Joint Commission president: Achieving zero harm is possible

Can you imagine a day without patient safety events? Joint Commission President and CEO Mark R. Chassin, MD, FACP, can. Find out how by reading the Healthcare Executive Magazine article and watching our inspiring Leading the Way to Zero™ video.

Top 5 most challenging requirements for 2017

See the Top 5 Joint Commission requirements identified most frequently as “not compliant” during surveys/reviews for 2017. New! Data on Perinatal Care Certification.

Comment invited ...

Proposed new Pain Assessment and Management requirements are available for comment through May 22 for Critical access hospitals Ambulatory health care Office-based surgery

JAMA Viewpoint: Calling payers and policymakers to account for the error inherent in
clinical quality measures when setting payment rules for health care providers — and avoid value-based payments that rely on measure performance.

**Sentinel Event Alert:** Learn how to prevent physical and verbal violence against health care staff at your organization.

**Following Manufacturers’ Instructions Helps Prevent Surgical Infections:** Not surprisingly, three of the 10 most challenging standards during 2017 surveys of Joint Commission-accredited ambulatory organizations and office-based surgery practices were related to infection prevention and control activities.

**Case Managers Encouraged to Recommend Post-Acute Care:** An urban legend that’s been making the rounds for decades is that The Joint Commission requires hospital discharge planners to use a third party when making recommendations for post-acute care.

**Is Patient Safety Culture Improving? Repeating Organizational Assessment at 18-24 Months:** Continuation of the series examining the 11 tenets of safety culture discussed in *Sentinel Event Alert 57.*

**RESOURCES**

Updates added to Emergency Management web portal

New resources on the [Emergency Management web portal](#) address cyberattack, hurricane, infection
control/communicable diseases, security/violence/active shooter, and vulnerable populations.

Cleveland Clinic Patient Experience Summit 2018: Empathy + Innovation

June 18-20 at the Huntington Convention Center of Cleveland in Ohio, with breakout sessions on:

- “Key Factors in Creating an Effective Safety Culture” — June 18, 2:50 p.m., with Coleen Smith, RN, MBA, CPHQ, CPPS, Director, High Reliability Initiatives, Center for Transforming Healthcare
- “Second Victim: What is the Impact?” — June 19, 1:30 p.m., with David Watson, MD, Hospital Surveyor, The Joint Commission

Learn more and register.

INDUSTRY NEWS

New Injectable Opioid Shortage FAQ: A new ASHP FAQ can help health care professionals manage a shortage of injectable opioids, such as hydromorphone, morphine and fentanyl.

THE JOINT COMMISSION IN THE NEWS

Healing the Healers: Preventing Workplace Violence in Health Care Settings | Health Employment & Labor

Study: 71% of endoscopes still contain bacterial growth after reprocessing | Becker's Hospital Review Online

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