Benefits
• Helps achieve an optimum patient experience
• Strengthens interdisciplinary care management processes
• Improves patient safety
• Mitigates risk during care transitions
• Enhances operational consistency
• Eliminates duplicative regulatory surveys
• Satisfies payer and referral source requirements

Joint Commission is first in the industry to offer a NEW Community-Based Palliative Care (CBPC) certification for hospices. We are also nationally recognized by CMS for Medicare certification and by many states for licensure requirements.

Standards
Our requirements are developed and vetted by hospice industry experts. They provide the roadmap to achieve performance excellence. Key focus areas include:
• Infection control
• Delivery of coordinated, interdisciplinary care
• Medication reconciliation
• Hand off communications

Onsite Survey Experience
Designed to be different.

We begin with a collaborative meeting where we learn how you envision your business to be run. Our experienced, solutions-oriented surveyors then assess standards compliance using the industry’s first “patient tracer” process. Through this approach you can more clearly see the strengths and weaknesses of your processes in real time and under typical business conditions.

Throughout the process we proactively share best practices and provide hands-on learning opportunities. We conclude by providing your leadership team a thorough, objective assessment and practical strategies for ongoing performance improvement.

Cost
Accreditation fees average just pennies per patient, per day. Fees are based on your patient volume and number of locations; averaging $7-9k for a three year award. CBPC Certification includes an annual fee and $940 on-site fee, incremental to a traditional accreditation survey cycle.

“Our surveyor helped us identify ways to streamline and prioritize our infection control efforts. They enhanced how collected data is displayed to make analysis easier for leadership and more actionable for our care team.”

Vivian Demers, MSN, RN-BC
Clifton Hospice Services, LLC