The Joint Commission Mission

The mission of The Joint Commission is to continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value.

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For more information about The Joint Commission, please visit http://www.jointcommission.org.
What is the INDEX?
A list of links to current Joint Commission Enterprise content for customers, organized into topics

Who developed the content listed in the INDEX?
The Joint Commission, The Center for Transforming Health Care (CTH), Joint Commission Resources (JCR), and Joint Commission International (JCI)

What types of resources are listed in the INDEX?
Web pages, periodical articles, books, monographs, videos, webinars, podcasts, lessons, and more

How often is the INDEX updated?
Quarterly

Is the content listed in the INDEX free?
Much of it, but not all

Can I link directly to content in the INDEX?
Yes, whenever possible (except for content that’s fee-based)

What information about the resources is provided in the INDEX?
► Resource name
► Year published
► Type of resource
► Link
► Accessibility (accessible to all, fee-based, or complimentary to customers)
► Applicable accreditation programs/settings
► Identifier for ordering or referencing
► Source of content

Can I search the INDEX?
Yes, just like any pdf
Care Coordination & Transitions  Quality, safe patient care depends on caregivers working together across shifts and health care settings. Resources listed in this section support hand-off communication and coordination of care with periodical articles, videos, and a book—plus the Transitions of Care portal and a Targeted Solutions Tool (TST®) from the Center for Transforming Healthcare.

Certification Programs  Patients and their families can benefit from the specialized approaches of certification programs, which are earned by programs or services that may be based within or associated with a health care organization. These programs could be within the medical center or in the community. Certification programs resources listed in this section include those for Disease Specific Care, Palliative Care, Health Care Staffing Services, Integrated Care, Medication Compounding Perinatal Care, Primary Care Medical Homes, and Patient Blood Management.

Diagnostic Imaging  Diagnostic radiation is an effective tool that can save lives, but it’s use—and overuse—has risks for long-term damage, including cancer, burns, and other injuries. This section includes links to resources that outline diagnostic imaging risks for patients and providers, and an explanation of the recent Joint Commission standards and sentinel event alert on this topic.

Emergency Management  Whether it’s a tornado or a terrorist attack, all health care organizations need to be prepared for emergencies. In this section are links to a range of resources that address the four stages of emergency management (mitigation, preparation, response, recovery), including a book, an online course, and the Emergency Management web portal.
Facilities-EC & Life Safety  Providing a safe physical environment is vital to safe patient care and the safety of everyone in the health care setting. It involves managing medical equipment and utility systems, hazardous materials and waste, security, construction, and fire protection—including life safety (the use of building features as fire protection). Among the resources listed are the Physical Environment web portal, a webinar series, and numerous periodical articles.

Governance & Leadership  Every truly successful health care organization has an involved and committed leadership. This section provides links to resources—blogs and books, podcasts and periodical articles, webinars and white papers—that guide executive and physician leaders. One of these is the Physician Leader Monthly, a newsletter prepared by Joint Commission leadership.

Health IT & EHRs  Health information technology (IT), including the use of electronic health records (EHRs), is rapidly evolving, which presents new challenges—and opportunities—to health care organizations. Periodical articles detailing organization initiatives and resources related to the recent sentinel event alert on this topic are among the resources listed in this section.

Human Resources  The quality of a health care organization’s care, treatment, and services depends on its providers. Issues and processes surrounding qualification and competencies as well as staff orientation and training (including simulation) are addressed in the range of periodical articles listed as resources in this section.

Infection Control  In any health care setting, implementing infection control practices, including those for health care–associated (HAI) infections, is essential for ensuring the health and safety of patients as well staff, providers, and visitors. Links to an array of infection control resources are provided, such as a podcast series, the Infection Prevention and HAI web portal, and periodical articles on infection tracers.
Laboratories  From medical test mistakes to proficiency testing to quality systems assessments (QSA), laboratory testing activities are under the microscope. The listed links in this section take you to resources such as periodical articles on lab tracers that will help clarify the issues and suggest strategies for improvement.

Measurement & Improvement  Performance improvement uses performance measurement to determine what needs improvement and whether it is sustained. Dozens of periodical articles as well as books and multimedia are among the resources listed in this section that address the role of performance measurement in improving quality and patient safety.

Medical Staff & Physicians  The complex process of credentialing and privileging practitioners is difficult for many organizations. This and other responsibilities of the medical staff—as well as the crucial role of physicians as leaders—are addressed in the myriad resources listed in this section. A web portal, For Physicians, is included, as are BoosterPaks™ on related standards.

Medication Safety  Medication management is comprised of a complex system of processes focused on an overall goal of medication safety. The linked resources in this section—from brochures to videos to alerts on related sentinel events—are useful for physicians, nurses, and pharmacists working with patients and their families toward that goal.

Nursing & Nursing Leadership  Nurses account for the largest percentage of health care staff, and nurse executives are largely accountable for training, supervising, coordinating, and serving as leaders of that work force. Resources listed in this section include various periodical articles that explore nurses’ central and critical role in health care.
Patient Rights & Communication Sharing information in a clear, meaningful way is central to productive communications between health care organizations and patients and their families. Information about patient rights and responsibilities must be part of that communications. The numerous videos, podcasts, and brochures listed in this section can help to improve and maintain those important communications interactions.

Patient Safety & High Reliability All systems in a health care organization should be focused on patient-centered care to reduce harm, using proactive methods to improve quality and safety processes. Such efforts are best done within a culture of safety that encourages learning from mistakes. This is part of the journey toward zero harm to patients through high reliability in health care. Resources listed in this section include books, videos, reports, periodical articles, and the High Reliability web portal.

Sentinel Event Prevention Resources listed in this section encompass all active Joint Commission sentinel event alerts, as well as related resources, including videos. Numerous topics are represented, including opioids, clinical alarms, suicide, health care worker fatigue, misuse of vials, and tubing misconnections.

Standards & Survey The core content offered by The Joint Commission are the standards that health care organizations strive to meet to ensure quality and safe patient care. This section lists resources focused on standards compliance, such as the standards manuals, tracer books, and periodical articles on compliance strategies, as well as resources for survey readiness.
Surgical Safety  Surgeries mortality, surgical booking, surgical fires, retained foreign objects, surgical site infections, and Time Outs—all are covered in the topics covered in the resources listed in this section. Surgical safety has long been a priority for The Joint Commission, and the content here reflects that focus.

Worker Safety  Protecting health care workers is an increasing area of concern, addressing workplace violence, injuries, infection prevention, security, and other hazards. The resources in this section highlight the range of pressing issues and include periodical articles in partnership with the Occupational Safety and Health Administration (OSHA).

Leading Practices Library  This collection of resources submitted from Joint Commission customers is a value-added tool for Joint Commission customers. It promotes health care quality and safety by providing accredited customers with excellent examples of real-life, fully implemented standards solutions from their peers.
Quality, safe patient care depends on caregivers working together across shifts and health care settings. Resources listed in this section support hand-off communication and coordination of care with periodical articles, videos, and a book—plus the Transitions of Care portal and a Targeted Solutions Tool (TST®) from the Center for Transforming Healthcare.

### Addressing Care Plan Challenges: Strategies for Home Health & Hospice Providers: Jul 24, 2012
- 2012
- Webinar, Slide Presentation
- Accessible to All
- Home Care
- The Joint Commission

### An Interdepartmental Care Model to Expedite Admission from the Emergency Department to the Medical ICU (Journal on Quality and Patient Safety, Dec 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1215
- Joint Commission Resources

### Benchmark | Improving Performance on Key Measures Related to Transitions of Care (The Source, Sep 2014)
- 2014
- Periodical Article

### CMS: Best Practices in Care Planning Compliance (The Source, Jul 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- SKU# TS0716
- Joint Commission Resources

### CMS Readiness Webinar Series | Part 9: Reviewing Your Discharge Planning Process: Sep 27, 2017
- 2017
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB17CMS
- Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0315
- Joint Commission Resources
Continuity of Care: Standardizing Hospital Discharge Planning at the Mayo Clinic (Journal on Quality and Patient Safety, Jan 2011)
- 2011
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1004, SKU# JQPS0111
  - Joint Commission Resources, The Joint Commission, Joint Commission International

Crossing the Communication Chasm: Challenges and Opportunities in Transitions of Care from the Hospital to the Primary Care Clinic (Journal on Quality and Patient Safety, Mar 2017)
- 2017
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# JQPS0317
  - Joint Commission Resources

Deficits in Discharge Documentation in Patients Transferred to Rehabilitation (Journal on Quality and Patient Safety, Aug 2008)
- 2008
  - Periodical Article
  - http://bit.ly/1IyInIQ
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1001, SKU# JQPS0808
  - Joint Commission Resources, The Joint Commission, Joint Commission International

Development and Sustainability of an Inpatient-to-Outpatient Discharge Handoff Tool: A Quality Improvement Project (Journal on Quality and Patient Safety, May 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0514
  - Joint Commission Resources

Editorial | Crawling Before Walking: Beginning to Understand How Clinicians Communicate and Behave During Interunit Handoffs (Journal on Quality and Patient Safety, Mar 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0315
  - Joint Commission Resources

Eight Urgent Care Center Best Practices for Safe Care Transitions (Journal on Quality and Patient Safety, Nov 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care
  - SKU# JQPS1114
  - Joint Commission Resources
Excellence in Transitional Care of Older Adults and Pay-for-Performance: Perspectives of Health Care Professionals (Journal on Quality and Patient Safety, Dec 2014)
- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital
- SKU# JQPS1214
- Joint Commission Resources

Facilitation of a Multihospital Community of Practice to Increase Enrollment in the Hospital to Home National Quality Improvement Initiative (Journal on Quality and Patient Safety, Aug 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Center, Office-Based Surgery Practice
- SKU# JQPS0815
- Joint Commission Resources

5 Sure-Fire Methods | Complying with PC.02.01.03 for Home Care (The Source, Dec 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- Home Care
- SKU# TS1214
- Joint Commission Resources

Focus on Certification: Building Bridges to Integrated Care Certification (The Source, Feb 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0217
- Joint Commission Resources

Fostering Safe, Effective Care Transitions
- 2013
- Webinar, Slide Presentation
- Accessible to All
- Home Care
- The Joint Commission

Glycemic Control Mentored Implementation: Creating a National Network of Shared Information (Journal on Quality and Patient Safety, Mar 2014)
- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0314
- Joint Commission Resources

Handoff Communication Between Hospital and Outpatient Dialysis Units at Patient Discharge: A Qualitative Study (Journal on Quality and Patient Safety, Feb 2013)
- 2013
- Periodical Article
- Accessible to All
- Hospital
- SKU# FR1008, SKU# JQPS0213
- Joint Commission Resources, The Joint Commission, Joint Commission International

Hand-Off Communications Targeted Solutions Tool® (TST®) Implementation Guide for Health Care Organizations
- 2014
- Web Page
- http://bit.ly/1QYsUe0
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- Center for Transforming Healthcare
## Care Coordination & Transitions (continued)

**Improving Care for People with Heart Failure**
- 2011
- Video
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - Center for Transforming Healthcare

**Improving Communication with Primary Care Physicians at the Time of Hospital Discharge** *(Journal on Quality and Patient Safety, Feb 2017)*
- 2017
- Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0217
  - Joint Commission Resources

**Improving the Performance of Nutrition Screening Through a Series of Quality Improvement Initiatives** *(Journal on Quality and Patient Safety, Apr 2014)*
- 2014
- Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0414
  - Joint Commission Resources

**Improving the Quality of Care and Communication During Patient Transitions: Best Practices for Urgent Care Centers** *(Journal on Quality and Patient Safety, Jul 2014)*
- 2014
- Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care
  - SKU# JQPS0714
  - Joint Commission Resources

**Improving Transitions of Care for Hospitalized Patients on Warfarin** *(Journal on Quality and Patient Safety, Sep 2016)*
- 2016
- Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0916
  - Joint Commission Resources

**Improving Transitions of Care Videos**
- Video
  - [http://bit.ly/1TMwFCi](http://bit.ly/1TMwFCi)
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1005
  - Joint Commission Resources

**Information Gaps in Newborn Care and Their Potential for Harm** *(Journal on Quality and Patient Safety, May 2015)*
- 2015
- Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0515
  - Joint Commission Resources

**Leveraging Evidence Across the Care Continuum** *(Journal on Quality and Patient Safety, Feb 2015)*
- 2015
- Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0215
  - Joint Commission Resources
Care Coordination & Transitions (continued)

“Not So Fast!” The Complexity of Attempting to Decrease Door-to-Floor Time for Emergency Department Admissions ([Journal on Quality and Patient Safety], Jan 2014)
- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0114
- Joint Commission Resources

Operating Room–to-ICU Patient Handovers: A Multidisciplinary Human-Centered Design Approach ([Journal on Quality and Patient Safety], Sep 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0916
- Joint Commission Resources

Patient Handoffs: Standardized and Reliable Measurement Tools Remain Elusive ([Journal on Quality and Patient Safety], Feb 2010)
- 2010
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1003, SKU# JQPS0210
- Joint Commission Resources, The Joint Commission, Joint Commission International

Preventing Avoidable Heart Failure Hospitalizations
- 2011
- Web Portal Page
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- Center for Transforming Healthcare

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0716
- Joint Commission Resources

Reducing Avoidable Hospital Readmissions Effectively: A Statewide Campaign ([Journal on Quality and Patient Safety], May 2014)
- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0514
- Joint Commission Resources

Reduce readmissions by using TST® for Hand-off Communications ([InTouch], Issue 1, 2017)
- 2017
- Newsletter Article
- Accessible to All
- Nursing Care Centers
- Joint Commission Resources

Safety Tip of the Month: Transitions of care ([JCI Insight], Apr 2016)
- 2016
- Newsletter Article
- Accessible to All
- All JCI Accreditation Programs/Settings
- Joint Commission International
**Successful Implementation of Standardized Multidisciplinary Bedside Rounds, Including Daily Goals, in a Pediatric ICU** *(Journal on Quality and Patient Safety, Feb 2014)*
- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0214
- Joint Commission Resources

**Take 5 with The Joint Commission | Understanding Transitions of Care**
- 2014
- Podcast
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

**Take 5 with The Joint Commission | Why Health Literacy is Important for Patients and Health Professionals**
- 2013
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Take 5 with The Joint Commission | Why Patient-Centered Communication Matters**
- 2013
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Targeted Solutions Tool® (TST®): Hand-Off Communication**
- E-Resource
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- All Accreditation Programs/Settings
- Center for Transforming Healthcare

**The Q-HIP Care Coordination Measure & The Joint Commission’s Integrated Care Certification**
- 2016
- Webinar, Slide Presentation
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

**Tracer Methodology 101 | Continuity of Care in the Ambulatory Health Care Setting** *(The Source, Jul 2016)*
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Office Based Surgery Centers
- SKU# TS0716
- Joint Commission Resources

**Tracer Methodology | Medication Management During Transitions of Care** *(The Source, Feb 2017)*
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0217
- Joint Commission Resources

**Transitions of Care (ToC) Portal**
- Web Portal Home Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Transitions of care: Engaging patients and families (Quick Safety! – Issue 18, Nov 2015)
- 2015
- Newsletter
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Transitions of care: Managing Medications (Quick Safety! – Issue 26, Aug 2016)
- 2016
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Transitions of Care: The Need for a More Effective Approach to Continuing Patient Care
- 2012
- Report
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission, Center for Transforming Healthcare, Joint Commission Resources

Transitions of Care: The Need for Collaboration Across Entire Care Continuum
- 2013
- Report
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission, Center for Transforming Healthcare, Joint Commission Resources

TST® for Hand-Off Communications
- 2012
- Video
- Accessible to All
- All Accreditation Programs/Settings
- Joint Commission Resources

Using a Triggered Endocrinology Service Consultation to Improve the Evaluation, Management, and Follow-Up of Osteoporosis in Hip-Fracture Patients (Journal on Quality and Patient Safety, May 2014)
- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0514
- Joint Commission Resources

Using Administrative Discharge Diagnoses to Track Hospital-Acquired Pressure Ulcer Incidence—Limitations, Links, and Leaps (Journal on Quality and Patient Safety, Jun 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0615
- Joint Commission Resources

Using the Red/Yellow/Green Discharge Tool to Improve the Timeliness of Hospital Discharges (Journal on Quality and Patient Safety, Jun 2014)
- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0614
- Joint Commission Resources
Using the Targeted Solutions Tool® (TST®) to Improve Emergency Department Handoffs in a Community Hospital (Journal on Quality and Patient Safety, Mar 2016)

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0316
- Joint Commission Resources

Year-End Resident Clinic Handoffs: Narrative Review and Recommendations for Improvement (Journal on Quality and Patient Safety, Feb 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0217
- Joint Commission Resources
Patients and their families can benefit from the specialized approaches of certification programs, which are earned by programs or services that may be based within or associated with a health care organization. These programs could be within the medical center or in the community. Certification programs resources listed in this section include those for Disease Specific Care, Palliative Care, Health Care Staffing Services, Integrated Care, Medication Compounding Perinatal Care, Primary Care Medical Homes, and Patient Blood Management.

### 2016–2017 Palliative Care Certification Manual
- 2016
- E-dition
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- Joint Commission Resources

### 2017 Comprehensive Certification Manual for Disease-Specific Care Including Advanced Programs for DSC Certification
- 2017
- Spiral-bound Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# DSCC17
- ISBN# 9781599409566
- Joint Commission Resources

### 2017 Disease-Specific Care Review Process Guide
- 2016
- E-Book
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### 2017 Healthcare Staffing Certification Review Process Guide
- 2016
- E-Book
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

- 2016
- E-Book
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### 2017 Review Process Guide for Certification for Comprehensive Cardiac Centers
- 2017
- E-Book
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
<table>
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<th>Certification Programs (continued)</th>
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### 2017 Standards for Disease-Specific Care Certification
- **2017**
  - Spiral-bound Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - ISBN# 9781599409573
  - Joint Commission Resources

### Achieving the Gold Seal of Approval
- **2017**
  - Web Page
  - Fee-Based
  - All Accreditation Programs/Settings
  - The Joint Commission

### Achieving Exceptional Patient Outcomes through Joint Commission Certification Programs: August 8, 2017
- **2017**
  - Education Event
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EDU1720
  - The Joint Commission

### Achieving Perinatal Care Certification and Lessons Learned: Mar 29, 2017
- **2017**
  - Webinar
  - Fee-Based
  - All Accreditation Programs/Settings
  - Critical Access Hospital, Hospital
  - The Joint Commission

### Achieving Primary Care Medical Home Certification: UNMC Physicians Strives for Patient-Centered Care (The Source, Jun 2014)
- **2014**
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
  - The Joint Commission Resources

- **2016**
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
  - The Joint Commission

### Advanced Certification for Total Hip and Total Knee Replacement: Ready, Set, Go!: Feb 23, 2016
- **2016**
  - Webinar, Slide Presentation
  - Fee-Based
  - Critical Access Hospital, Hospital
  - The Joint Commission

### Advanced Certification in Palliative Care
- **2014**
  - Brochure
  - Fee-Based
  - Critical Access Hospital, Home Care, Hospital
  - The Joint Commission

### Advanced Palliative Care Certification – standardized performance measures for 2017: Nov 9, 2016
- **2016**
  - Webinar
  - Fee-Based
  - Home Care
  - The Joint Commission
Certification Programs (continued)

Advanced Total Hip and Total Knee Replacement Certification: Lessons Learned from the First Year of On-Site Reviews: Mar 6, 2017
- 2017
- Webinar, Slide Presentation
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Approved: 2016 Accreditation and Certification Decision Rules (Perspectives, Oct 2015)
- 2015
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- Joint Commission Resources

Approved: Acute Stroke-Ready Hospital Advanced Certification Program (Perspectives, Feb 2015)
- 2015
- Periodical Article
- Accessible to All
- Critical Access Hospital, Hospital
- Joint Commission Resources

APPROVED: Revisions to Advanced Certification Requirements for Inpatient Diabetes Care (Perspectives, Nov 2016)
- 2016
- Periodical Article
- Accessible to All
- Critical Access Hospital, Hospital
- Joint Commission Resources

Be a trailblazer: Joint Commission launches Comprehensive Cardiac Center Certification (Certification Matters – Issue 1, Feb 28, 2017)
- 2017
- Newsletter Article
- http://bit.ly/2s7QmG
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Behavioral Health Home Certification Brochure
- 2014
- Brochure
- Accessible to All
- Behavioral Health
- The Joint Commission

Benefits of Certification for Palliative Care
- 2017
- Web Page
- Accessible to All
- Critical Access Hospital, Home Care, Hospital
- The Joint Commission

Benefits of Health Care Staffing Certification
- 2009
- Web Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Benefits of Joint Commission Certification
- 2016
- Web Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Benefits to Your Community and Program (Perinatal Certification)
► 2015
  ▶ Web Page
  ▶ Critical Access Hospitals, Hospital
  ▶ The Joint Commission

Certification for Palliative Care Performance Measure
► 2016
  ▶ Web Page
  ▶ http://bit.ly/2gGlzSE
  ▶ Home Care
  ▶ The Joint Commission

Certification Publicity Kit
► 2017
  ▶ Web Page
  ▶ http://bit.ly/2sXs9xf
  ▶ All Accreditation Programs/Settings
  ▶ The Joint Commission

Certification Requirements Sampler
► 2016
  ▶ Flyer
  ▶ Behavioral Health
  ▶ The Joint Commission

Certification: Getting Serious About Sepsis: Nov 19, 2014
► 2014
  ▶ Webinar, Slide Presentation
  ▶ All Accreditation Programs/Settings
  ▶ The Joint Commission

Certified Community Behavioral Health Centers (CCBHC) and Accreditation
► 2016
  ▶ Web Page
  ▶ http://bit.ly/2s84J5A
  ▶ Behavioral Health
  ▶ The Joint Commission

Clarification Made to “Observers” Standard (Perspectives, Feb 2017)
► 2017
  ▶ Periodical Article
  ▶ http://bit.ly/2RP7Dn
  ▶ Joint Commission Resources

Clarification: Use of Secure Text Messaging for Patient Care Orders Is Not Acceptable (Perspectives, Dec 2016)
► 2016
  ▶ Periodical Article
  ▶ Joint Commission Resources

Clinical Practice Guidelines and Performance Measurement for Disease-Specific Care Certification: Apr 7, 2016
► 2016
  ▶ Webinar, Slide Presentation; Participant Q & A
  ▶ All Accreditation Programs/Settings
  ▶ The Joint Commission
### Certification Programs (continued)

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<td><strong>The Joint Commission’s Advanced Inpatient Diabetes Certification and Standards Update 2017: Feb 10, 2017</strong></td>
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<td>▶ Webinar, Slide Presentation</td>
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<td><strong>The Q-HIP Care Coordination Measure &amp; The Joint Commission’s Integrated Care Certification: Nov 9, 2016</strong></td>
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<td><strong>Thrombectomy Stroke Certification Offered Next Year (Dateline @ TJC Blog, May 31, 2017)</strong></td>
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<td><strong>What Is Certification?</strong></td>
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<tr>
<td><strong>What You Need to Know About Performance Measurement in Disease-Specific Care: Feb 21, 2013</strong></td>
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<td>▶ 2013</td>
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<td>▶ Teleconference, Slide Presentation</td>
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<td>▶ The Joint Commission</td>
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<td><strong>Why We Hire Joint Commission Certified Staffing Firms: Oct 13, 2015</strong></td>
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Diagnostic Imaging

Diagnostic radiation is an effective tool that can save lives, but it’s use—and overuse—has risks for long-term damage, including cancer, burns, and other injuries. This section includes links to resources that outline diagnostic imaging risks for patients and providers, and an explanation of the recent Joint Commission standards and sentinel event alert on this topic.

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<td>Compliance Checklist for Diagnostic Imaging</td>
<td>2016</td>
<td>Tool</td>
<td><a href="http://bit.ly/29Dj0AX">http://bit.ly/29Dj0AX</a></td>
<td>Accessible to All</td>
<td>Ambulatory Health Care, Critical Access Hospital, Hospital</td>
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Diagnostic Imaging Standards

- 2015
- Fact Sheet
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

Imaging Services

- 2012
- Fact Sheet
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Our children’s health depends on appropriate imaging practices & shared decisions (Leadership Blog, Dec 4, 2013)

- 2013
- Blog
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

Pricing Worksheet – Imaging Services

- 2016
- Worksheet
- Accessible to All
- Ambulatory Health Care
- The Joint Commission
Redefining Overuse to Include Costs: A Decision Analysis for Computed Tomography in Minor Head Injury (Journal on Quality and Patient Safety, Jul 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- SKU# JQPS0715
- Joint Commission Resources

Sentinel Event Alert | Issue 47: Radiation Risks of Diagnostic Imaging
- 2011
- Alert
- Ambulatory Health Care, Critical Access Hospitals, Hospitals
- The Joint Commission

Show me the Data! Diagnostic Imaging: One Year Later . . . (Ambulatory Buzz, Jul 6, 2016)
- 2016
- Blog
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

Speak Up™ | Medical Imaging
- 2014
- Poster
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission
Whether it’s a tornado or a terrorist attack, all health care organizations need to be prepared for emergencies. In this section are links to a range of resources that address the four stages of emergency management (mitigation, preparation, response, recovery), including a book, an online course, and the Emergency Management web portal.

### 2017 Environment of Care Essentials
- **2017**
- **E-Book**
- Fee-Based
- All Accreditation Programs/Settings
- SKU# EBECE17, ISBN# 978-1-59940-982-5
- Joint Commission Resources

### 2018 Emergency Preparedness Conference: April 18-19, 2018
- **2018**
- **Education Event**
- Fee-Based
- All Accreditation Programs/Settings
- SKU# EDU1808
- The Joint Commission

## A River Runs Through It: Three Lessons from the West Virginia Water Emergency
- **2014**
- **Column**
- [http://bit.ly/1NgMFth](http://bit.ly/1NgMFth)
- Fee-Based
- All Accreditation Programs/Settings
- The Joint Commission

## A Tool for You | Disaster Privileges for Emergency Volunteers (Environment of Care News, Oct 2014)
- **2014**
- **Periodical Article**
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN1014
- Joint Commission Resources

## Be Prepared: Strategies for evaluating emergency operations plans for home care organizations (Environment of Care News, Mar 2017)
- **2017**
- **Periodical Article**
- Fee-Based (via subscription)
- Home Care
- SKU# ECN0317
- Joint Commission Resources
### Emergency Management (continued)

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<tr>
<td>Be Prepared to Respond to Ebola Virus Disease: Checklist for health care organizations</td>
<td>2014</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/1NAJH3R">http://bit.ly/1NAJH3R</a></td>
<td>Fee-Based (via subscription)</td>
<td>ECN1214</td>
<td>Joint Commission Resources</td>
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<td>Building Resilience with Vulnerable Populations: Health care organizations need to plan carefully to ensure the safety of at-risk patients during emergencies</td>
<td>2014</td>
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<td><a href="http://bit.ly/1NAJH3R">http://bit.ly/1NAJH3R</a></td>
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<td>ECN0714</td>
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<td>Clarifications and Expectations</td>
<td>How to Plan for Emergency Utility System Disruptions – EC.02.05.01, EPs 8–13 and 16</td>
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<td>Periodical Article</td>
<td><a href="http://bit.ly/1S4jivV">http://bit.ly/1S4jivV</a></td>
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<td>Cut-and-Dry Crisis: Health care organizations respond to water use ban in West Virginia</td>
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<th>Emerging Threats: Preparing for Infectious Disease Outbreaks (The Source, Feb 2015)</th>
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<td>Periodical Article</td>
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<td>Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers</td>
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<td>Joint Commission Resources</td>
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Emergency Management (continued)

Environment of Care® 2017 Crosswalk
- 2017
- E-Book
- Fee-Based
- Hospital
- SKU# EBECX17, ISBN# 978-1-59940-962-7
- Joint Commission Resources

Environment of Care News
- Periodical Subscription
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN, ISSN# 1097-9913
- Joint Commission Resources

- 2017
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB17EC
- Joint Commission Resources

Focus on Emergency Management (Home Care Bulletin – Issue One, 2014)
- 2014
- Newsletter
- Accessible to All
- Home Care
- The Joint Commission

Gearing Up for Flu Season: Encouraging Vaccination for Staff (The Source, Nov 2011)
- 2011
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1042, SKU# TS1111
- Joint Commission Resources

- 2014
- Blog
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission

High Voltage, High Priority: Hospital process documents testing, inspection, and maintenance of emergency power supply system (Environment of Care News, Dec 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# ECN1216
- Joint Commission Resources

Hospital Breakfast Briefings | Emergency Management: Sep 7, 2017
- 2017
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB17HAPBB
- Joint Commission Resources
Emergency Management (continued)

Hospital Preparedness: Keep Those Boilers Running During a Water Outage (Environment of Care News, May 2016)

- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office Based Surgery Practices
  - SKU# ECN0516
  - Joint Commission Resources

If the Creek Don’t Rise: A hospital’s response to historic storms illustrates the importance of complying with Joint Commission Emergency Management Standards (Environment of Care News, Sep 2015)

- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
  - SKU# ECN0915
  - Joint Commission Resources

Implementing Hospital Respiratory Protection Programs: Strategies from the Field

- 2014
  - Monograph
  - http://bit.ly/1KsS3h7
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Influenza Pandemic Preparedness and Response – Infographic

- 2015
  - Poster
  - Accessible to All
  - Ambulatory Health Care, Office-Based Surgery Practices
  - The Joint Commission

Influenza Pandemic Preparedness and Response in Ambulatory Settings

- 2015
  - Online Course
  - Accessible to All
  - Ambulatory Health Care, Office-Based Surgery Practices
  - The Joint Commission

Joint Commission Standards: Safely and effectively managing the infectious Ebola patient

- 2014
  - List
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Maintaining Readiness: CMS approves emergency management standard (Environment of Care News, Nov 2016)

- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN1116
  - Joint Commission Resources

Managing Risk: Maintaining a Safe Environment for Vulnerable Patients in a Disaster (Environment of Care News, Jul 2016)

- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
  - SKU# ECN0716
  - Joint Commission Resources
Outrunning Disaster: NYC Marathon serves as a model of mass casualty planning for hospitals (Environment of Care News, Apr 2012)
- 2012
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - SKU# FR1032, SKU# ECN0412
  - Joint Commission Resources

OSHA Alliance
- 2016
  - Web Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission, Joint Commission Resources

Personal Protective Equipment and Simulation: Use of Chemiluminescent Glow Sticks as a Game Changer? (Journal on Quality and Patient Safety, May 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Hospital
  - SKU# JQPS0515
  - The Joint Commission

Preparing for Active Shooter Situations (Quick Safety! – Issue 4, Jul 2014)
- 2014, addendum 2017
  - Newsletter
  - http://bit.ly/1Q3DWk3
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

- 2014
  - Newsletter
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Protecting Patients and Staff: PPE Training Through Simulation (Environment of Care News, Feb 2016)
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Hospital
  - ECN0216
  - The Joint Commission

Resources for Ebola Preparedness (The Source, Apr 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0415
  - Joint Commission Resources

Sentinel Event Alert | Issue 37: Preventing adverse events caused by emergency electrical power system failures
- 2006
  - Alert
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission
Emergency Management (continued)

6th Edition in Depth: Structural Integrity of Patient Care Environments in the Event of a Disaster (JCInsight, Feb 2017)
- 2017
- Newsletter Article
- Accessible to All
- All Accreditation Programs/Settings
- Joint Commission International

Spotlight on Success: A firsthand look at a successful approach to emergency management compliance (Environment of Care News, Jan 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN0117
- Joint Commission Resources

Standards by Program Related to IC and EM for Ebola Situations
- 2014
- List
- http://bit.ly/1NgTQlg
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Environment of Care (EC): Plans – Business Occupancy Requirement
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers
- The Joint Commission

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission
Standards Interpretation FAQs | Emergency Management (EM): Inventory – Emergency Management

- 2016
- FAQ
- Accessible to All
  - Critical Access Hospital, Hospital, Nursing Care Centers
  - The Joint Commission

Standards Interpretation FAQs | Plans – Emergency Management Recovery/Continuity

- 2016
- FAQ
- Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - The Joint Commission

Standards Interpretation FAQs | Environment of Care (EC): Safety Officer – Requirement

- 2016
- FAQ
- Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission


- 2016
- FAQ
- Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Records and Documentation – Format/Availability

- 2016
- FAQ
- Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Standing Together: An Emergency Planning Guide for America’s Communities

- 2006
- Monograph
- Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Strategies for Creating and Sustaining Community-wide Emergency Preparedness Systems

- 2005
- Monograph
- Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Take 5 with The Joint Commission | The Contagious Patient

- 2014
- Podcast
- Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission
The Hazard Games: “Disaster Olympix” Teaches Hospital Staff How to Handle Calamities (*Environment of Care News*, Sep 2012)

- 2012
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - SKU# FR1031, SKU# ECN0912
  - Joint Commission Resources


- 2010
  - Periodical Article
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# FR1010, SKU# ECN1210
  - Joint Commission Resources

Training for a Pandemic: How OSF HealthCare used emergency preparedness principles to boost vaccination rates (*Environment of Care News*, Dec 2014)

- 2014
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN1214
  - Joint Commission Resources


- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers

When Disaster Strikes: Will your medical equipment stay up and running? (*Environment of Care News*, Jun 2014)

- 2014
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN0614
  - Joint Commission Resources

Workplace Violence Prevention – Presentation Slides

- 2016
  - Slide Presentation
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Workplace Violence Prevention Resources

- 2016
  - Web Portal Home Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Your Lab and Ebola: What You Need to Know from CDC and The Joint Commission

- 2015
  - Webinar
  - Accessible to All
  - Laboratory
  - The Joint Commission
Providing a safe physical environment is vital to safe patient care and the safety of everyone in the health care setting. It involves managing medical equipment and utility systems, hazardous materials and waste, security, construction, and fire protection—including life safety (the use of building features as fire protection). Among the resources listed are the Physical Environment web portal, a webinar series, and numerous periodical articles.

**KEY**

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**A Clearer View on Safety: New and revised diagnostic imaging standards go into effect July 1** *(Environment of Care News, Jul 2015)*

- 2015
- Periodical Article
- Fee-Based (via subscription)

**A Sound Decision: FGI summarizes changes to acoustic criteria in 2014 Guidelines** *(Environment of Care News, Nov 2014)*

- 2014
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN1114
- Joint Commission Resources

**A Toxic Environment: Flint, MI, health care organizations respond to lead contamination** *(Environment of Care News, Jul 2016)*

- 2016
- Periodical Article
- Fee-Based (via subscription)
- SKU# ECN0716
- Joint Commission Resources

**Ace Your Hospital Survey by Focusing on EC and LS** *(Leadership Blog, Jan 22, 2014)*

- 2014
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Automated Suppression – LS.02.01.35
- 2016
- Web Portal Page
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Automated Suppression – LS.02.01.35 I Clinical Impact
- 2016
- Web Portal Page
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Automated Suppression – LS.02.01.35 I Example of Improved Compliance
- 2016
- Diagram
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Automated Suppression – LS.02.01.35 I Leadership
- 2016
- Web Portal Page
  - http://bit.ly/2gOJEf
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Automated Suppression – LS.02.01.35 I Leadership Awareness
- 2016
- Web Portal Page
  - http://bit.ly/2gOJEf
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Averting Drug Diversion: How to recognize and prevent medication theft by staff (Environment of Care News, Aug 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN0815
- Joint Commission Resources

Avoid Playing with Fire: The importance of inspecting, maintaining, and documenting portable fire extinguishers (Environment of Care News, Jan 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN0117
- Joint Commission Resources

Behavioral Health Care (Environment of Care News, Feb 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Behavioral Health Care
- SKU# ECN0217
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Built Environment – EC.02.06.01
- 2015
- Web Portal Page
- Accessible to All
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<td>Environment of Care Management Plans: Making sure your plans get the job done</td>
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Safety Code Waivers Mean for You: Getting your
questions answered (Environment of Care News, Nov
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| Understanding Key Changes to the Life Safety
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Health Care Facilities Code: Long-awaited decision
allows hospitals to take advantage of patient-centric
elements (Environment of Care News, Jul 2016)
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► http://bit.ly/2iZRCPX
► Fee-Based
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► SKU# WEB17CMS
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Creating Modules, Reducing Silos (Leadership Blog, Sep 30, 2015)
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Discussing Pressure Differentials
► 2015
► Video
► http://bit.ly/1NGBr1t
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition
► 2017
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► http://bit.ly/2hmVPmV
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EC Toolbox: Tracking Incomplete Medical Equipment Work Orders (Environment of Care News, Jun 2017)
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Effective Maintenance and Testing Protects Life Safety | Progressing further into EC.02.03.05: EPs 5 and 6, testing notification devices and no-flow fire pumps (Environment of Care News, Mar 2014)
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Ensuring Compliance with Life Safety Requirements (Environment of Care News, Dec 2016)
- 2016
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Features of Fire Protection Associated with the Fire Alarm System
  ▶ 2016
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  ▶ 2016
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► 2017
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- 2016
- FAQ
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  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - The Joint Commission

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  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
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- Standards Interpretation FAQs | Life Safety (LS): Plan For Improvement (PFI) – Timeline
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- Standards Interpretation FAQs | Life Safety (LS): Plan For Improvement (PFI) Extension Requests – Merged or Grouped
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- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers
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<td>Take a Walk-Through: Make an environmental tour part of your spring cleaning</td>
<td>2015</td>
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<td>Test Driving Your New Building: Why you should perform both facility commissioning and clinical operations commissioning before you open for business</td>
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The Precise Device Directive: How ambulatory health care organizations can better comply with EC.02.04.03 to inspect, test, and maintain medical equipment (Environment of Care News, Oct 2016)
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- **Environment of Care News, Aug 2016**

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### The Safe Environment: Surgical center responds to tragedy with strengthened security

- **Environment of Care News, Jun 2016**

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### The Top Five Hot Button Issues in EC: Ventilation

- **The Source, May 2014**

- **2014**
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### Top Four Life Safety Code Requirements Debunked

- **Dateline @ TJC Blog, Jun 2, 2017**

- **2017**
- Blog
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### Top News | CDC/FDA: Health Care Facilities Should Review Procedures for Cleaning, Disinfecting, and Sterilizing Devices

- **Environment of Care News, Dec 2016**

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### Top News | CDC: Improve Water Management to Prevent Legionnaires’ Outbreaks

- **Environment of Care News, Jul 2016**

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### Top News | Survey Process Change: Evaluating Interim Life Safety Measures

- **Environment of Care News, Jan 2017**

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  - Web Portal Home Page
  - Accessible to All
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  - The Joint Commission
Every truly successful health care organization has an involved and committed leadership. This section provides links to resources—blogs and books, podcasts and periodical articles, webinars and white papers—that guide executive and physician leaders. One of these is the Physician Leader Monthly, a newsletter prepared by Joint Commission leadership.

### A Qualitative Analysis of Hospital Leaders’ Opinions About Publicly Reported Measures of Health Care Quality

*Journal on Quality and Patient Safety, Apr 2015*

- Year: 2015
- Type: Periodical Article
- Accessibility: Fee-Based (via Elsevier)
- Applicable Accreditation Programs/Settings: All Accreditation Programs/Settings
- SKU#: JQPS0414
- Source of Content: Joint Commission Resources

### A Two-Way Street: What the United States Can Learn from Resource-Limited Countries to Improve Health Care Delivery and Reduce Costs

*Journal on Quality and Patient Safety, May 2015*

- Year: 2015
- Type: Periodical Article
- Accessibility: Fee-Based (via Elsevier)
- Applicable Accreditation Programs/Settings: All Accreditation Programs/Settings
- SKU#: JQPS0515
- Source of Content: Joint Commission Resources

### Accreditation Management Skills: Encouraging Leader and Physician Engagement

*The Source, Mar 2015*

- Year: 2015
- Type: Periodical Article
- Accessibility: Fee-Based (via subscription)
- Applicable Accreditation Programs/Settings: Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU#: TS0315
- Source of Content: Joint Commission

### Ace Your Hospital Survey by Focusing on EC and LS

*Leadership Blog, Jan 22, 2014*

- Year: 2014
- Type: Blog
- Accessibility: Accessible to All
- Applicable Accreditation Programs/Settings: Critical Access Hospital, Hospital
- Source of Content: Joint Commission

### Adding Hospice Services to Your Organization: Considerations for Quality

*Jun 18, 2013*

- Year: 2013
- Type: Webinar, Slide Presentation
- Accessibility: Accessible to All
- Applicable Accreditation Programs/Settings: Home Care
- Source of Content: Joint Commission

### Addressing Top Compliance Issues in Ambulatory Health Care

- Year: 2015
- Type: E-Book
- Accessibility: Fee-Based
- Applicable Accreditation Programs/Settings: Ambulatory Health Care
- SKU#: EBTICAC15, ISBN# 978-1-59940-890-3
- Source of Content: Joint Commission Resources
AHA Physician Leadership Education Report
- 2014
- White Paper
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Blameless or blameworthy errors—does your organization make a distinction? ([Leadership Blog](https://www.jointcommission.org), Dec 18, 2013)
- 2013
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Breaking Through Dangerous Silence to Tap an Organization’s Richest Source of Information: Its Own Staff ([Journal on Quality and Patient Safety](https://www.jointcommission.org), Apr 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0414
- Joint Commission Resources

Building Your Safety Culture: A Job for Leaders
- 2017
- Webinar, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Bullying has no place in health care ([Quick Safety! – Issue 24, Jun 2016](https://www.jointcommission.org))
- 2016
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0414
- Joint Commission Resources

CJCP® Education Module | Leadership: The Foundation of Quality and Safety
- 2017
- Online Education
- Fee-Based
- Hospital
- SKU# CJCP06.2017
- Joint Commission Resources

Closing the Gap and Raising the Bar: Assessing Board Competency in Quality and Safety ([Journal on Quality and Patient Safety](https://www.jointcommission.org), Jun 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0617
- Joint Commission Resources

Collaborating with Physician Leaders
- 2014
- Video
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission
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Complaint Management and Quality Monitoring
- 2015
- Policy
- Accessible to All
- All Accreditation Programs/Settings
- Joint Commission International

Creating a Safety Culture
- 2012
- Video
- [http://bit.ly/1IWkNYm](http://bit.ly/1IWkNYm)
- Accessible to All
- All Accreditation Programs/Settings
- Center for Transforming Health Care

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0414
- Joint Commission Resources

Creating Modules, Reducing Silos ([Leadership Blog, Sep 30, 2015](http://bit.ly/1IWkRax))
- 2015
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Development of a Professionalism Committee Approach to Address Unprofessional Medical Staff Behavior at an Academic Medical Center ([Journal on Quality and Patient Safety, Apr 2014](http://bit.ly/1JcTeON))
- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital

- 2013
- Blog
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Effective Leadership: Building a Strong Safety Culture in Your Hospital ([The Source, Jun 2014](http://bit.ly/1JcTeON))
- 2014
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# JQPS0414
- Joint Commission Resources

Engaging Frontline Leaders and Staff in Real-Time Improvement ([Journal on Quality and Patient Safety, Apr 2016](http://bit.ly/1JcTeON))
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0416
- Joint Commission Resources

Exploring Consumer Understanding and Use of Electronic Hospital Quality Information
- 2012
- White Paper
- [http://bit.ly/1JcTeON](http://bit.ly/1JcTeON)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
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5 Sure-Fire Methods | Complying with Standard LD.04.03.09 (The Source, Nov 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS1116
- Joint Commission Resources

5 Sure-Fire Methods | Complying with Standard LD.01.03.01 (The Source, Apr 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0417
- Joint Commission Resources

From Board to Bedside: How the Application of Financial Structures to Safety and Quality Can Drive Accountability in a Large Health Care System (Journal on Quality and Patient Safety, Apr 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# QJPS0417
- Joint Commission Resources

From Front Office to Front Line: Essential Issues for Health Care Leaders, Second Edition
- 2011
- E-Book
- Fee-Based
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# EBFOFL11, ISBN# 978-1-59940-723-4
  - Joint Commission Resources, Joint Commission International

Getting the Board on Board: What Your Board Needs to Know About Quality and Patient Safety, Third Edition
- 2016
  - Soft-Cover Book
  - Fee-Based
- All Accreditation Programs/Settings
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Getting the Board on Board: What Your Board Needs to Know About Quality and Patient Safety, Third Edition
- 2016
  - 5-Pack
  - Fee-Based
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Getting the Board on Board: What Your Board Needs to Know About Quality and Patient Safety, Third Edition
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  - Site License
  - Fee-Based
- All Accreditation Programs/Settings
  - SKU# EBBQS116SL, ISBN# 978-1-59940-943-6
  - Joint Commission Resources
How The Joint Commission supports the work of physicians (Leadership Blog, Jun 19, 2013)
- 2013
- Blog
- http://bit.ly/1PA3alq
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

How to reach the goal of zero patients harmed (Leadership Blog, Mar 26, 2014)
- 2014
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office Based Surgery Practices
- SKU# JQPS0616
- Joint Commission Resources

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2007
- 2007
- Annual Report
- Accessible to All
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- The Joint Commission

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- 2008
- Annual Report
- Accessible to All
- Hospital
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- Annual Report
- Accessible to All
- Hospital
- The Joint Commission

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  - The Joint Commission

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  - Critical Access Hospital, Hospital
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  - Annual Report
  - Accessible to All
  - Critical Access Hospital, Hospital
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- 2015
  - Annual Report

- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Improving America’s Hospitals: The Joint Commission’s Annual Report on Quality and Safety 2016
- 2016
  - Annual Report
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Increasing Throughput: Results from a 42-Hospital Collaborative to Improve Emergency Department Flow (Journal on Quality and Patient Safety, Dec 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)

Instituting a Culture of Professionalism: The Establishment of a Center for Professionalism and Peer Support (Journal on Quality and Patient Safety, Apr 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0414
  - Joint Commission Resources

Joint Commission Accreditation and Specialty Certifications for Nursing Care Centers: Gaining a Quality-Focused Competitive Edge: Nov 20, 2014
- 2014
  - Webinar, Slide Presentation
  - Accessible to All
  - Nursing Care Centers
  - The Joint Commission
Knowing, and Doing: Closing the Gaps in Board Leadership for Improvement of Quality and Safety (Journal on Quality and Patient Safety, Jun 2017)

- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0617
  - Joint Commission Resources

Leadership for Transformational Change in Quality and Safety

- 2013
  - Webinar, Slide Presentation
  - http://bit.ly/1K1W0r9
  - Accessible to All
  - Critical Access Hospital, Hospital
  - SKU# FR1021
  - Joint Commission Resources

Leadership in Healthcare Organizations: A Guide to Joint Commission Leadership Standards

- 2009
  - White Paper
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Leading the Way | Developing a Strong Safety Culture (The Source, May 2017)

- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0517
  - Joint Commission Resources

Leading the way to high reliability by communicating and connecting (Leadership Blog, Oct 13, 2013)

- 2013
  - Blog
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Lessons Learned on a Journey from Surgeon to Chief Quality Officer (Journal on Quality and Patient Safety, Feb 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0216
  - Joint Commission Resources

Leveraging Specialty Certifications to Grow Census: Jul 30, 2015

- 2015
  - Webinar, Slide Presentation
  - Accessible to All
  - Nursing Care Centers
  - The Joint Commission

Listening and communicating = patient satisfaction and better care (Leadership Blog, Sep 18, 2013)

- 2013
  - Blog
  - http://bit.ly/1T4qg8h
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - All Accreditation Programs/Settings
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Managing Disruptions to Patient Flow Capacity: Rapid-Cycle Improvement in a Pediatric Cardiac Procedure Complex (*Journal on Quality and Patient Safety*, Jul 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0716
- Joint Commission Resources

National Summit on Overuse | Bernard M. Rosof, M.D., Chair, American Medical Association – Convened PCPI
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

National Summit on Overuse | Mark R. Chassin, M.D., FACP, M.P.P., M.P.H., president, The Joint Commission
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

National Summit on Overuse | Rosemary Gibson, author and national leader in health care quality and safety
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
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On the CUSP: Implementing Cultural Change and Improving Patient Safety (*The Source*, Jan 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0115
- The Joint Commission

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0816
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Patient Safety Initiative: Hospital Executive and Physician Leadership Strategies
- 2014
- E-Resource
- Complimentary to Customers
- Critical Access Hospital, Hospital
- SKU# FR1016
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- 2014
- Periodical Article
- Fee-Based (via subscription)
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- Newsletter
  - Accessible to All
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- All Accreditation Programs/Settings
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Planning for the Journey (Leadership Blog, Nov 10, 2015)

- 2015
- Blog
  - [http://bit.ly/1Q5Ud2m](http://bit.ly/1Q5Ud2m)
  - Accessible to All
- Critical Access Hospital, Hospital
- All Accreditation Programs/Settings
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Positioning Your Organization as a Quality Partner: Transitioning into Skilled Services: Jun 13, 2013

- 2013
- Webinar, Slide Presentation
  - Accessible to All
- Home Care
- The Joint Commission

R³ Report – Issue 4: Patient flow through the emergency department

- 2012
- E-Resource
  - Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Redefining Overuse to Include Costs: A Decision Analysis for Computed Tomography in Minor Head Injury (Journal on Quality and Patient Safety, Jul 2015)

- 2015
- Periodical Article
  - Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0715
- Joint Commission Resources

Saving lives in emergencies takes planning and training (Leadership Blog, Jul 2, 2013)

- 2013
- Blog
  - Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 43: Leadership Committed to Safety

- 2009
- Alert
  - Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 57: The essential role of leadership in developing a safety culture

- 2017
- Alert
  - Accessible to All
- All Accreditation Programs/Settings
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Standards Interpretation FAQs | Leadership (LD): CLIA Certificates – Specialties and Subspecialties
- 2016
- FAQ
- Accessible to All
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Standards Interpretation FAQs | Leadership (LD): Consultants – Requirements
- 2016
- FAQ
- Accessible to All
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Standards Interpretation FAQs | Leadership (LD): Contracted Services – Applicability to Joint Commission Standards
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
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Standards Interpretation FAQs | Leadership (LD): Contracted Services – Human Resource Record Review During Survey
- 2016
- FAQ
- Accessible to All
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Standards Interpretation FAQs | Leadership (LD): Contracted Services – Organization’s Responsibilities
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
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Standards Interpretation FAQs | Leadership (LD): Laboratory Director Of Record – Definition
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
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- 2016
- FAQ
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- 2016
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- Accessible to All
- Ambulatory Health Care
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- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care
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- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care
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- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

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- 2016
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- Accessible to All
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- 2016
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- 2016
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Standards Interpretation FAQs | Leadership (LD): Records and Documentation – Format/Availability

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
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Standards Interpretation FAQs | Leadership (LD): Records and Documentation – Retention
► 2016
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► http://bit.ly/1izieNI
► Accessible to All
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Stewardship as a Shared Mental Model for Health Care Management and Delivery, Part 1 (The Source, Nov 2015)
► 2015
► Periodical Article
► http://bit.ly/1KrmlFe
► Fee-Based (via subscription)
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Stewardship as a Shared Mental Model for Health Care Management and Delivery, Part 2 (Journal on Quality and Patient Safety, Dec 2015)
► 2015
► Periodical Article
► http://bit.ly/2gYEiJe
► Fee-Based (via Elsevier)
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► 2014
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► Fee-Based (via Elsevier)
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Using Multidisciplinary Rounds to Improve Patient Safety Through Venous Thromboembolism Prevention Awareness (Journal on Quality and Patient Safety, Sep 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
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Walkrounds in Practice: Corrupting or Enhancing a Quality Improvement Intervention? A Qualitative Study (Journal on Quality and Patient Safety, Jul 2014)

- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# JQPS0714
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What hurts your patients can also hurt your staff (Leadership Blog, Nov 25, 2013)

- 2013
- Blog
- Accessible to All
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- 2017
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- Accessible to All
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Health information technology (IT), including the use of electronic health records (EHRs), is rapidly evolving, which presents new challenges—and opportunities—to health care organizations. Periodical articles detailing organization initiatives and resources related to the recent sentinel event alert on this topic are among the resources listed in this section.

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
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- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- Joint Commission Resources

**A Practical Guide to Documentation in Behavioral Health Care, Fourth Edition**
- 2012
- E-Book
- http://bit.ly/1TOvho5
- Fee-Based
- Behavioral Health Care
- SKU# EBBH12, ISBN# 978-1-59940-749-4
- Joint Commission Resources

**CJCP™: Certified Joint Commission Professional™: Spotlight on the “Record of Care, Treatment, and Services” Chapter** (*The Source*, Jan 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Hospital
- SKU# TS0117
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**CJCP® Certification Joint Commission Professional™ | Focus on Information Management** (*The Source*, Aug 2013)
- 2013
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0813
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- 2015
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- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Critical Access Hospital, Hospital
- SKU# JSPS0417
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Development and Evaluation of an Electronic Health Record–Based Best-Practice Discharge Checklist for Hospital Patients (Journal on Quality and Patient Safety, Mar 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0315
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Effect of a Real-Time Pediatric ICU Safety Bundle Dashboard on Quality Improvement Measures (Journal on Quality and Patient Safety, Sep 2015)
- 2015
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- SKU# JQPS0915
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Electronic Referrals: Not Just More Efficient but Safer, Too (Journal on Quality and Patient Safety, Aug 2016)
- 2016
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- 2013
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Critical Access Hospital, Hospital
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Factors Potentially Leading to Health IT-Related Sentinel Events (The Source, Jun 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0615
  - Joint Commission Resources

5 Sure-Fire Methods | Complying with RC.01.01.01 for Behavioral Health Care (The Source, Apr 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Behavioral Health Care
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Improving Diagnostic Safety in Primary Care by Unlocking Digital Data (Journal on Quality and Patient Safety, Jan 2017)
- 2017
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  - Ambulatory Health Care, Critical Access Hospital, Hospital
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Information Gaps in Newborn Care and Their Potential for Harm (Journal on Quality and Patient Safety, May 2015)
- 2015
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  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# TS0515
  - Joint Commission Resources

Information Is Power: Protecting your facility and patients from cybersecurity threats (Environment of Care News, Oct 2016)
- 2016
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  - Fee-Based (via subscription)
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Health Information Technology: Understanding the Risks (The Source, Sep 2015)
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  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0915
  - Joint Commission Resources

Investigating and Preventing Health Information Technology-Related Patient Safety Events
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  - Online Course
  - http://bit.ly/1QKnjZt
  - Accessible to All
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- 2014
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- Fee-Based (via Elsevier)
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Medical Identity Theft: Prevention and Reconciliation Initiatives at Massachusetts General Hospital (*Journal on Quality and Patient Safety*, Jul 2014)

- 2014
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- Fee-Based (via Elsevier)
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- 2016
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- Fee-Based (via Elsevier)
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Monitoring the Harm Associated with Use of Anticoagulants in Pediatric Populations Through Trigger-Based Automated Adverse-Event Detection (*Journal on Quality and Patient Safety*, Mar 2015)

- 2015
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- Fee-Based (via Elsevier)
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- SKU# JQPS0415
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Moving Ahead: An Update on E-Measures (*The Source*, May 2014)

- 2014
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- Fee-Based (via subscription)
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- SKU# TS0415
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- 2016
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- SKU# TS12116
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- 2017
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► The Joint Commission

Tracer Methodology 101 | Competence Assessment Tracer in a Hospital (The Source, Jan 2015)
► 2015
► Periodical Article
► http://bit.ly/1KrnlFe
► Fee-Based (via subscription)
► Critical Access Hospital, Hospital
► SKU# TS0115
► Joint Commission Resources
In any health care setting, implementing infection control practices, including those for health care–associated (HAI) infections, is essential for ensuring the health and safety of patients as well staff, providers, and visitors. In this section, links to an array of infection control resources are provided, such as a podcast series, the Infection Prevention and HAI web portal, and periodical articles on infection tracers.

**KEY**

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<td>Accelerating the Diagnosis and Treatment of Sepsis</td>
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**Infection Control TOPICS**

- 2017 Infection Control Webinar Series
- Accelerating the Diagnosis and Treatment of Sepsis
- ADOPT Guidance Project – Updating an Important Collaborative Effort
- Antibiotic Stewardship Program Protects Patients: Barnes-Jewish Hospital Revamps Program
- Antibiotics for the Common Cold (Viral Upper Respiratory Infections): Donne E. Sweet, M.D., AAHIVS, MACP, American College of Physicians
### Antimicrobial Stewardship Toolkit
- **2012**
- Toolkit
- All Accreditation Programs/Settings
- SKU# FR1007
- Joint Commission Resources, Joint Commission International, The Joint Commission

### Applying High Reliability Principles to Infection Prevention and Control in Long Term Care
- **2014**
- E-Resource
- Accessible to All
- Nursing Care Centers
- The Joint Commission

### Applying the Evidence: Ensuring Compliance with National Patient Safety Goal NPSG.07.06.01 (The Source, Aug 2016)
- **2016**
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0816
- Joint Commission Resources

### “Ask Me If I’ve Washed My Hands” Buttons – Packs of 10 (Spanish)
- **2008**
- Buttons
- Fee-Based
- All Accreditation Programs/Settings
- SKU# HHB05
- Joint Commission Resources, Joint Commission International

### Assessment of Endoscope Reprocessing Using Peer-to-Peer Assessment Through a Clinical Community (Journal on Quality and Patient Safety, Jun 2016)
- **2016**
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office Based Surgery Practices
- SKU# JQPS0616
- Joint Commission Resources

### Be Prepared to Respond to Ebola Virus Disease: Checklist for health care organizations (Environment of Care News, Dec 2014)
- **2014**
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN1214
- Joint Commission Resources

### Becoming Parent and Nurse: High-Fidelity Simulation in Teaching Ambulatory Central Line Infection Prevention to Parents of Children with Cancer (Journal on Quality and Patient Safety, May 2017)
- **2017**
- Periodical Article
- Fee-Based (via Elsevier)
- Home Care
- SKU# JQPS0517
- Joint Commission Resources
### Benchmark | Improving Performance on Health Care–Associated Bloodstream Infections in Newborns (*The Source*, Jan 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0114
- Joint Commission Resources

### Benchmark | Improving Performance on Influenza Vaccination Measures (*The Source*, Jun 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0614
- Joint Commission Resources

- 2012
- Hard-Cover Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# BPIPC11, ISBN# 978-1-59940-619-0
- Joint Commission Resources

- 2012
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- Fee-Based
- All Accreditation Programs/Settings
- SKU# EBBP1PC11, ISBN# 978-1-59940-721-0
- Joint Commission Resources, Joint Commission International

### Best Practices on Reducing EEDs
- 2012
- Booklet
- Accessible to All
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- SKU# FR1034
- Joint Commission Resources, Joint Commission International

### Best Practices on Reducing VAPs
- 2012
- Booklet
- Accessible to All
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- SKU# FR1035
- Joint Commission Resources, Joint Commission International

### Beyond the Collaborative: Spreading Effective Improvement in Hand Hygiene Compliance (*Journal on Quality and Patient Safety*, Jan 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0115
- Joint Commission Resources

### Beyond the Quick Swab: Improving Rapid Influenza Testing
- 2014
- Video
- Accessible to All
- Ambulatory Health Care
- The Joint Commission
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Home Care
- SKU# JQPS0415
- Joint Commission Resources

Case Study: Central DuPage Hospital Fights Back Against Central Line Infections (Perspectives on Patient Safety, Mar 2011)
- 2011
- Periodical Article
- [http://bit.ly/1E03r0E](http://bit.ly/1E03r0E)
- Accessible to All
- Critical Access Hospitals, Hospitals
- SKU# FR1039, SKU# PPS0311
- Joint Commission Resources, The Joint Commission

Caution on Campus: Yale Shows How a University with a Hospital Can Prepare for a Pandemic or Another Emergency (Environment of Care News, May 2013)
- 2013
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# FR1015, SKU# ECN0513
- Joint Commission Resources

Changes for National Patient Safety Goal 7 on Healthcare– Associated Infections
- 2017
- Web Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

CJCP® Certification Joint Commission Professional™ | Spotlight on Infection Prevention and Control Standards (The Source, Aug 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Hospital
- SKU# TS0816
- Joint Commission Resources

CLABSI Toolkit – Infographic
- 2012
- Poster
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

CLABSI Toolkit and Monograph
- 2012
- E-Toolkit
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Clarifications and Expectations | Keeping It Clean: The EC professional’s role in supporting thorough and reliable endoscope reprocessing (Environment of Care News, Apr 2014)
- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# ECN0414
- The Joint Commission
Clarifications and Expectations | The Role of HVAC Systems in Preserving Patient Safety: Aim to maintain high-quality air throughout your facility (Environment of Care News, Aug 2014; Perspectives, Aug 2014)

- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
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Classification Tree Analysis of Race-Specific Subgroups at Risk for a Central Venous Catheter–Related Bloodstream Infection (Journal on Quality and Patient Safety, Mar 2014)

- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - SKU# JQPS0314
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Compendium of Strategies to Prevent Healthcare-Associated Infections in Acute Care Hospitals

- 2015
  - Compendium
  - http://bit.ly/1StaANq
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Dental Clinic Surveys: Clarification Regarding Infection Control and Environment of Care (Environment of Care News, Feb 2015)

- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care
  - SKU# ECN0215
  - Joint Commission Resources

Development and Implementation of an Early-Onset Sepsis Calculator to Guide Antibiotic Management in Late Preterm and Term Neonates (Journal on Quality and Patient Safety, May 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0516
  - Joint Commission Resources

Ebola Preparedness Resources

- 2015
  - Web Portal Home Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition

- 2017
  - E-Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBECME17, ISBN# 978-1-59940-893-1
  - Joint Commission Resources

EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition

- 2017
  - Soft-Cover Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# ECME17, ISBN# 978-1-59940-892-4
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### Engaging Frontline Staff in Central Line–Associated Bloodstream Infection Prevention Practice in the Wake of Superstorm Sandy (Journal on Quality and Patient Safety, Oct 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- SKU# JQPS1015
- Joint Commission Resources

### Environment of Care & Infection Prevention & Control – A Partnership: June 22-23, 2017

- 2017
- Education Event
- Accessible to All
- All Accreditation Programs/Settings
- SKU# EDU1717
- Joint Commission Resources

### Facts About Reducing Sepsis Mortality

- 2012
- Fact Sheet
- [http://bit.ly/1QfTgF3](http://bit.ly/1QfTgF3)
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- Joint Commission Resources

### Facts about the Surgical Site Infections Project

- 2010
- Fact Sheet
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- Center for Transforming Health Care
5 Sure-Fire Methods | Best Practices for Preventing Surgical Site Infections (The Source, Sep 2014)
- 2014
  - Periodical Article
  - http://bit.ly/1KrmIfFe
  - Fee-Based (via subscription)
  - Critical Access Hospitals, Hospitals, Office-Based Surgery Practices
  - SKU# TS0914
  - Joint Commission Resources

5 Sure-Fire Methods | Complying with Standard IC.02.02.01 for Ambulatory Health Care (The Source, Oct 2015)
- 2015
  - Periodical Article
  - http://bit.ly/1KrmIfFe
  - Fee-Based (via subscription)
  - Ambulatory Health Care
  - SKU# TS1015
  - Joint Commission Resources

5 Sure-Fire Methods | Establishing an Antimicrobial Stewardship Program (The Source, Jan 2017)
- 2017
  - Periodical Article
  - http://bit.ly/1KrmIfFe
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0117
  - Joint Commission Resources

5 Sure-Fire Methods | Identifying Risks for Infection (The Source, Feb 2010)
- 2010
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# TS0210
  - Joint Commission Resources

5 Sure-Fire Methods | Managing Staff Vaccination: Programs (IC.02.04.01) (The Source, Jan 2014)
- 2014
  - Periodical Article
  - http://bit.ly/1KrmIfFe
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
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Gearing Up for Flu Season: Encouraging Vaccination for Staff (The Source, Nov 2011)
- 2011
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1042, SKU# TS1111
  - Joint Commission Resources, The Joint Commission

- 2016
  - Blog
  - Accessible to All
  - Ambulatory Health Care, Office-Based Surgical Centers
  - The Joint Commission

Getting Serious About Sepsis
- 2014
  - Webinar and Slide Presentation
  - http://bit.ly/1H4WeeB
  - Accessible to All
  - Critical Access Hospital, Hospital
  - Joint Commission Resources

Guide for RIDT Interpretation
- 2014
  - Poster
  - http://bit.ly/1KqVYuY
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission
H1N1 & Seasonal Influenza: Improving Your Vaccination Program
- 2009
  - Slide Presentation
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Hand Hygiene Project
- Web Portal Page
  - http://bit.ly/1R2VsEL
  - Accessible to All
  - All Accreditation Programs/Settings
  - Center for Transforming Health Care

Health care’s dirty secret: Physician’s don’t wash their hands as often as other caregivers (Leadership Blog, Sep 4, 2013)
- 2013
  - Blog
  - http://bit.ly/1O1LbCh
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

IC in the EC: Infection prevention and control in the environment of care (Environment of Care News, Mar 2017)
- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN0317
  - Joint Commission Resources

Implementation and Evaluation of a Multicomponent Quality Improvement Intervention to Improve Efficiency of Hepatitis C Screening and Diagnosis (Journal on Quality and Patient Safety, Aug 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0115
  - Joint Commission Resources

Improperly sterilized or high-level disinfected equipment (Quick Safety! – Issue 2, May 2014)
- 2014
  - Newsletter
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery
  - The Joint Commission

Improving Hand Hygiene at Eight Hospitals in the United States by Targeting Specific Causes of Noncompliance (Journal on Quality and Patient Safety, Jan 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
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  - Joint Commission Resources
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### Infection Control in Home Care: Jun 18, 2015
- 2015
- Webinar, Slide Presentation
- Accessible to All
- Home Care
- The Joint Commission

### Infection Control: Reducing Antibiotic Overuse: May 26, 2016
- 2016
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# JCRQSN4561
- JCRQSN

### Infection Prevention and Control for Nursing Care Centers: A Systems Perspective from The Joint Commission: Mar 12, 2015
- 2015
- Webinar, Slide Presentation
- Accessible to All
- Nursing Care Centers
- The Joint Commission

### Infection Prevention and Control Issues in Environment of Care, Third Edition (Revised 2017)
- 2017
  - Soft-Cover Book
  - Fee-Based
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  - SKU# IPIEC15, ISBN# 978-1-59940-917-7
  - Joint Commission Resources, Joint Commission International

### Influenza and Influenza Vaccine Myths and Reality
- 2011
  - Chart
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### Influenza Pandemic Preparedness and Response – Infographic
- 2015
  - Poster
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  - Ambulatory Health Care, Office-Based Surgery Practices
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### Influenza Pandemic Preparedness and Response in Ambulatory Settings
- 2015
  - Online Course
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  - Ambulatory Health Care, Office-Based Surgery Practices
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### Intensify Your Focus – Infection Prevention in Ambulatory Surgery Centers (Ambulatory Buzz, Sep 27, 2016)
- 2016
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- 2014
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Is it Time for an Oral Care Plan Checkup? (On Infection Prevention and Control, Jan 25, 2017)
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Make Infection Control Improvement your 2017 Resolution (On Infection Prevention & Control, Oct 19, 2016)
- 2016
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Mayo Clinic Reduces Catheter-Associated Urinary Tract Infections Through a Bundled 6-C Approach (Journal on Quality and Patient Safety, Jun 2016)
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Measuring Hand Hygiene Adherence: Overcoming the Challenges
- 2010
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Methods for Reducing Sepsis Mortality in Emergency Departments and Inpatient Units (Journal on Quality and Patient Safety, May 2015)
- 2015
  - Periodical Article
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Modeling Inpatient Glucose Management Programs on Hospital Infection Control Programs: An Infrastructural Model of Excellence (Journal on Quality and Patient Safety, Jul 2015)
- 2015
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Moving Toward Safer Long-Term Care: Preventing Infections – Infographic
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Ongoing Discovery of High-Level Disinfection of Endoscope Practices and the Use of Performance Improvement Methodologies to Improve Processes (Journal on Quality and Patient Safety, Jun 2016)
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OSHA & Worker Safety | Glovesick: Hospital gloves are vulnerable to permeation, punctures, and other risks; here’s how to keep health care workers safe (Environment of Care News, Jul 2014)
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Patient Safety Toolbox | Indwelling Catheter Performance Checklist (The Source, Aug 2015)
» 2015
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OSHA & Worker Safety | Dangerous Disposal: OSHA’s fact sheet on safe handling of Ebola-contaminated waste (Environment of Care News, Apr 2015)
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### Perspectives on Patient Safety: Information from “Big Data” Supports Infection Surveillance *(The Source, Mar 2017)*

- **2017**
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### Perspectives on Patient Safety | AHRQ Study: Low Rates of Serious Infections Following Ambulatory Surgery *(The Source, Apr 2014)*

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### Perspectives on Patient Safety | Study: 30% of Antibiotic Prescriptions Are Unnecessary *(The Source, Aug 2016)*

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### Preventing Central Line–Associate Infections *(2012)*

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- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- Joint Commission

### Preventing Hospital Acquired Infections (HAIs): High-Level Disinfection (HLD) and Sterilization *(May 25, 2017)*

- **2017**
  - Webinar
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# JCRQSN 0517
  - JCRQSN

### Protecting Patients and Staff from Infection Risks: Cleaning and disinfecting environmental surfaces *(Environment of Care News, Oct 2015)*

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  - Periodical Article
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### Protecting Patients and Staff: PPE Training Through Simulation *(The Source, Feb 2016)*

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<td>Joint Commission Resources</td>
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</table>
Research study update: Study off to a great start thanks to participating nursing homes (InTouch, Mar 15, 2017)
- 2017
- Newsletter
- Accessible to All
- Nursing Care Centers
- The Joint Commission

Resources for Ebola Preparedness (The Source, Apr 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0415
- Joint Commission Resources

Safety Tip of the Month: Controlling pandemic infections (JCI Insight, Jul 2016)
- 2016
- Newsletter
- Accessible to All
- All JCI Accreditation Programs/Settings
- Joint Commission International

Safety Tip of the Month: Controlling pandemic infections (JCI Insight, Jun 2016)
- 2016
- Newsletter
- Accessible to All
- All JCI Accreditation Programs/Settings
- Joint Commission International

Safety Tip of the Month: Factors necessary to forming and sustaining a successful antimicrobial stewardship campaign (JCI Insight, Feb 2016)
- 2016
- Newsletter
- Accessible to All
- All JCI Accreditation Programs/Settings
- Joint Commission International

Safety Tip of the Month: Reducing the risk of influenza and pneumococcal disease (JCI Insight, Sep 2016)
- 2016
- Newsletter
- http://bit.ly/2gHTYuT
- Accessible to All
- All JCI Accreditation Programs/Settings
- Joint Commission International

Safety Tip of the Month: The three Cs and an Antimicrobial Stewardship Program (JCI Insight, Dec 2015)
- 2015
- Newsletter
- Accessible to All
- All JCI Accreditation Programs/Settings
- Joint Commission International

Sentinel Event Alert | Issue 28: Infection Control-related Sentinel Events
- 2003
- Alert
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 52: Preventing Infection from the Misuse of Vials
- 2014
- Alert
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission
Sentinel Event Alert – Addendum | Issue 20: Exposure to Creutzfeldt-Jakob Disease
- 2013
- Alert
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Some Good News About CLABSI, and How to Make it Even Better (The View from The Joint Commission, April 29, 2014)
- 2014
- Blog
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- The Joint Commission

Speak Up™ | 5 Things You Can Do to Prevent Infection
- 2012
- Brochure, Poster
- [http://bit.ly/1gQyOQJ](http://bit.ly/1gQyOQJ)
- Fee-Based
- All Accreditation Programs/Settings
- SKU# SPKBRIC
- The Joint Commission, Joint Commission Resources

Speak Up™ | Antibiotics: Know the Facts
- 2015
- Podcast, Poster, Video
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Prevent the Spread of Infection
- 2014
- Video, Podcast, Brochure
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Spotlight on Success: Implementing Nurse-Driven Protocols to Reduce CAUTIs (The Source, Apr 2013)
- 2013
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# FR1012, SKU# TS0413
- Joint Commission Resources, Joint Commission International, The Joint Commission

Spotlight on Success: Mission Hospital Transforms Challenging Survey into a Patient Safety Victory (The Source, Oct 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS1015
- Joint Commission Resources

Standard IC.02.04.01 Influenza Vaccination for Licensed Independent Practitioners and Staff (HAP, CAH, LTC)
- 2011
- Presentation Slide Presentation
- Accessible to All
- Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

Standards BoosterPak™ for High-Level Disinfection (HLD) and Sterilization
- 2015
- E-Resource
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- Critical Access Hospital, Hospital
- The Joint Commission
Standards Interpretation FAQs | Environment of Care (EC): Medical Equipment – Sharps/Needle Boxes Risk Assessment
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Infection Prevention and Control (IC): Contact Precautions – Gowns
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
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Standards Interpretation FAQs | Infection Prevention and Control (IC): Endotracheal Tubes – Clean, Disinfect and Store
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
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Standards Interpretation FAQs | Infection Prevention and Control (IC): Laryngoscopes Blades and Handles – How to clean, disinfect and store these device
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Standards Interpretation FAQs | Infection Prevention and Control (IC): Laundering – Guidelines For Surgical Scrubs or other Surgical/Procedural Attire Modify | April 11, 2016
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► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Infection Prevention and Control (IC): Licensed Independent Practitioners – Health Screening Requirements
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► http://bit.ly/1lzisNI
► Accessible to All
► Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | Infection Prevention and Control (IC): Offsite Interpretive Reading Providers – Applicability of Infection Control Standards
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital
► The Joint Commission
### Standards Interpretation FAQs | Infection Prevention and Control (IC): Self-Contained High Level Disinfection Units – Semi-Critical Devices
- **2016**
- **FAQ**
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Catheter-Associated Urinary Tract Infection (CAUTI) – Surveillance
- **2016**
- **FAQ**
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): CDC or WHO – Artificial Nails
- **2016**
- **FAQ**
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Central Line Associated Bloodstream Infections (CLABSI) – Documentation
- **2016**
- **FAQ**
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Central Line Associated Bloodstream Infections (CLABSI) – Whole House Surveillance
- **2016**
- **FAQ**
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – Alcohol-based Hand Products
- **2016**
- **FAQ**
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – CDC and WHO Web Sites
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – CDC or WHO – Categories for Recommendation Implementation

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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – CDC or WHO – Choosing Guidelines

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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – CDC or WHO – Nutrition Services

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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – Corridor Dispensers of Alcohol-based Hand Products

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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – Monitoring

► 2016
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► The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – Physical Care

► 2016
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► Accessible to All
► Ambulatory Health Care, Behavioral Health Care
► The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Methicillin Resistant Staphylococcus (MRSA) – Screening

► 2016
► FAQ
► http://bit.ly/1lziSNi
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Multiple Drug-resistant Organism – Surveillance

► 2016
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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Pressure Ulcer – Decubitus Ulcers vs. Pressure Ulcers
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- FAQ
- Accessible to All
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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Pressure Ulcer – Prevention Actions
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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Pressure Ulcer – Risk Assessment
- 2016
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- Accessible to All
- Nursing Care Centers
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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Surgical Site Infections (SSI) – Surveillance
- 2016
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- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

### “Stopping Infection Is In Our Hands” Buttons – Packs of 10 (English)
- 2008
- Buttons

### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Surgical Site Infections (SSI) – Surveillance
- Fee-Based
- All Accreditation Programs/Settings
- SKU# HHB08
- Joint Commission Resources, Joint Commission International

### Strategies for Improving Health Care Personnel Influenza Vaccination Rates
- 2012
- Chart
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Strategies for Improving Rapid Influenza Testing – Infographic
- 2013
- Poster
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Strategies for Improving Rapid Influenza Testing and Treatment in Ambulatory Settings (SIRAS)
- 2014
- Online Course
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission

### Superbug reveals challenges with high-level disinfection (*Quick Safety!* – Issue 11, Mar 2015)
- 2015
- Newsletter
- Accessible to All
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- The Joint Commission
Surgical Site Infections
► 2010
► Web Portal Home Page
► http://bit.ly/1nJTbZL
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► Center for Transforming Health Care

Sustaining and Spreading Improvement in Hand Hygiene Compliance (Journal on Quality and Patient Safety, Jan 2015)
► 2015
► Periodical Article
► Fee-Based (via Elsevier)
► All Accreditation Programs/Settings
► Joint Commission Resources

Tackling Surgical Site Infections
► 2010
► Video
► http://bit.ly/1iWknYm
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Take 5 with The Joint Commission | Free Guide for NPSG on Preventing Surgical Site Infections
► 2013
► Podcast
► http://bit.ly/1nAxv14
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Take 5 with The Joint Commission | Managing Risk During Transition to New ISO Tubing Connector Standards
► 2014
► Podcast

Take 5 with The Joint Commission | Antibiotics—Know the Facts
► 2015
► Podcast
► http://bit.ly/1nAxv14
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Take 5 with The Joint Commission | Avoid a Return Trip to the Hospital
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► Podcast
► http://bit.ly/1nAxv14
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Take 5 with The Joint Commission | Confronting Infection Prevention and Control
► 2014
► Podcast
► http://bit.ly/1nAxv14
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Take 5 with The Joint Commission | Influenza Vaccination of Health Care Personnel
► 2014
► Podcast
► http://bit.ly/1nAxv14
► Accessible to All
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► The Joint Commission
Take 5 with The Joint Commission | New TQ hand hygiene compliance data says it all
► 2013
► Podcast
► http://bit.ly/1nAxv4
► Accessible to All
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► The Joint Commission

Take 5 with The Joint Commission | On Rapid Influenza Testing
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► Podcast
► http://bit.ly/1nAxv4
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Take 5 with The Joint Commission | Removing treatment barriers for patients with sepsis
► 2014
► Podcast
► http://bit.ly/1nAxv4
► Accessible to All
► Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
► The Joint Commission

Take 5 with The Joint Commission | The Contagious Patient
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► http://bit.ly/1nAxv4
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Take That Back: How to handle medical device recalls (Environment of Care News, Jun 2015)
► 2015
► Periodical Article
► http://bit.ly/1NAJH3R
► Fee-Based (via subscription)
► All Accreditation Programs/Settings
► SKU# ECN0615
► Joint Commission Resources

Targeted Solutions Tool®: Hand Hygiene
► 2009
► E-Resource
► Joint Commission Connect™ (customer extranet)
► Complimentary to Customers
► All Accreditation Programs/Settings
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Tdap Vaccination Strategies for Adolescents and Adults, Including Health Care Personnel: Strategies from Research and Practice
- 2011
  - Monograph
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Teleconference on Behavioral Health Care Standard IC.02.04.01
- 2011
  - Slide Presentation
  - http://bit.ly/1nO7uH4
  - Accessible to All
  - Behavioral Health Care
  - The Joint Commission

The APIC/JCR Infection Prevention and Control Workbook, Third Edition
- 2017
  - E-Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBICSA16, ISBN# 9781599409450
  - Joint Commission Resources

The APIC/JCR Infection Prevention and Control Workbook, Third Edition
- 2017
  - Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# ICSA16, ISBN# 9781599409443
  - Joint Commission Resources

Teleconference on Standard IC.02.04.01 (Non-Acute) Non-Acute Programs
- 2011
  - Slide Presentation
  - http://bit.ly/1PDi3a3
  - Accessible to All

Ambulatory Health Care, Behavioral Health Care, Home Care, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

The Infection Prevention and HAI Portal
- Web Portal Home Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

The Joint Commission’s Implementation Guide for NPSG.07.05.01 on Surgical Site Infections
- 2013
  - E-Book
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

The Joint Commission Big Book of Checklists
- 2016
  - E-Book
  - http://bit.ly/2hP0drj
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBJCCHK16, ISBN# 978-1-59940-940-5
  - Joint Commission Resources

The Joint Commission Big Book of Checklists
- 2016
  - Soft-Cover Book
  - http://bit.ly/2hP0drj
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# JCCHK16, ISBN# 978-1-59940-939-9
  - Joint Commission Resources
- 2016
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS1016
- Joint Commission Resources

### The Sepsis Early Recognition and Response Initiative (SERRI) (*Journal on Quality and Patient Safety*, Mar 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0316
- Joint Commission Resources

### Top News | CDC: Improve Water Management to Prevent Legionnaires’ Outbreaks (*Environment of Care News*, Jul 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# ECN0716
- Joint Commission Resources

- 2014
- Periodical Article
- Fee-Based (via subscription)
- Office-Based Surgery Centers
- SKU# TS1014
- Joint Commission Resources

### Training for a Pandemic: How OSF HealthCare used emergency preparedness principles to boost vaccination rates (*Environment of Care News*, Dec 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN1214
- Joint Commission Resources

### Troubled Waters: Managing hospital risks associated with an interrupted or contaminated water supply (*Environment of Care News*, Nov 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# ECN1115
- Joint Commission Resources

### Using Information Technology to Improve Adult Immunization: Delivery in an Integrated Urban Health System (*Journal on Quality and Patient Safety*, Jan 2012)
- 2012
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# FR1043, SKU# JQPS0116
- Joint Commission Resources
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<td>Bloodstream Infections and Its Implications for Health Care Reform</td>
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<td>What hurts your patients can also hurt your staff (Leadership Blog,</td>
<td>2013</td>
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<td><a href="http://bit.ly/20TF1M4">http://bit.ly/20TF1M4</a></td>
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<td>(Environment of Care News, Apr 2015)</td>
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From medical test mistakes to proficiency testing to quality systems assessments (QSA), laboratory testing activities are under the microscope. The listed links in this section take you to resources—such as periodical articles on lab tracers—that will help clarify the issues and suggest strategies for improvement.

**KEY**

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<th>Resource name</th>
<th>Year published</th>
<th>Type of resource</th>
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<th>Applicable accreditation programs/settings</th>
<th>Identifier for ordering or referencing</th>
<th>Source of content</th>
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### 2017 Comprehensive Accreditation Manual for Laboratory and Point-of-Care Testing (CAMLAB)
- 2017
- E-dition
- Joint Commission Connect™ (customer extranet) Complimentary to Customers
- Laboratory
- Joint Commission Resources

### 2017 Comprehensive Accreditation Manual for Laboratory and Point-of-Care Testing (CAMLAB)
- 2017
- Spiral-Bound Book
- Fee-Based
- Laboratory
- SKU# CLSM17, ISBN# 9781599409542
- Joint Commission Resources

### California and the Gold Seal – Improving Lab Quality Together: Oct 4, 2016
- 2016
- Webinar
- [http://bit.ly/2h5KwI0](http://bit.ly/2h5KwI0)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### EC Mock Tracer Scenario I Laboratory Safety Tracer (Environment of Care News, Jul 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Laboratory
- SKU# ECN0716
- Joint Commission Resources

### Ensuring the Safety and Maintenance of Laboratory Equipment: Addressing the top three standard EC.02.04.03 violations (Environment of Care News, May 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Laboratory
- SKU# ECN0517
- Joint Commission Resources

### 5 Sure-Fire Methods I Complying with QSA.02.08.01 for Labs (The Source, Sep 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Laboratory
- SKU# TS0916
- Joint Commission Resources
5 Sure-Fire Methods | Complying with WT.03.01.01 for Ambulatory Care and Office-Based Surgery Practices (The Source, Jul 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Care, Laboratory, Office-Based Surgery Practices
  - SKU# TS0715
  - Joint Commission Resources

5 Sure-Fire Methods | Complying with Standard HR.01.06.01 for Laboratories (The Source, Jul 2016)
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Laboratory
  - SKU# TS0716
  - Joint Commission Resources

5 Sure-Fire Methods | Ensuring Complete and Accurate Laboratory Reports (The Source, Sep 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Laboratory
  - SKU# TS0915
  - Joint Commission Resources

5 Sure-Fire Methods | Maintaining Records for Waived Testing (The Source, Apr 2014)
- 2014
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
  - SKU# TS0414
  - Joint Commission Resources

5 Sure-Fire Methods | Performing Calibration Verification in Labs (QSA.02.03.01) (The Source, Mar 2014)
- 2014
  - Periodical Article
  - Fee-Based (via subscription)
  - Laboratory
  - SKU# TS0314
  - Joint Commission Resources

5 Sure-Fire Methods | Proficiency Testing in a Laboratory (The Source, Nov 2014)
- 2014
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**Tracer Methodology 101 | Proficiency Testing in Hospital Laboratories (The Source, May 2017)**

| 2017                   | Periodical Article                                                            |
|                       | Fee-Based (via subscription)                                                  |
|                       | Laboratory                                                                    |
|                       | SKU# TS0517                                                                   |
|                       | Joint Commission Resources                                                    |
Using Lean-Six Sigma to Reduce Hemolysis in the Emergency Care Center in a Collaborative Quality Improvement Project with the Hospital Laboratory (Journal on Quality and Patient Safety, Mar 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Laboratory, Hospital
- SKU# JQPS0315
- Joint Commission Resources

Your Lab and Ebola: What you need to know from the CDC and The Joint Commission

- 2015
- Webinar
- Accessible to All
- Laboratory
- The Joint Commission
Performance improvement uses performance measurement to determine what needs improvement and whether it is sustained. Dozens of periodical articles as well as books and multimedia are among the resources listed in this section that address the role of performance measurement in improving quality and patient safety.

### KEY

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<td>A Gap Analysis Needs Assessment Tool to Drive a Care Delivery and Research Agenda for Integration of Care and Sharing of Best Practices Across a Health System (Journal on Quality and Patient Safety, Jan 2017)</td>
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- 2017
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- SKU# JQPS0417
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Challenges to Meeting Access and Continuity Performance Measures in a Large Hospital-Based Primary Care Clinic Implementing the Patient (*Journal on Quality and Patient Safety*, Sep 2016)
- 2016
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CJCP® Education Module | Performance Improvement: The Accreditation Manager’s Role
- 2017
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CJCP® Exam Preparation Workbook, 3rd Edition
- 2017
- E-Book
- Fee-Based
- Hospitals
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- 2015
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The complex process of credentialing and privileging practitioners is difficult for many organizations. This and other responsibilities of the medical staff—as well as the crucial role of physicians as leaders—are addressed in the myriad resources listed in this section. A web portal, For Physicians, is included, as are BoosterPaks™ on related standards.

### KEY

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The Who, What, When and Where’s of Credentialing and Privileging
- 2016
- Booklet
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Tracer Methodology 101 | Competence Assessment Tracer in a Hospital (*The Source*, Jan 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0115
- Joint Commission Resources

- 2016
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS1116
- Joint Commission Resources

Using OPPE as a performance improvement tool (*Leadership Blog*, Feb 5, 2014)
- 2014
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Medication management is comprised of a complex system of processes focused on an overall goal of medication safety. The linked resources in this section—from brochures to videos to alerts on related sentinel events—are useful for physicians, nurses, and pharmacists working with patients and their families toward that goal.

- **2016**
- **Webinar**
- **Fee-Based**
- Critical Access Hospital, Hospital
- SKU# JCRQSN4557
- JCRQSN

### 2017 Medication Management Webinar Series
- **2017**
- **Webinar Series**
- **Fee-Based**
- All Accreditation Programs/Settings
- SKU# WEB17MM
- Joint Commission Resources

### A Clinical Practice Agreement Between Pharmacists and Surgeons Streamlines Medication Management *(Journal on Quality and Patient Safety, Jul 2014)*
- **2014**
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0714
- Joint Commission Resources

### A Medical Resident–Pharmacist Collaboration Improves the Rate of Medication Reconciliation Verification at Discharge *(Journal on Quality and Patient Safety, Oct 2015)*
- **2015**
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQP1015
- Joint Commission Resources

### A Medication-Based Trigger Tool to Identify Adverse Events in Pediatric Anesthesiology *(Journal on Quality and Patient Safety, Jul 2014)*
- **2014**
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
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A Novel Design for Drug-Drug Interaction Alerts Improves Prescribing Efficiency (Journal on Quality and Patient Safety, Sep 2015)
- 2015
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  - SKU# JQPS0915
  - Joint Commission Resources

Addressing Medication Management Challenges within Home Infusion: Nov 29, 2012
- 2012
  - Webinar, Slide Presentation
  - Accessible to All
  - Home Care
  - The Joint Commission

- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0815
  - Joint Commission Resources

Ambulatory Medication Reconciliation: Using a Collaborative Approach to Process Improvement at an Academic Medical Center (Journal on Quality and Patient Safety, Apr 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care
  - SKU# JQPS0416
  - Joint Commission Resources

Antibiotic Stewardship Program Protects Patients: Barnes-Jewish Hospital Revamps Program (The Joint Commission Perspectives on Patient Safety, Jan 2010)
- 2010
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# PPS0110
  - Joint Commission Resources

Antibiotics for the Common Cold (Viral Upper Respiratory Infections): Donne E. Sweet, M.D., AAHIVS, MACP, American College of Physicians
- 2012
  - Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Antimicrobial Stewardship Toolkit
- 2012
  - Toolkit
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1007
  - Joint Commission Resources, Joint Commission International, The Joint Commission

- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
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Averting Drug Diversion: How to recognize and prevent medication theft by staff (Environment of Care News, Aug 2015)
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Center for Transforming Health Care: Collaborative Project Delivers Safe and Effective Methods for Insulin Use (The Source, Apr 2015)
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Debunking Pain Standards Myths: Apr 22, 2016
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Editorial | Bar-Coded Medication Administration Brings Trade-Offs Even with Humane Automation and Lean Approaches (Journal on Quality and Patient Safety, Aug 2014)
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Exploring How to Better Measure and Improve the Quality of Medication Reconciliation (Journal on Quality and Patient Safety, May 2017)
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5 Sure-Fire Methods | Clear and Accurate Medication Orders (The Source, May 2017)
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  - Fee-Based (via subscription)
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5 Sure-Fire Methods | Complying with Standard MM.01.01.03 (The Source, May 2014)
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Impact of a Reengineered Electronic Error-Reporting System on Medication Event Reporting and Care Process Improvements at an Urban Medical Center (Journal on Quality and Patient Safety, Sep 2014)
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Implementing Computerized Provider Order Entry in Acute Care Hospitals in the United States Could Generate Substantial Savings to Society (Journal on Quality and Patient Safety, Aug 2015)
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Improving Transitions of Care for Hospitalized Patients on Warfarin (Journal on Quality and Patient Safety, Sep 2016)
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Lines Crossed: Preventing Medication Errors Involving Multiple IVs (The Source, May 2014)
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Medication Event Huddles: A Tool for Reducing Adverse Drug Events (Journal on Quality and Patient Safety, Jan 2014)
- 2014
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- SKU# TS0314
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Menacing Meds: How to safely manage hazardous drugs in the health care environment (*Environment of Care News*, Mar 2014)

- 2014
- Periodical Article
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Monitoring the Harm Associated with Use of Anticoagulants in Pediatric Populations Through Trigger-Based Automated Adverse-Event Detection (*Journal on Quality and Patient Safety*, Mar 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
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- SKU# JQPS0415
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NAN Alert: ‘occasional instances’ of medication leaking from 10 mL BD syringes

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- Accessible to All
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- 2015
- Newsletter
- Accessible to All
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Northport Veterans Affairs Medical Center: Journey to Improve Medication Safety (*The Source*, May 2014)

- 2014
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- Fee-Based (via subscription)
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- 2015
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Perspectives on Patient Safety | Drugs for Cardiovascular Disease and Cholesterol Are Most Prescribed in United States (*The Source*, Jul 2014)

- 2014
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- SKU# TS0814
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Recommendations and Low-Technology Safety Solutions Following Neuromuscular Blocking Agent Incidents (*Journal on Quality and Patient Safety*, Feb 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0216
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Review of Nonformulary Medication Approvals in an Academic Medical Center (*Journal on Quality and Patient Safety*, Feb 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
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Sample Medications: Are You Doing It Right? Compliance With the New Joint Commission Requirements
- 2008
  - Webinar
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Sentinel Event Alert | Issue 11: High-alert medications and patient safety
- 1999
  - Alert
  - Accessible to All
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- 2001
  - Alert
  - Accessible to All
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- **2005**
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### Speak Up™ | Help Avoid Mistakes With Your Medicine (Pack of 3)
- **2005**
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### Speak Up™ | Help Avoid Mistakes With Your Medicine, Spanish (Pack of 100)
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- **2011**
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- Accessible to All
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### Spotlight on Success | Christiana Care Visiting Nurse Association (The Source, Mar 2014)
- **2014**
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### Standards BoosterPak™ for Safe Medication Storage
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### Tracing the Environment of Care | Security of radioactive material: A sample mock tracer you can use (Environment of Care News, Nov 2014)
- 2014
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### Transcription translates to patient risk (Quick Safety! – Issue 12, Apr 2015)
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### Transitions of care: Managing Medications (Quick Safety! – Issue 26, Aug 2016)
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Using Lean “Automation with a Human Touch” to Improve Medication Safety: A Step Closer to the “Perfect Dose” (Journal on Quality and Patient Safety, Aug 2014)

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Nurses account for the largest percentage of health care staff, and nurse executives are largely accountable for training, supervising, coordinating, and serving as leaders of that work force. Resources listed in this section include various periodical articles that explore nurses’ central and critical role in health care.

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National Quality Forum (NQF) Endorsed Nursing-Sensitive Care Performance Measures

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Spotlight on Success | Christiana Care Visiting Nurse Association (*The Source*, Mar 2014)

- 2014
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Spotlight on Success: Implementing Nurse-Driven Protocols to Reduce CAUTIs

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Sharing information in a clear, meaningful way is central to productive communications between health care organizations and patients and their families. Information about patient rights and responsibilities must be part of that communications. The numerous videos, podcasts, and brochures listed in this section can help to improve and maintain those important communications interactions.

**A Clinical Pathway for Guardianship at Dartmouth-Hitchcock Medical Center** *(Journal on Quality and Patient Safety, Sep 2014)*
- Year published: 2014
- Type of resource: Periodical Article
- Link: http://bit.ly/2gYEJJe
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU#: JQP0914
- Joint Commission Resources

**A Tweet in Time: How two hospitals used social media to instantly update communicators and the community after a fertilizer factory explosion** *(Environment of Care News, Feb 2014)*
- Year published: 2014
- Type of resource: Periodical Article
- Link: http://bit.ly/1NAJH3R
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU#: ECN0214
- Joint Commission Resources

**Advancing Effective Communication, Cultural Competence, and Patient-and Family-Centered Care** *(LGBT) Community*
- Year published: 2014
- Type of resource: Monograph
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Advancing Effective Communication, Cultural Competence, and Patient- and Family-Centered Care** *(A Roadmap for Hospitals)*
- Year published: 2014
- Type of resource: Monograph
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Advancing patient-provider communication and activating patients** *(Quick Safety! — Issue 29, Nov 2016)*
- Year published: 2016
- Type of resource: Newsletter
- Link: http://bit.ly/2gWpXOt
- Accessible to All
- All Accreditation Programs/Settings
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### Ask Every Patient: REAL Training Module
- 2016
- Online Resource
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# AEH2016
- America’s Essential Hospitals

### Attributes of a Health Literate Organization
- 2012
- E-Resource
- Accessible to All
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- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0415
- Joint Commission Resources

### Busting the Myths about Engaging Patients and Families in Patient Safety
- 2016
- Report
- Accessible to All
- All Accreditation Programs/Settings
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### CMS: Complying with the CMS Conditions of Participation (CoP): Patient Rights (Jun 22, 2017)
- 2017
- Webinar
- Fee-Based
  - Critical Access Hospital, Hospital, Nursing Care Centers
  - JCRQSN 0617
  - JCRQSN

### Complying with CMS Requirements: Effectively Resolve Patient Complaints (*The Source*, Dec 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
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- Fee-Based (via Elsevier)
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Crosswalk of Joint Commission Ambulatory Program and the National CLAS Standards

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Crosswalk of Joint Commission Hospital Program and the National CLAS Standards

- 2014
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- 2012
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  - Fee-Based
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  - SKU# CSB12, ISBN# 978-1-59940-421-9
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Development of a Web-Based Surgical Booking and Informed Consent System to Reduce the Potential for Error and Improve Communication (Journal on Quality and Patient Safety, Mar 2014)

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  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
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Doing Right by Our Patients When Things Go Wrong in the Ambulatory Setting (Journal on Quality and Patient Safety, Feb 2014)

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  - SKU# JQPS0214
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Editorial | Improving Guardianship Processes for Unrepresented Adult Patients Who Lack Decisional Capacity: An Ethical and Institutional Imperative (Journal on Quality and Patient Safety, Sep 2014)

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  - Periodical Article
  - Fee-Based (via Elsevier)
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  - SKU# JQPS0914
  - Joint Commission Resources

Educating Patients About Surgical Site Infections: Complying with NPSG.07.05.01 (The Joint Commission Perspectives on Patient Safety, Dec 2010)

- 2010
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital, Office-Based Surgery
  - SKU# FR1040, SKU# PPS1210
  - Joint Commission Resources, The Joint Commission


- 2015
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  - Web Portal Home Page
  - http://bit.ly/1PVx5Uj
  - Accessible to All
  - All Accreditation Programs/Settings
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Implementing Routine Health Literacy Assessment in Hospital and Primary Care Patients (Journal on Quality and Patient Safety, Feb 2014)
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  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0214
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Implicit bias in health care (Quick Safety! – Issue 23, Apr 2016)
- 2016
  - Newsletter
  - Accessible to All

Improving Patient Perception of Care: Apr 12, 2016
- 2016
  - Webinar, Slide Presentation
  - Accessible to All
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Informed consent: More than getting a signature (Quick Safety! – Issue 21, Feb 2016)
- 2016
  - Newsletter
  - http://bit.ly/1QaX54w
  - Accessible to All
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Inviting Families to Participate in Care: A Family Involvement Menu (Journal on Quality and Patient Safety, Jan 2015)
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One Size Does Not Fit All: Meeting the Health Care Needs of Diverse Populations
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Other Speak Up™ Materials [printed materials]
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R³ Report – Issue 1: Patient-centered communication: Patient-centered communication standards for hospitals
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► Accessible to All
► Critical Access Hospital, Hospital
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Setting the Bar Higher for Patient Engagement: Are You Activating Your Patients?
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► Accessible to All
► Critical Access Hospitals, Hospitals
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- 2016
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The Ask Me to Explain Campaign: A 90-Day Intervention to Promote Patient and Family Involvement in Care in a Pediatric Emergency Department (Journal on Quality and Patient Safety, Jun 2016)
- 2016
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- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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The Family Caregiver Activation in Transitions (FCAT) Tool: A New Measure of Family Caregiver Self-Efficacy (Journal on Quality and Patient Safety, Nov 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
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The Impact of Health Literacy on Patient Safety (The Source, Dec 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
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- SKU# TS1216
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The Language Services Documentation Tool: Documenting How Patient Language Needs Were Met During Clinical Encounters (Journal on Quality and Patient Safety, Nov 2014)
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Tracer Methodology 101 | Effective Care for Transgender Patients (The Source, Dec 2016)
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- Periodical Article
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Transcription translates to patient risk (Quick Safety! – Issue 12, Apr 2015)
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- Accessible to All
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Transitions of care: Engaging patients and families (Quick Safety! – Issue 18, Nov 2015)
- 2015
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- Accessible to All
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What Did the Doctor Say?: Improving Health Literacy to Protect Patient Safety
- 2007
- White Paper
- http://bit.ly/1Qb115c
- Accessible to All
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All systems in a health care organization should be focused on patient-centered care to reduce harm, using proactive methods to improve quality and safety processes. Such efforts are best done within a culture of safety that encourages learning from mistakes. This is part of the journey toward zero harm to patients through high reliability in health care. Resources listed in this section include books, videos, reports, periodical articles, and the High Reliability web portal.

**A Qualitative Analysis of Physician Perspectives on Missed and Delayed Outpatient Diagnosis: The Focus on System-Related Factors (Journal on Quality and Patient Safety, Oct 2014)**
- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Office-Based Surgery Practices
- SKU# JQPS1014
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**A Simple Tool to Improve High Reliability (Leading Hospital Improvement Blog, Jun 2, 2017)**
- 2017
- Blog
- Accessible to All
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**A Tool for the Concise Analysis of Patient Safety Incidents (Journal on Quality and Patient Safety, Jan 2016)**
- 2016
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**Achieving Health Equity: A Guide for Health Care Organizations**
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**Achieving Zero Harm: The Joint Commission’s First Patient Safety Officer Shares His Insights – A Q&A with Ronald Wyatt, MD (The Source, Sep 2016)**
- 2016
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Delayed Workup of Rectal Bleeding in Adult Primary Care: Examining Process-of-Care Failures (Journal on Quality and Patient Safety, Jan 2017)

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Deployment of Rapid Response Teams by 31 Hospitals in a Statewide Collaborative (Journal on Quality and Patient Safety, Apr 2015)

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Development of “SWARM” as a Model for High Reliability, Rapid Problem Solving, and Institutional Learning (Journal on Quality and Patient Safety, Nov 2015)

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- 2012
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- http://bit.ly/1Ek2nzA
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*The Source*, Apr 2015
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*Journal on Quality and Patient Safety*, Nov 2015
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*Journal on Quality and Patient Safety*, Sep 2016
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- 2016
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Patient Safety First . . . a California Partnership for Health (Journal on Quality and Patient Safety, May 2014)

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R³ Report, Issue 7 – Eating disorders standards for Behavioral Health Care
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Resilience and Resilience Engineering in Health Care (Journal on Quality and Patient Safety, Aug 2014)
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Sentinel Event Policy Augmented: The Joint Commission recently updated its Sentinel Event Policy; here’s what you need to know ([Environment of Care News](http://bit.ly/1h0HsER), Jan 2015)
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Strategies for Conducting a Proactive Risk Assessment (The Source, Aug 2014)

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“SWARMing” to Improve Patient Care: A Novel Approach to Root Cause Analysis (Journal on Quality and Patient Safety, Nov 2015)

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| Patient Safety, Mar 2014)                                    |
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| SKU# JQPS0314                                                 |
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| The Ongoing Quality Improvement Journey: Next Stop, High      |
| Reliability, Health Affairs, April 2011                      |
| Podcast                                                      |
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| The Only Constant is CHANGE. So Let’s Facilitate Change!      |
| (Ambulatory Buzz, Aug 2, 2016)                                |
| 2016                                                          |
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| The Safe Day Call: Reducing Silos in Health Care Through     |
| Frontline Risk Assessment (Journal on Quality and Patient    |
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Transforming Health Care Into a High Reliability Industry
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Uptake and Utilization of Practice Guidelines in Hospitals in the United States: the Case of Routine Episiotomy (Journal on Quality and Patient Safety, Jan 2017)
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Using a Quantitative Risk Register to Promote Learning from a Patient Safety Reporting System (Journal on Quality and Patient Safety, Feb 2015)
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Resources listed in this section encompass all active Joint Commission sentinel event alerts, as well as related resources, such as videos. Numerous topics are represented, including opioids, clinical alarms, suicide, health care worker fatigue, misuse of vials, and tubing misconnections.

### KEY

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### Assisted and Unassisted Falls: Different Events, Different Outcomes, Different Implications for Quality of Hospital Care (Journal on Quality and Patient Safety, Aug 2014)
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Care of Psychiatric Patients Boarded in Eds (Quick Safety! – Issue 1, Apr 2014)
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CJCP® Certification Joint Commission Professional™ | Focus on the “Sentinel Events” Chapter (The Source, Mar 2015)
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Creating a Safety Culture
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Development of a Professionalism Committee Approach to Address Unprofessional Medical Staff Behavior at an Academic Medical Center (Journal on Quality and Patient Safety, Apr 2014)
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Diagnosing and Treating “Alarm Fatigue”: Pragmatic and Evidence-Based Approaches Needed (Journal on Quality and Patient Safety, Jul 2016)
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Effective Leadership: Building a Strong Safety Culture in Your Hospital (The Source, Jun 2014)
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5 Sure-Fire Methods | Complying with the Revised NPSG.15.02.01 for Home Care (The Source, Jan 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Home Care
  - SKU# TS0115
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Home Oxygen Therapy: Complying with NPSG.15.02.01 (Perspectives on Patient Safety, Oct 2010)
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## Safe Health IT Infographic
- 2015
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- 2002
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### Sentinel Event Alert | Issue 26: Delays in Treatment
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### Sentinel Event Alert | Issue 27: Bed Rail-Related Entrapment Deaths
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- 2010
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► 2016
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- The Joint Commission

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- 2009
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- All Accreditation Programs/Settings
- Center for Transforming Health Care

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- SKU# TS0915
- Joint Commission Resources

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- Joint Commission Resources

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- Accessible to All
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- SKU# FR1010, SKU# ECN1210
- Joint Commission Resources

Why Organizations Self Report Sentinel Events to The Joint Commission (Perspectives, Sep 2014)

- 2014
- Periodical Article
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- Joint Commission Resources, The Joint Commission
The core content offered by The Joint Commission are the standards that health care organizations strive to meet to ensure quality and safe patient care. This section lists resources focused on standards compliance, such as the standards manuals, tracer books, and periodical articles on compliance strategies, as well as resources for survey readiness.

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- **Webinar**
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- **The Joint Commission**

## Accreditation Basics: What you Always wanted to Know: June 19, 2017
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- **The Joint Commission**

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Ambulatory Care Accreditation Essentials: May 9-10, 2017
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CJCP® Education Module | Environment of Care

- 2017
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CJCP® Education Module | Focus on Patient Safety

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CJCP® Education Module | Leadership: The Foundation of Quality and Safety

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CJCP® Education Module | Medical Staff and the Accreditation Professional

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CJCP® Education Module | 9-Module Education Set

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| CJCP® Certification Joint Commission Professional™ | Focus on the “Nursing” Chapter (*The Source*, Dec 2014) |
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| 2014 ➤ Periodical Article ➤ [http://bit.ly/1KmUIFe](http://bit.ly/1KmUIFe) ➤ Fee-Based (via subscription) ➤ Hospital ➤ SKU# TS1214 ➤ Joint Commission Resources |

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| CJCP® Certification Joint Commission Professional™ | Focus on the “Sentinel Events” Chapter (*The Source*, Mar 2015) |
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Clarifications and Expectations | EC Dashboard Keeps Compliance Front and Center: Step-by-step tips for creating and using valuable dashboard tools (Environment of Care News, Feb 2015; Perspectives, Feb 2015)
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Clarifications and Expectations | How to Plan for Emergency Utility System Disruptions EC.02.05.01, EPs 8-13 and 16 (Environment of Care News, Aug 2015; Perspectives, Aug 2015)
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Clarifications and Expectations | Implementing a Robust Equipment Maintenance Program: CMS and The Joint Commission align expectations for alternate maintenance frequencies (Environment of Care News, May 2014; Perspectives, May 2014)
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  ► SKU# ECN0514
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Clarifications and Expectations | Maintaining Automatic Sprinkler Systems: Progressing further into EC.02.03.05 (Environment of Care News, Jun 2014; Perspectives, Jun 2014)

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- SKU# ECN0515
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Clinical Practical Guidelines: Closing the Gap between Theory and Practice

- 2016
- White Paper
- Accessible to All
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- Joint Commission International

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CMS Readiness Webinar Series
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Surgical mortality, surgical booking, surgical fires, retained foreign objects, surgical site infections, and Time Outs—all are covered in the resources listed in this section. Surgical safety has long been a priority for The Joint Commission, and the content here reflects that focus.

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- Hospitals, Ambulatory Care
- SKU#FR1019, SKU#JQPS0309
- Joint Commission Resources The Joint Commission
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Alert: Only You can Prevent Surgical Fires (*The Source*, Jul 2012)
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- 2015
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Benchmark | Saint Anthony’s Health Center Improves Performance on SCIP-9 (*The Source*, Apr 2015)
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- 2016
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# JCRQSN4562
- JCRQSN

Development of a Web-Based Surgical Booking and Informed Consent System to Reduce the Potential for Error and Improve Communication (*Journal on Quality and Patient Safety*, Mar 2014)
- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0314
- Joint Commission Resources
Editorial | Overhauling the Entire System of Care to Improve Cardiac Surgery Outcomes (Journal on Quality and Patient Safety, Feb 2015)

- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0215
  - Joint Commission Resources

Educating Patients About Surgical Site Infections: Complying with NPSG.07.05.01 (Perspectives on Patient Safety, Dec 2010)

- 2010
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital, Office-Based Surgery
  - SKU# FR1040, SKU# PSP1210
  - Joint Commission Resources, The Joint Commission


- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0515
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Factors Associated with Inpatient Thoracentesis Procedure Quality at University Hospitals (Journal on Quality and Patient Safety, Jan 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0116
  - Joint Commission Resources


- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0516
  - Joint Commission Resources

Introductions During Time-outs: Do Surgical Team Members Know One Another’s Names? (Journal on Quality and Patient Safety, Jun 2017)

- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0617
  - Joint Commission Resources

Joint Commission’s chief safety officer interviewed by ABC-7 about URFOs

- 2016
  - News Brief
  - Accessible to All
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - The Joint Commission

Journey to Top Performance: A Multipronged Quality Improvement Approach to Reducing Cardiac Surgery Mortality (Journal on Quality and Patient Safety, Feb 2015)

- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
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Medication Safety in the Operating Room: A Survey of Preparation Methods and Drug Concentration Consistencies in Children’s Hospitals in the United States (Journal on Quality and Patient Safety, Oct 2014)

- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1014
- Joint Commission Resources

Potential risks of robotic surgery (Quick Safety! – Issue 3, Jun 2014)

- 2014
- Newsletter
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Redesigning the Patient Observer Model to Achieve Increased Efficiency and Staff Engagement on a Surgical Trauma Inpatient Unit (Journal on Quality and Patient Safety, Feb 2016)

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
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- SKU# JQPS0216
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Reducing Cardiac Surgery Mortality (Journal on Quality and Patient Safety, Feb 2015)

- 2015
- Periodical Article
- Complimentary to Customers
- Critical Access Hospitals, Hospitals, Office-Based Surgery
- SKU# FR1047, SKU# JQPS0216
- Joint Commission Resources

Risks related to power morcellation in gynecologic surgery (Quick Safety! – Issue 8, Nov 2014)

- 2014
- Newsletter
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Environment of Care (EC): Operating Room – Temperature

- 2016
- FAQ
- Accessible to All
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- The Joint Commission

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- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Sedation and Anesthesia – Pre-Induction Assessment – Documentation

- 2016
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- The Joint Commission
Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Sedation and Anesthesia – Pre-Induction Assessment – Required Elements

- 2016
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- Accessible to All
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- 2016
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- Accessible to All
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Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Sedation and Anesthesia – Rescue Requirements

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- 2016
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- Accessible to All
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Strategies to prevent URFOs (Quick Safety! – Issue 20, Jan 2016)

- 2016
- Newsletter
- [http://bit.ly/1ol1J3C](http://bit.ly/1ol1J3C)
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
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Surgical Programs in the Veterans Health Administration Maintain Briefing and Debriefing Following Medical Team Training (Journal on Quality and Patient Safety, May 2014)

- 2014
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- Fee-Based (via Elsevier)
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- SKU# JQPS0514
- Joint Commission Resources

Sustainable, Effective Implementation of a Surgical Preprocedural Checklist: An “Attestation” Format for All Operating Team Members (Journal on Quality and Patient Safety, Jan 2014)

- 2014
- Periodical Article
- Fee-Based (via Elsevier)
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Targeted Solutions Tool® (TST®): Safe Surgery

- E-Resource
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- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0515
- Joint Commission Resources

Tracer Methodology 101 | Northport Veterans Affairs Medical Center Reviews Transplant Safety Using Tracers (The Source, Nov 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital, Office-Based Surgery Practice
- SKU# TS1115
- Joint Commission Resources

The Cutting Edge: Robot-Assisted Surgery is a Growing Field that Requires Standardization (The Source, Jul 2014)
- 2014
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital, Office-Based Surgery Practice
- SKU# TS0714
- Joint Commission Resources

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
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Protecting health care workers is an increasing area of concern, addressing workplace violence, injuries, infection prevention, security, and other hazards. The resources in this section highlight the range of pressing issues and include periodical articles in partnership with the Occupational Safety and Health Administration (OSHA).

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**Implementing Hospital Respiratory Protection Programs: Strategies from the Field**

- 2014
- Monograph
- [http://bit.ly/1KsS3h7](http://bit.ly/1KsS3h7)
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

**Improving Patient and Worker Safety**

- 2012
- Monograph
- Accessible To All
- All Accreditation Programs/Settings
- The Joint Commission

**Inpatient Workplaces Under the Microscope: OSHA expands hazards policy enforcement at hospitals, nursing homes, care centers, and residential care facilities (Environment of Care News, Jan 2016)**

- 2016
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN0116
- Joint Commission Resources

**OSHA Alliance**

- 2016
- Web Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission, Joint Commission Resources
OSHA & Worker Safety | Engineering Solutions to Workplace Violence: Prevent workplace violence via safety-enhancing design and equipment (Environment of Care News, Mar 2014)

► 2014
► Periodical Article
► Fee-Based (via subscription)
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► SKU# ECNO314
► Joint Commission Resources


► 2015
► Periodical Article
► Fee-Based (via subscription)
► All Accreditation Programs/Settings
► SKU# ECNO815
► Joint Commission Resources

OSHA & Worker Safety | Laser Beam Safety Scheme: Why your health care organization needs to implement an effective medical laser safety program (Environment of Care News, Feb 2015)

► 2015
► Periodical Article
► Fee-Based (via subscription)
► Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
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► 2015
► Periodical Article
► Fee-Based (via subscription)
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Preparing for Active Shooter Situations (Quick Safety! – Issue 4, Jul 2014)

► 2014, addendum 2017
► Newsletter
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Preventing Violent and Criminal Events (Quick Safety! – Issue 5, Aug 2014)

► 2014, addendum 2017
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► Accessible to All
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Sentinel Event Alert | Issue 45: Preventing Violence in the Health Care setting

► 2010, addendum 2017
► Alert
► Accessible to All
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Sentinel Event Alert | Issue 48: Health Care Worker Fatigue and Patient Safety

► 2011
► Alert
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Worker Safety (continued)

Take 5 with The Joint Commission | Workplace Violence
- 2016
- Podcast
- Accessible to All
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Teaming Up Against Workplace Violence (Leadership Blog, Oct 19, 2016)
- 2016
- Blog
  - http://bit.ly/2ev0aMO
- Accessible to All
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Transforming Health Care Into a High Reliability Industry
- 2014
- Video
  - http://bit.ly/1IWkNYm
- Accessible to All
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What hurts your patients can also hurt your staff (Leadership Blog, Nov 25, 2013)
- 2013
- Blog
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Workplace Violence in Healthcare – Joint Commission Blog Posts
- 2017
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Workplace Violence in Healthcare – Joint Commission Newsletters
- 2016
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  - http://bit.ly/2cmkWM1
- Accessible to All
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Workplace Violence in Healthcare – Joint Commission Research Resources
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- 2016
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  - http://bit.ly/2f3c5on
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Workplace Violence in Healthcare – Presentation Slides
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This collection of resources submitted from Joint Commission customers is a value-added tool for Joint Commission customers. It promotes health care quality and safety by providing accredited customers with excellent examples of real-life, fully implemented standards solutions from their peers.

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### Acute Pain Protocol

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### Acute Stroke Pathway

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### Addressing the Safety of Hospital Clinical Alarms: First Steps

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