2002 Ernest Amory Codman Award Recipient

Organization Award: Multiple Organization

Greater Dayton Area Hospital Association
Dayton, Ohio

For its initiative: "Hospital Performance Reports Project"

In 1998, the Greater Dayton Area Hospital Association formed a consortium of local hospitals, area employers, physicians and quality management professionals to support the development of accurate, meaningful and comparable measures of cost, quality and patient satisfaction. As a result of this consortium, competing hospitals began working together to raise the quality of care provided to the residents of Dayton, Ohio. Participating hospitals agreed to annually release aggregate cost and quality indicators to the public.

Beginning in year three, hospital-specific cost, quality and patient satisfaction measures were released to local business leaders. The three-year time frame for the release of hospital specific performance provided enough time for individual organizations to benchmark results against the aggregate data and share best practices in a collaborative effort that would benefit all. Setting this time frame from the outset was key to obtaining the cooperation of the hospitals involved.

Risk adjusted mortality rates for patients with acute myocardial infarction (AMI) was targeted as one of the initial indicators for improvement. The aggregate AMI rate for Dayton was above the Ohio state average and significantly above the predicted rate. As a result of this collaborative effort, there has been a 36 percent drop in AMI mortality rates in the city over a three-year period. The work of the consortium has evolved from a report card focus to a true collaborative approach to process improvements that ultimately moved from a competitive mindset and benefited the entire community.

Participating organizations in the initiative:

- Greater Dayton Area Hospital Association
- Applied Health Services Inc.
- Good Samaritan Hospital
- Kettering Medical Center Network
- Miami Valley Hospital
- Ohio Hospital Association