

Your Guide to Choosing an Accreditor for Your Nursing Home

HOW DOES THE JOINT COMMISSION STAND OUT FROM THE CROWD?

Referrals and Recognitions



Helping you grow your business with referrals and recognitions from states, insurers and payors that trust Joint Commission accreditation as a quality metric for payment approval, network participation and contract or licensure eligibility.

Most Recognized Standards



Developed with input from your industry peers and nationally recognized experts, our standards are considered the industry benchmark for quality and safety.

High Touch



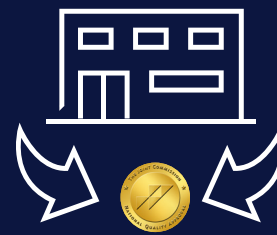
For every phase of your accreditation journey, from getting started to maintaining your achievement, we have responsive staff ready to assist.

Organization-Wide Approach



By looking at the entire nursing home, we can help you minimize risk areas and instill a data-driven culture of excellence in everything you do.

Portfolio of Programs to Meet Your Distinct Quality Needs



We provide the industry's most comprehensive foundation for the delivery of consistent, quality care with focus on Corporate programs to address the unique needs of multi-facility corporation leaders, specialty certifications such as memory care, post-acute care and disease-specific care certifications.

Tracer-Guided Survey Experience



Our unique patient tracer method uses observation and interviews to "trace" an individual's interaction with your organization, reducing paper submissions while getting a real-time analysis of your organization's strengths and challenges.

Employed Surveyor Team



The Joint Commission's surveyor cadre is experienced. Each surveyor sees an average of 30 nursing homes per year, allowing them to bring more field-tested leading practices to you.

What Our Customers Say

Results of 2019 Customer Loyalty Survey from CEOs of Joint Commission-accredited nursing homes and nursing care facilities.



95.9%

Positively rated the survey process on providing a meaningful assessment of organization's strengths and weaknesses*



96.6%

Positively rated the relevancy of Joint Commission standards to the health care services the organization provides*



95.2%

Positively rated the educational value of their accreditation survey*



95.2%

Positively rated the accreditation process on fostering a culture of continuous operational improvement*



96.6%

Positively rated the customer service and support received from Joint Commission staff*

*Rating of 7 or higher on a 0-10 scale