The Joint Commission
Advanced IDC Certification and Standards Update 2017

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Advanced DSC Certification for Inpatient Diabetes Care

Objectives

1. Describe the benefits of certification and the structure of Disease-Specific Care certification programs

2. Understand the July 2017 revisions to the Inpatient Diabetes Care certification program

3. Identify resources to support your certification program
Benefits of Certification

- Improves the quality of patient care
- Provides an objective assessment of clinical excellence
- Requires a systematic approach to clinical care
- Creates a loyal, cohesive clinical team
- Promotes a culture of excellence across the organization
- Facilitates Marketing
The Joint Commission Mission and Vision Statements

**Mission:** To continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value.

**Vision:** All people always experience the safest, highest quality, best-value health care across all settings.
89 Advanced Disease-Specific Care Inpatient Diabetes Certified Programs
Disease Specific Care Certification

**Process**
ADC CPGs

**Quality & Safety of Care for Patients with Diabetes**

**Outcomes**
PM & PI Process

**Structure**
DSC Standards
IDC requirements
**Process:** Clinical Practice Guidelines

- Care based on guidelines / evidence-based practice

- Review validates:
  - Implementation of CPGs
  - Rationale for selection / modification
  - Monitoring & improving adherence

- American Diabetes Association Clinical Practice Recommendations for the inpatient setting are the primary resource for The Joint Commission’s Inpatient Diabetes Care certification program

**Structure:**

**Disease-Specific Care Standards**

1. **Program Management**
   - 7 standards

2. **Delivering or Facilitating Clinical Care**
   - 6 standards

3. **Supporting Self-Management**
   - 3 standards

4. **Clinical Information Management**
   - 5 standards

5. **Performance Improvement and Measurement**
   - 6 standards
Inpatient Diabetes Certification
Requirements – Revisions for July 2017

- Designated team leader who has knowledge and experience to provide administrative and clinical leadership to the interdisciplinary team. (DSPR.1, EP 1)

- Protocol to addressing the management of insulin pumps (patient’s ability to manage, documentation). (DSPR.1, EP 5; DSCT.5, EP 3)

- Clarification of obtaining a HbA1c during the admission (not necessarily “at the time of admission”). (DSDF.2, EP 5)
Insulin safety protocol for preventing insulin errors (DSDF.2, EP 5)

Identification of a target glucose range for critically ill patients (DSDF.4, EP 2)

Protocol for the initiating insulin therapy to treat persistent hyperglycemia (DSDF.4, EP 2)

Protocol for patients with poor oral intake or who are NPO (DSDF.4, EP 2)
Collaboration to arrange a follow-up appointment for patients with hyperglycemia in the hospital (DSDF.6, EP 1)

- Program identifies patients needing follow-up appointments
- Appointment within one month of discharge with patient’s primary care provider, endocrinologist, or diabetic educator
- Not needed if patient is discharged to a facility with one of the above listed who is managing the patient’s diabetes
Additional educational components (DSSE.3, EP 5)

- Prevention, recognition, and treatment of hyper- and hypoglycemia
- Importance of HgA1c monitoring
- Proper use and disposal of lancets, needles/syringes, insulin pens, if used
- Potential long-term complications (retinopathy, kidney disease, etc.)
Attentive to the Detail
Outcome: Performance Measurement

- Program Team selects/defines four (4) performance measures to positively impact the quality of patient care:
  - Two clinical process or outcome (minimum)
  - Others may be non-clinical
  - Resource: http://qualitymeasures.ahrq.gov/
  - Use for PI plan

- Data submission via CMIP on The Joint Commission Connect extranet secure web portal

- Four (4) months data for initial on-site review
- Monitor data monthly
- Share 12 months worth of trended data one year after achieving certification
Examples of Performance Measures

- Documentation of A1C result on admission in Medical Record
- Rate of hypoglycemia
- Rate of hyperglycemia
- Documentation of Survival Skill Assessment
- Documentation of Diabetes teaching for identified needs
- Use of basal, meal dose, and correctional scale insulin
- Hypoglycemia policy followed correctly
- Critical care glycemic management
- Glucose management of pts with diabetes undergoing total joint arthroplasty
- Diabetes documented in Medical Record/correct type of diabetes documented in medical record
- Readmit within 30 days
Challenges of Certification

- Consistent implementation of Clinical Practice Guidelines (most frequently scored DSC standard)
- Evaluating patient perception of care quality
- Performance Measurement:
  - Data collection
- For IDC, implementing diabetes care program throughout the hospital
- All physicians’ engagement
Resources through The Joint Commission

Website:

Quality Check: finding certified Organizations:
- http://www.qualitycheck.org/consumer/searchQCR.aspx
  (Used to search for the organization once identified)

Publications:
- Comprehensive Certification Manual for Disease-Specific Care 2017 edition – electronic version and hard copy
- Contact:
  - www.jcrinc.com
  - 877-223-6866
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Advertise Your Achievement
Questions?

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