



# Behavioral Health Home Certification Standards Sampler

## **Behavioral Health Home Certification Requirements**

Behavioral Health Home certification is an additional level of recognition on top of an organization's accreditation. The survey can be done at the same time as the accreditation survey, or in an interim survey.

Behavioral Health Home (BHH) certification is an option available to any organization accredited under the Joint Commission Behavioral Health Care (BHC) accreditation program. The BHH model and the corresponding requirements emphasize the need for the BHH to coordinate and integrate behavioral and physical health care. It is through its strong focus on the coordination and integration of care, treatment, or services that the BHH certification program is expected to be effective in decreasing the high rates of morbidity and mortality found in individuals served with serious mental illness and other behavioral health conditions.

Additional standards apply to Behavioral Health Home certification on top of the accreditation requirements. They are found in the Accreditation Process Information area as "Behavioral Health Home Certification Option."

### **Examples of Behavioral Health Home certification requirements:**

**CTS.02.02.01, EP 7:** The assessment data collected include screening and/or assessment results for, at a minimum, the following chronic health conditions: metabolic syndrome, diabetes, hypertension, heart disease, asthma, COPD, Hepatitis C, HIV/AIDS, obesity, any additional chronic physical health condition that the behavioral health home may regularly find in the population it serves.

**CTS.03.01.01 EP 13:** All physical and behavioral health care, treatment, and service decisions are collaborative and integrated when more than one discipline is involved in the care, treatment and services provided to the individual served.

**CTS 04.01.03 EP 24-25:** The organization identifies the health literacy needs of the individual served and incorporates the health literacy needs of the individual served into his or her education.

**CTS 04.02.25 EP 1:** The organization manages transition of care and access to integrated care, including acute care, management of chronic care, prevention services, behavioral health services, oral health care, vision care and urgent and emergency care

**IM.01.01.01 EP 6:** The organization uses health information technology to do the following:

- Support the continuity of care and the provision of integrated care, treatment, or services
- Document and track care, treatment, or services
- Support disease management, including educating the individual about disease management
- Support preventive care, treatment, or services
- Create reports for internal use and external reporting
- Facilitate electronic exchange of information among providers
- Support performance improvement

**PI.01.01.01, EP 40-42:** Data is collected to monitor performance on:

- Disease management outcomes
- Access to care
- Experience and satisfaction
- Perception of comprehensiveness of care, coordination of care, and continuity of care.



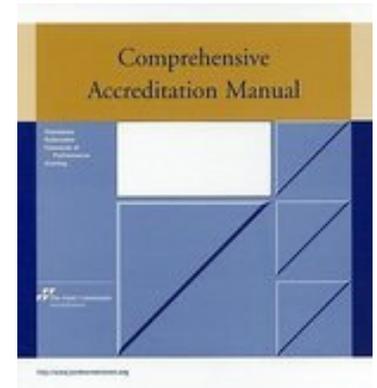
**RI.01.04.03:** The organization provides individuals served with information about the functions and services of the behavioral health home.

## **Obtaining the Accreditation Requirements**

The full text for all behavioral health home certification requirements can be found in the [Comprehensive Accreditation Manual for Behavioral Health Care](#) (CAMBHC). This manual is provided free of charge to organizations applying for accreditation, and free trial access of the electronic version is available prior to applying by contacting us at 630-792-5771 or clicking on the link under the “Requirements” section at [www.jointcommission.org/BHCS](http://www.jointcommission.org/BHCS). **Joint Commission Resources**, a Joint Commission affiliate, also publishes the behavioral health care standards in a variety of formats for those not intending on applying or for those who wish to have additional resources. They can be found at [www.jcrinc.com](http://www.jcrinc.com), or by calling the Customer Service Center at (877) 223-6866.

You may also take advantage of a free resource called the Standards Interpretation Group, a help desk for answering specific standards-based questions. The phone number is (630) 792-5900; or access a question submission form (and see FAQs) under “Standards” at [www.jointcommission.org](http://www.jointcommission.org).

For information about accrediting or certifying your organization, or to schedule an orientation to the accreditation manual, contact the Joint Commission’s Business Development unit at (630) 792-5771, or visit [www.jointcommission.org/BHCS](http://www.jointcommission.org/BHCS).



## **Who Can Be Accredited?**

Joint Commission accreditation and health home certification are both awarded for a 3-year period. Any behavioral health care organization may apply for Joint Commission accreditation so long as they have provided care, treatment or services to at least three individuals, with at least two active at the time the initial on-site survey is conducted.

The Joint Commission accredits a wide range of behavioral health care programs and services. This includes:

- Addiction Treatment services/programs including residential, outpatient, partial hospitalization and detox
- Opioid Treatment Programs
- Dual Diagnosis and Mental Health programs/services
- Eating Disorders Treatment
- Supervised/Supportive Living Services
- Prevention/Health Promotion Services
- Corrections/Forensic programs
- Outdoor and/or animal-assisted therapy programs
- Technology based (online) services

Joint Commission Accreditation is organizationally-based, so during the on-site survey we will evaluate any and all parts of your organization for which we have accreditation standards.

## **Accreditation Fees**

Accreditation fees are volume-based and dependent upon the number of sites/locations operated. Please see our fee worksheet and cost examples at [www.jointcommission.org/BHCS](http://www.jointcommission.org/BHCS) under “Cost” or call us to get an estimate at (630) 792-5771.

## Additional Resources:

I have a question about...	I should contact...
<p><b>Getting Started</b></p> <ul style="list-style-type: none"> <li>➤ Receiving a free trial of the standards</li> <li>➤ Why choose The Joint Commission</li> <li>➤ Steps in the process</li> <li>➤ Free webinars or workshops</li> <li>➤ Requesting an application</li> <li>➤ General behavioral health care accreditation/certification information &amp; cost estimates</li> </ul>	<p><b>Accreditation Team</b>  <b>Call:</b> 630-792-5771  <b>Email:</b> <a href="mailto:BHC@jointcommission.org">BHC@jointcommission.org</a>  <b>Website:</b> <a href="http://www.jointcommission.org/BHC">www.jointcommission.org/BHC</a></p> <p>Also, visit these segment specific pages beginning with <a href="http://www.jointcomission.org">www.jointcomission.org</a>:</p> <ul style="list-style-type: none"> <li><b>/BHC</b> General behavioral health accreditation information</li> <li><b>/BHCS</b> Information about preparing for accreditation, including free webinars</li> <li><b>/BHCA</b> Information about maintaining behavioral health accreditation</li> <li><b>/BHH</b> Information about Behavioral Health Home certification</li> <li><b>/BHCins</b> List of liability insurers offering discounts to accredited organizations</li> </ul>
<p><b>Managing the Accreditation Process</b></p> <ul style="list-style-type: none"> <li>➤ Completing my application</li> <li>➤ Scheduling a survey date</li> <li>➤ Completing any requirements after our survey</li> <li>➤ Any major changes to your organization or leadership staff</li> </ul>	<p><b>Account Executive</b> (available after application has been sent)  <b>Call:</b> 630-792-3007</p>
<p><b>Standards Help</b></p> <ul style="list-style-type: none"> <li>➤ Interpretation of specific behavioral health care accreditation requirements</li> <li>➤ How to comply with a specific accreditation requirement</li> </ul>	<p><b>Standards Interpretations Group</b>  <b>Call:</b> 630-792-5900  <b>Email:</b> <a href="mailto:SIGinquires@jointcommission.org">SIGinquires@jointcommission.org</a>  <b>Website:</b> <a href="http://www.jointcommission.org/standards">www.jointcommission.org/standards</a></p>
<p><b>Manuals, Education and Training</b></p> <ul style="list-style-type: none"> <li>➤ Purchasing a standards manual</li> <li>➤ Registering for a Joint Commission education program or conference</li> <li>➤ Training resources for staff including publications</li> </ul>	<p><b>Joint Commission Recourses (JCR)</b>  <b>Call:</b> 877-223-6866  <b>Email:</b> <a href="mailto:jrcustomerservice@pbd.com">jrcustomerservice@pbd.com</a>  <b>Website:</b> <a href="http://www.jcrinc.com">www.jcrinc.com</a></p>