The Joint Commission Mission

The mission of The Joint Commission is to continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value.

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For more information about The Joint Commission, please visit http://www.jointcommission.org.
**What is the INDEX?**
A list of links to current Joint Commission Enterprise content for customers, organized into topics

**Who developed the content listed in the INDEX?**
The Joint Commission, The Center for Transforming Health Care (CTH), Joint Commission Resources (JCR), and Joint Commission International (JCI)

**What types of resources are listed in the INDEX?**
Web pages, periodical articles, books, monographs, videos, webinars, podcasts, lessons, and more

**How often is the INDEX updated?**
Quarterly

**Is the content listed in the INDEX free?**
Much of it, but not all

**Can I link directly to content in the INDEX?**
Yes, whenever possible (except for content that's fee-based)

**What information about the resources is provided in the INDEX?**
- Resource name
- Year published
- Type of resource
- Link
- Accessibility (accessible to all, fee-based, or complimentary to customers)
- Applicable accreditation programs/settings
- Identifier for ordering or referencing
- Source of content

**Can I search the INDEX?**
Yes, just like any pdf
Care Coordination & Transitions  Quality, safe patient care depends on caregivers working together across shifts and health care settings. Resources listed in this section support hand-off communication and coordination of care with periodical articles, videos, and a book—plus the Transitions of Care portal and a Targeted Solutions Tool (TST®) from the Center for Transforming Healthcare.

Certification Programs  Certifications are earned by programs or services that may be based within or associated with a health care organization. These programs could be within the medical center or in the community. Certification programs resources listed in this section include those for Disease Specific Care, Palliative Care, Health Care Staffing Services, Integrated Care, Medication Compounding Perinatal Care, Primary Care Medical Homes, and Patient Blood Management.

Diagnostic Imaging  Diagnostic radiation is an effective tool that can save lives, but it’s use—and overuse—has risks for long-term damage, including cancer, burns, and other injuries. This section includes links to resources that outline diagnostic imaging risks for patients and providers, and an explanation of the recent Joint Commission standards and sentinel event alert on this topic.

Emergency Management  Whether it’s a tornado or a terrorist attack, all health care organizations need to be prepared for emergencies. In this section are links to a range of resources that address the four stages of emergency management (mitigation, preparation, response, recovery), including a book, an online course, and the Emergency Management web portal.
Facilities-EC & Life Safety Providing a safe physical environment is vital to safe patient care and the safety of everyone in the health care setting. It involves managing medical equipment and utility systems, hazardous materials and waste, security, construction, and fire protection—including life safety (the use of building features as fire protection). Among the resources listed are the Physical Environment web portal, a webinar series, and numerous periodical articles.

Governance & Leadership Every truly successful health care organization has an involved and committed leadership. This section provides links to resources—blogs and books, podcasts and periodical articles, webinars and white papers—that guide executive and physician leaders. One of these is the Physician Leader Monthly, a newsletter prepared by Joint Commission leadership.

Health IT & EHRs Health information technology (IT), including the use of electronic health records (EHRs), is rapidly evolving, which presents new challenges—and opportunities—to health care organizations. Periodical articles detailing organization initiatives and resources related to the recent sentinel event alert on this topic are among the resources listed in this section.

Human Resources The quality of a health care organization’s care, treatment, and services depends on its providers. Issues and processes surrounding qualification and competencies as well as staff orientation and training (including simulation) are addressed in the range of periodical articles listed as resources in this section.

Infection Control In any health care setting, implementing infection control practices, including those for health care–associated (HAI) infections, is essential for ensuring the health and safety of patients as well staff, providers, and visitors. Links to an array of infection control resources are provided, such as a podcast series, the Infection Prevention and HAI web portal, and periodical articles on infection tracers.
Laboratories From medical test mistakes to proficiency testing to quality systems assessments (QSA), laboratory testing activities are under the microscope. The listed links in this section take you to resources such as periodical articles on lab tracers that will help clarify the issues and suggest strategies for improvement.

Measurement & Improvement Performance improvement uses performance measurement to determine what needs improvement and whether it is sustained. Dozens of periodical articles as well as books and multimedia are among the resources listed in this section that address the role of performance measurement in improving quality and patient safety.

Medical Staff & Physicians The complex process of credentialing and privileging practitioners is difficult for many organizations. This and other responsibilities of the medical staff—as well as the crucial role of physicians as leaders—are addressed in the myriad resources listed in this section. A web portal, For Physicians, is included, as are BoosterPaks™ on related standards.

Medication Safety Medication management is comprised of a complex system of processes focused on an overall goal of medication safety. The linked resources in this section—from brochures to videos to alerts on related sentinel events—are useful for physicians, nurses, and pharmacists working with patients and their families toward that goal.

Nursing & Nursing Leadership Nurses account for the largest percentage of health care staff, and nurse executives are largely accountable for training, supervising, coordinating, and serving as leaders of that work force. Resources listed in this section include various periodical articles that explore nurses’ central and critical role in health care.
Patient Rights & Communication Sharing information in a clear, meaningful way is central to productive communications between health care organizations and patients and their families. Information about patient rights and responsibilities must be part of that communications. The numerous videos, podcasts, and brochures listed in this section can help to improve and maintain those important communications interactions.

Patient Safety & High Reliability All systems in a health care organization should be focused on patient-centered care to reduce harm, using proactive methods to improve quality and safety processes. Such efforts are best done within a culture of safety that encourages learning from mistakes. This is part of the journey toward zero harm to patients through high reliability in health care. Resources listed in this section include books, videos, reports, periodical articles, and the High Reliability web portal.

Sentinel Event Prevention Resources listed in this section encompass all active Joint Commission sentinel event alerts, as well as related resources, including videos. Numerous topics are represented, including opioids, clinical alarms, suicide, health care worker fatigue, misuse of vials, and tubing misconnections.

Standards & Survey The core content offered by The Joint Commission are the standards that health care organizations strive to meet to ensure quality and safe patient care. This section lists resources focused on standards compliance, such as the standards manuals, tracer books, and periodical articles on compliance strategies, as well as resources for survey readiness.
**Surgical Safety** Surgical mortality, surgical booking, surgical fires, retained foreign objects, surgical site infections, and Time Outs—all are covered in the topics covered in the resources listed in this section. Surgical safety has long been a priority for The Joint Commission, and the content here reflects that focus.

**Worker Safety** Protecting health care workers is an increasing area of concern, addressing workplace violence, injuries, infection prevention, security, and other hazards. The resources in this section highlight the range of pressing issues and include periodical articles in partnership with the Occupational Safety and Health Administration (OSHA).

**Leading Practices Library** This collection of resources submitted from Joint Commission customers is a value-added tool for Joint Commission customers. It promotes health care quality and safety by providing accredited customers with excellent examples of real-life, fully implemented standards solutions from their peers.
Quality, safe patient care depends on caregivers working together across shifts and health care settings. Resources listed in this section support hand-off communication and coordination of care with periodical articles, videos, and a book—plus the Transitions of Care portal and a Targeted Solutions Tool (TST®) from the Center for Transforming Healthcare.

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<td>SKU# JQPS1017</td>
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CMS: Best Practices in Care Planning Compliance  
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  - Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - SKU# TS0716
  - Joint Commission Resources

CMS Readiness Webinar Series | Part 9: Reviewing Your Discharge Planning Process: Sep 27, 2017
  - 2017
  - Webinar
  - \url{http://bit.ly/2iZRCPX}
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# WEB17CMS
  - Joint Commission Resources

Collaborating—or “Selling” Patients? A Conceptual Framework for Emergency Department–to–Inpatient Handoff Negotiations  
(\textit{Journal on Quality and Patient Safety}, Mar 2015)
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  - Periodical Article
  - \url{http://bit.ly/2gYEiJe}
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0315
  - Joint Commission Resources

Continuity of Care: Standardizing Hospital Discharge Planning at the Mayo Clinic  
(\textit{Journal on Quality and Patient Safety}, Jan 2011)
  - 2011
  - Periodical Article
  - \url{http://bit.ly/1NANqyg}
  - Accessible to All
  - All Accreditation Programs/Settings
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Crossing the Communication Chasm: Challenges and Opportunities in Transitions of Care from the Hospital to the Primary Care Clinic  
(\textit{Journal on Quality and Patient Safety}, Mar 2017)
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  - Periodical Article
  - \url{http://bit.ly/1NANqyg}
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# JQPS0317
  - Joint Commission Resources

Deficits in Discharge Documentation in Patients Transferred to Rehabilitation  
(\textit{Journal on Quality and Patient Safety}, Aug 2008)
  - 2008
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  - Accessible to All
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Development and Evaluation of an Electronic Health Record–Based Best-Practice Discharge Checklist for Hospital Patients  
(\textit{Journal on Quality and Patient Safety}, Mar 2015)
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  - \url{http://bit.ly/2gYEiJe}
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Do You Really Understand Your Hand-off Communication Processes?
  - 2017
  - Webinar and Slides
  - \url{http://bit.ly/2CJAEhJ}
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Care Coordination & Transitions (continued)

Editorial | Crawling Before Walking: Beginning to Understand How Clinicians Communicate and Behave During Interunit Handoffs (Journal on Quality and Patient Safety, Mar 2015)
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► Critical Access Hospital, Hospital, Office-Based Surgery Practices
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Facilitation of a Multihospital Community of Practice to Increase Enrollment in the Hospital to Home National Quality Improvement Initiative (Journal on Quality and Patient Safety, Aug 2015)
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► http://bit.ly/2gYEjJe
► Fee-Based (via Elsevier)
► Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Center, Office-Based Surgery Practice
► SKU# JQPS0815
► Joint Commission Resources

5 Sure-Fire Methods | Care Planning for Hospitals (The Source, Nov 2017)
► 2017
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► http://bit.ly/1KrmiFe
► Fee-Based (via subscription)
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Focus on Certification: Building Bridges to Integrated Care Certification (The Source, Feb 2017)
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► http://bit.ly/1KrmiFe
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Fostering Safe, Effective Care Transitions
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► Home Care
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Handoff Communication Between Hospital and Outpatient Dialysis Units at Patient Discharge: A Qualitative Study (Journal on Quality and Patient Safety, Feb 2013)
► 2013
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► http://bit.ly/1TMvPFy
► Accessible to All
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Hand-Off Communications Targeted Solutions Tool® (TST®) Implementation Guide for Health Care Organizations
► 2014
► Web Page
► http://bit.ly/1QYsUe0
► Accessible to All
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► Center for Transforming Healthcare

Improving Care for People with Heart Failure
► 2011
► Video
► http://bit.ly/1WkNYm
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
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Improving Care Teams’ Functioning: Recommendations from Team Science (Journal on Quality and Patient Safety, Jul 2017)
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Improving Communication with Primary Care Physicians at the Time of Hospital Discharge (Journal on Quality and Patient Safety, Feb 2017)
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Improving Transitions of Care for Hospitalized Patients on Warfarin (Journal on Quality and Patient Safety, Sep 2016)
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Improving Transitions of Care Videos
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Information Gaps in Newborn Care and Their Potential for Harm (Journal on Quality and Patient Safety, May 2015)
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  - SKU# JQPS0515
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Integrating Research, Quality Improvement, and Medical Education for Better Handoffs and Safer Care: Disseminating, Adapting, and Implementing the I-PASS Program (Journal on Quality and Patient Safety, Jul 2017)
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Intraoperative Handoffs Among Anesthesia Providers Increase the Incidence of Documentation Errors for Controlled Drugs (Journal on Quality and Patient Safety, Aug 2017)
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Leveraging Evidence Across the Care Continuum *(Journal on Quality and Patient Safety, Feb 2015)*

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- Fee-Based (via Elsevier)
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- Joint Commission Resources

Make High-Quality Patient Handoffs a Priority: Effective Communication and Standardized Transfer Processes Help Organizations Keep Patients Safe *(The Source, Sep 2017)*

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- Fee-Based (via subscription)
- All Accreditation Programs/Settings
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Managing Behavioral Health Issues in Nonbehavioral Settings *(The Source, Aug 2017)*

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Operating Room–to-ICU Patient Handovers: A Multidisciplinary Human-Centered Design Approach *(Journal on Quality and Patient Safety, Sep 2016)*

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- Periodical Article
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Optimizing Care Transitions: Adapting Evidence-Informed Solutions to Local Contexts *(Journal on Quality and Patient Safety, Sep 2017)*

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Pain Assessment and Management Across the Continuum of Care (Jan 25, 2018)

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- JCRQSN

Patient Handoffs: Standardized and Reliable Measurement Tools Remain Elusive *(Journal on Quality and Patient Safety, Feb 2010)*

- 2010
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1003, SKU# JQPS0210
- Joint Commission Resources, The Joint Commission, Joint Commission International
Preventing Avoidable Heart Failure Hospitalizations
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- Periodical Article
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Psychometric Evaluation of the Hospital Culture of Transitions Survey (Journal on Quality and Patient Safety, Oct 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
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Reduce readmissions by using TST® for Hand-off Communications (InTouch, Issue 1, 2017)
- 2017
- Newsletter Article
- Accessible to All
- Nursing Care Centers
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Safety Tip of the Month: Transitions of care (JClInsight, Apr 2016)
- 2016
- Newsletter Article
- Accessible to All
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Take 5 with The Joint Commission | Understanding Transitions of Care
- 2014
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- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Take 5 with The Joint Commission | Why Health Literacy is Important for Patients and Health Professionals
- 2013
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Take 5 with The Joint Commission | Why Patient-Centered Communication Matters
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Targeted Solutions Tool® (TST®): Hand-Off Communication
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- Joint Commission Connect™ (customer extranet)
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The Art of Handoff Communication (High Reliability Health Care, Dec 7, 2017)
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The Q-HIP Care Coordination Measure & The Joint Commission’s Integrated Care Certification
► 2016
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Tracer Methodology 101 | Continuity of Care in the Ambulatory Health Care Setting (The Source, Jul 2016)
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Tracer Methodology | Medication Management During Transitions of Care (The Source, Feb 2017)
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Transitions of Care (ToC) Portal
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► http://bit.ly/1pIs8FA
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Transitions of care: Engaging patients and families (Quick Safety! – Issue 18, Nov 2015)
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Transitions of care: Managing Medications (Quick Safety! – Issue 26, Aug 2016)
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Transitions of Care: The Need for a More Effective Approach to Continuing Patient Care
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- 2016
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Advanced Certification for Total Hip and Total Knee Replacement: Ready, Set, Go!: Feb 23, 2016
- 2016
- Webinar, Slide Presentation
- Accessible to All
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Advanced Palliative Care Certification – standardized performance measures for 2017: Nov 9, 2016
- 2016
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- Accessible to All
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Advanced Total Hip and Total Knee Replacement Certification: Lessons Learned from the First Year of On-Site Reviews: Mar 6, 2017
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**Approved: 2016 Accreditation and Certification Decision Rules** *(Perspectives, Oct 2015)*
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**Approved: Acute Stroke-Ready Hospital Advanced Certification Program** *(Perspectives, Feb 2015)*
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**Revisions Announced for Advanced Certification for Heart Failure Program (Perspectives, Jun 2016)**
- 2016
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - Joint Commission Resources

**Revisions to Eligibility Requirements for Two Stroke Certification Programs (Perspectives, Aug 2015)**
- 2015
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - Joint Commission Resources

**Revisions to stroke certification program requirements provide clarity, consistency (Certification Matters - Issue 3, Sep 18, 2017)**
- 2017
  - Newsletter Article
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

**Slides from the “Patient Blood Management Certification” webinar: May 12, 2016**
- 2016
  - Slide Presentation
  - [http://bit.ly/2t7yB3z](http://bit.ly/2t7yB3z)
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

**Speak Up™ | What You Need to Know About Your Serious Illness and Palliative Care**
- 2012
  - Brochure
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - The Joint Commission, Joint Commission Resources
Spotlight on Certification | Tailoring Care, Treatment, and Services to Meet Patient Needs *(The Source, May 2015)*
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Behavioral Health Care, Critical Access Hospital, Hospital
- SKU# TS0515
- Joint Commission Resources

- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
- SKU# TS0317
- Joint Commission Resources

Strategies for a Successful Health Care Staffing Services Certification Review: May 28, 2015
- 2015
  - Webinar, Slide Presentation
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Strategies for Success: How to achieve Palliative Care Certification: Apr 30, 2014
- 2014
  - Teleconference, Slide Presentation
  - [http://bit.ly/2k0ZDet](http://bit.ly/2k0ZDet)
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Stroke Certification Conference: June 7, 2018
- 2018
  - Education Event
  - Fee-Based
  - Critical Access Hospital, Hospital
- SKU#EDU1815
- Joint Commission Resources

Stroke Core Measure Update: STK-4 Thrombolytic Therapy Teleconference: Nov 5, 2014
- 2014
  - Teleconference, Slide Presentation
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

Take 5 with The Joint Commission | Palliative Care Certification – Meeting the Needs of Chronically Ill Patients
- 2016
  - Podcast
  - Accessible to All
  - Home Care
  - The Joint Commission

Temporary Health Care Staffing Firms and Hospital Human Resources – Working Together to Streamline Joint Commission Requirements: Dec 4, 2012
- 2012
  - Teleconference, Slide Presentation
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

The American Joint Replacement Registry (AJRR) 2015 Updates: Jul 8, 2015
- 2015
  - Webinar, Slide Presentation
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission
The Basics: Clinical Practice Guidelines and Performance Measures for Disease-Specific Care Certification: Jun 21, 2017
- 2017
- Webinar, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

The Basics: Getting Started on Disease-Specific Care Certification: May 4, 2017
- 2017
- Webinar, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

The Basics: Most Frequently Cited Disease-Specific Care Certification Standards: May 24, 2017
- 2017
- Webinar, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

The Joint Commission’s Advanced Inpatient Diabetes Certification and Standards Update 2017: Feb 15, 2017
- 2017
- Webinar, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

The Q-HIP Care Coordination Measure & The Joint Commission’s Integrated Care Certification: Nov 9, 2016
- 2016
- Webinar, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Thrombectomy-Capable Stroke Center Advanced Certification available Jan. 1 (Certification Matters - Issue 3, Sep 18, 2017)
- 2017
- Newsletter Article
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Thrombectomy Stroke Certification Offered Next Year (Dateline @ TJC Blog, May 31, 2017)
- 2017
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Top five most challenging certification requirements for first half of 2017 (Certification Matters - Issue 3, Sep 18, 2017)
- 2017
- Newsletter Article
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Certification Programs (continued)

University of Kansas first to achieve Comprehensive Cardiac Center Certification (Certification Matters - Issue 3, Sep 18, 2017)
- 2017
- Newsletter Article
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

What Is Certification?
- 2017
- Web Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

What You Need to Know About Performance Measurement in Disease-Specific Care: Feb 21, 2013
- 2013
- Teleconference, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Why We Hire Joint Commission Certified Staffing Firms: Oct 13, 2015
- 2015
- Webinar, Slide Presentation
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Diagnostic radiation is an effective tool that can save lives, but its use—and overuse—has risks for long-term damage, including cancer, burns, and other injuries. This section includes links to resources that outline diagnostic imaging risks for patients and providers, and an explanation of the recent Joint Commission standards and sentinel event alert on this topic.

### Compliance Checklist for Diagnostic Imaging
- 2016
- Tool
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

### Diagnostic Imaging Standards
- 2015
- Fact Sheet
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

### Imaging Services
- 2012
- Fact Sheet
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

### Our children’s health depends on appropriate imaging practices & shared decisions ([Leadership Blog, Dec 4, 2013](http://bit.ly/1No250X))
- 2013
- Blog
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

### Pricing Worksheet – Imaging Services
- 2017
- Worksheet
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

### Redefining Overuse to Include Costs: A Decision Analysis for Computed Tomography in Minor Head Injury ([Journal on Quality and Patient Safety, Jul 2015](http://bit.ly/1gYEiJe))
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0715
- Joint Commission Resources

### Sentinel Event Alert | Issue 47: Radiation Risks of Diagnostic Imaging
- 2011 (Addendum, May 2017)
- Alert
- Accessible To All
- Ambulatory Health Care, Critical Access Hospitals, Hospitals
- The Joint Commission
Speak Up™ | Medical Imaging
- 2014
- Poster
- [http://bit.ly/1R0fwG5](http://bit.ly/1R0fwG5)
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Sampler – Imaging
- 2010
- E-Resource
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Take 5 with The Joint Commission | Breaking Down the New Imaging Standards
- 2015
- Podcast
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission
Emergency Management

Whether it’s a tornado or a terrorist attack, all health care organizations need to be prepared for emergencies. In this section are links to a range of resources that address the four stages of emergency management (mitigation, preparation, response, recovery), including a book, an online course, and the Emergency Management web portal.

2018 Environment of Care Essentials for Health Care
- 2018 Site License
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBECE18, ISBN# 9781635850260
  - Joint Commission Resources

2018 Emergency Preparedness Conference: April 18-19, 2018
- 2018 Education Event
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EDU1808
  - The Joint Commission

A River Runs Through It: Three Lessons from the West Virginia Water Emergency
- 2014 Column
  - http://bit.ly/1NgMFth
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Adventures in Safety | Bronson Healthcare system hosts Camp Safety day packed with fun events to reinforce policies, preparedness, and precautions (Environment of Care News, Nov 2017)
- 2017 Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN1117
  - Joint Commission Resources

Be Prepared: Strategies for evaluating emergency operations plans for home care organizations (Environment of Care News, Mar 2017)
- 2017 Periodical Article
  - Fee-Based (via subscription)
  - Home Care
  - SKU# ECN0317
  - Joint Commission Resources

- 2018 Webinar
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# JCRQSN0318
  - JCRQSN
Emergency Management (continued)

Clarifications and Expectations | How to Plan for Emergency Utility System Disruptions – EC.02.05.01, EPs 8–13 and 16 (Environment of Care News, Aug 2015; Perspectives, Aug 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription); Complimentary to Customer (via Perspectives on Joint Commission Connect™)
- All Accreditation Programs/Settings
- SKU# ECN0815
- Joint Commission Resources

- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB17CMS
- Joint Commission Resources

CMS Readiness Webinar Series: Nov 22, 2017 2017
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB17CMS
- Joint Commission Resources

CMS Readiness Webinar Series: Dec 27, 2017 2017
- Webinar
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# WEB17CMS
- Joint Commission Resources

Constant Vigilance | The Joint Commission revises its standards to mesh with the CMS final rule on emergency preparedness (Environment of Care News, Oct 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN1017
- Joint Commission Resources

Ebola Preparedness Resources
- 2015
- Web Portal Home Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition
- 2017
- E-Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# EBECME17, ISBN# 978-1-59940-893-1
- Joint Commission Resources

EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition
- 2017
- Soft-Cover Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# ECME17, ISBN# 978-1-59940-892-4
- Joint Commission Resources
Emergency Management (continued)

EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition
- 2017
  - E-Book Site License
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBECEME17SL, ISBN# 978-1-59940-893-1
  - Joint Commission Resources

ED to the Extreme: Rush’s New Emergency Response Center Raises Bar on Disaster Readiness (Environment of Care News, Nov 2012)
- 2012
  - Periodical Article
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# FR1030, SKU# ECN1112
  - Joint Commission Resources

- 2015
  - Periodical Article
    - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN1115
  - Joint Commission Resources

- 2015
  - Periodical Article
    - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# ECN1215
  - Joint Commission Resources

Emergency Management Base Camp: April 17, 2018
- 2018
  - Education Event
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EDU1807
  - Joint Commission Resources

Emergency Management Debrief: Lessons Learned
- 2016
  - Slide Show
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Emergency Management in Health Care: An All-Hazards Approach, Third Edition
- 2016
  - E-Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBEMPHC16 ISBN# 978-1-59940-938-2
  - Joint Commission Resources

Emergency Management in Health Care: An All-Hazards Approach, Third Edition
- 2016
  - Soft-Cover Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - Joint Commission Resources

Emergency Management Resources
- Web Portal Home Page
  - Fee-Based
  - All Accreditation Programs/Settings
  - The Joint Commission
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<td>The Joint Commission</td>
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<td>Hospital</td>
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► 2017
► Webinar
► Fee-Based
► Critical Access Hospital, Hospital
► SKU# WEB17EC
► Joint Commission Resources

Focus on Emergency Management (Home Care Bulletin – Issue One, 2014)
► 2014
► Newsletter
► http://bit.ly/1RAQ23z
► Accessible to All
► Home Care
► The Joint Commission

Gearing Up for Flu Season: Encouraging Vaccination for Staff (The Source, Nov 2011)
► 2011
► Periodical Article
► http://bit.ly/1ExEWDb
► Accessible to All
► All Accreditation Programs/Settings
► SKU# FR1042, SKU# TS1111
► Joint Commission Resources

► 2014
► Blog
► Accessible to All
► Ambulatory Health Care, Office-Based Surgery Practices
► The Joint Commission

High Voltage, High Priority: Hospital process documents testing, inspection, and maintenance of emergency power supply system (Environment of Care News, Dec 2016)
► 2016
► Periodical Article
► http://bit.ly/1NAJH3R
► Fee-Based (via subscription)
► Critical Access Hospital, Hospital, Nursing Care Centers
► SKU# ECN1216
► Joint Commission Resources

Hospital Breakfast Briefings | Emergency Management: Sep 7, 2017
► 2017
► Webinar
► http://bit.ly/2n5HJ8T
► Fee-Based
► Critical Access Hospital, Hospital
► SKU# WEB17HAPBB
► Joint Commission Resources

Hospital Preparedness: Keep Those Boilers Running During a Water Outage (Environment of Care News, May 2016)
► 2016
► Periodical Article
► http://bit.ly/1NAJH3R
► Fee-Based (via subscription)
► Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office Based Surgery Practices
► SKU# ECN0516
► Joint Commission Resources
If the Creek Don’t Rise: A hospital’s response to historic storms illustrates the importance of complying with Joint Commission Emergency Management Standards (Environment of Care News, Sep 2015)

- 2015
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# ECN0915
- Joint Commission Resources

Influenza Pandemic Preparedness and Response – Infographic

- 2015
- Poster
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission

Influenza Pandemic Preparedness and Response in Ambulatory Settings

- 2015
- Online Course
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission

Joint Commission Standards: Safely and effectively managing the infectious Ebola patient

- 2014
- List
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Knowledge from Experience | Texas Hospitals Share Post-Hurricane Insights (Environment of Care News, Jan 2018)

- 2018
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN0118
- Joint Commission Resources

Maintaining Readiness: CMS approves emergency management standard (Environment of Care News, Nov 2016)

- 2016
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN1116
- Joint Commission Resources

Managing Risk: Maintaining a Safe Environment for Vulnerable Patients in a Disaster (Environment of Care News, Jul 2016)

- 2016
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# ECN0716
- Joint Commission Resources

Nursing Homes Deaths in Aftermath of Hurricane Prompt Critical Analysis (Quality in Nursing Center Care, Oct 10, 2017)

- 2017
- Blog
- Accessible to All
- Nursing Care Centers
- The Joint Commission
Emergency Management (continued)

Outrunning Disaster: NYC Marathon serves as a model of mass casualty planning for hospitals (Environment of Care News, Apr 2012)
- 2012
  ▶ Periodical Article
  ▶ http://bit.ly/1fkO5Iy
  ▶ Accessible to All
  ▶ Critical Access Hospital, Hospital
  ▶ SKU# FR1032, SKU# ECN0412
  ▶ Joint Commission Resources

OSHA Alliance
- 2016
  ▶ Web Page
  ▶ http://bit.ly/2cD6MXA
  ▶ Accessible to All
  ▶ All Accreditation Programs/Settings
  ▶ The Joint Commission, Joint Commission Resources

Personal Protective Equipment and Simulation: Use of Chemiluminescent Glow Sticks as a Game Changer? (Journal on Quality and Patient Safety, May 2015)
- 2015
  ▶ Periodical Article
  ▶ http://bit.ly/2gYEJiE
  ▶ Fee-Based (via Elsevier)
  ▶ Hospital
  ▶ SKU# JQPS0515
  ▶ The Joint Commission

Preparing for Active Shooter Situations (Quick Safety! – Issue 4, Jul 2014)
- 2014, addendum 2017
  ▶ Newsletter
  ▶ http://bit.ly/1Q3DWk3
  ▶ Accessible to All
  ▶ All Accreditation Programs/Settings
  ▶ The Joint Commission

- 2014
  ▶ Newsletter
  ▶ Accessible to All
  ▶ All Accreditation Programs/Settings
  ▶ The Joint Commission

Protecting Patients and Staff: PPE Training Through Simulation (Environment of Care News, Feb 2016)
- 2016
  ▶ Periodical Article
  ▶ http://bit.ly/1NAJH3R
  ▶ Fee-Based (via subscription)
  ▶ Hospital
  ▶ ECN0216
  ▶ The Joint Commission

Resources for Ebola Preparedness (The Source, Apr 2015)
- 2015
  ▶ Periodical Article
  ▶ Fee-Based (via subscription)
  ▶ All Accreditation Programs/Settings
  ▶ SKU# TS0415
  ▶ Joint Commission Resources

Respiratory Protection in Hospitals: Resources and Practices
- 2014
  ▶ Web Page
  ▶ http://bit.ly/1KaS3h7
  ▶ Accessible to All
  ▶ Critical Access Hospital, Hospital
  ▶ The Joint Commission
Sentinel Event Alert | Issue 37: Preventing adverse events caused by emergency electrical power system failures
- 2006
- Alert
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

6th Edition in Depth: Structural Integrity of Patient Care Environments in the Event of a Disaster (JCInsight, Feb 2017)
- 2017
- Newsletter Article
- Accessible to All
- All Accreditation Programs/Settings
- Joint Commission International

Spotlight on Success: A firsthand look at a successful approach to emergency management compliance (Environment of Care News, Jan 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN0117
- Joint Commission Resources

Standards by Program Related to IC and EM for Ebola Situations
- 2014
- List
- http://bit.ly/1NgTQfQ
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Standards Interpretation FAQs | Emergency Management (EM): Emergency Management – Committees
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Environment of Care (EC): Plans – Business Occupancy Requirement
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers
- The Joint Commission

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission


- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | Emergency Management (EM): Inventory – Emergency Management

- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | Plans – Emergency Management Recovery/Continuity

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | Environment of Care (EC): Safety Officer – Requirement

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Records and Documentation – Format/Availability

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission


- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standing Together: An Emergency Planning Guide for America’s Communities

- 2006
- Monograph
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Emergency Management (continued)

Strategies for Creating and Sustaining Community-wide Emergency Preparedness Systems
  ▶ 2005
  ▶ Monograph
  ▶ Accessible to All
  ▶ All Accreditation Programs/Settings
  ▶ The Joint Commission

Surveying Hospitals' Workplace Violence Preparation (Leading Hospital Improvement, Oct 10, 2017)
  ▶ 2017
  ▶ Blog
  ▶ http://bit.ly/2BGjNNg
  ▶ Accessible to All
  ▶ Critical Access Hospital, Hospital
  ▶ The Joint Commission

Take 5 with The Joint Commission | The Contagious Patient
  ▶ 2014
  ▶ Podcast
  ▶ http://bit.ly/1nAxvI4
  ▶ Accessible to All
  ▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  ▶ The Joint Commission

The Hazard Games: “Disaster Olympix” Teaches Hospital Staff How to Handle Calamities (Environment of Care News, Sep 2012)
  ▶ 2012
  ▶ Periodical Article
  ▶ http://bit.ly/1TisMJIH
  ▶ Accessible to All
  ▶ Critical Access Hospital, Hospital
  ▶ SKU# FR1031, SKU# ECN0912
  ▶ Joint Commission Resources

  ▶ 2010
  ▶ Periodical Article
  ▶ http://bit.ly/1JmjtVc
  ▶ Accessible to All
  ▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  ▶ SKU# FR1010, SKU# ECN1210
  ▶ Joint Commission Resources

What to Include in Your Emergency Management Plan in Nursing Homes (Quality in Nursing Center Care, Nov 1, 2017)
  ▶ 2017
  ▶ Blog
  ▶ Accessible to All
  ▶ Nursing Care Centers
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Providing a safe physical environment is vital to safe patient care and the safety of everyone in the health care setting. It involves managing medical equipment and utility systems, hazardous materials and waste, security, construction, and fire protection—including life safety (the use of building features as fire protection). Among the resources listed are the Physical Environment web portal, a webinar series, and numerous periodical articles.

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<td><a href="http://bit.ly/1NAJH3R">http://bit.ly/1NAJH3R</a></td>
<td>Fee-Based (via subscription)</td>
<td>All Accreditation Programs/Settings</td>
<td>ECN1116</td>
<td>Joint Commission Resources</td>
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<tr>
<td>Understanding Joint Commission Expectations for Medical Device Maintenance Activities</td>
<td>2017</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/1NAJH3R">http://bit.ly/1NAJH3R</a></td>
<td>Fee-Based (via subscription)</td>
<td>All Accreditation Programs/Settings</td>
<td>ECN0217</td>
<td>Joint Commission Resources</td>
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<tr>
<td>Upping the Score on Physical Safety: How ambulatory care organizations can better comply with EC.02.06.01</td>
<td>2017</td>
<td>Periodical Article</td>
<td><a href="http://bit.ly/1NAJH3R">http://bit.ly/1NAJH3R</a></td>
<td>Fee-Based (via subscription)</td>
<td>Ambulatory Health Centers</td>
<td>ECN0617</td>
<td>Joint Commission Resources</td>
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<td>Utility Systems – EC.02.05.01</td>
<td>2015</td>
<td>Web Portal Page</td>
<td><a href="http://bit.ly/1RF9uw5">http://bit.ly/1RF9uw5</a></td>
<td>Accessible to All</td>
<td>Critical Access Hospital, Hospital</td>
<td>JCRQSN</td>
<td>The Joint Commission</td>
</tr>
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<td>Utility Systems – EC.02.05.01 I Example of Improved Compliance</td>
<td>2016</td>
<td>Diagram</td>
<td><a href="http://bit.ly/1RF9uw5">http://bit.ly/1RF9uw5</a></td>
<td>Critical Access Hospital, Hospital</td>
<td>The Joint Commission</td>
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</tr>
<tr>
<td>Utility Systems – EC.02.05.01 I Clinical Impact</td>
<td>2015</td>
<td>Web Portal Page</td>
<td><a href="http://bit.ly/1RaA2G5">http://bit.ly/1RaA2G5</a></td>
<td>Critical Access Hospital, Hospital</td>
<td>The Joint Commission</td>
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<tr>
<td>Utility Systems – EC.02.05.01 I Fireside Chat</td>
<td>2016</td>
<td>Video</td>
<td><a href="http://bit.ly/1RF9uw5">http://bit.ly/1RF9uw5</a></td>
<td>Critical Access Hospital, Hospital</td>
<td>The Joint Commission</td>
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Facilities-EC & Life Safety (continued)

Utility Systems – EC.02.05.01 I Leadership
► 2015
► Web Portal Page
► http://bit.ly/1Nc2X8X
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Utility Systems – EC.02.05.01 I Leadership Awareness
► 2016
► Online Resource
► http://bit.ly/1Nc2X8X
► Critical Access Hospital, Hospital
► The Joint Commission

Workplace Violence Prevention – Presentation Slides
► 2016
► Slide Presentation
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Workplace Violence Prevention Resources
► 2016
► Web Portal Home Page
► http://bit.ly/2d8U2iW
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission
Every truly successful health care organization has an involved and committed leadership. This section provides links to resources—blogs and books, podcasts and periodical articles, webinars and white papers—that guide executive and physician leaders. One of these is the Physician Leader Monthly, a newsletter prepared by Joint Commission leadership.

A Qualitative Analysis of Hospital Leaders’ Opinions About Publicly Reported Measures of Health Care Quality (Journal on Quality and Patient Safety, Apr 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0414
- Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0515
- Joint Commission Resources

Accreditation Management Skills: Encouraging Leader and Physician Engagement (The Source, Mar 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0315
- The Joint Commission

Ace Your Hospital Survey by Focusing on EC and LS (Leadership Blog, Jan 22, 2014)
- 2014
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Adding Hospice Services to Your Organization: Considerations for Quality: Jun 18, 2013
- 2013
- Webinar, Slide Presentation
- Accessible to All
- Home Care
- The Joint Commission

Addressing Top Compliance Issues in Ambulatory Health Care
- 2015
- E-Book
- Fee-Based
- Ambulatory Health Care
- SKU# EBTCAIC15, ISBN# 978-1-59940-890-3
- Joint Commission Resources
AHA Physician Leadership Education Report
► 2014
► White Paper
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Blameless or blameworthy errors—does your organization make a distinction? (Leadership Blog, Dec 18, 2013)
► 2013
► Blog
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Breaking Through Dangerous Silence to Tap an Organization’s Richest Source of Information: Its Own Staff (Journal on Quality and Patient Safety, Apr 2016)
► 2016
► Periodical Article
► Fee-Based (via Elsevier)
► All Accreditation Programs/Settings
► SKU# JQPS0414
► Joint Commission Resources

Building Your Safety Culture: A Job for Leaders
► 2017
► Webinar, Slide Presentation
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Bullying has no place in health care (Quick Safety! – Issue 24, Jun 2016)
► 2016
► Newsletter
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Closing the Gap and Raising the Bar: Assessing Board Competency in Quality and Safety (Journal on Quality and Patient Safety, Jun 2017)
► 2017
► Periodical Article
► Fee-Based (via Elsevier)
► All Accreditation Programs/Settings
► SKU# JQPS0617
► Joint Commission Resources

Collaborating with Physician Leaders
► 2014
► Video
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Considering Pet Therapy? Here’s How to Write Your Hospital’s Animal Policy (Dateline @ TJC, Jul 20, 2017)
► 2017
► Blog
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Complaint Management and Quality Monitoring
► 2015
► Policy
► Accessible to All
► All Accreditation Programs/Settings
► Joint Commission International
Creating a Safety Culture

- 2012
- Video
- http://bit.ly/1lWkNYm
- Accessible to All
- All Accreditation Programs/Settings
- Center for Transforming Health Care

Creating a Statewide Bed Tracker and Patient Registry to Communicate Bed Need and Supply in Emergency Psychiatry: The Maryland Experience (Journal on Quality and Patient Safety, Dec 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS1215
- Joint Commission Resources

Effective communication: A physician competency and responsibility (Leadership Blog, Aug 7, 2013)

- 2013
- Blog
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Engaging Frontline Leaders and Staff in Real-Time Improvement (Journal on Quality and Patient Safety, Apr 2016)

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0416
- Joint Commission Resources

Exploring Consumer Understanding and Use of Electronic Hospital Quality Information

- 2012
- White Paper
- http://bit.ly/1JcTeON
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

5 Sure-Fire Methods | Complying with Standard LD.04.03.09 (The Source, Nov 2016)

- 2016
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS1116
- Joint Commission Resources

5 Sure-Fire Methods | Complying with Standard LD.01.03.01 (The Source, Apr 2017)

- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0417
- Joint Commission Resources

From Board to Bedside: How the Application of Financial Structures to Safety and Quality Can Drive Accountability in a Large Health Care System (Journal on Quality and Patient Safety, Apr 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0417
- Joint Commission Resources
From Front Office to Front Line: Essential Issues for Health Care Leaders, Second Edition
- 2011
  - E-Book
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# EBFOFL11, ISBN# 978-1-59940-723-4
  - Joint Commission Resources, Joint Commission International

Getting the Board on Board: What Your Board Needs to Know About Quality and Patient Safety, Third Edition
- 2016
  - Site License
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBBQS116SL, ISBN# 978-1-59940-943-6
  - Joint Commission Resources

- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0917
  - Joint Commission Resources

How The Joint Commission supports the work of physicians (Leadership Blog, Jun 19, 2013)
- 2013
  - Blog
  - http://bit.ly/2m0KsNz
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

How to reach the goal of zero patients harmed (Leadership Blog, Mar 26, 2014)
- 2014
  - Blog
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office Based Surgery Practices
- SKU# JQPS0616
- Joint Commission Resources

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2006

- 2006
- Annual Report
- Accessible to All
- Hospital
- The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2007

- 2007
- Annual Report
- Accessible to All
- Hospital
- The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2008

- 2008
- Annual Report
- Accessible to All
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- The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2009

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- Annual Report
- Accessible to All
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- The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2010

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- Accessible to All
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- The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2011

- 2011
- Annual Report
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2012

- 2012
- Annual Report
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2013
► 2013
► Annual Report
► http://bit.ly/1HC1QZR
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Joint Commission Accreditation and Specialty Certifications for Nursing Care Centers: Gaining a Quality-Focused Competitive Edge: Nov 20, 2014
► 2014
► Webinar, Slide Presentation
► http://bit.ly/29hPte0
► Accessible to All
► Nursing Care Centers
► The Joint Commission

Joint Commission president explains how safety culture can protect patients (BHC News, Issue 3, 2017)
► 2017
► Video
► Accessible to All
► Behavioral Health Care
► The Joint Commission

Knowing, and Doing: Closing the Gaps in Board Leadership for Improvement of Quality and Safety (Journal on Quality and Patient Safety, Jun 2017)
► 2017
► Periodical Article
► http://bit.ly/2gYEiJe
► Fee-Based (via Elsevier)
► All Accreditation Programs/Settings
► The Joint Commission

Increasing Throughput: Results from a 42-Hospital Collaborative to Improve Emergency Department Flow (Journal on Quality and Patient Safety, Dec 2015)
► 2015
► Periodical Article
► http://bit.ly/2gYEiJe

Improving America’s Hospitals | The Joint Commission’s Annual Report on Quality and Safety – 2014
► 2014
► Annual Report
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Joint Commission president on safety culture and leadership (Certification Matters - Issue 3, Sep 18, 2017)
► 2017
► Webinar
► http://bit.ly/2jWrB8t
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Improving America’s Hospitals: The Joint Commission’s Annual Report on Quality and Safety 2015
► 2015
► Annual Report
► http://bit.ly/29oFbJg
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Joint Commission president explains how safety culture can protect patients (BHC News, Issue 3, 2017)
► 2017
► Video
► Accessible to All
► Behavioral Health Care
► The Joint Commission

Improving America’s Hospitals: The Joint Commission’s Annual Report on Quality and Safety 2017
► 2017
► Annual Report
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Increasing Throughput: Results from a 42-Hospital Collaborative to Improve Emergency Department Flow (Journal on Quality and Patient Safety, Dec 2015)
► 2015
► Periodical Article
► http://bit.ly/2gYEiJe
► Fee-Based (via Elsevier)
► Critical Access Hospital, Hospital
► SKU# JQPS1215
► Joint Commission Resources
Leadership for Transformational Change in Quality and Safety
► 2013
► Webinar, Slide Presentation
► http://bit.ly/1K1W0r9
► Accessible to All
► Critical Access Hospital, Hospital
► SKU# FR1021
► Joint Commission Resources

Leadership in Healthcare Organizations: A Guide to Joint Commission Leadership Standards
► 2009
► White Paper
► http://bit.ly/1MxnuXx
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Leading the Way | Developing a Strong Safety Culture (The Source, May 2017)
► 2017
► Periodical Article
► http://bit.ly/1KrfIFe
► Fee-Based (via subscription)
► All Accreditation Programs/Settings
► SKU# TS0517
► Joint Commission Resources

Leading the way to high reliability by communicating and connecting (Leadership Blog, Oct 13, 2013)
► 2013
► Blog
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Lessons Learned on a Journey from Surgeon to Chief Quality Officer (Journal on Quality and Patient Safety, Feb 2016)
► 2016
► Periodical Article
► Fee-Based (via Elsevier)
► All Accreditation Programs/Settings

Leveraging Specialty Certifications to Grow Census: Jul 30, 2015
► 2015
► Webinar, Slide Presentation
► http://bit.ly/29hPte0
► Accessible to All
► Nursing Care Centers
► The Joint Commission

Listening and communicating = patient satisfaction and better care (Leadership Blog, Sep 18, 2013)
► 2013
► Blog
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► All Accreditation Programs/Settings
► The Joint Commission

Managing Disruptions to Patient Flow Capacity: Rapid-Cycle Improvement in a Pediatric Cardiac Procedure Complex (Journal on Quality and Patient Safety, Jul 2016)
► 2016
► Periodical Article
► Fee-Based (via Elsevier)
► Critical Access Hospital, Hospital
► SKU# JQPS0716
► Joint Commission Resources

National Summit on Overuse | Bernard M. Rosof, M.D., Chair, American Medical Association – Convened PCPI
► 2012
► Podcast
► http://bit.ly/1nAxxl4
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission
Governance & Leadership (continued)

National Summit on Overuse | Mark R. Chassin, M.D., FACP, M.P.P., M.P.H., president, The Joint Commission
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

National Summit on Overuse | Rosemary Gibson, author and national leader in health care quality and safety
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

On the CUSP: Implementing Cultural Change and Improving Patient Safety (The Source, Jan 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0115
- The Joint Commission

Patient Safety Culture and the Second Victim Phenomenon: Connecting Culture to Staff Distress in Nurses (Journal on Quality and Patient Safety, Aug 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0816
- Joint Commission Resources

Patient Safety Initiative: Hospital Executive and Physician Leadership Strategies
- 2014
- E-Resource
- Complimentary to Customers
- Critical Access Hospital, Hospital
- SKU# FR1016
- Joint Commission Resources

Physician Leader Monthly
- Newsletter
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- All Accreditation Programs/Settings
- The Joint Commission

Positioning Your Organization as a Quality Partner: Transitioning into Skilled Services: Jun 13, 2013
- 2013
- Webinar, Slide Presentation
- Accessible to All
- Home Care
- The Joint Commission

Profiles in Services: Joint Commission Navy Fellow Sara Naczas (Dateline @ TJC, Aug 4, 2017)
- 2017
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Profiles in Service: To the Country and Health Care (Dateline @ TJC, July 12, 2017)
- 2017
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
R³ Report – Issue 4: Patient flow through the emergency department
► 2012
► E-Resource
► http://bit.ly/2hAOF82
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

► 2017
► Blog
► http://bit.ly/2fMF9z4
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Redefining Overuse to Include Costs: A Decision Analysis for Computed Tomography in Minor Head Injury (Journal on Quality and Patient Safety, Jul 2015)
► 2015
► Periodical Article
► Fee-Based (via Elsevier)
► Critical Access Hospital, Hospital
► SKU# JQPS0715
► Joint Commission Resources

Saving lives in emergencies takes planning and training (Leadership Blog, Jul 2, 2013)
► 2013
► Blog
► http://bit.ly/1KDScOM
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Sentinel Event Alert | Issue 43: Leadership Committed to Safety
► 2009
► Alert
► http://bit.ly/1Jmw22L
► Accessible to All

Sentinel Event Alert | Issue 57: The essential role of leadership in developing a safety culture
► 2017
► Alert
► http://bit.ly/2n82ddh
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Standards Interpretation FAQs | Leadership (LD): CLIA Certificates – Specialties and Subspecialties
► 2016
► FAQ
► http://bit.ly/1lzisNl
► Accessible to All
► Laboratory
► The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Consultants – Requirements
► 2016
► FAQ
► http://bit.ly/1lzisNl
► Accessible to All
► Ambulatory Health Care
► The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Contracted Services – Applicability to Joint Commission Standards
► 2016
► FAQ
► http://bit.ly/1lzisNl
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission
Standards Interpretation FAQs | Leadership (LD): Contracted Services – Human Resource Record Review During Survey
- 2016
- FAQ
- Accessible to All
- Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Contracted Services – Organization’s Responsibilities
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Laboratory Director Of Record – Definition
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Laboratory Test Complexity – Waived, Moderate and High
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Primary Care Medical Home – Advanced Practice Nurses and Formal Collaborative Agreements With Physicians
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Primary Care Medical Home – Advanced Practice Nurses and Physician Supervision
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Primary Care Medical Home – Led By Advanced Practice Nurses
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Primary Care Medical Home – Physician Participation – Available In Person
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care
- The Joint Commission
Standards Interpretation FAQs | Leadership (LD): Primary Care Medical Home – Physician Participation
- On Staff or Contracted
  ▶ 2016
  ▶ FAQ
  ▶ http://bit.ly/1lzisNl
  ▶ Accessible to All
  ▶ Ambulatory Health Care
  ▶ The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Primary Care Medical Home – Physician Participation
On Interdisciplinary Team
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Primary Care Medical Home – Physician Participation
On Interdisciplinary Team Physical Presence
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Records and Documentation – Format/Availability
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Leadership (LD): Records and Documentation – Retention
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Stewardship as a Shared Mental Model for Health Care Management and Delivery, Part 1 (The Source, Nov 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS1115
- Joint Commission Resources

Stewardship as a Shared Mental Model for Health Care Management and Delivery, Part 2 (Journal on Quality and Patient Safety, Dec 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# TS1215
- Joint Commission Resources
Governance & Leadership (continued)

Strategies for Creating, Sustaining, and Improving a Culture of Safety in Health Care, 2nd Edition
- 2017
- E-Book
  - http://bit.ly/2mWCy76
- Fee-Based
- All Accreditation Programs/Settings
- SKU# EBSIHCS17, ISBN# 9781599409474
- The Joint Commission, Joint Commission Resources

Supporting the Work of Physician Leaders
- 2013
- Video
  - http://bit.ly/1Ek2nzA
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- All Accreditation Programs/Settings
- SKU# SIHCS17, ISBN# 9781599409467
- The Joint Commission

The alarming world (Leadership Blog, Jul 17, 2013)
- 2013
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

- 2016
- Webinar, Slide Presentation
- Accessible to All
- Nursing Care Centers
- The Joint Commission

- 2012
- E-Book
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# EBPSOH12, ISBN# 978-1-59940-704-3
- Joint Commission Resources

The Impact of the Affordable Care Act on Health Care Alliances’ Quality Improvement Efforts in Targeted Communities: Perceptions of Health Care Alliance Leaders (Journal on Quality and Patient Safety, Mar 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0316
- Joint Commission Resources
Tracer Methodology 101 | Defining Leadership Roles in Comprehensive Stroke Care (The Source, Oct 2016)

- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care
  - SKU# TS1016
  - Joint Commission Resources

Understanding Patient, Provider, and System Factors Related to Medicaid Readmissions (Journal on Quality and Patient Safety, Mar 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0316
  - Joint Commission Resources

Use Insight Gained From Safety Culture Surveys to Make Improvements (Quality, Reliability & Leadership, Aug 22, 2017)

- 2017
  - Blog Post
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Using Coworker Observations to Promote Accountability for Disrespectful and Unsafe Behaviors by Physicians and Advanced Practice Professionals (Journal on Quality and Patient Safety, Apr 2016)

- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0416
  - Joint Commission Resources

Using Multidisciplinary Rounds to Improve Patient Safety Through Venous Thromboembolism Prevention Awareness (Journal on Quality and Patient Safety, Sep 2015)

- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0915
  - Joint Commission Resources

What Defines a High-Performing Health Care Delivery System: A Systematic Review (Journal on Quality and Patient Safety, Sep 2017)

- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0917
  - Joint Commission Resources

What hurts your patients can also hurt your staff (Leadership Blog, Nov 25, 2013)

- 2013
  - Blog
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission


- 2017
  - Blog
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission
Health information technology (IT), including the use of electronic health records (EHRs), is rapidly evolving, which presents new challenges—and opportunities—to health care organizations. Periodical articles detailing organization initiatives and resources related to the recent sentinel event alert on this topic are among the resources listed in this section.

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<td>A Novel Design for Drug-Drug Interaction Alerts</td>
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<td>(Journal on Quality and Patient Safety, Sep 2015)</td>
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<td>Casting a Wider Safety Net: The Promise of Electronic Safety Event Detection</td>
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<td>Improving Diagnostic Safety in Primary Care by Unlocking Digital Data (Journal on Quality and Patient Safety, Jan 2017)</td>
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<td><a href="http://bit.ly/2gYEiJe">http://bit.ly/2gYEiJe</a></td>
<td>Fee-Based (via Elsevier)</td>
<td>Ambulatory Health Care, Critical Access Hospital, Hospital</td>
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Innovative Information Technology–Powered Population Health Care Management Improves Outcomes and Reduces Hospital Readmissions and Emergency Department Visits (Journal on Quality and Patient Safety, Jul 2017)

► 2017
► Periodical Article
► http://bit.ly/2gYEiJe
► Fee-Based (via Elsevier)
► Critical Access Hospital, Hospital
► SKU# JQPS0717
► Joint Commission Resources


► 2016
► Periodical Article
► http://bit.ly/2gYEiJe
► Fee-Based (via Elsevier)
► All Accreditation Programs/Settings
► SKU#JQPS0816
► Joint Commission Resources

Monitoring the Harm Associated with Use of Anticoagulants in Pediatric Populations Through Trigger-Based Automated Adverse-Event Detection (Journal on Quality and Patient Safety, Mar 2015)

► 2015
► Periodical Article
► http://bit.ly/2gYEiJe
► Fee-Based (via Elsevier)
► Critical Access Hospital, Hospital, Office-Based Surgery Practices
► SKU# JQPS0415
► Joint Commission Resources

Perspectives on Patient Safety | Federal Agency Issues Final Rule on Health IT (The Source, Dec 2016)

► 2016
► Periodical Article
► http://bit.ly/1KrmiFe
► Fee-Based (via subscription)
► Nursing Care Centers
► SKU# TS12116
► Joint Commission Resources


► 2017
► Periodical Article
► http://bit.ly/1KrmiFe
► Fee-Based (via subscription)
► Critical Access Hospital, Hospital, Nursing Care Centers
► SKU# TS0317
► Joint Commission Resources


► 2016
► Periodical Article
► http://bit.ly/1KrmiFe
► Fee-Based (via subscription)
► All Accreditation Programs/Settings
► SKU# TS0516
► Joint Commission Resources

Preventing copy-and-paste errors in EHRs (Quick Safety! – Issue 10, Feb 2015)

► 2015
► Newsletter
► http://bit.ly/1OYqEOQ
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Safe Health IT Infographic

► 2015
► Poster
► http://bit.ly/1QKnuZI
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission
Safe Health IT Saves Lives
► 2015
► Video
► http://bit.ly/1QKnjZt
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Safe Practice Recommendations for the Use of Copy-Forward with Nursing Flow Sheets in Hospital Settings (Journal on Quality and Patient Safety, Aug 2017)
► 2017
► Periodical Article
► http://bit.ly/2gYEJE
► Fee-Based (via Elsevier)
► Critical Access Hospital, Hospital
► SKU# QJPS0817
► Joint Commission Resources

Safety Tip of the Month: Verbal orders (JCInsight, Aug 2016)
► 2016
► Newsletter
► Accessible to All
► All JCI Accreditation Programs/Settings
► Joint Commission International

Sentinel Event Alert | Issue 42: Safely Implementing Health Information and Converging Technologies
► 2008
► Alert
► http://bit.ly/1wOnWlm
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Sentinel Event Alert | Issue 54: Safe Use of Health Information Technology
► 2015
► Alert
► http://bit.ly/1K1YCVX
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Standards Interpretation FAQs | Document and Process Control (DC): Medical Record – Laboratory Requirements
► 2016
► FAQ
► http://bit.ly/1zisNI
► Accessible to All
► Laboratory
► The Joint Commission

Standards Interpretation FAQs | Document and Process Control (DC): Record Retention – Instrument Printouts
► 2016
► FAQ
► http://bit.ly/1zisNI
► Accessible to All
► Laboratory
► The Joint Commission

Standards Interpretation FAQs | Information Management (IM): Abbreviation List – Options
► 2016
► FAQ
► http://bit.ly/1zisNI
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Information Management (IM): Medical Record – Security
► 2016
► FAQ
► http://bit.ly/1zisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Office-Based Surgery Practices
► The Joint Commission
Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Authentication – Licensed Independent Practitioner Authority

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Hospital, Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): History and Physical – Dictated not Transcribed

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Hospital
- The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medical Record – Authentication Date/Time

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medical Record – Authentication Time Frame

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medical Record – Laboratory Requirements

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medical Record – Preferred Language

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Hospital
- The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medical/Clinical Record – Authentication Document

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medication Order – Content

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Hospital
- The Joint Commission
Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Medication Order – Content1
   ▶ 2016
   ▶ FAQ
   ▶ http://bit.ly/1lzisNI
   ▶ Accessible to All
   ▶ Home Care
   ▶ The Joint Commission

Standards Interpretation FAQs | Record of Care, Treatment, and Services (RC): Operative Reports – Timeframe of Dictation or Written
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   ▶ FAQ
   ▶ http://bit.ly/1lzisNI
   ▶ Accessible to All
   ▶ Ambulatory Health Care, Office-Based Surgery Practices
   ▶ The Joint Commission

Take 5 with The Joint Commission | Safe Use of Health Information Technology
   ▶ 2015
   ▶ Podcast
   ▶ http://bit.ly/1nAxv4
   ▶ Accessible to All
   ▶ All Accreditation Programs/Settings
   ▶ The Joint Commission

The Contribution of Sociotechnical Factors to Health Information Technology–Related Sentinel Events (Journal on Quality and Patient Safety, Feb 2016)
   ▶ 2016
   ▶ Periodical Article
   ▶ Fee-Based (via Elsevier)
   ▶ All Accreditation Programs/Settings
   ▶ SKU# JQPS0216
   ▶ Joint Commission Resources

Toward More Proactive Approaches to Safety in the Electronic Health Record Era (Journal on Quality and Patient Safety, Oct 2017)
   ▶ 2017
   ▶ Periodical Article
   ▶ http://bit.ly/2gYEiJe
   ▶ Fee-Based (via Elsevier)
   ▶ All Accreditation Programs/Settings
   ▶ SKU# JQPS1017
   ▶ Joint Commission Resources

Tracer Methodology 101: Information Management Tracer in a Nursing Care Center (The Source, Mar 2017)
   ▶ 2017
   ▶ Periodical Article
   ▶ Fee-Based (via subscription)
   ▶ Nursing Care Centers
   ▶ SKU# TS0317
   ▶ Joint Commission Resources

Using an Electronic Perioperative Documentation Tool to Identify Returns to Operating Room (ROR) in a Tertiary Care Academic Medical Center (Journal on Quality and Patient Safety, Mar 2017)
   ▶ 2017
   ▶ Periodical Article
   ▶ http://bit.ly/2gYEiJe
   ▶ Fee-Based (via Elsevier)
   ▶ Critical Access Hospital, Hospital
   ▶ SKU# JQPS0317
   ▶ Joint Commission Resources

Using Information Technology to Improve Adult Immunization: Delivery in an Integrated Urban Health System (Journal on Quality and Patient Safety, Jan 2016)
   ▶ 2016
   ▶ Periodical Article
   ▶ http://bit.ly/2gYEiJe
   ▶ Fee-Based (via Elsevier)
   ▶ All Accreditation Programs/Settings
   ▶ SKU# FRI043, SKU# JQPS0116
   ▶ Joint Commission Resources
The quality of a health care organization’s care, treatment, and services depends on its providers. Issues and processes surrounding qualification and competencies as well as staff orientation and training (including simulation) are addressed in the range of periodical articles listed as resources in this section.

**KEY**

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An Organizational Framework to Reduce Professional Burnout and Bring Back Joy in Practice (Journal on Quality and Patient Safety, Jun 2017)

| 2017 | Periodical Article | http://bit.ly/2gYEjJe | Fee-Based (via Elsevier) | All Accreditation Programs/Settings | SKU# JQPS0617 | Joint Commission Resources |
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0615
- Joint Commission Resources

Filling the Ranks: Home Care Organization Innovates to Improve Staffing and Scheduling (The Source, Feb 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Home Care
- SKU# TS0217
- Joint Commission Resources

5 Sure-Fire Methods | Complying with Standard HR.01.06.01 for Laboratories (The Source, Jul 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Laboratory
- SKU# TS0716
- Joint Commission Resources

5 Sure-Fire Methods | Verifying and Evaluating Staff Qualifications in Behavioral Health Care (The Source, Aug 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Behavioral Health Care
- SKU# TS0816
- Joint Commission Resources

Hit the Ground Running | Onboarding New Accreditation Professionals (The Source, Jun 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0617
- Joint Commission Resources

Masters of Employee Orientation Training: From floods to fires, Baptist-DeSoto hospital’s program trains staff for any emergency (Environment of Care News, Mar 2012)
- 2012
- Periodical Article
- Accessible to All
- Critical Access Hospital, Hospital
- SKU# FR1033, SKU# ECN0312
- Joint Commission Resources

Medical Staff Essentials
- 2017
- E-Book
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# EBMSE17, ISBN# 9781599409993
- Joint Commission Resources

Medical Staff Essentials
- 2017
- Soft-Cover Book
- Fee-Based
- Critical Access Hospital, Hospital
- SKU# MSE17, ISBN# 9781599409986
- Joint Commission Resources
New Campaign Illustrates Need for Staff Training on Dangers of Tailgating (Leading Hospital Improvement, Jul 17, 2017)
- 2017
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

New Requirement for Ambulatory Care Organizations Providing Sleep Center Services
- 2017
- Web Page
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Protecting Patients and Staff: PPE Training Through Simulation (Environment of Care News, Feb 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Hospital
- SKU# ECN0216
- The Joint Commission

‘RISE’ to Support Second Victims in Health Care (Dateline @ TJC, Aug 31, 2017)
- 2017
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Safety Tip of the Month: Simulations (JCInsight, Nov 2016)
- 2016
- Newsletter Article
- Accessible to All
- All JCI Accreditation Programs/Settings
- Joint Commission International

Standards Interpretation FAQs | Equipment Management (EQ): Human Resource Standards – Applicability to Contracted and Volunteer Personnel
- 2016
- FAQ
- Accessible to All
- Home Care
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Contract and Volunteer Personnel – Applicability of Standards
- 2016
- FAQ
- Accessible to All
- Behavioral Health Care
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Contracted Services – Applicability to Contracted and Volunteer Personnel
- 2016
- FAQ
- Accessible to All
- Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Contracted Services – Standards Applicability
- 2016
- FAQ
- Accessible to All
- Nursing Care Centers
- The Joint Commission
Standards Interpretation FAQs | Human Resources (HR): Credentialing – Non-licensed, Non-employee Individuals – Oversight Expectations
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► FAQ
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Standards Interpretation FAQs | Human Resources (HR): Credentialing and Privileging – Hospital-Based Behavioral Health Care Settings Surveyed Under the Behavioral Health Care Manual
► 2016
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► Accessible to All
► Behavioral Health Care
► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Credentialing and Privileging – Hospital-Based Nursing Care Center
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► http://bit.ly/1lzi5Ni
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► Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Credentialing and Privileging – Peer References
► 2016
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► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Criminal Background Checks – Requirements
► 2016
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► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Health Screening – Staff
► 2016
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► http://bit.ly/1lzi5Ni
► Accessible to All
► Behavioral Health Care
► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Histopathology Grossing – Individual Qualifications
► 2016
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► Laboratory
► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Human Resource Standards – Applicability to Contracted and Volunteer Personnel
► 2016
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► http://bit.ly/1lzi5Ni
► Accessible to All
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Standards Interpretation FAQs | Human Resources (HR): Joint Commission Accredited Contract – Applicability of Standards

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Laboratory and Point-of-Care Testing Personnel – Evidence of Qualifications

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Non-licensed, Non-employee Individuals – Oversight expectations

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Laboratory, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Primary Source Verification – Definition

- 2016
- FAQ
- Accessible to All
- Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Primary Source Verification – Education

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Primary Source Verification – Laboratory and Point-of-Care Testing Personnel

- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Primary Source Verification – Licensed Independent Practitioners Education

- 2016
- FAQ
- Accessible to All
- Behavioral Health Care
- The Joint Commission
Standards Interpretation FAQs | Human Resources (HR): Privileges – Permission to Administer Moderate Sedation
► 2016
► FAQ
► http://bit.ly/1lzisNI
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Standards Interpretation FAQs | Human Resources (HR): Privileges/Affiliation/Work History – Verification at other Healthcare Organizations
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Behavioral Health Care
► The Joint Commission

Standards Interpretation FAQs | Human Resources (HR): Privileging – National Practitioner Databank
► 2016
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► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

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Standards Interpretation FAQs | Human Resources (HR): Reappointment – Clinical Responsibilities
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Standards Interpretation FAQs | Human Resources (HR): Reappointment and Re privileging – Due Dates
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► http://bit.ly/1lzisNI
► Accessible to All
► Behavioral Health Care, Nursing Care Centers
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Standards Interpretation FAQs | Human Resources (HR): Reappointment and Re privileging – Governing Body Approval Date
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► http://bit.ly/1lzisNI
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Standards Interpretation FAQs | Human Resources (HR): Scribe – Compliance with Joint Commission Standards
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In any health care setting, implementing infection control practices, including those for health care–associated (HAI) infections, is essential for ensuring the health and safety of patients as well staff, providers, and visitors. In this section, links to an array of infection control resources are provided, such as a podcast series, the Infection Prevention and HAI web portal, and periodical articles on infection tracers.

**KEY**

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**TOPICS**
Infection Control (continued)

Applying the Evidence: Ensuring Compliance with National Patient Safety Goal NPSG.07.06.01 (The Source, Aug 2016)
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0816
  - Joint Commission Resources

"Ask Me If I've Washed My Hands" Buttons – Packs of 10 (Spanish)
- 2008
  - Buttons
  - http://bit.ly/1K1flFv
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# HHB05SP
  - Joint Commission Resources, Joint Commission International

"Ask Me If I've Washed My Hands" Buttons – Packs of 10 (English)
- 2008
  - Buttons
  - http://bit.ly/1K1flFv
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# HHB05
  - Joint Commission Resources, Joint Commission International

Assessment of Endoscope Reprocessing Using Peer-to-Peer Assessment Through a Clinical Community (Journal on Quality and Patient Safety, Jun 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Office Based Surgery Practices
  - SKU# JQPS0616
  - Joint Commission Resources

Be Antibiotics Aware: Smart Use, Best Care (On Infection Prevention and Control, Nov 15, 2017)
- 2017
  - Blog
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Becoming Parent and Nurse: High-Fidelity Simulation in Teaching Ambulatory Central Line Infection Prevention to Parents of Children with Cancer (Journal on Quality and Patient Safety, May 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Home Care
  - SKU# JQPS0517
  - Joint Commission Resources

- 2012
  - Hard-Cover Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# BPIPC11, ISBN# 978-1-59940-619-0
  - Joint Commission Resources

- 2012
  - E-Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBBPIPC11, ISBN# 978-1-59940-721-0
  - Joint Commission Resources, Joint Commission International
### Infection Control (continued)

#### Best Practices on Reducing EEDs
- **2012**
  - Booklet
  - Accessible to All
  - Hospitals
  - SKU# FR1034
  - Joint Commission Resources, Joint Commission International

#### Best Practices on Reducing VAPs
- **2012**
  - Booklet
  - Accessible to All
  - Hospitals
  - SKU# FR1035
  - Joint Commission Resources, Joint Commission International

#### Beyond the Collaborative: Spreading Effective Improvement in Hand Hygiene Compliance
*Journal on Quality and Patient Safety, Jan 2015*
- **2015**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS0415
  - Joint Commission Resources

#### Beyond the Quick Swab: Improving Rapid Influenza Testing
- **2014**
  - Video
  - Accessible to All
  - Ambulatory Health Care
  - The Joint Commission

#### Bringing Central Line–Associated Bloodstream Infection Prevention Home: Catheter Maintenance Practices and Beliefs of Pediatric Oncology Patients and Families
*Journal on Quality and Patient Safety, Apr 2015*
- **2015**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Home Care
  - SKU# JQPS0415
  - Joint Commission Resources

- **2017**
  - Blog
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

#### Case Study: Central DuPage Hospital Fights Back Against Central Line Infections
*Perspectives on Patient Safety, Mar 2011*
- **2011**
  - Periodical Article
  - [http://bit.ly/1E03r0E](http://bit.ly/1E03r0E)
  - Accessible to All
  - Critical Access Hospitals, Hospitals
  - SKU# FR1039, SKU# PPS0311
  - Joint Commission Resources, The Joint Commission

#### Caution on Campus: Yale Shows How a University with a Hospital Can Prepare for a Pandemic or Another Emergency
*Environment of Care News, May 2013*
- **2013**
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital
  - SKU# FR1015, SKU# ECN0513
  - Joint Commission Resources
Infection Control (continued)

Changes for National Patient Safety Goal 7 on Health Care–Associated Infections (Perspectives, Jun 2017)
- 2017
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

CJCP® Certification Joint Commission Professional™ | Spotlight on Infection Prevention and Control Standards (The Source, Aug 2016)
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Hospital
  - SKU# TS0816
  - Joint Commission Resources

CLABSI Toolkit – Infographic
- 2012
  - Poster
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

CLABSI Toolkit and Monograph
- 2012
  - E-Toolkit
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Clarifications and Expectations | Keeping It Clean: The EC professional’s role in supporting thorough and reliable endoscope reprocessing (Environment of Care News, Apr 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# ECN0414
  - The Joint Commission

Clarifications and Expectations | The Role of HVAC Systems in Preserving Patient Safety: Aim to maintain high-quality air throughout your facility (Environment of Care News, Aug 2014; Perspectives, Aug 2014)
- 2014
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# ECN0814
  - Joint Commission Resources

Compendium of Strategies to Prevent Healthcare-Associated Infections in Acute Care Hospitals
- 2015
  - Compendium
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Dental Clinic Surveys: Clarification Regarding Infection Control and Environment of Care (Environment of Care News, Feb 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care
  - SKU# ECN0215
  - Joint Commission Resources
Development and Implementation of an Early-Onset Sepsis Calculator to Guide Antibiotic Management in Late Preterm and Term Neonates (*Journal on Quality and Patient Safety*, May 2016)

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0516
- Joint Commission Resources

Ebola Preparedness Resources

- 2015
- Web Portal Home Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition

- 2017
- E-Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# EBECME17, ISBN# 978-1-59940-893-1
- Joint Commission Resources

Educating Patients About Surgical Site Infections: Complying with NPSG.07.05.01 (*The Joint Commission Perspectives on Patient Safety*, Dec 2010)

- 2010
- Periodical Article
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery
- SKU# FR1040, SKU# PPS1210
- Joint Commission Resources, The Joint Commission

Educating Staff About MDROs (*The Joint Commission Perspectives on Patient Safety*, Oct 2011)

- 2011
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1041
- Joint Commission Resources


- 2017
- Blog
- Accessible to All
- Ambulatory Health Care
- The Joint Commission
### Emerging Threats: Preparing for Infectious Disease Outbreaks (*The Source*, Feb 2015)
- **2015**
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0215
  - Joint Commission Resources

- **2015**
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - SKU# JQPS1015
  - Joint Commission Resources

### Environment of Care & Infection Prevention & Control – A Partnership: June 22-23, 2017
- **2017**
  - Education Event
  - Fee-Based (via All)
  - All Accreditation Programs/Settings
  - SKU# EDU1717
  - Joint Commission Resources

### Facts About Reducing Sepsis Mortality
- **2012**
  - Fact Sheet
  - [http://bit.ly/1QTgF3](http://bit.ly/1QTgF3)
  - Fee-Based (via All)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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### Facts about the Surgical Site Infections Project
- **2010**
  - Fact Sheet
  - Fee-Based (via All)
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - Center for Transforming Health Care

### 5 Sure-Fire Methods | Complying with Standard IC.02.02.01 for Ambulatory Health Care (*The Source*, Oct 2015)
- **2015**
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care
  - SKU# TS1015
  - Joint Commission Resources

### 5 Sure-Fire Methods I Establishing an Antimicrobial Stewardship Program (*The Source*, Jan 2017)
- **2017**
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0117
  - Joint Commission Resources

### 5 Sure-Fire Methods | Identifying Risks for Infection (*The Source*, Feb 2010)
- **2010**
  - Periodical Article
  - Fee-Based (via All)
  - All Accreditation Programs/Settings
  - SKU# TS0210
  - Joint Commission Resources
### Infection Control (continued)

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<td><strong>Guide for RIDT Interpretation</strong></td>
<td>2014</td>
<td>Poster</td>
<td><a href="http://bit.ly/1KgVYuY">http://bit.ly/1KgVYuY</a></td>
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**Hand Hygiene Project**
- Web Portal Page
- [http://bit.ly/1R2VsEL](http://bit.ly/1R2VsEL)
- Accessible to All
- All Accreditation Programs/Settings
- Center for Transforming Health Care

**Health care’s dirty secret: Physician’s don’t wash their hands as often as other caregivers (Leadership Blog, Sep 4, 2013)**
- 2013
- Blog
- [http://bit.ly/1O1LbCh](http://bit.ly/1O1LbCh)
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

**IC in the EC: Infection prevention and control in the environment of care (Environment of Care News, Mar 2017)**
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# ECN0317
- Joint Commission Resources

**Improperly sterilized or high-level disinfected equipment (Quick Safety! – Issue 2, May 2014)**
- 2014
- Newsletter
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery
- The Joint Commission
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Improving Hand Hygiene at Eight Hospitals in the United States by Targeting Specific Causes of Noncompliance (*Journal on Quality and Patient Safety*, Jan 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0115
- Joint Commission Resources

Infection Control: Preventing Hospital Acquired Infections (HAIs) (May 24, 2018)

- 2018
- Webinar
- Fee-Based
- All Accreditation Programs/Settings
- SKU# JCRQSN0518
- JCRQSN

Infection Control in Home Care: Jun 18, 2015

- 2015
- Webinar, Slide Presentation
- Accessible to All
- Home Care
- The Joint Commission

Infection Prevention and Control for Nursing Care Centers: A Systems Perspective from The Joint Commission: Mar 12, 2015

- 2015
- Webinar, Slide Presentation
- Accessible to All
- Nursing Care Centers
- The Joint Commission

Infection Prevention and Control Issues in Environment of Care, Third Edition (Revised 2017)

- 2017
- Soft-Cover Book
- Fee-Based

- All Accreditation Programs/Settings
- SKU# IPIEC15, ISBN# 978-1-59940-917-7
- Joint Commission Resources

Infection Prevention and Control Issues in Environment of Care, (Revised 2017)

- 2017
- E-Book
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Influenza and Influenza Vaccine Myths and Reality

- 2011
- Chart
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Influenza Pandemic Preparedness and Response – Infographic

- 2015
- Poster
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission

Influenza Pandemic Preparedness and Response in Ambulatory Settings

- 2015
- Online Course
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission
### Intensify Your Focus – Infection Prevention in Ambulatory Surgery Centers (Ambulatory Buzz, Sep 27, 2016)
- 2016
- Blog
- http://bit.ly/2gEUt2U
- Accessible to All
- Ambulatory Health Care, Office-Based Surgical Centers
- The Joint Commission

### International Hand Hygiene
- 2012
- Web Portal Page
- Accessible to All
- All Accreditation Programs/Settings
- Center for Transforming Health Care

### Is It a Cold or the Flu?
- 2014
- Poster
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Is it Time for an Oral Care Plan Checkup? (On Infection Prevention and Control, Jan 25, 2017)
- 2017
- Blog
- Accessible to All
- Nursing Care Centers
- Joint Commission Resources

- 2017
- Blog
- Accessible to All
- All Accreditation Programs/Settings
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### Mayo Clinic Reduces Catheter-Associated Urinary Tract Infections Through a Bundled 6-C Approach (Journal on Quality and Patient Safety, Jun 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- SKU# JQPS0616
- Joint Commission Resources

### Measuring Hand Hygiene Adherence: Overcoming the Challenges
- 2010
- Monograph
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Methods for Reducing Sepsis Mortality in Emergency Departments and Inpatient Units (Journal on Quality and Patient Safety, May 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0515
- Joint Commission Resources

### Modeling Inpatient Glucose Management Programs on Hospital Infection Control Programs: An Infrastructural Model of Excellence (Journal on Quality and Patient Safety, Jul 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- SKU# JQPS0715
- Joint Commission Resources
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- 2017
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Perspectives on Patient Safety I Study: Six-Step Hand-Washing Technique Found Most Effective (*The Source*, Jun 2016)
- 2016
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- Joint Commission Resources

Preventing Central Line–Associate Infections
- 2012
- Monograph
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- Joint Commission Resources

Protecting Patients and Staff from Infection Risks: Cleaning and disinfecting environmental surfaces (*Environment of Care News*, Oct 2015)
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- Fee-Based (via subscription)
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- 2009
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- 2016
  - E-Resource
  - Accessible to All
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  - The Joint Commission

R³ Report – Issue 9: New and revised NPSGs on CAUTIs
- 2016
  - E-Resource
  - Accessible to All
  - Critical Access Hospitals, Hospitals, Nursing Care Centers
  - The Joint Commission

Reducing Sepsis Mortality
- 2012
  - Web Page
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - Joint Commission Resources

Refresher Course Reduced CAUTIs by 78 Percent in New York Long Term Care Organization (Quality in Nursing Center Care, Dec 15, 2017)
- 2017
  - Blog
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Research study update: Study off to a great start thanks to participating nursing homes (InTouch, Mar 15, 2017)
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  - Newsletter
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  - Nursing Care Centers
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  - Periodical Article
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  - SKU# TS0415
  - Joint Commission Resources

Reducing Colorectal Surgical Site Infections
- 2010
  - Booklet
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
Respiratory Protection in Hospitals: Resources and Practices
- 2014
  - Web Page
    - http://bit.ly/1KsS3h7
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  - The Joint Commission

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- 2016
  - Newsletter
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  - Accessible to All
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Safety Tip of the Month: Controlling pandemic infections (JCInsight, Jun 2016)
- 2016
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Safety Tip of the Month: Factors necessary to forming and sustaining a successful antimicrobial stewardship campaign (JCInsight, Feb 2016)
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Safety Tip of the Month: Reducing the risk of influenza and pneumococcal disease (JCInsight, Sep 2016)
- 2016
  - Newsletter
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Safety Tip of the Month: The three Cs and an Antimicrobial Stewardship Program (JCInsight, Dec 2015)
- 2015
  - Newsletter
  - Accessible to All
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  - Joint Commission International

Sentinel Event Alert | Issue 28: Infection Control-related Sentinel Events
- 2003
  - Alert
  - Accessible to All
  - All Accreditation Programs/Settings
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Sentinel Event Alert | Issue 52: Preventing Infection from the Misuse of Vials
- 2014
  - Alert
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Sentinel Event Alert – Addendum | Issue 20: Exposure to Creutzfeldt-Jakob Disease
- 2013
  - Alert
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission
Infection Control (continued)

Some Good News About CLABSI, and How to Make it Even Better (The View from The Joint Commission, April 29, 2014)
- 2014
- Blog
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Speak Up™ | 5 Things You Can Do to Prevent Infection
- 2012
- Brochure, Poster
  - [http://bit.ly/1gQyOQj](http://bit.ly/1gQyOQj)
  - Fee-Based
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- Podcast, Poster, Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

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  - Accessible to All
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Spotlight on Success: Mission Hospital Transforms Challenging Survey into a Patient Safety Victory (The Source, Oct 2015)
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- 2011
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  - Accessible to All
  - Critical Access Hospital, Hospital, Nursing Care Centers
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- 2015
- E-Resource
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  - Complimentary to Customers
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Standards Interpretation FAQs | Infection Prevention and Control (IC): Contact Precautions – Gowns
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Standards Interpretation FAQs | Infection Prevention and Control (IC): Endotracheal Tubes – Clean, Disinfect and Store
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Standards Interpretation FAQs | Infection Prevention and Control (IC): Health Screening – Licensed Independent Practitioner
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Standards Interpretation FAQs | Infection Prevention and Control (IC): Laryngoscopes Blades and Handles – How to clean, disinfect and store these device
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Standards Interpretation FAQs | Infection Prevention and Control (IC): Laundering – Guidelines For Surgical Scrubs or other Surgical/Procedural Attire
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Standards Interpretation FAQs | Infection Prevention and Control (IC): Licensed Independent Practitioners – Health Screening Requirements
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Standards Interpretation FAQs | Infection Prevention and Control (IC): Offsite Interpretive Reading Providers – Applicability of Infection Control Standards
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): CDC or WHO – Artificial Nails
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Central Line Associated Bloodstream Infections (CLABSI) – Documentation
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – Alcohol-based Hand Products
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – CDC and WHO Web Sites
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Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – CDC or WHO – Categories for Recommendation Implementation
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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – CDC or WHO

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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – Nutrition Services

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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – Corridor Dispensers of Alcohol-based Hand Products

- 2016
- FAQ
- Accessible to All
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- The Joint Commission

### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – Monitoring

- 2016
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- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Hand Hygiene – Physical Care

- 2016
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- Ambulatory Health Care, Behavioral Health Care
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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Methicillin Resistant Staphylococcus (MRSA) – Screening

- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Multiple Drug-resistant Organism – Surveillance

- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
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“Stopping Infection Is In Our Hands” Buttons – Packs of 10 (English)
- 2008
- Buttons
- Fee-Based
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- Joint Commission Resources, Joint Commission International

Strategies for Improving Health Care Personnel Influenza Vaccination Rates
- 2012
- Chart
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Strategies for Improving Rapid Influenza Testing – Infographic
- 2013
- Poster
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Strategies for Improving Rapid Influenza Testing and Treatment in Ambulatory Settings (SIRAS)
- 2014
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- Accessible to All
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- The Joint Commission
Superbug C. auris Cases Proliferating in Acute Care (On Infection Prevention & Control, Aug 4, 2017)
- 2017
- Blog
  - Accessible to All
  - Critical Access Hospitals, Hospitals
  - The Joint Commission

Superbug reveals challenges with high-level disinfection (Quick Safety! – Issue 11, Mar 2015)
- 2015
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Surgical Site Infections
- 2010
- Wep Portal Home Page
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - Center for Transforming Health Care

Sustaining and Spreading Improvement in Hand Hygiene Compliance (Journal on Quality and Patient Safety, Jan 2015)
- 2015
- Periodical Article
  - Fee-Based (via Elsevier)
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Tackling Surgical Site Infections
- 2010
- Video
  - http://bit.ly/1IWkNYm
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - Center for Transforming Health Care

Take 5 with The Joint Commission | Free Guide for NPSG on Preventing Surgical Site Infections
- 2013
- Podcast
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Take 5 with The Joint Commission | Managing Risk During Transition to New ISO Tubing Connector Standards
- 2014
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  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Take 5 with The Joint Commission | Antibiotics—Know the Facts
- 2015
- Podcast
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  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Take 5 with The Joint Commission | Avoid a Return Trip to the Hospital
► 2015
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► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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Take 5 with The Joint Commission | Confronting Infection Prevention and Control
► 2014
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Take 5 with The Joint Commission | Influenza Vaccination of Health Care Personnel
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Take 5 with The Joint Commission | New TQ hand hygiene compliance data says it all
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Take 5 with The Joint Commission | On Rapid Influenza Testing
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Take 5 with The Joint Commission | Removing treatment barriers for patients with sepsis
► 2014
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Take 5 with The Joint Commission | The Contagious Patient
► 2014
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Take 5 with The Joint Commission | What Parents Need To Know About Enterovirus 68
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Take 5 with The Joint Commission | New Standards BoosterPak™ now available – High-Level Disinfection (HLD) and Sterilization

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Take That Back: How to handle medical device recalls (Environment of Care News, Jun 2015)

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► Periodical Article
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► Joint Commission Resources

Targeted Solutions Tool®: Hand Hygiene

► 2009
► E-Resource
► Joint Commission Connect™ (customer extranet)
► Complimentary to Customers
► All Accreditation Programs/Settings
► Center for Transforming Health Care

Tdap Vaccination Strategies for Adolescents and Adults, Including Health Care Personnel: Strategies from Research and Practice

► 2011
► Monograph
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Teleconference on Standard IC.02.04.01 (Non-Acute) Non-Acute Programs

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The APIC/JCR Infection Prevention and Control Workbook, Third Edition

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► http://bit.ly/2eWGeBM
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The APIC/JCR Infection Prevention and Control Workbook, Third Edition

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The Joint Commission’s Implementation Guide for NPSG.07.05.01 on Surgical Site Infections
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The Joint Commission Big Book of Checklists
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  - [http://bit.ly/2hP0drl](http://bit.ly/2hP0drl)
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  - SKU# EBJCCHK16, ISBN# 978-1-59940-940-5
  - Joint Commission Resources

The Joint Commission Big Book of Checklists
- 2016
  - Soft-Cover Book
  - [http://bit.ly/2hP0drl](http://bit.ly/2hP0drl)
  - Fee-Based
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  - Periodical Article
  - Fee-Based (via subscription)
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  - Joint Commission Resources

The Sepsis Early Recognition and Response Initiative (SERRI) *(Journal on Quality and Patient Safety, Mar 2016)*
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
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  - Joint Commission Resources

Top News | CDC: Improve Water Management to Prevent Legionnaires’ Outbreaks *(Environment of Care News, Jul 2016)*
- 2016
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
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Tracer Methodology 101 | Infection Prevention and Control System Tracer in a Federally Qualified Health Center *(The Source, Jul 2015)*
- 2015
  - Periodical Article
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Troubled Waters: Managing hospital risks associated with an interrupted or contaminated water supply *(Environment of Care News, Nov 2015)*
- 2015
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Using the Risk Assessment to Set Goals and Develop the Infection Prevention and Control Plan
► 2010
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► http://bit.ly/1PiKDuR
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Using the Targeted Solutions Tool® to Improve Hand Hygiene Compliance Is Associated with Decreased Health Care–Associated Infections (Journal on Quality and Patient Safety, Jan 2016)
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Variability of Surveillance Practices for Central Line–Associated Bloodstream Infections and Its Implications for Health Care Reform (Benchmark, Mar/Apr 2011)
► 2011
► Periodical Article
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► Accessible to All
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What hurts your patients can also hurt your staff (Leadership Blog, Nov 25, 2013)
► 2013
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What we can learn from the Ebola Emergencies: Ebola-treating hospitals talk about managing infectious disease (Environment of Care News, Apr 2015)
► 2015
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► http://bit.ly/1NAJH3R
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Your Lab and Ebola: What you need to know from the CDC and The Joint Commission
► 2015
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► The Joint Commission
From medical test mistakes to proficiency testing to quality systems assessments (QSA), laboratory testing activities are under the microscope. The listed links in this section take you to resources—such as periodical articles on lab tracers—that will help clarify the issues and suggest strategies for improvement.

**KEY**

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<td>2017 Comprehensive Accreditation Manual for Laboratory and Point-of-Care Testing (CAMLAB)</td>
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Tracer Methodology 101 | Quality System Assessment for Cytology in a Laboratory (The Source, Mar 2015)

- 2015
- Periodical Article
- Fee-Based (via subscription)
- Laboratory
- SKU# TS0315
- Joint Commission Resources

Tracer Methodology 101 | Study: Point-of-Care Testing and Laboratories (The Source, Aug 2016)

- 2016
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- Fee-Based (via subscription)
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- SKU# TS0816
- Joint Commission Resources

Using Lean-Six Sigma to Reduce Hemolysis in the Emergency Care Center in a Collaborative Quality Improvement Project with the Hospital Laboratory (Journal on Quality and Patient Safety, Mar 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Laboratory, Hospital
- SKU# JQPS0315
- Joint Commission Resources

Your Lab and Ebola: What you need to know from the CDC and The Joint Commission

- 2015
- Webinar
- Accessible to All
- Laboratory
- The Joint Commission
Performance improvement uses performance measurement to determine what needs improvement and whether it is sustained. Dozens of periodical articles as well as books and multimedia are among the resources listed in this section that address the role of performance measurement in improving quality and patient safety.

A Gap Analysis Needs Assessment Tool to Drive a Care Delivery and Research Agenda for Integration of Care and Sharing of Best Practices Across a Health System (Journal on Quality and Patient Safety, Jan 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0117
- Joint Commission Resources

A National Organizational Assessment (NOA) to Build Sustainable Quality Management Programs in Low- and Middle- Income Countries (Journal on Quality and Patient Safety, Jul 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0716
- Joint Commission Resources

A Population-Based Care Improvement Initiative for Patients at Risk for Delirium, Alcohol Withdrawal, and Suicide Harm (Journal on Quality and Patient Safety, Jul 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0715
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A Prospective Emergency Department Quality Improvement Project to Improve the Treatment of Vaso-Occlusive Crisis in Sickle Cell Disease: Lessons Learned (Journal on Quality and Patient Safety, Mar 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0317
- Joint Commission Resources

A Systematic Review of Team Training in Health Care: Ten Questions (Journal on Quality and Patient Safety, Apr 2017)

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0417
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Practice-Based Learning and Improvement: A Clinical Improvement Action Guide, Third Edition

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Preparing for Quality-Based Reimbursement: Strategies for Success: July 14, 2015

- 2015
- Webinar, Slide Presentation
- Accessible to All
- Nursing Care Centers
- The Joint Commission

Primary Care Collaboration to Improve Diagnosis and Screening for Colorectal Cancer (Journal on Quality and Patient Safety, Jul 2017)

- 2017
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QUEST®: A Data-Driven Collaboration to Improve Quality, Efficiency, Safety, and Transparency in Acute Care (Journal on Quality and Patient Safety, Jun 2016)

- 2016
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Rapidly Increasing Rapid Response Team Activation Rates (Journal on Quality and Patient Safety, Sep 2015)

- 2015
- Periodical Article
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Redefining Overuse to Include Costs: A Decision Analysis for Computed Tomography in Minor Head Injury (Journal on Quality and Patient Safety, Jul 2015)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
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Reporting Quality Improvement Interventions: A Call to Action (Journal on Quality and Patient Safety, May 2016)

- 2016
- Periodical Article
- Fee-Based (via Elsevier)
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Root Cause Analysis framework tool (JCInsight, Mar 2016)

- 2016
- Newsletter
- Accessible to All
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Root Cause Analysis in Health Care: Tools and Techniques, Sixth Edition

- 2015; Revised 2017
- E-Book
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- SKU# EBRC017; ISBN# 9781599409856
- Joint Commission Resources, Joint Commission International

Root Cause Analysis of Adverse Events in an Outpatient Anticoagulation Management Consortium (Journal on Quality and Patient Safety, Jun 2017)

- 2017
- Periodical Article
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- Ambulatory Health Care
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Rural Implications of Expanded Birth Volume Threshold for Reporting Perinatal Care Measures (Journal on Quality and Patient Safety, Apr 2016)

- 2016
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SafeCare: An Innovative Approach for Improving Quality Through Standards, Benchmarking, and Improvement in Low- and Middle-Income Countries (Journal on Quality and Patient Safety, Aug 2016)

- 2016
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| Spotlight on Success | Barton Health Improves Capnography Safety (*The Source*, Jan 2017) |
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SQUIRE 2.0 (Standards for QUality Improvement Reporting Excellence): Revised Publication Guidelines from a Detailed Consensus Process (Journal on Quality and Patient Safety, Oct 2015)
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Surgeon General report highlights suggestions for more effective treatment for substance misuse (BHC News, Issue 1, 2017)
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<td>System Changes to Implement the Joint Commission Tobacco Treatment (TOB) Performance Measures for Improving the Treatment of Tobacco Use Among Hospitalized Patients (Journal on Quality and Patient Safety, May 2017)</td>
<td>2017</td>
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<td><a href="http://bit.ly/2gYElJe">Link</a> Fee-Based (via Elsevier) Critical Access Hospital, Hospital SKU# JQPS0517 Joint Commission Resources</td>
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<td>The Ask Me to Explain Campaign: A 90-Day Intervention to Promote Patient and Family Involvement in Care in a Pediatric Emergency Department (Journal on Quality and Patient Safety, Jun 2016)</td>
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<td>The Costs of Participating in a Diabetes Quality Improvement Collaborative: Variation Among Five Clinics (Journal on Quality and Patient Safety, Jan 2016)</td>
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**Take 5 with The Joint Commission | Pioneers in Quality: Keeping Pace With The Evolution To Electronic Clinical Quality Measures**

- 2016
- Podcast
- [Link](http://bit.ly/1nAxl4) Accessible to All
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**Take 5 with The Joint Commission | The New and Improved Quality Check Website**

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Time for Nursing Homes to Recognize and Address Disparities in Care ([Journal on Quality and Patient Safety](https://www.jointcommissionjournal.org/), Nov 2017)
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Tracer Methodology 101 | Surgical Safety Tracer in a Hospital (The Source, Aug 2017)
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Using a Systematic Framework of Interventions to Improve Early Discharges (Journal on Quality and Patient Safety, Apr 2017)
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Using Administrative Discharge Diagnoses to Track Hospital-Acquired Pressure Ulcer Incidence—Limitations, Links, and Leaps (Journal on Quality and Patient Safety, Jun 2015)
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Using Bioinformatics to Treat Hospitalized Smokers: Successes and Challenges of a Tobacco Treatment Service (Journal on Quality and Patient Safety, Dec 2017)
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Using Lean Management to Reduce Blood Culture Contamination (Journal on Quality and Patient Safety, Jan 2015)
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Using Lean Quality Improvement Tools to Increase Delivery of Evidence-Based Tobacco Use Treatment in Hospitalized Neurosurgical Patients (Journal on Quality and Patient Safety, Dec 2017)
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Using Lean-Six Sigma to Reduce Hemolysis in the Emergency Care Center in a Collaborative Quality Improvement Project with the Hospital Laboratory (Journal on Quality and Patient Safety, Mar 2015)
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Using Literature Review and Structured Hybrid Electronic/ Manual Mortality Review to Identify System-Level Improvement Opportunities to Reduce Colorectal Cancer Mortality (Journal on Quality and Patient Safety, Jul 2016)
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Using Unit-Level Safety Culture Survey Results to Make Quality Improvements (High Reliability Health Care, Oct 20, 2017)

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Will Hospitals Finally “Do the Right Thing”? Providing Evidence-Based Tobacco Dependence Treatments to Hospitalized Patients Who Smoke (Journal on Quality and Patient Safety, May 2016)

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The complex process of credentialing and privileging practitioners is difficult for many organizations. This and other responsibilities of the medical staff—as well as the crucial role of physicians as leaders—are addressed in the myriad resources listed in this section. A web portal, For Physicians, is included, as are BoosterPaks™ on related standards.

- 2015
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**Help your medical staff shine during survey** *(Leadership Blog, Feb 19, 2014)*
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**How The Joint Commission supports the work of physicians** *(Leadership Blog, Jun 19, 2013)*
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Standards BoosterPak™ for Credentialing and Privileging in Non-Hospital Settings
- 2011
- E-Resource
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- Ambulatory Health Care, Behavioral Health Care, Home Care, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards BoosterPak™ for Focused Professional Practice Evaluation/Ongoing Professional Practice Evaluation (FPPE/OPPE)
- 2011
- E-Resource
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Continuing Medical Education – Documentation
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Credentialing – Expedited MEC Function
- 2016
- FAQ
- Accessible to All
- Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Credentialing and Privileging – Hospital-Based Behavioral Health Care Settings Surveyed Under the Behavioral Health Care Manual
- 2016
- FAQ
- Accessible to All
- Behavioral Health Care, Hospital
- The Joint Commission
Standards Interpretation FAQs | Medical Staff (MS): Credentialing and Privileging – Peer References
▶ 2016
▶ FAQ
▶ http://bit.ly/1zisNi
▶ Accessible to All
▶ Critical Access Hospital, Hospital
▶ The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Focused Professional Practice Evaluation (FPPE) – Components of Design Process
▶ 2016
▶ FAQ
▶ http://bit.ly/1zisNi
▶ Accessible to All
▶ Critical Access Hospital, Hospital
▶ The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Focused Professional Practice Evaluation (FPPE) – Data Collection Guidelines
▶ 2016
▶ FAQ
▶ http://bit.ly/1zisNi
▶ Accessible to All
▶ Critical Access Hospital, Hospital
▶ The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Focused Professional Practice Evaluation (FPPE) – Intent
▶ 2016
▶ FAQ
▶ http://bit.ly/1zisNi
▶ Accessible to All
▶ Critical Access Hospital, Hospital
▶ The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Focused Professional Practice Evaluation (FPPE) – Monitoring Timeline
▶ 2016
▶ FAQ
▶ http://bit.ly/1zisNi
▶ Accessible to All
▶ Critical Access Hospital, Hospital
▶ The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Focused Professional Practice Evaluation (FPPE) – New Privileges
▶ 2016
▶ FAQ
▶ http://bit.ly/1zisNi
▶ Accessible to All
▶ Critical Access Hospital, Hospital
▶ The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Focused Professional Practice Evaluation (FPPE) – Peer Review
▶ 2016
▶ FAQ
▶ http://bit.ly/1zisNi
▶ Accessible to All
▶ Critical Access Hospital, Hospital
▶ The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Focused Professional Practice Evaluation (FPPE) – Predefined Process
▶ 2016
▶ FAQ
▶ http://bit.ly/1zisNi
▶ Accessible to All
▶ Critical Access Hospital, Hospital
▶ The Joint Commission
Standards Interpretation FAQs | Medical Staff (MS): Focused Professional Practice Evaluation (FPPE) - Four Required Components
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Focused Professional Practice Evaluation (PFPE) – Performance Issues vs Triggers
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): History and Physical – Delegation to Non Licensed Independent Practitioners
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): History and Physical – Medical Student
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): History and Physical – Outpatient Procedures
- 2016
- FAQ
- Accessible to All
- Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): History and Physical – Podiatrists and Dentists
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Medical Staff Involvement - Medical Staff Bylaw and Amendment Approval Meeting
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Ongoing Professional Practice Evaluation (OPPE) – Intent
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Standards Interpretation FAQs | Medical Staff (MS): Ongoing Professional Practice Evaluation (OPPE) – Low Volume Practitioners – Data Use From Another Organization
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Ongoing Professional Practice Evaluation (OPPE) – Medical/Cognitive Specialties
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Primary Source Verification – Licensed Independent Practitioners Education
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Privileges – Permission to Administer Moderate Sedation
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Privileging – National Practitioner Databank
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Privileging – Organ Procurement Team
- 2016
- FAQ
- Accessible to All
- Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Privileging Process – Core or Bundle – CMS Position
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Privileging Process – Core or Bundle – Definition and Implementation
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Privileging Process – Core or Bundle – Endorsement
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Standards Interpretation FAQs | Medical Staff (MS): Reappointment and Re privileging – Due Dates
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Medical Staff (MS): Reappointment and Re privileging – Governing Body Approval Date
- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Supporting the Work of Physician Leaders
- 2013
- Video
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

The Who, What, When and Where’s of Credentialing and Privileging
- 2016
- Booklet
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Tracer Methodology 101 | Professional Evaluation System Tracer (The Source, Nov 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS1116
- Joint Commission Resources

Using OPPE as a performance improvement tool (Leadership Blog, Feb 5, 2014)
- 2014
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Medication management is comprised of a complex system of processes focused on an overall goal of medication safety. The linked resources in this section—from brochures to videos to alerts on related sentinel events—are useful for physicians, nurses, and pharmacists working with patients and their families toward that goal.

**KEY**

**Resource name**
- Year published
- Type of resource
- Link
- Accessibility (accessible to all, fee-based, or complimentary to customers)
- Applicable accreditation programs/settings
- Identifier for ordering or referencing
- Source of content

### 2017 Medication Management Webinar Series
- 2017
- Webinar Series
- Fee-Based
- All Accreditation Programs/Settings
- SKU# WEB17MM
- Joint Commission Resources

### A Medical Resident–Pharmacist Collaboration Improves the Rate of Medication Reconciliation Verification at Discharge (*Journal on Quality and Patient Safety*, Oct 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQP1015
- Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0915
- Joint Commission Resources

### Addressing Medication Management Challenges within Home Infusion: Nov 29, 2012
- 2012
- Video
- Accessible to All
- Home Care
- The Joint Commission

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0815
- Joint Commission Resources
Ambulatory Medication Reconciliation: Using a Collaborative Approach to Process Improvement at an Academic Medical Center (Journal on Quality and Patient Safety, Apr 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care
- SKU# JQPS0416
- Joint Commission Resources

Antibiotic Stewardship Program Protects Patients: Barnes-Jewish Hospital Revamps Program (The Joint Commission Perspectives on Patient Safety, Jan 2010)
- 2010
- Periodical Article
- Accessible to All
- All Accreditation Programs/Settings
- SKU# PPS0110
- Joint Commission Resources

Antibiotics for the Common Cold (Viral Upper Respiratory Infections): Donne E. Sweet, M.D., AAHIVS, MACP, American College of Physicians
- 2012
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Antimicrobial Stewardship Toolkit
- 2012
- Toolkit
- Accessible to All
- All Accreditation Programs/Settings
- SKU# FR1007
- Joint Commission Resources, Joint Commission International, The Joint Commission

Averting Drug Diversion: How to recognize and prevent medication theft by staff (Environment of Care News, Aug 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# ECN0815
- Joint Commission Resources

Center for Transforming Health Care: Collaborative Project Delivers Safe and Effective Methods for Insulin Use (The Source, Apr 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0415
- Joint Commission Resources

CJCP® Certification Joint Commission Professional™ | Spotlight on the “Environment of Care” Chapter (The Source, Aug 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Hospital
- SKU# TS0817
- Joint Commission Resources
Medication Safety (continued)

Exploring How to Better Measure and Improve the Quality of Medication Reconciliation ([Journal on Quality and Patient Safety, May 2017](http://bit.ly/2gYEiJe))
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - SKU# JQPS0517
  - Joint Commission Resources

- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - SKU# TS0517
  - Joint Commission Resources

- 2015
  - Periodical Article
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Center
  - SKU# TS1215
  - Joint Commission Resources

- 2016
  - Periodical Article
  - Ambulatory Health Care, Office-Based Surgical Centers
  - SKU# TS1016
  - Joint Commission Resources

Implementing Computerized Provider Order Entry in Acute Care Hospitals in the United States Could Generate Substantial Savings to Society ([Journal on Quality and Patient Safety, Aug 2015](http://bit.ly/2gYEiJe))
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Hospital
  - SKU# JQPS0815
  - Joint Commission Resources

Implementing the Joint Commission’s Revised Medication Management Requirements ([The Source, Nov 2017](http://bit.ly/1KrmIFe))
- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS1117
  - Joint Commission Resources

Improving Transitions of Care for Hospitalized Patients on Warfarin ([Journal on Quality and Patient Safety, Sep 2016](http://bit.ly/2gYEiJe))
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0916
  - Joint Commission Resources

Joint Commission Statement on Pain Management
- 2016
  - Statement
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission
### Medication Safety (continued)

#### Measuring to Improve Medication Reconciliation in a Large Subspecialty Outpatient Practice (*Journal on Quality and Patient Safety*, May 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0517
- Joint Commission Resources

#### Medication Management: A Standards Update (Apr 26, 2018)
- 2018
- Webinar
- Fee-Based
- All Accreditation Programs/Settings
- SKU# JCRQSN0418
- JCRQSN

- 2015
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0815
- Joint Commission Resources

#### Mixing It Up: Sterile Medication Compounding (*The Source*, Sep 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0917
- Joint Commission Resources

#### Monitoring the Harm Associated with Use of Anticoagulants in Pediatric Populations Through Trigger-Based Automated Adverse-Event Detection (*Journal on Quality and Patient Safety*, Mar 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0415
- Joint Commission Resources

#### NAN Alert: ‘occasional instances’ of medication leaking from 10 mL BD syringes
- 2016
- Web Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

- 2015
- Newsletter
- [http://bit.ly/1PG2TgT](http://bit.ly/1PG2TgT)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQP1215
- Joint Commission Resources
Medication Safety (continued)

- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# TS0515
  - Joint Commission Resources

Recommendations and Low-Technology Safety Solutions Following Neuromuscular Blocking Agent Incidents (Journal on Quality and Patient Safety, Feb 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS0216
  - Joint Commission Resources

Reducing Risk Associated with Sterile Medication Compounding (Perspectives, Oct 2017)
- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - The Joint Commission

Review of Nonformulary Medication Approvals in an Academic Medical Center (Journal on Quality and Patient Safety, Feb 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0217
  - Joint Commission Resources

Sample Medications: Are You Doing It Right? Compliance With the New Joint Commission Requirements
- 2008
  - Webinar
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# FR1023
  - Joint Commission Resources

Sentinel Event Alert | Issue 11: High-alert medications and patient safety
- 1999
  - Alert
  - http://bit.ly/1hH3nke
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Sentinel Event Alert | Issue 23: Medication Errors Related to Potentially Dangerous Abbreviations
- 2001
  - Alert
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Sentinel Event Alert | Issue 34: Preventing vincristine administration errors
- 2005
  - Alert
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital
  - The Joint Commission
Medication Safety (continued)

Sentinel Event Alert | Issue 35: Using Medication Reconciliation to Prevent Errors
▶ 2006
▶ Alert
▶ http://bit.ly/1id6KEJ
▶ Accessible to All
▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
▶ The Joint Commission

Sentinel Event Alert | Issue 39: Preventing Pediatric Medication Errors
▶ 2008
▶ Alert
▶ http://bit.ly/1fkPqHq
▶ Accessible to All
▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
▶ The Joint Commission

Sentinel Event Alert | Issue 41: Preventing errors relating to commonly used anticoagulants
▶ 2008
▶ Alert
▶ Accessible to All
▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
▶ The Joint Commission

Sentinel Event Alert | Issue 49: Safe Use of Opioids in Hospitals
▶ 2012
▶ Alert
▶ Accessible to All
▶ Critical Access Hospital, Hospital
▶ The Joint Commission

Speak Up™ | Antibiotics: Know the Facts
▶ 2015
▶ Podcast, Poster, Video
▶ Accessible to All
▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
▶ The Joint Commission

Speak Up™ | Help Avoid Mistakes With Your Medicine (Pack of 100)
▶ 2005
▶ Brochure
▶ http://bit.ly/1K1XykK
▶ Fee-Based
▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
▶ SKU# SPKBR05MM
▶ The Joint Commission

Speak Up™ | Help Avoid Mistakes With Your Medicine (Pack of 3)
▶ 2005
▶ Poster
▶ http://bit.ly/1K1XykK
▶ Fee-Based
▶ Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
▶ SKU# SPKP05MM
▶ The Joint Commission
Medication Safety (continued)

Speak Up™ | Help Avoid Mistakes With Your Medicine, Spanish (Pack of 100)
- 2005
  - Brochure
- Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# SPKBR05MMSP
- The Joint Commission

Speak Up™ I Help Prevent Errors in Your Care
- 2016
  - Video, Podcast, Infographic
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Take Medication Safely
- 2011
  - Video
  - http://bit.ly/1Ek2nzA
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | tomar Medicamentos de Manera Segura
- 2011
  - Video
  - http://bit.ly/1Ek2nzA
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards BoosterPak™ for Safe Medication Storage
- 2009
  - BoosterPak
  - Joint Commission Connect™ (customer extranet)

Complimentary to Customers
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Emergency Cart – Medication Security
- 2016
  - FAQ
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Emergency Cart – Security
- 2016
  - FAQ
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Formulary – Adding New Medication
- 2016
  - FAQ
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Formulary – Strength and Dosage
- 2016
  - FAQ
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission
Standards Interpretation FAQs | Medication Management (MM): Medication – Concentrated KCL definition
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care, Home Care, Hospital, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Medication – Licensed Independent Practitioner Controlled – Pharmacy Review
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Hospital
► The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Medication – Monitoring Patient Response
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Behavioral Health Care
► The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Medication Security – Anesthesia Cart
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Multi-Dose Vials – Definition
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Multi-Dose Vials – Punctured or Opened Discard Date
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Multi-Dose Vials – Punctured or Opened New Expiration Date
► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

► 2016
► FAQ
► http://bit.ly/1lzisNi
► Accessible to All
► Office-Based Surgery Centers
► The Joint Commission
Medication Safety (continued)

Standards Interpretation FAQs | Medication Management (MM): Multi-Dose Vials – Vaccine 28 Day Rule
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | Medication Management (MM): Refrigerator/Freezer – Medication Temperature Logs
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Applicable Anticoagulants
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Not Dispensed or Administered
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Prophylactic Treatment
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Heparin for Subcutaneous Administration and Line Flushes
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Management Program Definition
► 2016
► FAQ
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
► The Joint Commission
Medication Safety (continued)

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Fall Reduction Program – Effect of Medications
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Home Care, Nursing Care Centers
► The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Emergency Cart – Medication Security
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital
► The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Moderate Sedation – Medication
► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Hospital, Office-Based Surgery Practices
► The Joint Commission

Take 5 with The Joint Commission | Antibiotics: Know the Facts
► 2014
► Podcast
► http://bit.ly/1nAxl4
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Take 5 with The Joint Commission | Clearing Up Misperceptions about the Pain Standards
► 2013
► Podcast
► http://bit.ly/1nAxl4
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Take 5 with The Joint Commission | Effective Pain Management and Patient Safety
► 2016
► Podcast
► http://bit.ly/1nAxl4
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Take 5 with The Joint Commission | The Challenges of Managing Pain the ED
► 2014
► Podcast
► http://bit.ly/1nAxl4
► Accessible to All
► Critical Access Hospital, Hospital
► The Joint Commission

Take 5 with The Joint Commission | Vial Safety
► 2014
► Podcast
► http://bit.ly/1nAxl4
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission
Medication Safety (continued)

The Nurse’s Role in Medication Safety, Second Edition
- 2012
- E-Book
- Fee-Based
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# EBNRMS11, ISBN# 978-1-59940-724-1
- Joint Commission Resources Joint Commission International

The Value of Computerized Provider Order Entry: Is It Time for the Debate to Be Over? (Journal on Quality and Patient Safety, Aug 2015)
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# JQPS0815
- Joint Commission Resources

Tracer Methodology 101 | Medication Management During Transitions of Care (The Source, Feb 2017)
- 2017
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# TS0217
- Joint Commission Resources

Tracer Methodology 101 | Medication Management in Hospital Psychiatric Units (The Source, Jun 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0615
- Joint Commission Resources

Tracer Methodology 101 | Medication Management Tracer in an Ambulatory Surgery Center (The Source, Jun 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Ambulatory Health Care, Office Based Surgery Centers
- SKU# TS0616
- Joint Commission Resources

Tracer Methodology 101 | Tracing Pain Management in a Nursing Care Centers (The Source, May 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- Nursing Care Centers
- SKU# TS0516
- Joint Commission Resources

Transcription translates to patient risk (Quick Safety! – Issue 12, Apr 2015)
- 2015
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Transitions of care: Managing Medications (Quick Safety! – Issue 26, Aug 2016)

- 2016
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Using Lean “Automation with a Human Touch” to Improve Medication Safety: A Step Closer to the “Perfect Dose” (Journal on Quality and Patient Safety, Aug 2014)

- 2014
- Periodical Article
- Fee-Based (via Elsevier)
- Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# JQPS0814
- Joint Commission Resources
Nurses account for the largest percentage of health care staff, and nurse executives are largely accountable for training, supervising, coordinating, and serving as leaders of that workforce. Resources listed in this section include various periodical articles that explore nurses’ central and critical role in health care.

### Facts about the Nursing Advisory Council
- **Accessible to All**
- **All Accreditation Programs/Settings**
- **Identifier** for ordering or referencing
- **Source of content**

### For Nurses
- **Accessible to All**
- **All Accreditation Programs/Settings**

### Health Care at the Crossroads Report: Strategies for Addressing the Evolving Nursing Crisis
- **2005**
- **Accessible to All**
- **All Accreditation Programs/Settings**

### National Quality Forum (NQF) Endorsed Nursing-Sensitive Care Performance Measures
- **2014**
- **Accessible to All**
- **All Accreditation Programs/Settings**

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**Engaging Frontline Leaders and Staff in Real-Time Improvement** (*Journal on Quality and Patient Safety*, Apr 2016)
- **2016**
- **Periodical Article**
- **Fee-Based** (via Elsevier)
- **All Accreditation Programs/Settings**
- **SKU#** JQPS0416
- **Joint Commission Resources**

**Engaging Frontline Staff in Performance Improvement: The American Organization of Nurse Executives Implementation of Transforming Care at the Bedside Collaborative** (*Journal on Quality and Patient Safety*, Feb 2016)
- **2016**
- **Periodical Article**
- **Fee-Based** (via Elsevier)
- **Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices**
- **SKU#** JQPS0216
- **Joint Commission Resources**
Nurse Knowledge Exchange Plus: Human-Centered Implementation for Spread and Sustainability (Journal on Quality and Patient Safety, Jul 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0715
  - Joint Commission Resources

- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS0617
  - Joint Commission Resources

Reductions in Sepsis Mortality and Costs After Design and Implementation of a Nurse-Based Early Recognition and Response Program (Journal on Quality and Patient Safety, Nov 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS1115
  - Joint Commission Resources

Spotlight on Success: Implementing Nurse-Driven Protocols to Reduce CAUTIs (The Source, Apr 2013)
- 2013
  - Periodical Article
  - Accessible to All
  - All Accreditation Programs/Settings
  - SKU# FR1012
  - Joint Commission Resources, Joint Commission International, The Joint Commission

Standards FAQs | LPNs Performing Assessment
- 2008
  - FAQ
  - Accessible to All
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
  - All Accreditation Programs/Settings
  - The Joint Commission

The Nurse’s Role in Medication Safety, Second Edition
- 2012
  - E-Book
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# EBNRMS11, ISBN# 978-1-59940-724-1
  - Joint Commission Resources, Joint Commission International

Using the Integrated Nurse Leadership Program to Reduce Sepsis Mortality (Journal on Quality and Patient Safety, Jun 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0615
  - Joint Commission Resources
Sharing information in a clear, meaningful way is central to productive communications between health care organizations and patients and their families. Information about patient rights and responsibilities must be part of that communications. The numerous videos, podcasts, and brochures listed in this section can help to improve and maintain those important communications interactions.

### A Scalable Program for Customized Patient Education Videos (Journal on Quality and Patient Safety, Nov 2017)
- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS1117
- Joint Commission Resources

### Achieving Health Equity: A Guide for Health Care Organizations
- 2016
- White Paper
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Advancing Effective Communication, Cultural Competence, and Patient-and Family-Centered Care for the Lesbian, Gay, Bisexual, and Transgender (LGBT) Community
- 2014
- Monograph
- [http://bit.ly/1YjUZm](http://bit.ly/1YjUZm)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Advancing Effective Communication, Cultural Competence, and Patient-and Family-Centered Care: A Roadmap for Hospitals
- 2014
- Monograph
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

### Advancing patient-provider communication and activating patients (Quick Safety! — Issue 29, Nov 2016)
- 2016
- Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Attributes of a Health Literate Organization
- 2012
- E-Resource
- [http://bit.ly/1TkUZ5](http://bit.ly/1TkUZ5)
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
Patient Rights & Communication (continued)

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Home Care
- SKU# JQPS0415
- Joint Commission Resources

Busting the Myths about Engaging Patients and Families in Patient Safety
- 2016
- Report
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Complying with CMS Requirements: Effectively Resolve Patient Complaints (The Source, Dec 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS1216
- Joint Commission Resources

- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# JQPS0815
- Joint Commission Resources

Crosswalk of Joint Commission Ambulatory Program and the National CLAS Standards
- 2014
- Standards Crosswalk
- Accessible to All
- Ambulatory Health Care, Office-Based Surgery Practices
- The Joint Commission

Crosswalk of Joint Commission Hospital Program and the National CLAS Standards
- 2014
- Standards Crosswalk
- Accessible to All
- Critical Access Hospitals, Hospitals
- The Joint Commission

Complying with the CMS Conditions of Participation (CoP): Patient Rights (Dec 20, 2018)
- 2018
- Webinar
- Fee-Based
- All Accreditation Programs/Settings
- SKU# JCRQSN1218
- JCRQSN

- 2012
- Soft-Cover Book
- Fee-Based
- All Accreditation Programs/Settings
- SKU# CSB12, ISBN# 978-1-59940-421-9
- Joint Commission Resources
Patient Rights & Communication (continued)

Development of Patient-Centered Disability Status Questions to Address Equity in Care (Journal on Quality and Patient Safety, Dec 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - SKU# JQPS1217
  - Joint Commission Resources

Educating Patients About Surgical Site Infections: Complying with NPSG.07.05.01 (The Joint Commission Perspectives on Patient Safety, Dec 2010)
- 2010
  - Periodical Article
  - Accessible to All
  - Critical Access Hospital, Hospital, Office-Based Surgery
  - SKU# FR1040, SKU# PPS1210
  - Joint Commission Resources, The Joint Commission

- 2015
  - Newsletter
  - Accessible to All
  - Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
  - The Joint Commission

Evaluation of Patient and Family Outpatient Complaints as a Strategy to Prioritize Efforts to Improve Cancer Care Delivery (Journal on Quality and Patient Safety, Oct 2017)
- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS1017
  - Joint Commission Resources

Exploring Cultural and Linguistic Services in the Nation’s Hospitals: A Report of Findings
- 2007
  - E-Resource
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Facts about patient-centered communication
- 2017
  - Web Page
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

Health Equity
- 2015
  - Web Portal Home Page
  - http://bit.ly/1PVx5Uj
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Implicit bias in health care (Quick Safety! – Issue 23, Apr 2016)
- 2016
  - Newsletter
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Improving Patient Perception of Care: Apr 12, 2016
- 2016
  - Webinar, Slide Presentation
  - Accessible to All
  - Home Care
  - The Joint Commission
Patient Rights & Communication (continued)

Informed consent: More than getting a signature (*Quick Safety!* – Issue 21, Feb 2016)
- 2016
  - Newsletter
    - [http://bit.ly/1QaX54w](http://bit.ly/1QaX54w)
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Inviting Families to Participate in Care: A Family Involvement Menu (*Journal on Quality and Patient Safety*, Jan 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0115
  - Joint Commission Resources

One Size Does Not Fit All: Meeting the Health Care Needs of Diverse Populations
- 2008
  - E-Resource
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Other Speak Up™ Materials [printed materials]
- Brochure, Poster, Button
  - [http://bit.ly/1Cysp0o](http://bit.ly/1Cysp0o)
- Fee-Based
  - All Accreditation Programs/Settings
  - SKU# SPKUP
  - The Joint Commission, Joint Commission Resources

Overcoming the challenges of providing care to LEP patients (*Quick Safety!* – Issue 13, May 2015)
- 2015
  - Newsletter
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

- 2017
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital
  - SKU# JQPS1017
  - Joint Commission Resources

Patient-Centered Care: Just Ask a Thoughtful Question and Listen (*Journal on Quality and Patient Safety*, Jun 2016)
- 2016
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0616
  - Joint Commission Resources

- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# JQPS0614
  - Joint Commission Resources
- **2017**
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital, Nursing Care Centers
  - SKU# TS0217
  - Joint Commission Resources

### Preconference – 2014 Health Literacy Goals Made Simple
- **2015**
  - Slide Presentation
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

### Promoting Health Equity and Patient Centered Care
- **2012**
  - Video
  - http://bit.ly/1Ek2nzA
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

- **2016**
  - Periodical Article
  - Fee-Based (via subscription)
  - Ambulatory Health Care, Critical Access Hospitals, Hospitals, Office-Based Surgery Practices
  - SKU# TS0816
  - Joint Commission Resources

### R² Report – Issue 1: Patient-centered communication: Patient-centered communication standards for hospitals
- **2011**
  - E-Resource
  - http://bit.ly/1PXxtl0
  - Accessible to All
  - Critical Access Hospital, Hospital
  - The Joint Commission

### Setting the Bar Higher for Patient Engagement: Are You Activating Your Patients?
- **2014**
  - Webinar, Slide Presentation, and Brochure
  - Accessible to All
  - Critical Access Hospitals, Hospitals
  - SKU# FR1024
  - Joint Commission Resources

### Speak Up™ | Preventing Medicine Errors
- **2009**
  - Brochure, Podcast, Video
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

### Speak Up™ | Preventing Surgical Errors
- **2009**
  - Brochure, Podcast, Video
  - http://bit.ly/1PI0emJ
  - Accessible to All
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - The Joint Commission
Speak Up™ | Anesthesia and Sedation
- 2014
- Poster
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Antibiotics: Know the Facts
- 2015
- Podcast, Poster, Video
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | At Home
- 2015
- Brochure, Podcast, Video
- Accessible to All
- Home Care
- The Joint Commission

Speak Up™ | At the Doctor’s Office
- 2011
- Brochure, Video
- [http://bit.ly/1KCIgN](http://bit.ly/1KCIgN)
- Accessible to All Accreditation Programs/Settings
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Avoid a Return Trip to the Hospital
- 2015
- Podcast, Poster, Video
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Depression
- 2013
- Brochure, Video
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Five Ways to be Active in Your Care
- 2010, 2011, 2012
- Brochure, Podcast, Video
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | For Specific Health Care Settings
- 2011
- Podcast, Poster, Video
- [http://bit.ly/1YWHyFm](http://bit.ly/1YWHyFm)
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Laboratory, Nursing Care Centers
- The Joint Commission

Speak Up™ | Infant and Children’s Health
- 2009, 2011
- Brochure, Podcast, Video
- [http://bit.ly/1mxo03h](http://bit.ly/1mxo03h)
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | Initiatives
- Wep Portal Home Page
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
### Speak Up™ | Medical Imaging
- **2014**
- **Poster**
  - [http://bit.ly/1R0fwG5](http://bit.ly/1R0fwG5)
- **Accessible to All**
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

### Speak Up™ | Preventing Medical Errors
- **2010**
- **Brochure, Video**
  - [http://bit.ly/1Ps1L2r](http://bit.ly/1Ps1L2r)
- **Accessible to All**
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

### Speak Up™ | Memory Problems and Dementia
- **2013**
- **Brochure**
- **Accessible to All**
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- The Joint Commission

### Speak Up™ | Organ Donation
- **2007**
- **Brochure**
- **Accessible to All**
- Critical Access Hospital, Hospital
- The Joint Commission

### Speak Up™ | Pain
- **2015**
- **Video**
- **Accessible to All**
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

### Speak Up™ | Patient Advocacy
- **2013**
- **Brochure, Video**
- **Accessible to All**
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

### Speak Up™ | Reducing Your Risk of Falling
- **2010**
- **Brochure, Video**
- **Accessible to All**
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

### Speak Up™ | Research Studies
- **2009**
- **Brochure**
- **Accessible to All**
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

### Speak Up™ | Serious Illness and Palliative Care
- **2012**
- **Brochure**
- **Accessible to All**
- Critical Access Hospital, Home Care, Hospital
- The Joint Commission
Patient Rights & Communication (continued)

Speak Up™ | Stroke
- 2012
- Brochure
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Speak Up™ | The ABC’s of C-sections
- 2016
- Infographic
- Accessible to All
- Critical Access Hospital, Home Care, Hospital
- The Joint Commission

Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Confidentiality Agreement – Media
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital
- The Joint Commission

Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Language Access Services - Bilingual Provider (physician, nurse, etc.) Serving as an Interpreter for a Fellow Provider
- 2017
- FAQ
- Accessible to All
- Ambulatory Health Care; Critical Access Hospital; Behavioral Health; Home Care; Hospital; Nursing Care Centers; Office-Based Surgery Practices
- The Joint Commission

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care
- The Joint Commission

Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Medical Record – Patient Race and Ethnicity Data Collection
- 2016
- FAQ
- Accessible to All
- Hospital
- The Joint Commission

Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Organ Donation – Patient Wishes
- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Rights and Responsibilities of the Individual (RI): Patient race and Ethnicity – Data Collection
- 2016
- FAQ
- Accessible to All
- Hospital
- The Joint Commission
<table>
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<th>Standards Interpretation FAQs</th>
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<td>2016</td>
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<th>Take 5 with The Joint Commission</th>
<th>Preparing Mentally and Physically for Surgery</th>
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<td>2015</td>
<td>Podcast</td>
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Patient Rights & Communication (continued)

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All systems in a health care organization should be focused on patient-centered care to reduce harm, using proactive methods to improve quality and safety processes. Such efforts are best done within a culture of safety that encourages learning from mistakes. This is part of the journey toward zero harm to patients through high reliability in health care. Resources listed in this section include books, videos, reports, periodical articles, and the High Reliability web portal.

### 2018 National Patient Safety Goals®
- 2017
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### A Multicomponent Fall Prevention Strategy Reduces Falls at an Academic Medical Center (*Journal on Quality and Patient Safety*, Sep 2017)
- 2017
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0917
- Joint Commission Resources

### A Simple Tool to Improve High Reliability (Leading Hospital Improvement Blog, Jun 2, 2017)
- 2017
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

### A Tool for the Concise Analysis of Patient Safety Incidents (*Journal on Quality and Patient Safety*, Jan 2016)
- 2016
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0116
- Joint Commission Resources

### Achieving Health Equity: A Guide for Health Care Organizations
- 2016
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

### Achieving Zero Harm: The Joint Commission’s First Patient Safety Officer Shares His Insights – A Q&A with Ronald Wyatt, MD (*The Source*, Sep 2016)
- 2016
- Fee-Based (via subscription)
- All Accreditation Programs/Settings
- SKU# TS0916
- Joint Commission Resources
Addressing Disease-Related Malnutrition in Hospitalized Patients: A Call for a National Goal (Journal on Quality and Patient Safety, Oct 2015)

- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
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► http://bit.ly/1lzisNI
► Accessible to All
► Behavioral Health Care
► The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Two Patient Identifiers – Laboratory Not Accredited By The Joint Commission

► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Office-Based Surgery Practices
► The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Two Patient Identifiers – No Wristbands

► 2016
► FAQ
► http://bit.ly/1lzisNI
► Accessible to All
► Behavioral Health Care
► The Joint Commission
Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Two Patient Identifiers – Orders for Care/Critical Test Values

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Two Patient Identifiers – Same Identifiers Throughout The Organization

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Two Patient Identifiers – Outpatient Setting

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Two Patient Identifiers – Outpatient Setting1

- 2016
- FAQ
- Accessible to All
- Behavioral Health Care
- The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Two Patient Identifiers – Temporary Names

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory
- The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Two Patient Identifiers – Written Orders/Computerized Prescriber Orders

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Performance Improvement (PI): Performance Improvement – Opioid Treatment Program

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care
- The Joint Commission
### Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Credentialing and Privileging – Admitting Privileges – Maxillofacial Surgeons
- **2016**
- **FAQ**
- Accessible to All
- Ambulatory Health Care, Hospital
- The Joint Commission

### Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Emergency Cart – Medication Security
- **2016**
- **FAQ**
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

### Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Emergency Cart – Security
- **2016**
- **FAQ**
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

### Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): History and Physical – Content
- **2016**
- **FAQ**
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

### Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): History and Physical – Delegation to Non Licensed Independent Practitioners
- **2016**
- **FAQ**
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

### Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): History and Physical – Medical Student
- **2016**
- **FAQ**
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

### Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): History and Physical – Non-Credentialed Practitioners
- **2016**
- **FAQ**
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

### Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): History and Physical – Authentication Time Frame
- **2016**
- **FAQ**
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission
Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): History and Physical – Podiatrists and Dentists

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): History and Physical – Prenatal Record

- 2016
- FAQ
- Accessible to All
- Hospital
- The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Medical Record – Preferred Language

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Hospital
- The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Medical Record – Spiritual Assessment

- 2016
- FAQ
- Accessible to All
- Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Moderate Sedation – Medication

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Nursing Assessments – Licensed Practical Nurse

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Nutritional and Functional Screening – Requirement

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital
- The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Privileges – Permission to Administer Moderate Sedation

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission
| Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Pulse Oximetry – Order by Physician/Licensed Independent Practitioner |
|--------------------------------|
| ![2016](http://bit.ly/1lzisNi) |
| ![Access to All](http://bit.ly/1lzisNi) |
| ![Home Care](http://bit.ly/1lzisNi) |
| ![The Joint Commission](http://bit.ly/1lzisNi) |

| Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Restraint and Seclusion – Hospital Not Deemed – Side Rail |
|--------------------------------|
| ![2016](http://bit.ly/1lzisNi) |
| ![FAQ](http://bit.ly/1lzisNi) |
| ![Accessible to All](http://bit.ly/1lzisNi) |
| ![Critical Access Hospital, Hospital](http://bit.ly/1lzisNi) |
| ![The Joint Commission](http://bit.ly/1lzisNi) |

| Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Restraint and Seclusion – Hospital Not Deemed – Standards Applicability |
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| ![2016](http://bit.ly/1lzisNi) |
| ![FAQ](http://bit.ly/1lzisNi) |
| ![Accessible to All](http://bit.ly/1lzisNi) |
| ![Hospital](http://bit.ly/1lzisNi) |
| ![The Joint Commission](http://bit.ly/1lzisNi) |

| Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Telemedicine |
|--------------------------------|
| ![2016](http://bit.ly/1lzisNi) |
| ![FAQ](http://bit.ly/1lzisNi) |
| ![Accessible to All](http://bit.ly/1lzisNi) |
| ![Ambulatory Health Care, Critical Access Hospital, Hospital](http://bit.ly/1lzisNi) |
| ![The Joint Commission](http://bit.ly/1lzisNi) |

| Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Restraint or Seclusion – Role of Medical Student |
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| ![2016](http://bit.ly/1lzisNi) |
| ![FAQ](http://bit.ly/1lzisNi) |
| ![Accessible to All](http://bit.ly/1lzisNi) |
| ![Ambulatory Health Care, Critical Access Hospital, Hospital](http://bit.ly/1lzisNi) |
| ![The Joint Commission](http://bit.ly/1lzisNi) |

| Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Sedation and Anesthesia – Pre-Induction Assessment – Documentation |
|--------------------------------|
| ![2016](http://bit.ly/1lzisNi) |
| ![FAQ](http://bit.ly/1lzisNi) |
| ![Accessible to All](http://bit.ly/1lzisNi) |
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| ![The Joint Commission](http://bit.ly/1lzisNi) |

| Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Sedation and Anesthesia – Pre-Induction Assessment – Required Elements |
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| ![The Joint Commission](http://bit.ly/1lzisNi) |

| Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Sedation and Anesthesia – Pre-Induction Assessment – Time Frame |
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| ![2016](http://bit.ly/1lzisNi) |
| ![FAQ](http://bit.ly/1lzisNi) |
| ![Accessible to All](http://bit.ly/1lzisNi) |
| ![Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices](http://bit.ly/1lzisNi) |
| ![The Joint Commission](http://bit.ly/1lzisNi) |
Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Sedation and Anesthesia – Rescue Requirements

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Test Category – Monitoring Devices

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): Timeout - Pre procedure Verification

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission


- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission

Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Calibration – Calibration In Lieu Of Calibration Verification

- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission

Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Expiration – Thawed Plasma

- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission

Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Individualized Quality Control Plan (IQCP) – Requirement

- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission


- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission
Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Pathology – Quantity of Tissue Submission

- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission

Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Quality Control Ranges - Use Of Manufacturer’s Ranges

- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission

Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Quality Control Test – Hematology Analyzers With Two Sample Modes

- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission

Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Test Reporting – Acid Fast Stain Result

- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission

Standards Interpretation FAQs | Quality System Assessment for Nonwaived Testing (QSA): Urinalysis Macroscopic – Negative Control

- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission


- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission


- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission


- 2016
- FAQ
- Accessible to All
- Laboratory
- The Joint Commission
“SWARMing” to Improve Patient Care: A Novel Approach to Root Cause Analysis (Journal on Quality and Patient Safety, Nov 2015)
- 2015
  - Periodical Article
  - Fee-Based (via Elsevier)
  - Critical Access Hospital, Hospital, Office-Based Surgery Practices
  - SKU# JQPS1115
  - Joint Commission Resources

Take 5 with The Joint Commission | Busting the Myths about Engaging Patients and Families in Patient Safety
- 2016
  - Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Take 5 with The Joint Commission | The Commitment to Patient Safety
- Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

Take 5 with The Joint Commission | Effective Pain Management and Patient Safety
- 2016
  - Podcast
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

The Art of Handoff Communication (High Reliability Health Care, Dec 7, 2017)
- 2017
  - Blog
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

- 2012
  - E-Book
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# EBPSOH12, ISBN# 978-1-59940-704-3
  - Joint Commission Resources

- 2012
  - Soft-Cover Book
  - Fee-Based
  - Critical Access Hospital, Hospital
  - SKU# PSOH12, ISBN# 978-1-59940-703-6
  - Joint Commission Resources

The Joint Commission Journal on Quality and Patient Safety
- Periodical Subscription
  - Fee-Based (via Elsevier)
  - All Accreditation Programs/Settings
  - SKU# JQPS, ISSN# 1553-7250
  - Joint Commission Resources, The Joint Commission, Joint Commission International

The Joint Commission Perspectives
- Periodical Subscription
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# PERSP, ISSN# 0277-8327
  - Joint Commission Resources
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<th>The Ongoing Quality Improvement Journey: Next Stop, High Reliability, Health Affairs, April 2011</th>
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| ➤ Podcast  
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  ➤ All Accreditation Programs/Settings  
  ➤ Joint Commission Resources |

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  ➤ All Accreditation Programs/Settings  
  ➤ SKU# TS, ISSN# 1542-8672  
  ➤ Joint Commission Resources |

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<th>Transforming Health Care Into a High Reliability Industry</th>
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| ➤ 2014  
  ➤ Video  
  ➤ Accessible to All  
  ➤ All Accreditation Programs/Settings  
  ➤ Joint Commission Resources |

| Under Pressure | Preventing Perioperative Pressure Injuries (The Source, Nov 2017) |
|----------------|
| ➤ 2017  
  ➤ Periodical Article  
  ➤ Fee-Based (via subscription)  
  ➤ Critical Access Hospital, Hospital  
  ➤ SKU# TS1117  
  ➤ Joint Commission Resources |

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<tr>
<th>Use Insight Gained From Safety Culture Surveys to Make Improvements (High Reliability Health Care, Aug 22, 2017)</th>
</tr>
</thead>
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| ➤ 2017  
  ➤ Blog  
  ➤ Accessible to All  
  ➤ All Accreditation Programs/Settings  
  ➤ The Joint Commission |

|-------------------------------------------------|
| ➤ 2017  
  ➤ Periodical Article  
  ➤ Fee-Based (via Elsevier)  
  ➤ Critical Access Hospital, Hospital  
  ➤ SKU# JQPS1217  
  ➤ Joint Commission Resources |

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<th>Using a Quantitative Risk Register to Promote Learning from a Patient Safety Reporting System (Journal on Quality and Patient Safety, Feb 2015)</th>
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</table>
| ➤ 2015  
  ➤ Periodical Article  
  ➤ Fee-Based (via Elsevier)  
  ➤ All Accreditation Programs/Settings  
  ➤ SKU# JQPS0215  
  ➤ Joint Commission Resources |

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<th>Using Fault Trees to Advance Understanding of Diagnostic Errors (Journal on Quality and Patient Safety, Nov 2017)</th>
</tr>
</thead>
</table>
| ➤ 2017  
  ➤ Periodical Article  
  ➤ Fee-Based (via Elsevier)  
  ➤ All Accreditation Programs/Settings  
  ➤ SKU# JQPS1117  
  ➤ Joint Commission Resources |

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<th>Uptake and Utilization of Practice Guidelines in Hospitals in the United States: the Case of Routine Episiotomy (Journal on Quality and Patient Safety, Jan 2017)</th>
</tr>
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</table>
| ➤ 2017  
  ➤ Periodical Article  
  ➤ Fee-Based (via Elsevier)  
  ➤ Critical Access Hospital, Hospital  
  ➤ SKU# JQPS0117  
  ➤ The Joint Commission |
Using Unit-Level Safety Culture Survey Results to Make Quality Improvements *(High Reliability Health Care, Oct 20, 2017)*

- 2017
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Zero Falls? It’s Possible. *(Leading Hospital Improvement, Jul 27, 2017)*

- 2017
- Blog
- Accessible to All
- Critical Access Hospitals, Hospital
- The Joint Commission
Resources listed in this section encompass all active Joint Commission sentinel event alerts, as well as related resources, such as videos. Numerous topics are represented, including opioids, clinical alarms, suicide, health care worker fatigue, misuse of vials, and tubing misconnections.

### Resources

**A Medical Resident–Pharmacist Collaboration Improves the Rate of Medication Reconciliation Verification at Discharge (Journal on Quality and Patient Safety, Oct 2015)**
- Year published: 2015
- Type of resource: Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU#: JQPS1015
- Joint Commission Resources

**Alert: Only You can Prevent Surgical Fires (The Source, Jul 2012)**
- Year published: 2012
- Type of resource: Periodical Article
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU#: FR1017
- Joint Commission Resources, The Joint Commission, Joint Commission International

**Ambulatory Medication Reconciliation: Using a Collaborative Approach to Process Improvement at an Academic Medical Center (Journal on Quality and Patient Safety, Apr 2016)**
- Year published: 2016
- Type of resource: Periodical Article
- Fee-Based (via Elsevier)
- Ambulatory Health Care
- SKU#: JQPS0416
- Joint Commission Resources

**Care of Psychiatric Patients Boarded in EDS (Quick Safety! – Issue 1, Apr 2014)**
- Year published: 2014
- Type of resource: Newsletter
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**CJCP® Certification Joint Commission Professional™ | Focus on the “Sentinel Events” Chapter (The Source, Mar 2015)**
- Year published: 2015
- Type of resource: Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU#: TS0315
- Joint Commission Resources

**Creating a Safety Culture**
- Year published: 2012
- Type of resource: Video
- Accessible to All
- All Accreditation Programs/Settings
- CTH
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<th>URL</th>
<th>Access</th>
<th>Settings</th>
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National Patient Safety Goal Self-Assessment Tool
(The Source, Sep 2015)
- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - SKU# TS0915
  - Joint Commission Resources

New Alert Focuses on Hand-Off Communication
(Perspectives, Oct 2017)
- 2017
  - Periodical Article
  - Fee-Based (via subscription)
  - All Accreditation Programs/Settings
  - The Joint Commission

- 2012
  - Soft-Cover Book
  - http://bit.ly/1n7imcW
  - Fee-Based
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - SKU# PSPG12, ISBN# 978-1-59940-708-1
  - Joint Commission Resources, Joint Commission International

- 2015
  - Periodical Article
  - Fee-Based (via subscription)
  - Critical Access Hospital, Hospital, Nursing Care Centers
  - SKU# TS1115
  - Joint Commission Resources

Root Cause Analysis in Health Care: Tools and Techniques, Sixth Edition
- 2015; Revised 2017
  - E-Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBRCA17, ISBN# 9781599409856
  - Joint Commission Resources, Joint Commission International

Root Cause Analysis in Health Care: Tools and Techniques, Sixth Edition
- 2015; Revised 2017
  - Site License
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# EBRCA17SL
  - Joint Commission Resources, Joint Commission International

Root Cause Analysis in Health Care: Tools and Techniques, Sixth Edition
- 2015; Revised 2017
  - Soft-Cover Book
  - Fee-Based
  - All Accreditation Programs/Settings
  - SKU# RCA17, ISBN# 9781599409849
  - Joint Commission Resources, Joint Commission International
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<th>Sentinel Event Prevention (continued)</th>
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**Safe Health IT Infographic**
- 2015
- Poster
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Safe Health IT Saves Lives**
- 2015
- Video
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

**Sentinel Event**
- Web Portal Home Page
  - [http://bit.ly/1h0HsER](http://bit.ly/1h0HsER)
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

**Sentinel Event | Sentinel Event Data – Event Type by Year**
- Web Portal Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

**Sentinel Event | Sentinel Event Data Summary**
- Web Portal Page
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission

**Sentinel Event Alert | Issue 7: Inpatient suicides: Recommendations for Prevention**
- 1998
- Alert
  - Accessible to All
  - Behavioral Health Care, Clinical Access Hospital, Hospital
  - The Joint Commission

**Sentinel Event Alert | Issue 10: Blood transfusion errors: Preventing future occurrences**
- 1999
- Alert
  - Accessible to All
  - Clinical Access Hospital, Hospital
  - The Joint Commission

**Sentinel Event Alert | Issue 11: High-alert medications and patient safety**
- 1999
- Alert
  - Accessible to All
  - Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
  - The Joint Commission

**Sentinel Event Alert | Issue 14: Fatal Falls - Lessons for the Future [Replaced with Sentinel Event Alert, Issue #55]**
- 2000
- Alert
  - Accessible to All
  - All Accreditation Programs/Settings
  - The Joint Commission
Sentinel Event Alert | Issue 16: Mix-up Leads to a Medication Error [Retired]
- 2001
- Alert
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Sentinel Event Alert | Issue 17: Lessons Learned: Fires in the Home Care Setting [Retired]
- 2001
- Alert
- http://bit.ly/1hHQy1L
- Accessible to All
- Home Care
- The Joint Commission

Sentinel Event Alert | Issue 18: Kernicterus Threatens Healthy Newborns [Retired]
- 2001
- Alert
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Sentinel Event Alert | Issue 19: Look-alike, Sound-alike Drug Names [Retired]
- 2001
- Alert
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Sentinel Event Alert | Issue 20: Exposure to Creutzfeldt-Jakob Disease [Retired]
- 2001
- Alert
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 21: Medical Gas Mix-Ups
- 2001
- Alert
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Sentinel Event Alert | Issue 22: Preventing Needlestick and Sharps Injuries
- 2001
- Alert
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Sentinel Event Alert | Issue 23: Medication Errors Related to Potentially Dangerous Abbreviations
- 2001
- Alert
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission
Sentinel Event Prevention (continued)

Sentinel Event Alert | Issue 25: Preventing Ventilator-Related Deaths and Injuries
- 2002
- Alert
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- The Joint Commission

Sentinel Event Alert | Issue 26: Delays in Treatment
- 2002
- Alert
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 27: Bed Rail-Related Entrapment Deaths
- 2002
- Alert
- http://bit.ly/1NAT3g3
- Accessible to All
- Critical Access Hospital, Home Care, Hospital, Nursing Care Centers
- The Joint Commission

Sentinel Event Alert | Issue 28: Infection Control-related Sentinel Events
- 2003
- Alert
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Event Alert | Issue 29: Preventing Surgical Fires
- 2003
- Alert
- http://bit.ly/1JcWWIn
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Sentinel Event Alert | Issue 30: Preventing Infant Death and Injury During Delivery
- 2004
- Alert
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Sentinel Event Alert | Issue 31: Revised Guidance to Help Prevent Kernicterus [Retired]
- 2004
- Alert
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Sentinel Event Alert | Issue 32: Preventing, and Managing the Impact of, Anesthesia Awareness
- 2004
- Alert
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Sentinel Event Alert | Issue 33: Patient Controlled Analgesia by Proxy
- 2004
- Alert
- http://bit.ly/1NnVNQ1
- Accessible to All
- Critical Access Hospital, Home Care, Hospital
- The Joint Commission

Sentinel Event Alert | Issue 34: Preventing Vincristine Administration Errors
- 2005
- Alert
- Accessible to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital
- The Joint Commission
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Sentinel Event Alert | Issue 35: Using Medication Reconciliation to Prevent Errors
► 2006
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 36: Tubing Misconnections – A Persistent and Potentially Deadly Occurrence
► 2006
► Alert
► Accessible to All
► Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 37: Preventing Adverse Events Caused by Emergency Electrical Power System Failures
► 2006
► Alert
► Accessible to All
► All Accreditation Programs/Settings
► The Joint Commission

Sentinel Event Alert | Issue 38: Preventing Accidents and Injuries in the MRI Suites
► 2008
► Alert
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Hospital, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 39: Preventing Pediatric Medication Errors
► 2008
► Alert
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 39: Preventing Pediatric Medication Errors
► 2008
► Podcast
► Accessible to All
► Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Office-Based Surgery Practices
► The Joint Commission

Sentinel Event Alert | Issue 40: Behaviors That Undermine A Culture of Safety
► 2008
► Alert
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Sentinel Event Alert | Issue 40: Behaviors That Undermine A Culture of Safety
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► Accessible to All
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Sentinel Event Alert | Issue 41: Preventing errors relating to commonly used anticoagulants
► 2008
► Alert
► Accessible to All
► Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
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- 2008
- Available to All
- Ambulatory Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

### Sentinel Event Alert | Issue 42: Safely Implementing Health Information and Converging Technologies
- 2008
- Available to All
- All Accreditation Programs/Settings
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### Sentinel Event Alert | Issue 43: Leadership Committed to Safety
- 2009
- Available to All
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### Sentinel Event Alert | Issue 44: Preventing Maternal Death
- 2010
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### Sentinel Event Alert | Issue 45: Preventing Violence in the Health Care setting
- 2010, Addendum February 2017
- Available to All
- All Accreditation Programs/Settings
- The Joint Commission

### Sentinel Event Alert | Issue 46: A Follow-Up Report on Preventing Suicide: Focus on Medical/Surgical Units and the Emergency Department
- 2010
- Available to All
- Critical Access Hospital, Hospital
- The Joint Commission

### Sentinel Event Alert | Issue 47: Radiation Risks of Diagnostic Imaging
- 2011, Addendum May 2017
- Available To All
- Ambulatory Health Care, Critical Access Hospitals, Hospitals
- The Joint Commission

### Sentinel Event Alert | Issue 48: Health Care Worker Fatigue and Patient Safety
- 2011
- Available to All
- All Accreditation Programs/Settings
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### Sentinel Event Alert | Issue 49: Safe Use of Opioids in Hospitals
- 2012
- Alert: [http://bit.ly/1LgQrq9](http://bit.ly/1LgQrq9)
- Available to All
- Critical Access Hospital, Hospital
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### Sentinel Event Alert | Issue 50: Medical Device Alarm Safety in Hospitals
- 2013
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- Critical Access Hospital, Hospital
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- Accessible to All
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Sentinel Event Policy Augmented: The Joint Commission recently updated its Sentinel Event Policy; here’s what you need to know (Environment of Care News, Jan 2015)
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital, Nursing Care Centers
- SKU# ECN0115
- Joint Commission Resources

- 2017
- Newsletter Article
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission

Sentinel Events Update: Improving Root Cause Analyses and Actions to Prevent Harm (Aug 23, 2018)
- 2018
- Webinar
- Fee-Based
- All Accreditation Programs/Settings
  - SKU#JCRQSN0818
  - JCRQSN

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- 2013
- E-Resource
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- Behavioral Health Care, Critical Access Hospital, Hospital
- The Joint Commission

- 2016
- FAQ
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Hospital, Nursing Care Centers
- The Joint Commission

Standards Interpretation FAQs | Environment of Care (EC): Medical Equipment – Sharps/Needle Boxes Risk Assessment
- 2016
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- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Laboratory, Nursing Care Centers, Office-Based Surgery Practices
- The Joint Commission

Standards Interpretation FAQs | Environment of Care (EC): Medical Gas Shut-off Valve – Labeling
- 2016
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- Accessible to All
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- The Joint Commission

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- The Joint Commission

Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Management Program Definition

- 2016
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- 2016
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- 2016
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- 2016
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- 2016
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- 2016
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- 2016
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- 2016
- FAQ
- Accessible to All
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- 2016
- FAQ
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- 2016
- FAQ
- Accessible to All
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- The Joint Commission

Strategies to prevent URFOs (Quick Safety! — Issue 20, Jan 2016)
- 2016
- Newsletter
- http://bit.ly/1ol1J3C
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Take 5 with The Joint Commission | Safe Use of Health Information Technology
- 2015
- Podcast
- Accessible to All
- All Accreditation Programs/Settings
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- 2009
- E-Resource
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- All Accreditation Programs/Settings
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Targeted Solutions Tool®: Hand-Off Communication
- E-Resource
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
- All Accreditation Programs/Settings
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Targeted Solutions Tool®: Preventing Falls
- E-Resource
- Joint Commission Connect™ (customer extranet)
- Complimentary to Customers
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Targeted Solutions Tool®: Safe Surgery
- E-Resource
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- Complimentary to Customers
- All Accreditation Programs/Settings
- Center for Transforming Health Care
Targeted Solutions: Joint Commission Center for Transforming Healthcare Takes on Patient Falls (*The Source*, Sep 2015)

- 2015
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital, Nursing Care Center
- SKU# TS0915
- Joint Commission Resources


- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0216
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- 2010
- Periodical Article
- Accessible to All
- Ambulatory Health Care, Behavioral Health Care, Critical Access Hospital, Home Care, Hospital, Nursing Care Centers, Office-Based Surgery Practices
- SKU# FR1010, SKU# ECN1210
- Joint Commission Resources

Two-Way Communication is Key (Dateline @ TJC, Sep 12, 2017)

- 2017
- Blog
- Accessible to All
- All Accreditation Programs/Settings
- The Joint Commission
The core content offered by The Joint Commission are the standards that health care organizations strive to meet to ensure quality and safe patient care. This section lists resources focused on standards compliance, such as the standards manuals, tracer books, and periodical articles on compliance strategies, as well as resources for survey readiness.

2018 Behavioral Health Care Conference: October 10-11, 2018
► 2018
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2018 CAMBHC Behavioral Health Care Update Service
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2018 Comprehensive Accreditation Manual for Behavioral Health Care (CAMBHC)

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2018 Comprehensive Accreditation Manual for Nursing Care Centers (CAMNCC)

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- Laboratory
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Check out Phase 1 revisions to Behavioral Health Care accreditation manual (BHC News, Issue 1, 2017)
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CITe Database Embraces Observation-Centric Focus (Ambulatory Buzz, Dec 7, 2016)
► 2016
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► http://bit.ly/2hpWiRc
► Accessible to All
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► 2016
► White Paper
► http://bit.ly/2hiF1bW
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► http://bit.ly/2BAItc9h
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### Clarifications and Expectations | Caution: E-cigarettes Pose Potential Hazards *(Environment of Care News, Jan 2015; Perspectives, Jan 2015)*

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Clarifications and Expectations | EC Dashboard Keeps Compliance Front and Center: Step-by-step tips for creating and using valuable dashboard tools (Environment of Care News, Feb 2015; Perspectives, Feb 2015)

- 2015
- Periodical Article
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Clarifications and Expectations | HazMat-ter of Fact (Environment of Care News, Dec 2015; Perspectives, Dec 2015)

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Clarifications and Expectations | How to Plan for Emergency Utility System Disruptions EC.02.05.01, EPs 8-13 and 16 (Environment of Care News, Aug 2015; Perspectives, Aug 2015)

- 2015
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Clarifications and Expectations | Implementing a Robust Equipment Maintenance Program: CMS and The Joint Commission align expectations for alternate maintenance frequencies (Environment of Care News, May 2014; Perspectives, May 2014)

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Clarifications and Expectations | Keeping It Clean: The EC professional’s role in supporting thorough and reliable endoscope reprocessing (Environment of Care News, Apr 2014; Perspectives, Apr 2014)

- 2014
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Clarifications and Expectations | Living Better in the Built Environment (Environment of Care News, Sep 2015; Perspectives, Sep 2015)

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Clarifications and Expectations | Maintaining Automatic Sprinkler Systems: Progressing further into EC.02.03.05 (Environment of Care News, Jun 2014; Perspectives, Jun 2014)
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- Fee-Based (via subscription)
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- 2017
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  - Fee-Based (via subscription)
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Clinical Practical Guidelines: Closing the Gap between Theory and Practice
- 2016
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  - Accessible to All
  - All JCI Accreditation Programs/Settings
  - Joint Commission International

CMSAccess™
- E-Resource
- Fee-Based
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- Joint Commission Resources

CMS for Ambulatory Health Care Settings: November 16, 2018
- 2018
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  - Fee-Based
  - Ambulatory Health Care
  - SKU#EDU1832
  - Joint Commission Resources

CMS Readiness Webinar Series
- 2018
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  - Fee-Based
  - Ambulatory Health Care, Critical Access Hospital, Hospital, Nursing Care Centers, Home Care
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Complying with the CMS Conditions of Participation (CoP): Patient Rights (Dec 20, 2018)
- 2018
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Complying with the Most Challenging Joint Commission Standards (Oct 25, 2018)
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Constant Vigilance | The Joint Commission revises its standards to mesh with the CMS final rule on emergency preparedness (Environment of Care News, Oct 2017)
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Converting to an ASC with Joint Commission Accreditation
- 2017
- Webinar
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Critical Access Hospital: 2017 National Patient Safety Goals
- 2017
- Manual Chapter
- Accessible to All
- Critical Access Hospital
- The Joint Commission

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- 2017
- Blog
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition
- 2017
- E-Book
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- All Accreditation Programs/Settings
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EC Made Easy: Your Key to Understanding EC, EM, and LS, 2nd edition
- 2017
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Enter the Matrix: A Hospital’s First Experience Using The Joint Commission’s SAFER Matrix™ (The Source, Nov 2016)
- 2016
- Periodical Article
- Fee-Based (via subscription)
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Environment of Care® 2018 Crosswalk
- 2018
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Environment of Care News
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- 2014
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► 2016
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### Standards Interpretation FAQs | Human Resources (HR): Credentialing – Non-licensed, Non-employee Individuals – Oversight Expectations

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### Standards Interpretation FAQs | Medication Management (MM): Multi-dose Vials – Safe Medication Practices

- **2016**
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### Standards Interpretation FAQs | Medication Management (MM): Multi-Dose Vials – Vaccine 28 Day Rule

- **2016**
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- Accessible to All
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### Standards Interpretation FAQs | Medication Management (MM): Multi-Dose Vials – Vaccine 28 Day Rule 1

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### Standards Interpretation FAQs | Medication Management (MM): Refrigerator/Freezer – Medication Temperature Logs

- **2016**
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### Standards Interpretation FAQs | Medication Management (MM): Sample Medications – Applicability of Standards

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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Applicable Anticoagulants

- **2016**
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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Heparin for Subcutaneous Administration and Line Flushes

- **2016**
- **FAQ**
- Accessible to All
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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Management Program Definition

- **2016**
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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Not Dispensed or Administered

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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Anticoagulation Therapy – Prophylactic Treatment

- **2016**
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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Catheter-Associated Urinary Tract Infection (CAUTI) – Surveillance

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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): CDC or WHO – Artificial Nails

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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Central Line Associated Bloodstream Infections (CLABSII) – Documentation

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- **2016**
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### Standards Interpretation FAQs | National Patient Safety Goals (NSPG): Fall Reduction Program – Effect of Medications

- **2016**
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Standards Interpretation FAQs | Provision of Care, Treatment, and Services (PC): History and Physical – Podiatrists and Dentists
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- 2015
- Webinar, Slide Presentation
- Accessible to All
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Take 5 with The Joint Commission | Everything You Need to Know about the SAFER Matrix

- 2016
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  http://bit.ly/1nAxvI4
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- Joint Commission Resources

Understanding Joint Commission Expectations for Medical Device Maintenance Activities (*Environment of Care News*, Feb 2017)
- 2017
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- SKU# ECN0217
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Understanding Life Safety Standards: An Update Thursday (Feb 22, 2018)
- 2018
- Webinar
- Fee-Based
- All Accreditation Programs/Settings
- SKU# JCRQSN0218
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- 2016
- Webinar
- Accessible to All
- All Accreditation Programs/Settings
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- 2018
- Webinar
- Fee-Based
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- SKU# JCRQSN1118
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Surgical mortality, surgical booking, surgical fires, retained foreign objects, surgical site infections, and Time Outs—all are covered in the resources listed in this section. Surgical safety has long been a priority for The Joint Commission, and the content here reflects that focus.

**Surgical Safety**

**A Multidisciplinary Team Approach to Retained Foreign Objects (Journal on Quality and Patient Safety, Mar 2009)**
- 2009
- Accessible to All
- Hospitals, Ambulatory Care
- SKU#FR1019, SKU#JQPS0309
- Joint Commission Resources The Joint Commission
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**Alert: Only You can Prevent Surgical Fires (The Source, Jul 2012)**
- 2012
- Periodical Article
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
  SKU# FR1017, SKU# TS0712
- Joint Commission Resources, The Joint Commission
  Joint Commission International

**At risk: Obstructive sleep apnea patients (Quick Safety! – Issue 14, Jun 2015)**
- 2015
- Newsletter
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# TS0415
- Joint Commission Resources

**Benchmark | Saint Anthony’s Health Center Improves Performance on SCIP-9 (The Source, Apr 2015)**
- 2015
- Periodical Article
- Fee-Based (via subscription)
- Critical Access Hospital, Hospital
- SKU# TS0415
- Joint Commission Resources

**Editorial | Overhauling the Entire System of Care to Improve Cardiac Surgery Outcomes (Journal on Quality and Patient Safety, Feb 2015)**
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0215
- Joint Commission Resources

**Educating Patients About Surgical Site Infections: Complying with NPSG.07.05.01 (Perspectives on Patient Safety, Dec 2010)**
- 2010
- Periodical Article
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery
  SKU# FR1040, SKU# PSP1210
- Joint Commission Resources, The Joint Commission
- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0515
- Joint Commission Resources

Factors Associated with Inpatient Thoracentesis Procedure Quality at University Hospitals (*Journal on Quality and Patient Safety*, Jan 2016)
- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- All Accreditation Programs/Settings
- SKU# JQPS0116
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- 2016
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- SKU# JQPS0516
- Joint Commission Resources

- 2017
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0617
- Joint Commission Resources

Joint Commission’s chief safety officer interviewed by ABC-7 about URFOs
- 2016
- News Brief
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
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- 2015
- Periodical Article
- Fee-Based (via Elsevier)
- Critical Access Hospital, Hospital
- SKU# JQPS0215
- Joint Commission Resources

- 2017
- Blog
- Accessible to All
- Ambulatory Health Care
- The Joint Commission

Minimizing noise and distractions in the OR and procedural units (*Quick Safety! – Issue 35, Aug 2017*)
- 2017
- Newsletter
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission
Surgical Safety (continued)

Only You Can Prevent Surgical Fires (Leading Hospital Improvement, Oct 12, 2017)
- 2017
- Blog
- Accessible to All
- Critical Access Hospital, Hospital
- The Joint Commission

Potential risks of robotic surgery (Quick Safety! – Issue 3, Jun 2014)
- 2014
- Newsletter
- Accessible to All
- Critical Access Hospital, Hospital, Office-Based Surgery Practices
- The Joint Commission

Redesigning the Patient Observer Model to Achieve Increased Efficiency and Staff Engagement on a Surgical Trauma Inpatient Unit (Journal on Quality and Patient Safety, Feb 2016)
- 2016
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Protecting health care workers is an increasing area of concern, addressing workplace violence, injuries, infection prevention, security, and other hazards. The resources in this section highlight the range of pressing issues and include periodical articles in partnership with the Occupational Safety and Health Administration (OSHA).

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This collection of resources submitted from Joint Commission customers is a value-added tool for Joint Commission customers. It promotes health care quality and safety by providing accredited customers with excellent examples of real-life, fully implemented standards solutions from their peers.

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