Great Achievements Come One Step at a Time

A Snapshot of the Process to Achieve Integrated Care Certification

1. Identify which two components of your health system make sense to certify first
   You can certify many components of your health system, however you’ll want to start with those components that are most prepared to successfully undergo the process and which can be a logical starting point for your organization.

2. Identify a champion(s)
   Identify a person or persons who will be willing to lead the charge to assemble and lead teams from different areas of your health care organization.

3. Review the certification requirements
   Ask your business development representative for access to the E-dition, which is a 90-day electronic trial edition of the standards for Integrated Care Certification.

4. Assess your readiness
   Identify what areas your organization needs to work on in order to be compliant with the certification standards.

5. Apply for certification
   Electronically apply for Integrated Care Certification and identify dates your organization would prefer not to be reviewed.

For more information on Joint Commission Integrated Care Certification, please call (630) 792-5144 or visit us at www.jointcommission.org/integratedcare
6 Identify any gaps in your current processes
   Improve any processes that are not compliant with Integrated Care Certification standards.

7 Prepare for your on-site review
   Have any documentation prepared that may be helpful during the certification review. Be sure to communicate to staff that a certification review will be taking place.

8 Complete any post-review follow up actions
   Complete any follow up tasks your organization needs to complete to achieve Integrated Care Certification.

9 Celebrate and publicize your achievement
   Communicate your successful achievement to your patients, community and employees by utilizing The Gold Seal of Approval® throughout your facility and in any marketing materials.

10 Continue the certification journey for your organization
    Once you’ve successfully been reviewed for certification of two specific health care settings, consider expanding your certification to other settings in your health system.