The Joint Commission

Enterprise Content Library

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   Infection Control
   Laboratories
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   Surgical Safety
   Worker Safety
   Leading Practices Library

Current as of April 1, 2018 • Q2 2018

The Joint Commission

Joint Commission Center for Transforming Healthcare

Joint Commission Resources

Joint Commission International
The Joint Commission Mission

The mission of The Joint Commission is to continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value.

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For more information about The Joint Commission, please visit http://www.jointcommission.org.
**What is the INDEX?**
A list of links to current Joint Commission Enterprise content for customers, organized into topics

**Who developed the content listed in the INDEX?**
The Joint Commission, The Center for Transforming Health Care (CTH), Joint Commission Resources (JCR), and Joint Commission International (JCI)

**What types of resources are listed in the INDEX?**
Web pages, periodical articles, books, monographs, videos, webinars, podcasts, lessons, and more

**How often is the INDEX updated?**
Quarterly

**Can I link directly to content in the INDEX?**
Yes, whenever possible (except for content that’s fee-based)

**What information about the resources is provided in the INDEX?**
- Resource name
- Year published
- Type of resource
- Link
- Accessibility (accessible to all, fee-based, or complimentary to customers)
- Applicable accreditation programs/settings
- Identifier for ordering or referencing
- Source of content

**Can I search the INDEX?**
Yes, just like any pdf

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<th>What content does The Joint Commission offer to customers?</th>
<th>How can I find it?</th>
<th>Is there a list somewhere?</th>
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**Care Coordination & Transitions**

Quality, safe patient care depends on caregivers working together across shifts and health care settings. Resources listed in this section support hand-off communication and coordination of care with periodical articles, videos, and a book—plus the Transitions of Care portal and a Targeted Solutions Tool (TST®) from the Center for Transforming Healthcare.

**Certification Programs**

Certifications are earned by programs or services that may be based within or associated with a health care organization. These programs could be within the medical center or in the community. Certification programs resources listed in this section include those for Disease Specific Care, Palliative Care, Health Care Staffing Services, Integrated Care, Medication Compounding Perinatal Care, Primary Care Medical Homes, and Patient Blood Management.

**Diagnostic Imaging**

Diagnostic radiation is an effective tool that can save lives, but it’s use—and overuse—has risks for long-term damage, including cancer, burns, and other injuries. This section includes links to resources that outline diagnostic imaging risks for patients and providers, and an explanation of the recent Joint Commission standards and sentinel event alert on this topic.

**Emergency Management**

Whether it’s a tornado or a terrorist attack, all health care organizations need to be prepared for emergencies. In this section are links to a range of resources that address the four stages of emergency management (mitigation, preparation, response, recovery), including a book, an online course, and the Emergency Management web portal.
Facilities-EC & Life Safety  Providing a safe physical environment is vital to safe patient care and the safety of everyone in the health care setting. It involves managing medical equipment and utility systems, hazardous materials and waste, security, construction, and fire protection—including life safety (the use of building features as fire protection). Among the resources listed are the Physical Environment web portal, a webinar series, and numerous periodical articles.

Governance & Leadership  Every truly successful health care organization has an involved and committed leadership. This section provides links to resources—blogs and books, podcasts and periodical articles, webinars and white papers—that guide executive and physician leaders. One of these is the Physician Leader Monthly, a newsletter prepared by Joint Commission leadership.

Health IT & EHRs  Health information technology (IT), including the use of electronic health records (EHRs), is rapidly evolving, which presents new challenges—and opportunities—to health care organizations. Periodical articles detailing organization initiatives and resources related to the recent sentinel event alert on this topic are among the resources listed in this section.

Human Resources  The quality of a health care organization’s care, treatment, and services depends on its providers. Issues and processes surrounding qualification and competencies as well as staff orientation and training (including simulation) are addressed in the range of periodical articles listed as resources in this section.

Infection Control  In any health care setting, implementing infection control practices, including those for health care–associated (HAI) infections, is essential for ensuring the health and safety of patients as well staff, providers, and visitors. Links to an array of infection control resources are provided, such as a podcast series, the Infection Prevention and HAI web portal, and periodical articles on infection tracers.
Laboratories From medical test mistakes to proficiency testing to quality systems assessments (QSA), laboratory testing activities are under the microscope. The listed links in this section take you to resources such as periodical articles on lab tracers that will help clarify the issues and suggest strategies for improvement.

Measurement & Improvement Performance improvement uses performance measurement to determine what needs improvement and whether it is sustained. Dozens of periodical articles as well as books and multimedia are among the resources listed in this section that address the role of performance measurement in improving quality and patient safety.

Medical Staff & Physicians The complex process of credentialing and privileging practitioners is difficult for many organizations. This and other responsibilities of the medical staff—as well as the crucial role of physicians as leaders—are addressed in the myriad resources listed in this section. A web portal, For Physicians, is included, as are BoosterPaks™ on related standards.

Medication Safety Medication management is comprised of a complex system of processes focused on an overall goal of medication safety. The linked resources in this section—from brochures to videos to alerts on related sentinel events—are useful for physicians, nurses, and pharmacists working with patients and their families toward that goal.

Nursing & Nursing Leadership Nurses account for the largest percentage of health care staff, and nurse executives are largely accountable for training, supervising, coordinating, and serving as leaders of that work force. Resources listed in this section include various periodical articles that explore nurses’ central and critical role in health care.
**Patient Rights & Communication** Sharing information in a clear, meaningful way is central to productive communications between health care organizations and patients and their families. Information about patient rights and responsibilities must be part of that communications. The numerous videos, podcasts, and brochures listed in this section can help to improve and maintain those important communications interactions.

**Patient Safety & High Reliability** All systems in a health care organization should be focused on patient-centered care to reduce harm, using proactive methods to improve quality and safety processes. Such efforts are best done within a culture of safety that encourages learning from mistakes. This is part of the journey toward zero harm to patients through high reliability in health care. Resources listed in this section include books, videos, reports, periodical articles, and the High Reliability web portal.

**Sentinel Event Prevention** Resources listed in this section encompass all active Joint Commission sentinel event alerts, as well as related resources, including videos. Numerous topics are represented, including opioids, clinical alarms, suicide, health care worker fatigue, misuse of vials, and tubing misconnections.

**Standards & Survey** The core content offered by The Joint Commission are the standards that health care organizations strive to meet to ensure quality and safe patient care. This section lists resources focused on standards compliance, such as the standards manuals, tracer books, and periodical articles on compliance strategies, as well as resources for survey readiness.
Surgical Safety  Surgical mortality, surgical booking, surgical fires, retained foreign objects, surgical site infections, and Time Outs—all are covered in the topics covered in the resources listed in this section. Surgical safety has long been a priority for The Joint Commission, and the content here reflects that focus.

Worker Safety  Protecting health care workers is an increasing area of concern, addressing workplace violence, injuries, infection prevention, security, and other hazards. The resources in this section highlight the range of pressing issues and include periodical articles in partnership with the Occupational Safety and Health Administration (OSHA).

Leading Practices Library  This collection of resources submitted from Joint Commission customers is a value-added tool for Joint Commission customers. It promotes health care quality and safety by providing accredited customers with excellent examples of real-life, fully implemented standards solutions from their peers.
Quality, safe patient care depends on caregivers working together across shifts and health care settings. Resources listed in this section support hand-off communication and coordination of care with periodical articles, videos, and a book—plus the Transitions of Care portal and a Targeted Solutions Tool (TST®) from the Center for Transforming Healthcare.

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- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1117
- Joint Commission Resources

### Addressing Care Plan Challenges: Strategies for Home Health & Hospice Providers: Jul 24, 2012
- 2012
- Webinar, Slide Presentation
- Accessible to All
- Home Care
- The Joint Commission

### An Initiative to Change Inpatient Practice: Leveraging the Patient Medical Home for Postdischarge Follow-Up (Journal on Quality and Patient Safety, Feb 2018)
- 2018
- Periodical Article
- Fee-Based (via Elsevier)

### An Interdepartmental Care Model to Expedite Admission from the Emergency Department to the Medical ICU (Journal on Quality and Patient Safety, Dec 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1215
- Joint Commission Resources

### Care Transitions Between Hospitals and Skilled Nursing Facilities: Perspectives of Sending and Receiving Providers (Journal on Quality and Patient Safety, Nov 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1117
- Joint Commission Resources

### Centers for Medicare and Medicaid Services (CMS): Discharge Planning (Sep 27, 2018)
- 2018
- Webinar
- Fee-Based
- All Accreditation Programs/Settings
- SKU# JCRQSN0918
- JCRQSN
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1017
- Joint Commission Resources

CMS: Best Practices in Care Planning Compliance (The Source, Jul 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- SKU# TS0716
- Joint Commission Resources

CMS Readiness Webinar Series | Part 9: Reviewing Your Discharge Planning Process: Sep 27, 2017
- 2017
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB17CMS
- Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0315
- Joint Commission Resources

Continuity of Care: Standardizing Hospital Discharge Planning at the Mayo Clinic (Journal on Quality and Patient Safety, Jan 2011)
- 2011
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1004, SKU# JQPS0111
- Joint Commission Resources, The Joint Commission, Joint Commission International

Crossing the Communication Chasm: Challenges and Opportunities in Transitions of Care from the Hospital to the Primary Care Clinic (Journal on Quality and Patient Safety, Mar 2017)
- 2017
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# JQPS0317
- Joint Commission Resources

Deficits in Discharge Documentation in Patients Transferred to Rehabilitation (Journal on Quality and Patient Safety, Aug 2008)
- 2008
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1001, SKU# JQPS0808
- Joint Commission Resources, The Joint Commission, Joint Commission International

Development and Evaluation of an Electronic Health Record–Based Best-Practice Discharge Checklist for Hospital Patients (Journal on Quality and Patient Safety, Mar 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0315
- Joint Commission Resources
Do You Really Understand Your Hand-off Communication Processes?

- 2017
  - Webinar and Slides
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Documentation of Planning, Delivery, and Continuity in Behavioral Health Homes (*The Source*, Feb 2018)

- 2018
  - Periodical Article
  - Fee-Based (via Subscription)
  - Behavioral Health Care
  - SKU# TS0218
  - Joint Commission Resources


- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0315
  - Joint Commission Resources

Facilitation of a Multihospital Community of Practice to Increase Enrollment in the Hospital to Home National Quality Improvement Initiative (*Journal on Quality and Patient Safety*, Aug 2015)

- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Center, Office-Based Surgery Practice
  - SKU# JQPS0815
  - Joint Commission Resources

5 Sure-Fire Methods I Care Planning for Hospitals (*The Source*, Nov 2017)

- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
  - SKU# TS1117
  - Joint Commission Resources

Focus on Certification: Building Bridges to Integrated Care Certification (*The Source*, Feb 2017)

- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0217
  - Joint Commission Resources

Fostering Safe, Effective Care Transitions

- 2013
  - Webinar, Slide Presentation
  - Accessible to All
  - Home Care
  - The Joint Commission

Handoff Communication Between Hospital and Outpatient Dialysis Units at Patient Discharge: A Qualitative Study (*Journal on Quality and Patient Safety*, Feb 2013)

- 2013
  - Periodical Article
  - Accessible to All
  - Hospital
  - SKU# FR1008, SKU# JQPS0213
  - Joint Commission Resources, The Joint Commission, Joint Commission International
Hand-Off Communications Targeted Solutions Tool® (TST®) Implementation Guide for Health Care Organizations
- 2014
  - Web Page
  - http://bit.ly/1QYsUe0
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - Center for Transforming Healthcare

Hospital Breakfast Briefings | Provision of Care, Treatment and Services: Nov 8, 2018
- 2018
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# WEB18HAPBB
  - Joint Commission Resources

Improving Care for People with Heart Failure
- 2011
  - Video
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - Center for Transforming Healthcare

Improving Care Teams’ Functioning: Recommendations from Team Science (Journal on Quality and Patient Safety, Jul 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0717
  - Joint Commission Resources

Improving Communication with Primary Care Physicians at the Time of Hospital Discharge (Journal on Quality and Patient Safety, Feb 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0217
  - Joint Commission Resources

Improving Transitions of Care for Hospitalized Patients on Warfarin (Journal on Quality and Patient Safety, Sep 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0916
  - Joint Commission Resources

Improving Transitions of Care: Identifying and Assessing Gaps (Jul 26, 2018)
- 2018
  - Webinar
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU#JCRQSN0718
  - JCRQSN

Improving Transitions of Care Videos
- Video
  - http://bit.ly/1TMwFCi
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1005
  - Joint Commission Resources
Information Gaps in Newborn Care and Their Potential for Harm (Journal on Quality and Patient Safety, May 2015)

2015
Periodical Article
Fee-Based (via Elsevier)
Critical Access Hospital, Hospital, Office-Based Surgery Practices
SKU# JQPS0515
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Integrating Research, Quality Improvement, and Medical Education for Better Handoffs and Safer Care: Disseminating, Adapting, and Implementing the I-PASS Program (Journal on Quality and Patient Safety, Jul 2017)

2017
Periodical Article
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Critical Access Hospital, Hospital
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Intraoperative Handoffs Among Anesthesia Providers Increase the Incidence of Documentation Errors for Controlled Drugs (Journal on Quality and Patient Safety, Aug 2017)

2017
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Leveraging Evidence Across the Care Continuum (Journal on Quality and Patient Safety, Feb 2015)

2015
Periodical Article
Fee-Based (via Elsevier)
Critical Access Hospital, Hospital
SKU# JQPS0215
Joint Commission Resources

Make High-Quality Patient Handoffs a Priority: Effective Communication and Standardized Transfer Processes Help Organizations Keep Patients Safe (The Source, Sep 2017)

2017
Periodical Article
http://bit.ly/1KrmlFe
Fee-Based (via subscription)
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Managing Behavioral Health Issues in Nonbehavioral Settings (The Source, Aug 2017)

2017
Periodical Article
http://bit.ly/1KrmlFe
Fee-Based (via subscription)
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Operating Room–to-ICU Patient Handovers: A Multidisciplinary Human-Centered Design Approach (Journal on Quality and Patient Safety, Sep 2016)

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Critical Access Hospital, Hospital
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Joint Commission Resources


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Fee-Based (via Elsevier)
Critical Access Hospital, Hospital
SKU# JQPS1017
Joint Commission Resources
Optimizing Care Transitions: Adapting Evidence-Informed Solutions to Local Contexts (*Journal on Quality and Patient Safety*, Sep 2017)

- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0917
  - Joint Commission Resources

Optimizing Patient Flow: Advanced Strategies for Managing Variability to Enhance Access, Quality, and Safety

- 2018
  - Book
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# MPF18, ISBN# 9781635850390
  - Joint Commission Resources

Optimizing Patient Flow: Advanced Strategies for Managing Variability to Enhance Access, Quality, and Safety

- 2018
  - Site License
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# EBMPF18SL
  - Joint Commission Resources

Optimizing Patient Flow: Advanced Strategies for Managing Variability to Enhance Access, Quality, and Safety

- 2016
  - E-Book
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# EBMPF18, ISBN# 9781635850406
  - Joint Commission Resources

Pain Assessment and Management Across the Continuum of Care (Jan 25, 2018)

- 2018
  - Webinar
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# JCRQSN0118
  - JCRQSN


- 2010
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1003, SKU# JQPS0210
  - Joint Commission Resources, The Joint Commission, Joint Commission International

Preventing Avoidable Heart Failure Hospitalizations

- 2011
  - Web Portal Page
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - Center for Transforming Healthcare


- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
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- **2017**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS1017
  - Joint Commission Resources

### Reduce readmissions by using TST® for Hand-off Communications (*InTouch*, Issue 1, 2017)

- **2017**
  - Newsletter Article
  - Accessible to All
  - Nursing Care Centers
  - Joint Commission Resources

### Safety Tip of the Month: Transitions of care (*JCInsight*, Apr 2016)

- **2016**
  - Newsletter Article
  - Accessible to All
  - All JCI Accreditation Programs/Settings
  - Joint Commission International

### Surgical Transfer Decision Making: How Regional Resources are Allocated in a Regional Transfer Network (*Journal on Quality and Patient Safety*, Jan 2018)

- **2018**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0118
  - Joint Commission Resources

### Surveying Care Teams after in-Hospital Deaths to Identify Preventable Harm and Opportunities to Improve Advance Care Planning (*Journal on Quality and Patient Safety*, Feb 2018)

- **2018**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0218
  - Joint Commission Resources

### Take 5 with The Joint Commission | Understanding Transitions of Care

- **2014**
  - Podcast
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

### Take 5 with The Joint Commission | Why Health Literacy is Important for Patients and Health Professionals

- **2013**
  - Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

### Take 5 with The Joint Commission | Why Patient-Centered Communication Matters

- **2013**
  - Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission
Care Coordination & Transitions (continued)

Targeted Solutions Tool® (TST®): Hand-Off Communication

- E-Resource
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- All Accreditation Programs/Settings
- Center for Transforming Healthcare

The Art of Handoff Communication (High Reliability Health Care, Dec 7, 2017)

- 2017
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

The Daily Operational Brief: Fostering Daily Readiness, Care Coordination, and Problem-Solving Accountability in a Large Pediatric Health Care System (Journal on Quality and Patient Safety, Jan 2018)

- 2018
- Periodical Article
- [http://bit.ly/2gYE1Je](http://bit.ly/2gYE1Je)
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0118
- Joint Commission Resources

The Q-HIP Care Coordination Measure & The Joint Commission’s Integrated Care Certification

- 2016
- Webinar, Slide Presentation
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Tracer Methodology 101 | Care Planning in Home Care (The Source, Sep 2017)

- 2017
- Periodical Article
- Fee-Based (via subscription)
- Home Care
- SKU# TS0917
- Joint Commission Resources

Tracer Methodology 101 | Continuity of Care in the Ambulatory Health Care Setting (The Source, Jul 2016)

- 2016
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Office Based Surgery Centers
- SKU# TS0716
- Joint Commission Resources

Tracer Methodology | Medication Management During Transitions of Care (The Source, Feb 2017)

- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
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Transitions of Care (ToC) Portal

- Web Portal Home Page
- Accessible to All
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<th>Understanding Facilitators and Barriers to Care Transitions: Insights from Project ACHIEVE Site Visits (Journal on Quality and Patient Safety, Sep 2017)</th>
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Certifications are earned by programs or services that may be based within or associated with a health care organization. These programs could be within the medical center or in the community. Certification programs resources listed in this section include those for Disease Specific Care, Palliative Care, Health Care Staffing Services, Integrated Care, Medication Compounding Perinatal Care, Primary Care Medical Homes, and Patient Blood Management.

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## Certification Programs (continued)

### Performance Measurement and Improvement for Disease-Specific Care Certification Programs
- **2017**
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

### Performance Measurement Requirements for Palliative Care
- **2017**
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

### Perinatal Care Certification
- **2017**
  - Accessible to All
  - Critical Access Hospitals, Hospital
  - The Joint Commission

### Perinatal Care Certification (Single User) Program
- **2017**
  - E-dition
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - All Accreditation Programs/Settings
  - Joint Commission Resources

### Perinatal Care Certification Fees
- **2015**
  - Accessible to All
  - Critical Access Hospitals, Hospital
  - The Joint Commission

### Perinatal Care Certification Program
- **2017**
  - E-dition
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - All Accreditation Programs/Settings
  - Joint Commission Resources

### Perspectives on Patient Safety | Joint Commission Unveils Three New Certification Programs *(The Source, Oct 2015)*
- **2015**
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
  - SKU# TS1015
  - Joint Commission Resources

### Pricing Worksheet – Behavioral Health Home Certification - 2016
- **2016**
  - Pricing Sheet
  - Accessible to All
  - Behavioral Health
  - The Joint Commission

### Primary Care Medical Home (PCMH) Certification Option for Hospitals and Critical Access Hospitals (CAHs)
- **2013**
  - Slide Presentation
  - Accessible to All
  - Critical Access Hospitals, Hospital
  - The Joint Commission
Primary Care Medical Home (PCMH) Certification Option for Hospitals and Critical Access Hospitals (CAHs)

- 2013
  - Slide Presentation
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Primary Care Medical Home Certification Option

- 2017
  - Web Page
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Quick Start to Certification: Disease-Specific Care Certification Preparation: Dec 3, 2014

- 2014
  - Webinar, Slide Presentation
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Quick Start to Certification: Health Care Staffing Services Certification Preparation: Dec 5, 2014

- 2014
  - Webinar, Slide Presentation
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Revisions Announced for Advanced Certification for Heart Failure Program (Perspectives, Jun 2016)

- 2016
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - Joint Commission Resources

Revisions to Eligibility Requirements for Two Stroke Certification Programs (Perspectives, Aug 2015)

- 2015
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - Joint Commission Resources

Revisions to stroke certification program requirements provide clarity, consistency (Certification Matters - Issue 3, Sep 18, 2017)

- 2017
  - Newsletter Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Slides from the “Patient Blood Management Certification” webinar: May 12, 2016

- 2016
  - Slide Presentation
  - [http://bit.ly/2t7yB3z](http://bit.ly/2t7yB3z)
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Redesigned ESC form launched for all programs (Certification Matters - Issue 3, Sep 18, 2017)

- 2017
  - Newsletter Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Speak Up™ | What You Need to Know About Your Serious Illness and Palliative Care

- 2012
  - Brochure
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - The Joint Commission, Joint Commission Resources
Certification Programs (continued)

Spotlight on Certification | Tailoring Care, Treatment, and Services to Meet Patient Needs (The Source, May 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Behavioral Health Care, Critical Access Hospital, Hospital
  - SKU# TS0515
  - Joint Commission Resources

- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
  - SKU# TS0317
  - Joint Commission Resources

Strategies for a Successful Health Care Staffing Services Certification Review: May 28, 2015
- 2015
  - Webinar, Slide Presentation
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Strategies for Success: How to achieve Palliative Care Certification: Apr 30, 2014
- 2014
  - Teleconference, Slide Presentation
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Stroke Certification Conference: June 7, 2018
- 2018
  - Education Event
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU#EDU1815
  - Joint Commission Resources

Stroke Core Measure Update: STK-4 Thrombolytic Therapy Teleconference: Nov 5, 2014
- 2014
  - Teleconference, Slide Presentation
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Take 5 with The Joint Commission | Palliative Care Certification – Meeting the Needs of Chronically Ill Patients
- 2016
  - Podcast
  - Accessible to All
  - Home Care
  - The Joint Commission

Temporary Health Care Staffing Firms and Hospital Human Resources – Working Together to Streamline Joint Commission Requirements: Dec 4, 2012
- 2012
  - Teleconference, Slide Presentation
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

The American Joint Replacement Registry (AJRR) 2015 Updates: Jul 8, 2015
- 2015
  - Webinar, Slide Presentation
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission
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<tr>
<th>Certification Programs (continued)</th>
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<tr>
<td><strong>The Basics: Clinical Practice Guidelines and Performance Measures for Disease-Specific Care Certification:</strong> Jun 21, 2017</td>
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| 2017  
Webinar, Slide Presentation  
http://bit.ly/2sXpapB  
Accessible to All  
All Accreditation Programs/Settings  
The Joint Commission |
| **The Basics: Getting Started on Disease-Specific Care Certification:** May 4, 2017 |
| 2017  
Webinar, Slide Presentation  
Accessible to All  
All Accreditation Programs/Settings  
The Joint Commission |
| **The Basics: Most Frequently Cited Disease-Specific Care Certification Standards:** May 24, 2017 |
| 2017  
Webinar, Slide Presentation  
Accessible to All  
All Accreditation Programs/Settings  
The Joint Commission |
| **The Joint Commission’s Advanced Inpatient Diabetes Certification and Standards Update 2017:** Feb 15, 2017 |
| 2017  
Webinar, Slide Presentation  
http://bit.ly/2s84juU  
Accessible to All  
All Accreditation Programs/Settings  
The Joint Commission |
| **The Q-HIP Care Coordination Measure & The Joint Commission’s Integrated Care Certification:** Nov 9, 2016 |
| 2016  
Webinar, Slide Presentation  
http://bit.ly/2gy1sWx  
Accessible to All  
All Accreditation Programs/Settings  
The Joint Commission |
| **Thrombectomy-Capable Stroke Center Advanced Certification available Jan. 1 (Certification Matters - Issue 3, Sep 18, 2017)** |
| 2017  
Newsletter Article  
Accessible to All  
Critical Access Hospital, Hospital  
The Joint Commission |
| **Thrombectomy Stroke Certification Offered Next Year (Dateline @ TJC Blog, May 31, 2017)** |
| 2017  
Blog  
Accessible to All  
Critical Access Hospital, Hospital  
The Joint Commission |
| **Top five most challenging certification requirements for first half of 2017 (Certification Matters - Issue 3, Sep 18, 2017)** |
| 2017  
Newsletter Article  
Accessible to All  
Critical Access Hospital, Hospital  
The Joint Commission |
University of Kansas first to achieve Comprehensive Cardiac Center Certification (Certification Matters - Issue 3, Sep 18, 2017)
- 2017
- Newsletter Article
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

What Is Certification?
- 2017
- Web Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

What You Need to Know About Performance Measurement in Disease-Specific Care: Feb 21, 2013
- 2013
- Teleconference, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Why We Hire Joint Commission Certified Staffing Firms: Oct 13, 2015
- 2015
- Webinar, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Diagnostic radiation is an effective tool that can save lives, but its use—and overuse—has risks for long-term damage, including cancer, burns, and other injuries. This section includes links to resources that outline diagnostic imaging risks for patients and providers, and an explanation of the recent Joint Commission standards and sentinel event alert on this topic.

### Diagnostic Imaging

Our children’s health depends on appropriate imaging practices & shared decisions *(Leadership Blog, Dec 4, 2013)*

- **Year published**: 2013
- **Type of resource**: Blog
- **Accessibility**: Accessible to All
- **Applicable accreditation programs/settings**: Ambulatory Health Care, Critical Access Hospital, Hospital
- **Identifier for ordering or referencing**: The Joint Commission

### Compliance Checklist for Diagnostic Imaging

- **Year**: 2016
- **Type**: Tool
- **Accessibility**: Accessible to All
- **Applicable accreditation programs/settings**: Ambulatory Health Care, Critical Access Hospital, Hospital
- **Identifier for ordering or referencing**: The Joint Commission

### Diagnostic Imaging Standards

- **Year**: 2015
- **Type**: Fact Sheet
- **Accessibility**: Accessible to All
- **Applicable accreditation programs/settings**: Ambulatory Health Care, Critical Access Hospital, Hospital
- **Identifier for ordering or referencing**: The Joint Commission

### Imaging Services

- **Year**: 2012
- **Type**: Fact Sheet
- **Accessibility**: Accessible to All
- **Applicable accreditation programs/settings**: Ambulatory Health Care
- **Identifier for ordering or referencing**: The Joint Commission

### Sentinel Event Alert | Issue 47: Radiation Risks of Diagnostic Imaging

- **Year**: 2011 (Addendum, May 2017)
- **Type**: Alert
- **Accessibility**: Accessible To All
- **Applicable accreditation programs/settings**: Ambulatory Health Care, Critical Access Hospitals, Hospitals
- **Identifier for ordering or referencing**: The Joint Commission

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**Our children’s health depends on appropriate imaging practices & shared decisions (Leadership Blog, Dec 4, 2013)**

- **Year published**: 2013
- **Type of resource**: Blog
- **Accessibility**: Accessible to All
- **Applicable accreditation programs/settings**: Ambulatory Health Care, Critical Access Hospital, Hospital
- **Identifier for ordering or referencing**: The Joint Commission

**Pricing Worksheet – Imaging Centers**

- **Year**: 2017
- **Type**: Worksheet
- **Accessibility**: Accessible to All
- **Applicable accreditation programs/settings**: Ambulatory Health Care
- **Identifier for ordering or referencing**: The Joint Commission

**Redefining Overuse to Include Costs: A Decision Analysis for Computed Tomography in Minor Head Injury (Journal on Quality and Patient Safety, Jul 2015)**

- **Year**: 2015
- **Type**: Periodical Article
- **Link**: [http://bit.ly/2gYEiJe](http://bit.ly/2gYEiJe)
- **Accessibility**: Fee-Based (via Elsevier)
- **Applicable accreditation programs/settings**: Critical Access Hospital, Hospital
- **SKU**: JQPS0715
- **Identifier for ordering or referencing**: Joint Commission Resources

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**Our children’s health depends on appropriate imaging practices & shared decisions (Leadership Blog, Dec 4, 2013)**

- **Year published**: 2013
- **Type of resource**: Blog
- **Accessibility**: Accessible to All
- **Applicable accreditation programs/settings**: Ambulatory Health Care, Critical Access Hospital, Hospital
- **Identifier for ordering or referencing**: The Joint Commission

**Pricing Worksheet – Imaging Centers**

- **Year**: 2017
- **Type**: Worksheet
- **Accessibility**: Accessible to All
- **Applicable accreditation programs/settings**: Ambulatory Health Care
- **Identifier for ordering or referencing**: The Joint Commission

**Redefining Overuse to Include Costs: A Decision Analysis for Computed Tomography in Minor Head Injury (Journal on Quality and Patient Safety, Jul 2015)**

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- **Applicable accreditation programs/settings**: Critical Access Hospital, Hospital
- **SKU**: JQPS0715
- **Identifier for ordering or referencing**: Joint Commission Resources
Diagnostic Imaging (continued)

Speak Up™ | Medical Imaging
► 2014
► Poster
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
► The Joint Commission

Standards Sampler – Imaging
► 2010
► E-Resource
► Accessible to All
► Ambulatory Health Care
► The Joint Commission

Take 5 with The Joint Commission | Breaking Down the New Imaging Standards
► 2015
► Podcast
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital
► The Joint Commission
Whether it’s a tornado or a terrorist attack, all health care organizations need to be prepared for emergencies. In this section are links to a range of resources that address the four stages of emergency management (mitigation, preparation, response, recovery), including a book, an online course, and the Emergency Management web portal.

**KEY**
- **Resource name**
- **Year published**
- **Type of resource**
- **Link**
- **Accessibility (accessible to all, fee-based, or complimentary to customers)**
- **Applicable accreditation programs/settings**
- **Identifier for ordering or referencing**
- **Source of content**

### 2018 Environment of Care Essentials for Health Care
- 2018
- Site License
- Fee-Based
- All Accreditation Programs/Settings
- SKU# EBECE18, ISBN# 9781635850260
- Joint Commission Resources

### 2018 Environment of Care Essentials for Home Care
- 2018
- Soft-Cover Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# ECE18, ISBN# 9781635850253
- Joint Commission Resources

### 2018 Emergency Preparedness Conference: April 18-19, 2018
- 2018
- Education Event
- Fee-Based
- All Accreditation Programs/Settings
- SKU# EDU1808
- The Joint Commission

### A River Runs Through It: Three Lessons from the West Virginia Water Emergency
- 2014
- Column
- [http://bit.ly/1NgMFth](http://bit.ly/1NgMFth)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Adventures in Safety | Bronson Healthcare system hosts Camp Safety day packed with fun events to reinforce policies, preparedness, and precautions (Environment of Care News, Nov 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN1117
- Joint Commission Resources

### Be Prepared: Strategies for evaluating emergency operations plans for home care organizations (Environment of Care News, Mar 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Home Care
- SKU# ECN0317
- Joint Commission Resources

### Centers for Medicare and Medicaid Services (CMS): Emergency Preparedness (Mar 22, 2018)
- 2018
- Webinar
- Fee-Based
- All Accreditation Programs/Settings
- SKU# JCRQSN0318
- JCRQSN
Emergency Management (continued)

<table>
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<th>Clarifications and Expectations</th>
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<td>▶ CMS Readiness Webinar Series: Nov 22, 2017</td>
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Emergency Management (continued)

Emergency Management Resources – General Resources
- 2017
  - Web Portal Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Emergency Management Resources – Leadership Through Crisis: Workshop
- 2016
  - Slide Presentation
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Emergency Management Resources – Vulnerable Populations
- 2016
  - Web Portal Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Emergency Management Resources – Security/Violence/Active Shooter
- 2016
  - Web Portal Page
    - [http://bit.ly/1NJuoEg](http://bit.ly/1NJuoEg)
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Emergency Management Strategies for Nursing Care Centers: Sep 3, 2015
- 2015
  - Webinar, Slide Show
  - Accessible to All
  - Nursing Care Centers
  - The Joint Commission

Emergency Preparedness in Home Care: Aug 20, 2015
- 2015
  - Webinar, Slide Show, Q & A
  - Accessible to All
  - Home Care
  - The Joint Commission

Emerging Threats: Preparing for Infectious Disease Outbreaks (The Source, Feb 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
    - Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers
    - SKU# TS0215
    - Joint Commission Resources

Environment of Care® 2018 Crosswalk
- 2018
  - E-Book
    - [http://bit.ly/2h3nhQ0](http://bit.ly/2h3nhQ0)
  - Fee-Based
    - Hospital
    - SKU# EBECX18, ISBN# 9781635850246
    - Joint Commission Resources

Environment of Care® 2018 Crosswalk
- 2018
  - Site License
    - [http://bit.ly/2h3nhQ0](http://bit.ly/2h3nhQ0)
  - Fee-Based
    - Hospital
    - SKU# EBECX18SL
    - Joint Commission Resources

Environment of Care News
- Periodical Subscription
  - Fee-Based (via subscription)
    - All Accreditation Programs/Settings
    - SKU# ECN, ISSN# 1097-9913
    - Joint Commission Resources
Emergency Management (continued)

- 2017
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB17EC
- Joint Commission Resources

Focus on Emergency Management (Home Care Bulletin – Issue One, 2014)
- 2014
- Newsletter
- Accessible to All
- Home Care
- The Joint Commission

Gearing Up for Flu Season: Encouraging Vaccination for Staff (The Source, Nov 2011)
- 2011
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1042, SKU# TS1111
- Joint Commission Resources

- 2014
- Blog
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission

High Voltage, High Priority: Hospital process documents testing, inspection, and maintenance of emergency power supply system (Environment of Care News, Dec 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# ECN1216
- Joint Commission Resources

Hospital Breakfast Briefings | Emergency Management: Sep 13, 2018
- 2018
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB18HAPBB
- Joint Commission Resources

Hospital Preparedness: Keep Those Boilers Running During a Water Outage (Environment of Care News, May 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office Based Surgery Practices
- SKU# ECN0516
- Joint Commission Resources
If the Creek Don’t Rise: A hospital’s response to historic storms illustrates the importance of complying with Joint Commission Emergency Management Standards (Environment of Care News, Sep 2015)

► 2015
► Periodical Article
► http://bit.ly/1NAJH3R
► Fee-Based (via subscription)
► Critical Access Hospital, Hospital
► SKU# ECN0915
► Joint Commission Resources

Influenza Pandemic Preparedness and Response – Infographic

► 2015
► Poster
► Accessible to All
► Ambulatory Health Care, Office-Based Surgery Practices
► The Joint Commission

Influenza Pandemic Preparedness and Response in Ambulatory Settings

► 2015
► Online Course
► http://bit.ly/1UzBjFF
► Accessible to All
► Ambulatory Health Care, Office-Based Surgery Practices
► The Joint Commission

Joint Commission Standards: Safely and effectively managing the infectious Ebola patient

► 2014
► List
► http://bit.ly/1DJ6shS
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Knowledge from Experience | Texas Hospitals Share Post-Hurricane Insights (Environment of Care News, Jan 2018)

► 2018
► Periodical Article
► http://bit.ly/1NAJH3R
► Fee-Based (via subscription)
► All Accreditation Programs/Settings
► SKU# ECN0118
► Joint Commission Resources

Maintaining Readiness: CMS approves emergency management standard (Environment of Care News, Nov 2016)

► 2016
► Periodical Article
► http://bit.ly/1NAJH3R
► Fee-Based (via subscription)
► All Accreditation Programs/Settings
► SKU# ECN1116
► Joint Commission Resources

Managing Risk: Maintaining a Safe Environment for Vulnerable Patients in a Disaster (Environment of Care News, Jul 2016)

► 2016
► Periodical Article
► http://bit.ly/1NAJH3R
► Fee-Based (via subscription)
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► SKU# ECN0716
► Joint Commission Resources

Nursing Homes Deaths in Aftermath of Hurricane Prompt Critical Analysis (Quality in Nursing Center Care, Oct 10, 2017)

► 2017
► Blog
► Accessible to All
► Nursing Care Centers
► The Joint Commission
Outrunning Disaster: NYC Marathon serves as a model of mass casualty planning for hospitals (Environment of Care News, Apr 2012)
- 2012
- Periodical Article
- Accessible to All
- Critical Access Hospital, Hospital
- SKU# FR1032, SKU# ECN0412
- Joint Commission Resources

OSHA Alliance
- 2016
- Web Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission, Joint Commission Resources

Personal Protective Equipment and Simulation: Use of Chemiluminescent Glow Sticks as a Game Changer? (Journal on Quality and Patient Safety, May 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Hospital
- SKU# JQPS0515
- The Joint Commission

Preparing for Active Shooter Situations (Quick Safety! – Issue 4, Jul 2014)
- 2014, addendum 2017
- Newsletter
- [http://bit.ly/1Q3DWk3](http://bit.ly/1Q3DWk3)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

- 2014
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Protecting Patients and Staff: PPE Training Through Simulation (Environment of Care News, Feb 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Hospital
- ECN0216
- The Joint Commission

Resources for Ebola Preparedness (The Source, Apr 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0415
- Joint Commission Resources

Respiratory Protection in Hospitals: Resources and Practices
- 2014
- Web Page
- [http://bit.ly/1KsS3h7](http://bit.ly/1KsS3h7)
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Sentinel Event Alert | Issue 37: Preventing adverse events caused by emergency electrical power system failures
► 2006
► Alert
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Wind of Change: Major hospital system executes innovative post-hurricane staff recovery program (Environment of Care News, Nov 2017)

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Your Lab and Ebola: What You Need to Know from CDC and The Joint Commission
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Providing a safe physical environment is vital to safe patient care and the safety of everyone in the health care setting. It involves managing medical equipment and utility systems, hazardous materials and waste, security, construction, and fire protection—including life safety (the use of building features as fire protection). Among the resources listed are the Physical Environment web portal, a webinar series, and numerous periodical articles.

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### Clarifications and Expectations | Understanding Key Changes to the Life Safety Standards (Environment of Care News, Sep 2017)

- **2017**
  - Periodical Article
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  - All Accreditation Programs/Settings
  - SKU# ECN0917
  - Joint Commission Resources


- **2016**
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  - Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - SKU# ECN0716
  - Joint Commission Resources

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  - Joint Commission Resources


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  - SKU# ECN0217
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  - Joint Commission Resources


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  - Critical Access Hospital, Hospital
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  - Periodical Article
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  - Joint Commission Resources

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EC Mock Tracer Scenario | Environmental factors in preventing patient falls (Environment of Care News, Sep 2016)
   ▶ 2016
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   ▶ Fee-Based (via subscription)
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   ▶ 2015
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   ▶ http://bit.ly/1NAJH3R
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   ▶ Joint Commission Resources
EC Tracer Scenario | Managing infection risks in the HVAC system *(Environment of Care News, Dec 2017)*

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- Joint Commission Resources

**Ensuring Compliance with Life Safety Requirements (Environment of Care News, Dec 2016)**

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  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Home Care, Laboratory, Nursing Care Centers

- **SKU# ECN1216**
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- **SKU# ECN0517**
- Joint Commission Resources

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- Web Portal Home Page
  - [http://bit.ly/1m7uDTy](http://bit.ly/1m7uDTy)
  - Accessible to All
  - Critical Access Hospital, Hospital
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**Environment of Care & Infection Prevention & Control – A Partnership: September 25-26, 2018**

- **2018**
  - Education Event
  - Accessible to All
  - All Accreditation Programs/Settings

- **SKU# EDU1825**
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**Environment of Care® 2018 Crosswalk**

- **2018**
  - E-Book
  - [http://bit.ly/2h3nhQ0](http://bit.ly/2h3nhQ0)
  - Fee-Based
  - Hospital

- **SKU# EBE CX18, ISBN# 9781635850246**
- Joint Commission Resources

**Environment of Care® 2018 Crosswalk**

- **2018**
  - Site License
  - [http://bit.ly/2h3nhQ0](http://bit.ly/2h3nhQ0)
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- **SKU# EBE CX18SL**
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**Environment of Care and Life Safety Chapter for Ambulatory Care: May 10-11, 2018**

- **2018**
  - Education Event
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- **SKU# EDU1812**
- Joint Commission Resources

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► Joint Commission Resources
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Exploring the Life Safety Chapter: March 15-16, 2018
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► Joint Commission Resources

Exploring the Life Safety Chapter: August 2-3, 2018
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► Education Event
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► 2016
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Fire Protection – EC.02.03.05 I Example of Improved Compliance
► 2016
► Diagram
► Critical Access Hospital, Hospital
► The Joint Commission
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  - Web Portal Page
  - Accessible to All
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  - The Joint Commission

Fire Protection – EC.02.03.05 I Leadership
- 2015
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General Requirements – LS.02.01.10
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  - The Joint Commission

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  - Accessible to All
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  - Accessible to All
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  - The Joint Commission

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Hospital Preparedness: Keep Those Boilers Running During a Water Outage (Environment of Care News, May 2016)
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Hospital Breakfast Briefings | Environment of Care
Chapter: Sep 6, 2018
- 2018
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# WEB18HAPBB
  - Joint Commission Resources

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  - Joint Commission Resources
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E-Book  
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| **Keeping Score | Using tracer methodology to assess and improve EC compliance (Environment of Care News, Oct 2017)** | 2017  
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Means of Egress – LS.02.01.20 | Fireside Chat LS.02.01.20, EP 13

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  - All Accreditation Programs/Settings
  - The Joint Commission

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  ▶ E-Book
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- Newsletter
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- The Joint Commission

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- Standards Web Page
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- Hospital
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- The Joint Commission

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- Newsletter
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Protection – LS.02.01.30

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- Accessible to All
- Critical Access Hospital, Hospital
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- 2016
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- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
**Facilities-EC & Life Safety (continued)**

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### SOC™ process changes effective August 1
- 2016
- Webinar; Slides
  - Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers
- The Joint Commission

### Standards BoosterPak™ for Environment of Care
- 2014
- E-Resource
- Joint Commission Connect™ (customer extranet)
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- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
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Standards Interpretation FAQs | Life Safety (LS): ILSM – Temporary Construction Barriers

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Standards Interpretation FAQs | Life Safety (LS): Life Safety Floor Plan Content – General Requirements
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG):
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- Accessible to All
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Standards Interpretation FAQs | National Patient Safety Goals (NPSG): Ligature Risks - Assessing and Mitigating Risk For Suicide and Self-Harm

- 2017
- FAQ
- Accessible to All
- Critical Access Hospital
- The Joint Commission

Survey Process Clarifications Issued for Life Safety and Environment of Care (Environment of Care News, Sep 2015)

- 2015
- FAQ
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers
- SKU# ECN0915
- Joint Commission Resources

Take 5 with The Joint Commission | Alarm Safety, Part II

- 2013
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Take 5 with The Joint Commission | Oxygen Safety at Home

- 2014
- Podcast
- Accessible to All
- Home Care
- The Joint Commission

Take a Walk-Through: Make an environmental tour part of your spring cleaning (Environment of Care News, May 2015)

- 2015
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN0515
- Joint Commission Resources

Take That Back: How to handle medical device recalls (Environment of Care News, Jun 2015)

- 2015
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
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### The Physical Environment Fireside Chat: About the Portal
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### The Precise Device Directive: How ambulatory health care organizations can better comply with EC.02.04.03 to inspect, test, and maintain medical equipment *(Environment of Care News, Oct 2016)*
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### The Safe Environment: Surgical center responds to tragedy with strengthened security *(Environment of Care News, Jun 2016)*
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### Top Four Life Safety Code Requirements Debunked *(Dateline @ TJC Blog, Jun 2, 2017)*
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Every truly successful health care organization has an involved and committed leadership. This section provides links to resources—blogs and books, podcasts and periodical articles, webinars and white papers—that guide executive and physician leaders. One of these is the *Physician Leader Monthly*, a newsletter prepared by Joint Commission leadership.

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**A Qualitative Analysis of Hospital Leaders’ Opinions About Publicly Reported Measures of Health Care Quality** (*Journal on Quality and Patient Safety*, Apr 2015)

- 2015
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- SKU# JQPS0414
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- The Joint Commission

**Ace Your Hospital Survey by Focusing on EC and LS** (*Leadership Blog*, Jan 22, 2014)

- 2014
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**Adding Hospice Services to Your Organization: Considerations for Quality** (*Journal on Quality and Patient Safety*, Jun 18, 2013)

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**Addressing Top Compliance Issues in Ambulatory Health Care**

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- SKU# EBTCIAC15, ISBN# 978-1-59940-890-3
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<td>Blameless or blameworthy errors—does your organization make a distinction? (Leadership Blog, Dec 18, 2013)</td>
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<td>Closing the Gap and Raising the Bar: Assessing Board Competency in Quality and Safety (Journal on Quality and Patient Safety, Jun 2017)</td>
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<td>Considering Pet Therapy? Here’s How to Write Your Hospital’s Animal Policy (Dateline @ TJC, Jul 20, 2017)</td>
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<td>Bullying has no place in health care (Quick Safety! – Issue 24, Jun 2016)</td>
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- 2016
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Exploring Consumer Understanding and Use of Electronic Hospital Quality Information
- 2012
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  - Accessible to All
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5 Sure-Fire Methods | Complying with Standard LD.04.03.09 ([The Source, Nov 2016](http://bit.ly/2gYEiJe))
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From Board to Bedside: How the Application of Financial Structures to Safety and Quality Can Drive Accountability in a Large Health Care System ([Journal on Quality and Patient Safety, Apr 2017](http://bit.ly/2gYEiJe))
- 2017
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From Front Office to Front Line: Essential Issues for Health Care Leaders, Second Edition
- 2011
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- SKU# EBFOFL11, ISBN# 978-1-59940-723-4
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- Soft-Cover Book
- Fee-Based
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# FOFL11, ISBN# 978-1-59940-723-4
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Getting the Board on Board: What Your Board Needs to Know About Quality and Patient Safety, Third Edition
- 2016
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Leadership in Healthcare Organizations: A Guide to Joint Commission Leadership Standards

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Leading the way to high reliability by communicating and connecting (Leadership Blog, Oct 13, 2013)

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Listening and communicating = patient satisfaction and better care (Leadership Blog, Sep 18, 2013)
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Managing Disruptions to Patient Flow Capacity: Rapid-Cycle Improvement in a Pediatric Cardiac Procedure Complex (Journal on Quality and Patient Safety, Jul 2016)
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National Summit on Overuse | Rosemary Gibson, author and national leader in health care quality and safety
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On the CUSP: Implementing Cultural Change and Improving Patient Safety (The Source, Jan 2015)
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Patient Safety Culture and the Second Victim Phenomenon: Connecting Culture to Staff Distress in Nurses (Journal on Quality and Patient Safety, Aug 2016)
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► 2013
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The alarming world (Leadership Blog, Jul 17, 2013)
► 2013
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Using Multidisciplinary Rounds to Improve Patient Safety Through Venous Thromboembolism Prevention Awareness (Journal on Quality and Patient Safety, Sep 2015)

- 2015
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- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
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What Defines a High-Performing Health Care Delivery System: A Systematic Review (Journal on Quality and Patient Safety, Sep 2017)

- 2017
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What hurts your patients can also hurt your staff (Leadership Blog, Nov 25, 2013)

- 2013
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Health information technology (IT), including the use of electronic health records (EHRs), is rapidly evolving, which presents new challenges—and opportunities—to health care organizations. Periodical articles detailing organization initiatives and resources related to the recent sentinel event alert on this topic are among the resources listed in this section.

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### A Novel Design for Drug-Drug Interaction Alerts Improves Prescribing Efficiency (Journal on Quality and Patient Safety, Sep 2015)
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### CJCP™: Certified Joint Commission Professional™: Spotlight on the “Record of Care, Treatment, and Services” Chapter (The Source, Jan 2017)
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### CJCP® Certification Joint Commission Professional™ | Focus on Information Management (The Source, Aug 2013)
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### Connecting Patients and Clinicians: The Anticipated Effects of Open Notes on Patient Safety and Quality of Care (Journal on Quality and Patient Safety, Aug 2015)
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Enhancing Electronic Health Record Usability in Pediatric Patient Care: A Scenario-Based Approach (*Journal on Quality and Patient Safety*, Mar 2013)
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5 Sure-Fire Methods | Complying with RC.01.01.01 for Behavioral Health Care (*The Source*, Apr 2015)
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Health Information Technology: Understanding the Risks (*The Source*, Sep 2015)
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Safe Health IT Saves Lives

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Safe Practice Recommendations for the Use of Copy-Forward with Nursing Flow Sheets in Hospital Settings (Journal on Quality and Patient Safety, Aug 2017)

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Safety Tip of the Month: Verbal orders (JCInsight, Aug 2016)

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Tracer Methodology 101: Information Management Tracer in a Nursing Care Center (The Source, Mar 2017)

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Using Information Technology to Improve Adult Immunization: Delivery in an Integrated Urban Health System (Journal on Quality and Patient Safety, Jan 2016)

- 2016
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‘Who’s Covering This Patient?’ Developing a First-Contact Provider (FCP) Designation in an Electronic Health Record (Journal on Quality and Patient Safety, Feb 2018)

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Using an Electronic Perioperative Documentation Tool to Identify Returns to Operating Room (ROR) in a Tertiary Care Academic Medical Center (Journal on Quality and Patient Safety, Mar 2017)

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The quality of a health care organization’s care, treatment, and services depends on its providers. Issues and processes surrounding qualification and competencies as well as staff orientation and training (including simulation) are addressed in the range of periodical articles listed as resources in this section.

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**An Organizational Framework to Reduce Professional Burnout and Bring Back Joy in Practice (Journal on Quality and Patient Safety, Jun 2017)**
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**Competencies for Patient Safety and Quality Improvement: A Synthesis of Recommendations in Influential Position Papers (Journal on Quality and Patient Safety, Apr 2016)**
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5 Sure-Fire Methods | Complying with Standard HR.01.06.01 for Laboratories (The Source, Jul 2016)
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Masters of Employee Orientation Training: From floods to fires, Baptist-DeSoto hospital's program trains staff for any emergency (Environment of Care News, Mar 2012)
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Standards Interpretation FAQs | Human Resources (HR): Human Resource Standards – Applicability to Contracted and Volunteer Personnel

- 2016
- FAQ
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- Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Office-Based Surgery Practices
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Standards Interpretation FAQs | Human Resources (HR): Joint Commission Accredited Contract – Applicability of Standards

- 2016
- FAQ
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- Ambulatory Health Care, Behavioral Health Care
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Laboratory and Point-of-Care Testing Personnel – Evidence of Qualifications

- 2016
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Standards Interpretation FAQs | Human Resources (HR): Non-licensed, Non-employee Individuals – Oversight expectations

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- Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Office-Based Surgery Practices
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Standards Interpretation FAQs | Human Resources (HR): Non-waived Testing – Competency

- 2016
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Standards Interpretation FAQs | Human Resources (HR): Primary Source Verification – Definition

- 2016
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Standards Interpretation FAQs | Human Resources (HR): Primary Source Verification – Education

- 2016
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- Ambulatory Health Care, Behavioral Health Care
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Primary Source Verification – Laboratory and Point-of-Care Testing Personnel

- 2016
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Standards Interpretation FAQs | Human Resources (HR): Primary Source Verification – Licensed Independent Practitioners Education

- 2016
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- Accessible to All
- Behavioral Health Care
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Standards Interpretation FAQs | Human Resources (HR): Privileges – Permission to Administer Moderate Sedation
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Privileges/Affiliation/Work History – Verification at other Healthcare Organizations
- 2016
- FAQ
- Accessible to All
- Behavioral Health Care
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Privileging – National Practitioner Databank
- 2016
- FAQ
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- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Provider Performed Microscopy Procedure (PPMP) – Personnel Requirements
- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Reappointment – Clinical Responsibilities
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Reappointment and Re privileging – Due Dates
- 2016
- FAQ
- Accessible to All
- Behavioral Health Care, Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Reappointment and Re privileging – Governing Body Approval Date
- 2016
- FAQ
- Accessible to All
- Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Scribe – Compliance with Joint Commission Standards
- 2016
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- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Standards Interpretation FAQs | Human Resources (HR): Scribe – Definition
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Scribe – Entering Orders
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Verification – Education
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Verification – Primary Source Verification – Definition
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Office-Based Surgery Practices
- The Joint Commission

Tracer Methodology 101 | Competence Assessment Tracer in a Hospital (The Source, Jan 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0115
- Joint Commission Resources
In any health care setting, implementing infection control practices, including those for health care–associated (HAI) infections, is essential for ensuring the health and safety of patients as well staff, providers, and visitors. In this section, links to an array of infection control resources are provided, such as a podcast series, the Infection Prevention and HAI web portal, and periodical articles on infection tracers.

**Infection Control**

**2017 Infection Control Webinar Series**
- 2017
- Webinar Series
- Fee-Based
- All Accreditation Programs/Settings
- SKU# WEB17IC
- Joint Commission Resources

**Accelerating the Diagnosis and Treatment of Sepsis**
- 2012
- Video
- Accessible to All
- Critical Access Hospital, Hospital, Nursing Care Centers
- Center for Transforming Health Care

**Antibiotic Stewardship Program Protects Patients: Barnes-Jewish Hospital Revamps Program** *(Perspectives on Patient Safety, Jan 2010)*
- 2010
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# PPS0110
- Joint Commission Resources

**Antibiotic Stewardship Grows Up** *(Journal on Quality and Patient Safety, Feb 2018)*
- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0218
- Joint Commission Resources

**Antibiotics for the Common Cold (Viral Upper Respiratory Infections): Donne E. Sweet, M.D., AAHIVS, MACP, American College of Physicians**
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
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<td><strong>Be Antibiotics Aware: Smart Use, Best Care (On Infection Prevention and Control, Nov 15, 2017)</strong></td>
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  - Soft-Cover Book
  - Fee-Based
  - SKU# BPIPC11, ISBN# 978-1-63585-045-1
  - Joint Commission Resources

- 2012
  - E-Book
  - Fee-Based
  - SKU# EBBPIPC11, ISBN# 978-1-59940-721-0
  - Joint Commission Resources, Joint Commission International

Best Practices on Reducing EEDs
- 2012
  - Booklet
  - SKU# FR1034
  - Joint Commission Resources, Joint Commission International

Best Practices on Reducing VAPs
- 2012
  - Booklet
  - SKU# FR1035
  - Joint Commission Resources, Joint Commission International

Beyond the Collaborative: Spreading Effective Improvement in Hand Hygiene Compliance (Journal on Quality and Patient Safety, Jan 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)

Beyond the Quick Swab: Improving Rapid Influenza Testing
- 2014
  - Video
  - Accessible to All

- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)

- 2017
  - Blog

Joint Commission Resources, Joint Commission International®
Infection Control (continued)

Case Study: Central DuPage Hospital Fights Back Against Central Line Infections (Perspectives on Patient Safety, Mar 2011)
  ▶ 2011
  ▶ Periodical Article
  ▶ http://bit.ly/1E03r0E
  ▶ Accessible to All
  ▶ Critical Access Hospitals, Hospitals
  ▶ SKU# FR1039, SKU# PPS0311
  ▶ Joint Commission Resources, The Joint Commission

Caution on Campus: Yale Shows How a University with a Hospital Can Prepare for a Pandemic or Another Emergency (Environment of Care News, May 2013)
  ▶ 2013
  ▶ Periodical Article
  ▶ http://bit.ly/1NAJH3R
  ▶ Fee-Based (via subscription)
  ▶ Critical Access Hospital, Hospital
  ▶ SKU# FR1015, SKU# ECN0513
  ▶ Joint Commission Resources

Changes for National Patient Safety Goal 7 on Health Care–Associated Infections (Perspectives, Jun 2017)
  ▶ 2017
  ▶ Periodical Article
  ▶ http://bit.ly/2hT6QM
  ▶ Accessible to All
  ▶ All Accreditation Programs/Settings
  ▶ The Joint Commission

CJCP® Certification Joint Commission Professional™ | Spotlight on Infection Prevention and Control Standards (The Source, Aug 2016)
  ▶ 2016
  ▶ Periodical Article
  ▶ http://bit.ly/1KrmIfE
  ▶ Fee-Based (via subscription)
  ▶ Hospital
  ▶ SKU# TS0816
  ▶ Joint Commission Resources

CLABSI Toolkit – Infographic
  ▶ 2012
  ▶ Poster
  ▶ http://bit.ly/1E03U2R
  ▶ Accessible to All
  ▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  ▶ The Joint Commission

CLABSI Toolkit and Monograph
  ▶ 2012
  ▶ E-Toolkit
  ▶ http://bit.ly/1E03U2R
  ▶ Accessible to All
  ▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  ▶ The Joint Commission

Clarifications and Expectations | Keeping It Clean: The EC professional’s role in supporting thorough and reliable endoscope reprocessing (Environment of Care News, Apr 2014)
  ▶ 2014
  ▶ Periodical Article
  ▶ http://bit.ly/2gYEiJe
  ▶ Fee-Based (via Elsevier)
  ▶ Critical Access Hospital, Hospital, Office-Based Surgery Practices
  ▶ SKU# ECN0414
  ▶ The Joint Commission

Clarifications and Expectations | The Role of HVAC Systems in Preserving Patient Safety: Aim to maintain high-quality air throughout your facility (Environment of Care News, Aug 2014; Perspectives, Aug 2014)
  ▶ 2014
  ▶ Periodical Article
  ▶ http://bit.ly/2gYEiJe
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  ▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  ▶ SKU# ECN0814
  ▶ Joint Commission Resources
Compendium of Strategies to Prevent Healthcare-Associated Infections in Acute Care Hospitals
- 2015
  - Compendium
  - [http://bit.ly/1StaANq](http://bit.ly/1StaANq)
  - Accessible to All
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Dental Clinic Surveys: Clarification Regarding Infection Control and Environment of Care (Environment of Care News, Feb 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care
  - SKU# ECN0215
  - Joint Commission Resources

Development and Implementation of an Early-Onset Sepsis Calculator to Guide Antibiotic Management in Late Preterm and Term Neonates (Journal on Quality and Patient Safety, May 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0516
  - Joint Commission Resources

Ebola Preparedness Resources
- 2015
  - Web Portal Home Page
  - Accessible to All
  - All Accreditation Programs/Settings
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EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition
- 2017
  - E-Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBECEM17, ISBN# 978-1-59940-893-1
  - Joint Commission Resources

EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition
- 2017
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EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition
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Educating Patients About Surgical Site Infections: Complying with NPSG.07.05.01 (The Joint Commission Perspectives on Patient Safety, Dec 2010)
- 2010
  - Periodical Article
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  - Critical Access Hospital, Hospital, Office-Based Surgery
  - SKU# FR1040, SKU# PPS1210
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Educating Staff About MDROs (The Joint Commission Perspectives on Patient Safety, Oct 2011)
- 2011
  - Periodical Article
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  - SKU# FR1041
  - Joint Commission Resources

- 2017
  - Blog
  - http://bit.ly/2oYz0qj
  - Accessible to All
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  - The Joint Commission

Emerging Threats: Preparing for Infectious Disease Outbreaks (The Source, Feb 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
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Engaging Frontline Staff in Central Line–Associated Bloodstream Infection Prevention Practice in the Wake of Superstorm Sandy (Journal on Quality and Patient Safety, Oct 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - SKU# JQPS1015
  - Joint Commission Resources

Environment of Care & Infection Prevention & Control – A Partnership: June 22-23, 2017
- 2017
  - Education Event
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# EDU1717
  - Joint Commission Resources

Facts About Reducing Sepsis Mortality
- 2012
  - Fact Sheet
  - http://bit.ly/1QfTgF3
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - Joint Commission Resources

Facts about the Surgical Site Infections Project
- 2010
  - Fact Sheet
  - http://bit.ly/1SvOmKP
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - Center for Transforming Health Care

5 Sure-Fire Methods | Complying with Standard IC.02.02.01 for Ambulatory Health Care (The Source, Oct 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care
  - SKU# TS1015
  - Joint Commission Resources
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- 2017
- Periodical Article
- Fee-Based (via subscription)
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- SKU# TS0117
- Joint Commission Resources

- 2010
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# TS0210
- Joint Commission Resources

5 Sure-Fire Methods | Preventing MDRO Infections in Nursing Care Centers (*The Source*, Oct 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Nursing Care Centers
- SKU# TS1017
- Joint Commission Resources

Gearing Up for Flu Season: Encouraging Vaccination for Staff (*The Source*, Nov 2011)
- 2011
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1042, SKU# TS1111
- Joint Commission Resources, The Joint Commission

- 2016
- Blog
- Accessible to All
- Ambulatory Health Care, Office-Based Surgical Centers
- The Joint Commission

Getting Serious About Sepsis
- 2014
- Webinar and Slide Presentation
- Accessible to All
- Critical Access Hospital, Hospital
- Joint Commission Resources

Guide for RIDT Interpretation
- 2014
- Poster
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Hand Hygiene Project
- Web Portal Page
- [http://bit.ly/1R2VsEL](http://bit.ly/1R2VsEL)
- Accessible to All
- All Accreditation Programs/Settings
- Center for Transforming Health Care

Health care’s dirty secret: Physician’s don’t wash their hands as often as other caregivers (*Leadership Blog*, Sep 4, 2013)
- 2013
- Blog
- [http://bit.ly/1O1LbCh](http://bit.ly/1O1LbCh)
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Hospital Breakfast Briefings | Infection Prevention and Control: Sep 27, 2018
► 2018
► Webinar
► Fee-Based
► Critical Access Hospital, Hospital
► SKU# WEB18HAPBB
► Joint Commission Resources

IC in the EC: Infection prevention and control in the environment of care (Environment of Care News, Mar 2017)
► 2017
► Periodical Article
► http://bit.ly/1NAJH3R
► Fee-Based (via subscription)
► All Accreditation Programs/Settings
► SKU# ECN0317
► Joint Commission Resources

Improperly sterilized or high-level disinfected equipment (Quick Safety! – Issue 2, May 2014)
► 2014
► Newsletter
► http://bit.ly/1ovAC5P
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery
► The Joint Commission

Improving Antimicrobial Stewardship Programs: A Call for Papers (Journal on Quality and Patient Safety, Feb 2018)
► 2018
► Periodical Article
► Fee-Based (via Elsevier)
► Critical Access Hospital, Hospital
► SKU#JQPS0218
► Joint Commission Resources

Improving Hand Hygiene at Eight Hospitals in the United States by Targeting Specific Causes of Noncompliance (Journal on Quality and Patient Safety, Jan 2015)
► 2015
► Periodical Article
► http://bit.ly/2gYEjJe
► Fee-Based (via Elsevier)
► All Accreditation Programs/Settings
► SKU# JQPS0115
► Joint Commission Resources

Infection Control: Preventing Hospital Acquired Infections (HAIs) (May 24, 2018)
► 2018
► Webinar
► Fee-Based
► All Accreditation Programs/Settings
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Infection Control in Home Care: Jun 18, 2015
► 2015
► Webinar, Slide Presentation
► Accessible to All
► Home Care
► The Joint Commission

Infection Prevention and Control for Nursing Care Centers: A Systems Perspective from The Joint Commission: Mar 12, 2015
► 2015
► Webinar, Slide Presentation
► http://bit.ly/29hPte0
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### Infection Control (continued)

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  - Newsletter
  - [http://bit.ly/1PG2TgT](http://bit.ly/1PG2TgT)
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- **2014**
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- **2010**
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- The Joint Commission

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(Environment of Care News, Jun 2015)
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Infection Control (continued)

Targeted Solutions Tool®: Hand Hygiene
- 2009
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Tdap Vaccination Strategies for Adolescents and Adults, Including Health Care Personnel: Strategies from Research and Practice
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The Joint Commission’s Implementation Guide for NPSG.07.05.01 on Surgical Site Infections
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<th>Using the Risk Assessment to Set Goals and Develop the Infection Prevention and Control Plan</th>
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<th>Variability of Surveillance Practices for Central Line–Associated Bloodstream Infections and Its Implications for Health Care Reform (Benchmark, Mar/Apr 2011)</th>
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<th>What hurts your patients can also hurt your staff (Leadership Blog, Nov 25, 2013)</th>
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<th>What we can learn from the Ebola Emergencies: Ebola-treating hospitals talk about managing infectious disease (Environment of Care News, Apr 2015)</th>
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From medical test mistakes to proficiency testing to quality systems assessments (QSA), laboratory testing activities are under the microscope. The listed links in this section take you to resources—such as periodical articles on lab tracers—that will help clarify the issues and suggest strategies for improvement.

**2018 Comprehensive Accreditation Manual for Laboratory and Point-of-Care Testing (CAMLAB)**
- 2018
- E-dition
- Joint Commission Connect™ (customer extranet) Complimentary to Customers
- Laboratory
- Joint Commission Resources

**2018 Comprehensive Accreditation Manual for Laboratory and Point-of-Care Testing (CAMLAB)**
- 2018
- Spiral-Bound Book
- Fee-Based
- Laboratory
- SKU# CLSM18, ISBN# 978-1-63585-010-9
- Joint Commission Resources

**California and the Gold Seal – Improving Lab Quality Together: Oct 4, 2016**
- 2016
- Webinar
- [http://bit.ly/2h5Kwl0](http://bit.ly/2h5Kwl0)
- Accessible to All
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- The Joint Commission

**EC Mock Tracer Scenario I Laboratory Safety Tracer (Environment of Care News, Jul 2016)**
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Laboratory
- SKU# ECN0716
- Joint Commission Resources

**Ensuring the Safety and Maintenance of Laboratory Equipment: Addressing the top three standard EC.02.04.03 violations (Environment of Care News, May 2017)**
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Laboratory
- SKU# ECN0517
- Joint Commission Resources

**5 Sure-Fire Methods I Complying with QSA.02.08.01 for Labs (The Source, Sep 2016)**
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Laboratory
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5 Sure-Fire Methods | Complying with WT.03.01.01 for Ambulatory Care and Office-Based Surgery Practices (*The Source*, Jul 2015)

- 2015
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  - Ambulatory Care, Laboratory, Office-Based Surgery Practices
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5 Sure-Fire Methods | Complying with Standard HR.01.06.01 for Laboratories (*The Source*, Jul 2016)

- 2016
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  - Fee-Based (via subscription)
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5 Sure-Fire Methods | Ensuring Complete and Accurate Laboratory Reports (*The Source*, Sep 2015)

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Hospital Breakfast Briefings | Rights and Responsibilities, Transplant Safety, Waived Testing: Nov 15, 2018

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JCI Accreditation Standards for Laboratories, 3rd Edition

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| **PrePublication Standards – CAMLAB** | Standards Web Page  
[http://bit.ly/1fkNBCg](http://bit.ly/1fkNBCg)  
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| **Speak Up™ | Help Prevent Medical Test Mistakes (set of 100)** | 2007  
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<tr>
<th>Standards Interpretation FAQs</th>
<th>Waived Testing (WT): Provider Performed Microscopy Procedures (PPMP) – Resources</th>
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<th>Standards Interpretation FAQs</th>
<th>Waived Testing (WT): Qualifications – Color-blind Testing</th>
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<th>Standards Interpretation FAQs</th>
<th>Waived Testing (WT): Refrigerator Storage – Reagents, Medications, Specimens</th>
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Standards Interpretation FAQs | Waived Testing (WT): Tests – Professional or Home Use (Glucose Meters, Etc.)
- 2016
- FAQ
- Ambulatory Health Care, Behavioral Health Care, Hospital, Laboratory, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Waived Testing (WT): Urine Drug Testing – Behavioral Health Care Facility
- 2016
- FAQ
- Ambulatory Health Care, Behavioral Health Care, Hospital, Laboratory
- The Joint Commission

Standards Interpretation FAQs | Waived Testing (WT): Waived Testing- Screening or Definitive
- 2016
- FAQ
- Ambulatory Health Care, Behavioral Health Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Tracer Methodology 101 | Quality System Assessment for Cytology in a Laboratory (The Source, Mar 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Laboratory
- SKU# TS0315
- Joint Commission Resources

Tracer Methodology 101 I Study: Point-of-Care Testing and Laboratories (The Source, Aug 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0816
- Joint Commission Resources

Using Lean-Six Sigma to Reduce Hemolysis in the Emergency Care Center in a Collaborative Quality Improvement Project with the Hospital Laboratory (Journal on Quality and Patient Safety, Mar 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Laboratory, Hospital
- SKU# JQPS0315
- Joint Commission Resources

Your Lab and Ebola: What you need to know from the CDC and The Joint Commission
- 2015
- Webinar
- Accessible to All
- Laboratory
- The Joint Commission
Performance improvement uses performance measurement to determine what needs improvement and whether it is sustained. Dozens of periodical articles as well as books and multimedia are among the resources listed in this section that address the role of performance measurement in improving quality and patient safety.

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<tr>
<th>KEY Resource name</th>
<th>Year published</th>
<th>Type of resource</th>
<th>Link</th>
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<tr>
<td>A Blueprint for Improving Systemwide Inpatient Glucose Management (Journal on Quality and Patient Safety, Apr 2017)</td>
<td>2017</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/2gYEiJe">http://bit.ly/2gYEiJe</a></td>
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<td>All Accreditation Programs/Settings</td>
<td>SKU# JQPS0417</td>
<td>Joint Commission Resources</td>
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<tr>
<td>A Gap Analysis Needs Assessment Tool to Drive a Care Delivery and Research Agenda for Integration of Care and Sharing of Best Practices Across a Health System (Journal on Quality and Patient Safety, Jan 2017)</td>
<td>2017</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/2gYEiJe">http://bit.ly/2gYEiJe</a></td>
<td>Fee-Based (via Elsevier)</td>
<td>All Accreditation Programs/Settings</td>
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<tr>
<td>A National Organizational Assessment (NOA) to Build Sustainable Quality Management Programs in Low- and Middle-Income Countries (Journal on Quality and Patient Safety, Jul 2016)</td>
<td>2016</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/2gYEiJe">http://bit.ly/2gYEiJe</a></td>
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<tr>
<td>A Population-Based Care Improvement Initiative for Patients at Risk for Delirium, Alcohol Withdrawal, and Suicide Harm (Journal on Quality and Patient Safety, Jul 2015)</td>
<td>2015</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/2gYEiJe">http://bit.ly/2gYEiJe</a></td>
<td>Fee-Based (via Elsevier)</td>
<td>Critical Access Hospital, Hospital</td>
<td>SKU# JQPS0715</td>
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</table>
A Prospective Emergency Department Quality Improvement Project to Improve the Treatment of Vaso-Occlusive Crisis in Sickle Cell Disease: Lessons Learned (Journal on Quality and Patient Safety, Mar 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0317
- Joint Commission Resources

A Systematic Review of Team Training in Health Care: Ten Questions (Journal on Quality and Patient Safety, Apr 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0417
- Joint Commission Resources

Accountability Measures

- Web Portal Home Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Accuracy of the Adverse Outcome Index: An Obstetrical Quality Measure (Journal on Quality and Patient Safety, Aug 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practice
- SKU# JQPS0815
- Joint Commission Resources


- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1217
- Joint Commission Resources

Anatomy of Inpatient Falls: Examining Fall Events Captured by Depth-Sensor Technology (Journal on Quality and Patient Safety, May 2016)

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Nursing Care Center
- SKU# JQPS0516
- Joint Commission Resources

Announcing: Our 2017 Pioneers in QualityTM Expert Contributors to eCQM Practice (Dateline @ TJC, Aug 4, 2017)

- 2017
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Applying Population Health Approaches to Undiagnosed Hypertension (Journal on Quality and Patient Safety, Mar 2018)

- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0318
- Joint Commission Resources
### Measurement & Improvement (continued)

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<tr>
<td>Applying the Chronic Care Model to Improve Care and Outcomes at a Pediatric Medical Center <em>(Journal on Quality and Patient Safety, Mar 2017)</em></td>
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<td><a href="http://bit.ly/2gYEiJe">http://bit.ly/2gYEiJe</a></td>
<td>Fee-Based (via Elsevier)</td>
<td>Critical Access Hospital, Hospital, SKU# JQPS0317, Joint Commission Resources</td>
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<td>Beyond the Bundles: How to Implement Best Practices at the Bedside</td>
<td>2014</td>
<td>E-Resource</td>
<td><a href="http://bit.ly/PynCLg">http://bit.ly/PynCLg</a></td>
<td>Accessible to All</td>
<td>Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices, SKU# FR1020, Joint Commission Resources</td>
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Challenges to Meeting Access and Continuity Performance Measures in a Large Hospital-Based Primary Care Clinic Implementing the Patient (Journal on Quality and Patient Safety, Sep 2016)

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0916
- Joint Commission Resources

Clinical Communities at Johns Hopkins Medicine: An Emerging Approach to Quality Improvement (Journal on Quality and Patient Safety, Sep 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0915
- Joint Commission Resources


- 2016
- Newsletter
- http://bit.ly/2gy02eA
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Comparative Effectiveness of Quality Improvement Interventions for Pressure Ulcer Prevention in Academic Medical Centers in the United States (Journal on Quality and Patient Safety, Jun 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0615
- Joint Commission Resources

Core Measure Sets

- 2011
- Web Portal Home Page
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Core Measure Solution Exchange®

- 2011
- E-Resource
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- All Accreditation Programs/Settings
- The Joint Commission

Creating a Pediatric Joint Council to Promote Patient Safety and Quality, Governance, and Accountability Across Johns Hopkins Medicine (Journal on Quality and Patient Safety, May 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0517
- Joint Commission Resources

Data-Driven Implementation of Alarm Reduction Interventions in a Cardiovascular Surgical ICU (Journal on Quality and Patient Safety, Feb 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0217
- Joint Commission Resources
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<td>Development and Implementation of an Early-Onset Sepsis Calculator to Guide Antibiotic Management in Late Preterm and Term Neonates (Journal on Quality and Patient Safety, May 2016)</td>
<td>2016</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/2gYEiJe">http://bit.ly/2gYEiJe</a> Fee-Based (via Elsevier) Critical Access Hospital, Hospital SKU# JQPS0516 Joint Commission Resources</td>
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<td>Development of Patient-Centered Disability Status Questions to Address Equity in Care (Journal on Quality and Patient Safety, Dec 2017)</td>
<td>2017</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/2gYEiJe">http://bit.ly/2gYEiJe</a> Fee-Based (via Elsevier) Critical Access Hospital, Hospital SKU# JQPS1217 Joint Commission Resources</td>
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<tr>
<td>Diagnosing and Treating “Alarm Fatigue”: Pragmatic and Evidence-Based Approaches Needed (Journal on Quality and Patient Safety, Jul 2016)</td>
<td>2016</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/2gYEiJe">http://bit.ly/2gYEiJe</a> Fee-Based (via Elsevier) Critical Access Hospital, Hospital SKU# JQPS0716 Joint Commission Resources</td>
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<tr>
<td>eCQM Core Team Make-Up and Reporting Philosophy Summarized in Webinars (Leading Hospital Improvement, Sep 21, 2017)</td>
<td>2017</td>
<td>Blog</td>
<td><a href="http://bit.ly/2huMEut">http://bit.ly/2huMEut</a> Accessible to All Critical Access Hospitals, Hospitals The Joint Commission</td>
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<td>eCQM FAQs</td>
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**eCQM Hospital Readiness**
- 2016
- Webinar
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

**Effect of a Real-Time Pediatric ICU Safety Bundle Dashboard on Quality Improvement Measures (Journal on Quality and Patient Safety, Sep 2015)**
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
  - SKU# JQPS0915
  - Joint Commission Resources

**Effective Implementation of Enhanced Recovery Pathway Programs: The Key to Disseminating Evidence into Practice (Journal on Quality and Patient Safety, Oct 2015)**
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS1015
  - Joint Commission Resources

**Engaging Frontline Staff in Performance Improvement: The American Organization of Nurse Executives Implementation of Transforming Care at the Bedside Collaborative (Journal on Quality and Patient Safety, Feb 2016)**
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0216
  - Joint Commission Resources

**Enhancing the Effectiveness of Team Debriefings in Medical Simulation: More Best Practices (Journal on Quality and Patient Safety, Mar 2015)**
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0315
  - Joint Commission Resources

**Evaluation of Sensor Technology to Detect Fall Risk and Prevent Falls in Acute Care (Journal on Quality and Patient Safety, Aug 2017)**
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0817
  - Joint Commission Resources

**Examining Racial and Ethnic Differences in Nursing Home Quality (Journal on Quality and Patient Safety, Nov 2017)**
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
  - Nursing Care Centers
  - SKU# JQPS1117
  - Joint Commission Resources

**Expanding the Scope of the Rapid Response System (Journal on Quality and Patient Safety, Dec 2017)**
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS1217
  - Joint Commission Resources
Experience with Designing and Implementing a Bundled Payment Program for Total Hip Replacement (*Journal on Quality and Patient Safety*, Sep 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
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Exploring How to Better Measure and Improve the Quality of Medication Reconciliation (*Journal on Quality and Patient Safety*, May 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
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  - Joint Commission Resources

Facilitation of a Multihospital Community of Practice to Increase Enrollment in the Hospital to Home National Quality Improvement Initiative (*Journal on Quality and Patient Safety*, Aug 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Center, Office-Based Surgery Practice
  - SKU# JQPS0815
  - Joint Commission Resources

Facts about ORYX® for Hospitals (National Hospital Quality Measures)
- 2017
  - Web Page
  - Critical Access Hospitals, Hospitals
  - The Joint Commission

FAQs – 2017/2018 ORYX Measure Reporting Requirements
- 2018
  - FAQs
  - Accessible to All
  - Critical Access Hospitals, Hospitals
  - Joint Commission Resources

- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
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- 2018
  - E-Book
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# EBFHC18, ISBN# 9781635850383
  - Joint Commission Resources

- 2018
  - Soft-Cover Book
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# FHC118, ISBN# 9781635850376
  - Joint Commission Resources, Joint Commission International
Guiding Principles for the Development of the Hospital of the Future
- 2008
- Report
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Highly Adoptable Improvement: A Practical Model and Toolkit to Address Adoptability and Sustainability of Quality Improvement Initiatives (*Journal on Quality and Patient Safety*, Mar 2018)
- 2018
- Periodical Article
- Fee-Based (via Elsevier)
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- Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
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- SKU# JQPS0615
- Joint Commission Resources

Hospital Breakfast Briefings | Leadership, Performance Improvement: Oct 11, 2018
- 2018
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB18HAPBB
- Joint Commission Resources

- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0418
- Joint Commission Resources

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office Based Surgery Practices
- SKU# JQPS0516
- Joint Commission Resources

Identifying Gaps in Inpatient Care of Patients with Diabetes Mellitus: Where Do We Go From Here? (*Journal on Quality and Patient Safety*, Jan 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# JQPS0117
- Joint Commission Resources

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office Based Surgery Practices
- SKU# JQPS0616
- Joint Commission Resources

Implementing Delivery Room Checklists and Communication Standards in a Multi-Neonatal ICU Quality Improvement Collaborative (Journal on Quality and Patient Safety, Aug 2016)

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0816
- Joint Commission Resources

Improving and Measuring Osteoporosis Management

- 2016
- Monograph
- [http://bit.ly/1ok3rT8](http://bit.ly/1ok3rT8)
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Improving Care for People with Heart Failure

- 2011
- Video
- [http://bit.ly/1IWkNYm](http://bit.ly/1IWkNYm)
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- Center for Transforming Health Care


- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# JQPS0417
- Joint Commission Resources

Improving Identification and Diagnosis of Hypertensive Patients Hiding in Plain Sight (HIPS) in Health Centers (Journal on Quality and Patient Safety, Mar 2018)

- 2018
- Periodical Article
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Improving Quality of Care for Hospitalized Smokers with HIV: Tobacco Dependence Treatment Referral and Utilization (Journal on Quality and Patient Safety, May 2016)

- 2016
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Improving Quality of Care in Hospitals for Victims of Elder Mistreatment: Development of the Vulnerable Elder Protection Team (Journal on Quality and Patient Safety, Mar 2018)

- 2018
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Improving the Quality of Data for Inpatient Claims-Based Measures Used in Public Reporting and Pay-for-Performance Programs (Journal on Quality and Patient Safety, Dec 2017)

- 2017
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- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# JQPS0117
- Joint Commission Resources


- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS1015
- Joint Commission Resources

Innovative Information Technology–Powered Population Health Care Management Improves Outcomes and Reduces Hospital Readmissions and Emergency Department Visits (Journal on Quality and Patient Safety, Jul 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0717
- Joint Commission Resources

Is the Meaningful Use Venous Thromboembolism VTE-6 Measure Meaningful? A Retrospective Analysis of One Hospital’s VTE-6 Cases (Journal on Quality and Patient Safety, Sep 2016)

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0916
- Joint Commission Resources

Joint Commission Measures I Children’s Asthma Care

- 2016
- Web Page
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practice
- The Joint Commission
Joint Commission Measures I Hospital Outpatient Department

- 2017
  - Web Page
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Joint Commission Measures I Hospital-Based Inpatient Psychiatric Services

- 2016
  - Web Page
  - http://bit.ly/1poy3mg
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Joint Commission Measures I Osteoporosis Initiative

- 2013
  - Web Page
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Center, Office-Based Surgery Practice
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Joint Commission Measures I Stroke

- 2017
  - Web Page
  - http://bit.ly/1QYogwA
  - Accessible to All
  - Critical Access Hospital, Hospital
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Joint Commission Measures I Venous Thromboembolism

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Joint Commission Offers Enterprise Content Library Index

- 2018
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Managing Disruptions to Patient Flow Capacity: Rapid-Cycle Improvement in a Pediatric Cardiac Procedure Complex (Journal on Quality and Patient Safety, Jul 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0716
  - Joint Commission Resources

Mayo Clinic Reduces Catheter-Associated Urinary Tract Infections Through a Bundled 6-C Approach (Journal on Quality and Patient Safety, Jun 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - SKU# JQPS0616
  - Joint Commission Resources

Measure Development Initiatives

- 2016
  - Web Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - Joint Commission Resources
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<td>Mock Tracers for Home Care, Revised Edition</td>
<td>2017</td>
<td>Site License</td>
<td><a href="http://bit.ly/1K1Wgq0">http://bit.ly/1K1Wgq0</a></td>
<td>Fee-Based</td>
<td>Home Care</td>
<td>EBMTHC15SL</td>
<td>9781599408927</td>
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- SKU# JQPS0616
- Joint Commission Resources

Optimizing Care Transitions: Adapting Evidence-Informed Solutions to Local Contexts (*Journal on Quality and Patient Safety*, Sep 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
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Pioneers in Quality | ABCs of eCQMs: Acronyms and Resources You Need to Know: Jun 28, 2016
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**Practice-Based Learning and Improvement: A Clinical Improvement Action Guide, Third Edition**
- 2012
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- SKU# EBAG12, ISBN# 978-1-59940-750-0, Joint Commission Resources

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- 2016
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- 2015
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- 2016
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Root Cause Analysis framework tool (JCInsight, Mar 2016)
► 2016
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Root Cause Analysis in Health Care: Tools and Techniques, Sixth Edition
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Safety Tip of the Month: Basic steps in Process Improvement (PI) methodologies (JCInsight, Jan 2016)
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► http://bit.ly/2gWZlAM
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<td><strong>Safety Tip of the Month: Keeping team members involved during the Root Cause Analysis process (JCInsight, May 2016)</strong></td>
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<td><strong>Solve persistent health care quality and safety problems with the Targeted Solutions Tool® (TST®)</strong></td>
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Spotlight on Success: Wise Health Engages Staff in Patient Rounds (The Source, Feb 2017)

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Surgeon General report highlights suggestions for more effective treatment for substance misuse (BHC News, Issue 1, 2017)

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Take 5 with The Joint Commission | The New and Improved Quality Check Website

- 2016
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<td>Use of Unit-Based Interventions to Improve the Quality of Care for Hospitalized Medical Patients: A National Survey (<a href="https://www.jqps.org">Journal on Quality and Patient Safety</a>, Nov 2017)</td>
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Using Lean Quality Improvement Tools to Increase Delivery of Evidence-Based Tobacco Use Treatment in Hospitalized Neurosurgical Patients (*Journal on Quality and Patient Safety*, Dec 2017)

- 2017
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Using Lean-Six Sigma to Reduce Hemolysis in the Emergency Care Center in a Collaborative Quality Improvement Project with the Hospital Laboratory (*Journal on Quality and Patient Safety*, Mar 2015)

- 2015
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- Fee-Based (via Elsevier)
- Hospital, Laboratory
- SKU# JQPS0315
- Joint Commission Resources


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Using the SAFER™ Matrix as a Performance Improvement Tool: One Organization’s Experience (The Source, Jun 2017)

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Using Unit-Level Safety Culture Survey Results to Make Quality Improvements (High Reliability Health Care, Oct 20, 2017)

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- 2016
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Will Hospitals Finally “Do the Right Thing”? Providing Evidence-Based Tobacco Dependence Treatments to Hospitalized Patients Who Smoke (Journal on Quality and Patient Safety, May 2016)

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0516
- Joint Commission Resources
The complex process of credentialing and privileging practitioners is difficult for many organizations. This and other responsibilities of the medical staff—as well as the crucial role of physicians as leaders—are addressed in the myriad resources listed in this section. A web portal, For Physicians, is included, as are BoosterPaks™ on related standards.

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<td>Can We Do That Here? Establishing the Scope of Surgical Practice at a New Safety-Net Community Hospital Through a Transparent, Collaborative Review of Physician Privileges (Journal on Quality and Patient Safety, Jan 2018)</td>
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### Medical Staff & Physicians (continued)

#### 5 Sure Fire Methods | Clinical Privileging in Ambulatory Care and Office-Based Surgery Practices

*The Source, Mar 2017*

- **2017**
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  - Ambulatory Health Care, Office-Based Surgery Practices
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**For Physicians**

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**Health care’s dirty secret: Physician’s don’t wash their hands as often as other caregivers** *(Leadership Blog, Sep 4, 2013)*

- **2013**
  - Blog
  - [http://bit.ly/1O1LbCh](http://bit.ly/1O1LbCh)
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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**Help your medical staff shine during survey** *(Leadership Blog, Feb 19, 2014)*

- **2014**
  - Blog
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

#### Hospital Breakfast Briefings | Medical Staff: Nov 1, 2018

- **2018**
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# WEB18HAPBB
  - Joint Commission Resources

**How The Joint Commission supports the work of physicians** *(Leadership Blog, Jun 19, 2013)*

- **2013**
  - Blog
  - [http://bit.ly/2m0KsNz](http://bit.ly/2m0KsNz)
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

**Lessons Learned on a Journey from Surgeon to Chief Quality Officer** *(Journal on Quality and Patient Safety, Feb 2016)*

- **2016**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0216
  - Joint Commission Resources

#### Medical Staff Essentials

- **2017**
  - E-Book
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# EBMSE17, ISBN# 9781599409993
  - Joint Commission Resources
Medical Staff Essentials
- 2017
  - Soft-Cover Book
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# MSE17, ISBN# 9781599409986
  - Joint Commission Resources

OPPE and FPPE: Tools to help make privileging decisions (Leadership Blog, Aug 21, 2013)
- 2013
  - Blog
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Physician Leader Monthly
- Newsletter
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Physician Motivation: Listening to What Pay-for-Performance Programs and Quality Improvement Collaboratives Are Telling Us (Journal on Quality and Patient Safety, Nov 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JJPS1115
  - Joint Commission Resources

Physicians and The Joint Commission: The Patient Safety Partnership
- 2008
  - E-Resource
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Primary Source Verification of Health Care Professionals
- 2016
  - White Paper
  - Accessible to All
  - All JCI Accreditation Programs/Settings
  - Joint Commission International

Second Victim Syndrome: A Joint Commission Nurse Shares Her Trauma (Dateline @ TJC, Feb 7, 2018)
- 2018
  - Blog
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Standards BoosterPak™ for Credentialing and Privileging in Non-Hospital Settings
- 2011
  - E-Resource
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - Ambulatory Health Care, Behavioral Health Care, Home Care, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission
Standards BoosterPak™ for Focused Professional Practice Evaluation/Ongoing Professional Practice Evaluation (FPPE/OPPE)
- 2011
  - E-Resource
  - Joint Commission Connect™ (customer extranet)
  - Complimentary to Customers
  - Critical Access Hospital, Hospital
  - The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): continuing Medical Education – Documentation
- 2016
  - FAQ
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Credentialing – Expedited MEC Function
- 2016
  - FAQ
  - Accessible to All
  - Hospital
  - The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Credentialing and Privileging – Hospital-Based Behavioral Health Care Settings Surveyed Under the Behavioral Health Care Manual
- 2016
  - FAQ
  - Accessible to All
  - Behavioral Health Care, Hospital
  - The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Credentialing and Privileging – Peer References
- 2016
  - FAQ
  - Accessible to All
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Standards Interpretation FAQs | Medical Staff (MS): Focused Professional Practice Evaluation (FPPE) – Components of Design Process
- 2016
  - FAQ
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- 2016
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- 2016
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### Standards Interpretation FAQs | Medical Staff (MS): History and Physical – Outpatient Procedures

- **2016**
- FAQ
- Accessible to All
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- **2016**
- FAQ
- Accessible to All
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### Standards Interpretation FAQs | Medical Staff (MS): Medical Staff Involvement - Medical Staff Bylaw and Amendment Approval Meeting

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- Accessible to All
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- **2016**
- FAQ
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- Accessible to All
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- Accessible to All
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### Standards Interpretation FAQs | Medical Staff (MS): Privileges – Permission to Administer Moderate Sedation

- **2016**
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
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Standards Interpretation FAQs | Medical Staff (MS): Privileging – Organ Procurement Team
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► FAQ
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► Hospital
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Standards Interpretation FAQs | Medical Staff (MS): Privileging Process – Core or Bundle – CMS Position
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► FAQ
► http://bit.ly/1lzieNI
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Supporting the Work of Physician Leaders
► 2013
► Video
► http://bit.ly/1Ek2nzA
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

The Who, What, When and Where’s of Credentialing and Privileging
► 2016
► Booklet
► Accessible to All
► Ambulatory Health Care
► The Joint Commission
Tracer Methodology 101 | Professional Evaluation System Tracer (The Source, Nov 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS1116
- Joint Commission Resources

When Clinicians Drop Out and Start Over after Adverse Events (Journal on Quality and Patient Safety, Mar 2018)
- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0318
- Joint Commission Resources

Using OPPE as a performance improvement tool (Leadership Blog, Feb 5, 2014)
- 2014
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Medication management is comprised of a complex system of processes focused on an overall goal of medication safety. The linked resources in this section—from brochures to videos to alerts on related sentinel events—are useful for physicians, nurses, and pharmacists working with patients and their families toward that goal.

### KEY

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- SKU# JQPS0416
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Antibiotic Stewardship Program Protects Patients: Barnes-Jewish Hospital Revamps Program (The Joint Commission Perspectives on Patient Safety, Jan 2010)

- 2010
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# PPS0110
- Joint Commission Resources

Antibiotics for the Common Cold (Viral Upper Respiratory Infections): Donne E. Sweet, M.D., AAHIVS, MACP, American College of Physicians

- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Antimicrobial Stewardship Toolkit

- 2012
- Toolkit
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1007
- Joint Commission Resources, Joint Commission International, The Joint Commission

Averting Drug Diversion: How to recognize and prevent medication theft by staff (Environment of Care News, Aug 2015)

- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN0815
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Center for Transforming Health Care: Collaborative Project Delivers Safe and Effective Methods for Insulin Use (The Source, Apr 2015)

- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0415
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CJCP® Certification Joint Commission Professional™ | Spotlight on the “Environment of Care” Chapter (The Source, Aug 2017)

- 2017
- Periodical Article
- Fee-Based (via subscription)
- Hospital
- SKU# TS0817
- Joint Commission Resources
Exploring How to Better Measure and Improve the Quality of Medication Reconciliation (Journal on Quality and Patient Safety, May 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
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5 Sure-Fire Methods | Clear and Accurate Medication Orders (The Source, May 2017)
- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0517
  - Joint Commission Resources

5 Sure-Fire Methods | Improving the Safety of Anticoagulation Therapy (The Source, Dec 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Center
  - SKU# TS1215
  - Joint Commission Resources

- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Office-Based Surgical Centers
  - SKU# TS1016
  - Joint Commission Resources

Hospital Breakfast Briefings | Medication Management: Oct 25, 2018
- 2018
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# WEB18HAPBB
  - Joint Commission Resources

Implementing Computerized Provider Order Entry in Acute Care Hospitals in the United States Could Generate Substantial Savings to Society (Journal on Quality and Patient Safety, Aug 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Hospital
  - SKU# JQPS0815
  - Joint Commission Resources

Implementing the Joint Commission’s Revised Medication Management Requirements (The Source, Nov 2017)
- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS1117
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Improving Transitions of Care for Hospitalized Patients on Warfarin (Journal on Quality and Patient Safety, Sep 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
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Joint Commission Statement on Pain Management
► 2016
► Statement
► Accessible to All
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Measuring to Improve Medication Reconciliation in a Large Subspecialty Outpatient Practice (Journal on Quality and Patient Safety, May 2017)
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Medication Management: A Standards Update (Apr 26, 2018)
► 2018
► Webinar
► Fee-Based
► All Accreditation Programs/Settings
► SKU# JCRQSN0418
► JCRQSN

Mixing It Up: Sterile Medication Compounding (The Source, Sep 2017)
► 2017
► Periodical Article
► Fee-Based (via subscription)
► All Accreditation Programs/Settings
► SKU# TS0917
► Joint Commission Resources

Monitoring the Harm Associated with Use of Anticoagulants in Pediatric Populations Through Trigger-Based Automated Adverse-Event Detection (Journal on Quality and Patient Safety, Mar 2015)
► 2015
► Periodical Article
► Fee-Based (via Elsevier)
► Critical Access Hospital, Hospital, Office-Based Surgery Practices
► SKU# JQPS0415
► Joint Commission Resources

NAN Alert: ‘occasional instances’ of medication leaking from 10 mL BD syringes
► 2016
► Web Page
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Medication Management: Countering Drug Diversion (The Source, Aug 2015)
► 2015
► Periodical Article
► Fee-Based (via subscription)
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► SKU# TS0815
► Joint Commission Resources

► 2015
► Newsletter
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

- 2015
- Periodical Article
- [http://bit.ly/2gYEiJ7](http://bit.ly/2gYEiJ7)
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQP1215
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- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0515
- Joint Commission Resources

Recommendations and Low-Technology Safety Solutions Following Neuromuscular Blocking Agent Incidents (*Journal on Quality and Patient Safety, Feb 2016*)

- 2016
- Periodical Article
- [http://bit.ly/2gYEiJ7](http://bit.ly/2gYEiJ7)
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0216
- Joint Commission Resources

Reducing Risk Associated with Sterile Medication Compounding (*Perspectives, Oct 2017*)

- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- The Joint Commission

Review of Nonformulary Medication Approvals in an Academic Medical Center (*Journal on Quality and Patient Safety, Feb 2017*)

- 2017
- Periodical Article
- [http://bit.ly/2gYEiJ7](http://bit.ly/2gYEiJ7)
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0217
- Joint Commission Resources

Sample Medications: Are You Doing It Right? Compliance With the New Joint Commission Requirements

- 2008
- Webinar
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# FR1023
- Joint Commission Resources

Sentinel Event Alert | Issue 11: High-alert medications and patient safety

- 1999
- Alert
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Sentinel Event Alert | Issue 23: Medication Errors Related to Potentially Dangerous Abbreviations
► 2001
► Alert
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► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Sentinel Event Alert | Issue 34: Preventing vincristine administration errors
► 2005
► Alert
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital
► The Joint Commission

Sentinel Event Alert | Issue 35: Using Medication Reconciliation to Prevent Errors
► 2006
► Alert
► http://bit.ly/1id6KEJ
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Sentinel Event Alert | Issue 39: Preventing Pediatric Medication Errors
► 2008
► Alert
► http://bit.ly/1fkPgHQ
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Sentinel Event Alert | Issue 41: Preventing errors relating to commonly used anticoagulants
► 2008
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Sentinel Event Alert | Issue 39: Preventing pediatric medication errors
► 2008
► Podcast
► http://bit.ly/1nAxvI4
► Accessible to All
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Sentinel Event Alert | Issue 49: Safe Use of Opioids in Hospitals
► 2012
► Alert
► Accessible to All
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Speak Up™ | Antibiotics: Know the Facts
► 2015
► Podcast, Poster, Video
► Accessible to All
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Speak Up™ | Help Avoid Mistakes With Your Medicine (Pack of 100)
- 2005
  - Brochure
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# SPKBR05MM
  - The Joint Commission

Speak Up™ | Help Avoid Mistakes With Your Medicine (Pack of 3)
- 2005
  - Poster
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# SPKP05MM
  - The Joint Commission

Speak Up™ | Help Avoid Mistakes With Your Medicine, Spanish (Pack of 100)
- 2005
  - Brochure
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# SPKBR05MMSP
  - The Joint Commission

Speak Up™ | Help Prevent Errors in Your Care
- 2016
  - Video, Podcast, Infographic
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Speak Up™ | Take Medication Safely
- 2011
  - Video
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Speak Up™ | tomar Medicamentos de Manera Segura
- 2011
  - Video
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Standards BoosterPak™ for Safe Medication Storage
- 2009
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<th>Standards Interpretation FAQs</th>
<th>Medication Management (MM): Refrigerator/Freezer – Medication Temperature Logs</th>
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<th>Medication Management (MM): Sample Medications – Applicability of Standards</th>
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</table>
Medication Safety (continued)

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Management Program Definition

- 2016
- FAQ
- http://bit.ly/1lzisN1
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Not Dispensed or Administered

- 2016
- FAQ
- http://bit.ly/1lzisN1
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Prophylactic Treatment

- 2016
- FAQ
- http://bit.ly/1lzisN1
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Emergency Cart – Medication Security

- 2016
- FAQ
- http://bit.ly/1lzisN1
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Moderate Sedation – Medication

- 2016
- FAQ
- http://bit.ly/1lzisN1
- Accessible to All
- Ambulatory Health Care, Hospital, Office-Based Surgery Practices
- The Joint Commission

Take 5 with The Joint Commission | Antibiotics: Know the Facts

- 2014
- Podcast
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Take 5 with The Joint Commission | Clearing Up Misperceptions about the Pain Standards

- 2013
- Podcast
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission
Medication Safety (continued)

Take 5 with The Joint Commission | Effective Pain Management and Patient Safety
► 2016
► Podcast
► http://bit.ly/1nAxv4
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Take 5 with The Joint Commission | The Challenges of Managing Pain the ED
► 2014
► Podcast
► http://bit.ly/1nAxv4
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Take 5 with The Joint Commission | Vial Safety
► 2014
► Podcast
► http://bit.ly/1nAxv4
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

The Nurse’s Role in Medication Safety, Second Edition
► 2012
► E-Book
► http://bit.ly/1IWEi2P
► Fee-Based
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► SKU# EBNRMS11, ISBN# 978-1-59940-724-1
► Joint Commission Resources Joint Commission International

The Value of Computerized Provider Order Entry: Is It Time for the Debate to Be Over? (Journal on Quality and Patient Safety, Aug 2015)
► 2015
► Periodical Article
► http://bit.ly/2gYEiJe
► Fee-Based (via Elsevier)
► Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► SKU# JQPS0815
► Joint Commission Resources

Tracer Methodology | Medication Management During Transitions of Care (The Source, Feb 2017)
► 2017
► Periodical Article
► Fee-Based (via subscription)
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► SKU# TS0217
► Joint Commission Resources

Tracer Methodology 101 | Medication Management in Hospital Psychiatric Units (The Source, Jun 2015)
► 2015
► Periodical Article
► Fee-Based (via subscription)
► Critical Access Hospital, Hospital
► SKU# TS0615
► Joint Commission Resources

Tracer Methodology 101 | Medication Management Tracer in an Ambulatory Surgery Center (The Source, Jun 2016)
► 2016
► Periodical Article
► Fee-Based (via subscription)
► Ambulatory Health Care, Office Based Surgery Centers
► SKU# TS0616
► Joint Commission Resources
Medication Safety (continued)

Tracer Methodology 101 | Tracing Pain Management in a Nursing Care Centers (The Source, May 2016)
► 2016
► Periodical Article
► http://bit.ly/1KrmIfE
► Fee-Based (via subscription)
► Nursing Care Centers
► SKU# TS0516
► Joint Commission Resources

Transcription translates to patient risk (Quick Safety! – Issue 12, Apr 2015)
► 2015
► Newsletter
► http://bit.ly/1UbIYKE
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Transitions of care: Managing Medications (Quick Safety! – Issue 26, Aug 2016)
► 2016
► Newsletter
► http://bit.ly/2cmMVkg
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Using Lean “Automation with a Human Touch” to Improve Medication Safety: A Step Closer to the “Perfect Dose” (Journal on Quality and Patient Safety, Aug 2014)
► 2014
► Periodical Article
► http://bit.ly/2gYEiJe
► Fee-Based (via Elsevier)
► Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► SKU# JQPS0814
► Joint Commission Resources
Nurses account for the largest percentage of health care staff, and nurse executives are largely accountable for training, supervising, coordinating, and serving as leaders of that work force. Resources listed in this section include various periodical articles that explore nurses’ central and critical role in health care.

### Facts about the Nursing Advisory Council
- Web Page
  - Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

### For Nurses
- Web Portal Home Page
  - [http://bit.ly/1nDyfOg](http://bit.ly/1nDyfOg)
  - Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

### Health Care at the Crossroads Report: Strategies for Addressing the Evolving Nursing Crisis
- 2005
- Monograph
  - Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Hospital Breakfast Briefings | Human Resources, Nursing: Sep 20, 2018
- 2018
- Webinar
  - Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB18HAPBB
- Joint Commission Resources
National Quality Forum (NQF) Endorsed Nursing-Sensitive Care Performance Measures

- 2014
  - Web Page
    - http://bit.ly/1nPcK0ZD
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Nurse Knowledge Exchange Plus: Human-Centered Implementation for Spread and Sustainability (Journal on Quality and Patient Safety, Jul 2015)

- 2015
  - Periodical Article
    - http://bit.ly/2gYEiJv
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0715
  - Joint Commission Resources


- 2017
  - Periodical Article
    - http://bit.ly/2gYEiJv
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Nursing Care Centers
  - SKU# JQPS0617
  - Joint Commission Resources

Reductions in Sepsis Mortality and Costs After Design and Implementation of a Nurse-Based Early Recognition and Response Program (Journal on Quality and Patient Safety, Nov 2015)

- 2015
  - Periodical Article
    - http://bit.ly/2gYEiJv
    - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS1115
  - Joint Commission Resources

Spotlight on Success: Implementing Nurse-Driven Protocols to Reduce CAUTIs (The Source, Apr 2013)

- 2013
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1012
  - Joint Commission Resources, Joint Commission International, The Joint Commission

Standards FAQs | LPNs Performing Assessment

- 2008
  - FAQ
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
  - All Accreditation Programs/Settings
  - The Joint Commission
The Nurse’s Role in Medication Safety, Second Edition

- 2012
- E-Book
- Fee-Based
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# EBNRMS11, ISBN# 978-1-59940-724-1
- Joint Commission Resources, Joint Commission International

Using the Integrated Nurse Leadership Program to Reduce Sepsis Mortality (Journal on Quality and Patient Safety, Jun 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0615
- Joint Commission Resources
Sharing information in a clear, meaningful way is central to productive communications between health care organizations and patients and their families. Information about patient rights and responsibilities must be part of that communications. The numerous videos, podcasts, and brochures listed in this section can help to improve and maintain those important communications interactions.

**A Scalable Program for Customized Patient Education Videos (Journal on Quality and Patient Safety, Nov 2017)**
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS1117
- Joint Commission Resources

**Achieving Health Equity: A Guide for Health Care Organizations**
- 2016
- White Paper
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Advancing Effective Communication, Cultural Competence, and Patient-and Family-Centered Care for the Lesbian, Gay, Bisexual, and Transgender (LGBT) Community**
- 2014
- Monograph
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Advancing Effective Communication, Cultural Competence, and Patient-and Family-Centered Care: A Roadmap for Hospitals**
- 2014
- Monograph
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

**Advancing patient-provider communication and activating patients (Quick Safety! — Issue 29, Nov 2016)**
- 2016
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Attributes of a Health Literate Organization**
- 2012
- E-Resource
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Patient Rights & Communication (continued)

Body, Mind, Spirit: Hospital Chaplains Contribute to Patient Satisfaction and Well-Being, Part 1 (The Source, Jan 2018)
- 2018
- Periodical Article
- Fee-Based (via Subscription)
- Critical Access Hospital, Hospital
- SKU# TS01118
- Joint Commission Resources

Body, Mind, Spirit: Hospital Chaplains Contribute to Patient Satisfaction and Well-Being, Part 2 (The Source, Jan 2018)
- 2018
- Periodical Article
- Fee-Based (via Subscription)
- Critical Access Hospital, Hospital
- SKU# TS01118
- Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Home Care
- SKU# JQPS0415
- Joint Commission Resources

Busting the Myths about Engaging Patients and Families in Patient Safety
- 2016
- Report
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Complying with CMS Requirements: Effectively Resolve Patient Complaints (The Source, Dec 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS1216
- Joint Commission Resources

Complying with the CMS Conditions of Participation (CoP): Patient Rights (Dec 20, 2018)
- 2018
- Webinar
- Fee-Based
- All Accreditation Programs/Settings
- SKU# JCRQSN1218
- JCRQSN

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0815
- Joint Commission Resources

Crosswalk of Joint Commission Ambulatory Program and the National CLAS Standards
- 2014
- Standards Crosswalk
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission
Crosswalk of Joint Commission Hospital Program and the National CLAS Standards

- 2014
  - Standards Crosswalk
  - Accessible to All
  - Critical Access Hospitals, Hospitals
  - The Joint Commission


- 2012
  - Soft-Cover Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# CSB12, ISBN# 978-1-59940-421-9
  - Joint Commission Resources

Development of Patient-Centered Disability Status Questions to Address Equity in Care (Journal on Quality and Patient Safety, Dec 2017)

- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS1217
  - Joint Commission Resources

Educating Patients About Surgical Site Infections: Complying with NPSG.07.05.01 (The Joint Commission Perspectives on Patient Safety, Dec 2010)

- 2010
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital, Office-Based Surgery
  - SKU# FR1040, SKU# PPS1210
  - Joint Commission Resources, The Joint Commission


- 2015
  - Newsletter
  - Accessible to All
  - Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - The Joint Commission

Evaluation of Patient and Family Outpatient Complaints as a Strategy to Prioritize Efforts to Improve Cancer Care Delivery (Journal on Quality and Patient Safety, Oct 2017)

- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS1017
  - Joint Commission Resources

Exploring Cultural and Linguistic Services in the Nation’s Hospitals: A Report of Findings

- 2007
  - E-Resource
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Facts about patient-centered communication

- 2017
  - Web Page
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission
Health Equity

- 2015
  - Web Portal Home Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Hospital Breakfast Briefings | Rights and Responsibilities, Transplant Safety, Waived Testing: Nov 15, 2018

- 2018
  - Webinar
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# WEB18HAPBB
  - Joint Commission Resources

Implicit bias in health care (Quick Safety! – Issue 23, Apr 2016)

- 2016
  - Newsletter
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Improving Patient Perception of Care: Apr 12, 2016

- 2016
  - Webinar, Slide Presentation
  - Accessible to All
  - Home Care
  - The Joint Commission

Improving Satisfaction with Pediatric Pain Management by Inviting the Conversation (Journal on Quality and Patient Safety, Apr 2018)

- 2018
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0418
  - Joint Commission Resources

Informed consent: More than getting a signature (Quick Safety! – Issue 21, Feb 2016)

- 2016
  - Newsletter
  - http://bit.ly/1QaX54w
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Inviting Families to Participate in Care: A Family Involvement Menu (Journal on Quality and Patient Safety, Jan 2015)

- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0115
  - Joint Commission Resources

One Size Does Not Fit All: Meeting the Health Care Needs of Diverse Populations

- 2008
  - E-Resource
  - http://bit.ly/1SKVeE1
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Optimizing Hospitalist-Patient Communication: An Observation Study of Medical Encounter Quality (Journal on Quality and Patient Safety, Apr 2018)

- 2018
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0418
  - Joint Commission Resources
### Other Speak Up™ Materials [printed materials]
- Brochure, Poster, Button
- [http://bit.ly/1Cysp0o](http://bit.ly/1Cysp0o)
- Fee-Based
- All Accreditation Programs/Settings
- SKU# SPKUP
- The Joint Commission, Joint Commission Resources

### Overcoming the challenges of providing care to LEP patients (Quick Safety! – Issue 13, May 2015)
- 2015
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Patient and Family Complaints in Cancer Care: What Can We Learn From the Tip of the Iceberg? (Journal on Quality and Patient Safety, Oct 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1017
- Joint Commission Resources

### Patient-Collected Audio for Performance Assessment of the Clinical Encounter (Journal on Quality and Patient Safety, Jun 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0614
- Joint Commission Resources

- 2017
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# TS0217
- Joint Commission Resources

### Preconference – 2014 Health Literacy Goals Made Simple
- 2015
- Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Promoting Health Equity and Patient Centered Care
- 2012
- Video
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Patient Rights & Communication (continued)

Psychiatric Advanced Directives: Benefits and Strategies for Implementation (The Source, Aug 2016)
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Critical Access Hospitals, Hospitals, Office-Based Surgery Practices
  - SKU# TS0816
  - Joint Commission Resources

R³ Report – Issue 1: Patient-centered communication: Patient-centered communication standards for hospitals
- 2011
  - E-Resource
  - http://bit.ly/1PXxtI0
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Setting the Bar Higher for Patient Engagement: Are You Activating Your Patients?
- 2014
  - Webinar, Slide Presentation, and Brochure
  - Accessible to All
  - Critical Access Hospitals, Hospitals
  - SKU# FR1024
  - Joint Commission Resources

Speak Up™ | Preventing Medicine Errors
- 2009
  - Brochure, Podcast, Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Speak Up™ | Preventing Surgical Errors
- 2009
  - Brochure, Podcast, Video
  - Accessible to All
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - The Joint Commission

Speak Up™ | Anesthesia and Sedation
- 2014
  - Poster
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - The Joint Commission

Speak Up™ | Antibiotics: Know the Facts
- 2015
  - Podcast, Poster, Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Speak Up™ | At Home
- 2015
  - Brochure, Podcast, Video
  - Accessible to All
  - Home Care
  - The Joint Commission

Speak Up™ | At the Doctor’s Office
- 2011
  - Brochure, Video
  - Accessible to All Accreditation Programs/Settings
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - The Joint Commission
Patient Rights & Communication (continued)

Speak Up™ | Avoid a Return Trip to the Hospital
▶ 2015
▶ Podcast, Poster, Video
▶ http://bit.ly/1OxuUKD
▶ Accessible to All
▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
▶ The Joint Commission

Speak Up™ | Depression
▶ 2013
▶ Brochure, Video
▶ http://bit.ly/1KKUTZy
▶ Accessible to All
▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
▶ The Joint Commission

Speak Up™ | Five Ways to be Active in Your Care
▶ Brochure, Podcast, Video
▶ http://bit.ly/1nDTv5Z
▶ Accessible to All
▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
▶ The Joint Commission

Speak Up™ | For Specific Health Care Settings
▶ 2011
▶ Podcast, Poster, Video
▶ http://bit.ly/1YWHyFm
▶ Accessible to All
▶ Ambulatory Health Care, Behavioral Health Care, Home Care, Hospital, Laboratory, Nursing Care Centers
▶ The Joint Commission

Speak Up™ | Infant and Children’s Health
▶ 2009, 2011
▶ Brochure, Podcast, Video
▶ http://bit.ly/1mxe03h
▶ Accessible to All
▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
▶ The Joint Commission

Speak Up™ | Initiatives
▶ Wep Portal Home Page
▶ http://bit.ly/1Oz2Zxy
▶ Accessible to All
▶ All Accreditation Programs/Settings
▶ The Joint Commission

Speak Up™ | Medical Imaging
▶ 2014
▶ Poster
▶ http://bit.ly/1R0fwG5
▶ Accessible to All
▶ Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
▶ The Joint Commission

Speak Up™ | Memory Problems and Dementia
▶ 2013
▶ Brochure
▶ http://bit.ly/1Wi2m8P
▶ Accessible to All
▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
▶ The Joint Commission

Speak Up™ | Organ Donation
▶ 2007
▶ Brochure
▶ http://bit.ly/1mxe42W
▶ Accessible to All
▶ Critical Access Hospital, Hospital
▶ The Joint Commission
### Patient Rights & Communication (continued)

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<td>2015</td>
<td>Video</td>
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<tr>
<td>Speak Up™</td>
<td>Pain</td>
<td>2015</td>
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<tr>
<td>Speak Up™</td>
<td>Patient Advocacy</td>
<td>2013</td>
<td>Brochure, Video</td>
<td>Accessible to All</td>
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<td>Speak Up™</td>
<td>Preventing Medical Errors</td>
<td>2010</td>
<td>Brochure, Video</td>
<td><a href="http://bit.ly/1Ps1L2r">http://bit.ly/1Ps1L2r</a></td>
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Take 5 with The Joint Commission | Why Health Literacy is Important for Patients and Health Professionals

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Temporary names put newborns at risk (Quick Safety! – Issue 17, Oct 2015)

- 2015
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All systems in a health care organization should be focused on patient-centered care to reduce harm, using proactive methods to improve quality and safety processes. Such efforts are best done within a culture of safety that encourages learning from mistakes. This is part of the journey toward zero harm to patients through high reliability in health care. Resources listed in this section include books, videos, reports, periodical articles, and the High Reliability web portal.

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Applying High Reliability Principles to Infection Prevention and Control in Long Term Care
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Check out 2017 National Patient Safety Goals for home care (Home Care Bulletin, Jan 24, 2017)
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  - Accessible to All
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CJCP® Certification Joint Commission Professional™ | Focus on the “Patient Safety Systems” Chapter (The Source, May 2015)
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Creating a Safety Culture
- 2012
  - Video
  - http://bit.ly/1WkNYm
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Delayed Workup of Rectal Bleeding in Adult Primary Care: Examining Process-of-Care Failures (*Journal on Quality and Patient Safety*, Jan 2017)

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Dr. Chassin Describes Key Aspects of Achieving High Reliability

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Embedding Safety Culture Training Into Quality Improvement Projects and Organizational Processes (High Reliability Health Care, Dec 15, 2017)
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Empowering Informal Caregivers with Health Information: OpenNotes as a Safety Strategy (Journal on Quality and Patient Safety, Mar 2018)
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Getting an ROI from Robust Process Improvement (RPI) (High Reliability Healthcare, Feb 23, 2018)

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Guide to Patient and Family Engagement in Hospital Quality and Safety

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Home Health Organizations Accredited by The Joint Commission Outperform Non-Accredited Agencies (Quality Data Download, Dec 5, 2017)

- 2017
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- 2015
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  - SKU# ECN0115
- Joint Commission Resources

Speak Up™ | Preventing Medical Errors

- 2016
- Video, Podcast, Infographic
- Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

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- 2016
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- Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0716
- Joint Commission Resources

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- Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0516
- Joint Commission Resources

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  - Critical Access Hospital, Hospital
  - SKU# TS0318
- Joint Commission Resources

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- Periodical Article
- Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
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- Joint Commission Resources

Standards Interpretation FAQs | Care, Treatment, and Services (CTS): History and Physical – Content1

- 2016
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Two Patient Identifiers – Intent
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Standards Interpretation FAQs | Performance Improvement (PI): Performance Improvement – Opioid Treatment Program
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Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Credentialing and Privileging – Admitting Privileges – Maxillofacial Surgeons
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Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Emergency Cart – Medication Security
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## Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): History and Physical – Delegation to Non Licensed Independent Practitioners

- 2016
- FAQ
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## Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): History and Physical – Medical Student

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## Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): History and Physical – Podiatrists and Dentists

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Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Calibration – Calibration In Lieu Of Calibration Verification

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Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Pathology – Quantity of Tissue Submission

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### Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Quality Control Ranges - Use of Manufacturer’s Ranges

- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission

### Suicide prevention recommendations for non-hospital behavioral health care settings *(BHC News, Jan 2018)*

- 2018
- Newsletter Article
- Accessible to All
- Behavioral Health Care
- The Joint Commission

### Surgical Transfer Decision Making: How Regional Resources are Allocated in a Regional Transfer Network *(Journal on Quality and Patient Safety, Jan 2018)*

- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0118
- Joint Commission Resources

### Surveying Care Teams after in-Hospital Deaths to Identify Preventable Harm and Opportunities to Improve Advance Care Planning *(Journal on Quality and Patient Safety, Feb 2018)*

- 2018
- Periodical Article
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- SKU# JQPS0218
- Joint Commission Resources

### Take 5 with The Joint Commission I Busting the Myths about Engaging Patients and Families in Patient Safety

- 2016
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
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The Hidden Cost of Regulation: The Administrative Cost of Reporting Serious Reportable Events (*Journal on Quality and Patient Safety*, Apr 2018)

- 2018
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- Joint Commission Resources, The Joint Commission, Joint Commission International

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The Ongoing Quality Improvement Journey: Next Stop, High Reliability, *Health Affairs*, April 2011

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Transforming Health Care Into a High Reliability Industry

- 2014
- Video
- [http://bit.ly/1IwKNYm](http://bit.ly/1IwKNYm)
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TST® Hand Hygiene observations have gone MOBILE (*High Reliability Healthcare*, Feb 13, 2018)

- 2018
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- The Joint Commission


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- 2017
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
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<td>Using a Quantitative Risk Register to Promote Learning from a Patient Safety Reporting System (Journal on Quality and Patient Safety, Feb 2015)</td>
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<td>Uptake and Utilization of Practice Guidelines in Hospitals in the United States: the Case of Routine Episiotomy (Journal on Quality and Patient Safety, Jan 2017)</td>
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<tr>
<td>Using Fault Trees to Advance Understanding of Diagnostic Errors (Journal on Quality and Patient Safety, Nov 2017)</td>
</tr>
<tr>
<td>Use Insight Gained From Safety Culture Surveys to Make Improvements (High Reliability Health Care, Aug 22, 2017)</td>
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<tr>
<td>Using the Patient Safety Huddle as a Tool for High Reliability (Journal on Quality and Patient Safety, Apr 2018)</td>
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<td>Using Unit-Level Safety Culture Survey Results to Make Quality Improvements (High Reliability Health Care, Oct 20, 2017)</td>
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### 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0118
- Joint Commission Resources

### 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0117
- The Joint Commission Resources

### 2015
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0215
- Joint Commission Resources

### 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS1117
- Joint Commission Resources

### 2015
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- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
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- Joint Commission Resources

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- Fee-Based (via Elsevier)
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- Joint Commission Resources

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- SKU# JQPS0418
- Joint Commission Resources
‘Who’s Covering This Patient?’ Developing a First-Contact Provider (FCP) Designation in an Electronic Health Record (Journal on Quality and Patient Safety, Feb 2018)

- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0218
- Joint Commission Resources

Will Hospital Peer Grouping by Patient Socioeconomic Status Fix the Medicare Hospital Readmission Reduction Program or Create New Problems? (Journal on Quality and Patient Safety, Apr 2018)

- 2018
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0418
- Joint Commission Resources

Zero Falls? It’s Possible. (Leading Hospital Improvement, Jul 27, 2017)

- 2017
- Blog
- Accessible to All
- Critical Access Hospitals, Hospital
- The Joint Commission
Resources listed in this section encompass all active Joint Commission sentinel event alerts, as well as related resources, such as videos. Numerous topics are represented, including opioids, clinical alarms, suicide, health care worker fatigue, misuse of vials, and tubing misconnections.

<table>
<thead>
<tr>
<th>KEY</th>
<th>Resource name</th>
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<tr>
<td>Resource name</td>
<td>Year published</td>
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<tr>
<td>A Medical Resident–Pharmacist Collaboration Improves the Rate of Medication Reconciliation Verification at Discharge (Journal on Quality and Patient Safety, Oct 2015)</td>
<td>2015</td>
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</table>

Ambulatory Medication Reconciliation: Using a Collaborative Approach to Process Improvement at an Academic Medical Center (Journal on Quality and Patient Safety, Apr 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care
- SKU# JQPS0416
- Joint Commission Resources

Care of Psychiatric Patients Boarded in Eds (Quick Safety! – Issue 1, Apr 2014)
- 2014
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

CJCP® Certification Joint Commission Professional™ | Focus on the “Sentinel Events” Chapter (The Source, Mar 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0315
- Joint Commission Resources

Creating a Safety Culture
- 2012
- Video
- Accessible to All
- All Accreditation Programs/Settings
- CTH
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<td>Diagnosing and Treating &quot;Alarm Fatigue&quot;: Pragmatic and Evidence-Based Approaches Needed (Journal on Quality and Patient Safety, Jul 2016)</td>
<td>2016</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/2gYEiJe">http://bit.ly/2gYEiJe</a></td>
<td>Fee-Based (via Elsevier) Critical Access Hospital, Hospital SKU# JQPS0716 Joint Commission Resources</td>
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<tr>
<td>5 Sure-Fire Methods</td>
<td>Complying with the Revised NPSG.15.02.01 for Home Care (The Source, Jan 2015)</td>
<td>2015</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/1KrmIfE">http://bit.ly/1KrmIfE</a></td>
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<tr>
<td>Joint Commission’s chief safety officer interviewed by ABC-7 about URFOs</td>
<td>2016</td>
<td>News Brief</td>
<td><a href="http://bit.ly/28Y2586">http://bit.ly/28Y2586</a></td>
<td>Accessible to All Critical Access Hospital, Hospital, Office-Based Surgery Practices The Joint Commission</td>
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<tr>
<td>Lessons Learned: Preventing Patient Safety Events Involving Unintended Retained Foreign Objects (The Source, Jun 2015)</td>
<td>2015</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/1KrmIfE">http://bit.ly/1KrmIfE</a></td>
<td>Fee-Based (via subscription) Critical Access Hospital, Hospital SKU# TS0615 Joint Commission Resources</td>
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<tr>
<td>Monitoring the Harm Associated with Use of Anticoagulants in Pediatric Populations Through Trigger-Based Automated Adverse-Event Detection (Journal on Quality and Patient Safety, Mar 2015)</td>
<td>2015</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/2gYEiJe">http://bit.ly/2gYEiJe</a></td>
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<td>National Patient Safety Goal Self-Assessment Tool</td>
<td>2015</td>
<td>Periodical Article</td>
<td>Fee-Based (via subscription)</td>
<td>All Accreditation Programs/Settings</td>
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<td>New Alert Focuses on Hand-Off Communication</td>
<td>2017</td>
<td>Periodical Article</td>
<td>Fee-Based (via subscription)</td>
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<td>Patient Safety Pocket Guide, Third Edition</td>
<td>2012</td>
<td>Soft-Cover Book</td>
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<td>Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices</td>
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<td>Perspectives on Patient Safety</td>
<td>New Sentinel Event Alert on Patient Falls (The Source, Nov 2015)</td>
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<td>Periodical Article</td>
<td>Fee-Based (via subscription)</td>
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<td>Reviewing maternal morbidity (Quick Safety! – Issue 6, Sep 2014)</td>
<td>2014</td>
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<td>Fee-Based</td>
<td>All Accreditation Programs/Settings</td>
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<td>Root Cause Analysis in Health Care: Tools and Techniques, Sixth Edition</td>
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<td>E-Book</td>
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Safe Health IT Infographic
- 2015
- Poster
- http://bit.ly/1QKnjZt
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Safe Health IT Saves Lives
- 2015
- Video
- http://bit.ly/1QKnjZt
- Accessible to All
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Sentinel Event
- Web Portal Home Page
  - http://bit.ly/1h0HsER
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Sentinel Event | Sentinel Event Data – Event Type by Year
- Web Portal Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Sentinel Event | Sentinel Event Data Summary
- Web Portal Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Sentinel Event Alert | Issue 7: Inpatient suicides: Recommendations for Prevention
- 1998
- Alert
  - Accessible to All
  - Behavioral Health Care, Clinical Access Hospital, Hospital
  - The Joint Commission

Sentinel Event Alert | Issue 10: Blood transfusion errors: Preventing future occurrences
- 1999
- Alert
  - Accessible to All
  - Clinical Access Hospital, Hospital
  - The Joint Commission

Sentinel Event Alert | Issue 11: High-alert medications and patient safety
- 1999
- Alert
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

- 2000
- Alert
  - Accessible to All
  - All Accreditation Programs/Settings
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Sentinel Event Alert | Issue 16: Mix-up Leads to a Medication Error [Retired]
► 2001
► Alert
► http://bit.ly/1TORvGm
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 17: Lessons Learned: Fires in the Home Care Setting [Retired]
► 2001
► Alert
► http://bit.ly/1hHQy1l
► Accessible to All
► Home Care
► The Joint Commission

Sentinel Event Alert | Issue 18: Kernicterus Threatens Healthy Newborns [Retired]
► 2001
► Alert
► http://bit.ly/1NASS4k
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Sentinel Event Alert | Issue 19: Look-alike, Sound-alike Drug Names [Retired]
► 2001
► Alert
► http://bit.ly/1NnVdBI
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 20: Exposure to Creutzfeldt-Jakob Disease [Retired]
► 2001
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► http://bit.ly/1NnVhBz
► Accessible to All
► All Accreditation Programs/Settings
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Sentinel Event Alert | Issue 21: Medical Gas Mix-Ups
► 2001
► Alert
► Accessible to All
► Critical Access Hospital, Hospital, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 22: Preventing Needlestick and Sharps Injuries
► 2001
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 23: Medication Errors Related to Potentially Dangerous Abbreviations
► 2001
► Alert
► http://bit.ly/1PvrlT3
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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<td>Sentinel Event Alert</td>
<td>25</td>
<td>Preventing Ventilator-Related Deaths and Injuries</td>
<td>2002</td>
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<td><a href="http://bit.ly/1Mxtob9">http://bit.ly/1Mxtob9</a></td>
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<td>Delays in Treatment</td>
<td>2002</td>
<td>Alert</td>
<td><a href="http://bit.ly/1hiShKl">http://bit.ly/1hiShKl</a></td>
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<td>Bed Rail-Related Entrapment Deaths</td>
<td>2002</td>
<td>Alert</td>
<td><a href="http://bit.ly/1NAT3g3">http://bit.ly/1NAT3g3</a></td>
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<td>Preventing Surgical Fires</td>
<td>2003</td>
<td>Alert</td>
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<td>Sentinel Event Alert</td>
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<td>Preventing Infant Death and Injury During Delivery</td>
<td>2004</td>
<td>Alert</td>
<td><a href="http://bit.ly/1JcWXMj">http://bit.ly/1JcWXMj</a></td>
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<td>32</td>
<td>Preventing, and Managing the Impact of, Anesthesia Awareness</td>
<td>2004</td>
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<td><a href="http://bit.ly/1WXbL6M">http://bit.ly/1WXbL6M</a></td>
<td>Critical Access Hospital, Hospital, Office-Based Surgery Practices</td>
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<td>Patient Controlled Analgesia by Proxy</td>
<td>2004</td>
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<td><a href="http://bit.ly/1NnVNQ1">http://bit.ly/1NnVNQ1</a></td>
<td>Critical Access Hospital, Home Care, Hospital</td>
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<td>34</td>
<td>Preventing Vincristine Administration Errors</td>
<td>2005</td>
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<td><a href="http://bit.ly/1WyWycZ">http://bit.ly/1WyWycZ</a></td>
<td>Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital</td>
<td>The Joint Commission</td>
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Sentinel Event Alert | Issue 35: Using Medication Reconciliation to Prevent Errors
► 2006
► Alert
► http://bit.ly/1id6KEJ
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 36: Tubing Misconnections – A Persistent and Potentially Deadly Occurrence
► 2006
► Alert
► http://bit.ly/1PhqDs4
► Accessible to All
► Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 37: Preventing Adverse Events Caused by Emergency Electrical Power System Failures
► 2006
► Alert
► http://bit.ly/1TORlyN
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Sentinel Event Alert | Issue 38: Preventing Accidents and Injuries in the MRI Suites
► 2008
► Alert
► http://bit.ly/1hiRMQY
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 39: Preventing Pediatric Medication Errors
► 2008
► Alert
► http://bit.ly/1fkPgHQ
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 39: Preventing Pediatric Medication Errors
► 2008
► Podcast
► http://bit.ly/1nAxvI4
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 40: Behaviors That Undermine A Culture of Safety
► 2008
► Alert
► http://bit.ly/1E0j3RZ
► Accessible to All
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Sentinel Event Alert | Issue 40: Behaviors That Undermine A Culture of Safety
► Podcast
► Alert
► http://bit.ly/1nAxvI4
► Accessible to All
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► The Joint Commission

Sentinel Event Alert | Issue 41: Preventing errors relating to commonly used anticoagulants
► 2008
► Alert
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission
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Sentinel Event Alert | Issue 41: Preventing errors relating to commonly used anticoagulants
- 2008
- Podcast
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Sentinel Event Alert | Issue 42: Safely Implementing Health Information and Converging Technologies
- 2008
- Alert
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 43: Leadership Committed to Safety
- 2009
- Alert
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 44: Preventing Maternal Death
- 2010
- Alert
- Accessible to All
- Clinical Access Hospital, Hospital
- The Joint Commission

Sentinel Event Alert | Issue 45: Preventing Violence in the Health Care setting
- 2010, Addendum February 2017
- Alert
  - http://bit.ly/1NASaUC
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 46: A Follow-Up Report on Preventing Suicide: Focus on Medical/Surgical Units and the Emergency Department
- 2010
- Alert
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Sentinel Event Alert | Issue 47: Radiation Risks of Diagnostic Imaging
- 2011, Addendum May 2017
- Alert
- Accessible To All
- Ambulatory Health Care, Critical Access Hospitals, Hospitals
- The Joint Commission

Sentinel Event Alert | Issue 48: Health Care Worker Fatigue and Patient Safety
- 2011
- Alert
  - http://bit.ly/1K1ZBoY
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 49: Safe Use of Opioids in Hospitals
- 2012
- Alert
  - http://bit.ly/1LgQrq9
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Sentinel Event Alert | Issue 50: Medical Device Alarm Safety in Hospitals
- 2013
- Alert
  - http://bit.ly/1hQVzN
- Accessible to All
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Sentinel Event Alert | Issue 51: Preventing Unintended Retained Foreign Objects
► 2013
► Alert
► [http://bit.ly/1gQEcmX](http://bit.ly/1gQEcmX)
► Accessible to All
► Critical Access Hospital, Hospital, Office-Based Surgery Practices
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Sentinel Event Alert | Issue 52: Preventing Infection from the Misuse of Vials
► 2014
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 53: Managing Risk during Transition to New ISO Tubing Connector Standards
► 2014
► Alert
► Accessible to All
► Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 55: Preventing falls and fall-related injuries in health care facilities
► 2015
► Alert
► [http://bit.ly/2gC7XYE](http://bit.ly/2gC7XYE)
► Accessible to All
► Ambulatory Care, Home Care, Hospital, Nursing Care Centers
► The Joint Commission

Sentinel Event Alert | Issue 56: Detecting and treating suicide ideation in all settings
► 2016
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
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Sentinel Event Alert | Issue 57: The essential role of leadership in developing a safety culture
► 2017
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Sentinel Event Alert | Issue 58: Inadequate hand-off communication
► 2017
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► The Joint Commission

Sentinel Event Alert focuses on inadequate hand-offs, tips to improve them (Lab Focus, Issue 3, 2017)
► 2017
► Newsletter Article
► Accessible to All
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► 2015
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► http://bit.ly/2JCJxXb
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Sentinel Event Policy Augmented: The Joint Commission recently updated its Sentinel Event Policy; here’s what you need to know (Environment of Care News, Jan 2015)
► 2015
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► 2017
► Newsletter Article
► http://bit.ly/2z48trF
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► All Accreditation Programs/Settings
► The Joint Commission

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► 2018
► Webinar
► Fee-Based
► All Accreditation Programs/Settings
► SKU#JCRQSN0818
► JCRQSN

Standards BoosterPak™ for Suicide Risk
► 2013
► E-Resource
► Joint Commission Connect™ (customer extranet)
► Complimentary to Customers
► Behavioral Health Care, Critical Access Hospital, Hospital
► The Joint Commission

► 2016
► FAQ
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► Accessible to All
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► The Joint Commission

Standards Interpretation FAQs | Environment of Care (EC): Medical Equipment – Sharps/Needle Boxes Risk Assessment
► 2016
► FAQ
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► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Applicable Anticoagulants
► 2016
► FAQ
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► The Joint Commission

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Surgical mortality, surgical booking, surgical fires, retained foreign objects, surgical site infections, and Time Outs—all are covered in the resources listed in this section. Surgical safety has long been a priority for The Joint Commission, and the content here reflects that focus.

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Protecting health care workers is an increasing area of concern, addressing workplace violence, injuries, infection prevention, security, and other hazards. The resources in this section highlight the range of pressing issues and include periodical articles in partnership with the Occupational Safety and Health Administration (OSHA).

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OSHA & Worker Safety | Laser Beam Safety Scheme: Why your health care organization needs to implement an effective medical laser safety program (Environment of Care News, Feb 2015)
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Sentinel Event Alert | Issue 45: Preventing Violence in the Health Care setting
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Sentinel Event Alert | Issue 48: Health Care Worker Fatigue and Patient Safety
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**What hurts your patients can also hurt your staff** *(Leadership Blog, Nov 25, 2013)*

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This collection of resources submitted from Joint Commission customers is a value-added tool for Joint Commission customers. It promotes health care quality and safety by providing accredited customers with excellent examples of real-life, fully implemented standards solutions from their peers.

### Key

- **Resource name**
- **Year published**
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#### 15 `til 50: MCI Guide and Template

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#### Active Shooter Resources

- 2015
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#### Acute Ischemic Stroke Endovascular Pathway

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