CASE STUDY: Failure to rescue results in patient death

This fictionalized case example can be used as a learning opportunity for identifying lapses in patient safety and missed opportunities for developing a culture of safety. Next month, a follow-up article will highlight safety actions and strategies.

**Individual hand hygiene failures will be cited**

Beginning Jan. 1, 2018, any observation by surveyors of *individual* failure to perform hand hygiene in the process of direct patient care will be cited as a deficiency.

**Changes for credentialing, privileging independent pathologists**

Hospitals and ambulatory care organizations are no longer required to credential and privilege pathologists who provide diagnostic services through a reference (contract) laboratory.

**Refresher on new and revised standards effective this month**
Several new and revised standards take effect this month, including those related to hospital swing beds, the Life Safety Code, medication management and healthcare-associated infections.

**January JQPS**: Parkland Health & Hospital System in Dallas implemented a program to help identify at-risk patients who present for non-behavioral health care prior to death by suicide.

See the table of contents.

**BLOGATHON**

New blog! **High Reliability Healthcare**: Discover how systemic solutions can be used to analyze underlying causes of specific care breakdowns, and improve overall quality.

**Licensed Independent Practitioner Vaccine Requirement Goes into Effect in 2020. All Ready?**

**Embedding Safety Culture Training Into Quality Improvement Projects and Organizational Processes**

**Holding Up Both Ends of the Quality Partnership**

**The Importance of Leadership in Patient Safety Culture**

**Lessons Learned: Rival Gang Members in the Same Hospital**
RESOURCES

New JCR publications help with standards compliance: See sample pages of Medical Staff Essentials and Root Cause Analysis in Health Care: Tools and Techniques.

THE JOINT COMMISSION IN THE NEWS

Joint Commission cracks down on hand hygiene | Modern Healthcare

CMS clarifies position on use of text messages in healthcare | HIPAA Journal

Heart surgery cost in India | SelfGrowth.com

India’s hospitals are filling up with desperate Americans | Foreign Policy

The Joint Commission appoints 2 new medical directors | Becker's Clinical Leadership & Infection Control

MAKE PLANS TO ATTEND THE
JOINT COMMISSION’S 2018 PHYSICIAN LEADER FORUM

April 10-11, 2018

Day of April 10: Orientation for new attendees
Evening of April 10: Welcome reception for all attendees
Day of April 11: 2018 Physician Leader Forum
Reserve your place by emailing BMMmeeting@jointcommission.org.

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