Community-based palliative care is specialized home care services for patients with serious illnesses. The goal of palliative care is to improve the patient’s quality of life by relieving the symptoms, pain and stress of their illness.

Eligibility: Home Health and/or Hospice organizations that elect to apply for CBPC Certification must meet the following*:

- All General Eligibility Requirements currently in the Home Care manual (ACC chapter)
- All new CBPC Eligibility Requirements
  - Organization is Joint Commission Home Care accredited (HH and/or Hospice)
  - Able to provide CBPC services 24/7 as needed
  - Had minimum of 5 CBPC patients/last 12 months; 3 active patients on survey
  - CBPC services provided in patient's residence (wherever they live)
  - Organization utilizes clinical practice guidelines to provide CBPC services

(*We strongly suggest that the organization has a minimum of 6 months experience in providing CBPC services prior to pursuing this Certification.)

Chapters in the Home Care manual with CBPC Certification standards: Accreditation Participation Requirements (APR), Human Resources (HR), Information Management (IM), Leadership (LD), Provision of Care (PC), Performance Improvement (PI), Record of Care (RC), Rights and Responsibilities (RI)

Critical standards and EPs in CBPC program:

HR.01.02.01, EP27-29 Staff with palliative care education/experience
HR.01.02.07, EP10 Required IDT members (disciplines)
HR.01.02.07, EP12 CBPC IDT responsibilities in writing (different than a hospice IDT)
HR.01.04.01, EP24 Staff orientation - content for CBPC
HR.01.06.01, EP27 Competency in providing CBPC
LD.04.03.03, EP34 Process to refer patients to hospice
LD.04.04.01, EP27 Written PI plan
LD.04.04.09, EP7 Use of CPGs
PC.01.01.01, EP49 Process to identify CBPC patients
PC.01.02.01, EPS46-52 Initial assessments by CBPC IDT members
PC.01.03.01, EP 49-50 CBPC plan of care developed and updated by IDT; plan based on patient’s needs
PC.02.02.01, EP 27 IDT patient care conferences
RI.01.05.01, EP23 Advance care planning discussions

On-site survey for a HH and/or Hospice organization that chooses the CBPC Certification option (1 day added to survey):

- Agenda will be similar to current agenda, and surveyor(s) will evaluate all services throughout the survey (no specific day for surveying CBPC, unless this is done as an extension survey)
- Opening conference/orientation to the organization will include time for the organization to explain their CBPC program/services
- All services (including CBPC) will be addressed in specific sessions, including Leadership, Emergency Management, Environment of Care, Infection Control, Medication Management; the Data System Tracer will allow time for the organization to present Performance Improvement data and information for each service (including CBPC)
- Session re: Credentialing of LIPs will be added to the Competency session
- Time will be allotted for CBPC patient tracers and to meet with the CBPC program IDT members

Clinical Practice Guidelines


National Hospice and Palliative Care Organization (NHPCO), Standards of Practice for Pediatric Palliative Care and Hospice, 2010

Link to all CBPC information on HC website (eligibility, standards, organization self-assessment tool, resources, and more):

http://www.jointcommission.org/community-based_palliative_care_certification_option_july_1_2016/

Business Development questions: 630-792-5070

Standards questions: Standards Interpretation Group (SIG) for Home Care: 630-792-5900