Center for Transforming Healthcare’s innovative new tool available for assessing high reliability
On Oct. 15, The Joint Commission Center for Transforming Healthcare released Oro™ 2.0, an online high reliability assessment tool and resource library designed to assist hospital leaders with determining their organization’s level of maturity in multiple components of high reliability and striving for the goal of zero preventable harm.

Oro™ 2.0 is a Web-based assessment for hospital leadership that guides the leadership team through a series of questions which allow for discussion and alignment on key strategic performance issues. Once an assessment is completed, a report is generated that identifies strengths and opportunities for improvement and directs the user to resources specific to their organization’s high-reliability maturity level. The content included in the Oro™ 2.0 Resource Library focuses on the areas of leadership commitment, safety culture and performance improvement.

“We developed Oro™ 2.0 because we are seeing limited progress in health care improvement today,” said Erin DuPree, MD, FACOG, vice president and chief medical officer of the Joint Commission Center for Transforming Healthcare. “High reliability in health care is excellence in patient care for every patient, every time. With the assessment, it is our goal to engage hospital leaders in the high reliability journey through a consensus-driven process that guides them to a transformative perspective regarding their approach to zero harm and organizational performance.

“Leaders at the hospitals where we pilot-tested the assessment have said it helped them to align their team, because it provided a clear vision of where they are today on the high reliability journey. The quality of the Oro™ 2.0 assessment depends on ability of the senior leadership team to express humility and honesty through the process.”

The work to develop Oro™ 2.0 began in 2011, and it is based on the content published by Joint Commission President Mark Chassin, MD, and the late Jerod Loeb, MD, in Health Affairs and The Milbank Quarterly. It was pilot tested by more than 50 hospitals.

Oro™ 2.0 is complimentary to Joint Commission-accredited hospitals and may be accessed through the Center’s website on their secure Joint Commission Connect extranet. Data is completely separate from accreditation and no information is shared with Joint Commission surveyors.
Celebrate International Infection Prevention Week

This week — Oct. 18-24 — marks International Infection Prevention Week, an annual awareness campaign meant to pique interest and focus on the importance of infection prevention. This year’s theme is promoting engagement between patients, visitors and health care professionals.

To draw awareness to the week, the Association for Professionals in Infection Control and Epidemiology is asking patients and health care professionals to take part in its Thunderclap campaign. It also is releasing several materials, such as:

- Polls and quizzes
- Infection prevention eCards
- Pledges for healthcare professionals and patients and families (also available in Spanish)

The Joint Commission also has resources on its Infection Prevention and HAI Portal, including:

- Antimicrobial stewardship
- Hand hygiene
- Patient education
- Respiratory protection
- High reliability and infection prevention

People

JCR appoints editor-in-chief of The Joint Commission Journal on Quality and Patient Safety

Joint Commission Resources (JCR), a nonprofit affiliate of The Joint Commission, announced the appointment of David W. Baker, MD, MPH, FACP, as the inaugural editor-in-chief of The Joint Commission Journal on Quality and Patient Safety (JQPS). Dr. Baker is executive vice president for the Division of Healthcare Quality Evaluation at The Joint Commission. In this senior leadership position, Dr. Baker oversees the development of The Joint Commission’s health care quality evaluation tools, including standards, survey methods and performance measures. He also oversees The Joint Commission’s Department of Health Services Research.

Dr. Baker is internationally known for his research in health literacy, racial and ethnic disparities, the impact of language barriers, differences in health outcomes for the uninsured, and the use of electronic health records for quality measurement and improvement. He has published more than 200 original research articles and book chapters and has won numerous awards, including the 2013 American College of Physicians’ Alvan R. Feinstein Memorial Award for research in clinical epidemiology. Prior to joining The Joint Commission in February 2015, Dr. Baker was chief of the Division of General Internal Medicine and deputy director of the Institute for Public Health and Medicine at the Feinberg School of Medicine at Northwestern University and also served on the editorial boards for Congestive Heart Failure (2000-2006) and the Journal of Cardiac Failure (2001-2009).

Resources

Trending on jointcommission.org

- Patient Safety Systems Chapter for the hospital program: PS chapter as shown in the 2015 Update 2 to the Comprehensive Accreditation Manual for Hospitals.

Learn more about Joint Commission Resources' offerings online or call 877-223-6866.