The Joint Commission

GAP Analysis for PCMH Readiness

GAP:	Rating: *(How critical is this GAP to successful PCMH implementation?)* 0 = no impact 5 = medium impact 9 = high impact	Action(s) Needed to Address Gap	Barriers to Success (Real & Potential)	Next Steps

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PCMH Operational Characteristics to consider when completing the Gap Analysis:

Patient-Centeredness

Coordinated Care

Comprehensive Care

Superb Access to Care

System-Based Approach to Quality & Safety

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GAP Analysis for PCMH Readiness

Brainstorm Barriers to Success

Barriers to Success Assessment

Facilitating Change™

About the Tool

- The Barriers to Success Assessment tool is used to identify physical, relationship, financial, political, policy, cultural, or resource barriers you might encounter during your change initiative. These might be barriers the team is currently experiencing or potential barriers the team might experience in the future.

How to Use the Tool

- Have the team brainstorm barriers for each of the categories: physical, relationship, financial, political, policy, cultural, or resource. Add additional categories if necessary and brainstorm barriers for each.
- Then ask team members to consider the potential impact the barriers could have on your project and rate the impact each will have on your project on a scale of 1 (no impact), 5 (medium impact) to 9 (high impact).
- Then consider what actions may be needed to overcome these barriers to success.