthcare Improvement (IHI)
- Institute for Safe Medication Practices (ISMP)
- National Coordinating Council for Medication Error Reporting and Prevention (NCC MERP)
- National Fire Protection Association (NFPA)
- National Patient Safety Foundation (NPSF)
- National Quality Forum (NQF)
- Partnership for Patient Safety® (p4ps®)
- United States Pharmacopeia (USP)

The Joint Commission works with the NFPA on medical oxygen safety issues and together co-published the *Life Safety Book for Health Care Organizations*.

The Joint Commission and the IHI co-published both Fundamentals of Health Care Improvement and The Essential Guide for Patient Safety Officers, Second Edition.

### **HEALTH CARE ASSOCIATIONS**

- AABB®
- Accreditation Council for Graduate Medical Education (ACGME)
- American Academy of Orthopaedic Surgeons (AAOS)
- American College of Emergency Physicians<sup>®</sup> (ACEP)
- American College of Healthcare Executives (ACHE)
- American College of Surgeons (ACS)
- American Heart Association/American Stroke Association (AHA/ASA)
- American Hospital Association<sup>™</sup> (AHA)
- American Medical Association (AMA)
- American Nurses Association (ANA)
- American Society of Health-System Pharmacists (ASHP)
- Association for Professionals in Infection Control and Epidemiology (APIC®)
- Association for the Advancement of Medical Instrumentation (AAMI)
- Association of periOperative Registered Nurses (AORN)
- Global Enteral Device Supplier Association (GEDSA)

Following 98 alarm fatigue-related events and 80 associated deaths, The Joint Commission collaborated with the AAMI and the ECRI Institute to improve alarm-equipped device safety. A Joint Commission National Patient Safety Goal\* was established to reduce alarm-related events over the long term.

The Joint Commission and the AMA co-hosted the National Summit on Overuse focused on reducing: overuse of antibiotics for viral upper respiratory infections; over-transfusion of red blood cells (also known as appropriate blood management); tympanostomy tubes for middle ear effusion of brief duration; early-term non-medically indicated elective delivery of infants; and elective percutaneous coronary intervention (PCI).

Joint Commission Resources collaborated with the APIC to publish the APIC/JCR Infection Prevention and Control Workbook.

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