The Joint Commission Mission

The mission of The Joint Commission is to continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value.

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For more information about The Joint Commission, please visit http://www.jointcommission.org.
Welcome to The Joint Commission

Enterprise Content Library

INDEX

What is the INDEX?
A list of links to current Joint Commission Enterprise content for customers, organized into topics

Who developed the content listed in the INDEX?
The Joint Commission, The Center for Transforming Health Care (CTH), Joint Commission Resources (JCR), and Joint Commission International (JCI)

What types of resources are listed in the INDEX?
Web pages, periodical articles, books, monographs, videos, webinars, podcasts, lessons, and more

How often is the INDEX updated?
Quarterly

Is the content listed in the INDEX free?
Much of it, but not all

Can I link directly to content in the INDEX?
Yes, whenever possible (except for content that's fee-based)

What information about the resources is provided in the INDEX?
► Resource name
► Year published
► Type of resource
► Link
► Accessibility (accessible to all, fee-based, or complimentary to customers)
► Applicable accreditation programs/settings
► Identifier for ordering or referencing
► Source of content

Can I search the INDEX?
Yes, just like any pdf
Care Coordination & Transitions  Quality, safe patient care depends on caregivers working together across shifts and health care settings. Resources listed in this section support hand-off communication and coordination of care with periodical articles, videos, and a book—plus the Transitions of Care portal and a Targeted Solutions Tool (TST®) from the Center for Transforming Healthcare.

Certification Programs  Certifications are earned by programs or services that may be based within or associated with a health care organization. These programs could be within the medical center or in the community. Certification programs resources listed in this section include those for Disease Specific Care, Palliative Care, Health Care Staffing Services, Integrated Care, Medication Compounding Perinatal Care, Primary Care Medical Homes, and Patient Blood Management.

Diagnostic Imaging  Diagnostic radiation is an effective tool that can save lives, but it’s use—and overuse—has risks for long-term damage, including cancer, burns, and other injuries. This section includes links to resources that outline diagnostic imaging risks for patients and providers, and an explanation of the recent Joint Commission standards and sentinel event alert on this topic.

Emergency Management  Whether it’s a tornado or a terrorist attack, all health care organizations need to be prepared for emergencies. In this section are links to a range of resources that address the four stages of emergency management (mitigation, preparation, response, recovery), including a book, an online course, and the Emergency Management web portal.
**Facilities-EC & Life Safety** Providing a safe physical environment is vital to safe patient care and the safety of everyone in the health care setting. It involves managing medical equipment and utility systems, hazardous materials and waste, security, construction, and fire protection—including life safety (the use of building features as fire protection). Among the resources listed are the Physical Environment web portal, a webinar series, and numerous periodical articles.

**Governance & Leadership** Every truly successful health care organization has an involved and committed leadership. This section provides links to resources—blogs and books, podcasts and periodical articles, webinars and white papers—that guide executive and physician leaders. One of these is the *Physician Leader Monthly*, a newsletter prepared by Joint Commission leadership.

**Health IT & EHRs** Health information technology (IT), including the use of electronic health records (EHRs), is rapidly evolving, which presents new challenges—and opportunities—to health care organizations. Periodical articles detailing organization initiatives and resources related to the recent sentinel event alert on this topic are among the resources listed in this section.

**Human Resources** The quality of a health care organization’s care, treatment, and services depends on its providers. Issues and processes surrounding qualification and competencies as well as staff orientation and training (including simulation) are addressed in the range of periodical articles listed as resources in this section.

**Infection Control** In any health care setting, implementing infection control practices, including those for health care–associated (HAI) infections, is essential for ensuring the health and safety of patients as well staff, providers, and visitors. Links to an array of infection control resources are provided, such as a podcast series, the Infection Prevention and HAI web portal, and periodical articles on infection tracers.
Laboratories From medical test mistakes to proficiency testing to quality systems assessments (QSA), laboratory testing activities are under the microscope. The listed links in this section take you to resources such as periodical articles on lab tracers that will help clarify the issues and suggest strategies for improvement.

Measurement & Improvement Performance improvement uses performance measurement to determine what needs improvement and whether it is sustained. Dozens of periodical articles as well as books and multimedia are among the resources listed in this section that address the role of performance measurement in improving quality and patient safety.

Medical Staff & Physicians The complex process of credentialing and privileging practitioners is difficult for many organizations. This and other responsibilities of the medical staff—as well as the crucial role of physicians as leaders—are addressed in the myriad resources listed in this section. A web portal, For Physicians, is included, as are BoosterPaks™ on related standards.

Medication Safety Medication management is comprised of a complex system of processes focused on an overall goal of medication safety. The linked resources in this section—from brochures to videos to alerts on related sentinel events—are useful for physicians, nurses, and pharmacists working with patients and their families toward that goal.

Nursing & Nursing Leadership Nurses account for the largest percentage of health care staff, and nurse executives are largely accountable for training, supervising, coordinating, and serving as leaders of that work force. Resources listed in this section include various periodical articles that explore nurses’ central and critical role in health care.
Patient Rights & Communication  Sharing information in a clear, meaningful way is central to productive communications between health care organizations and patients and their families. Information about patient rights and responsibilities must be part of that communications. The numerous videos, podcasts, and brochures listed in this section can help to improve and maintain those important communications interactions.

Patient Safety & High Reliability  All systems in a health care organization should be focused on patient-centered care to reduce harm, using proactive methods to improve quality and safety processes. Such efforts are best done within a culture of safety that encourages learning from mistakes. This is part of the journey toward zero harm to patients through high reliability in health care. Resources listed in this section include books, videos, reports, periodical articles, and the High Reliability web portal.

Sentinel Event Prevention  Resources listed in this section encompass all active Joint Commission sentinel event alerts, as well as related resources, including videos. Numerous topics are represented, including opioids, clinical alarms, suicide, health care worker fatigue, misuse of vials, and tubing misconnections.

Standards & Survey  The core content offered by The Joint Commission are the standards that health care organizations strive to meet to ensure quality and safe patient care. This section lists resources focused on standards compliance, such as the standards manuals, tracer books, and periodical articles on compliance strategies, as well as resources for survey readiness.
**Surgical Safety** Surgical mortality, surgical booking, surgical fires, retained foreign objects, surgical site infections, and Time Outs—all are covered in the topics covered in the resources listed in this section. Surgical safety has long been a priority for The Joint Commission, and the content here reflects that focus.

**Worker Safety** Protecting health care workers is an increasing area of concern, addressing workplace violence, injuries, infection prevention, security, and other hazards. The resources in this section highlight the range of pressing issues and include periodical articles in partnership with the Occupational Safety and Health Administration (OSHA).

**Leading Practices Library** This collection of resources submitted from Joint Commission customers is a value-added tool for Joint Commission customers. It promotes health care quality and safety by providing accredited customers with excellent examples of real-life, fully implemented standards solutions from their peers.
Quality, safe patient care depends on caregivers working together across shifts and health care settings. Resources listed in this section support hand-off communication and coordination of care with periodical articles, videos, and a book—plus the Transitions of Care portal and a Targeted Solutions Tool (TST®) from the Center for Transforming Healthcare.

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Crossing the Communication Chasm: Challenges and Opportunities in Transitions of Care from the Hospital to the Primary Care Clinic (*Journal on Quality and Patient Safety*, Mar 2017)
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Handoff Communication Between Hospital and Outpatient Dialysis Units at Patient Discharge: A Qualitative Study (Journal on Quality and Patient Safety, Feb 2013)

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- 2014
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► SKU# JQPS0917
► Joint Commission Resources

Using Administrative Discharge Diagnoses to Track Hospital-Acquired Pressure Ulcer Incidence—Limitations, Links, and Leaps (Journal on Quality and Patient Safety, Jun 2015)
► 2015
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► http://bit.ly/2gYEiJr
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Using the Targeted Solutions Tool® (TST®) to Improve Emergency Department Handoffs in a Community Hospital (Journal on Quality and Patient Safety, Mar 2016)
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Who Benefits from Aggressive Rapid Response System Treatments Near the End of Life? A Retrospective Cohort Study (Journal on Quality and Patient Safety, Sep 2018)
► 2018
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► Critical Access Hospital, Hospital SKU# JQPS0918
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- 2018
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- Critical Access Hospital, Hospital
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- Joint Commission Resources

Year-End Resident Clinic Handoffs: Narrative Review and Recommendations for Improvement (Journal on Quality and Patient Safety, Feb 2017)

- 2017
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- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0217
- Joint Commission Resources
Certifications are earned by programs or services that may be based within or associated with a health care organization. These programs could be within the medical center or in the community. Certification programs resources listed in this section include those for Disease Specific Care, Palliative Care, Health Care Staffing Services, Integrated Care, Medication Compounding Perinatal Care, Primary Care Medical Homes, and Patient Blood Management.

### KEY
- **Resource name**
  - Year published
  - Type of resource
  - Link
  - Accessibility (accessible to all, fee-based, or complimentary to customers)
  - Applicable accreditation programs/settings
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**Advanced Certification for Heart Failure Program – Upcoming updates for 2017: Oct 4, 2016**
- 2016
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- Critical Access Hospital, Hospital
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**Advanced Certification for Total Hip and Total Knee Replacement: Ready, Set, Go!: Feb 23, 2016**
- 2016
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- 2016
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- 2017
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**Approved: 2016 Accreditation and Certification Decision Rules (Perspectives, Oct 2015)**
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**Approved: Acute Stroke-Ready Hospital Advanced Certification Program (Perspectives, Feb 2015)**
- 2015
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**APPROVED: Revisions to Advanced Certification Requirements for Inpatient Diabetes Care (Perspectives, Nov 2016)**
- 2016
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- 2017
  - Newsletter Article
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**Benefits of Health Care Staffing Certification**
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**Benefits to Your Community and Program (Perinatal Certification)**
- 2015
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**CAPC Podcast: The Joint Commission Certification for Palliative Care**
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Certification Requirements Sampler
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Certification: Getting Serious About Sepsis: Nov 19, 2014
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- 2016
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Clinical Practice Guidelines and Performance Measurement for Disease-Specific Care Certification: Apr 7, 2016
- 2016
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Community-based Palliative Care Certification (For Home Health and Hospice Providers): Apr 28, 2016
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### Deletions and Clarifications to Core Disease-Specific Care Certification Requirements (†Perspectives, Oct 2015)
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Earning Comprehensive Cardiac Center Certification: Lessons Learned (Leading Hospital Improvement, Sep 12, 2017)
► 2017
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Effective Jan. 1: Revisions for Comprehensive Stroke Center performance measures (Certification Matters - Issue 3, Sep 18, 2017)
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### FAQs About PCMH Certification for Hospitals and Critical Access Hospitals.
- **2013**
- FAQ
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  - Critical Access Hospitals, Hospital
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- **2018**
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### First Community-Based Palliative Care Certification awarded to MJHS (Home Care Bulletin – Issue 1, 2017)
- **2017**
  - Newsletter Article
  - Accessible to All
  - Home Care
  - The Joint Commission

- **2017**
  - Blog
  - Accessible to All
  - Ambulatory Health Care
  - The Joint Commission

### Focus on Certification | Building Bridges to Integrated Care Certification (*The Source*, Feb 2017)
- **2017**
  - Periodical Article
  - Fee-Based (via subscription)
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  - Joint Commission Resources
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Michigan hospital among first to earn Medication Compounding Certification (Certification Matters – Issue 2, May 18, 2017)  
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New: Performance Measures for Advanced Certification in Palliative Care (Perspectives, Aug 2016)  
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New SAFER™ Matrix Resources portal: Gateway to understanding scoring methodology (Certification Matters – Issue 2, May 18, 2017)  
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Overview of The Perinatal Care Certification Program: Apr 28, 2015
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  - Teleconference, Slide Presentation  
  - http://bit.ly/2t0ZDet  
  - Accessible to All  
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  - The Joint Commission

Part 1: Quick Steps to Certification: Disease-Specific Care Preparation: Oct 1, 2015
- 2015
  - Webinar, Slide Presentation  
  - http://bit.ly/2upG02g  
  - Accessible to All  
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Part 2: Disease-Specific Care Certification Most Cited Standards: Reviewers Insight: Oct 19, 2015
- 2015
  - Webinar, Slide Presentation  
  - http://bit.ly/2tqLi7t  
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Quick Start to Certification: Disease-Specific Care Certification Preparation: Dec 3, 2014
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Quick Start to Certification: Health Care Staffing Services Certification Preparation: Dec 5, 2014
- 2014
  - Webinar, Slide Presentation
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Redesigned ESC form launched for all programs (Certification Matters - Issue 3, Sep 18, 2017)
- 2017
  - Newsletter Article
  - Accessible to All
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Revisions Announced for Advanced Certification for Heart Failure Program (Perspectives, Jun 2016)
- 2016
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
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Revisions to Eligibility Requirements for Two Stroke Certification Programs (Perspectives, Aug 2015)
- 2015
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  - Accessible to All
  - Critical Access Hospital, Hospital
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Revisions to stroke certification program requirements provide clarity, consistency (Certification Matters - Issue 3, Sep 18, 2017)
- 2017
  - Newsletter Article
  - Accessible to All
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Slides from the “Patient Blood Management Certification” webinar: May 12, 2016
- 2016
  - Slide Presentation
  - http://bit.ly/2t7yB3z
  - Accessible to All
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Speak Up™ | What You Need to Know About Your Serious Illness and Palliative Care
- 2012
  - Brochure
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - The Joint Commission, Joint Commission Resources
Spotlight on Certification | Tailoring Care, Treatment, and Services to Meet Patient Needs (The Source, May 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Behavioral Health Care, Critical Access Hospital, Hospital
- SKU# TS0515
- Joint Commission Resources

- 2017
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0317
- Joint Commission Resources

Strategies for a Successful Health Care Staffing Services Certification Review: May 28, 2015
- 2015
- Webinar, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Strategies for Success: How to achieve Palliative Care Certification: Apr 30, 2014
- 2014
- Teleconference, Slide Presentation
- http://bit.ly/2t0ZDet
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Stroke Core Measure Update: STK-4 Thrombolytic Therapy Teleconference : Nov 5, 2014
- 2014
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- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Take 5 with The Joint Commission | Palliative Care Certification – Meeting the Needs of Chronically Ill Patients
- 2016
- Podcast
- Accessible to All
- Home Care
- The Joint Commission

Temporary Health Care Staffing Firms and Hospital Human Resources – Working Together to Streamline Joint Commission Requirements: Dec 4, 2012
- 2012
- Teleconference, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

The American Joint Replacement Registry (AJRR) 2015 Updates: Jul 8, 2015
- 2015
- Webinar, Slide Presentation
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- Critical Access Hospital, Hospital
- The Joint Commission
The Basics: Clinical Practice Guidelines and Performance Measures for Disease-Specific Care Certification: Jun 21, 2017
- 2017
- Webinar, Slide Presentation
- Accessible to All
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The Basics: Getting Started on Disease-Specific Care Certification: May 4, 2017
- 2017
- Webinar, Slide Presentation
- Accessible to All
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The Basics: Most Frequently Cited Disease-Specific Care Certification Standards: May 24, 2017
- 2017
- Webinar, Slide Presentation
- Accessible to All
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The Joint Commission’s Advanced Inpatient Diabetes Certification and Standards Update 2017: Feb 15, 2017
- 2017
- Webinar, Slide Presentation
- Accessible to All
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- The Joint Commission

The Q-HIP Care Coordination Measure & The Joint Commission’s Integrated Care Certification: Nov 9, 2016
- 2016
- Webinar, Slide Presentation
- http://bit.ly/2ry1sWx
- Accessible to All
- All Accreditation Programs/Settings
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Thrombectomy-Capable Stroke Center Advanced Certification available Jan. 1 (Certification Matters - Issue 3, Sep 18, 2017)
- 2017
- Newsletter Article
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Top five most challenging certification requirements for first half of 2017 (Certification Matters - Issue 3, Sep 18, 2017)
- 2017
- Newsletter Article
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

University of Kansas first to achieve Comprehensive Cardiac Center Certification (Certification Matters - Issue 3, Sep 18, 2017)
- 2017
- Newsletter Article
- Accessible to All
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What Is Certification?

- 2017
- Web Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

What You Need to Know About Performance Measurement in Disease-Specific Care: Feb 21, 2013

- 2013
- Teleconference, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Why We Hire Joint Commission Certified Staffing Firms: Oct 13, 2015

- 2015
- Webinar, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Diagnostic radiation is an effective tool that can save lives, but its use—and overuse—has risks for long-term damage, including cancer, burns, and other injuries. This section includes links to resources that outline diagnostic imaging risks for patients and providers, and an explanation of the recent Joint Commission standards and sentinel event alert on this topic.

**KEY**

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**Our children’s health depends on appropriate imaging practices & shared decisions** ([Leadership Blog, Dec 4, 2013](http://bit.ly/1No250X))

- 2013
- Blog
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

**Pricing Worksheet – Imaging Centers**

- 2017
- Worksheet
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

**Redefining Overuse to Include Costs: A Decision Analysis for Computed Tomography in Minor Head Injury** ([Journal on Quality and Patient Safety, Jul 2015](http://bit.ly/2gYEiJe))

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0715
- Joint Commission Resources

**Sentinel Event Alert | Issue 47: Radiation Risks of Diagnostic Imaging**

- 2011 (Addendum, May 2017)
- Alert
- Accessible To All
- Ambulatory Health Care, Critical Access Hospitals, Hospitals
- The Joint Commission
Diagnostic Imaging (continued)

Speak Up™ | Medical Imaging
- 2014
- Poster
- [http://bit.ly/1R0fwG5](http://bit.ly/1R0fwG5)
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Sampler – Imaging
- 2010
- E-Resource
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Take 5 with The Joint Commission | Breaking Down the New Imaging Standards
- 2015
- Podcast
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission
Emergency Management

Whether it’s a tornado or a terrorist attack, all health care organizations need to be prepared for emergencies. In this section are links to a range of resources that address the four stages of emergency management (mitigation, preparation, response, recovery), including a book, an online course, and the Emergency Management web portal.

### Key

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Adventures in Safety | Bronson Healthcare system hosts Camp Safety day packed with fun events to reinforce policies, preparedness, and precautions *(Environment of Care News, Nov 2017)*
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN1117
- Joint Commission Resources

Be Prepared: Strategies for evaluating emergency operations plans for home care organizations *(Environment of Care News, Mar 2017)*
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Home Care
- SKU# ECN0317
- Joint Commission Resources

- 2018
- Webinar
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Clarifications and Expectations | How to Plan for Emergency Utility System Disruptions – EC.02.05.01, EPs 8–13 and 16 (Environment of Care News, Aug 2015; Perspectives, Aug 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription); Complimentary to Customer (via Perspectives on Joint Commission Connect™)
- All Accreditation Programs/Settings
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Constant Vigilance | The Joint Commission revises its standards to mesh with the CMS final rule on emergency preparedness (Environment of Care News, Oct 2017)
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  - Joint Commission Resources

Ebola Preparedness Resources
- 2015
- Web Portal Home Page
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EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition
- 2017
- E-Book
- Fee-Based
  - All Accreditation Programs/Settings
  - SKU# ECME17, ISBN# 978-1-59940-892-4
  - Joint Commission Resources

ED to the Extreme: Rush’s New Emergency Response Center Raises Bar on Disaster Readiness (Environment of Care News, Nov 2012)
- 2012
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Emergency Management Debrief: Lessons Learned
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Emergency Management in Health Care: An All-Hazards Approach, Third Edition
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Emergency Management in Health Care: An All-Hazards Approach, Third Edition
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► Fee-Based
► All Accreditation Programs/Settings
► SKU# EMPHC16, ISBN# 978-1-59940-937-5
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Emergency management: Need for continuity of operations planning (Quick Safety - Issue 41, May 22, 2018)
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Emergency Management Strategies for Nursing Care Centers: Sep 3, 2015
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Emergency Preparedness in Home Care: Aug 20, 2015
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Emerging Threats: Preparing for Infectious Disease Outbreaks (The Source, Feb 2015)
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Focus on Emergency Management (Home Care Bulletin – Issue One, 2014)
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Gearing Up for Flu Season: Encouraging Vaccination for Staff (The Source, Nov 2011)
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High Voltage, High Priority: Hospital process documents testing, inspection, and maintenance of emergency power supply system (*Environment of Care News*, Dec 2016)
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- SKU# ECN1216
- Joint Commission Resources

Influenza Pandemic Preparedness and Response – Infographic
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- Poster
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission

Hospital Preparedness: Keep Those Boilers Running During a Water Outage (*Environment of Care News*, May 2016)
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- Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office Based Surgery Practices
- SKU# ECN0516
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Influenza Pandemic Preparedness and Response in Ambulatory Settings
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- Online Course
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- Ambulatory Health Care, Office-Based Surgery Practices
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If the Creek Don’t Rise: A hospital’s response to historic storms illustrates the importance of complying with Joint Commission Emergency Management Standards (*Environment of Care News*, Sep 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# ECN0915
- Joint Commission Resources

Joint Commission Standards: Safely and effectively managing the infectious Ebola patient
- 2014
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Knowledge from Experience | Texas Hospitals Share Post-Hurricane Insights (Environment of Care News, Jan 2018)
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Maintaining Readiness: CMS approves emergency management standard (Environment of Care News, Nov 2016)
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Managing Risk: Maintaining a Safe Environment for Vulnerable Patients in a Disaster (Environment of Care News, Jul 2016)
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- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# ECN0716
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Outrunning Disaster: NYC Marathon serves as a model of mass casualty planning for hospitals (Environment of Care News, Apr 2012)
- 2012
- Periodical Article
- Accessible to All
- Critical Access Hospital, Hospital
- SKU# FR1032, SKU# ECN0412
- Joint Commission Resources

OSHA Alliance
- 2016
- Web Page
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Personal Protective Equipment and Simulation: Use of Chemiluminescent Glow Sticks as a Game Changer? (Journal on Quality and Patient Safety, May 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Hospital
- SKU# JQPS0515
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Preparing for Active Shooter Situations (Quick Safety! – Issue 4, Jul 2014)
- 2014, addendum 2017
- Newsletter
- http://bit.ly/1Q3DWk3
- Accessible to All
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Your Lab and Ebola: What You Need to Know from CDC and The Joint Commission

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Providing a safe physical environment is vital to safe patient care and the safety of everyone in the health care setting. It involves managing medical equipment and utility systems, hazardous materials and waste, security, construction, and fire protection—including life safety (the use of building features as fire protection). Among the resources listed are the Physical Environment web portal, a webinar series, and numerous periodical articles.

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- 2017
  - E-Book
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  - SKU# EBECME17, ISBN# 978-1-59940-893-1
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- SKU# ECN1125

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► Accessible to All  
► Critical Access Hospital, Hospital  
► The Joint Commission

Environment of Care® 2019 Crosswalk
► 2019  
► E-Book  
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► SKU# EBECX19, ISBN# 9781635850246  
► Joint Commission Resources

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Environment of Care Base Camp: November 6-7, 2018
► 2018  
► Education Event  
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► Joint Commission Resources
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Environment of Care News
- Periodical Subscription
- Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN, ISSN# 1097-9913
  - Joint Commission Resources

Environment of Care Risk Assessment, 3rd Edition
- 2018
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  - SKU# EBCRA17, ISBN# 9781635850024
  - Joint Commission Resources

Environment of Care Risk Assessment, 3rd Edition
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  - Joint Commission Resources

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- 2018
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  - SKU# ECN 0918
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- 2018
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  - SKU# ECN0718
  - Joint Commission Resources

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- 2018
- Education Event
- Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - SKU# EDU1835
  - Joint Commission Resources

Features of Fire Protection Associated with the Fire Alarm System
- 2016
- Slide Presentation
  - http://bit.ly/1T2KVJk
  - Critical Access Hospital, Hospital
  - The Joint Commission

Features of Fire Protection (Leadership)
- 2016
- Video
  - http://bit.ly/1T2KVJk
  - Critical Access Hospital, Hospital
  - The Joint Commission
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<td><a href="http://bit.ly/1NAJH3R">http://bit.ly/1NAJH3R</a></td>
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Facilities-EC & Life Safety (continued)

General Requirements – LS.02.01.10 | Leadership Awareness
► 2016
► Web Portal Page
► http://bit.ly/2hL3ej0
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

George Mills Explains Ventilation
► 2015
► Video
► http://bit.ly/1U4kD8U
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► The Joint Commission

Getting to Zero: A hospital’s systematic approach to survey readiness (Environment of Care News, Sep 2015)
► 2015
► Periodical Article
► http://bit.ly/1NAJH3R
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High-Voltage, High Priority: Hospital process documents testing, inspection, and maintenance of emergency power supply system (Environment of Care News, Dec 2016)
► 2016
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► 2010
► Periodical Article
► Accessible to All
► Home Care
► SKU# FR1018, SKU# JQPS1010
► Joint Commission Resources, The Joint Commission, Joint Commission International

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► Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
► SKU# ECN0516
► Joint Commission Resources
## Facilities-EC & Life Safety (continued)

### Hospital Breakfast Briefings | Environment of Care
Chapter: Sep 6, 2018
- 2018
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB18HAPBB
- Joint Commission Resources

### Infection Prevention and Control Issues in Environment of Care, Third Edition
- 2015, revised 2017
- Soft-Cover Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# IPIEC15, ISBN# 978-1-59940-917-7
- Joint Commission Resources

### Hospital Breakfast Briefings | Life Safety Chapter: Oct 18, 2018
- 2018
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- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB18HAPBB
- Joint Commission Resources

- 2017
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- SKU# ECN0317
- Joint Commission Resources

### Information Is Power: Protecting your facility and patients from cybersecurity threats ([Environment of Care News](https://bit.ly/1NAJH3R), Nov 2016)
- 2016
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- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN1116
- Joint Commission Resources

- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN0217
- Joint Commission Resources

### Infection Prevention and Control Issues in Environment of Care, Third Edition
- 2015, revised 2017
- E-Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# EBPIPEC15, ISBN# 978-1-59940-923-8
- Joint Commission Resources, Joint Commission International

- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN1017
- Joint Commission Resources
### Lessons Learned: Florida Hospitals Share Post-Hurricane Insights *(Environment of Care News, Apr 2018)*

- **2018**
  - Periodical Article
  - Fee-Based (via subscription)
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  - Joint Commission Resources

### Life Safety Code Information & Resources

- **2017**
  - Web Page
  - [http://bit.ly/1Y0B3AF](http://bit.ly/1Y0B3AF)
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  - The Joint Commission

### Managing Sprinkler Systems | Ensuring compliance with revised LS.02.01.35 *(Environment of Care News, Dec 2017)*

- **2017**
  - Periodical Article
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  - Joint Commission Resources

### Managing Utility Risks | Complying with Requirements for General Anesthesia *(Environment of Care News, May 2018)*

- **2018**
  - Periodical Article
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  - Joint Commission Resources

### Managing Utility Risks | Ventilation System Strategies *(Environment of Care News, Aug 2018)*

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  - Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers, Office Based Surgery Practices
  - SKU# ECN0818
  - Joint Commission Resources

### Means of Egress – LS.02.01.20

- **2015**
  - Web Portal Page
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

### Means of Egress – LS.02.01.20 | Clinical Impact

- **2015**
  - Web Portal Page
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

### Means of Egress – LS.02.01.20 | Example of Improved Compliance

- **2016**
  - Web Portal Page
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

### Means of Egress – LS.02.01.20 | Fireside Chat (Leadership) LS.02.01.20, EP 1

- **2015**
  - Video
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission
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Means of Egress – LS.02.01.20 I Fireside Chat
LS.02.01.20, EP 13
► 2015
► Video
► http://bit.ly/1kSuRgZ
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Means of Egress – LS.02.01.20 I Leadership
► 2015
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► The Joint Commission

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Awareness
► 2016
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Mitigating Legionnaires’ Disease | CMS Issues Memorandum on Protecting Your Water Supply (Environment of Care News, Sep 2017)
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► Periodical Article
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New Foundation for Documentation | Bronson Healthcare System’s Physical Environment Committee Improves Safety and Standards Complianc (Environment of Care News, May 2018)
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OSHA & Worker Safety | Handling with Care: Practicing safe patient handling (Environment of Care News, Aug 2017)
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OSHA Alliance
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- 2014
- Webinar
- Accessible to All
- Home Care
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<td><strong>Plugging In to the New CMS Power Strip Waiver:</strong> RPTs can now be used in patient care areas—in certain cases (Environment of Care News, Jan 2015)</td>
<td>2015</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/1NAJH3R">http://bit.ly/1NAJH3R</a></td>
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<td><strong>Preparing for Active Shooter Situations</strong> (Quick Safety! – Issue 4, Jul 2014)</td>
<td>2014; Addendum 2017</td>
<td>Newsletter</td>
<td><a href="http://bit.ly/1Q3DWk3">http://bit.ly/1Q3DWk3</a></td>
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Facilities-EC & Life Safety (continued)

Raising Consciousness About Clutter: Corridor compliance at Northwestern Memorial Hospital, Chicago (Environment of Care News, Mar 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
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- 2014
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- 2001
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  - Joint Commission Resources

Spotlight on Success | A firsthand look at a successful approach to emergency management compliance *(Environment of Care News, Jan 2017; Perspectives, Jan 2017)*
- 2017
  - Periodical Article
  - Fee-Based (via subscription), Complimentary to Customer (via Perspectives on Joint Commission Connect™ on Joint Commission Connect™)
  - All Accreditation Programs/Settings
  - SKU# ECN0117
  - Joint Commission Resources

Spotlight on Success | PDC-Duke ensures a safe physical environment *(Environment of Care News, May 2017)*
- 2017
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  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
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  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# ECN0417
  - Joint Commission Resources

SOC™ process changes effective August 1
- 2016
  - Webinar; Slides
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers
  - The Joint Commission

Standards BoosterPak™ for Environment of Care
- 2014
  - E-Resource
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - All Accreditation Programs/Settings
  - The Joint Commission

Standards BoosterPak™ for Home Oxygen Safety
- 2015
  - E-Resource
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
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Utility Systems – EC.02.05.01 | Leadership Awareness
   ► 2016
   ► Online Resource
   ► http://bit.ly/1Nc2X8X
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   ► Accessible to All
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Every truly successful health care organization has an involved and committed leadership. This section provides links to resources—blogs and books, podcasts and periodical articles, webinars and white papers—that guide executive and physician leaders. One of these is the *Physician Leader Monthly*, a newsletter prepared by Joint Commission leadership.

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**Accreditation Management Skills: Encouraging Leader and Physician Engagement (The Source, Mar 2015)**

- 2015
- Periodical Article
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- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0315
- The Joint Commission

**Adding Hospice Services to Your Organization: Considerations for Quality: Jun 18, 2013**

- 2013
- Webinar, Slide Presentation
- Accessible to All
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**Addressing Top Compliance Issues in Ambulatory Health Care**

- 2015
- E-Book
- Fee-Based
- Ambulatory Health Care
- SKU# EBTCIAC15, ISBN# 978-1-59940-890-3
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**AHA Physician Leadership Education Report**

- 2014
- White Paper
- Accessible to All
- Critical Access Hospital, Hospital
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Blameless or blameworthy errors—does your organization make a distinction? (Leadership Blog, Dec 18, 2013)
- 2013
- Blog
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Breaking Through Dangerous Silence to Tap an Organization’s Richest Source of Information: Its Own Staff (Journal on Quality and Patient Safety, Apr 2016)
- 2016
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- SKU# JQPS0414
- Joint Commission Resources

Building Your Safety Culture: A Job for Leaders
- 2017
- Webinar, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
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Bullying has no place in health care (Quick Safety! – Issue 24, Jun 2016)
- 2016
- Newsletter
- http://bit.ly/293g3tS
- Accessible to All
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- The Joint Commission

Closing the Gap and Raising the Bar: Assessing Board Competency in Quality and Safety (Journal on Quality and Patient Safety, Jun 2017)
- 2017
- Periodical Article
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Collaborating with Physician Leaders
- 2014
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- http://bit.ly/1Ek2nzA
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Complaint Management and Quality Monitoring
- 2015
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- http://bit.ly/1IWkRax
- Accessible to All
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Creating a Safety Culture
- 2012
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- http://bit.ly/1IWkNYm
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- 2015
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- 2013
- Blog
- Accessible to All
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Engaging Frontline Leaders and Staff in Real-Time Improvement (*Journal on Quality and Patient Safety*, Apr 2016)

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
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Exploring Consumer Understanding and Use of Electronic Hospital Quality Information

- 2012
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5 Sure-Fire Methods | Complying with Standard LD.04.03.09 (*The Source*, Nov 2016)

- 2016
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- Fee-Based (via subscription)
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- SKU# TS1116
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5 Sure-Fire Methods | Complying with Standard LD.01.03.01 (*The Source*, Apr 2017)

- 2017
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- 2017
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- Fee-Based (via Elsevier)
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Enhancing Focus on Suicide Prevention (*Leading Hospital Improvement*, Sep 4, 2018)

- 2018
- Blog
- Accessible to All
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Governance & Leadership (continued)

From Front Office to Front Line: Essential Issues for Health Care Leaders, Second Edition
- 2011
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  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# EBFOFL11, ISBN# 978-1-59940-723-4
  - Joint Commission Resources, Joint Commission International

From Front Office to Front Line: Essential Issues for Health Care Leaders, Second Edition
- 2011
  - Soft-Cover Book
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# FOFL11, ISBN# 978-1-59940-723-4
  - Joint Commission Resources, Joint Commission International

Getting the Board on Board: What Your Board Needs to Know About Quality and Patient Safety, Third Edition
- 2016
  - Site License
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBBQS116SL, ISBN# 978-1-59940-943-6
  - Joint Commission Resources

- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
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Hospital Breakfast Briefings | Leadership, Performance Improvement: Oct 11, 2018
- 2018
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# WEB18HAPBB
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Hospital Leadership Diversity and Strategies to Advance Health Equity (Journal on Quality and Patient Safety, Sep 2018)
- 2018
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How The Joint Commission supports the work of physicians (Leadership Blog, Jun 19, 2013)
- 2013
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- [http://bit.ly/2m0KsNz](http://bit.ly/2m0KsNz)
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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How to reach the goal of zero patients harmed (Leadership Blog, Mar 26, 2014)
- 2014
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- 2016
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- Critical Access Hospital, Hospital, Office Based Surgery Practices
- SKU# JQPS0616
- Joint Commission Resources

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2007
- 2007
- Annual Report
- Accessible to All
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- 2017
- Video
  - Accessible to All
- Behavioral Health Care
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Joint Commission president on safety culture and leadership (Certification Matters - Issue 3, Sep 18, 2017)
- 2017
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Knowing, and Doing: Closing the Gaps in Board Leadership for Improvement of Quality and Safety (Journal on Quality and Patient Safety, Jun 2017)
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Leadership for Transformational Change in Quality and Safety
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  - http://bit.ly/1K1W0r9
  - Accessible to All
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Leadership in Healthcare Organizations: A Guide to Joint Commission Leadership Standards
- 2009
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  - Accessible to All
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Leading the Way | Developing a Strong Safety Culture (The Source, May 2017)
- 2017
- Periodical Article
  - Fee-Based (via subscription)
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- SKU# TS0517
- Joint Commission Resources

Leading the way to high reliability by communicating and connecting (Leadership Blog, Oct 13, 2013)
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Lessons Learned on a Journey from Surgeon to Chief Quality Officer (Journal on Quality and Patient Safety, Feb 2016)
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Leveraging Specialty Certifications to Grow Census: Jul 30, 2015
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Listening and communicating = patient satisfaction and better care (Leadership Blog, Sep 18, 2013)
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- 2016
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National Summit on Overuse | Bernard M. Rosof, M.D., Chair, American Medical Association – Convened PCPI
- 2012
- Podcast
- Accessible to All
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National Summit on Overuse | Mark R. Chassin, M.D., FACP, M.P.P., M.P.H., president, The Joint Commission
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
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National Summit on Overuse | Rosemary Gibson, author and national leader in health care quality and safety
- 2012
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- Accessible to All
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On the CUSP: Implementing Cultural Change and Improving Patient Safety (The Source, Jan 2015)
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Patient Safety Culture and the Second Victim Phenomenon: Connecting Culture to Staff Distress in Nurses (Journal on Quality and Patient Safety, Aug 2016)
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### Patient Safety Initiative: Hospital Executive and Physician Leadership Strategies

- 2014
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- Critical Access Hospital, Hospital
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### Positioning Your Organization as a Quality Partner: Transitioning into Skilled Services: Jun 13, 2013

- 2013
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### Profiles in Services: Joint Commission Navy Fellow Sara Naczas *(Dateline @ TJC, Aug 4, 2017)*

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### Redefining Overuse to Include Costs: A Decision Analysis for Computed Tomography in Minor Head Injury *(Journal on Quality and Patient Safety, Jul 2015)*

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### Relationship Between Leadership Diversity and Commitment to Overcoming Health Care Disparities *(Quality Data Download, Sep 12, 2018)*

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### Saving lives in emergencies takes planning and training *(Leadership Blog, Jul 2, 2013)*

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### R² Report – Issue 4: Patient flow through the emergency department

- 2012
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Sentinel Event Alert | Issue 43: Leadership Committed to Safety
► 2009
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► Accessible to All
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Sentinel Event Alert | Issue 57: The essential role of leadership in developing a safety culture
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► http://bit.ly/2n82ddh
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Spotlight on Success | Cleveland Clinic Excels in Policy Development and Management (The Source, Jul 2018)
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► Accessible to All
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► The Joint Commission

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Stewardship as a Shared Mental Model for Health Care Management and Delivery, Part 1 (*The Source*, Nov 2015)

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Stewardship as a Shared Mental Model for Health Care Management and Delivery, Part 2 (*Journal on Quality and Patient Safety*, Dec 2015)

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Strategies for Creating, Sustaining, and Improving a Culture of Safety in Health Care, 2nd Edition

- 2017
- E-Book
- [http://bit.ly/2mWCy76](http://bit.ly/2mWCy76)
- Fee-Based
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- SKU# EBSIHCS17, ISBN# 9781599409474
- The Joint Commission, Joint Commission Resources

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- 2017
- Soft-Cover Book
- [http://bit.ly/2mWCy76](http://bit.ly/2mWCy76)
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- 2013
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What hurts your patients can also hurt your staff (Leadership Blog, Nov 25, 2013)
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Health information technology (IT), including the use of electronic health records (EHRs), is rapidly evolving, which presents new challenges—and opportunities—to health care organizations. Periodical articles detailing organization initiatives and resources related to the recent sentinel event alert on this topic are among the resources listed in this section.

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<td>Spotlight on the “Record of Care, Treatment, and Services” Chapter</td>
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<td>Casting a Wider Safety Net: The Promise of Electronic Safety Event Detection</td>
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<td>Connecting Patients and Clinicians: The Anticipated Effects of Open Notes on</td>
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Copy-Forward in Electronic Health Records: Lipstick on a Pig (Journal on Quality and Patient Safety, Aug 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU#JSPS0817
- Joint Commission Resources

Developing and Evaluating an Automated All-Cause Harm Trigger System (Journal on Quality and Patient Safety, Apr 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Critical Access Hospital, Hospital
- SKU# JSPS0417
- Joint Commission Resources

Development of a Web-Based Surgical Booking and Informed Consent System to Reduce the Potential for Error and Improve Communication (Journal on Quality and Patient Safety, Mar 2014)

- 2014
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0314
- Joint Commission Resources

Documentation of Care, Treatment, or Services in Behavioral Health Care: Your Go-To Guide

- 2018
- E-Book
- Fee-Based
- Behavioral Health Care
- SKU# EBBH18, ISBN# 9781635850444
- Joint Commission Resources

Documentation of Care, Treatment, or Services in Behavioral Health Care: Your Go-To Guide

- 2018
- Hard Copy + PDF Site Licence
- Fee-Based
- Behavioral Health Care
- SKU# EBBH18HSL, ISBN# 9781635850437
- Joint Commission Resources

Documentation of Care, Treatment, or Services in Behavioral Health Care: Your Go-To Guide

- 2018
- Hard Copy + E-Book
- Fee-Based
- Behavioral Health Care
- SKU# EBBH18H, ISBN# 9781635850437
- Joint Commission Resources
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0915
  - Joint Commission Resources

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JSPS0816
  - Joint Commission Resources

Enhancing Electronic Health Record Usability in Pediatric Patient Care: A Scenario-Based Approach (*Journal on Quality and Patient Safety*, Mar 2013)
- 2013
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Critical Access Hospital, Hospital
  - SKU# JQPS0313
  - Joint Commission Resources

Factors Potentially Leading to Health IT-Related Sentinel Events (*The Source*, Jun 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0615
  - Joint Commission Resources

5 Sure-Fire Methods | Complying with RC.01.01.01 for Behavioral Health Care (*The Source*, Apr 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Behavioral Health Care
  - SKU# TS0415
  - Joint Commission Resources

Health Information Technology: Understanding the Risks (*The Source*, Sep 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0915
  - Joint Commission Resources

Hospital Breakfast Briefings | Information Management, Record of Care, Treatment and Services: Oct 4, 2018
- 2018
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# WEB18HAPBB
  - Joint Commission Resources

Improving Diagnostic Safety in Primary Care by Unlocking Digital Data (*Journal on Quality and Patient Safety*, Jan 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Critical Access Hospital, Hospital
  - SKU# JQPS0117
  - Joint Commission Resources
Information Gaps in Newborn Care and Their Potential for Harm (Journal on Quality and Patient Safety, May 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# TS0515
  - Joint Commission Resources

Information Is Power: Protecting your facility and patients from cybersecurity threats (Environment of Care News, Oct 2016)
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN1116
  - Joint Commission Resources

Investigating and Preventing Health Information Technology-Related Patient Safety Events
- 2015
  - Online Course
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Innovative Information Technology–Powered Population Health Care Management Improves Outcomes and Reduces Hospital Readmissions and Emergency Department Visits (Journal on Quality and Patient Safety, Jul 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0717
  - Joint Commission Resources

Leveraging Health IT for Patient Safety (Dateline @ TJC, Mar 16, 2018)
- 2018
  - Blog
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JSPS0816
  - Joint Commission Resources

Monitoring the Harm Associated with Use of Anticoagulants in Pediatric Populations Through Trigger-Based Automated Adverse-Event Detection (Journal on Quality and Patient Safety, Mar 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0415
  - Joint Commission Resources

Perspectives on Patient Safety | Federal Agency Issues Final Rule on Health IT (The Source, Dec 2016)
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Nursing Care Centers
  - SKU# TS12116
  - Joint Commission Resources
- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# TS0317
- Joint Commission Resources

- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
- SKU# TS0516
- Joint Commission Resources

Preventing copy-and-paste errors in EHRs (Quick Safety! – Issue 10, Feb 2015)
- 2015
  - Newsletter
  - http://bit.ly/1QKnjZt
  - Accessible to All
  - All Accreditation Programs/Settings
- The Joint Commission

- 2018
  - Periodical Article
  - http://bit.ly/2gYEiJc
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
- SKU# JQPS0618
- Joint Commission Resources

Safe Health IT Infographic
- 2015
  - Poster
  - http://bit.ly/1QKnjZt
  - Accessible to All
  - All Accreditation Programs/Settings
- The Joint Commission

Safe Health IT Saves Lives
- 2015
  - Video
  - http://bit.ly/1QKnjZt
  - Accessible to All
  - All Accreditation Programs/Settings
- The Joint Commission

Safe Practice Recommendations for the Use of Copy-Forward with Nursing Flow Sheets in Hospital Settings (Journal on Quality and Patient Safety, Aug 2017)
- 2017
  - Periodical Article
  - http://bit.ly/2gYEiJc
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
- SKU# JQPS0817
- Joint Commission Resources

Safety Tip of the Month: Verbal orders (JCInsight, Aug 2016)
- 2016
  - Newsletter
  - Accessible to All
  - All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 42: Safely Implementing Health Information and Converging Technologies
- 2008
  - Alert
  - Accessible to All
  - All Accreditation Programs/Settings
- The Joint Commission
Sentinel Event Alert | Issue 54: Safe Use of Health Information Technology
► 2015
► Alert
► http://bit.ly/1K1YCVX
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Spotlight on Success | McGuire Veterans Affairs Medical Center Improves the Safety of Clinical Alarms (The Source, Feb 2018)
► 2018
► Periodical Article
► Fee-Based (via Subscription
► Critical Access Hospital, Hospital
► SKU# TS0218
► Joint Commission Resources

Standards Interpretation FAQs | Information Management (IM): Abbreviation List – Options
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Document and Process Control (DC): Medical Record – Laboratory Requirements
► 2016
► FAQ
► Accessible to All
► Laboratory
► The Joint Commission

Standards Interpretation FAQs | Document and Process Control (DC): Record Retention – Instrument Printouts
► 2016
► FAQ
► Accessible to All
► Laboratory
► The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medical Record – Security
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Authentication – Licensed Independent Practitioner Authority
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): History and Physical – Dictated not Transcribed
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Hospital
► The Joint Commission
Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medical Record – Authentication Date/Time
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medical Record – Authentication Time Frame
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medical Record – Laboratory Requirements
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medical Record – Preferred Language
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Hospital
- The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medical/Clinical Record – Authentication Document
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medication Order – Content
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Home Care
- The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medication Order – Content1
- 2016
- FAQ
- Accessible to All
- Home Care
- The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Operative Reports – Timeframe of Dictation or Written
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission
Take 5 with The Joint Commission I Safe Use of Health Information Technology

- 2015
  - Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

The Association between the Electronic Health Record and Patient-Reported Receipt of Tobacco Cessation Care in Hospitalized Veterans (Journal on Quality and Patient Safety, May 2018)

- 2018
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# JQPS0518
  - Joint Commission Resources

The Contribution of Sociotechnical Factors to Health Information Technology–Related Sentinel Events (Journal on Quality and Patient Safety, Feb 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0216
  - Joint Commission Resources

Toward More Proactive Approaches to Safety in the Electronic Health Record Era (Journal on Quality and Patient Safety, Oct 2017)

- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS1017
  - Joint Commission Resources

Tracer Methodology 101: Information Management Tracer in a Nursing Care Center (The Source, Mar 2017)

- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# TS0317
  - Joint Commission Resources

Using an Electronic Perioperative Documentation Tool to Identify Returns to Operating Room (ROR) in a Tertiary Care Academic Medical Center (Journal on Quality and Patient Safety, Mar 2017)

- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0317
  - Joint Commission Resources

Using Information Technology to Improve Adult Immunization: Delivery in an Integrated Urban Health System (Journal on Quality and Patient Safety, Jan 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# FR043, SKU# JQPS0116
  - Joint Commission Resources

‘Who’s Covering This Patient?’ Developing a First-Contact Provider (FCP) Designation in an Electronic Health Record (Journal on Quality and Patient Safety, Feb 2018)

- 2018
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0218
  - Joint Commission Resources
The quality of a health care organization’s care, treatment, and services depends on its providers. Issues and processes surrounding qualification and competencies as well as staff orientation and training (including simulation) are addressed in the range of periodical articles listed as resources in this section.

- 2015
- Periodical Article
- Fee-Based (via subscription)
- Home Care
- SKU# TS1215
- Joint Commission Resources

**An Organizational Framework to Reduce Professional Burnout and Bring Back Joy in Practice (Journal on Quality and Patient Safety, Jun 2017)**
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0617
- Joint Commission Resources

**Changes to Review Notification Policy for HCSS Firms Seeking Recertification**
- 2017
- Web Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**CJCP® Certification Joint Commission Professional™ | Focus on the “Human Resources” Chapter (The Source, Oct 2016)**
- 2016
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS1016
- Joint Commission Resources

**CJCP®: Certification Joint Commission Professional™ Spotlight on the “Human Resources” Chapter (The Source, Aug 2018)**
- 2018
- Periodical Article
- Fee-Based (via subscription)
- Hospital
- SKU# TS0818
- Joint Commission Resources
Human Resources (continued)

Competencies for Patient Safety and Quality Improvement: A Synthesis of Recommendations in Influential Position Papers (Journal on Quality and Patient Safety, Apr 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0416
- Joint Commission Resources

- 2018
- Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# CSB18, ISBN# 9781635850468
- Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0615
- Joint Commission Resources

Filling the Ranks: Home Care Organization Innovates to Improve Staffing and Scheduling (The Source, Feb 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Home Care
- SKU# TS0217
- Joint Commission Resources

5 Sure-Fire Methods | Complying with Standard HR.01.06.01 for Laboratories (The Source, Jul 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Laboratory
- SKU# TS0716
- Joint Commission Resources

5 Sure-Fire Methods I Verifying and Evaluating Staff Qualifications in Behavioral Health Care (The Source, Aug 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Behavioral Health Care
- SKU# TS0816
- Joint Commission Resources

Focus on the Quadruple Aim: Development of a Resiliency Center to Promote Faculty and Staff Wellness Initiatives (Journal on Quality and Patient Safety, May 2018)
- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0518
- Joint Commission Resources

Hit the Ground Running | Onboarding New Accreditation Professionals (The Source, Jun 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0617
- Joint Commission Resources
### Human Resources (continued)

**Hospital Breakfast Briefings | Human Resources, Nursing: Sep 20, 2018**
- 2018
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB18HAPBB
- Joint Commission Resources

**Masters of Employee Orientation Training: From floods to fires, Baptist-DeSoto hospital’s program trains staff for any emergency (Environment of Care News, Mar 2012)**
- 2012
- Periodical Article
- Accessible to All
- Critical Access Hospital, Hospital
- SKU# FR1033, SKU# ECN0312
- Joint Commission Resources

**Medical Staff Essentials**
- 2017
- E-Book
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# EBMSE17, ISBN# 97815999409993
- Joint Commission Resources

**Medical Staff Essentials**
- 2017
- Soft-Cover Book
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# MSE17, ISBN# 97815999409986
- Joint Commission Resources

**New Campaign Illustrates Need for Staff Training on Dangers of Tailgating (Leading Hospital Improvement, Jul 17, 2017)**
- 2017
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

**New Requirement for Ambulatory Care Organizations Providing Sleep Center Services**
- 2017
- Web Page
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

**Protecting Patients and Staff: PPE Training Through Simulation (Environment of Care News, Feb 2016)**
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Hospital
- SKU# ECN0216
- The Joint Commission

**Safety Tip of the Month: Simulations (JCInsight, Nov 2016)**
- 2016
- Newsletter Article
- Accessible to All
- All JCI Accreditation Programs/Settings
- Joint Commission International
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Standards Interpretation FAQs | Human Resources (HR): Criminal Background Checks – Requirements
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▶ FAQ
▶ Accessible to All
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▶ The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Health Screening – Staff
▶ 2016
▶ FAQ
▶ Accessible to All
▶ Behavioral Health Care
▶ The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Histopathology Grossing – Individual Qualifications
▶ 2016
▶ FAQ
▶ Accessible to All
▶ Laboratory
▶ The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Human Resource Standards – Applicability to Contracted and Volunteer Personnel
▶ 2016
▶ FAQ
▶ Accessible to All
▶ Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Office-Based Surgery Practices
▶ The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Joint Commission Accredited Contract – Applicability of Standards
▶ 2016
▶ FAQ
▶ Accessible to All
▶ Ambulatory Health Care, Behavioral Health Care
▶ The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Laboratory and Point-of-Care Testing Personnel – Evidence of Qualifications
▶ 2016
▶ FAQ
▶ Accessible to All
▶ Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Office-Based Surgery Practices
▶ The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Non-licensed, Non-employee Individuals – Oversight expectations
▶ 2016
▶ FAQ
▶ Accessible to All
▶ Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Office-Based Surgery Practices
▶ The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Non-waived Testing – Competency
▶ 2016
▶ FAQ
▶ Accessible to All
▶ Laboratory
▶ The Joint Commission
Standards Interpretation FAQs | Human Resources (HR): Primary Source Verification – Definition
► 2016
► FAQ
► Accessible to All
► Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Primary Source Verification – Education
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care
► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Primary Source Verification – Laboratory and Point-of-Care Testing Personnel
► 2016
► FAQ
► Accessible to All
► Laboratory
► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Primary Source Verification – Licensed Independent Practitioners Education
► 2016
► FAQ
► Accessible to All
► Behavioral Health Care
► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Privileges – Permission to Administer Moderate Sedation
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Privileges/Affiliation/Work History – Verification at other Healthcare Organizations
► 2016
► FAQ
► Accessible to All
► Behavioral Health Care
► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Privileging – National Practitioner Databank
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Provider Performed Microscopy Procedure (PPMP) – Personnel Requirements
► 2016
► FAQ
► Accessible to All
► Laboratory
► The Joint Commission
### Human Resources (continued)

#### Standards Interpretation FAQs | Human Resources (HR): Reappointment – Clinical Responsibilities
- **2016**
- FAQ
- Accessible to All
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#### Standards Interpretation FAQs | Human Resources (HR): Reappointment and Re privileging – Due Dates
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Tracer Methodology 101 | Competence Assessment Tracer in a Hospital (The Source, Jan 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0115
- Joint Commission Resources

Under the Microscope | Challenges for the Laboratory in a Rural Hospital (The Source, Oct 2018)
- 2018
- Periodical Article
- Fee-Based (via subscription)
- Hospital, Laboratory
- SKU# TS1018
- Joint Commission Resources
In any health care setting, implementing infection control practices, including those for health care–associated (HAI) infections, is essential for ensuring the health and safety of patients as well staff, providers, and visitors. In this section, links to an array of infection control resources are provided, such as a podcast series, the Infection Prevention and HAI web portal, and periodical articles on infection tracers.

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Beyond the Collaborative: Spreading Effective Improvement in Hand Hygiene Compliance
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Beyond the Quick Swab: Improving Rapid Influenza Testing
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- Accessible to All
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Case Study: Central DuPage Hospital Fights Back Against Central Line Infections (Perspectives on Patient Safety, Mar 2011)
- 2011
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  - http://bit.ly/1E03r0E
  - Accessible to All
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Caution on Campus: Yale Shows How a University with a Hospital Can Prepare for a Pandemic or Another Emergency (Environment of Care News, May 2013)
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Changes for National Patient Safety Goal 7 on Health Care–Associated Infections (Perspectives, Jun 2017)
- 2017
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  - Accessible to All
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CJCP® Certification Joint Commission Professional™ | Spotlight on Infection Prevention and Control Standards (The Source, Aug 2016)
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Development and Implementation of an Early-Onset Sepsis Calculator to Guide Antibiotic Management in Late Preterm and Term Neonates (Journal on Quality and Patient Safety, May 2016)
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Don’t Put IC on the Shelf | Infection Prevention During Storage of Equipment, Devices, and Supplies (The Source, Sep 2018)
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Compendium of Strategies to Prevent Healthcare-Associated Infections in Acute Care Hospitals
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  - SKU# EBECME17, ISBN# 978-1-59940-893-1
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Educating Staff About MDROs (The Joint Commission Perspectives on Patient Safety, Oct 2011)
- 2011
  - Periodical Article
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Emerging Threats: Preparing for Infectious Disease Outbreaks (The Source, Feb 2015)
- 2015
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Engaging Frontline Staff in Central Line–Associated Bloodstream Infection Prevention Practice in the Wake of Superstorm Sandy (Journal on Quality and Patient Safety, Oct 2015)
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Following Manufacturers’ Instructions Helps Prevent Surgical Infections (Ambulatory Buzz, Apr 18, 2018)
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Gearing Up for Flu Season: Encouraging Vaccination for Staff (The Source, Nov 2011)
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Getting Serious About Sepsis
- 2014
- Webinar and Slide Presentation
  - http://bit.ly/1H4WeeB
- Accessible to All
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Guide for RIDT Interpretation
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  - http://bit.ly/1KqVYuY
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Health care’s dirty secret: Physician’s don’t wash their hands as often as other caregivers (Leadership Blog, Sep 4, 2013)
- 2013
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- 2018
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB18HAPBB
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Hospital Staffing and Health Care–Associated Infections: A Systematic Review of the Literature (Journal on Quality and Patient Safety, Oct 2018)
- 2018
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- 2018
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Improving Hand Hygiene at Eight Hospitals in the United States by Targeting Specific Causes of Noncompliance ([*Journal on Quality and Patient Safety*, Jan 2015])
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- 2018
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Infection Control in Home Care: Jun 18, 2015
- 2015
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Infection Prevention and Control for Nursing Care Centers: A Systems Perspective from The Joint Commission: Mar 12, 2015
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Infection Prevention and Control Issues in Environment of Care, Third Edition (Revised 2017)
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Influenza Pandemic Preparedness and Response – Infographic
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- 2015
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Intensify Your Focus – Infection Prevention in Ambulatory Surgery Centers (*Ambulatory Buzz*, Sep 27, 2016)
- 2016
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  - [http://bit.ly/2gEUt2U](http://bit.ly/2gEUt2U)
- Accessible to All
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International Hand Hygiene
- 2012
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Is It a Cold or the Flu?
- 2014
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Ongoing Discovery of High-Level Disinfection of Endoscope Practices and the Use of Performance Improvement Methodologies to Improve Processes (Journal on Quality and Patient Safety, Jun 2016)

- 2016
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OSHA & Worker Safety | Dangerous Disposal: OSHA’s fact sheet on safe handling of Ebola-contaminated waste (Environment of Care News, Apr 2015)

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- 2017
- Newsletter Article
- Accessible to All
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- 2015
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- 2016
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### Providing a Safer Environment for Health Care Personnel and Patients through Influenza Vaccination
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### R³ Report – Issue 3: Influenza Vaccination
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<td>The Joint Commission</td>
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Infection Control (continued)

Speak Up™ | Prevent the Spread of Infection
- 2014
- Video, Podcast, Brochure
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Spotlight on Success: Implementing Nurse-Driven Protocols to Reduce CAUTIs (*The Source*, Apr 2013)
- 2013
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# FR1012, SKU# TS0413
- Joint Commission Resources, Joint Commission International, The Joint Commission

Spotlight on Success: Mission Hospital Transforms Challenging Survey into a Patient Safety Victory (*The Source*, Oct 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS1015
- Joint Commission Resources

Standard IC.02.04.01 Influenza Vaccination for Licensed Independent Practitioners and Staff (HAP, CAH, LTC)
- 2011
- Presentation Slide Presentation
- Accessible to All
- Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

Standards BoosterPak™ for High-Level Disinfection (HLD) and Sterilization
- 2015
- E-Resource
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - Critical Access Hospital, Hospital
  - The Joint Commission

Standards Interpretation FAQs | Environment of Care (EC): Medical Equipment – Sharps/Needle Boxes Risk Assessment
- 2016
- FAQ
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Standards Interpretation FAQs | Infection Prevention and Control (IC): Contact Precautions – Gowns
- 2016
- FAQ
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - The Joint Commission

Standards Interpretation FAQs | Infection Prevention and Control (IC): Endotracheal Tubes – Clean, Disinfect and Store
- 2016
- FAQ
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - The Joint Commission
Standards Interpretation FAQs | Infection Prevention and Control (IC): Health Screening – Licensed Independent Practitioner

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Infection Prevention and Control (IC): Laryngoscopes Blades and Handles – How to clean, disinfect and store these device

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Infection Prevention and Control (IC): Laundering – Guidelines For Surgical Scrubs or other Surgical/Procedural Attire Modify | April 11, 2016

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Infection Prevention and Control (IC): Licensed Independent Practitioners – Health Screening Requirements

- 2016
- FAQ
- Accessible to All
- Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | Infection Prevention and Control (IC): Offsite Interpretive Reading Providers – Applicability of Infection Control Standards

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Infection Prevention and Control (IC): Self-Contained High Level Disinfection Units – Semi-Critical Devices

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission


- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): CDC or WHO – Artificial Nails

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission
Infection Control (continued)

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Central Line Associated Bloodstream Infections (CLABSI) – Documentation

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission


- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – Alcohol-based Hand Products

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – CDC or WHO – Categories for Recommendation Implementation

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – CDC or WHO – Choosing Guidelines

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – CDC or WHO – Nutrition Services

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- The Joint Commission
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### Infection Control (continued)

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| Strategies for Improving Health Care Personnel Influenza Vaccination Rates |
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| 2012                          | Chart                                                                            |
|                                | Accessible to All                                                                |
|                                | All Accreditation Programs/Settings                                              |
|                                | SKU# HHB08                                                                       |
|                                | Joint Commission Resources, Joint Commission International                       |

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<th>Strategies for Improving Rapid Influenza Testing and Treatment in Ambulatory Settings (SIRAS)</th>
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<th>Superbug C. auris Cases Proliferating in Acute Care (On Infection Prevention &amp; Control, Aug 4, 2017)</th>
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<th>Superbug reveals challenges with high-level disinfection (Quick Safety! – Issue 11, Mar 2015)</th>
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<td>Tackling Surgical Site Infections</td>
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</table>
Take 5 with The Joint Commission | New TQ hand hygiene compliance data says it all
► 2013
► Podcast
► http://bit.ly/1nAxv4
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Take 5 with The Joint Commission | On Rapid Influenza Testing
► 2013
► Podcast
► http://bit.ly/1nAxv4
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Take 5 with The Joint Commission | Removing treatment barriers for patients with sepsis
► 2014
► Podcast
► http://bit.ly/1nAxv4
► Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
► The Joint Commission

Take 5 with The Joint Commission | The Contagious Patient
► 2014
► Podcast
► http://bit.ly/1nAxv4
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Take 5 with The Joint Commission | Vial Safety
► 2014
► Podcast
► http://bit.ly/1nAxv4
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Take 5 with The Joint Commission | What Parents Need To Know About Enterovirus 68
► 2014
► Podcast
► http://bit.ly/1nAxv4
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Take 5 with The Joint Commission | New Standards BoosterPak™ now available – High-Level Disinfection (HLD) and Sterilization
► 2016
► Podcast
► http://bit.ly/1nAxv4
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Take That Back: How to handle medical device recalls (Environment of Care News, Jun 2015)
► 2015
► Periodical Article
► http://bit.ly/1NAJH3R
► Fee-Based (via subscription)
► All Accreditation Programs/Settings
► SKU# ECN0615
► Joint Commission Resources
Infection Control (continued)

Targeted Solutions Tool®: Hand Hygiene
- 2009
  - E-Resource
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - All Accreditation Programs/Settings
  - Center for Transforming Health Care

Tdap Vaccination Strategies for Adolescents and Adults, Including Health Care Personnel: Strategies from Research and Practice
- 2011
  - Monograph
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Teleconference on Behavioral Health Care Standard IC.02.04.01
- 2011
  - Slide Presentation
    - http://bit.ly/1nO7uH4
  - Accessible to All
  - Behavioral Health Care
  - The Joint Commission

Teleconference on Standard IC.02.04.01 (Non-Acute) Non-Acute Programs
- 2011
  - Slide Presentation
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Home Care, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

The APIC/JCR Infection Prevention and Control Workbook, Third Edition
- 2017
  - E-Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBICSA16, ISBN# 9781599409450
  - Joint Commission Resources

The APIC/JCR Infection Prevention and Control Workbook, Third Edition
- 2017
  - Soft-Cover Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# ICSA16, ISBN# 9781599409443
  - Joint Commission Resources

The Expanding Role of Antimicrobial Stewardship Programs in Hospitals in the United States: Lessons Learned from a Multisite Qualitative Study (Journal on Quality and Patient Safety, Feb 2018)
- 2018
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0218
  - Joint Commission Resources

The Infection Prevention and HAI Portal
- Web Portal Home Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission
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<td>Top News I CDC: Improve Water Management to Prevent Legionnaires’ Outbreaks (Environment of Care News, Jul 2016)</td>
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<td>Troubled Waters: Managing hospital risks associated with an interrupted or contaminated water supply (Environment of Care News, Nov 2015)</td>
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Using the Risk Assessment to Set Goals and Develop the Infection Prevention and Control Plan
► 2010
► Book Chapter
► Accessible to All
► All Accreditation Programs/Settings
► SKU# FR1044
► Joint Commission Resources, The Joint Commission

Using the Targeted Solutions Tool® to Improve Hand Hygiene Compliance Is Associated with Decreased Health Care–Associated Infections (Journal on Quality and Patient Safety, Jan 2016)
► 2016
► Periodical Article
► Fee-Based (via Elsevier)
► All Accreditation Programs/Settings
► SKU# JQPS0116
► Joint Commission Resources

Variability of Surveillance Practices for Central Line–Associated Bloodstream Infections and Its Implications for Health Care Reform (Benchmark, Mar/Apr 2011)
► 2011
► Periodical Article
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► Joint Commission Resources

What hurts your patients can also hurt your staff (Leadership Blog, Nov 25, 2013)
► 2013
► Blog
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

What we can learn from the Ebola Emergencies: Ebola-treating hospitals talk about managing infectious disease (Environment of Care News, Apr 2015)
► 2015
► Periodical Article
► Fee-Based (via subscription)
► All Accreditation Programs/Settings
► SKU# ECN0415
► Joint Commission Resources

Working Together to Make Dialysis Safer (Ambulatory Buzz, Jun 21, 2018)
► 2018
► Blog
► Accessible to All
► Ambulatory Health Care
► Joint Commission Resources

Your Lab and Ebola: What you need to know from the CDC and The Joint Commission
► 2015
► Webinar
► Accessible to All
► Laboratory
► The Joint Commission
From medical test mistakes to proficiency testing to quality systems assessments (QSA), laboratory testing activities are under the microscope. The listed links in this section take you to resources—such as periodical articles on lab tracers—that will help clarify the issues and suggest strategies for improvement.

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2018 Comprehensive Accreditation Manual for Laboratory and Point-of-Care Testing (CAMLAB)
- 2018
- E-dition
- Joint Commission Connect™ (customer extranet) Complimentary to Customers
- Laboratory
- Joint Commission Resources

2018 Comprehensive Accreditation Manual for Laboratory and Point-of-Care Testing (CAMLAB)
- 2018
- Spiral-Bound Book
- Fee-Based
- Laboratory
- SKU# CLSM18, ISBN# 978-1-63585-010-9
- Joint Commission Resources

- 2016
- Webinar
- [http://bit.ly/2h5KwI0](http://bit.ly/2h5KwI0)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

EC Mock Tracer Scenario I Laboratory Safety Tracer (Environment of Care News, Jul 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Laboratory
- SKU# ECN0716
- Joint Commission Resources

Ensuring the Safety and Maintenance of Laboratory Equipment: Addressing the top three standard EC.02.04.03 violations (Environment of Care News, May 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Laboratory
- SKU# ECN0517
- Joint Commission Resources

5 Sure-Fire Methods I Complying with QSA.02.08.01 for Labs (The Source, Sep 2016)
- 2016
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Standards Interpretation FAQs | Leadership (LD): Contracted Services – Organization’s Responsibilities

- 2016
- FAQ
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Standards Interpretation FAQs | Leadership (LD): Laboratory Director Of Record – Definition

- 2016
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Standards Interpretation FAQs | Leadership (LD): Laboratory Test Complexity – Waived, Moderate and High

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Standards Interpretation FAQs | Leadership (LD): Records and Documentation – Format/Availability

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- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission
Standards Interpretation FAQs | Leadership (LD): Records and Documentation – Retention
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- 2016
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- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – CDC or WHO – Choosing Guidelines
- 2016
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- Accessible to All
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – CDC or WHO – Nutrition Services
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► The Joint Commission

Standards Interpretation FAQs | Waived Testing (WT): Independent Practitioners -Waived Testing Competency
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Standards Interpretation FAQs | Waived Testing (WT): Laboratory Director Of Record – Definition
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- The Joint Commission

Tracer Methodology 101 | Quality System Assessment for Cytology in a Laboratory (The Source, Mar 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Laboratory
- SKU# TS0315
- Joint Commission Resources

Tracer Methodology 101 | Study: Point-of-Care Testing and Laboratories (The Source, Aug 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0816
- Joint Commission Resources

Using Lean-Six Sigma to Reduce Hemolysis in the Emergency Care Center in a Collaborative Quality Improvement Project with the Hospital Laboratory (Journal on Quality and Patient Safety, Mar 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Laboratory, Hospital
- SKU# JQPS0315
- Joint Commission Resources

Your Lab and Ebola: What you need to know from the CDC and The Joint Commission
- 2015
- Webinar
- Accessible to All
- Laboratory
- The Joint Commission
Performance improvement uses performance measurement to determine what needs improvement and whether it is sustained. Dozens of periodical articles as well as books and multimedia are among the resources listed in this section that address the role of performance measurement in improving quality and patient safety.

### KEY

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<td>1,300 Days and Counting: A Risk Model Approach to Preventing Retained Foreign Objects (RFOs) (Journal on Quality and Patient Safety, May 2018)</td>
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<td><a href="http://bit.ly/2gYEiJe">http://bit.ly/2gYEiJe</a></td>
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<td>A Blueprint for Improving Systemwide Inpatient Glucose Management (Journal on Quality and Patient Safety, Apr 2017)</td>
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### A Collaborative Learning Network Approach to Improvement: The CUSP Learning Network (Journal on Quality and Patient Safety, Apr 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
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### A Gap Analysis Needs Assessment Tool to Drive a Care Delivery and Research Agenda for Integration of Care and Sharing of Best Practices Across a Health System (Journal on Quality and Patient Safety, Jan 2017)

- 2017
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### A National Organizational Assessment (NOA) to Build Sustainable Quality Management Programs in Low- and Middle- Income Countries (Journal on Quality and Patient Safety, Jul 2016)

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0716
- Joint Commission Resources
## Measurement & Improvement (continued)

### A Novel Approach to Opioid-Dependent Newborns Reduces ED Utilization, Birth Costs

(Quality Data Download, May 07, 2018)
- 2018
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- Joint Commission Resources

### A Population-Based Care Improvement Initiative for Patients at Risk for Delirium, Alcohol Withdrawal, and Suicide Harm

(Journal on Quality and Patient Safety, Jul 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0715
- Joint Commission Resources

### A Prospective Emergency Department Quality Improvement Project to Improve the Treatment of Vaso-Occlusive Crisis in Sickle Cell Disease: Lessons Learned

(Journal on Quality and Patient Safety, Mar 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0317
- Joint Commission Resources

### A Systematic Review of Team Training in Health Care: Ten Questions

(Journal on Quality and Patient Safety, Apr 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0417
- Joint Commission Resources

### Accountability Measures

- Web Portal Home Page
- Accessible to All
- All Accreditation Programs/Settings
- Joint Commission Resources

### Accreditation Journey Smooths Path for QAPI Compliance

(Quality in Nursing Center Care, May 11, 2018)
- 2018
- Blog
- Accessible to All
- Nursing Care Centers
- Joint Commission Resources

### Accuracy of the Adverse Outcome Index: An Obstetrical Quality Measure

(Journal on Quality and Patient Safety, Aug 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practice
- SKU# JQPS0815
- Joint Commission Resources

### An Airway Rapid Response System: Implementation and Utilization in a Large Academic Trauma Center

(Journal on Quality and Patient Safety, Dec 2017)
- 2017
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- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1217
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Anatomy of Inpatient Falls: Examining Fall Events Captured by Depth-Sensor Technology (Journal on Quality and Patient Safety, May 2016)

- 2016
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  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Nursing Care Center
  - SKU# JQPS0516
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Announcing: Our 2017 Pioneers in Quality™ Expert Contributors to eCQM Practice (Dateline @ TJC, Aug 4, 2017)

- 2017
  - Blog
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Applying Population Health Approaches to Undiagnosed Hypertension (Journal on Quality and Patient Safety, Mar 2018)

- 2018
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  - Fee-Based (via Elsevier)
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Applying the Chronic Care Model to Improve Care and Outcomes at a Pediatric Medical Center (Journal on Quality and Patient Safety, Mar 2017)

- 2017
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  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0317
  - Joint Commission Resources

Assessment of Endoscope Reprocessing Using Peer-to-Peer Assessment Through a Clinical Community (Journal on Quality and Patient Safety, Jun 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Office Based Surgery Practices
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  - Joint Commission Resources

Behavioral Health Integration in Acute Medical Settings: An Opportunity to Improve Outcomes and Reduce Costs (Journal on Quality and Patient Safety, Jul 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0716
  - Joint Commission Resources

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- 2017
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### Practice-Based Learning and Improvement: A Clinical Improvement Action Guide, Third Edition
- 2012
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Timely Care for Sickle Cell (Journal on Quality and Patient Safety, Mar 2017)
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<td>Two Years in the Life of a University Hospital Tobacco Cessation Service: Recommendations for Improving the Quality of Referrals (<em>Journal on Quality and Patient Safety</em>, May 2016)</td>
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Using Administrative Discharge Diagnoses to Track Hospital-Acquired Pressure Ulcer Incidence—Limitations, Links, and Leaps (Journal on Quality and Patient Safety, Jun 2015)

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Using an Inpatient Quality Improvement Curriculum for Internal Medicine Residents to Improve Pneumococcal Conjugate Vaccine Administration Rates (Journal on Quality and Patient Safety, Jun 2018)

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Using Bioinformatics to Treat Hospitalized Smokers: Successes and Challenges of a Tobacco Treatment Service (Journal on Quality and Patient Safety, Dec 2017)

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Using Unit-Level Safety Culture Survey Results to Make Quality Improvements *(High Reliability Health Care, Oct 20, 2017)*

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What Happens When Change is Not an Improvement? *(High Reliability Health Care, May 31, 2018)*

- 2018
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Will Hospitals Finally “Do the Right Thing”? Providing Evidence-Based Tobacco Dependence Treatments to Hospitalized Patients Who Smoke *(Journal on Quality and Patient Safety, May 2016)*

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The complex process of credentialing and privileging practitioners is difficult for many organizations. This and other responsibilities of the medical staff—as well as the crucial role of physicians as leaders—are addressed in the myriad resources listed in this section. A web portal, For Physicians, is included, as are BoosterPaks™ on related standards.

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### Health care’s dirty secret: Physician’s don’t wash their hands as often as other caregivers  
*Leadership Blog, Sep 4, 2013*

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### Help your medical staff shine during survey  
*Leadership Blog, Feb 19, 2014*

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### Hospital Breakfast Briefings | Medical Staff: Nov 1, 2018

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### How The Joint Commission supports the work of physicians  
*Leadership Blog, Jun 19, 2013*

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## OPPE and FPPE: Tools to help make privileging decisions (Leadership Blog, Aug 21, 2013)

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## Physician Engagement in Malpractice Risk Reduction: A UPHS Case Study (Journal on Quality and Patient Safety, Oct 2018)

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Standards Interpretation FAQs | Medical Staff (MS): History and Physical – Medical Student
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): History and Physical – Outpatient Procedures
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Hospital
► The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): History and Physical – Podiatrists and Dentists
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Medical Staff Involvement - Medical Staff Bylaw and Amendment Approval Meeting
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Ongoing Professional Practice Evaluation (OPPE) – Low Volume Practitioners – Data Use From Another Organization
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Ongoing Professional Practice Evaluation (OPPE) – Medical/Cognitive Specialties
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Primary Source Verification – Licensed Independent Practitioners Education
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Privileges – Permission to Administer Moderate Sedation
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission
Medical Staff & Physicians (continued)

Standards Interpretation FAQs | Medical Staff (MS): Privileging – National Practitioner Databank

2016
FAQ
http://bit.ly/1zisNI
Accessible to All
Critical Access Hospital, Hospital
The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Privileging – Organ Procurement Team

2016
FAQ
http://bit.ly/1zisNI
Accessible to All
Hospital
The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Privileging Process – Core or Bundle – CMS Position

2016
FAQ
http://bit.ly/1zisNI
Accessible to All
Critical Access Hospital, Hospital
The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Privileging Process – Core or Bundle – Definition and Implementation

2016
FAQ
http://bit.ly/1zisNI
Accessible to All
Critical Access Hospital, Hospital
The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Privileging Process – Core or Bundle – Endorsement

2016
FAQ
http://bit.ly/1zisNI
Accessible to All
Critical Access Hospital, Hospital
The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Reappointment and Re privileging – Due Dates

2016
FAQ
http://bit.ly/1zisNI
Accessible to All
Critical Access Hospital, Hospital
The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Reappointment and Re privileging – Governing Body Approval Date

2016
FAQ
http://bit.ly/1zisNI
Accessible to All
Critical Access Hospital, Hospital
The Joint Commission

Supporting the Work of Physician Leaders

2013
Video
http://bit.ly/1Ek2nzA
Accessible to All
Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
The Joint Commission

The Characteristics of Physicians Who are Re-disciplined by Medical Boards: A Retrospective Cohort Study (Journal on Quality and Patient Safety, Jun 2018)

2018
Periodical Article
http://bit.ly/2gYEiJe
Fee-Based (via Elsevier)
All Accreditation Programs/Settings
SKU# JQPS0618
Joint Commission Resources
The Who, What, When and Where's of Credentialing and Privileging
- 2016
- Booklet
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Tracer Methodology 101 | Professional Evaluation System Tracer (The Source, Nov 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS1116
- Joint Commission Resources

Using OPPE as a performance improvement tool (Leadership Blog, Feb 5, 2014)
- 2014
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

When Clinicians Drop Out and Start Over after Adverse Events (Journal on Quality and Patient Safety, Mar 2018)
- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0318
- Joint Commission Resources
Medication management is comprised of a complex system of processes focused on an overall goal of medication safety. The linked resources in this section—from brochures to videos to alerts on related sentinel events—are useful for physicians, nurses, and pharmacists working with patients and their families toward that goal.

### 2018 Medication Management Webinar Series
- **2018**
- **Webinar Series**
- **Fee-Based**
- **All Accreditation Programs/Settings**
- SKU# WEB18MM
- **Joint Commission Resources**

### A Medical Resident–Pharmacist Collaboration Improves the Rate of Medication Reconciliation Verification at Discharge (*Journal on Quality and Patient Safety*, Oct 2015)
- **2015**
- **Periodical Article**
- **Fee-Based (via Elsevier)**
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQP1071
- **Joint Commission Resources**

- **2015**
- **Periodical Article**
- **Fee-Based (via Elsevier)**
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0915
- **Joint Commission Resources**

### Addressing Medication Management Challenges within Home Infusion: Nov 29, 2012
- **2012**
- **Video**
- **Accessible to All**
- Home Care
- The Joint Commission

- **2015**
- **Periodical Article**
- **Fee-Based (via Elsevier)**
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0815
- **Joint Commission Resources**
Medication Safety (continued)

Ambulatory Medication Reconciliation: Using a Collaborative Approach to Process Improvement at an Academic Medical Center (Journal on Quality and Patient Safety, Apr 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care
- SKU# JQPS0416
- Joint Commission Resources

Antibiotic Stewardship Program Protects Patients: Barnes-Jewish Hospital Revamps Program (The Joint Commission Perspectives on Patient Safety, Jan 2010)
- 2010
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# PPS0110
- Joint Commission Resources

Antibiotics for the Common Cold (Viral Upper Respiratory Infections): Donne E. Sweet, M.D., AAHIVS, MACP, American College of Physicians
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Antimicrobial Stewardship Toolkit
- 2012
- Toolkit
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1007
- Joint Commission Resources, Joint Commission International, The Joint Commission

Averting Drug Diversion: How to recognize and prevent medication theft by staff (Environment of Care News, Aug 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN0815
- Joint Commission Resources

Center for Transforming Health Care: Collaborative Project Delivers Safe and Effective Methods for Insulin Use (The Source, Apr 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0415
- Joint Commission Resources

CJCP® Certification Joint Commission Professional™ | Spotlight on the “Environment of Care” Chapter (The Source, Aug 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Hospital
- SKU# TS0817
- Joint Commission Resources
Epidemiology of and Risk Factors for Harmful Anti-Infective Medication Errors in a Pediatric Hospital (Journal on Quality and Patient Safety, Oct 2018)

- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1018
- Joint Commission Resources

Exploring How to Better Measure and Improve the Quality of Medication Reconciliation (Journal on Quality and Patient Safety, May 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0517
- Joint Commission Resources

5 Sure-Fire Methods | Clear and Accurate Medication Orders (The Source, May 2017)

- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0517
- Joint Commission Resources

5 Sure-Fire Methods | Improving the Safety of Anticoagulation Therapy (The Source, Dec 2015)

- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Center
- SKU# TS1215
- Joint Commission Resources


- 2016
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Office-Based Surgical Centers
- SKU# TS1016
- Joint Commission Resources

Hospital Breakfast Briefings | Medication Management: Oct 25, 2018

- 2018
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB18HAPBB
- Joint Commission Resources

Implementing Computerized Provider Order Entry in Acute Care Hospitals in the United States Could Generate Substantial Savings to Society (Journal on Quality and Patient Safety, Aug 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Hospital
- SKU# JQPS0815
- Joint Commission Resources

Implementing the Joint Commission’s Revised Medication Management Requirements (The Source, Nov 2017)

- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS1117
- Joint Commission Resources
Improving Transitions of Care for Hospitalized Patients on Warfarin (*Journal on Quality and Patient Safety*, Sep 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0916
- Joint Commission Resources

Joint Commission Statement on Pain Management
- 2016
- Statement
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Measuring to Improve Medication Reconciliation in a Large Subspecialty Outpatient Practice (*Journal on Quality and Patient Safety*, May 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0517
- Joint Commission Resources

Medication Management: A Standards Update (Apr 26, 2018)
- 2018
- Webinar
- Fee-Based
- All Accreditation Programs/Settings
- SKU#JCRQSN0418
- JCRQSN

- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0815
- Joint Commission Resources

Mixing It Up: Sterile Medication Compounding (*The Source*, Sep 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0917
- Joint Commission Resources

Monitoring the Harm Associated with Use of Anticoagulants in Pediatric Populations Through Trigger-Based Automated Adverse-Event Detection (*Journal on Quality and Patient Safety*, Mar 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0415
- Joint Commission Resources

NAN Alert: ‘occasional instances’ of medication leaking from 10 mL BD syringes
- 2016
- Web Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
### Medication Safety (continued)

- **2015**
  - Newsletter
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

- **2015**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0215
  - Joint Commission Resources

- **2015**
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0515
  - Joint Commission Resources

#### Recommendations and Low-Technology Safety Solutions Following Neuromuscular Blocking Agent Incidents (Journal on Quality and Patient Safety, Feb 2016)
- **2016**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0216
  - Joint Commission Resources

#### Reducing Risk Associated with Sterile Medication Compounding (Perspectives, Oct 2017)
- **2017**
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - The Joint Commission

#### Review of Nonformulary Medication Approvals in an Academic Medical Center (Journal on Quality and Patient Safety, Feb 2017)
- **2017**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0217
  - Joint Commission Resources

#### Sample Medications: Are You Doing It Right? Compliance With the New Joint Commission Requirements
- **2008**
  - Webinar
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# FR1023
  - Joint Commission Resources
Sentinel Event Alert | Issue 11: High-alert medications and patient safety
► 1999
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 23: Medication Errors Related to Potentially Dangerous Abbreviations
► 2001
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 34: Preventing vincristine administration errors
► 2005
► Alert
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital
► The Joint Commission

Sentinel Event Alert | Issue 35: Using Medication Reconciliation to Prevent Errors
► 2006
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 39: Preventing Pediatric Medication Errors
► 2008
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 41: Preventing errors relating to commonly used anticoagulants
► 2008
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 39: Preventing pediatric medication errors
► 2008
► Podcast
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 49: Safe Use of Opioids in Hospitals
► 2012
► Alert
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission
Speak Up™ | Antibiotics: Know the Facts
- 2015
- Podcast, Poster, Video
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Help Avoid Mistakes With Your Medicine (Pack of 100)
- 2005
- Brochure
- Fee-Based
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# SPKBR05MM
- The Joint Commission

Speak Up™ | Help Avoid Mistakes With Your Medicine (Pack of 3)
- 2005
- Poster
- Fee-Based
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# SPKP05MM
- The Joint Commission

Speak Up™ | Help Avoid Mistakes With Your Medicine, Spanish (Pack of 100)
- 2005
- Brochure
- Fee-Based
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# SPKB05MSP
- The Joint Commission

Speak Up™ | Help Prevent Errors in Your Care
- 2016
- Video, Podcast, Infographic
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Take Medication Safely
- 2011
- Video
- http://bit.ly/1Ek2nzA
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | tomar Medicamentos de Manera Segura
- 2011
- Video
- http://bit.ly/1Ek2nzA
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards BoosterPak™ for Safe Medication Storage
- 2009
- BoosterPak
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission
Medication Safety (continued)

Standards Interpretation FAQs | Medication Management (MM): Emergency Cart – Medication Security
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital
► The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Emergency Cart – Security
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital
► The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Formulary – Adding New Medication
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Formulary – Strength and Dosage
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Home Care, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Medication – Concentrated KCL definition
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Home Care, Hospital, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Medication – Licensed Independent Practitioner Controlled – Pharmacy Review
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Hospital
► The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Medication – Monitoring Patient Response
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Behavioral Health Care
► The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Medication Security – Anesthesia Cart
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Hospital, Nursing Care Centers
► The Joint Commission
Standards Interpretation FAQs | Medication Management (MM): Multi-Dose Vials – Definition

➤ 2016
➤ FAQ
➤ http://bit.ly/1lzisNI
➤ Accessible to All
➤ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
➤ The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Multi-Dose Vials – Vaccine 28 Day Rule

➤ 2016
➤ FAQ
➤ http://bit.ly/1lzisNI
➤ Accessible to All
➤ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
➤ The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Multi-Dose Vials – Punctured or Opened Discard Date

➤ 2016
➤ FAQ
➤ http://bit.ly/1lzisNI
➤ Accessible to All
➤ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
➤ The Joint Commission

Standards Interpretation FAQs | Medication Management (MM):Multi-Dose Vials – Punctured or Opened New Expiration Date

➤ 2016
➤ FAQ
➤ http://bit.ly/1lzisNI
➤ Accessible to All
➤ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
➤ The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Multi-dose Vials – Vaccine 28 Day Rule

➤ 2016
➤ FAQ
➤ http://bit.ly/1lzisNI
➤ Accessible to All
➤ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
➤ The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Refrigerator/Freezer – Medication Temperature Logs

➤ 2016
➤ FAQ
➤ http://bit.ly/1lzisNI
➤ Accessible to All
➤ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
➤ The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Sample Medications – Applicability of Standards

➤ 2016
➤ FAQ
➤ http://bit.ly/1lzisNI
➤ Accessible to All
➤ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
➤ The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Applicable Anticoagulants

➤ 2016
➤ FAQ
➤ http://bit.ly/1lzisNI
➤ Accessible to All
➤ Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
➤ The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Sample Medications – Applicability of Standards

➤ 2016
➤ FAQ
➤ http://bit.ly/1lzisNI
➤ Accessible to All
➤ Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
➤ The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Sample Medications – Applicability of Standards

➤ 2016
➤ FAQ
➤ http://bit.ly/1lzisNI
➤ Accessible to All
➤ Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
➤ The Joint Commission
Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Heparin for Subcutaneous Administration and Line Flushes
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Management Program Definition
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Not Dispensed or Administered
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Prophylactic Treatment
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Fall Reduction Program – Effect of Medications
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Home Care, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Emergency Cart – Medication Security
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital
► The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Moderate Sedation – Medication
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Hospital, Office-Based Surgery Practices
► The Joint Commission

Take 5 with The Joint Commission | Antibiotics: Know the Facts
► 2014
► Podcast
► http://bit.ly/1nAxvI4
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission
Medication Safety (continued)

Take 5 with The Joint Commission | Clearing Up Misperceptions about the Pain Standards
- 2013
- Podcast
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Take 5 with The Joint Commission | Effective Pain Management and Patient Safety
- 2016
- Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Take 5 with The Joint Commission | The Challenges of Managing Pain the ED
- 2014
- Podcast
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Take 5 with The Joint Commission | Vial Safety
- 2014
- Podcast
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

The Nurse’s Role in Medication Safety, Second Edition
- 2012
- E-Book
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# EBNRMS11, ISBN# 978-1-59940-724-1
  - Joint Commission Resources Joint Commission International

The Value of Computerized Provider Order Entry: Is It Time for the Debate to Be Over? (Journal on Quality and Patient Safety, Aug 2015)
- 2015
- Periodical Article
  - Fee-Based (via Elsevier)
  - Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
  - SKU# JQPS0815
  - Joint Commission Resources

Tracer Methodology | Medication Management During Transitions of Care (The Source, Feb 2017)
- 2017
- Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0217
  - Joint Commission Resources

Tracer Methodology 101 | Medication Management in Hospital Psychiatric Units (The Source, Jun 2015)
- 2015
- Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
  - SKU# TS0615
  - Joint Commission Resources
Tracer Methodology 101 | Medication Management Tracer in an Ambulatory Surgery Center (*The Source*, Jun 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Office Based Surgery Centers
- SKU# TS0616
- Joint Commission Resources

Tracer Methodology 101 | Tracing Pain Management in a Nursing Care Centers (*The Source*, May 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Nursing Care Centers
- SKU# TS0516
- Joint Commission Resources

Transcription translates to patient risk (*Quick Safety!* – Issue 12, Apr 2015)
- 2015
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

- 2016
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# JQPS0814
- Joint Commission Resources
Nurses account for the largest percentage of health care staff, and nurse executives are largely accountable for training, supervising, coordinating, and serving as leaders of that work force. Resources listed in this section include various periodical articles that explore nurses’ central and critical role in health care.

**Facts about the Nursing Advisory Council**
- Web Page
  - Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

**For Nurses**
- Web Portal Home Page
  - [http://bit.ly/1nDyfOg](http://bit.ly/1nDyfOg)
  - Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

**Front Line of Defense, 3rd Edition**
- 2018
- E-Book
  - Fee-Based
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# EBFLD18, ISBN# 9781635850628
- Joint Commission Resources

**Engaging Frontline Leaders and Staff in Real-Time Improvement** *(Journal on Quality and Patient Safety, Apr 2016)*
- 2016
- Periodical Article
  - Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0416
- Joint Commission Resources

**Engaging Frontline Staff in Performance Improvement** *(Journal on Quality and Patient Safety, Feb 2016)*
- 2016
- Periodical Article
  - Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0216
- Joint Commission Resources
Front Line of Defense, 3rd Edition
► 2018
► Soft Cover Book
► Fee-Based
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► SKU# FLD18, ISBN# 9781635850611
► Joint Commission Resources

Health Care at the Crossroads Report: Strategies for Addressing the Evolving Nursing Crisis
► 2005
► Monograph
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Hospital Breakfast Briefings | Human Resources, Nursing: Sep 20, 2018
► 2018
► Webinar
► Fee-Based
► Critical Access Hospital, Hospital
► SKU# WEB18HAPBB
► Joint Commission Resources

National Quality Forum (NQF) Endorsed Nursing-Sensitive Care Performance Measures
► 2014
► Web Page
► http://bit.ly/1nNKeZD
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Nurse Knowledge Exchange Plus: Human-Centered Implementation for Spread and Sustainability (Journal on Quality and Patient Safety, Jul 2015)
► 2015
► Periodical Article
► http://bit.ly/2gYEiJe
► Fee-Based (via Elsevier)
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► SKU# JQPS0715
► Joint Commission Resources

► 2017
► Periodical Article
► http://bit.ly/2gYEiJe
► Fee-Based (via Elsevier)
► Critical Access Hospital, Hospital
► SKU# JQPS0617
► Joint Commission Resources

Reductions in Sepsis Mortality and Costs After Design and Implementation of a Nurse-Based Early Recognition and Response Program (Journal on Quality and Patient Safety, Nov 2015)
► 2015
► Periodical Article
► http://bit.ly/2gYEiJe
► Fee-Based (via Elsevier)
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► SKU# JQPS1115
► Joint Commission Resources
Spotlight on Success: Implementing Nurse-Driven Protocols to Reduce CAUTIs (*The Source*, Apr 2013)
- 2013
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1012
- Joint Commission Resources, Joint Commission International, The Joint Commission

Standards FAQs | LPNs Performing Assessment
- 2008
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- All Accreditation Programs/Settings
- The Joint Commission

The Nurse’s Role in Medication Safety, Second Edition
- 2012
- E-Book
- Fee-Based
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# EBNRMS11, ISBN# 978-1-59940-724-1
- Joint Commission Resources, Joint Commission International

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0615
- Joint Commission Resources
Sharing information in a clear, meaningful way is central to productive communications between health care organizations and patients and their families. Information about patient rights and responsibilities must be part of that communications. The numerous videos, podcasts, and brochures listed in this section can help to improve and maintain those important communications interactions.

### A Road Map for Advancing the Practice of Respect in Health Care: The Results of an Interdisciplinary Modified Delphi Consensus Study (Journal on Quality and Patient Safety, Aug 2018)
- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0818
- Joint Commission Resources

### A Scalable Program for Customized Patient Education Videos (Journal on Quality and Patient Safety, Nov 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS1117
- Joint Commission Resources

### Achieving Health Equity: A Guide for Health Care Organizations
- 2016
- White Paper
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Advancing Effective Communication, Cultural Competence, and Patient-and Family-Centered Care for the Lesbian, Gay, Bisexual, and Transgender (LGBT) Community
- 2014
- Monograph
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Advancing Effective Communication, Cultural Competence, and Patient-and Family-Centered Care: A Roadmap for Hospitals
- 2014
- Monograph
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

### Advancing patient-provider communication and activating patients (Quick Safety! — Issue 29, Nov 2016)
- 2016
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
### Attributes of a Health Literate Organization
- **2012**
  - E-Resource
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

### Body, Mind, Spirit: Hospital Chaplains Contribute to Patient Satisfaction and Well-Being, Part 1 (The Source, Jan 2018)
- **2018**
  - Periodical Article
  - Fee-Based (via Subscription)
  - Critical Access Hospital, Hospital
  - SKU# TS0118
  - Joint Commission Resources

### Body, Mind, Spirit: Hospital Chaplains Contribute to Patient Satisfaction and Well-Being, Part 2 (The Source, Jan 2018)
- **2018**
  - Periodical Article
  - Fee-Based (via Subscription)
  - Critical Access Hospital, Hospital
  - SKU# TS0118
  - Joint Commission Resources

### Bringing Central Line–Associated Bloodstream Infection Prevention Home: Catheter Maintenance Practices and Beliefs of Pediatric Oncology Patients and Families (Journal on Quality and Patient Safety, Apr 2015)
- **2015**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Home Care
  - SKU# JQPS0415
  - Joint Commission Resources

### Busting the Myths about Engaging Patients and Families in Patient Safety
- **2016**
  - Report
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

### Complying with CMS Requirements: Effectively Resolve Patient Complaints (The Source, Dec 2016)
- **2016**
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS1216
  - Joint Commission Resources

### Complying with the CMS Conditions of Participation (CoP): Patient Rights (Dec 20, 2018)
- **2018**
  - Webinar
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# JCRQSN1218
  - JCRQSN

### CJCP® Certified Joint Commission Professional™: Spotlight on the “Rights and Responsibilities of the Individual” Chapter (The Source, Sep 2018)
- **2018**
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0918
  - Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0815
- Joint Commission Resources

Crosswalk of Joint Commission Ambulatory Program and the National CLAS Standards

- 2014
- Standards Crosswalk
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission

Crosswalk of Joint Commission Hospital Program and the National CLAS Standards

- 2014
- Standards Crosswalk
- Accessible to All
- Critical Access Hospitals, Hospitals
- The Joint Commission


- 2018
- Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# CSB18, ISBN# 9781635850468
- Joint Commission Resources

Development of Patient-Centered Disability Status Questions to Address Equity in Care (*Journal on Quality and Patient Safety*, Dec 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1217
- Joint Commission Resources

Educating Patients About Surgical Site Infections: Complying with NPSG.07.05.01 (*The Joint Commission Perspectives on Patient Safety*, Dec 2010)

- 2010
- Periodical Article
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery
- SKU# FR1040, SKU# PPS1210
- Joint Commission Resources, The Joint Commission


- 2015
- Newsletter
- Accessible to All
- Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- The Joint Commission

Evaluation of Patient and Family Outpatient Complaints as a Strategy to Prioritize Efforts to Improve Cancer Care Delivery (*Journal on Quality and Patient Safety*, Oct 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1017
- Joint Commission Resources
Patient Rights & Communication (continued)

Exploring Cultural and Linguistic Services in the Nation’s Hospitals: A Report of Findings
- 2007
  - E-Resource
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Facts about patient-centered communication
- 2017
  - Web Page
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Focus on Certification | Providing Patient Education in Disease-Specific Care (The Source, Jul 2018)
- 2018
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
  - SKU# TS 0718
  - Joint Commission Resources

Health Equity
- 2015
  - Web Portal Home Page
  - http://bit.ly/1PVx5Uj
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Hospital Breakfast Briefings | Rights and Responsibilities, Transplant Safety, Waived Testing: Nov 15, 2018
- 2018
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# WEB18HAPBB
  - Joint Commission Resources

Implementation and Evaluation of a Novel Colorectal Cancer Decision Aid Using a Centralized Delivery Strategy (Journal on Quality and Patient Safety, Jun 2018)
- 2018
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0618
  - Joint Commission Resources

Implicit bias in health care (Quick Safety! – Issue 23, Apr 2016)
- 2016
  - Newsletter
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Improving Patient Perception of Care: Apr 12, 2016
- 2016
  - Webinar, Slide Presentation
  - Accessible to All
  - Home Care
  - The Joint Commission
### Patient Rights & Communication (continued)

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<td>Inviting Families to Participate in Care: A Family Involvement Menu (Journal on Quality and Patient Safety, Jan 2015)</td>
<td>2015</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/2qYEiJe">http://bit.ly/2qYEiJe</a> Fee-Based (via Elsevier) Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices SKU# JQPS0115 Joint Commission Resources</td>
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Patient Rights & Communication (continued)

— Patient and Family Complaints in Cancer Care: What Can We Learn From the Tip of the Iceberg? (Journal on Quality and Patient Safety, Oct 2017)
  ▶ 2017
  ▶ Periodical Article
  ▶ http://bit.ly/2gYEiJe
  ▶ Fee-Based (via Elsevier)
  ▶ Critical Access Hospital, Hospital
  ▶ SKU# JQPS1017
  ▶ Joint Commission Resources

— Patient-Centered Care: Just Ask a Thoughtful Question and Listen (Journal on Quality and Patient Safety, Jun 2016)
  ▶ 2016
  ▶ Periodical Article
  ▶ http://bit.ly/2gYEiJe
  ▶ Fee-Based (via Elsevier)
  ▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  ▶ SKU# JQPS0616
  ▶ Joint Commission Resources

— Patient-Centered Communication Essential to High-Quality Hospital Care (Quality Data Download, Apr 04, 2018)
  ▶ 2018
  ▶ Blog
  ▶ Accessible to All
  ▶ Critical Access Hospital, Hospital
  ▶ Joint Commission Resources

— Patient-Collected Audio for Performance Assessment of the Clinical Encounter (Journal on Quality and Patient Safety, Jun 2015)
  ▶ 2015
  ▶ Periodical Article
  ▶ http://bit.ly/2gYEiJe
  ▶ Fee-Based (via Elsevier)
  ▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  ▶ SKU# JQPS0614
  ▶ Joint Commission Resources

  ▶ 2017
  ▶ Periodical Article
  ▶ Fee-Based (via subscription)
  ▶ Critical Access Hospital, Hospital, Nursing Care Centers
  ▶ SKU# TS0217
  ▶ Joint Commission Resources

— Preconference – 2014 Health Literacy Goals Made Simple
  ▶ 2015
  ▶ Slide Presentation
  ▶ http://bit.ly/1Xmjj34
  ▶ Accessible to All
  ▶ All Accreditation Programs/Settings
  ▶ The Joint Commission

— Promoting Health Equity and Patient Centered Care
  ▶ 2012
  ▶ Video
  ▶ http://bit.ly/1Ek2nzA
  ▶ Accessible to All
  ▶ All Accreditation Programs/Settings
  ▶ The Joint Commission

— Psychiatric Advanced Directives: Benefits and Strategies for Implementation (The Source, Aug 2016)
  ▶ 2016
  ▶ Periodical Article
  ▶ Fee-Based (via subscription)
  ▶ Ambulatory Health Care, Critical Access Hospitals, Hospitals, Office-Based Surgery Practices
  ▶ SKU# TS0816
  ▶ Joint Commission Resources
Patient Rights & Communication (continued)

R3 Report – Issue 1: Patient-centered communication: Patient-centered communication standards for hospitals
► 2011
► E-Resource
► http://bit.ly/1PXxtl0
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Setting the Bar Higher for Patient Engagement: Are You Activating Your Patients?
► 2014
► Webinar, Slide Presentation, and Brochure
► http://bit.ly/1YvuKL
► Accessible to All
► Critical Access Hospitals, Hospitals
► SKU# FR1024
► Joint Commission Resources

Speak Up™ | Preventing Medicine Errors
► 2009
► Brochure, Podcast, Video
► http://bit.ly/1QczpJ
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Speak Up™ | Preventing Surgical Errors
► 2009
► Brochure, Podcast, Video
► http://bit.ly/1P0emJ
► Accessible to All
► Critical Access Hospital, Hospital, Office-Based Surgery Practices
► The Joint Commission

Speak Up™ | Anesthesia and Sedation
► 2014
► Poster
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
► The Joint Commission

Speak Up™ | Antibiotics: Know the Facts
► 2015
► Podcast, Poster, Video
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Speak Up™ | At Home
► 2015
► Brochure, Podcast, Video
► Accessible to All
► Home Care
► The Joint Commission

Speak Up™ | At the Doctor’s Office
► 2011
► Brochure, Video
► http://bit.ly/1KICiGN
► Accessible to All Accreditation Programs/Settings
► Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
► The Joint Commission

Speak Up™ | Avoid a Return Trip to the Hospital
► 2015
► Podcast, Poster, Video
► http://bit.ly/1OuxUKD
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission
Speak Up™ | Depression
- 2013
  - Brochure, Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Speak Up™ | Five Ways to be Active in Your Care
- 2010, 2011, 2012
  - Brochure, Podcast, Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Speak Up™ | For Specific Health Care Settings
- 2011
  - Podcast, Poster, Video
  - http://bit.ly/1YWHyFn
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Home Care, Hospital, Laboratory, Nursing Care Centers
  - The Joint Commission

Speak Up™ | Infant and Children’s Health
- 2009, 2011
  - Brochure, Podcast, Video
  - http://bit.ly/1mxe03h
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Speak Up™ | Initiatives
- Wep Portal Home Page
  - http://bit.ly/1QzXzy
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Speak Up™ | Medical Imaging
- 2014
  - Poster
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - The Joint Commission

Speak Up™ | Memory Problems and Dementia
- 2013
  - Brochure
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - The Joint Commission

Speak Up™ | Organ Donation
- 2007
  - Brochure
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Speak Up™ | Pain
- 2015
  - Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Speak Up™ | Patient Advocacy
- 2013
  - Brochure, Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission
Patient Rights & Communication (continued)

Speak Up™ | Preventing Medical Errors
- 2010
- Brochure, Video
- [http://bit.ly/1Ps1L2r](http://bit.ly/1Ps1L2r)
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Reducing Your Risk of Falling
- 2010
- Brochure, Video
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Research Studies
- 2009
- Brochure
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Serious Illness and Palliative Care
- 2012
- Brochure
- Accessible to All
- Critical Access Hospital, Home Care, Hospital
- The Joint Commission

Speak Up™ | Stroke
- 2012
- Brochure
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | The ABC’s of C-sections
- 2016
- Infographic
- Accessible to All
- Critical Access Hospital, Home Care, Hospital
- The Joint Commission

Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Confidentiality Agreement – Media
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital
- The Joint Commission

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital
- The Joint Commission
Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Language Access Services - Bilingual Provider (physician, nurse, etc.) Serving as an Interpreter for a Fellow Provider
► 2017
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care; Critical Access Hospital; Behavioral Health; Home Care; Hospital; Nursing Care Centers; Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Medical Record – Patient Race and Ethnicity Data Collection
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Hospital
► The Joint Commission

Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Organ Donation – Patient Wishes
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital
► The Joint Commission

Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Patient race and Ethnicity – Data Collection
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Hospital
► The Joint Commission

Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Videotaping or Filming – Consent Before Taping
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care, Hospital
► The Joint Commission

Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Videotaping or Filming – Consent Not Provided
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital
► The Joint Commission

Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Videotaping or Filming – Consent Not Provided by Patient’s Portion
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital
► The Joint Commission
### Patient Rights & Communication (continued)

**Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Videotaping or Filming in the Emergency Room – Consent**
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital
- The Joint Commission

**Take 5 with The Joint Commission | Preparing Mentally and Physically for Surgery**
- 2015
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Take 5 with The Joint Commission | Addressing Bias in Health Care**
- 2015
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Take 5 with The Joint Commission | Why Health Literacy is Important for Patients and Health Professionals**
- 2013
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Take 5 with The Joint Commission | Why Patient-Centered Communication Matters**
- 2013
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Temporary names put newborns at risk (Quick Safety! – Issue 17, Oct 2015)**
- 2015
- Newsletter
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

**The Ask Me to Explain Campaign: A 90-Day Intervention to Promote Patient and Family Involvement in Care in a Pediatric Emergency Department (Journal on Quality and Patient Safety, Jun 2016)**
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0616
- Joint Commission Resources

**The Family Caregiver Activation in Transitions (FCAT) Tool: A New Measure of Family Caregiver Self-Efficacy (Journal on Quality and Patient Safety, Nov 2015)**
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Home Care
- SKU# JQPS1115
- Joint Commission Resources
Patient Rights & Communication (continued)

The Impact of Health Literacy on Patient Safety (The Source, Dec 2016)
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS1216
  - Joint Commission Resources

Tracer Methodology 101 | Effective Care for Transgender Patients (The Source, Dec 2016)
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS1216
  - Joint Commission Resources

Transcription translates to patient risk (Quick Safety! – Issue 12, Apr 2015)
- 2015
  - Newsletter
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Transitions of care: Engaging patients and families (Quick Safety! – Issue 18, Nov 2015)
- 2015
  - Newsletter
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

What Did the Doctor Say?: Improving Health Literacy to Protect Patient Safety
- 2007
  - White Paper
  - http://bit.ly/1Qb115c
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

What is the Realistic Scope of Informed Consent? (Journal on Quality and Patient Safety, Jun 2018)
- 2018
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0618
  - Joint Commission Resources
All systems in a health care organization should be focused on patient-centered care to reduce harm, using proactive methods to improve quality and safety processes. Such efforts are best done within a culture of safety that encourages learning from mistakes. This is part of the journey toward zero harm to patients through high reliability in health care. Resources listed in this section include books, videos, reports, periodical articles, and the High Reliability web portal.

### 2018 National Patient Safety Goals®
- **2017**
  - Web Portal Home Page
  - [http://bit.ly/1T3i3l](http://bit.ly/1T3i3l)
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

- **2018**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0418
  - Joint Commission Resources

### A Bedside Computerized Decision-Support Tool for Intravenous Insulin Infusion Management in Critically Ill Patients ([Journal on Quality and Patient Safety; May 2018](http://bit.ly/1T3i3l))
- **2018**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0518
  - Joint Commission Resources

### A Multicomponent Fall Prevention Strategy Reduces Falls at an Academic Medical Center ([Journal on Quality and Patient Safety; Sep 2017](http://bit.ly/1T3i3l))
- **2017**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0917
  - Joint Commission Resources

### A Novel Bedside-Focused Ward Surveillance and Response System ([Journal on Quality and Patient Safety; Feb 2018](http://bit.ly/1T3i3l))
- **2018**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0218
  - Joint Commission Resources
A Tool for the Concise Analysis of Patient Safety Incidents (Journal on Quality and Patient Safety, Jan 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0116
  - Joint Commission Resources

Achieving Health Equity: A Guide for Health Care Organizations
- 2016
- White Paper
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Achieving Zero Harm: The Joint Commission’s First Patient Safety Officer Shares His Insights – A Q&A with Ronald Wyatt, MD (The Source, Sep 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0916
- Joint Commission Resources

Addressing Disease-Related Malnutrition in Hospitalized Patients: A Call for a National Goal (Journal on Quality and Patient Safety, Oct 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS1015
- Joint Commission Resources

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1217
- Joint Commission Resources

An Initiative to Change Inpatient Practice: Leveraging the Patient Medical Home for Postdischarge Follow-Up (Journal on Quality and Patient Safety, Feb 2018)
- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0218
- Joint Commission Resources

An Interview with Pascale Carayon (Journal on Quality and Patient Safety, Jun 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0616
- Joint Commission Resources

Antibiotic Stewardship Grows Up (Journal on Quality and Patient Safety, Feb 2018)
- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0218
- Joint Commission Resources
Applying High Reliability Principles to Infection Prevention and Control in Long Term Care

- 2014
  - E-Resource
  - Accessible to All
  - Nursing Care Centers
  - The Joint Commission

Applying the High Reliability Health Care Maturity Model to Assess Hospital Performance: A VA Case Study (Journal on Quality and Patient Safety, Sep 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0916
  - Joint Commission Resources

Building the Road to High Reliability (Journal on Quality and Patient Safety, Sep 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0916
  - Joint Commission Resources

Can We Do That Here? Establishing the Scope of Surgical Practice at a New Safety-Net Community Hospital Through a Transparent, Collaborative Review of Physician Privileges (Journal on Quality and Patient Safety, Jan 2018)

- 2018
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0118
  - Joint Commission Resources

Check out 2017 National Patient Safety Goals for home care (Home Care Bulletin, Jan 24, 2017)

- 2017
  - Newsletter
  - Accessible to All
  - Home Care
  - The Joint Commission

Choosing Wisely to Mobilize Patients in Reducing Falls and Injury (Journal on Quality and Patient Safety, Aug 2018)

- 2018
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0918
  - Joint Commission Resources

CJCP® Certification Joint Commission Professional™ | Focus on the “Patient Safety Systems” Chapter (The Source, May 2015)

- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0515
  - Joint Commission Resources

Creating a Safety Culture

- 2012
  - Video
  - http://bit.ly/1WkNYm
  - Accessible to All
  - All Accreditation Programs/Settings
  - Center for Transforming Health Care
Defibrillator Design and Usability May Be Impeding Timely Defibrillation (*Journal on Quality and Patient Safety*, Sep 2018)

- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0918
- Joint Commission Resources

Delayed Workup of Rectal Bleeding in Adult Primary Care: Examining Process-of-Care Failures (*Journal on Quality and Patient Safety*, Jan 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0117
- Joint Commission Resources


- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0415
- Joint Commission Resources

Development and Implementation of a Universal Suicide Risk Screening Program in a Safety-Net Hospital System (*Journal on Quality and Patient Safety*, Jan 2018)

- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0118
- Joint Commission Resources


- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS1115
- Joint Commission Resources


- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0917
- Joint Commission Resources

Dr. Chassin Describes Key Aspects of Achieving High Reliability

- 2011
- Video
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Dr. Chassin High Reliability Organizations

- 2011
- Video
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Editorial | Spending the Coins of Knowledge on Safer Health Care (*Journal on Quality and Patient Safety*, Feb 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0215
- Joint Commission Resources

Effect of a Hospitalwide Quality Improvement Initiative to Promote High-Value Care (*Journal on Quality and Patient Safety*, Oct 2018)
- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1018
- Joint Commission Resources

- 2017
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0318
- Joint Commission Resources

Environment of Care News
- Periodical
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# ECN, ISSN# 1097-9913
- Joint Commission Resources, The Joint Commission

Epidemiology of and Risk Factors for Harmful Anti-Infective Medication Errors in a Pediatric Hospital (*Journal on Quality and Patient Safety*, Oct 2018)
- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1018
- Joint Commission Resources

- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0517
- Joint Commission Resources

- 2017
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0617
- Joint Commission Resources
Flying Blind: Don’t Manage Warfarin Without a Registry (Journal on Patient Safety and Quality, Jul 2017)
   ▶ 2017
   ▶ Periodical Article
   ▶ http://bit.ly/2gYE1J6
   ▶ Fee-Based (via Elsevier)
   ▶ Ambulatory Health Care, Critical Access Hospital, Hospital
   ▶ SKU# JQPS0717
   ▶ Joint Commission Resources

Getting an ROI from Robust Process Improvement (RPI) (High Reliability Healthcare, Feb 23, 2018)
   ▶ 2018
   ▶ Blog
   ▶ Accessible to All
   ▶ All Accreditation Programs/Settings
   ▶ The Joint Commission

Guide to Patient and Family Engagement in Hospital Quality and Safety
   ▶ 2013
   ▶ E-Resource
   ▶ http://bit.ly/1RJOWTC
   ▶ Accessible to All
   ▶ All Accreditation Programs/Settings
   ▶ The Joint Commission

Health Care and High Reliability: A Cautionary Tale
   ▶ 2012
   ▶ Video
   ▶ http://bit.ly/1Ek2nzA
   ▶ Accessible to All
   ▶ All Accreditation Programs/Settings
   ▶ The Joint Commission

Health Services Research
   ▶ Web Portal Home Page
   ▶ http://bit.ly/1Xhcum
   ▶ Accessible to All
   ▶ All Accreditation Programs/Settings
   ▶ The Joint Commission

High Reliability in Health Care
   ▶ Web Portal Home Page
   ▶ http://bit.ly/1NnNiEC
   ▶ Accessible to All
   ▶ All Accreditation Programs/Settings
   ▶ The Joint Commission

High Reliability Transformation Requires Leadership to Embrace Improvement (@Home With The Joint Commission, Jun 19, 2018)
   ▶ 2018
   ▶ Blog
   ▶ Accessible to All
   ▶ All Accreditation Programs/Settings
   ▶ Joint Commission Resources

Home Health Organizations Accredited by The Joint Commission Outperform Non-Accredited Agencies (Quality Data Download, Dec 5, 2017)
   ▶ 2017
   ▶ Blog
   ▶ Accessible to All
   ▶ Home Care
   ▶ The Joint Commission

Hospital Breakfast Briefings | Patient Safety Systems Chapter: Aug 30, 2018
   ▶ 2018
   ▶ Webinar
   ▶ Fee-Based
   ▶ Critical Access Hospital, Hospital
   ▶ SKU# WEB18HAPBB
   ▶ Joint Commission Resources
Hospital Staffing and Health Care–Associated Infections: A Systematic Review of the Literature (Journal on Quality and Patient Safety, Oct 2018)

- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1018
- Joint Commission Resources

Hospital-Wide Sepsis Project Reduces Mortality by Nearly 25 Percent (High Reliability Health Care, Sep 25, 2018)

- 2018
- Blog
- https://bit.ly/2Oq9m9t
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission


- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0818
- Joint Commission Resources

Human Factors Analysis in Patient Safety Systems (The Source, Apr 2015)

- 2015
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1049, SKU# TS0415
- Joint Commission Resources, The Joint Commission

Implementing human trafficking victims (Quick Safety - Issue 42, June 18, 2018)

- 2018
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- Joint Commission Resources

Implementing an Obstetric Emergency Team Response System: Overcoming Barriers and Sustaining Response Dose (Journal on Quality and Patient Safety, Nov 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS1115
- Joint Commission Resources

Implementing Frontline Worker–Led Quality Improvement in Nursing Homes: Getting to “How” (Journal on Quality and Patient Safety, Sep 2018)

- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Nursing Care Centers
- SKU# JQPS0918
- Joint Commission Resources

Implementing the Comprehensive Unit-Based Safety Program (CUSP) to Improve Patient Safety in an Academic Primary Care Practice (Journal on Quality and Patient Safety, Nov 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1117
- Joint Commission Resources
### Improving Access to Care by Admission Process
Redesign in a Veterans Affairs Skilled Nursing Facility *(Journal on Quality and Patient Safety, Aug 2018)*
- **2018**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Nursing Care Centers
  - SKU# JQPS0818
  - Joint Commission Resources

### Improving Access to Home Care *(Quick Safety!, Issue 36, Sep 2017)*
- **2017**
  - Newsletter
  - Accessible to All
  - Home Care
  - The Joint Commission

### Improving Antimicrobial Stewardship Programs: A Call for Papers *(Journal on Quality and Patient Safety, Feb 2018)*
- **2018**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0218
  - Joint Commission Resources

### Improving Satisfaction with Pediatric Pain Management by Inviting the Conversation *(Journal on Quality and Patient Safety, Apr 2018)*
- **2018**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0418
  - Joint Commission Resources

### Improving Patient and Worker Safety
- **2012**
  - Monograph
  - Accessible To All
  - All Accreditation Programs/Settings
  - The Joint Commission

### In Search of Water: South Carolina Hospitals Apply High Reliability Thinking to Protect Patients in the Midst of Flooding *(Journal on Quality and Patient Safety, Sep 2016)*
- **2016**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0916
  - Joint Commission Resources

### Integrating Research, Quality Improvement, and Medical Education for Better Handoffs and Safer Care: Disseminating, Adapting, and Implementing the I-PASS Program *(Journal on Quality and Patient Safety, Jul 2017)*
- **2017**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0717
  - Joint Commission Resources

### Leading the way to high reliability by communicating and connecting *(Leadership Blog, Oct 13, 2013)*
- **2013**
  - Blog
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission
Leading Change on Labor and Delivery: Reducing Nulliparous Term Singleton Vertex (NTSV) Cesarean Rates (Journal on Quality and Patient Safety, Feb 2017)  
► 2017  
► Periodical Article  
► http://bit.ly/2gYEiJe  
► Fee-Based (via Elsevier)  
► Critical Access Hospital, Hospital  
► SKU# JQPS0217  
► Joint Commission Resources

Learning by “SWARMing” Adverse Events (Journal on Quality and Patient Safety, Nov 2015)  
► 2015  
► Periodical Article  
► http://bit.ly/2gYEiJe  
► Fee-Based (via Elsevier)  
► All Accreditation Programs/Settings  
► SKU# JQPS1115  
► Joint Commission Resources

Leveraging Health IT for Patient Safety (Dateline @ TJC, Mar 16, 2018)  
► 2018  
► Blog  
► Accessible to All  
► All Accreditation Programs/Settings  
► The Joint Commission

Meeting Quality Measures for Adolescent Preventive Care: Assessing the Perspectives of Key Stakeholders (Journal on Quality and Patient Safety, Mar 2018)  
► 2018  
► Periodical Article  
► http://bit.ly/2gYEiJe  
► Fee-Based (via Elsevier)  
► Critical Access Hospital, Hospital  
► SKU# JQPS0318  
► Joint Commission Resources

Missed Diagnosis of Cardiovascular Disease in Outpatient General Medicine: Insights from Malpractice Claims Data (Journal on Quality and Patient Safety, Oct 2017)  
► 2017  
► Periodical Article  
► http://bit.ly/2gYEiJe  
► Fee-Based (via Elsevier)  
► Critical Access Hospital, Hospital  
► SKU# JQPS1017  
► Joint Commission Resources

Managing neonatal abstinence syndrome (Quick Safety! – Issue 27, Sep 2016)  
► 2016  
► Newsletter  
► Accessible to All  
► Ambulatory Health Care, Critical Access Hospital, Hospital  
► The Joint Commission

National Patient Safety Foundation Examines Patient Safety Progress Since To Err Is Human (The Source, Feb 2016)  
► 2016  
► Periodical Article  
► Fee-Based (via subscription)  
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Home Care, Nursing Care Center, Office-Based Surgery Practice  
► SKU# TS0216  
► Joint Commission Resources

“Never Events” and the Quest to Reduce Preventable Harm (Journal on Quality and Patient Safety, Jun 2015)  
► 2015  
► Periodical Article  
► http://bit.ly/2gYEiJe  
► Fee-Based (via Elsevier)  
► Critical Access Hospital, Hospital  
► SKU# JQPS0615  
► Joint Commission Resources
On the CUSP: Implementing Cultural Change and Improving Patient Safety (*The Source*, Jan 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0115
  - Joint Commission Resources

On-site survey focus: Minimizing exposure to bloodborne pathogens for waived testing (Home Care Bulletin – Issue 3, 2017)
- 2017
  - Newsletter Article
  - Accessible to All
  - Home Care
  - The Joint Commission

Oro™ 2.0: High Reliability Organizational Assessment & Resources
- 2015
  - Video
  - Accessible to All
  - All Accreditation Programs/Settings
  - Joint Commission Resources

Patient or Resident Safety in Nursing Care Centers | Preventing MDROs in Nursing Care Centers (*The Source*, Jul 2018)
- 2018
  - Periodical Article
  - Fee-Based (via subscription)
  - Nursing Care Centers
  - SKU# TS0718
  - Joint Commission Resources

Patient or Resident Safety in Nursing Care Centers | Preventing CAUTIS (*The Source*, Aug 2018)
- 2018
  - Periodical Article
  - Fee-Based (via subscription)
  - Nursing Care Centers
  - SKU# TS0818
  - Joint Commission Resources

Patient Reported Experience Following Ambulatory Procedures of the Nervous System (*Journal on Quality and Patient Safety*, Sep 2018)
- 2018
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care
  - SKU# TS0818
  - Joint Commission Resources

Patient Safety Systems Chapter for the Hospital program
- 2017
  - Manual Chapter
  - Accessible to All
  - Hospital
  - The Joint Commission

- 2018
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0318
  - Joint Commission Resources
Perspectives on Implementing Quality Improvement Collaboratives Effectively: Qualitative Findings from the CHIPRA Quality Demonstration Grant Program (Journal on Quality and Patient Safety, Jan 2018)
- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0118
- Joint Commission Resources

- 2017
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS1017
- Joint Commission Resources

Perspectives on Patient Safety | FDA Bans Powdered Surgeon’s Gloves, Examination Gloves (The Source, May 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0517
- Joint Commission Resources

Perspectives on Patient Safety | Hospital Develops System to Identify Patients at Risk of Harm (The Source, Jun 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0617
- Joint Commission Resources

Perspectives on Patient Safety | Joint Commission: Hospitals Continue to Improve Safety and Quality (The Source, Jan 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0117
- Joint Commission Resources

Perspectives on Patient Safety | Study: 30% of Pediatric Readmissions Could Be Preventable (The Source, Sep 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0916
- Joint Commission Resources

Perspectives on Patient Safety | The Joint Commission Journal on Quality and Patient Safety: QI Reduces Hospital’s C-Section Rate (The Source, Apr 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0417
- Joint Commission Resources

Perspectives on Patient Safety | The Joint Commission Journal on Quality and Patient Safety: Recognizes Eisenberg Award Recipients (The Source, Sep 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0917
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### Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Blood Bank – Retention Of Crossmatch Samples
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### Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Calibration – Calibration In Lieu Of Calibration Verification
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- The Joint Commission

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- Laboratory
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Suicide prevention recommendations for non-hospital behavioral health care settings (*BHC News*, Jan 2018)
- 2018
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- Behavioral Health Care
- The Joint Commission

Surgical Transfer Decision Making: How Regional Resources are Allocated in a Regional Transfer Network (*Journal on Quality and Patient Safety*, Jan 2018)
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Surveying Care Teams after in-Hospital Deaths to Identify Preventable Harm and Opportunities to Improve Advance Care Planning (*Journal on Quality and Patient Safety*, Feb 2018)
- 2018
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- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
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- Joint Commission Resources
### Patient Safety & High Reliability (continued)

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### The Essential Guide for Patient Safety Officers, Second Edition

- 2012
- E-Book
- Fee-Based
- Critical Access Hospital, Hospital
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- Joint Commission Resources

### The Expanding Role of Antimicrobial Stewardship Programs in Hospitals in the United States: Lessons Learned from a Multisite Qualitative Study (*Journal on Quality and Patient Safety*, Feb 2018)

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- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0218
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### The Hidden Cost of Regulation: The Administrative Cost of Reporting Serious Reportable Events (*Journal on Quality and Patient Safety*, Apr 2018)

- 2018
- Periodical Article
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Using a Quantitative Risk Register to Promote Learning from a Patient Safety Reporting System (*Journal on Quality and Patient Safety*, Feb 2015)
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- Periodical Article
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- Joint Commission Resources

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- 2018
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- Joint Commission Resources

‘Who’s Covering This Patient?’ Developing a First-Contact Provider (FCP) Designation in an Electronic Health Record (*Journal on Quality and Patient Safety*, Feb 2018)
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- Fee-Based (via Elsevier)
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- Critical Access Hospital, Hospital
- SKU# JQPS0418
- Joint Commission Resources

- 2017
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Resources listed in this section encompass all active Joint Commission sentinel event alerts, as well as related resources, such as videos. Numerous topics are represented, including opioids, clinical alarms, suicide, health care worker fatigue, misuse of vials, and tubing misconnections.

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Diagnosing and Treating “Alarm Fatigue”: Pragmatic and Evidence-Based Approaches Needed (*Journal on Quality and Patient Safety*, Jul 2016)

- **2016**
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  - Critical Access Hospital, Hospital
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- **2016**
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  - Accessible to All
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5 Sure-Fire Methods | Complying with the Revised NPSG.15.02.01 for Home Care (*The Source*, Jan 2015)

- **2015**
  - Periodical Article
  - Fee-Based (via subscription)
  - Home Care
  - SKU# TS0115
  - Joint Commission Resources

Front Line of Defense, 3rd Edition

- **2018**
  - E-Book
  - Fee-Based
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  - SKU# EBFLD18SL, ISBN# 9781635850628
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  - Accessible to All
  - Home Care
  - SKU# FR1018
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- **2015**
  - Periodical Article
  - Fee-Based (via subscription)
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Joint Commission’s chief safety officer interviewed by ABC-7 about URFOs
- 2016
  - News Brief
  - Accessible to All
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - The Joint Commission

Lessons Learned: Preventing Patient Safety Events Involving Unintended Retained Foreign Objects (The Source, Jun 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
  - SKU# TS0615
  - Joint Commission Resources

Monitoring the Harm Associated with Use of Anticoagulants in Pediatric Populations Through Trigger-Based Automated Adverse-Event Detection (Journal on Quality and Patient Safety, Mar 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0415
  - Joint Commission Resources

National Patient Safety Goal Self-Assessment Tool (The Source, Sep 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0915
  - Joint Commission Resources

New Alert Focuses on Hand-Off Communication (Perspectives, Oct 2017)
- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - The Joint Commission

- 2012
  - Soft-Cover Book
  - http://bit.ly/1n7imcW
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# PSPG12, ISBN# 978-1-59940-708-1
  - Joint Commission Resources, Joint Commission International

- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital, Nursing Care Centers
  - SKU# TS1115
  - Joint Commission Resources

Reviewing maternal morbidity (Quick Safety! – Issue 6, Sep 2014)
- 2014
  - Newsletter
  - http://bit.ly/1oiisd5o
  - Accessible to All
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Root Cause Analysis in Health Care: Tools and Techniques, Sixth Edition
- 2017
- E-Book
- Fee-Based
- All Accreditation Programs/Settings
  - SKU# EBRCA17, ISBN# 9781599409856
- Joint Commission Resources, Joint Commission International

Root Cause Analysis in Health Care: Tools and Techniques, Sixth Edition
- 2017
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- Fee-Based
- All Accreditation Programs/Settings
  - SKU# EBRCA17SL
- Joint Commission Resources, Joint Commission International

Root Cause Analysis in Health Care: Tools and Techniques, Sixth Edition
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- Joint Commission Resources, Joint Commission International

Safe Health IT Infographic
- 2015
- Poster
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Safe Health IT Saves Lives
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- Video
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event
- Web Portal Home Page
  - [http://bit.ly/1h0HsER](http://bit.ly/1h0HsER)
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Sentinel Event | Sentinel Event Data – Event Type by Year
- Web Portal
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- All Accreditation Programs/Settings
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Sentinel Event | Sentinel Event Data Summary
- Web Portal
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- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 7: Inpatient suicides: Recommendations for Prevention
- 1998
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- Behavioral Health Care, Clinical Access Hospital, Hospital
- The Joint Commission
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Sentinel Event Alert | Issue 10: Blood transfusion errors: Preventing future occurrences
► 1999
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Sentinel Event Alert | Issue 11: High-alert medications and patient safety
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Sentinel Event Alert | Issue 17: Lessons Learned: Fires in the Home Care Setting [Retired]
► 2001
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► The Joint Commission

Sentinel Event Alert | Issue 18: Kernicterus Threatens Healthy Newborns [Retired]
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Sentinel Event Alert | Issue 19: Look-alike, Sound-alike Drug Names [Retired]
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Sentinel Event Alert | Issue 20: Exposure to Creutzfeldt-Jakob Disease [Retired]
► 2001
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Sentinel Event Alert | Issue 21: Medical Gas Mix-Ups
► 2001
► Alert
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<td>Bed Rail-Related Entrapment Deaths</td>
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<td><a href="http://bit.ly/1NAT3g3">http://bit.ly/1NAT3g3</a></td>
<td>Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers</td>
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Sentinel Event Alert | Issue 32: Preventing, and Managing the Impact of, Anesthesia Awareness
- 2004
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Sentinel Event Alert | Issue 33: Patient Controlled Analgesia by Proxy
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Sentinel Event Alert | Issue 34: Preventing Vincristine Administration Errors
- 2005
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Sentinel Event Alert | Issue 35: Using Medication Reconciliation to Prevent Errors
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Sentinel Event Alert | Issue 36: Tubing Misconnections – A Persistent and Potentially Deadly Occurrence
- 2006
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- The Joint Commission

Sentinel Event Alert | Issue 37: Preventing Adverse Events Caused by Emergency Electrical Power System Failures
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Sentinel Event Alert | Issue 38: Preventing Accidents and Injuries in the MRI Suites
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Sentinel Event Alert | Issue 39: Preventing Pediatric Medication Errors
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- Sentinel Event Alert | Issue 40: Behaviors That Undermine A Culture of Safety
  - 2008
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- Sentinel Event Alert | Issue 41: Preventing errors relating to commonly used anticoagulants
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- Sentinel Event Alert | Issue 42: Safely Implementing Health Information and Converging Technologies
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  - Alert
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- Sentinel Event Alert | Issue 43: Leadership Committed to Safety
  - 2009
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- Sentinel Event Alert | Issue 44: Preventing Maternal Death
  - 2010
  - Alert
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- Sentinel Event Alert | Issue 45: Preventing Violence in the Health Care setting
  - 2010, Addendum February 2017
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  - The Joint Commission
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Sentinel Event Alert | Issue 46: A Follow-Up Report on Preventing Suicide: Focus on Medical/Surgical Units and the Emergency Department
- 2010
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Sentinel Event Alert | Issue 47: Radiation Risks of Diagnostic Imaging
- 2011, Addendum May 2017
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Sentinel Event Alert | Issue 48: Health Care Worker Fatigue and Patient Safety
- 2011, Addendum May 2018
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Sentinel Event Alert | Issue 49: Safe Use of Opioids in Hospitals
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Sentinel Event Alert | Issue 50: Medical Device Alarm Safety in Hospitals
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- Alert
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- The Joint Commission

Sentinel Event Alert | Issue 51: Preventing Unintended Retained Foreign Objects
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- The Joint Commission

Sentinel Event Alert | Issue 52: Preventing Infection from the Misuse of Vials
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Sentinel Event Alert | Issue 53: Managing Risk during Transition to New ISO Tubing Connector Standards
- 2014
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- The Joint Commission

Sentinel Event Alert | Issue 55: Preventing falls and fall-related injuries in health care facilities
- 2015
- Alert
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- Accessible to All
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Sentinel Event Alert 56: Detecting and treating suicide ideation in all settings

- 2016
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Sentinel Event Alert | Issue 57: The essential role of leadership in developing a safety culture

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- The Joint Commission

Sentinel Event Alert | Issue 58: Inadequate hand-off communication

- 2017
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- The Joint Commission

Sentinel Event Alert | Issue 59: Physical and verbal violence against health care workers

- 2018
- Alert
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- The Joint Commission

Sentinel Event Data – General Information

- Web Portal Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert focuses on inadequate hand-offs, tips to improve them (Lab Focus, Issue 3, 2017)

- 2017
- Newsletter Article
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Policy

- 2015
- Policy
- Accessible to All
- All Accreditation Programs/Settings
- Joint Commission International

Sentinel Event Policy Augmented: The Joint Commission recently updated its Sentinel Event Policy; here’s what you need to know (Environment of Care News, Jan 2015)

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- Newsletter Article
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Sentinel Events Update: Improving Root Cause Analyses and Actions to Prevent Harm (Aug 23, 2018)
- 2018
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Standards BoosterPak™ for Suicide Risk
- 2013
- E-Resource
- Joint Commission Connect™ (customer extranet) Complimentary to Customers
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- The Joint Commission

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Standards Interpretation FAQs | Environment of Care (EC): Medical Gas Shut-off Valve – Labeling
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Applicable Anticoagulants
- 2016
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Heparin for Subcutaneous Administration and Line Flushes
- 2016
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- Accessible to All
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Management Program Definition
- 2016
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Suicide Risk Reduction – Screening vs. Comprehensive Assessment

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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Transfusion Administration – Applicability to RhoGAM®

- 2016
- FAQ
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Transfusion Administration – Identification Related to Blood Matching

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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Transfusion Administration – Qualified Transfusionist /Second Individual

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Strategies to prevent URFOs (*Quick Safety!* — Issue 20, Jan 2016)
- 2016
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Take 5 with The Joint Commission I Safe Use of Health Information Technology
- 2015
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- 2009
  - E-Resource
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
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Targeted Solutions Tool®: Hand-Off Communication
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  - Joint Commission Connect™ (customer extranet)
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Targeted Solutions Tool®: Preventing Falls
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  - All Accreditation Programs/Settings
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Targeted Solutions Tool®: Safe Surgery
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  - Complimentary to Customers
  - All Accreditation Programs/Settings
  - Center for Transforming Health Care

Targeted Solutions: Joint Commission Center for Transforming Healthcare Takes on Patient Falls (*The Source*, Sep 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital, Nursing Care Center
  - SKU# TS0915
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- 2016
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  - Fee-Based (via Elsevier)
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- 2010
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  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# FR1010, SKU# ECN1210
  - Joint Commission Resources
The core content offered by The Joint Commission are the standards that health care organizations strive to meet to ensure quality and safe patient care. This section lists resources focused on standards compliance, such as the standards manuals, tracer books, and periodical articles on compliance strategies, as well as resources for survey readiness.

### KEY

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2018 Comprehensive Accreditation Manual for Behavioral Health Care (CAMBHC)
- 2017
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  - Behavioral Health Care
  - Joint Commission Resources

2019 Comprehensive Accreditation Manual for Behavioral Health Care (CAMBHC)
- 2018
  - Ring-Binder Book
  - Fee-Based
  - Behavioral Health Care
  - SKU# CBHC19, ISBN# 9781635850666
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2018 Comprehensive Accreditation Manual for Home Care (CAMHC)
- 2017
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  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
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2019 Comprehensive Accreditation Manual for Home Care (CAMHC)
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2018 Comprehensive Accreditation Manual for Hospitals (CAMH)
- 2017
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  - Joint Commission Connect™ (customer extranet)
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2018 Comprehensive Accreditation Manual for Laboratory and Point-of-Care Testing (CAMLAB)
- 2017
  - E-dition
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - Laboratory
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2019 Comprehensive Accreditation Manual for Laboratory and Point-of-Care Testing (CAMLAB)
- 2018
  - Spiral-Bound Book
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  - Laboratory
  - SKU# CLSM19, ISBN# 9781635850680
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2018 Comprehensive Accreditation Manual for Nursing Care Centers (CAMNCC)
- 2017
  - E-dition
  - Joint Commission Connect™ (customer extranet)
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## 2010 Comprehensive Accreditation Manual for Nursing Care Centers (CAMNCC)
- 2018
  - Spiral-Bound Book
  - Fee-Based
  - Nursing Care Centers
  - SKU# CNCC19, ISBN# 9781635850697
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## 2018 Comprehensive Accreditation Manual for Critical Access Hospitals (CAMCAH)
- 2017
  - E-dition
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - Critical Access Hospital
  - Joint Commission Resources

## 2019 Comprehensive Accreditation Manual for Critical Access Hospitals (CAMCAH)
- 2018
  - Spiral-Bound Book
  - Fee-Based
  - Critical Access Hospital
  - SKU# CAMCAH19, ISBN# 9781635850673
  - Joint Commission Resources

## 2019 Environment of Care Essentials for Health Care
- 2019
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  - Fee-Based
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  - SKU# EBECE19, ISBN# 9781635850819
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## 2019 Environment of Care Essentials for Health Care
- 2019
  - Soft-Cover Book
  - [https://bit.ly/2OQ1xXB](https://bit.ly/2OQ1xXB)
  - Fee-Based
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  - SKU# ECE19, ISBN# 9781635850802
  - Joint Commission Resources

## 2017 Health Care Staffing Services Certification Manual
- 2017
  - E-dition
  - Joint Commission Connect™ (customer extranet)
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  - Joint Commission Resources

## 2019 Home Care Compliance Assessment Checklist
- 2019
  - Site License
  - Fee-Based
  - Home Care
  - SKU# EBAPGHC19, ISBN# 9781635850772
  - The Joint Commission, Joint Commission Resources

## 2019 Hospital Compliance Assessment Checklist
- 2019
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  - The Joint Commission

CITe Database Embraces Observation-Centric Focus (*Ambulatory Buzz*, Dec 7, 2016)

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  - Accessible to All
  - All JCI Accreditation Programs/Settings
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  - Seminar
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    ▶ All Accreditation Programs/Settings
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Clarifications and Expectations | Caution: E-cigarettes Pose Potential Hazards (Environment of Care News, Jan 2015; Perspectives, Jan 2015)
  ▶ 2015
    ▶ Periodical Article
    ▶ http://bit.ly/1NAJH3R
    ▶ Fee-Based (via subscription), Complimentary to Customers (via Perspectives on Joint Commission Connect™)
    ▶ All Accreditation Programs/Settings
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Clarifications and Expectations | HazMat-ter of Fact (Environment of Care News, Dec 2015; Perspectives, Dec 2015)
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Clarifications and Expectations | How to Plan for Emergency Utility System Disruptions EC.02.05.01, EPs 8-13 and 16 (Environment of Care News, Aug 2015; Perspectives, Aug 2015)
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Clarifications and Expectations | Implementing a Robust Equipment Maintenance Program: CMS and The Joint Commission align expectations for alternate maintenance frequencies (Environment of Care News, May 2014; Perspectives, May 2014)

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- Fee-Based (via subscription), Complimentary to Customers (via Perspectives on Joint Commission Connect™)
- Critical Access Hospital, Hospital
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Clarifications and Expectations | Keeping It Clean: The EC professional’s role in supporting thorough and reliable endoscope reprocessing (Environment of Care News, Apr 2014; Perspectives, Apr 2014)

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- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
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- Fee-Based (via subscription), Complimentary to Customers (via Perspectives on Joint Commission Connect™)
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- Joint Commission Resources

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- 2015
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- 2017
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- SKU# ECN 0117
- Joint Commission Resources
- 2017
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- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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- Joint Commission Resources

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- 2016
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- Fee-Based
- Hospital
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- Joint Commission Resources

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- 2018
- Education Event
- Fee-Based
- Ambulatory Health Care
- SKU# EDU1832
- Joint Commission Resources
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CMS Readiness Webinar Series
- 2018
  - Webinar Series
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  - SKU# WEB18CMS
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- 2019
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Hospital: 2018 National Patient Safety Goals
► 2017
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▶ 2017
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▶ Nursing Care Centers
▶ Joint Commission Resources

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▶ 2018
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▶ 2014
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▶ 2014
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▶ 2017
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▶ The Joint Commission
Joint Commission and CMS Crosswalk: Comparing Hospital Standards and CoPs
- 2019
- Book
  - [https://bit.ly/2xSXmDg](https://bit.ly/2xSXmDg)
- Fee-Based
- Hospital
- SKU# CMSX19, ISBN# 9781635850789
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- Hospital
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- Joint Commission Resources

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- 2019
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- 2017
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### New Requirement for Ambulatory Care Organizations Providing Sleep Center Services

New standard CTS.04.03.20 does not preclude organizations from using peer support specialists (*BHC News*, Issue 3, 2017)

- **2017**
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- **2018**
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### Office-Based Surgery Practices: 2018 National Patient Safety Goals

- **2017**
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### Orthopedic Certification: November 13, 2018

- **2018**
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- 2017
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- 2012
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- The Joint Commission
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- 2016
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- 2018
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- 2018
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- 2018
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- 2018
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- **2018**
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  - The Joint Commission

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- **2017**
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  - All Accreditation Programs/Settings
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### Redesigned ESC form launched for all programs (*BHC News, Issue 3, 2017*)

- **2017**
  - Newsletter Article
  - Accessible to All
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### Revisions Announced for Environment of Care and Life Safety Chapters (*Perspectives, Nov 2016*)

- **2016**
  - Periodical Article
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### Revisions for Behavioral Health Care Outcomes Measures standard effective in 2018 (*BHC News, Issue 1, 2017*)

- **2017**
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  - The Joint Commission

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- **2017**
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### Roadmap to Accreditation: The Steps to Success: Mar 14, 2017

- **2017**
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  - Behavioral Health Care
  - The Joint Commission

### SAFER Matrix: New Changes to Survey Scoring: Jan 24, 2017

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  - Behavioral Health Care
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### Safety Culture Assessment | Improving the Survey Process (*The Source, Aug 2018*)

- **2018**
  - Periodical Article
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- **2018**
  - Webinar
  - Fee-Based
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**Standards & Survey (continued)**

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<th>University of Wisconsin Health Improves Antimicrobial Stewardship (The Source, Dec 2017)</th>
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The Back Story on How The Joint Commission Handles Complaints (Dateline @ TJC, Sep 8, 2017)
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Understanding Life Safety Standards: An Update Thursday (Feb 22, 2018)

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Surgical mortality, surgical booking, surgical fires, retained foreign objects, surgical site infections, and Time Outs—all are covered in the resources listed in this section. Surgical safety has long been a priority for The Joint Commission, and the content here reflects that focus.

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**At risk: Obstructive sleep apnea patients (Quick Safety! – Issue 14, Jun 2015)**

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**Benchmark | Saint Anthony’s Health Center Improves Performance on SCIP-9 (The Source, Apr 2015)**

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**Editorial | Overhauling the Entire System of Care to Improve Cardiac Surgery Outcomes (Journal on Quality and Patient Safety, Feb 2015)**

- 2015
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**Educating Patients About Surgical Site Infections: Complying with NPSG.07.05.01 (Perspectives on Patient Safety, Dec 2010)**

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Joint Commission’s chief safety officer interviewed by ABC-7 about URFOs
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Making Ambulatory Surgery Safer (Ambulatory Buzz, Aug 9, 2017)
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Making Ambulatory Surgery Safer (Ambulatory Buzz, Jun 7, 2018)
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- **Minimizing noise and distractions in the OR and procedural units** *(Quick Safety! – Issue 35, Aug 2017)*
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- **Only You Can Prevent Surgical Fires** *(Leading Hospital Improvement, Oct 12, 2017)*
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- **Potential risks of robotic surgery** *(Quick Safety! – Issue 3, Jun 2014)*
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- **Redesigning the Patient Observer Model to Achieve Increased Efficiency and Staff Engagement on a Surgical Trauma Inpatient Unit** *(Journal on Quality and Patient Safety, Feb 2016)*
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- **Reducing Cardiac Surgery Mortality** *(Journal on Quality and Patient Safety, Feb 2015)*
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- **Risks related to power morcellation in gynecologic surgery** *(Quick Safety! – Issue 8, Nov 2014)*
  - 2014
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- **Safety Stop: A Valuable Addition to the Pediatric Universal Protocol** *(Journal on Quality and Patient Safety, Sep 2018)*
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- **Standards Interpretation FAQs | Environment of Care (EC): Operating Room – Temperature**
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Tracer Methodology 101 | Surgical Safety Tracer in a Hospital (The Source, Aug 2017)

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- 2016
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Protecting health care workers is an increasing area of concern, addressing workplace violence, injuries, infection prevention, security, and other hazards. The resources in this section highlight the range of pressing issues and include periodical articles in partnership with the Occupational Safety and Health Administration (OSHA).

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**Improving Patient and Worker Safety**

- 2012
- Monograph
- Accessible To All
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**Inpatient Workplaces Under the Microscope: OSHA expands hazards policy enforcement at hospitals, nursing homes, care centers, and residential care facilities (Environment of Care News, Jan 2016)**

- 2016
- Periodical Article
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- 2016
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- 2015
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- 2017
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OSHA & Worker Safety | Laser Beam Safety Scheme: Why your health care organization needs to implement an effective medical laser safety program (Environment of Care News, Feb 2015)
- 2015
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Preparing for Active Shooter Situations (Quick Safety! – Issue 4, Jul 2014)
- 2014, addendum 2017
- Newsletter
  [http://bit.ly/1Q3DWk3](http://bit.ly/1Q3DWk3)
- Accessible to All
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Preventing Violent and Criminal Events (Quick Safety! – Issue 5, Aug 2014)
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Respiratory Protection in Hospitals: Resources and Practices
- 2014
- Web Page
  [http://bit.ly/1KsS3h7](http://bit.ly/1KsS3h7)
- Accessible to All
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Sentinel Event Alert | Issue 45: Preventing Violence in the Health Care setting
- 2010, addendum 2017
- Alert
- Accessible to All
- All Accreditation Programs/Settings
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Sentinel Event Alert | Issue 48: Health Care Worker Fatigue and Patient Safety
- 2011, addendum, May 2018
- Alert
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Take 5 with The Joint Commission | Workplace Violence
- 2016
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Transforming Health Care Into a High Reliability Industry
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What hurts your patients can also hurt your staff (Leadership Blog, Nov 25, 2013)
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This collection of resources submitted from Joint Commission customers is a value-added tool for Joint Commission customers. It promotes health care quality and safety by providing accredited customers with excellent examples of real-life, fully implemented standards solutions from their peers.

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**Acute Pain Protocol**

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**Addressing the Safety of Hospital Clinical Alarms: First Steps**

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Assessing and Managing Incontinence: An Emerging Best Practice
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Assessment and Competency Validation Forms
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