

Accreditation for Medical Group

**Practices** 



Stand out in the market by earning the industry's most recognized quality distinction.

# **Benefits of Joint Commission Accreditation**

- Enhance and objectively validate your performance reliability
- Proactively minimize risk areas for your clients, staff and brand
- Create a performance-focused competitive edge to help boost market share
- Leverage a vetted framework to grow or expand services
- Meet state/federal mandates or eligibility requirements for payors and network providers

# Certifications that Advance Quality

 Primary Care Medical Home Certification

Focuses on care coordination, access to care, and partnership with the patient

Integrated Care Certification
 Looks at clinically integrated care
 processes between two or more
 components of health system

#### **How We Differ**

- Exceptional customer service and educational resources
- Survey that is tailor-made for your settings and services
- Streamlined process to serve multi-site providers with one survey, one application
- On-site delivery of accreditation report to expedite receipt of your accreditation decision

"There are options when it comes to accreditation, but none of the others have the hands-on approach The Joint Commission offers. The Joint Commission had the most experience with the strategies of process improvement in an ambulatory care setting. We felt the collaborative culture and hands-on approach they offered was unlike any of the competitors. The Joint Commission is vested in how they can help us improve – everything is a teaching opportunity."

Ann Lewis CEO, CareSouth Carolina

#### **Standards**

Our requirements are a practical, industry-vetted framework to help you minimize risk and boost consistency in how care and services are delivered. Our standards focus on key operational areas that most impact the safety and quality of personal care services, such as:

- Staff competency
- Patient assessment
- Emergency management
- Infection control

#### **Our On-site Survey Experience**

Customers describe The Joint Commission's survey process as educational and collaborative — an opportunity to enhance business practices guided by trusted industry experts. Our surveyors assess compliance to our standards in real time, guided by the client experience and our unique "tracer" method. We conclude by providing your leadership team a thorough, objective assessment and practical strategies for ongoing performance improvement.

# **Fees**

Accreditation fees average pennies per patient/client, per day. The three year award averages \$12k for most providers and is based on an organization's patient volume and number of sites. There are no hidden or extra fees and The Joint Commission spreads the cost of accreditation over a 3-year period. Pricing worksheets are available online.

# The Tools to Help You Succeed

- Dedicated account executive to guide you through your accreditation journey
- Standards Interpretation Group for help on standards compliance questions
- Personalized web account to manage your application, account, and communications from The Joint Commission
- Publicity kit and listing on The Joint Commission's web site, Quality Check® to assist with promoting your achievement
- Checklists, webinars, seminars and much more to help you prepare for and maintain your accreditation



# FOR MORE INFORMATION

Please call 630.792.5286, email ahcquality@jointcommission.org or visit www.jointcommission.org/ahc.

