The Joint Commission Mission

The mission of The Joint Commission is to continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value.

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It is current as of October 1, 2017 and is updated quarterly.

For more information about The Joint Commission, please visit
Welcome to The Joint Commission

Enterprise Content Library

INDEX

What is the INDEX?
A list of links to current Joint Commission Enterprise content for customers, organized into topics

Who developed the content listed in the INDEX?
The Joint Commission, The Center for Transforming Health Care (CTH), Joint Commission Resources (JCR), and Joint Commission International (JCI)

What types of resources are listed in the INDEX?
Web pages, periodical articles, books, monographs, videos, webinars, podcasts, lessons, and more

How often is the INDEX updated?
Quarterly

Is the content listed in the INDEX free?
Much of it, but not all

Can I link directly to content in the INDEX?
Yes, whenever possible (except for content that's fee-based)

What information about the resources is provided in the INDEX?
► Resource name
► Year published
► Type of resource
► Link
► Accessibility (accessible to all, fee-based, or complimentary to customers)
► Applicable accreditation programs/ settings
► Identifier for ordering or referencing
► Source of content

Can I search the INDEX?
Yes, just like any pdf
Care Coordination & Transitions Quality, safe patient care depends on caregivers working together across shifts and health care settings. Resources listed in this section support hand-off communication and coordination of care with periodical articles, videos, and a book—plus the Transitions of Care portal and a Targeted Solutions Tool (TST®) from the Center for Transforming Healthcare.

Certification Programs Certifications are earned by programs or services that may be based within or associated with a health care organization. These programs could be within the medical center or in the community. Certification programs resources listed in this section include those for Disease Specific Care, Palliative Care, Health Care Staffing Services, Integrated Care, Medication Compounding Perinatal Care, Primary Care Medical Homes, and Patient Blood Management.

Diagnostic Imaging Diagnostic radiation is an effective tool that can save lives, but it’s use—and overuse—has risks for long-term damage, including cancer, burns, and other injuries. This section includes links to resources that outline diagnostic imaging risks for patients and providers, and an explanation of the recent Joint Commission standards and sentinel event alert on this topic.

Emergency Management Whether it’s a tornado or a terrorist attack, all health care organizations need to be prepared for emergencies. In this section are links to a range of resources that address the four stages of emergency management (mitigation, preparation, response, recovery), including a book, an online course, and the Emergency Management web portal.
Facilities-EC & Life Safety Providing a safe physical environment is vital to safe patient care and the safety of everyone in the health care setting. It involves managing medical equipment and utility systems, hazardous materials and waste, security, construction, and fire protection—including life safety (the use of building features as fire protection). Among the resources listed are the Physical Environment web portal, a webinar series, and numerous periodical articles.

Governance & Leadership Every truly successful health care organization has an involved and committed leadership. This section provides links to resources—blogs and books, podcasts and periodical articles, webinars and white papers—that guide executive and physician leaders. One of these is the Physician Leader Monthly, a newsletter prepared by Joint Commission leadership.

Health IT & EHRs Health information technology (IT), including the use of electronic health records (EHRs), is rapidly evolving, which presents new challenges—and opportunities—to health care organizations. Periodical articles detailing organization initiatives and resources related to the recent sentinel event alert on this topic are among the resources listed in this section.

Human Resources The quality of a health care organization’s care, treatment, and services depends on its providers. Issues and processes surrounding qualification and competencies as well as staff orientation and training (including simulation) are addressed in the range of periodical articles listed as resources in this section.

Infection Control In any health care setting, implementing infection control practices, including those for health care–associated (HAI) infections, is essential for ensuring the health and safety of patients as well staff, providers, and visitors. Links to an array of infection control resources are provided, such as a podcast series, the Infection Prevention and HAI web portal, and periodical articles on infection tracers.
Laboratories  From medical test mistakes to proficiency testing to quality systems assessments (QSA), laboratory testing activities are under the microscope. The listed links in this section take you to resources such as periodical articles on lab tracers that will help clarify the issues and suggest strategies for improvement.

Measurement & Improvement  Performance improvement uses performance measurement to determine what needs improvement and whether it is sustained. Dozens of periodical articles as well as books and multimedia are among the resources listed in this section that address the role of performance measurement in improving quality and patient safety.

Medical Staff & Physicians  The complex process of credentialing and privileging practitioners is difficult for many organizations. This and other responsibilities of the medical staff—as well as the crucial role of physicians as leaders—are addressed in the myriad resources listed in this section. A web portal, For Physicians, is included, as are BoosterPaks™ on related standards.

Medication Safety  Medication management is comprised of a complex system of processes focused on an overall goal of medication safety. The linked resources in this section—from brochures to videos to alerts on related sentinel events—are useful for physicians, nurses, and pharmacists working with patients and their families toward that goal.

Nursing & Nursing Leadership  Nurses account for the largest percentage of health care staff, and nurse executives are largely accountable for training, supervising, coordinating, and serving as leaders of that work force. Resources listed in this section include various periodical articles that explore nurses’ central and critical role in health care.
**Patient Rights & Communication** Sharing information in a clear, meaningful way is central to productive communications between health care organizations and patients and their families. Information about patient rights and responsibilities must be part of that communications. The numerous videos, podcasts, and brochures listed in this section can help to improve and maintain those important communications interactions.

**Patient Safety & High Reliability** All systems in a health care organization should be focused on patient-centered care to reduce harm, using proactive methods to improve quality and safety processes. Such efforts are best done within a culture of safety that encourages learning from mistakes. This is part of the journey toward zero harm to patients through high reliability in health care. Resources listed in this section include books, videos, reports, periodical articles, and the High Reliability web portal.

**Sentinel Event Prevention** Resources listed in this section encompass all active Joint Commission sentinel event alerts, as well as related resources, including videos. Numerous topics are represented, including opioids, clinical alarms, suicide, health care worker fatigue, misuse of vials, and tubing misconnections.

**Standards & Survey** The core content offered by The Joint Commission are the standards that health care organizations strive to meet to ensure quality and safe patient care. This section lists resources focused on standards compliance, such as the standards manuals, tracer books, and periodical articles on compliance strategies, as well as resources for survey readiness.
**Surgical Safety** Surgical mortality, surgical booking, surgical fires, retained foreign objects, surgical site infections, and Time Outs—all are covered in the topics covered in the resources listed in this section. Surgical safety has long been a priority for The Joint Commission, and the content here reflects that focus.

**Worker Safety** Protecting health care workers is an increasing area of concern, addressing workplace violence, injuries, infection prevention, security, and other hazards. The resources in this section highlight the range of pressing issues and include periodical articles in partnership with the Occupational Safety and Health Administration (OSHA).

**Leading Practices Library** This collection of resources submitted from Joint Commission customers is a value-added tool for Joint Commission customers. It promotes health care quality and safety by providing accredited customers with excellent examples of real-life, fully implemented standards solutions from their peers.
Quality, safe patient care depends on caregivers working together across shifts and health care settings. Resources listed in this section support hand-off communication and coordination of care with periodical articles, videos, and a book—plus the Transitions of Care portal and a Targeted Solutions Tool (TST®) from the Center for Transforming Healthcare.

**Addressing Care Plan Challenges: Strategies for Home Health & Hospice Providers: Jul 24, 2012**
- 2012
- Webinar, Slide Presentation
- Accessible to All
- Home Care
- The Joint Commission

**An Interdepartmental Care Model to Expedite Admission from the Emergency Department to the Medical ICU (Journal on Quality and Patient Safety, Dec 2015)**
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1215
- Joint Commission Resources

**Benchmark | Improving Performance on Key Measures Related to Transitions of Care (The Source, Sep 2014)**
- 2014
- Periodical Article

**CMS: Best Practices in Care Planning Compliance (The Source, Jul 2016)**
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- SKU# TS0716
- Joint Commission Resources

**CMS Readiness Webinar Series | Part 9: Reviewing Your Discharge Planning Process: Sep 27, 2017**
- 2017
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB17CMS
- Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0315
- Joint Commission Resources
Continuity of Care: Standardizing Hospital Discharge Planning at the Mayo Clinic (Journal on Quality and Patient Safety, Jan 2011)
   ▶ 2011
   ▶ Periodical Article
   ▶ http://bit.ly/1NANqyg
   ▶ Accessible to All
   ▶ All Accreditation Programs/Settings
   ▶ SKU# FR1004, SKU# JQPS0111
   ▶ Joint Commission Resources, The Joint Commission, Joint Commission International

Crossing the Communication Chasm: Challenges and Opportunities in Transitions of Care from the Hospital to the Primary Care Clinic (Journal on Quality and Patient Safety, Mar 2017)
   ▶ 2017
   ▶ Periodical Article
   ▶ http://bit.ly/1NANqyg
   ▶ Accessible to All
   ▶ All Accreditation Programs/Settings
   ▶ SKU# JQPS0317
   ▶ Joint Commission Resources

Deficits in Discharge Documentation in Patients Transferred to Rehabilitation (Journal on Quality and Patient Safety, Aug 2008)
   ▶ 2008
   ▶ Periodical Article
   ▶ Accessible to All
   ▶ All Accreditation Programs/Settings
   ▶ SKU# FR1001, SKU# JQPS0808
   ▶ Joint Commission Resources, The Joint Commission, Joint Commission International

Development and Sustainability of an Inpatient-to-Outpatient Discharge Handoff Tool: A Quality Improvement Project (Journal on Quality and Patient Safety, May 2014)
   ▶ 2014
   ▶ Periodical Article
   ▶ http://bit.ly/2gYEjJe
   ▶ Fee-Based (via Elsevier)
   ▶ Critical Access Hospital, Hospital, Office-Based Surgery Practices
   ▶ SKU# JQPS0514
   ▶ Joint Commission Resources

Editorial | Crawling Before Walking: Beginning to Understand How Clinicians Communicate and Behave During Interunit Handoffs (Journal on Quality and Patient Safety, Mar 2015)
   ▶ 2015
   ▶ Periodical Article
   ▶ http://bit.ly/2gYEjJe
   ▶ Fee-Based (via Elsevier)
   ▶ Critical Access Hospital, Hospital, Office-Based Surgery Practices
   ▶ SKU# JQPS0315
   ▶ Joint Commission Resources

Eight Urgent Care Center Best Practices for Safe Care Transitions (Journal on Quality and Patient Safety, Nov 2014)
   ▶ 2014
   ▶ Periodical Article
   ▶ http://bit.ly/2gYEjJe
   ▶ Fee-Based (via Elsevier)
   ▶ Ambulatory Health Care
   ▶ SKU# JQPS1114
   ▶ Joint Commission Resources
Excellence in Transitional Care of Older Adults and Pay-for-Performance: Perspectives of Health Care Professionals (*Journal on Quality and Patient Safety*, Dec 2014)
- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital
- SKU# JQPS1214
- Joint Commission Resources

Facilitation of a Multihospital Community of Practice to Increase Enrollment in the Hospital to Home National Quality Improvement Initiative (*Journal on Quality and Patient Safety*, Aug 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Center, Office-Based Surgery Practice
- SKU# JQPS0815
- Joint Commission Resources

5 Sure-Fire Methods | Complying with PC.02.01.03 for Home Care (*The Source*, Dec 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- Home Care
- SKU# TS1214
- Joint Commission Resources

Focus on Certification: Building Bridges to Integrated Care Certification (*The Source*, Feb 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0217
- Joint Commission Resources

Fostering Safe, Effective Care Transitions
- 2013
- Webinar, Slide Presentation
- Accessible to All
- Home Care
- The Joint Commission

- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0314
- Joint Commission Resources

Handoff Communication Between Hospital and Outpatient Dialysis Units at Patient Discharge: A Qualitative Study (*Journal on Quality and Patient Safety*, Feb 2013)
- 2013
- Periodical Article
- Accessible to All
- Hospital
- SKU# FR1008, SKU# JQPS0213
- Joint Commission Resources, The Joint Commission, Joint Commission International

Hand-Off Communications Targeted Solutions Tool® (TST®) Implementation Guide for Health Care Organizations
- 2014
- Web Page
- [http://bit.ly/1QYsUe0](http://bit.ly/1QYsUe0)
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- Center for Transforming Healthcare
## Improving Care Coordination & Transitions (continued)

### Improving Care for People with Heart Failure
- **2011**
- Video
  - [http://bit.ly/1IwKvNYm](http://bit.ly/1IwKvNYm)
  - Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- Center for Transforming Healthcare

### Improving Care Teams’ Functioning:
Recommendations from Team Science (*Journal on Quality and Patient Safety*, Jul 2017)
- **2017**
- Periodical Article
  - Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
  - SKU# JQPS0717
  - Joint Commission Resources

### Improving Communication with Primary Care Physicians at the Time of Hospital Discharge (*Journal on Quality and Patient Safety*, Feb 2017)
- **2017**
- Periodical Article
  - Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
  - SKU# JQPS0217
  - Joint Commission Resources

### Improving the Performance of Nutrition Screening Through a Series of Quality Improvement Initiatives (*Journal on Quality and Patient Safety*, Apr 2014)
- **2014**
- Periodical Article
  - Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
  - SKU# JQPS0414
  - Joint Commission Resources

### Improving the Quality of Care and Communication During Patient Transitions: Best Practices for Urgent Care Centers (*Journal on Quality and Patient Safety*, Jul 2014)
- **2014**
- Periodical Article
  - Fee-Based (via Elsevier)
- Ambulatory Health Care
  - SKU# JQPS0714
  - Joint Commission Resources

### Improving Transitions of Care for Hospitalized Patients on Warfarin (*Journal on Quality and Patient Safety*, Sep 2016)
- **2016**
- Periodical Article
  - Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
  - SKU# JQPS0916
  - Joint Commission Resources

### Improving Transitions of Care Videos
- Video
  - [http://bit.ly/1TMwFCi](http://bit.ly/1TMwFCi)
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1005
  - Joint Commission Resources

### Information Gaps in Newborn Care and Their Potential for Harm (*Journal on Quality and Patient Safety*, May 2015)
- **2015**
- Periodical Article
  - Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0515
  - Joint Commission Resources
Integrating Research, Quality Improvement, and Medical Education for Better Handoffs and Safer Care: Disseminating, Adapting, and Implementing the I-PASS Program (Journal on Quality and Patient Safety, Jul 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0717
- Joint Commission Resources

Intraoperative Handoffs Among Anesthesia Providers Increase the Incidence of Documentation Errors for Controlled Drugs (Journal on Quality and Patient Safety, Aug 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0817
- Joint Commission Resources

Leveraging Evidence Across the Care Continuum (Journal on Quality and Patient Safety, Feb 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0215
- Joint Commission Resources

Making High-Quality Patient Handoffs a Priority: Effective Communication and Standardized Transfer Processes Help Organizations Keep Patients Safe (The Source, Sep 2017)

- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0917
- Joint Commission Resources

Managing Behavioral Health Issues in Nonbehavioral Settings (The Source, Aug 2017)

- 2017
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Center
- SKU# TS0817
- Joint Commission Resources

“Not So Fast!” The Complexity of Attempting to Decrease Door-to-Floor Time for Emergency Department Admissions (Journal on Quality and Patient Safety, Jan 2014)

- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0114
- Joint Commission Resources

Operating Room–to-ICU Patient Handovers: A Multidisciplinary Human-Centered Design Approach (Journal on Quality and Patient Safety, Sep 2016)

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0916
- Joint Commission Resources

Optimizing Care Transitions: Adapting Evidence-Informed Solutions to Local Contexts (Journal on Quality and Patient Safety, Sep 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0917
- Joint Commission Resources
Care Coordination & Transitions (continued)

- 2010
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1003, SKU# JQPS0210
- Joint Commission Resources, The Joint Commission, Joint Commission International

Preventing Avoidable Heart Failure Hospitalizations
- 2011
- Web Portal Page
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- Center for Transforming Healthcare

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0716
- Joint Commission Resources

Reducing Avoidable Hospital Readmissions Effectively: A Statewide Campaign (*Journal on Quality and Patient Safety*, May 2014)
- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0514
- Joint Commission Resources

Reduce readmissions by using TST® for Hand-off Communications (*InTouch*, Issue 1, 2017)
- 2017
- Newsletter Article
- Accessible to All
- Nursing Care Centers
- Joint Commission Resources

Safety Tip of the Month: Transitions of care (*JCInsight*, Apr 2016)
- 2016
- Newsletter Article
- Accessible to All
- All JCI Accreditation Programs/Settings
- Joint Commission International

- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0214
- Joint Commission Resources

Take 5 with The Joint Commission | Understanding Transitions of Care
- 2014
- Podcast
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission
Take 5 with The Joint Commission | Why Health Literacy is Important for Patients and Health Professionals
- 2013
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Take 5 with The Joint Commission | Why Patient-Centered Communication Matters
- 2013
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Targeted Solutions Tool® (TST®): Hand-Off Communication
- E-Resource
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- All Accreditation Programs/Settings
- Center for Transforming Healthcare

The Q-HIP Care Coordination Measure & The Joint Commission’s Integrated Care Certification
- 2016
- Webinar, Slide Presentation
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Tracer Methodology 101 | Care Planning in Home Care (The Source, Sep 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Home Care
- SKU# TS0917
- Joint Commission Resources

Tracer Methodology 101 | Continuity of Care in the Ambulatory Health Care Setting (The Source, Jul 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Office Based Surgery Centers
- SKU# TS0716
- Joint Commission Resources

Tracer Methodology | Medication Management During Transitions of Care (The Source, Feb 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0217
- Joint Commission Resources

Transitions of Care (ToC) Portal
- Web Portal Home Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Transitions of care: Engaging patients and families (Quick Safety! – Issue 18, Nov 2015)
- 2015
- Newsletter
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission
- 2016
  - Newsletter
  - All Accreditation Programs/Settings
  - The Joint Commission

Transitions of Care: The Need for a More Effective Approach to Continuing Patient Care
- 2012
  - Report
  - All Accreditation Programs/Settings
  - The Joint Commission, Center for Transforming Healthcare, Joint Commission Resources

Transitions of Care: The Need for Collaboration Across Entire Care Continuum
- 2013
  - Report
  - All Accreditation Programs/Settings
  - The Joint Commission, Center for Transforming Healthcare, Joint Commission Resources

TST® for Hand-Off Communications
- 2012
  - Video
  - [http://bit.ly/1IWkNYm](http://bit.ly/1IWkNYm)
  - All Accreditation Programs/Settings
  - Joint Commission Resources

Two-Way Communication is Key (Dateline @ TJC, Sep 12, 2017)
- 2017
  - Blog
  - All Accreditation Programs/Settings
  - The Joint Commission

Understanding Facilitators and Barriers to Care Transitions: Insights from Project ACHIEVE Site Visits (*Journal on Quality and Patient Safety*, Sep 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0917
  - Joint Commission Resources

Using a Triggered Endocrinology Service Consultation to Improve the Evaluation, Management, and Follow-Up of Osteoporosis in Hip-Fracture Patients (*Journal on Quality and Patient Safety*, May 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0514
  - Joint Commission Resources

Using Administrative Discharge Diagnoses to Track Hospital-Acquired Pressure Ulcer Incidence—Limitations, Links, and Leaps (*Journal on Quality and Patient Safety*, Jun 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0615
  - Joint Commission Resources
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<td>2016</td>
<td>Using the Targeted Solutions Tool® (TST®) to Improve Emergency Department Handoffs in a Community Hospital</td>
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### KEY
- **Resource name**
- **Year published**
- **Type of resource**
- **Link**
- **Accessibility (accessible to all, fee-based, or complimentary to customers)**
- **Applicable accreditation programs/settings**
- **Identifier for ordering or referencing**
- **Source of content**

#### 2016–2017 Palliative Care Certification Manual
- 2016
- E-dition
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- Joint Commission Resources

#### 2017 Comprehensive Certification Manual for Disease-Specific Care Including Advanced Programs for DSC Certification
- 2017
- Spiral-bound Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# DSICC17
- ISBN# 9781599409566
- Joint Commission Resources

#### 2017 Disease-Specific Care Review Process Guide
- 2016
- E-Book
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

- 2016
- E-Book
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

- 2016
- E-Book
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

#### 2017 Review Process Guide for Certification for Comprehensive Cardiac Centers
- 2017
- E-Book
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Certification Programs (continued)

2017 Standards for Disease-Specific Care Certification
► 2017
► Spiral-bound Book
► http://bit.ly/2sX5W2G
► Fee-Based
► All Accreditation Programs/Settings
► SKU# SDSCC17, ISBN# 9781599409573
► Joint Commission Resources

2018 Comprehensive Certification Manual for Disease-Specific Care Including Advanced Programs for DSC Certification
► 2017
► Spiral-bound Book
► http://bit.ly/2hi0eES
► Fee-Based
► All Accreditation Programs/Settings
► SKU# DSCC18; ISBN# 9781635850154
► Joint Commission Resources

Achieve the Gold Seal of Approval
► 2017
► Web Page
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Achieving Perinatal Care Certification and Lessons Learned: Mar 29, 2017
► 2017
► Webinar
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Achieving Primary Care Medical Home Certification: UNMC Physicians Strives for Patient-Centered Care (The Source, Jun 2014)
► 2014
► Periodical Article
► http://bit.ly/1KrMLFe
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Diagnostic radiation is an effective tool that can save lives, but it’s use—and overuse—has risks for long-term damage, including cancer, burns, and other injuries. This section includes links to resources that outline diagnostic imaging risks for patients and providers, and an explanation of the recent Joint Commission standards and sentinel event alert on this topic.

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<td>Our children’s health depends on appropriate imaging practices &amp; shared decisions</td>
<td>2013</td>
<td>Blog</td>
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<td>Compliance Checklist for Diagnostic Imaging</td>
<td>2016</td>
<td>Tool</td>
<td><a href="http://bit.ly/29Dj0AX">http://bit.ly/29Dj0AX</a></td>
<td>Accessible to All</td>
<td>Ambulatory Health Care, Critical Access Hospital, Hospital</td>
<td>The Joint Commission</td>
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Redefining Overuse to Include Costs: A Decision Analysis for Computed Tomography in Minor Head Injury (Journal on Quality and Patient Safety, Jul 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0715
- Joint Commission Resources

Sentinel Event Alert | Issue 47: Radiation Risks of Diagnostic Imaging
- 2011
- Alert
- Accessible To All
- Ambulatory Health Care, Critical Access Hospitals, Hospitals
- The Joint Commission

Speak Up™ | Medical Imaging
- 2014
- Poster
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Sampler – Imaging
- 2010
- E-Resource
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Take 5 with The Joint Commission | Breaking Down the New Imaging Standards
- 2015
- Podcast
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

The Joint Commission’s New and Revised Diagnostic Imaging Standards: April 28, 2016
- 2016
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# JCRQSN4560
- JCRQSN
Whether it's a tornado or a terrorist attack, all health care organizations need to be prepared for emergencies. In this section are links to a range of resources that address the four stages of emergency management (mitigation, preparation, response, recovery), including a book, an online course, and the Emergency Management web portal.

### 2017 Environment of Care Essentials
- 2017
- E-Book
- Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBECE17, ISBN# 978-1-59940-982-5
- Joint Commission Resources

### 2017 Environment of Care Essentials
- 2017
- Soft-Cover Book
- Fee-Based
  - All Accreditation Programs/Settings
  - SKU# ECE17, ISBN# 978-1-59940-983-2
- Joint Commission Resources

### 2018 Emergency Preparedness Conference: April 18-19, 2018
- 2018
- Education Event
- Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EDU1808
- The Joint Commission

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### A River Runs Through It: Three Lessons from the West Virginia Water Emergency
- 2014
- Column
  - [http://bit.ly/1NgMFth](http://bit.ly/1NgMFth)
- Fee-Based
  - All Accreditation Programs/Settings
- Accessible to All
- The Joint Commission

### A Tool for You | Disaster Privileges for Emergency Volunteers (Environment of Care News, Oct 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN1014
- Joint Commission Resources

### A Tool for You | Emergency Management Critique: Hospital Exercises/Disaster Events (Environment of Care News, Sep 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
  - SKU# ECN0914
  - Joint Commission Resources

### Be Prepared: Strategies for evaluating emergency operations plans for home care organizations (Environment of Care News, Mar 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
  - Home Care
  - SKU# ECN0317
  - Joint Commission Resources
## Emergency Management (continued)

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<td>Checklist for health care organizations (Environment of Care News, Dec 2014)</td>
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<tr>
<td>(Environment of Care News, Sep 2014)</td>
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</table>
| Building Resilience with Vulnerable Populations: Health care organizations need to plan carefully to ensure the safety of at-risk patients during emergencies (Environment of Care News, Jul 2014) | 2014       | Periodical Article    | http://bit.ly/1NAJH3R                                                           | Fee-Based (via subscription)| SKU# ECN0714 | Joint Commission Resources
| ▶ 2014                                                               |            |                                                                       |                                                                              | All Accreditation Programs/Settings |          |
| ▶ 2017                                                               |            |                                                                       |                                                                              | Critical Access Hospital, Hospital |          |
| ▶ 2017                                                               |            |                                                                       |                                                                              | Critical Access Hospital, Hospital |          |
| ▶ 2017                                                               |            |                                                                       |                                                                              | Critical Access Hospital, Hospital |          |
| Constant Vigilance | The Joint Commission revises its standards to mesh with the CMS final rule on emergency preparedness (Environment of Care News, Oct 2017) | 2017       | Periodical Article    | http://bit.ly/1NAJH3R                                                           | Fee-Based                   | SKU# ECN1017 | Joint Commission Resources
| ▶ 2017                                                               |            |                                                                       |                                                                              | All Accreditation Programs/Settings |          |
| Clarifications and Expectations | How to Plan for Emergency Utility System Disruptions – EC.02.05.01, EPs 8–13 and 16 (Environment of Care News, Aug 2015; Perspectives, Aug 2015) | 2015       | Periodical Article    | http://bit.ly/1NAJH3R                                                           | Fee-Based (via subscription); Complimentary to Customer (via Perspectives on Joint Commission Connect™) | SKU# ECN0714 | Joint Commission Resources
| ▶ 2015                                                               |            |                                                                       |                                                                              | All Accreditation Programs/Settings |          |
Emergency Management (continued)

Cut-and-Dry Crisis: Health care organizations respond to water use ban in West Virginia (Environment of Care News, Aug 2014)
- 2014
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN0814
  - Joint Commission Resources

Ebola Preparedness Resources
- 2015
  - Web Portal Home Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition
- 2017
  - E-Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBECME17, ISBN# 978-1-59940-893-1
  - Joint Commission Resources

ED to the Extreme: Rush’s New Emergency Response Center Raises Bar on Disaster Readiness (Environment of Care News, Nov 2012)
- 2012
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - SKU# FR1030, SKU# ECN1112
  - Joint Commission Resources

Effectively Mobilizing Emergency Volunteers: Distinguishing between disaster privileging and assigning disaster responsibilities (Environment of Care News, Dec 2014)
- 2014
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN1214
  - Joint Commission Resources

- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN1115
  - Joint Commission Resources

- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN1215
  - Joint Commission Resources
Emergency Management (continued)

Emergency Management Base Camp: April 18, 2017
► 2017
► Education Event
► Accessible to All
► All Accreditation Programs/Settings
► SKU# EDU1707
► Joint Commission Resources

Emergency Management Debrief: Lessons Learned
► 2016
► Slide Show
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Emergency Management in Health Care: An All-Hazards Approach, Third Edition
► 2016
► E-Book
► Fee-Based
► All Accreditation Programs/Settings
► SKU# EBEMPHC16 ISBN# 978-1-59940-938-2
► Joint Commission Resources

Emergency Management in Health Care: An All-Hazards Approach, Third Edition
► 2016
► Soft-Cover Book
► Fee-Based
► All Accreditation Programs/Settings
► SKU# EMPHC16, ISBN# 978-1-59940-937-5
► Joint Commission Resources

Emergency Management Resources
► Web Portal Home Page
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Emergency Management Resources – General Resources
► 2017
► Web Portal Page
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Emergency Management Resources – Leadership Through Crisis: Workshop
► 2016
► Slide Presentation
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Emergency Management Resources – Vulnerable Populations
► 2016
► Web Portal Page
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Emergency Management Resources – Security/Violence/Active Shooter
► 2016
► Web Portal Page
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Emergency Management Strategies for Nursing Care Centers: Sep 3, 2015
► 2015
► Webinar, Slide Show
► Accessible to All
► Nursing Care Centers
► The Joint Commission
Emergency Preparedness in Home Care: Aug 20, 2015
- 2015
- Webinar, Slide Show, Q & A
- Accessible to All
- Home Care
- The Joint Commission

Emerging Threats: Preparing for Infectious Disease Outbreaks (The Source, Feb 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers
- SKU# TS0215
- Joint Commission Resources

Environment of Care® 2018 Crosswalk
- 2018
- E-Book
- [http://bit.ly/2h3nhQ0](http://bit.ly/2h3nhQ0)
- Fee-Based
- Hospital
- SKU# EBECX18, ISBN# 9781635850246
- Joint Commission Resources

Environment of Care News
- Periodical Subscription
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN, ISSN# 1097-9913
- Joint Commission Resources

- 2017
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB17EC
- Joint Commission Resources

Focus on Emergency Management (Home Care Bulletin – Issue One, 2014)
- 2014
- Newsletter
- Accessible to All
- Home Care
- The Joint Commission

Gearing Up for Flu Season: Encouraging Vaccination for Staff (The Source, Nov 2011)
- 2011
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1042, SKU# TS1111
- Joint Commission Resources

- 2014
- Blog
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission
High Voltage, High Priority: Hospital process documents testing, inspection, and maintenance of emergency power supply system (Environment of Care News, Dec 2016)

- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital, Nursing Care Centers
  - SKU# ECN1216
  - Joint Commission Resources

Hospital Breakfast Briefings | Emergency Management: Sep 7, 2017

- 2017
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# WEB17HAPBB
  - Joint Commission Resources

Hospital Preparedness: Keep Those Boilers Running During a Water Outage (Environment of Care News, May 2016)

- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office Based Surgery Practices
  - SKU# ECN0516
  - Joint Commission Resources

If the Creek Don’t Rise: A hospital’s response to historic storms illustrates the importance of complying with Joint Commission Emergency Management Standards (Environment of Care News, Sep 2015)

- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
  - SKU# ECN0915
  - Joint Commission Resources

Influenza Pandemic Preparedness and Response – Infographic

- 2015
  - Poster
  - Accessible to All
  - Ambulatory Health Care, Office-Based Surgery Practices
  - The Joint Commission

Influenza Pandemic Preparedness and Response in Ambulatory Settings

- 2015
  - Online Course
  - Accessible to All
  - Ambulatory Health Care, Office-Based Surgery Practices
  - The Joint Commission

Joint Commission Standards: Safely and effectively managing the infectious Ebola patient

- 2014
  - List
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission
Emergency Management (continued)

Maintaining Readiness: CMS approves emergency management standard (Environment of Care News, Nov 2016)
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN1116
  - Joint Commission Resources

Managing Risk: Maintaining a Safe Environment for Vulnerable Patients in a Disaster (Environment of Care News, Jul 2016)
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
  - SKU# ECN0716
  - Joint Commission Resources

Outrunning Disaster: NYC Marathon serves as a model of mass casualty planning for hospitals (Environment of Care News, Apr 2012)
- 2012
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - SKU# FR1032, SKU# ECN0412
  - Joint Commission Resources

OSHA Alliance
- 2016
  - Web Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission, Joint Commission Resources

Personal Protective Equipment and Simulation: Use of Chemiluminescent Glow Sticks as a Game Changer? (Journal on Quality and Patient Safety, May 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Hospital
  - SKU# JQPS0515
  - The Joint Commission

Preparing for Active Shooter Situations (Quick Safety! – Issue 4, Jul 2014)
- 2014, addendum 2017
  - Newsletter
  - http://bit.ly/1Q3DWk3
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

- 2014
  - Newsletter
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Protecting Patients and Staff: PPE Training Through Simulation (Environment of Care News, Feb 2016)
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Hospital
  - SKU# ECN0216
  - The Joint Commission
### Resources for Ebola Preparedness *(The Source, Apr 2015)*

- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0415
  - Joint Commission Resources

### Respiratory Protection in Hospitals: Resources and Practices

- 2014
  - Web Page
  - [http://bit.ly/1KsS3h7](http://bit.ly/1KsS3h7)
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

### Sentinel Event Alert | Issue 37: Preventing adverse events caused by emergency electrical power system failures

- 2006
  - Alert
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

### 6th Edition in Depth: Structural Integrity of Patient Care Environments in the Event of a Disaster *(JCInsight, Feb 2017)*

- 2017
  - Newsletter Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - Joint Commission International

### Spotlight on Success: A firsthand look at a successful approach to emergency management compliance *(Environment of Care News, Jan 2017)*

- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN0117
  - Joint Commission Resources

### Standards by Program Related to IC and EM for Ebola Situations

- 2014
  - List
  - [http://bit.ly/1NgTQlg](http://bit.ly/1NgTQlg)
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

### Standards Interpretation FAQs | Emergency Management (EM): Emergency Management – Committees

- 2016
  - FAQ
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

### Standards Interpretation FAQs | Emergency Management (EM): Meetings – Emergency Management

- 2016
  - FAQ
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission
Standards Interpretation FAQs | Environment of Care (EC): Plans – Business Occupancy Requirement
► 2016
► FAQ
► http://bit.ly/1zisNI
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | Environment of Care (EC): Plans – Emergency Management 96-Hour Plan
► 2016
► FAQ
► http://bit.ly/1zisNI
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► The Joint Commission

► 2016
► FAQ
► http://bit.ly/1zisNI
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
► The Joint Commission

► 2016
► FAQ
► http://bit.ly/1zisNI
► Accessible to All
► Critical Access Hospital, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | Emergency Management (EM): Inventory – Emergency Management
► 2016
► FAQ
► http://bit.ly/1zisNI
► Accessible to All
► Critical Access Hospital, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | Plans – Emergency Management Recovery/Continuity
► 2016
► FAQ
► http://bit.ly/1zisNI
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | Environment of Care (EC): Safety Officer – Requirement
► 2016
► FAQ
► http://bit.ly/1zisNI
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Records and Documentation – Format/Availability
► 2016
► FAQ
► http://bit.ly/1zisNI
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standing Together: An Emergency Planning Guide for America’s Communities
- 2006
- Monograph
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Strategies for Creating and Sustaining Community-wide Emergency Preparedness Systems
- 2005
- Monograph
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Take 5 with The Joint Commission | The Contagious Patient
- 2014
- Podcast
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

The Hazard Games: “Disaster Olympix” Teaches Hospital Staff How to Handle Calamities (Environment of Care News, Sep 2012)
- 2012
- Periodical Article
- Accessible to All
- Critical Access Hospital, Hospital
- SKU# FR1031, SKU# ECM0912
- Joint Commission Resources

- 2010
- Periodical Article
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# FR1010, SKU# ECM1210
- Joint Commission Resources

Training for a Pandemic: How OSF HealthCare used emergency preparedness principles to boost vaccination rates (Environment of Care News, Dec 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECM1214
- Joint Commission Resources
What We Can Learn from the Ebola Emergencies: Ebola-treating hospitals talk about managing infection diseases (Environment of Care News, Apr 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers
  - SKU# ECN0415
  - Joint Commission Resources

When Disaster Strikes: Will your medical equipment stay up and running? (Environment of Care News, Jun 2014)
- 2014
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN0614
  - Joint Commission Resources

Workplace Violence Prevention – Presentation Slides
- 2016
  - Slide Presentation
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Workplace Violence Prevention Resources for Health Care
- 2016
  - Web Portal Home Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Your Lab and Ebola: What You Need to Know from CDC and The Joint Commission
- 2015
  - Webinar
  - Accessible to All
  - Laboratory
  - The Joint Commission
Providing a safe physical environment is vital to safe patient care and the safety of everyone in the health care setting. It involves managing medical equipment and utility systems, hazardous materials and waste, security, construction, and fire protection—including life safety (the use of building features as fire protection). Among the resources listed are the Physical Environment web portal, a webinar series, and numerous periodical articles.

**KEY**

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<th>Identifier for ordering or referencing</th>
<th>Source of content</th>
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A Clearer View on Safety: New and revised diagnostic imaging standards go into effect July 1 (Environment of Care News, Jul 2015)

- 2015
- Periodical Article
- Fee-Based (via subscription)

A Sound Decision: FGI summarizes changes to acoustic criteria in 2014 Guidelines (Environment of Care News, Nov 2014)

- 2014
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN1114
- Joint Commission Resources

A Toxic Environment: Flint, MI, health care organizations respond to lead contamination (Environment of Care News, Jul 2016)

- 2016
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN0716
- Joint Commission Resources

Ace Your Hospital Survey by Focusing on EC and LS (Leadership Blog, Jan 22, 2014)

- 2014
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Automated Suppression – LS.02.01.35
- 2016
- Web Portal Page
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Automated Suppression – LS.02.01.35 I Clinical Impact
- 2016
- Web Portal Page
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Automated Suppression – LS.02.01.35 | Example of Improved Compliance
- 2016
- Diagram
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Automated Suppression – LS.02.01.35 | Leadership
- 2016
- Web Portal Page
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Automated Suppression – LS.02.01.35 | Leadership Awareness
- 2016
- Web Portal Page
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Averting Drug Diversion: How to recognize and prevent medication theft by staff (*Environment of Care News*, Aug 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN0815
- Joint Commission Resources

Avoid Playing with Fire: The importance of inspecting, maintaining, and documenting portable fire extinguishers (*Environment of Care News*, Jan 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN0117
- Joint Commission Resources

Behavioral Health Care (*Environment of Care News*, Feb 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Behavioral Health Care
- SKU# ECN0217
- Joint Commission Resources

Bridging the Gap | Improving communication between physical environment personnel and clinical staff (*Environment of Care News*, Aug 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Behavioral Health Care
- SKU# ECN0817
- Joint Commission Resources
Built Environment – EC.02.06.01

- 2015
- Web Portal Page
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Built Environment – EC.02.06.01 I Clinical Impact

- 2015
- Web Portal Page
  - http://bit.ly/1SbJ86A
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Built Environment – EC.02.06.01 I Example of Improved Compliance

- 2016
- Diagram
- Critical Access Hospital, Hospital
- The Joint Commission

Built Environment – EC.02.06.01 I Fireside Chat

- 2015
- Video
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Built Environment – EC.02.06.01 I Leadership

- 2015
- Web Portal Page
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Built Environment – EC.02.06.01 I Leadership Awareness

- 2016
- Online Resource

Critical Access Hospital, Hospital
The Joint Commission

Centers for Medicare & Medicaid Services (CMS) | Complying with the CMS Conditions of Participation: Infection Control from Facilities and Engineering: Sep 22, 2016
- 2016
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# JCRQSN4565
- JCRQSN

CJCP® Education Module | Environment of Care

- 2017
- Online Education
- Fee-Based
- Hospital
- SKU# CJCP05.2017
- Joint Commission Resources

CJCP® Certification Joint Commission Professional™ | Focus on the “Life Safety” Chapter (The Source, Dec 2015)

- 2015
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0813
- Joint Commission Resources

CJCP® Certification Joint Commission Professional™ | Spotlight on the “Environment of Care” Chapter (The Source, Aug 2017)

- 2017
- Periodical Article
- Fee-Based (via subscription)
- Hospital
- SKU# TS0817
- Joint Commission Resources
Clarifications and Expectations | 7 Easy Steps to Risk Assessment: How you can do it and why you need to (Environment of Care News, Mar 2013; Perspectives, Mar 2013)
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<td>Implementing a Robust Equipment Maintenance Program: CMS and The Joint Commission align expectations for alternate maintenance frequencies (Environment of Care News, May 2014; Perspectives, May 2014)</td>
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- 2015
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EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition

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The Physical Environment I Fireside Chat: About the Portal
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<td>Upping the Score on Physical Safety: How ambulatory care organizations can better comply with EC.02.06.01 <em>(Environment of Care News, Jun 2017)</em></td>
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Every truly successful health care organization has an involved and committed leadership. This section provides links to resources—blogs and books, podcasts and periodical articles, webinars and white papers—that guide executive and physician leaders. One of these is the *Physician Leader Monthly*, a newsletter prepared by Joint Commission leadership.

### A Qualitative Analysis of Hospital Leaders’ Opinions About Publicly Reported Measures of Health Care Quality (*Journal on Quality and Patient Safety*, Apr 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0414
- Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0515
- Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0315
- The Joint Commission

### Ace Your Hospital Survey by Focusing on EC and LS (*Leadership Blog*, Jan 22, 2014)
- 2014
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

### Adding Hospice Services to Your Organization: Considerations for Quality: Jun 18, 2013
- 2013
- Webinar, Slide Presentation
- Accessible to All
- Home Care
- The Joint Commission

### Addressing Top Compliance Issues in Ambulatory Health Care
- 2015
- E-Book
- Fee-Based
- Ambulatory Health Care
- SKU# EBTCIAC15, ISBN# 978-1-59940-890-3
- Joint Commission Resources
AHA Physician Leadership Education Report
- 2014
  - White Paper
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Blameless or blameworthy errors—does your organization make a distinction? (Leadership Blog, Dec 18, 2013)
- 2013
  - Blog
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Breaking Through Dangerous Silence to Tap an Organization’s Richest Source of Information: Its Own Staff (Journal on Quality and Patient Safety, Apr 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0414
  - Joint Commission Resources

Building Your Safety Culture: A Job for Leaders
- 2017
  - Webinar, Slide Presentation
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Bullying has no place in health care (Quick Safety! – Issue 24, Jun 2016)
- 2016
  - Newsletter
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0414
  - Joint Commission Resources

CJCP® Education Module | Leadership: The Foundation of Quality and Safety
- 2017
  - Online Education
  - Fee-Based
  - Hospital
  - SKU# CJCP06.2017
  - Joint Commission Resources

Closing the Gap and Raising the Bar: Assessing Board Competency in Quality and Safety (Journal on Quality and Patient Safety, Jun 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0617
  - Joint Commission Resources

Collaborating with Physician Leaders
- 2014
  - Video
  - http://bit.ly/1Ek2nzA
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission
Governance & Leadership (continued)

Considering Pet Therapy? Here’s How to Write Your Hospital’s Animal Policy (Dateline @ TJC, Jul 20, 2017)
- 2017
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Complaint Management and Quality Monitoring
- 2015
- Policy
- Accessible to All
- All Accreditation Programs/Settings
- Joint Commission International

Creating a Safety Culture
- 2012
- Video
- [http://bit.ly/1IWkNYm](http://bit.ly/1IWkNYm)
- Accessible to All
- All Accreditation Programs/Settings
- Center for Transforming Health Care

Creating a Statewide Bed Tracker and Patient Registry to Communicate Bed Need and Supply in Emergency Psychiatry: The Maryland Experience (Journal on Quality and Patient Safety, Dec 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1215
- Joint Commission Resources

Engaging Frontline Leaders and Staff in Real-Time Improvement (Journal on Quality and Patient Safety, Apr 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0416
- Joint Commission Resources

Development of a Professionalism Committee Approach to Address Unprofessional Medical Staff Behavior at an Academic Medical Center (Journal on Quality and Patient Safety, Apr 2014)
- 2014
- Periodical Article
- Fee-Based (via Elsevier)

Effective communication: A physician competency and responsibility (Leadership Blog, Aug 7, 2013)
- 2013
- Blog
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Effective Leadership: Building a Strong Safety Culture in Your Hospital (The Source, Jun 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# JQPS0414
- Joint Commission Resources

Exploring Consumer Understanding and Use of Electronic Hospital Quality Information
- 2012
- White Paper
- [http://bit.ly/1JcTeON](http://bit.ly/1JcTeON)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Governance & Leadership (continued)

5 Sure-Fire Methods I Complying with Standard LD.04.03.09 (The Source, Nov 2016)
- 2016
  - Periodical Article
  - http://bit.ly/1KmIfFe
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS1116
  - Joint Commission Resources

5 Sure-Fire Methods | Complying with Standard LD.01.03.01 (The Source, Apr 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# TS0417
  - Joint Commission Resources

From Board to Bedside: How the Application of Financial Structures to Safety and Quality Can Drive Accountability in a Large Health Care System (Journal on Quality and Patient Safety, Apr 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0417
  - Joint Commission Resources

From Front Office to Front Line: Essential Issues for Health Care Leaders, Second Edition
- 2011
  - E-Book
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# EBFOFL11, ISBN# 978-1-59940-723-4
  - Joint Commission Resources, Joint Commission International

From Front Office to Front Line: Essential Issues for Health Care Leaders, Second Edition
- 2016
  - Periodical Article
  - http://bit.ly/1KmIfFe
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# TS1116
  - Joint Commission Resources

Getting the Board on Board: What Your Board Needs to Know About Quality and Patient Safety, Third Edition
- 2016
  - 5-Pack
  - Fee-Based
  - All Accreditation Programs/Settings
  - Joint Commission Resources

Getting the Board on Board: What Your Board Needs to Know About Quality and Patient Safety, Third Edition
- 2016
  - Soft-Cover Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - Joint Commission Resources

Getting the Board on Board: What Your Board Needs to Know About Quality and Patient Safety, Third Edition
- 2016
  - Site License
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBBQS116SL, ISBN# 978-1-59940-943-6
  - Joint Commission Resources
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0917
- Joint Commission Resources

How The Joint Commission supports the work of physicians (Leadership Blog, Jun 19, 2013)
- 2013
- Blog
- http://bit.ly/1PA3alq
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

How to reach the goal of zero patients harmed (Leadership Blog, Mar 26, 2014)
- 2014
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office Based Surgery Practices
- SKU# JQPS0616
- Joint Commission Resources

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2006
- 2006
- Annual Report
- Accessible to All
- Hospital
- The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2007
- 2007
- Annual Report
- Accessible to All
- Hospital
- The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2008
- 2008
- Annual Report
- Accessible to All
- Hospital
- The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2009
- 2009
- Annual Report
- Accessible to All
- Hospital
- The Joint Commission
Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2010
  ▶ 2010
  ▶ Annual Report
  ▶ http://bit.ly/1HC1QZR
  ▶ Accessible to All
  ▶ Hospital
  ▶ The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2011
  ▶ 2011
  ▶ Annual Report
  ▶ http://bit.ly/1HC1QZR
  ▶ Accessible to All
  ▶ Critical Access Hospital, Hospital
  ▶ The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2012
  ▶ 2012
  ▶ Annual Report
  ▶ http://bit.ly/1HC1QZR
  ▶ Accessible to All
  ▶ Critical Access Hospital, Hospital
  ▶ The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2013
  ▶ 2013
  ▶ Annual Report
  ▶ http://bit.ly/1HC1QZR
  ▶ Accessible to All
  ▶ Critical Access Hospital, Hospital
  ▶ The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2014
  ▶ 2014
  ▶ Annual Report

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2015
  ▶ 2015
  ▶ Annual Report
  ▶ Accessible to All
  ▶ Critical Access Hospital, Hospital
  ▶ The Joint Commission

Increasing Throughput: Results from a 42-Hospital Collaborative to Improve Emergency Department Flow (Journal on Quality and Patient Safety, Dec 2015)
  ▶ 2015
  ▶ Periodical Article
  ▶ http://bit.ly/2gYEiJe
  ▶ Fee-Based (via Elsevier)
  ▶ All Accreditation Programs/Settings
  ▶ SKU# JQPS1215
  ▶ Joint Commission Resources

Instituting a Culture of Professionalism: The Establishment of a Center for Professionalism and Peer Support (Journal on Quality and Patient Safety, Apr 2014)
  ▶ 2014
  ▶ Periodical Article
  ▶ http://bit.ly/2gYEiJe
  ▶ Fee-Based (via Elsevier)
  ▶ All Accreditation Programs/Settings
  ▶ SKU# JQPS0414
  ▶ Joint Commission Resources

Accessible to All
Critical Access Hospital, Hospital
The Joint Commission
Joint Commission Accreditation and Specialty Certifications for Nursing Care Centers: Gaining a Quality-Focused Competitive Edge: Nov 20, 2014
► 2014
► Webinar, Slide Presentation
► http://bit.ly/29hPte0
► Accessible to All
► Nursing Care Centers
► The Joint Commission

Joint Commission president explains how safety culture can protect patients (BHC News, Issue 3, 2017)
► 2017
► Video
► Accessible to All
► Behavioral Health Care
► The Joint Commission

Leadership in Healthcare Organizations: A Guide to Joint Commission Leadership Standards
► 2009
► White Paper
► http://bit.ly/1MxnuXx
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Leading the Way | Developing a Strong Safety Culture (The Source, May 2017)
► 2017
► Periodical Article
► Fee-Based (via subscription)
► All Accreditation Programs/Settings
► SKU# TS0517
► Joint Commission Resources

Lessons Learned on a Journey from Surgeon to Chief Quality Officer (Journal on Quality and Patient Safety, Feb 2016)
► 2016
► Periodical Article
► http://bit.ly/2gYEiJe
► Fee-Based (via Elsevier)
► All Accreditation Programs/Settings
► SKU# JQPS0216
► Joint Commission Resources

Knowing, and Doing: Closing the Gaps in Board Leadership for Improvement of Quality and Safety (Journal on Quality and Patient Safety, Jun 2017)
► 2017
► Periodical Article
► http://bit.ly/2gYEiJe
► Fee-Based (via Elsevier)
► All Accreditation Programs/Settings
► SKU# JQPS0617
► Joint Commission Resources

Leading the way to high reliability by communicating and connecting (Leadership Blog, Oct 13, 2013)
► 2013
► Blog
► http://bit.ly/1PMn3Jp
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Leadership for Transformational Change in Quality and Safety
► 2013
► Webinar, Slide Presentation
► http://bit.ly/1K1W0r9
► Accessible to All
► Critical Access Hospital, Hospital
► SKU# FR1021
► Joint Commission Resources
Leveraging Specialty Certifications to Grow Census: Jul 30, 2015
- 2015
- Webinar, Slide Presentation
- Accessible to All
- Nursing Care Centers
- The Joint Commission

Listening and communicating = patient satisfaction and better care (Leadership Blog, Sep 18, 2013)
- 2013
- Blog
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- All Accreditation Programs/Settings
- The Joint Commission

Managing Disruptions to Patient Flow Capacity: Rapid-Cycle Improvement in a Pediatric Cardiac Procedure Complex (Journal on Quality and Patient Safety, Jul 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0716
- Joint Commission Resources

Patient Safety Culture and the Second Victim Phenomenon: Connecting Culture to Staff Distress in Nurses (Journal on Quality and Patient Safety, Aug 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0816
- Joint Commission Resources

National Summit on Overuse | Mark R. Chassin, M.D., FACP, M.P.P., M.P.H., president, The Joint Commission
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

National Summit on Overuse | Rosemary Gibson, author and national leader in health care quality and safety
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

On the CUSP: Implementing Cultural Change and Improving Patient Safety (The Source, Jan 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0115
- The Joint Commission
Patient Safety Initiative: Hospital Executive and Physician Leadership Strategies

- 2014
- E-Resource
- Complimentary to Customers
- Critical Access Hospital, Hospital
- SKU# FR1016
- Joint Commission Resources

Perspectives on Patient Safety | Study: England Hospital Board Chairs More Attentive to Safety and Quality than US Counterparts (The Source, Jan 2014)

- 2014
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0114
- Joint Commission Resources

Physician Leader Monthly

- Newsletter
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- All Accreditation Programs/Settings
- The Joint Commission

Positioning Your Organization as a Quality Partner: Transitioning into Skilled Services: Jun 13, 2013

- 2013
- Webinar, Slide Presentation
- Accessible to All
- Home Care
- The Joint Commission

Profiles in Services: Joint Commission Navy Fellow Sara Naczas (Dateline @ TJC, Aug 4, 2017)

- 2017
- Blog
- Accessible to All

Profiles in Service: To the Country and Health Care (Dateline @ TJC, July 12, 2017)

- 2017
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

R³ Report – Issue 4: Patient flow through the emergency department

- 2012
- E-Resource
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission


- 2017
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Redefining Overuse to Include Costs: A Decision Analysis for Computed Tomography in Minor Head Injury (Journal on Quality and Patient Safety, Jul 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0715
- Joint Commission Resources
Saving lives in emergencies takes planning and training (Leadership Blog, Jul 2, 2013)
- 2013
  - Blog
  - All Accreditation Programs/Settings
  - The Joint Commission

Sentinel Event Alert | Issue 43: Leadership Committed to Safety
- 2009
  - Alert
  - All Accreditation Programs/Settings
  - The Joint Commission

Sentinel Event Alert | Issue 57: The essential role of leadership in developing a safety culture
- 2017
  - Alert
  - All Accreditation Programs/Settings
  - The Joint Commission

Standards Interpretation FAQs | Leadership (LD): CLIA Certificates – Specialties and Subspecialties
- 2016
  - FAQ
  - Laboratory
  - The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Consultants – Requirements
- 2016
  - FAQ
  - Ambulatory Health Care
  - The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Contracted Services – Applicability to Joint Commission Standards
- 2016
  - FAQ
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Contracted Services – Human Resource Record Review During Survey
- 2016
  - FAQ
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers
  - The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Contracted Services – Organization’s Responsibilities
- 2016
  - FAQ
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Laboratory Director Of Record – Definition
- 2016
  - FAQ
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission
Standards Interpretation FAQs | Leadership (LD): Laboratory Test Complexity – Waived, Moderate and High
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Primary Care Medical Home – Advanced Practice Nurses and Formal Collaborative Agreements With Physicians
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care
► The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Primary Care Medical Home – Led By Advanced Practice Nurses and Physician Supervision
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care
► The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Primary Care Medical Home – Physician Participation – Available In Person
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care
► The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Primary Care Medical Home – Physician Participation – On Staff or Contracted
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care
► The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Primary Care Medical Home – Physician Participation On Interdisciplinary Team
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care
► The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Primary Care Medical Home – Physician Participation On Interdisciplinary Team Physical Presence
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care
► The Joint Commission
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Records and Documentation – Format/Availability
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Records and Documentation – Retention
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Stewardship as a Shared Mental Model for Health Care Management and Delivery, Part 2 (Journal on Quality and Patient Safety, Dec 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# TS1215
- Joint Commission Resources

- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS1214
- Joint Commission Resources

Strategies for Creating, Sustaining, and Improving a Culture of Safety in Health Care, 2nd Edition (E-Book)
- 2017
- E-Book
- http://bit.ly/2mWCy76
- Fee-Based
- All Accreditation Programs/Settings
- SKU# EBSIHCS17, ISBN# 9781599409474
- The Joint Commission, Joint Commission Resources

Strategies for Creating, Sustaining, and Improving a Culture of Safety in Health Care, 2nd Edition (Book)
- 2017
- Book
- http://bit.ly/2mWCy76
- Fee-Based
- All Accreditation Programs/Settings
- SKU# SIHCS17, ISBN# 9781599409467
- The Joint Commission, Joint Commission Resources
Supporting the Work of Physician Leaders
► 2013
► Video
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► All Accreditation Programs/Settings
► The Joint Commission

Teaming Up Against Workplace Violence (Leadership Blog, Oct 19, 2016)
► 2016
► Blog
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

The alarming world (Leadership Blog, Jul 17, 2013)
► 2013
► Blog
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

► 2016
► Webinar, Slide Presentation
► Accessible to All
► Nursing Care Centers
► The Joint Commission

► 2012
► E-Book
► Fee-Based
► Critical Access Hospital, Hospital
► SKU# EBPSOH12, ISBN# 978-1-59940-704-3
► Joint Commission Resources

► 2012
► Soft-Cover Book
► Fee-Based
► Critical Access Hospital, Hospital
► SKU# PSOH12, ISBN# 978-1-59940-703-6
► Joint Commission Resources

The Impact of the Affordable Care Act on Health Care Alliances’ Quality Improvement Efforts in Targeted Communities: Perceptions of Health Care Alliance Leaders (Journal on Quality and Patient Safety, Mar 2016)
► 2016
► Periodical Article
► Fee-Based (via Elsevier)
► All Accreditation Programs/Settings
► SKU# JQPS0316
► Joint Commission Resources

The Vidant Health Quality Transformation (Journal on Quality and Patient Safety, May 2014)
► 2014
► Periodical Article
► Fee-Based (via Elsevier)
► All Accreditation Programs/Settings
► The Joint Commission
Tracer Methodology 101 | Defining Leadership Roles in Comprehensive Stroke Care (The Source, Oct 2016)
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care
  - SKU# TS1016
  - Joint Commission Resources

Tracer Methodology 101 | Patient Flow Tracer in a Level I Trauma Center (The Source, Dec 2014)
- 2014
  - Periodical Article
  - Fee-Based (via subscription)
  - Hospital
  - SKU# TS1214
  - Joint Commission Resources

Understanding Patient, Provider, and System Factors Related to Medicaid Readmissions (Journal on Quality and Patient Safety, Mar 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0316
  - Joint Commission Resources

Using Coworker Observations to Promote Accountability for Disrespectful and Unsafe Behaviors by Physicians and Advanced Practice Professionals (Journal on Quality and Patient Safety, Apr 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0416
  - Joint Commission Resources

Using Multidisciplinary Rounds to Improve Patient Safety Through Venous Thromboembolism Prevention Awareness (Journal on Quality and Patient Safety, Sep 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0915
  - Joint Commission Resources

Walkrounds in Practice: Corrupting or Enhancing a Quality Improvement Intervention? A Qualitative Study (Journal on Quality and Patient Safety, Jul 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Nursing Care Centers
  - SKU# JQPS0714
  - Joint Commission Resources

Use Insight Gained From Safety Culture Surveys to Make Improvements (Quality, Reliability & Leadership, Aug 22, 2017)
- 2017
  - Blog Post
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission
What Defines a High-Performing Health Care Delivery System: A Systematic Review (Journal on Quality and Patient Safety, Sep 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0917
- Joint Commission Resources

What hurts your patients can also hurt your staff (Leadership Blog, Nov 25, 2013)

- 2013
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission


- 2017
- Blog
- http://bit.ly/2shFWPg
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Health information technology (IT), including the use of electronic health records (EHRs), is rapidly evolving, which presents new challenges—and opportunities—to health care organizations. Periodical articles detailing organization initiatives and resources related to the recent sentinel event alert on this topic are among the resources listed in this section.

### KEY

<table>
<thead>
<tr>
<th>Resource name</th>
<th>Year published</th>
<th>Type of resource</th>
<th>Link</th>
<th>Accessibility</th>
<th>Applicable accreditation programs/settings</th>
<th>Identifier for ordering or referencing</th>
<th>Source of content</th>
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<tbody>
<tr>
<td>A Novel Design for Drug-Drug Interaction Alerts Improves Prescribing Efficiency (Journal on Quality and Patient Safety, Sep 2015)</td>
<td>2015</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/2gYEiJe">http://bit.ly/2gYEiJe</a></td>
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Development of a Web-Based Surgical Booking and Informed Consent System to Reduce the Potential for Error and Improve Communication (Journal on Quality and Patient Safety, Mar 2014)

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  - [Link](http://bit.ly/1UOnWlm)
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### Sentinel Event Alert | Issue 54: Safe Use of Health Information Technology
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  - Accessible to All
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Using an Electronic Perioperative Documentation Tool to Identify Returns to Operating Room (ROR) in a Tertiary Care Academic Medical Center *(Journal on Quality and Patient Safety, Mar 2017)*

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The quality of a health care organization’s care, treatment, and services depends on its providers. Issues and processes surrounding qualification and competencies as well as staff orientation and training (including simulation) are addressed in the range of periodical articles listed as resources in this section.

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Masters of Employee Orientation Training: From floods to fires, Baptist-DeSoto hospital’s program trains staff for any emergency (Environment of Care News, Mar 2012)
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Standards Interpretation FAQs | Human Resources (HR): Verification – Education – Transcripts
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital
► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Verification – Primary Source Verification – Definition
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Office-Based Surgery Practices
► The Joint Commission

Tracer Methodology 101 | Competence Assessment Tracer in a Hospital (The Source, Jan 2015)
► 2015
► Periodical Article
► Fee-Based (via subscription)
► Critical Access Hospital, Hospital
► SKU# TS0115
► Joint Commission Resources
In any health care setting, implementing infection control practices, including those for health care–associated (HAI) infections, is essential for ensuring the health and safety of patients as well staff, providers, and visitors. In this section, links to an array of infection control resources are provided, such as a podcast series, the Infection Prevention and HAI web portal, and periodical articles on infection tracers.

### KEY

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### Accelerating the Diagnosis and Treatment of Sepsis
- 2012
- Video
- Accessible to All
- Critical Access Hospital, Hospital, Nursing Care Centers
- Center for Transforming Health Care

### Antibiotic Stewardship Program Protects Patients: Barnes-Jewish Hospital Revamps Program (Perspectives on Patient Safety, Jan 2010)
- 2010
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# PPS0110
- Joint Commission Resources

### Antibiotics for the Common Cold (Viral Upper Respiratory Infections): Donne E. Sweet, M.D., AAHIVS, MACP, American College of Physicians
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Antimicrobial Stewardship Toolkit
- 2012
- Toolkit
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1007
- Joint Commission Resources, Joint Commission International, The Joint Commission
Applying High Reliability Principles to Infection Prevention and Control in Long Term Care
- 2014
- E-Resource
- Accessible to All
- Nursing Care Centers
- The Joint Commission

Applying the Evidence: Ensuring Compliance with National Patient Safety Goal NPSG.07.06.01 (The Source, Aug 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0816
- Joint Commission Resources

"Ask Me If I’ve Washed My Hands" Buttons – Packs of 10 (Spanish)
- 2008
- Buttons
- Fee-Based
- All Accreditation Programs/Settings
- SKU# HHB05SP
- Joint Commission Resources, Joint Commission International

"Ask Me If I’ve Washed My Hands" Buttons – Packs of 10 (English)
- 2008
- Buttons
- Fee-Based
- All Accreditation Programs/Settings
- SKU# HHB05
- Joint Commission Resources, Joint Commission International

Assessment of Endoscope Reprocessing Using Peer-to-Peer Assessment Through a Clinical Community (Journal on Quality and Patient Safety, Jun 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office Based Surgery Practices
- SKU# JQPS0616
- Joint Commission Resources

Be Prepared to Respond to Ebola Virus Disease: Checklist for health care organizations (Environment of Care News, Dec 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN1214
- Joint Commission Resources

Becoming Parent and Nurse: High-Fidelity Simulation in Teaching Ambulatory Central Line Infection Prevention to Parents of Children with Cancer (Journal on Quality and Patient Safety, May 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Home Care
- SKU# JQPS0517
- Joint Commission Resources

Benchmark | Improving Performance on Health Care–Associated Bloodstream Infections in Newborns (The Source, Jan 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
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<td>Beyond the Collaborative: Spreading Effective Improvement in Hand Hygiene Compliance (Journal on Quality and Patient Safety, Jan 2015)</td>
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## Infection Control (continued)

### Case Study: Central DuPage Hospital Fights Back Against Central Line Infections (*Perspectives on Patient Safety, Mar 2011*)
- **2011**
  - Periodical Article
  - [http://bit.ly/1E03r0E](http://bit.ly/1E03r0E)
  - Accessible to All
  - Critical Access Hospitals, Hospitals
  - SKU# FR1039, SKU# PPS0311
  - Joint Commission Resources, The Joint Commission

### Caution on Campus: Yale Shows How a University with a Hospital Can Prepare for a Pandemic or Another Emergency (*Environment of Care News, May 2013*)
- **2013**
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
  - SKU# FR1015, SKU# ECN0513
  - Joint Commission Resources

### Changes for National Patient Safety Goal 7 on Healthcare–Associated Infections (*Perspectives, Jun 2017*)
- **2017**
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

### Clarifications and Expectations | Keeping It Clean: The EC professional’s role in supporting thorough and reliable endoscope reprocessing (*Environment of Care News, Apr 2014*)
- **2014**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# ECN0414
  - The Joint Commission

### Clarifications and Expectations | The Role of HVAC Systems in Preserving Patient Safety: Aim to maintain high-quality air throughout your facility (*Environment of Care News, Aug 2014; Perspectives, Aug 2014*)
- **2014**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# ECN0814
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### CLABSI Toolkit – Infographic
- **2012**
  - Poster
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

### CLABSI Toolkit and Monograph
- **2012**
  - E-Toolkit
  - Accessible to All
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  - The Joint Commission

### CJCP® Certification Joint Commission Professional™ | Spotlight on Infection Prevention and Control Standards (*The Source, Aug 2016*)
- **2016**
  - Periodical Article
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  - Hospital
  - SKU# TS0816
  - Joint Commission Resources
Classification Tree Analysis of Race-Specific Subgroups at Risk for a Central Venous Catheter–Related Bloodstream Infection (Journal on Quality and Patient Safety, Mar 2014)
- 2014
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- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- SKU# JQPS0314
- Joint Commission Resources

Compendium of Strategies to Prevent Healthcare-Associated Infections in Acute Care Hospitals
- 2015
- Compendium
- http://bit.ly/1StaANq
- Accessible to All
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- Ambulatory Health Care
- SKU# ECN0215
- Joint Commission Resources

Development and Implementation of an Early-Onset Sepsis Calculator to Guide Antibiotic Management in Late Preterm and Term Neonates (Journal on Quality and Patient Safety, May 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
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Ebola Preparedness Resources
- 2015
- Web Portal Home Page
- Accessible to All
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EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition
- 2017
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Educating Patients About Surgical Site Infections: Complying with NPSG.07.05.01 (The Joint Commission Perspectives on Patient Safety, Dec 2010)
   ▶ 2010
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   ▶ SKU# FR1040, SKU# PPS1210
   ▶ Joint Commission Resources, The Joint Commission

Educating Staff About MDROs (The Joint Commission Perspectives on Patient Safety, Oct 2011)
   ▶ 2011
   ▶ Periodical Article
   ▶ http://bit.ly/1HRMNLG
   ▶ Accessible to All
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   ▶ SKU# FR1041
   ▶ Joint Commission Resources

Emerging Threats: Preparing for Infectious Disease Outbreaks (The Source, Feb 2015)
   ▶ 2015
   ▶ Periodical Article
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Engaging Frontline Staff in Central Line–Associated Bloodstream Infection Prevention Practice in the Wake of Superstorm Sandy (Journal on Quality and Patient Safety, Oct 2015)
   ▶ 2015
   ▶ Periodical Article
   ▶ http://bit.ly/2gYElJe
   ▶ Fee-Based (via Elsevier)
   ▶ Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
   ▶ SKU# JQPS1015
   ▶ Joint Commission Resources

Environment of Care & Infection Prevention & Control – A Partnership: June 22-23, 2017
   ▶ 2017
   ▶ Education Event
   ▶ http://bit.ly/2gOZciN
   ▶ Accessible to All
   ▶ All Accreditation Programs/Settings
   ▶ SKU# EDU1717
   ▶ Joint Commission Resources

Facts About Reducing Sepsis Mortality
   ▶ 2012
   ▶ Fact Sheet
   ▶ http://bit.ly/1QfTgF3
   ▶ Accessible to All
   ▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
   ▶ Joint Commission Resources

Facts about the Surgical Site Infections Project
   ▶ 2010
   ▶ Fact Sheet
   ▶ http://bit.ly/1SvOmKP
   ▶ Accessible to All
   ▶ Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
   ▶ Center for Transforming Health Care

5 Sure-Fire Methods | Best Practices for Preventing Surgical Site Infections (The Source, Sep 2014)
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   ▶ Periodical Article
   ▶ Fee-Based (via Elsevier)
   ▶ Critical Access Hospitals, Hospitals, Office-Based Surgery Practices
   ▶ SKU# TS0914
   ▶ Joint Commission Resources
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5 Sure-Fire Methods | Complying with Standard IC.02.02.01 for Ambulatory Health Care (The Source, Oct 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
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5 Sure-Fire Methods | Establishing an Antimicrobial Stewardship Program (The Source, Jan 2017)
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  - All Accreditation Programs/Settings
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  - Joint Commission Resources

5 Sure-Fire Methods | Identifying Risks for Infection (The Source, Feb 2010)
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  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# TS0210
  - Joint Commission Resources

5 Sure-Fire Methods | Managing Staff Vaccination: Programs (IC.02.04.01) (The Source, Jan 2014)
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  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
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  - Joint Commission Resources

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- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - Nursing Care Centers
  - SKU# TS1017
  - Joint Commission Resources

Gearing Up for Flu Season: Encouraging Vaccination for Staff (The Source, Nov 2011)
- 2011
  - Periodical Article
  - http://bit.ly/1ExEWDx
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1042, SKU# TS1111
  - Joint Commission Resources, The Joint Commission

- 2016
  - Blog
  - Accessible to All
  - Ambulatory Health Care, Office-Based Surgical Centers
  - The Joint Commission

Getting Serious About Sepsis
- 2014
  - Webinar and Slide Presentation
  - http://bit.ly/1H4WeeB
  - Accessible to All
  - Critical Access Hospital, Hospital
  - Joint Commission Resources

Guide for RIDT Interpretation
- 2014
  - Poster
  - http://bit.ly/1KqVYuY
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission
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#### Hand Hygiene Project
- **Web Portal Page**
  - [http://bit.ly/1R2VsEL](http://bit.ly/1R2VsEL)
  - Accessible to All
- All Accreditation Programs/Settings
- Center for Transforming Health Care

**Health care’s dirty secret: Physician’s don’t wash their hands as often as other caregivers (Leadership Blog, Sep 4, 2013)**
- 2013
- Blog
  - Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

#### IC in the EC: Infection prevention and control in the environment of care (Environment of Care News, Mar 2017)
- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN0317
  - Joint Commission Resources

**Implementation and Evaluation of a Multicomponent Quality Improvement Intervention to Improve Efficiency of Hepatitis C Screening and Diagnosis (Journal on Quality and Patient Safety, Aug 2014)**
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0814
  - Joint Commission Resources

#### Implementation and Impact of an Automated Group Monitoring and Feedback System to Promote Hand Hygiene Among Health Care Personnel (Journal on Quality and Patient Safety, Sep 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0914
  - Joint Commission Resources

**Improperly sterilized or high-level disinfected equipment (Quick Safety! – Issue 2, May 2014)**
- 2014
  - Newsletter
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery
  - The Joint Commission

#### Improving Hand Hygiene at Eight Hospitals in the United States by Targeting Specific Causes of Noncompliance (Journal on Quality and Patient Safety, Jan 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0115
  - Joint Commission Resources

#### Infection Control in Home Care: Jun 18, 2015
- 2015
  - Webinar, Slide Presentation
  - Accessible to All
  - Home Care
  - The Joint Commission
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Infection Control: Reducing Antibiotic Overuse: May 26, 2016
► 2016
► Webinar
► Fee-Based
► Critical Access Hospital, Hospital
► SKU# JCRQSN4561
► JCRQSN

Infection Prevention and Control for Nursing Care Centers: A Systems Perspective from The Joint Commission: Mar 12, 2015
► 2015
► Webinar, Slide Presentation
► http://bit.ly/29hPte0
► Accessible to All
► Nursing Care Centers
► The Joint Commission

Infection Prevention and Control Issues in Environment of Care, Third Edition (Revised 2017)
► 2017
► Soft-Cover Book
► http://bit.ly/1SAlIHN
► Fee-Based
► All Accreditation Programs/Settings
► SKU# IPIEC15, ISBN# 978-1-59940-917-7
► Joint Commission Resources

Infection Prevention and Control Issues in Environment of Care, (Revised 2017)
► 2017
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► Joint Commission Resources, Joint Commission International

Influenza and Influenza Vaccine Myths and Reality
► 2011
► Chart
► http://bit.ly/1nHzAmw
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Influenza Pandemic Preparedness and Response – Infographic
► 2015
► Poster
► http://bit.ly/1KYjL06
► Accessible to All
► Ambulatory Health Care, Office-Based Surgery Practices
► The Joint Commission

Influenza Pandemic Preparedness and Response in Ambulatory Settings
► 2015
► Online Course
► http://bit.ly/1UzBjFF
► Accessible to All
► Ambulatory Health Care, Office-Based Surgery Practices
► The Joint Commission

Intensify Your Focus – Infection Prevention in Ambulatory Surgery Centers (Ambulatory Buzz, Sep 27, 2016)
► 2016
► Blog
► http://bit.ly/2gEUt2U
► Accessible to All
► Ambulatory Health Care, Office-Based Surgical Centers
► The Joint Commission
### International Hand Hygiene
- **2012**
  - Web Portal Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - Center for Transforming Health Care

### Is It a Cold or the Flu?
- **2014**
  - Poster
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

### Is it Time for an Oral Care Plan Checkup? (On Infection Prevention and Control, Jan 25, 2017)
- **2017**
  - Blog
  - Accessible to All
  - Nursing Care Centers
  - Joint Commission Resources

### Make Infection Control Improvement your 2017 Resolution (On Infection Prevention & Control, Oct 19, 2016)
- **2016**
  - Blog
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

### Mayo Clinic Reduces Catheter-Associated Urinary Tract Infections Through a Bundled 6-C Approach (Journal on Quality and Patient Safety, Jun 2016)
- **2016**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - SKU# JQPS0616
  - Joint Commission Resources

### Measuring Hand Hygiene Adherence: Overcoming the Challenges
- **2010**
  - Monograph
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

### Methods for Reducing Sepsis Mortality in Emergency Departments and Inpatient Units (Journal on Quality and Patient Safety, May 2015)
- **2015**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0515
  - Joint Commission Resources

### Modeling Inpatient Glucose Management Programs on Hospital Infection Control Programs: An Infrastructural Model of Excellence (Journal on Quality and Patient Safety, Jul 2015)
- **2015**
  - Periodical Article
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  - Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - SKU# JQPS0715
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### Moving Toward Safer Long-Term Care: Preventing Infections – Infographic
- **2014**
  - Poster
  - [http://bit.ly/1oomYy1](http://bit.ly/1oomYy1)
  - Accessible to All
  - Nursing Care Centers
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- 2015
  - Newsletter
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National Quality Forum (NQF) Endorsed Nursing-Sensitive Care Performance Measures
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  - Web Page
  - http://bit.ly/1nNKeZD
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Ongoing Discovery of High-Level Disinfection of Endoscope Practices and the Use of Performance Improvement Methodologies to Improve Processes (Journal on Quality and Patient Safety, Jun 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Nursing Care Centers
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OSHA & Worker Safety | Glovesick: Hospital gloves are vulnerable to permeation, punctures, and other risks; here’s how to keep health care workers safe (Environment of Care News, Jul 2014)
- 2014
  - Periodical Article
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  - SKU# ECN0714
  - Joint Commission Resources

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  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN0515
  - Joint Commission Resources

Patient Safety Toolbox | Indwelling Catheter Performance Checklist (The Source, Aug 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital, Nursing Care Center
  - SKU# TS0815
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OSHA & Worker Safety | Dangerous Disposal: OSHA’s fact sheet on safe handling of Ebola-contaminated waste (Environment of Care News, Apr 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
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  - Joint Commission Resources

Personal Protective Equipment and Simulation: Use of Chemiluminescent Glow Sticks as a Game Changer? (Journal on Quality and Patient Safety, May 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
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► Joint Commission Resources

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► Periodical Article
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Preventing Central Line–Associate Infections
2012
► Monograph
► http://bit.ly/1KALzYd
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
► Joint Commission Resources

Preventing Hospital Acquired Infections (HAIs): High-Level Disinfection (HLD) and Sterilization (May 25, 2017)
2017
► Webinar
► http://bit.ly/2nXpVwG
► Fee-Based
► All Accreditation Programs/Settings
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Protecting Patients and Staff from Infection Risks: Cleaning and disinfecting environmental surfaces (Environment of Care News, Oct 2015)
2015
► Periodical Article
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Protecting Patients and Staff: PPE Training Through Simulation (The Source, Feb 2016)
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Providing a Safer Environment for Health Care Personnel and Patients through Influenza Vaccination
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R² Report – Issue 3: Influenza Vaccination
- 2012
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- Critical Access Hospitals, Hospitals, Nursing Care Centers
- The Joint Commission

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- Critical Access Hospitals, Hospitals, Nursing Care Centers
- The Joint Commission

Reading the Tea Leaves for 2016-17 Flu Season
(Dateline @TJC, Nov 11, 2016)
- 2016
- Blog
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Your Lab and Ebola: What you need to know from the CDC and The Joint Commission

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From medical test mistakes to proficiency testing to quality systems assessments (QSA), laboratory testing activities are under the microscope. The listed links in this section take you to resources—such as periodical articles on lab tracers—that will help clarify the issues and suggest strategies for improvement.

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Tracer Methodology 101 | Proficiency Testing in Hospital Laboratories (The Source, May 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Laboratory
- SKU# TS0517
- Joint Commission Resources
Tracer Methodology 101 | Quality System Assessment for Cytology in a Laboratory (The Source, Mar 2015)
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Tracer Methodology 101 | Study: Point-of-Care Testing and Laboratories (The Source, Aug 2016)
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► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
► SKU# TS0816
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Tracer Methodology 101 | Waived Testing in a Critical Access Hospital (The Source, Aug 2014)
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► Fee-Based (via subscription)
► Critical Access Hospital, Hospital
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Using Lean-Six Sigma to Reduce Hemolysis in the Emergency Care Center in a Collaborative Quality Improvement Project with the Hospital Laboratory (Journal on Quality and Patient Safety, Mar 2015)
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Your Lab and Ebola: What you need to know from the CDC and The Joint Commission
► 2015
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► Accessible to All
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Performance improvement uses performance measurement to determine what needs improvement and whether it is sustained. Dozens of periodical articles as well as books and multimedia are among the resources listed in this section that address the role of performance measurement in improving quality and patient safety.

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A Qualitative Analysis of Physician Perspectives on Missed and Delayed Outpatient Diagnosis: The Focus on System-Related Factors (Journal on Quality and Patient Safety, Oct 2014)

2014
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A Systematic Review of Team Training in Health Care: Ten Questions (Journal on Quality and Patient Safety, Apr 2017)

2017
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http://bit.ly/2gYEiJe
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Accuracy of the Adverse Outcome Index: An Obstetrical Quality Measure (Journal on Quality and Patient Safety, Aug 2015)

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Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practice
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Anatomistry of Inpatient Falls: Examining Fall Events Captured by Depth-Sensor Technology (Journal on Quality and Patient Safety, May 2016)

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Accountability Measures

Web Portal Home Page
http://bit.ly/1fkzRHI
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Applying the Chronic Care Model to Improve Care and Outcomes at a Pediatric Medical Center (Journal on Quality and Patient Safety, Mar 2017)

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Assessment of Endoscope Reprocessing Using Peer-to-Peer Assessment Through a Clinical Community (Journal on Quality and Patient Safety, Jun 2016)
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Behavioral Health Integration in Acute Medical Settings: An Opportunity to Improve Outcomes and Reduce Costs (Journal on Quality and Patient Safety, Jul 2016)
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- Fee-Based (via Elsevier)
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Benchmark | Performance Measurement Toolbox: Displaying Data for Effective Analysis (The Source, Oct 2014)
- 2014
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Benchmark | Success Stories of a Top Performer: St. Vincent’s Medical Center (The Source, Mar 2014)
- 2014
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Benchmark | Understanding the New ORYX Performance Measurement Requirements (The Source, Jan 2015)
- 2015
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Benchmarking in Health Care, Second Edition
- 2012
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- SKU# EBBM11, ISBN# 978-1-59940-720-3
- Joint Commission Resources, Joint Commission International

Beyond the Bundles: How to Implement Best Practices at the Bedside
- 2014
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- http://bit.ly/PynCLg
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Building a Foundation of Continuous Improvement in a Rapidly Changing Environment: The Dartmouth-Hitchcock Value Institute Experiences (Journal on Quality and Patient Safety, Oct 2015)

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Challenges to Meeting Access and Continuity Performance Measures in a Large Hospital-Based Primary Care Clinic Implementing the Patient (Journal on Quality and Patient Safety, Sep 2016)

- 2016
- Periodical Article
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CJCP® Education Module | Performance Improvement: The Accreditation Manager’s Role

- 2017
- Online Education
- Fee-Based
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CJCP® Exam Preparation Workbook, 3rd Edition

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Clinical Communities at Johns Hopkins Medicine: An Emerging Approach to Quality Improvement (Journal on Quality and Patient Safety, Sep 2015)

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Comparative Effectiveness of Quality Improvement Interventions for Pressure Ulcer Prevention in Academic Medical Centers in the United States (Journal on Quality and Patient Safety, Jun 2015)

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Core Measure Sets

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Core Measure Solution Exchange®

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Creating a Patient Complaint Capture and Resolution Process to Incorporate Best Practices for Patient-Centered Representation (Journal on Quality and Patient Safety, Nov 2014)

- 2014
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Creating a Pediatric Joint Council to Promote Patient Safety and Quality, Governance, and Accountability Across Johns Hopkins Medicine (Journal on Quality and Patient Safety, May 2017)

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Data-Driven Implementation of Alarm Reduction Interventions in a Cardiovascular Surgical ICU (Journal on Quality and Patient Safety, Feb 2017)

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Deployment of Rapid Response Teams by 31 Hospitals in a Statewide Collaborative (Journal on Quality and Patient Safety, Apr 2015)

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Designing and Implementing an Electronic Patient Registry to Improve Warfarin Monitoring in the Ambulatory Setting (Journal on Quality and Patient Safety, Jul 2017)

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Development and Implementation of an Early-Onset Sepsis Calculator to Guide Antibiotic Management in Late Preterm and Term Neonates (Journal on Quality and Patient Safety, May 2016)
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Development of a National Performance Measurement Date Strategy
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- Report
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Diagnosing and Treating “Alarm Fatigue”: Pragmatic and Evidence-Based Approaches Needed (Journal on Quality and Patient Safety, Jul 2016)
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Toolkit for New Accreditation Professionals, 2nd Edition
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Using the Chronic Care Model to Improve Pediatric Chronic Illness Care (Journal on Quality and Patient Safety, Mar 2017)
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Using the SAFER™ Matrix as a Performance Improvement Tool: One Organization’s Experience (The Source, Jun 2017)
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Walkrounds in Practice: Corrupting or Enhancing a Quality Improvement Intervention? A Qualitative Study (Journal on Quality and Patient Safety, Jul 2014)
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Will Hospitals Finally “Do the Right Thing”? Providing Evidence-Based Tobacco Dependence Treatments to Hospitalized Patients Who Smoke (Journal on Quality and Patient Safety, May 2016)
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The complex process of credentialing and privileging practitioners is difficult for many organizations. This and other responsibilities of the medical staff—as well as the crucial role of physicians as leaders—are addressed in the myriad resources listed in this section. A web portal, For Physicians, is included, as are BoosterPaks™ on related standards.

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Development of a Professionalism Committee Approach to Address Unprofessional Medical Staff Behavior at an Academic Medical Center (Journal on Quality and Patient Safety, Apr 2014)
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Effective communication: A physician competency and responsibility (Leadership Blog, Aug 7, 2013)
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5 Sure Fire Methods | Clinical Privileging in Ambulatory Care and Office-Based Surgery Practices (The Source, Mar 2017)
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Health care’s dirty secret: Physician’s don’t wash their hands as often as other caregivers (Leadership Blog, Sep 4, 2013)
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Help your medical staff shine during survey (Leadership Blog, Feb 19, 2014)
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OPPE and FPPE: Tools to help make privileging decisions (Leadership Blog, Aug 21, 2013)
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Physician Motivation: Listening to What Pay-for-Performance Programs and Quality Improvement Collaboratives Are Telling Us (Journal on Quality and Patient Safety, Nov 2015)
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Physicians and The Joint Commission: The Patient Safety Partnership
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Medication management is comprised of a complex system of processes focused on an overall goal of medication safety. The linked resources in this section—from brochures to videos to alerts on related sentinel events—are useful for physicians, nurses, and pharmacists working with patients and their families toward that goal.

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Addressing Medication Management Challenges within Home Infusion: Nov 29, 2012
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  - Home Care
  - The Joint Commission

- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0815
  - Joint Commission Resources

Ambulatory Medication Reconciliation: Using a Collaborative Approach to Process Improvement at an Academic Medical Center (Journal on Quality and Patient Safety, Apr 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care
  - SKU# JQPS0416
  - Joint Commission Resources

Antibiotic Stewardship Program Protects Patients: Barnes-Jewish Hospital Revamps Program (The Joint Commission Perspectives on Patient Safety, Jan 2010)
- 2010
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# PPS0110
  - Joint Commission Resources

Antibiotics for the Common Cold (Viral Upper Respiratory Infections): Donne E. Sweet, M.D., AAHIVS, MACP, American College of Physicians
- 2012
  - Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Antimicrobial Stewardship Toolkit
- 2012
  - Toolkit
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1007
  - Joint Commission Resources, Joint Commission International, The Joint Commission

- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0214
  - Joint Commission Resources
Averting Drug Diversion: How to recognize and prevent medication theft by staff (Environment of Care News, Aug 2015)

- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN0815
- Joint Commission Resources

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- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0415
- Joint Commission Resources

CJCP® Certification Joint Commission Professional™ | Spotlight on the “Environment of Care” Chapter (The Source, Aug 2017)

- 2017
- Periodical Article
- Fee-Based (via subscription)
- Hospital
- SKU# TS0817
- Joint Commission Resources

Editorial | Bar-Coded Medication Administration Brings Trade-Offs Even with Humane Automation and Lean Approaches (Journal on Quality and Patient Safety, Aug 2014)

- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# JQPS0814
- Joint Commission Resources

Exploring How to Better Measure and Improve the Quality of Medication Reconciliation (Journal on Quality and Patient Safety, May 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0517
- Joint Commission Resources

5 Sure-Fire Methods | Clear and Accurate Medication Orders (The Source, May 2017)

- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0517
- Joint Commission Resources

5 Sure-Fire Methods | Complying with Standard MM.01.01.03 (The Source, May 2014)

- 2014
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0514
- Joint Commission Resources
Medication Safety (continued)

5 Sure-Fire Methods | Improving the Safety of Anticoagulation Therapy (*The Source*, Dec 2015)

- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Center
  - SKU# TS1215
  - Joint Commission Resources


- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Office-Based Surgical Centers
  - SKU# TS1016
  - Joint Commission Resources


- 2014
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0814
  - Joint Commission Resources


- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Hospital
  - SKU# JQPS0815
  - Joint Commission Resources

Improving Transitions of Care for Hospitalized Patients on Warfarin (*Journal on Quality and Patient Safety*, Sep 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0916
  - Joint Commission Resources

Infection Control: Reducing Antibiotic Overuse: May 26, 2016

- 2016
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# JCRQSN4561
  - JCRQSN


- 2016
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# JCRQSN4560
  - JCRQSN


- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0914
  - Joint Commission Resources
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Joint Commission Statement on Pain Management
- 2016
  - Statement
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Lines Crossed: Preventing Medication Errors Involving Multiple IVs (The Source, May 2014)
- 2014
  - Periodical Article
  - Fee-Based (via subscription)
  - Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0514
  - Joint Commission Resources

Measuring to Improve Medication Reconciliation in a Large Subspecialty Outpatient Practice (Journal on Quality and Patient Safety, May 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0517
  - Joint Commission Resources

Medication Event Huddles: A Tool for Reducing Adverse Drug Events (Journal on Quality and Patient Safety, Jan 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0114
  - Joint Commission Resources

Medication Management: Countering Drug Diversion (The Source, Aug 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0815
  - Joint Commission Resources

Medication Management: Sterile Compounding Compliance Requirements (Aug 24, 2017)
- 2017
  - Webinar
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# JCRQSN
  - JCRQSN

Medication Safety in the Operating Room: A Survey of Preparation Methods and Drug Concentration Consistencies in Children’s Hospitals in the United States (Journal on Quality and Patient Safety, Oct 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS1014
  - Joint Commission Resources

- 2014
  - Periodical Article
  - Fee-Based (via subscription)
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<td>Monitoring the Harm Associated with Use of Anticoagulants in Pediatric Populations Through Trigger-Based Automated Adverse-Event Detection (Journal on Quality and Patient Safety, Mar 2015)</td>
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<td>Percent Time in Range with Warfarin as a Performance Measure: How Long a Sampling Frame Is Needed? (Journal on Quality and Patient Safety, Dec 2015)</td>
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<td>Perspectives on Patient Safety</td>
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- 2014
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  - Fee-Based (via subscription)
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- SKU# TS0814
- Joint Commission Resources

Recommendations and Low-Technology Safety Solutions Following Neuromuscular Blocking Agent Incidents (*Journal on Quality and Patient Safety*, Feb 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
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Reducing Risk Associated with Sterile Medication Compounding (*Perspectives*, Oct 2017)
- 2017
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - Joint Commission Resources

Review of Nonformulary Medication Approvals in an Academic Medical Center (*Journal on Quality and Patient Safety*, Feb 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
- SKU# JQPS0217
- Joint Commission Resources

Sample Medications: Are You Doing It Right? Compliance With the New Joint Commission Requirements
- 2008
  - Webinar
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# FR1023
- Joint Commission Resources

Sentinel Event Alert | Issue 11: High-alert medications and patient safety
- 1999
  - Alert
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission
Sentinel Event Alert | Issue 23: Medication Errors Related to Potentially Dangerous Abbreviations
► 2001
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 34: Preventing vincristine administration errors
► 2005
► Alert
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital
► The Joint Commission

Sentinel Event Alert | Issue 35: Using Medication Reconciliation to Prevent Errors
► 2006
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 39: Preventing Pediatric Medication Errors
► 2008
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Sentinel Event Alert | Issue 41: Preventing errors relating to commonly used anticoagulants
► 2008
► Alert
► Accessible to All
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Sentinel Event Alert | Issue 39: Preventing pediatric medication errors
► 2008
► Podcast
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
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Sentinel Event Alert | Issue 49: Safe Use of Opioids in Hospitals
► 2012
► Alert
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Speak Up™ | Antibiotics: Know the Facts
► 2015
► Podcast, Poster, Video
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission
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Speak Up™ | Help Avoid Mistakes With Your Medicine
(Pack of 100)
- 2005
  - Brochure
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# SPKBR05MM
- The Joint Commission

Speak Up™ | Help Avoid Mistakes With Your Medicine
(Pack of 3)
- 2005
  - Poster
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# SPKP05MM
- The Joint Commission

Speak Up™ | Help Avoid Mistakes With Your Medicine, Spanish
(Pack of 100)
- 2005
  - Brochure
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# SPKBR05MMSP
- The Joint Commission

Speak Up™ | Take Medication Safely
- 2011
  - Video
  - http://bit.ly/1Ek2nzA
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | tomar Medicamentos de Manera Segura
- 2011
  - Video
  - http://bit.ly/1Ek2nzA
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Spotlight on Success | Christiana Care Visiting Nurse Association (The Source, Mar 2014)
- 2014
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
  - SKU# TS0314
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Standards BoosterPak™ for Safe Medication Storage
- 2009
  - BoosterPak
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Help Prevent Errors in Your Care
- 2016
  - Video, Podcast, Infographic
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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### Standards Interpretation FAQs | Medication Management (MM): Emergency Cart – Medication Security
- **2016**
- **FAQ**
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital
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### Standards Interpretation FAQs | Medication Management (MM): Emergency Cart – Security
- **2016**
- **FAQ**
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital
  - The Joint Commission

### Standards Interpretation FAQs | Medication Management (MM): Formulary – Adding New Medication
- **2016**
- **FAQ**
  - Accessible to All
  - Ambulatory Health Care, Hospital, Nursing Care Centers
  - The Joint Commission

### Standards Interpretation FAQs | Medication Management (MM): Formulary – Strength and Dosage
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  - Accessible to All
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  - The Joint Commission

### Standards Interpretation FAQs | Medication Management (MM): Medication – Concentrated KCL definition
- **2016**
- **FAQ**
  - Accessible to All
  - Ambulatory Health Care, Home Care, Hospital, Office-Based Surgery Practices
  - The Joint Commission

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- **2016**
- **FAQ**
  - Accessible to All
  - Hospital
  - The Joint Commission

### Standards Interpretation FAQs | Medication Management (MM): Medication – Monitoring Patient Response
- **2016**
- **FAQ**
  - Accessible to All
  - Behavioral Health Care
  - The Joint Commission

### Standards Interpretation FAQs | Medication Management (MM): Medication Security – Anesthesia Cart
- **2016**
- **FAQ**
  - Accessible to All
  - Ambulatory Health Care, Hospital, Nursing Care Centers
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Standards Interpretation FAQs | Medication Management (MM): Multi-Dose Vials – Definition
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Standards Interpretation FAQs | Medication Management (MM): Multi-Dose Vials – Vaccine 28 Day Rule
▶ 2016
▶ FAQ
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Standards Interpretation FAQs | Medication Management (MM): Refrigerator/Freezer – Medication Temperature Logs
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Standards Interpretation FAQs | Medication Management (MM): Sample Medications – Applicability of Standards
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Applicable Anticoagulants
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▶ Accessible to All
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Management Program Definition
► 2016
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Not Dispensed or Administered
► 2016
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Prophylactic Treatment
► 2016
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Fall Reduction Program – Effect of Medications
► 2016
► FAQ
► Accessible to All
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► The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Emergency Cart – Medication Security
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital
► The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Moderate Sedation – Medication
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Hospital, Office-Based Surgery Practices
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Take 5 with The Joint Commission | Antibiotics: Know the Facts
► 2014
► Podcast
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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The Nurse’s Role in Medication Safety, Second Edition
► 2012
► E-Book
► Fee-Based
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► SKU# EBNRMS11, ISBN# 978-1-59940-724-1
► Joint Commission Resources Joint Commission International

The Value of Computerized Provider Order Entry: Is It Time for the Debate to Be Over? (Journal on Quality and Patient Safety, Aug 2015)
► 2015
► Periodical Article
► Fee-Based (via Elsevier)
► Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► SKU# JQPS0815
► Joint Commission Resources

Tracer Methodology | Medication Management During Transitions of Care (The Source, Feb 2017)
► 2017
► Periodical Article
► Fee-Based (via subscription)
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► SKU# TS0217
► Joint Commission Resources

Tracer Methodology 101 | Medication Management in Hospital Psychiatric Units (The Source, Jun 2015)
► 2015
► Periodical Article
► Fee-Based (via subscription)
► Critical Access Hospital, Hospital
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Tracer Methodology 101 | Medication Management in the Community Health Center (The Source, Mar 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care
- SKU# TS0314
- Joint Commission Resources

Tracer Methodology 101 | Medication Management Tracer in an Ambulatory Surgery Center (The Source, Jun 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Office Based Surgery Centers
- SKU# TS0616
- Joint Commission Resources

Tracer Methodology 101 | Medication Storage in Hospitals (The Source, Jul 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0714
- Joint Commission Resources

Tracer Methodology 101 | Tracing Pain Management in a Nursing Care Centers (The Source, May 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Nursing Care Centers
- SKU# TS0516
- Joint Commission Resources

Tracing the Environment of Care | Security of radioactive material: A sample mock tracer you can use (Environment of Care News, Nov 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN1114
- Joint Commission Resources

Transcription translates to patient risk (Quick Safety! – Issue 12, Apr 2015)
- 2015
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Transitions of care: Managing Medications (Quick Safety! – Issue 26, Aug 2016)
- 2016
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Using Lean “Automation with a Human Touch” to Improve Medication Safety: A Step Closer to the “Perfect Dose” (Journal on Quality and Patient Safety, Aug 2014)
- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# JQPS0814
- Joint Commission Resources
Nurses account for the largest percentage of health care staff, and nurse executives are largely accountable for training, supervising, coordinating, and serving as leaders of that work force. Resources listed in this section include various periodical articles that explore nurses’ central and critical role in health care.

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<td><a href="http://bit.ly/2gYEiJe">http://bit.ly/2gYEiJe</a></td>
<td>Fee-Based (via Elsevier)</td>
<td>Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices</td>
<td>SKU# JQPS0416</td>
<td>Joint Commission Resources</td>
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**Facts about the Nursing Advisory Council**

- Web Page
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

**For Nurses**

- Web Portal Home Page
  - http://bit.ly/1nDyfOg
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

**Health Care at the Crossroads Report: Strategies for Addressing the Evolving Nursing Crisis**

- 2005
  - Monograph
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission
### Nursing & Nursing Leadership (continued)

<table>
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<th>Title</th>
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</table>
Standards FAQs | LPNs Performing Assessment
- 2008
- FAQ
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
  - All Accreditation Programs/Settings
  - The Joint Commission

The Nurse’s Role in Medication Safety, Second Edition
- 2012
- E-Book
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# EBNRMS11, ISBN# 978-1-59940-724-1
  - Joint Commission Resources, Joint Commission International

Using the Integrated Nurse Leadership Program to Reduce Sepsis Mortality (Journal on Quality and Patient Safety, Jun 2015)
- 2015
- Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0615
  - Joint Commission Resources
Sharing information in a clear, meaningful way is central to productive communications between health care organizations and patients and their families. Information about patient rights and responsibilities must be part of that communications. The numerous videos, podcasts, and brochures listed in this section can help to improve and maintain those important communications interactions.

<table>
<thead>
<tr>
<th>Resource name</th>
<th>Year published</th>
<th>Type of resource</th>
<th>Link</th>
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<tr>
<td>A Clinical Pathway for Guardianship at Dartmouth-Hitchcock Medical Center</td>
<td>2014</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/2gYElJe">http://bit.ly/2gYElJe</a></td>
<td>Fee-Based (via Elsevier)</td>
<td>Critical Access Hospital, Hospital</td>
<td>SKU# JQP0914</td>
<td>Joint Commission Resources</td>
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<td>(Journal on Quality and Patient Safety, Sep 2014)</td>
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<tr>
<td>A Tweet in Time: How two hospitals used social media to instantly update</td>
<td>2014</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/1NAJH3R">http://bit.ly/1NAJH3R</a></td>
<td>Fee-Based (via subscription)</td>
<td>Critical Access Hospital, Hospital</td>
<td>SKU# ECN0214</td>
<td>Joint Commission Resources</td>
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<td>communicators and the community after a fertilizer factory explosion</td>
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<td>(Environment of Care News, Feb 2014)</td>
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</tbody>
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Achieving Health Equity: A Guide for Health Care Organizations

- 2016
- White Paper
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Advancing Effective Communication, Cultural Competence, and Patient- and Family-Centered Care for the Lesbian, Gay, Bisexual, and Transgender (LGBT) Community

- 2014
- Monograph
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Advancing Effective Communication, Cultural Competence, and Patient-and Family-Centered Care: A Roadmap for Hospitals

- 2014
- Monograph
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Advancing patient-provider communication and activating patients (Quick Safety! — Issue 29, Nov 2016)

- 2016
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
### Ask Every Patient: REAL Training Module
- **2016**
  - Online Resource
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# AEH2016
- America’s Essential Hospitals

### Attributes of a Health Literate Organization
- **2012**
  - E-Resource
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Bringing Central Line–Associated Bloodstream Infection Prevention Home: Catheter Maintenance Practices and Beliefs of Pediatric Oncology Patients and Families ([Journal on Quality and Patient Safety](https://journals.lww.com/jqps), Apr 2015)
- **2015**
  - Periodical Article
  - Fee-Based (via Elsevier)
- Home Care
- SKU# JQPS0415
- Joint Commission Resources

### Busting the Myths about Engaging Patients and Families in Patient Safety
- **2016**
  - Report
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### CMS: Complying with the CMS Conditions of Participation (CoP): Patient Rights (Jun 22, 2017)
- **2017**
  - Webinar
- Fee-Based
- Critical Access Hospital, Hospital, Nursing Care Centers
- JCRQSN 0617
- JCRQSN

### Complying with CMS Requirements: Effectively Resolve Patient Complaints ([The Source](https://www.jointcommission.org), Dec 2016)
- **2016**
  - Periodical Article
  - Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS1216
- Joint Commission Resources

### Connecting Patients and Clinicians: The Anticipated Effects of Open Notes on Patient Safety and Quality of Care ([Journal on Quality and Patient Safety](https://journals.lww.com/jqps), Aug 2015)
- **2015**
  - Periodical Article
  - Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0815
- Joint Commission Resources

### Creating a Patient Complaint Capture and Resolution Process to Incorporate Best Practices for Patient-Centered Representation ([Journal on Quality and Patient Safety](https://journals.lww.com/jqps), Nov 2014)
- **2014**
  - Periodical Article
  - Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Center, Office-Based Surgery Practice
- SKU# JQPS1114
- Joint Commission Resources
Crosswalk of Joint Commission Ambulatory Program and the National CLAS Standards
- 2014
  - Standards Crosswalk
  - Accessible to All
  - Ambulatory Health Care, Office-Based Surgery Practices
  - The Joint Commission

Crosswalk of Joint Commission Hospital Program and the National CLAS Standards
- 2014
  - Standards Crosswalk
  - Accessible to All
  - Critical Access Hospitals, Hospitals
  - The Joint Commission

- 2012
  - Soft-Cover Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# CSB12, ISBN# 978-1-59940-421-9
  - Joint Commission Resources

Development of a Web-Based Surgical Booking and Informed Consent System to Reduce the Potential for Error and Improve Communication (Journal on Quality and Patient Safety, Mar 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0314
  - Joint Commission Resources

Doing Right by Our Patients When Things Go Wrong in the Ambulatory Setting (Journal on Quality and Patient Safety, Feb 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care
  - SKU# JQPS0214
  - Joint Commission Resources

Editorial | Improving Guardianship Processes for Unrepresented Adult Patients Who Lack Decisional Capacity: An Ethical and Institutional Imperative (Journal on Quality and Patient Safety, Sep 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0914
  - Joint Commission Resources

Educating Patients About Surgical Site Infections: Complying with NPSG.07.05.01 (The Joint Commission Perspectives on Patient Safety, Dec 2010)
- 2010
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital, Office-Based Surgery
  - SKU# FR1040, SKU# PPS1210
  - Joint Commission Resources, The Joint Commission

- 2015
  - Newsletter
  - Accessible to All
  - Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - The Joint Commission
Exploring Cultural and Linguistic Services in the Nation’s Hospitals: A Report of Findings
► 2007
► E-Resource
► http://bit.ly/1pvHlwD
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Facts about patient-centered communication
► 2016
► Web Page
► http://bit.ly/1Sp5cc7
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Health Equity
► 2015
► Web Portal Home Page
► http://bit.ly/1Pv5UJ
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Implementing Routine Health Literacy Assessment in Hospital and Primary Care Patients (Journal on Quality and Patient Safety, Feb 2014)
► 2014
► Periodical Article
► http://bit.ly/2gYEJUe
► Fee-Based (via Elsevier)
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► SKU# JQPS0214
► Joint Commission Resources

Implicit bias in health care (Quick Safety! – Issue 23, Apr 2016)
► 2016
► Newsletter
► Accessible to All

Improving Patient Perception of Care: Apr 12, 2016
► 2016
► Webinar, Slide Presentation
► Accessible to All
► Home Care
► The Joint Commission

Informed consent: More than getting a signature (Quick Safety! – Issue 21, Feb 2016)
► 2016
► Newsletter
► http://bit.ly/1QaX54w
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Inviting Families to Participate in Care: A Family Involvement Menu (Journal on Quality and Patient Safety, Jan 2015)
► 2015
► Periodical Article
► http://bit.ly/2gYEJUe
► Fee-Based (via Elsevier)
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► SKU# JQPS0115
► Joint Commission Resources

One Size Does Not Fit All: Meeting the Health Care Needs of Diverse Populations
► 2008
► E-Resource
► http://bit.ly/1SKVeE1
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission
Patient Rights & Communication (continued)

Other Speak Up™ Materials [printed materials]
- Brochure, Poster, Button
  - http://bit.ly/1Cysp0o
- Fee-Based
  - All Accreditation Programs/Settings
  - SKU# SPKUP
  - The Joint Commission, Joint Commission Resources

Overcoming the challenges of providing care to LEP patients (Quick Safety! – Issue 13, May 2015)
- 2015
  - Newsletter
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Patient-Centered Care: Just Ask a Thoughtful Question and Listen (Journal on Quality and Patient Safety, Jun 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0616
  - Joint Commission Resources

Patient-Collected Audio for Performance Assessment of the Clinical Encounter (Journal on Quality and Patient Safety, Jun 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0614
  - Joint Commission Resources

- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital, Nursing Care Centers
  - SKU# TS0217
  - Joint Commission Resources

Psychiatric Advanced Directives: Benefits and Strategies for Implementation (The Source, Aug 2016)
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Critical Access Hospitals, Hospitals, Office-Based Surgery Practices
  - SKU# TS0816
  - Joint Commission Resources

Physician Attitudes Toward Family-Activated Medical Emergency Teams for Hospitalized Children (Journal on Quality and Patient Safety, Apr 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - Joint Commission Resources

Preconference – 2014 Health Literacy Goals Made Simple
- 2015
  - Slide Presentation
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission
### Patient Rights & Communication (continued)

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<td>Webinar, Slide Presentation, and Brochure</td>
<td>Critical Access Hospitals, Hospitals, SKU# FR1024, Joint Commission Resources</td>
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<td>Speak Up™</td>
<td>Preventing Medicine Errors</td>
<td>2009</td>
<td>Brochure, Podcast, Video, <a href="http://bit.ly/1Qcpnj7">http://bit.ly/1Qcpnj7</a>, Accessible to All</td>
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### Patient Rights & Communication (continued)

**Speak Up™ | At the Doctor’s Office**
- **2011**
  - Brochure, Video
  - Accessible to All Accreditation Programs/Settings
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - The Joint Commission

**Speak Up™ | Avoid a Return Trip to the Hospital**
- **2015**
  - Podcast, Poster, Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

**Speak Up™ | Depression**
- **2013**
  - Brochure, Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

**Speak Up™ | Five Ways to be Active in Your Care**
- **2010, 2011, 2012**
  - Brochure, Podcast, Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

**Speak Up™ | For Specific Health Care Settings**
- **2011**
  - Podcast, Poster, Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Home Care, Hospital, Laboratory, Nursing Care Centers
  - The Joint Commission

**Speak Up™ | Infant and Children’s Health**
- **2009, 2011**
  - Brochure, Podcast, Video
  - [http://bit.ly/1mxe03h](http://bit.ly/1mxe03h)
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
  - The Joint Commission

**Speak Up™ | Initiatives**
- Wep Portal Home Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

**Speak Up™ | Medical Imaging**
- **2014**
  - Poster
  - [http://bit.ly/1R0fwG5](http://bit.ly/1R0fwG5)
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - The Joint Commission

**Speak Up™ | Memory Problems and Dementia**
- **2013**
  - Brochure
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - The Joint Commission
Patient Rights & Communication (continued)

Speak Up™ | Organ Donation
► 2007
► Brochure
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Speak Up™ | Pain
► 2015
► Video
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Speak Up™ | Patient Advocacy
► 2013
► Brochure, Video
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Speak Up™ | Preventing Medical Errors
► 2010
► Brochure, Video
► [http://bit.ly/1Ps1L2r](http://bit.ly/1Ps1L2r)
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Speak Up™ | Reducing Your Risk of Falling
► 2010
► Brochure, Video
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Speak Up™ | Research Studies
► 2009
► Brochure
► [http://bit.ly/1PI0rGD](http://bit.ly/1PI0rGD)
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Speak Up™ | Serious Illness and Palliative Care
► 2012
► Brochure
► Accessible to All
► Critical Access Hospital, Home Care, Hospital
► The Joint Commission

Speak Up™ | Stroke
► 2012
► Brochure
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Speak Up™ | The ABC’s of C-sections
► 2016
► Infographic
► Accessible to All
► Critical Access Hospital, Home Care, Hospital
► The Joint Commission
## Patient Rights & Communication (continued)

### Speak Up™ | The ABC’s of C-sections
- 2016
- Video
  - Accessible to All
  - Critical Access Hospital, Home Care, Hospital
  - The Joint Commission

### Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Confidentiality Agreement – Media
- 2016
- FAQ
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital
  - The Joint Commission

### Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Informed Consent – Security Cameras
- 2016
- FAQ
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care
  - The Joint Commission

### Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Language Access Services - Bilingual Provider (physician, nurse, etc.) Serving as an Interpreter for a Fellow Provider
- 2017
- FAQ
  - Accessible to All
  - Ambulatory Health Care; Critical Access Hospital; Behavioral Health; Home Care; Hospital; Nursing Care Centers; Office-Based Surgery Practices
  - The Joint Commission

### Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Medical Record – Patient Race and Ethnicity Data Collection
- 2016
- FAQ
  - Accessible to All
  - Hospital
  - The Joint Commission

### Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Organ Donation – Patient Wishes
- 2016
- FAQ
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital
  - The Joint Commission

### Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Patient race and Ethnicity – Data Collection
- 2016
- FAQ
  - Accessible to All
  - Hospital
  - The Joint Commission

### Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Videotaping or Filming – Consent Before Taping
- 2016
- FAQ
  - Accessible to All
  - Ambulatory Health Care, Hospital
  - The Joint Commission
Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Videotaping or Filming – Consent Before Taping

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital
- The Joint Commission

Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Video taping or Filming – Consent Not Provided

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Videotaping or Filming in the Emergency Room – Consent

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital
- The Joint Commission

Take 5 with The Joint Commission | Preparing Mentally and Physically for Surgery

- 2015
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Take 5 with The Joint Commission | Addressing Bias in Health Care

- 2015
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Take 5 with The Joint Commission | Why Health Literacy is Important for Patients and Health Professionals

- 2013
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Take 5 with The Joint Commission | Why Patient-Centered Communication Matters

- 2013
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Temporary names put newborns at risk (*Quick Safety! – Issue 17, Oct 2015*)

- 2015
- Newsletter
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
The Ask Me to Explain Campaign: A 90-Day Intervention to Promote Patient and Family Involvement in Care in a Pediatric Emergency Department (Journal on Quality and Patient Safety, Jun 2016)
  ▶ 2016
  ▶ Periodical Article
  ▶ http://bit.ly/2gYEiJe
  ▶ Fee-Based (via Elsevier)
  ▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  ▶ SKU# JQPS0616
  ▶ Joint Commission Resources

The Family Caregiver Activation in Transitions (FCAT) Tool: A New Measure of Family Caregiver Self-Efficacy (Journal on Quality and Patient Safety, Nov 2015)
  ▶ 2015
  ▶ Periodical Article
  ▶ http://bit.ly/2gYEiJe
  ▶ Fee-Based (via Elsevier)
  ▶ Critical Access Hospital, Hospital, Home Care
  ▶ SKU# JQPS1115
  ▶ Joint Commission Resources

The Impact of Health Literacy on Patient Safety (The Source, Dec 2016)
  ▶ 2016
  ▶ Periodical Article
  ▶ Fee-Based (via subscription)
  ▶ All Accreditation Programs/Settings
  ▶ SKU# TS1216
  ▶ Joint Commission Resources

The Language Services Documentation Tool: Documenting How Patient Language Needs Were Met During Clinical Encounters (Journal on Quality and Patient Safety, Nov 2014)
  ▶ 2014
  ▶ Periodical Article
  ▶ http://bit.ly/2gYEiJe
  ▶ Fee-Based (via Elsevier)
  ▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  ▶ SKU# JQPS1114
  ▶ Joint Commission Resources

Tracer Methodology 101 | Effective Care for Transgender Patients (The Source, Dec 2016)
  ▶ 2016
  ▶ Periodical Article
  ▶ Fee-Based (via subscription)
  ▶ All Accreditation Programs/Settings
  ▶ SKU# JQPS1114
  ▶ Joint Commission Resources

Transcription translates to patient risk (Quick Safety! – Issue 12, Apr 2015)
  ▶ 2015
  ▶ Newsletter
  ▶ http://bit.ly/1TLKSmE
  ▶ Accessible to All
  ▶ All Accreditation Programs/Settings
  ▶ The Joint Commission

Transitions of care: Engaging patients and families (Quick Safety! – Issue 18, Nov 2015)
  ▶ 2015
  ▶ Newsletter
  ▶ http://bit.ly/1KIPQyg
  ▶ Accessible to All
  ▶ All Accreditation Programs/Settings
  ▶ The Joint Commission

What Did the Doctor Say?: Improving Health Literacy to Protect Patient Safety
  ▶ 2007
  ▶ White Paper
  ▶ http://bit.ly/1Qb115c
  ▶ Accessible to All
  ▶ All Accreditation Programs/Settings
  ▶ The Joint Commission
All systems in a health care organization should be focused on patient-centered care to reduce harm, using proactive methods to improve quality and safety processes. Such efforts are best done within a culture of safety that encourages learning from mistakes. This is part of the journey toward zero harm to patients through high reliability in health care. Resources listed in this section include books, videos, reports, periodical articles, and the High Reliability web portal.

### A Multicomponent Fall Prevention Strategy Reduces Falls at an Academic Medical Center (Journal on Quality and Patient Safety, Sep 2017)
- **Year published**: 2017
- **Type of resource**: Periodical Article
- **Link**: [http://bit.ly/2gYEiJe](http://bit.ly/2gYEiJe)
- **Accessibility**: Fee-Based (via Elsevier)
- **Applicable accreditation programs/settings**: All Accreditation Programs/Settings
- **SKU#**: JQPS0917
- **Source of content**: Joint Commission Resources

### A Qualitative Analysis of Physician Perspectives on Missed and Delayed Outpatient Diagnosis: The Focus on System-Related Factors (Journal on Quality and Patient Safety, Oct 2014)
- **Year published**: 2014
- **Type of resource**: Periodical Article
- **Link**: [http://bit.ly/2gYEiJe](http://bit.ly/2gYEiJe)
- **Accessibility**: Fee-Based (via Elsevier)
- **Applicable accreditation programs/settings**: All Accreditation Programs/Settings
- **SKU#**: JQPS1014
- **Source of content**: Joint Commission Resources

### A Simple Tool to Improve High Reliability (Leading Hospital Improvement Blog, Jun 2, 2017)
- **Year published**: 2017
- **Type of resource**: Blog
- **Accessibility**: Accessible to All
- **Applicable accreditation programs/settings**: Critical Access Hospital, Hospital
- **SKU#**: JQPS0917
- **Source of content**: Joint Commission Resources

### A Tool for the Concise Analysis of Patient Safety Incidents (Journal on Quality and Patient Safety, Jan 2016)
- **Year published**: 2016
- **Type of resource**: Periodical Article
- **Link**: [http://bit.ly/2gYEiJe](http://bit.ly/2gYEiJe)
- **Accessibility**: Fee-Based (via Elsevier)
- **Applicable accreditation programs/settings**: All Accreditation Programs/Settings
- **SKU#**: JQPS0116
- **Source of content**: Joint Commission Resources

### Achieving Health Equity: A Guide for Health Care Organizations
- **Year published**: 2016
- **Type of resource**: White Paper
- **Accessibility**: Accessible to All
- **Applicable accreditation programs/settings**: All Accreditation Programs/Settings
- **Source of content**: Joint Commission Resources

### Achieving Zero Harm: The Joint Commission’s First Patient Safety Officer Shares His Insights – A Q&A with Ronald Wyatt, MD (The Source, Sep 2016)
- **Year published**: 2016
- **Type of resource**: Periodical Article
- **Accessibility**: Fee-Based (via subscription)
- **Applicable accreditation programs/settings**: All Accreditation Programs/Settings
- **SKU#**: TS0916
- **Source of content**: Joint Commission Resources
### Addressing Disease-Related Malnutrition in Hospitalized Patients: A Call for a National Goal (Journal on Quality and Patient Safety, Oct 2015)
- **2015**
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  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS1015
  - Joint Commission Resources

### Barriers and Facilitators for Taking Action After Classroom-Based Crew Resource Management Training at Three ICUs (Journal on Quality and Patient Safety, Jul 2014)
- **2014**
  - Periodical Article
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  - Joint Commission Resources

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  - Joint Commission Resources

### Benchmark | Performance Measurement Leads the Way to High Reliability (The Source, Jul 2014)
- **2014**
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  - SKU# TS0714
  - Joint Commission Resources

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- **2014**
  - E-Resource
  - Accessible to All
  - Nursing Care Centers
  - The Joint Commission

### Building the Road to High Reliability (Journal on Quality and Patient Safety, Sep 2016)
- **2016**
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  - Critical Access Hospital, Hospital
  - SKU# JQPS0916
  - Joint Commission Resources

### Check out 2017 National Patient Safety Goals for home care (Home Care Bulletin, Jan 24, 2017)
- **2017**
  - Newsletter
  - Accessible to All
  - Home Care
  - The Joint Commission
CJCP® Certification Joint Commission Professional™ | Focus on the “National Patient Safety Goal” Chapter (The Source, Feb 2014)

- 2014
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- 2017
  - Online Education
  - Fee-Based
  - Hospital
  - SKU# CJC08.2017
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Creating a Safety Culture

- 2012
  - Video
  - http://bit.ly/1IwKNYm
  - Accessible to All
  - All Accreditation Programs/Settings
  - Center for Transforming Health Care

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Dr. Chassin Describes Key Aspects of Achieving High Reliability
► 2011
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► The Joint Commission

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► 2014
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► Joint Commission Resources

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► http://bit.ly/1NAJH3R
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   ▶ 2013
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   ▶ 2012
   ▶ Video
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Health Services Research
   ▶ Web Portal Home Page
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   ▶ 2015
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   ▶ The Joint Commission

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   ▶ 2012
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  - Ambulatory Health Care
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► 2017
  ► Manual Chapter
  ► Accessible to All
  ► Hospital
  ► The Joint Commission


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Post Event Debriefs: A Commitment to Learning How to Better Care for Patients and Staff (*Journal on Quality and Patient Safety*, Jan 2016)

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- Accessible to All
- Behavioral Health Care
- The Joint Commission


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- 2015; Revised 2017
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- All Accreditation Programs/Settings
- SKU# EBRCA17, ISBN# 9781599409856
- Joint Commission Resources, Joint Commission International

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- Periodical Article
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- http://bit.ly/1h0HsER
- Accessible to All
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- 2016
- Video, Podcast, Infographic
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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- 2016
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- 2016
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- 2016
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Two Patient Identifiers – Armband Not Attached

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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Two Patient Identifiers – Home Identification

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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Two Patient Identifiers – Intent

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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Two Patient Identifiers – No Wristbands

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- 2016
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- 2016
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- Accessible to All
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Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Expiration – Thawed Plasma
- 2016
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Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Individualized Quality Control Plan (IQCP) – Requirement
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Strategies for Conducting a Proactive Risk Assessment (*The Source*, Aug 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0814
- Joint Commission Resources

“SWARMing” to Improve Patient Care: A Novel Approach to Root Cause Analysis (*Journal on Quality and Patient Safety*, Nov 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS1115
- Joint Commission Resources

Take 5 with The Joint Commission | Busting the Myths about Engaging Patients and Families in Patient Safety
- 2016
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Take 5 with The Joint Commission | The Commitment to Patient Safety
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Take 5 with The Joint Commission | Effective Pain Management and Patient Safety
- 2016
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

- 2012
- E-Book
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# EBPSOH12, ISBN# 978-1-59940-704-3
- Joint Commission Resources

- 2012
- Soft-Cover Book
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# PSOH12, ISBN# 978-1-59940-703-6
- Joint Commission Resources

The Joint Commission Journal on Quality and Patient Safety
- Periodical Subscription
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS, ISSN# 1553-7250
- Joint Commission Resources, The Joint Commission, Joint Commission International

The Joint Commission Perspectives
- Periodical Subscription
- Fee-Based (via subscription)
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- SKU# PERSP, ISSN# 0277-8327
- Joint Commission Resources
The Next Organizational Challenge: Finding and Addressing Diagnostic Error (Journal on Quality and Patient Safety, Mar 2014)
- 2014
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  - Fee-Based (via Elsevier)
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  - SKU# JQPS0314
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The Ongoing Quality Improvement Journey: Next Stop, High Reliability, Health Affairs, April 2011
- Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - Joint Commission Resources

The Safe Day Call: Reducing Silos in Health Care Through Frontline Risk Assessment (Journal on Quality and Patient Safety, Oct 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS1014
  - Joint Commission Resources

The Source
- Periodical Subscription
  - Fee-Based (via subscription)
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  - SKU# TS, ISSN# 1542-8672
  - Joint Commission Resources

The State of Patient Safety: Q & A with Saul Weingart, MD, PhD (The Source, March 2014)
- 2014
  - Periodical Article
  - Fee-Based (via subscription)
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  - SKU# TS0314
  - Joint Commission Resources

The Vidant Health Quality Transformation (Journal on Quality and Patient Safety, May 2014)
- 2014
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Transforming Health Care Into a High Reliability Industry
- 2014
  - Video
  - Accessible to All
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Uptake and Utilization of Practice Guidelines in Hospitals in the United States: the Case of Routine Episiotomy (Journal on Quality and Patient Safety, Jan 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0117
  - The Joint Commission
Using a Quantitative Risk Register to Promote Learning from a Patient Safety Reporting System
(Journal on Quality and Patient Safety, Feb 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0215
- Joint Commission Resources

Zero Falls? It’s Possible. (Leading Hospital Improvement, Jul 27, 2017)

- 2017
- Blog
- Accessible to All
- Critical Access Hospitals, Hospital
- The Joint Commission
Resources listed in this section encompass all active Joint Commission sentinel event alerts, as well as related resources, such as videos. Numerous topics are represented, including opioids, clinical alarms, suicide, health care worker fatigue, misuse of vials, and tubing misconnections.

### Key

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<td>A Medical Resident–Pharmacist Collaboration Improves the Rate of Medication Reconciliation Verification at Discharge (Journal on Quality and Patient Safety, Oct 2015)</td>
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<td>A Medication-Based Trigger Tool to Identify Adverse Events in Pediatric Anesthesiology (Journal on Quality and Patient Safety, Jul 2014)</td>
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Care of Psychiatric Patients Boarded in Eds (Quick Safety! – Issue 1, Apr 2014)
> 2014
  ► Newsletter
  ► Accessible to All
  ► All Accreditation Programs/Settings
  ► The Joint Commission

CJCP® Certification Joint Commission Professional™ | Focus on the “Sentinel Events” Chapter (The Source, Mar 2015)
> 2015
  ► Periodical Article
  ► Fee-Based (via subscription)
  ► Critical Access Hospital, Hospital
  ► SKU# TS0315
  ► Joint Commission Resources

Creating a Safety Culture
> 2012
  ► Video
  ► [http://bit.ly/1IWkNYm](http://bit.ly/1IWkNYm)
  ► Accessible to All
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Development of a Professionalism Committee Approach to Address Unprofessional Medical Staff Behavior at an Academic Medical Center (Journal on Quality and Patient Safety, Apr 2014)
> 2014
  ► Periodical Article
  ► Fee-Based (via Elsevier)
  ► Critical Access Hospital, Hospital
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Diagnosing and Treating “Alarm Fatigue”: Pragmatic and Evidence-Based Approaches Needed (Journal on Quality and Patient Safety, Jul 2016)
> 2016
  ► Periodical Article

Effective Leadership: Building a Strong Safety Culture in Your Hospital (The Source, Jun 2014)
> 2014
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> 2016
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5 Sure-Fire Methods | Complying with the Revised NPSG.15.02.01 for Home Care (The Source, Jan 2015)
> 2015
  ► Periodical Article
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  ► Home Care
  ► SKU# TS0115
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Home Oxygen Therapy: Complying with NPSG.15.02.01 (Perspectives, Oct 2010)
> 2010
  ► Periodical Article
  ► [http://bit.ly/1U0fCc1](http://bit.ly/1U0fCc1)
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Improving Patient Safety: How and Why to Self-Report
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Reviewing maternal morbidity (Quick Safety! – Issue 6, Sep 2014)

- 2014
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- http://bit.ly/1oid5o
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Root Cause Analysis in Health Care: Tools and Techniques, Sixth Edition

- 2015; Revised 2017
- E-Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# EBRCA17, ISBN# 9781599409856
- Joint Commission Resources, Joint Commission International

Safe Health IT Infographic

- 2015
- Poster
- http://bit.ly/1QKnjZt
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Safe Health IT Saves Lives

- 2015
- Video
- http://bit.ly/1QKnjZt
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event

- Web Portal Home Page
- http://bit.ly/1h0HsER
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event | Sentinel Event Data – Event Type by Year

- Web Portal Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event | Sentinel Event Data Summary

- Web Portal Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 7: Inpatient suicides: Recommendations for Prevention

- 1998
- Alert
- Accessible to All
- Behavioral Health Care, Clinical Access Hospital, Hospital
- The Joint Commission

Sentinel Event Alert | Issue 10: Blood transfusion errors: Preventing future occurrences

- 1999
- Alert
- Accessible to All
- Clinical Access Hospital, Hospital
- The Joint Commission
Sentinel Event Prevention (continued)

Sentinel Event Alert | Issue 11: High-alert medications and patient safety
► 1999
► Alert
► http://bit.ly/1hHNkeg
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

► 2000
► Alert
► http://bit.ly/1LfhhUK
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Sentinel Event Alert | Issue 16: Mix-up Leads to a Medication Error (Retired)
► 2001
► Alert
► http://bit.ly/1TORvGm
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 17: Lessons Learned: Fires in the Home Care Setting (Retired)
► 2001
► Alert
► http://bit.ly/1hHQy1!
► Accessible to All
► Home Care
► The Joint Commission

Sentinel Event Alert | Issue 18: Kernicterus Threatens Healthy Newborns (Retired)
► 2001
► Alert
► http://bit.ly/1NASS4k

Sentinel Event Alert | Issue 19: Look-alike, Sound-alike Drug Names (Retired)
► 2001
► Alert
► http://bit.ly/1NnVdBI
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 20: Exposure to Creutzfeldt-Jakob Disease (Retired)
► 2001
► Alert
► http://bit.ly/1NnVhBz
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Sentinel Event Alert | Issue 21: Medical Gas Mix-Ups
► 2001
► Alert
► Accessible to All
► Critical Access Hospital, Hospital, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 22: Preventing Needlestick and Sharps Injuries
► 2001
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission
Sentinel Event Alert | Issue 23: Medication Errors Related to Potentially Dangerous Abbreviations
► 2001
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 25: Preventing Ventilator-Related Deaths and Injuries
► 2002
► Alert
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
► The Joint Commission

Sentinel Event Alert | Issue 26: Delays in Treatment
► 2002
► Alert
► http://bit.ly/1hiShK1
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Sentinel Event Alert | Issue 27: Bed Rail-Related Entrapment Deaths
► 2002
► Alert
► http://bit.ly/1NAT3g3
► Accessible to All
► Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
► The Joint Commission

Sentinel Event Alert | Issue 28: Infection Control-related Sentinel Events
► 2003
► Alert
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Sentinel Event Alert | Issue 29: Preventing Surgical Fires
► 2003
► Alert
► http://bit.ly/1JcWWIn
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Sentinel Event Alert | Issue 30: Preventing Infant Death and Injury During Delivery
► 2004
► Alert
► http://bit.ly/1JcWXMj
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Sentinel Event Alert | Issue 31: Revised Guidance to Help Prevent Kernicterus [Retired]
► 2004
► Alert
► http://bit.ly/1WyWsBZ
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Sentinel Event Alert | Issue 32: Preventing, and Managing the Impact of, Anesthesia Awareness
► 2004
► Alert
► http://bit.ly/1IWX6M
► Accessible to All
► Critical Access Hospital, Hospital, Office-Based Surgery Practices
► The Joint Commission
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<th>Sentinel Event Alert</th>
<th>Issue 33: Patient Controlled Analgesia by Proxy</th>
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<td>2004</td>
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<th>Sentinel Event Alert</th>
<th>Issue 35: Using Medication Reconciliation to Prevent Errors</th>
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<th>Issue 36: Tubing Misconnections – A Persistent and Potentially Deadly Occurrence</th>
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<th>Issue 37: Preventing Adverse Events Caused by Emergency Electrical Power System Failures</th>
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<th>Issue 38: Preventing Accidents and Injuries in the MRI Suites</th>
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<th>Issue 40: Behaviors That Undermine A Culture of Safety</th>
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### Sentinel Event Prevention (continued)

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<th>Sentinel Event Alert</th>
<th>Issue 40: Behaviors That Undermine A Culture of Safety</th>
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<th>Issue 41: Preventing errors relating to commonly used anticoagulants</th>
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<th>Sentinel Event Alert</th>
<th>Issue 42: Safely Implementing Health Information and Converging Technologies</th>
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<th>Sentinel Event Alert</th>
<th>Issue 43: Leadership Committed to Safety</th>
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<th>Sentinel Event Alert</th>
<th>Issue 44: Preventing Maternal Death</th>
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<th>Sentinel Event Alert</th>
<th>Issue 45: Preventing Violence in the Health Care setting</th>
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<th>Sentinel Event Alert</th>
<th>Issue 46: A Follow-Up Report on Preventing Suicide: Focus on Medical/Surgical Units and the Emergency Department</th>
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<th>Sentinel Event Alert</th>
<th>Issue 47: Radiation Risks of Diagnostic Imaging</th>
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<td>▶ Ambulatory Health Care, Critical Access Hospitals, Hospitals</td>
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Sentinel Event Prevention (continued)

Sentinel Event Alert | Issue 48: Health Care Worker Fatigue and Patient Safety
► 2011
► Alert
► http://bit.ly/1K1ZBoY
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Sentinel Event Alert | Issue 49: Safe Use of Opioids in Hospitals
► 2012
► Alert
► http://bit.ly/1LgQrq9
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Sentinel Event Alert | Issue 50: Medical Device Alarm Safety in Hospitals
► 2013
► Alert
► http://bit.ly/1hiQVzN
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Sentinel Event Alert | Issue 51: Preventing Unintended Retained Foreign Objects
► 2013
► Alert
► http://bit.ly/1gQEcmX
► Accessible to All
► Critical Access Hospital, Hospital, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 52: Preventing Infection from the Misuse of Vials
► 2014
► Alert
► http://bit.ly/1qIbn4
► Accessible to All

► Ambulatory Health Care, Behavioral Health Care,
Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 53: Managing Risk during Transition to New ISO Tubing Connector Standards
► 2014
► Alert
► http://bit.ly/1ykhsKU# JQl
► Accessible to All
► Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 55: Preventing falls and fall-related injuries in health care facilities
► 2015
► Alert
► http://bit.ly/2gC7XYE
► Accessible to All
► Ambulatory Care, Home Care, Hospital, Nursing Care Centers
► The Joint Commission

Sentinel Event Alert 56: Detecting and treating suicide ideation in all settings
► 2016
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care,
Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 57: The essential role of leadership in developing a safety culture
► 2017
► Alert
► http://bit.ly/2n82ddh
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission
Sentinel Event Alert | Issue 58: Inadequate hand-off communication
- 2017
  - Alert
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Sentinel Event Data – General Information
- Web Portal Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Sentinel Event Policy
- 2015
  - Policy
  - http://bit.ly/1IWkRax
  - Accessible to All
  - All Accreditation Programs/Settings
  - Joint Commission International

Sentinel Event Policy Augmented: The Joint Commission recently updated its Sentinel Event Policy; here’s what you need to know (Environment of Care News, Jan 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital, Nursing Care Centers
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  - Joint Commission Resources

Standards BoosterPak™ for Suicide Risk
- 2013
  - E-Resource
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - Behavioral Health Care, Critical Access Hospital, Hospital
  - The Joint Commission

Standards Interpretation FAQs | Environment of Care (EC): Medical Gas Shut-off Valve – Labeling
- 2016
  - FAQ
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
  - The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Applicable Anticoagulants
- 2016
  - FAQ
  - Accessible to All
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Heparin for Subcutaneous Administration and Line Flushes

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- The Joint Commission

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- 2016
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- The Joint Commission

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- 2016
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- Accessible to All
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- The Joint Commission

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- The Joint Commission

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- The Joint Commission

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  ➤ 2016
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  ➤ The Joint Commission

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  ➤ Ambulatory Health Care, Hospital
  ➤ The Joint Commission

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  ➤ The Joint Commission

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  ➤ The Joint Commission

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  ➤ Accessible to All
  ➤ Ambulatory Health Care, Hospital
  ➤ The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Transfusion Administration – Applicability to RhoGAM®
  ➤ 2016
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  ➤ Accessible to All
  ➤ Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
  ➤ The Joint Commission
Sentinel Event Prevention (continued)

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- 2016
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- The Joint Commission

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- Newsletter
- [http://bit.ly/1ol1J3C](http://bit.ly/1ol1J3C)
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- The Joint Commission

Targeted Solutions Tool®: Hand Hygiene
- 2009
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- Joint Commission Connect™ (customer extranet)
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- Center for Transforming Health Care

Targeted Solutions Tool®: Hand-Off Communication
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- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- All Accreditation Programs/Settings
- Center for Transforming Health Care

Targeted Solutions Tool®: Preventing Falls
- E-Resource
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
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- Periodical Article
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- Critical Access Hospital, Hospital, Nursing Care Center
- SKU# TS0915
- Joint Commission Resources

Take 5 with The Joint Commission | Safe Use of Health Information Technology
- 2015
- Podcast
- Accessible to All
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- The Joint Commission
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*(Journal on Quality and Patient Safety, Feb 2016)*
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JSQPS0216
  - Joint Commission Resources

Top-Hazards Research Provides Guide for EC Professionals: Clinical Alarms, Surgical Fires Still Among Concerns
*(Environment of Care News, Dec 2010)*
- 2010
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Why Organizations Self Report Sentinel Events to The Joint Commission
*(Perspectives, Sep 2014)*
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  - Joint Commission Resources, The Joint Commission

Why Report Sentinel Events and Severe Adverse Events to JCI?
*(JCInsight, Oct 2017)*
- 2017
  - Newsletter Article
  - Accessible to All
  - All Accreditation Programs/Settings
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The core content offered by The Joint Commission are the standards that health care organizations strive to meet to ensure quality and safe patient care. This section lists resources focused on standards compliance, such as the standards manuals, tracer books, and periodical articles on compliance strategies, as well as resources for survey readiness.

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2017 Comprehensive Accreditation Manual for Laboratory and Point-of-Care Testing (CAMLAB)

- 2016
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  - SKU# CLSM17, ISBN# 9781599409542
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2017 Comprehensive Accreditation Manual for Nursing Care Centers (CAMNCC)

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### Ambulatory Care Accreditation Essentials: May 9-10, 2017
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Clinical Practical Guidelines: Closing the Gap between Theory and Practice  
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CJCP® Education Module | Performance Improvement: The Accreditation Manager’s Role  
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CJCP® Education Module | Understanding The Joint Commission’s Accreditation Process
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CJCP® Essentials Prep: October 25, 2017
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CJCP® Exam Preparation Workbook, 3rd Edition
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- Fee-Based (via subscription), Complimentary to Customers (via Perspectives on Joint Commission Connect™)
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- Fee-Based (via subscription), Complimentary to Customers (via Perspectives on Joint Commission Connect™)
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Clarifications and Expectations | Keeping It Clean: The EC professional’s role in supporting thorough and reliable endoscope reprocessing (Environment of Care News, Apr 2014; Perspectives, Apr 2014)

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Clarifications and Expectations | Maintaining Automatic Sprinkler Systems: Progressing further into EC.02.03.05 (Environment of Care News, Jun 2014; Perspectives, Jun 2014)

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### Clarifications and Expectations | Power Up!: Keeping emergency power generators on call and ready to go
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The Joint Commission explains enhanced requirements
*Environment of Care News*, Sep 2014; *Perspectives*, Sep 2014

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### Clarifications and Expectations | Testing and Maintaining Gaseous and Portable Fire Extinguishers
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- 2016
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Surgical mortality, surgical booking, surgical fires, retained foreign objects, surgical site infections, and Time Outs—all are covered in the resources listed in this section. Surgical safety has long been a priority for The Joint Commission, and the content here reflects that focus.

**KEY**

**Resource name**
- Year published
- Type of resource
- Link
- Accessibility (accessible to all, fee-based, or complimentary to customers)
- Applicable accreditation programs/settings
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**A Multidisciplinary Team Approach to Retained Foreign Objects (Journal on Quality and Patient Safety, Mar 2009)**
- 2009
- Accessible to All
- Hospitals, Ambulatory Care
- SKU#FR1019, SKU#JQPS0309
- Joint Commission Resources The Joint Commission International

**Alert: Only You can Prevent Surgical Fires (The Source, Jul 2012)**
- 2012
- Periodical Article
- Accessible to All
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- Joint Commission Resources, The Joint Commission, Joint Commission International

**Development of a Web-Based Surgical Booking and Informed Consent System to Reduce the Potential for Error and Improve Communication (Journal on Quality and Patient Safety, Mar 2014)**
- 2014
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- Critical Access Hospital, Hospital, Office-Based Surgery Practices
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**Benchmark | Saint Anthony’s Health Center Improves Performance on SCIP-9 (The Source, Apr 2015)**
- 2015
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- Fee-Based (via subscription)
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**Editorial | Overhauling the Entire System of Care to Improve Cardiac Surgery Outcomes (Journal on Quality and Patient Safety, Feb 2015)**
- 2015
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**At risk: Obstructive sleep apnea patients (Quick Safety! – Issue 14, Jun 2015)**
- 2015
- Newsletter
Surgical Safety (continued)

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- 2010
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  - Critical Access Hospital, Hospital, Office-Based Surgery
  - SKU# FR1040, SKU# PSP1210
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- 2015
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- 2016
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Journey to Top Performance: A Multipronged Quality Improvement Approach to Reducing Cardiac Surgery Mortality (Journal on Quality and Patient Safety, Feb 2015)
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Making Ambulatory Surgery Safer (Ambulatory Buzz, Aug 9, 2017)
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Medication Safety in the Operating Room: A Survey of Preparation Methods and Drug Concentration Consistencies in Children’s Hospitals in the United States (Journal on Quality and Patient Safety, Oct 2014)
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Potential risks of robotic surgery (Quick Safety! – Issue 3, Jun 2014)
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Redesigning the Patient Observer Model to Achieve Increased Efficiency and Staff Engagement on a Surgical Trauma Inpatient Unit (Journal on Quality and Patient Safety, Feb 2016)
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Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Sedation and Anesthesia – Pre-Induction Assessment – Documentation

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Strategies to prevent URFOs (Quick Safety! – Issue 20, Jan 2016)

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Sustainable, Effective Implementation of a Surgical Preprocedural Checklist: An “Attestation” Format for All Operating Team Members (Journal on Quality and Patient Safety, Jan 2014)

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The Cutting Edge: Robot-Assisted Surgery is a Growing Field that Requires Standardization (*The Source*, Jul 2014)
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► 2015
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Tracer Methodology 101 | Surgical Safety Tracer in a Hospital (*The Source*, Aug 2017)
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► Joint Commission Resources
Protecting health care workers is an increasing area of concern, addressing workplace violence, injuries, infection prevention, security, and other hazards. The resources in this section highlight the range of pressing issues and include periodical articles in partnership with the Occupational Safety and Health Administration (OSHA).

**KEY**

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- Monograph
- Accessible To All
- All Accreditation Programs/Settings
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**Inpatient Workplaces Under the Microscope: OSHA expands hazards policy enforcement at hospitals, nursing homes, care centers, and residential care facilities** *(Environment of Care News, Jan 2016)*

- 2016
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- Fee-Based (via subscription)
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- Joint Commission Resources

**OSHA Alliance**

- 2016
- Web Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission, Joint Commission Resources

**OSHA & Worker Safety | Engineering Solutions to Workplace Violence: Prevent workplace violence via safety-enhancing design and equipment** *(Environment of Care News, Mar 2014)*

- 2014
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- Fee-Based (via subscription)
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- 2015
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OSHA & Worker Safety | Handling with Care: Practicing safe patient handling (Environment of Care News, Aug 2017)

- 2017
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- Fee-Based (via subscription)
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OSHA & Worker Safety | Laser Beam Safety Scheme: Why your health care organization needs to implement an effective medical laser safety program (Environment of Care News, Feb 2015)

- 2015
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- Fee-Based (via subscription)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
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- 2015
- Periodical Article
- Fee-Based (via subscription)
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Preparing for Active Shooter Situations (Quick Safety! – Issue 4, Jul 2014)

- 2014, addendum 2017
- Newsletter
- http://bit.ly/1Q3DWk3
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Preventing Violent and Criminal Events (Quick Safety! – Issue 5, Aug 2014)

- 2014, addendum 2017
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Respiratory Protection in Hospitals: Resources and Practices

- 2014
- Web Page
- http://bit.ly/1KsS3h7
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Sentinel Event Alert | Issue 45: Preventing Violence in the Health Care setting

- 2010, addendum 2017
- Alert
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<td><strong>Teaming Up Against Workplace Violence (Leadership Blog, Oct 19, 2016)</strong></td>
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Workplace Violence Prevention: Screening for the Early Detection of Risk of Harm to Self or Others (Perspectives, Oct 2017)
- 2017
- Periodical Article
- http://bit.ly/2gPWPdN
- Accessible to All
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Workplace Violence Prevention Resources for Health Care
- 2016
- Web Portal Home Page
- Accessible to All
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This collection of resources submitted from Joint Commission customers is a value-added tool for Joint Commission customers. It promotes health care quality and safety by providing accredited customers with excellent examples of real-life, fully implemented standards solutions from their peers.

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**Acute Pain Protocol**
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**Acute Stroke Pathway**
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**Addressing the Safety of Hospital Clinical Alarms: First Steps**
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► Joint Commission Connect™ (customer extranet)
► Complimentary to Customers
► Hospital
► Joint Commission Customers
Wound Algorithm
- 2015
- Policy
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- Home Care
- Joint Commission Customers

WRC Triage Assessment
- 2016
- Tool
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- Behavioral Health Care
- Joint Commission Customers