Achieving Perinatal Care Certification and Lessons learned from 2016

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Helping Health Care Organizations Help Patients
Advanced Certification for Perinatal Care

What three important points to leave with today?

1. Certification raises the bar
2. Certification is attainable
3. Certification is a shared & continuous process
Today’s Agenda

Certification for Perinatal Care
- Core Concepts
  - Standards
  - Clinical Practice Guidelines
  - Measures with Performance Improvement

Challenges: Reviewer Feedback

Resources

Benefits
Perinatal Care Certification Core Concepts

- Patient-centered care that starts with prenatal care through postpartum care
- Integrates evidence-based, published clinical practice guidelines in the care being delivered
- Focus on the uncomplicated pregnancy and delivery
- Provide early identification of high-risk pregnancies and births
Perinatal Care Certification
Core Concepts

- Provision of direct care or capability to stabilize and transfer patients who require care beyond scope of services

- Patient education and information

- Ongoing quality improvement processes
  - Perinatal Care Core Measures
Certification vs. Accreditation

**Certification Reviews**
- Product or service-specific evaluation of care and outcomes

**Accreditation Surveys**
- Organization-wide evaluation of care processes and functions
What’s Different about Certification?

- Reviews are service-based, focused on quality, safety, and outcomes of improving clinical care
- Eligibility criteria
  - Voluntary—not an add-on to accreditation
    - Accreditation, in accreditation eligible organizations, is a pre-requisite to certification
    - Separate and distinct decision and award
- 2-year cycle
- Required 12-month intracycle event
- Separate cadre of reviewers
Current Statistics for Adv. Perinatal Care Program

- 34 certified programs as of 3/27/17
Core Program Components

- Standards
- Clinical Practice Guidelines
- Performance Measures
Core Program Components

Standards
Standards:
Is Attainable & Shared Process

Certification Participation Requirements

Performance Measurement and Improvement

Program Management

Information Management

Provision of Care
Selected Standards & Elements of Performance (EPs)

- Defined leadership roles and responsibilities
- Identified interdisciplinary team with written responsibilities for team members
- Clinical Practice Guidelines (CPGs) / Evidence-Based Medicine that is published are used to guide clinical care
- Minimizing patient risks
Selected Standards & Elements of Performance (con’t)

- Promote collaborative environment including moms and families with decision making
- Maintenance of emergency equipment supplies and medications
- Tailors program to meet the moms, newborns, and families needs and values
- Coordination of care
Selected Standards & Elements of Performance (cont’d)

- Maintain confidentiality of patient information
- Maintain quality and integrity of data
- Maintain complete and accurate medical records protecting privacy & security
Selected Standards & Elements of Performance (con’t)

- Address patient transfer process

- Organized, comprehensive approach to performance improvement including:
  - Collect data
  - Analyze data
  - Implement performance improvement plans
  - Repeat process
Attentive to the Detail
Core Program Components

Clinical Practice Guidelines
Clinical Practice Guidelines
Raising the Bar

- American College of Obstetrics and Gynecology (ACOG) available at (https://www.acog.org)
- American Academy of Pediatrics (AAP) available at (https://www.aap.org)
- Association of Women’s Health, Obstetrics and Neonatal Nurses (AWHONN) available at (https://www.awhonn.org)
- Toward improving the Outcome of Pregnancy III (March of Dimes) (TIOP III) available at (http://www.marchofdimes.org/professionals/toward-improving-the-outcome-of-pregnancy-iii.aspx)
Core Program Components

Performance Measures
Performance Measures: Continuous Process

Perinatal Care core measure set:
- Elective Delivery
- Caesarean Section
- Antenatal Steroids
- Health Care-Associated Bloodstream Infections in Newborns
- Exclusive breast milk feeding
Performance Measures: Continuous Process

- At least four months of data at the time of the on-site review

- Monthly data collection with required quarterly data submission through CMIP

- Specification manual: *Specifications Manual for National Hospital Inpatient Quality Measures v.5.2a*

  https://www.jointcommission.org/specifications_manual_joint_commission_national_quality_core_measures.aspx
Preparation Tips

- Review the Perinatal Care standards – E-dition
  2017 Perinatal Care standards manual is available
  - Free 90-day trial of the standards manual by registering at:
    http://www.jointcommission.org/certification/perinatal_care
    certification.aspx
  - Purchase E-dition from Joint Commission Resources

- Perform a gap analysis/ self-evaluation – where is your program now versus the standards, CPGs and expectations?

- Conduct a mock certification review. Document areas of potential compliance or noncompliance.
Preparation Tips

Perinatal Care home webpage for resources
https://www.jointcommission.org/certification/perinatal_care_certification.aspx
Preparation Tips (con’t)

- Develop preparation action plans from the results of the gap analysis and mock review.
- Determine your certification timeline
- Submit your electronic application (e-app) 3 to 4 months before the requested review date.
Preparation Tips (con’t)

- Contact the Standards Interpretation Group (SIG):
  630-792-5900
  http://www.jointcommission.org/standards_information/standards_online_question_form.aspx

- Submit performance measure questions to:
  http://manual.jointcommission.org

- Download Specification Manual
Timeline in Months

- 5: Submit E-Application
- 4: Org. receives notice of review date (for initial review of program)
- 3: Onsite Review
- 2: Review Scheduled
- 1: 0:
The On-Site Evaluation

Activities:

- Program overview
- Patient tracers (mothers and newborns)
- System tracer on data use
- Competency assessment and credentialing

Engaging practitioners and patients

Educational Opportunities

Two-day review
Challenges

- Identify current challenges
- Implementing the Clinical Practice Guidelines consistently
- Gathering patient perception of care/satisfaction
- Communication between OB offices and hospital L & D department
Challenges: Reviewers Feedback

- No designated leader for the Perinatal program
- Incomplete medical records
  - Test results
  - Vaccinations/Immunizations
  - Consent forms
- Mom and family assessed psychosocial needs
- Maintaining safety of mom’s and baby’s
Challenges: Reviewers Feedback

- Use of current CPGs/ Evidenced-based medicine for all levels of care the Perinatal service provides
- Policies/ protocols/ procedures to support continuum of care
- Ordersets/ policies/ protocols being followed completely
- Preparations to meet emergent needs of mom or baby
Identify and keep working on the Challenges
Persistence pays off
Benefits of Certification

- Improves and validates quality of patient care
- Provides an objective assessment of clinical excellence
- Builds treatment tailored to meet moms, babies and families needs
- Clinical team working together to meet the needs of the program and families
- Facilitates Marketing
Advertise Your Achievement
Questions?

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