The Joint Commission Center for Transforming Healthcare’s Targeted Solutions Tool (TST)™
How would you like to…

- Increase your organization’s hand hygiene compliance?
- Reduce the risk of wrong site surgery cases occurring?
- Improve your organization’s hand-off communications by reducing readmissions by 50% and bounce backs?

If you answered “YES” to any of the above questions, the solutions for these pressing health care problems is as close as your fingertips!

Check out the Targeted Solutions Tool (TST)
What is the Targeted Solutions Tool™?

The **Targeted Solutions Tool™** (TST) is an application developed by the Joint Commission Center for Transforming Healthcare to:

- Simplify the process for solving some of the most persistent health care quality and safety problems
- Enhance the efforts already being made by Joint Commission-accredited health care organizations
- Facilitate the spread and use of the learnings from the Center’s projects, including the identification of root causes and the targeted solutions that address causes of failures
About the TST

- The TST guides health care organizations through a step-by-step process to:
  - accurately measure their organization’s actual performance
  - identify their barriers to excellent performance
  - direct them to proven solutions that are customized to address each organization’s particular barriers

- The TST currently provides targeted solutions for hand hygiene, wrong site surgery, and hand-off communications
Benefits of Using the TST

- No cost to Joint Commission-accredited organizations
- Saves time and resources
- Uses organization’s current staff
- Provides robust process improvement tools to organizations that do not have the necessary resources to implement their own RPI process
- Completely confidential process
- Provides instantaneous data analysis
- Easy-to-use, educational tool
- Instructive implementation guides provided
- Interactive training module
- Allows organizations to work at their own pace
- Accessible via accredited organization’s Connect™ extranet
Results from Using the TST

- **Hand Hygiene:**
  - Improved hand hygiene compliance from 48 percent to 82 percent

- **Wrong Site Surgery:**
  - Reduced the number of cases with risks by 46 percent in the scheduling area, by 63 percent in pre-op, and by 51 percent in the OR

- **Hand-Off Communications:**
  - Reduced readmissions by 50 percent and time it takes to move a patient from the emergency department to the unit by 33 percent
  - Project completed in approximately four months with minimal resources (no new staff and minor changes to roles of existing staff)
  - Increased patient, family and staff satisfaction
  - Increased successful transfers (reduced bounce backs)