



Overview of Joint Commission Accreditation and the New Requirements for Oklahoma DME Providers Accepting Medicaid

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Objectives

- Identify the benefits of Joint Commission accreditation
- Explain the steps in the accreditation process
- Determine how Joint Commission accreditation helps meet federal DMEPOS (durable medical equipment, prosthetics, orthotics and supplies) requirements and State of Oklahoma Medicaid requirements
- Explore the accreditation requirements of the Joint Commission
- Review application and survey deadlines

Background

- ▶ The Joint Commission has more than 50 years experience in health care accreditation
- ▶ Includes medical and non-medical services
- ▶ Standards are based on work with national experts and industry representatives
- ▶ Most of the organizations are not hospitals
- ▶ 17,000 + accredited organizations
- ▶ 6,000 home care organizations accredited

Background

- ▶ Medicare Improvement for Providers and Patients Act (MIPPA)
- ▶ Accreditation must be obtained prior to the receipt of PTAN/NSC number
- ▶ Centers for Medicare and Medicaid
- ▶ National Supplier Clearinghouse
- ▶ State of Oklahoma Medicaid Requirements

Why choose The Joint Commission?

- ▶ The Joint Commission is uniquely focused on improving the Safety and Quality of services the customer receives regardless of the site



What distinguishes your DME company from others?

- ▶ To remain competitive and continue to grow in today's marketplace, it's critical for DME businesses to differentiate the quality of services they provide.

The Joint Commission Advantage

- ▶ Achieving accreditation with The Joint Commission, the industry's most comprehensive and rigorous review of patient safety and quality efforts can help your organization clearly stand out from the rest.

Accreditation Information

- ▶ Products and Product categories
- ▶ Form 855S
- ▶ State licensure requirements

Eligibility

Medical Equipment, Prosthetics, Orthotics, and Supplies [DMEPOS]) under the following conditions:

- a. When they provide any of the following products to patients in their place of residence or through the mail (including common carrier):**
 - i. Durable medical equipment***
 - ii. Prosthetics***
 - iii. Orthotics***
 - iv. Rehabilitation technology (custom mobility)***
 - v. Supplies***

OR

- b. At any site where DMEPOS is provided and the organization bills Medicare Part B DMEPOS or will be billing Medicare Part B for DMEPOS**

Other services

- ▶ Clinical Respiratory
- ▶ Rehabilitation Technology

Service Delivery Sites

- ▶ Office/retail store
- ▶ Patient home
- ▶ Mail order
- ▶ Schools/clinics – rehabilitation technology

Subcontractors

- ▶ Delivery, set-up and education
- ▶ Repair, delivery, set-up and education

Eligibility

- ▶ Ten or more patients over the past 12 months
- ▶ 2 Active patients at the time of survey
- ▶ Necessary licenses, permits and registrations

How do I apply?

- ▶ The Joint Commission has an electronic application – no written paperwork to be submitted!
- ▶ Use this link to go to your free toolkit:

www.jointcommission.org/hctoolkit

Toolkit information

- ▶ Link to request an electronic password
- ▶ Survey activity guide - a description of the activities which take place during your survey
- ▶ Standards examples

Pricing and Value Added Services

- ▶ Cost is always a concern in today's economy and shrinking margins
- ▶ The Joint Commission is sensitive to these issues
- ▶ Value added services – a dedicated Account Executive, access to monthly and weekly publications, access to the Standards Interpretation Group
- ▶ Access to the E-Edition

The Onsite Survey

- ▶ There will always be anxiety
- ▶ Try and focus on the education provided during an onsite survey
- ▶ This is your time to learn from our experienced Certified Surveyors
- ▶ All surveyors have a background in the DME industry

Tracer Methodology – the unique experience

- ▶ A unique experience developed by The Joint Commission to trace a customer experience with your organization
- ▶ Involves your customers in the process
- ▶ Involves your staff members in the process
- ▶ Incorporates key management and leadership within the process

System sessions

- ▶ Data Management
- ▶ Human Resource Management
- ▶ Environment of Care and Emergency Management
- ▶ Leadership

Focus of the survey

- ▶ Key components of the onsite survey is the service delivery to your customers
- ▶ Focused on system issues and not individuals

I am Ready!

- ▶ Go online to request your password:

<http://www.jointcommission.org/AccreditationPrograms/HomeCare/HTBA/>

Or call us at 630.792.5070 to speak to a member of our accreditation team.

- ▶ Fill out the application
- ▶ Submit a \$1700 deposit
- ▶ Contact your Account Executive listed on your extranet site for further questions

State of Oklahoma Deadlines

- ▶ Applications must be filed by Friday September 3
- ▶ Surveys will need to be completed in a timely manner
- ▶ Ongoing Assistance with completing and filing the application
- ▶ Contact Wayne Murphy if you are interested in pursuing accreditation prior to the deadline

CLICK anywhere on-screen to proceed

To access your Application, click on *The Joint Commission Connect*

The Joint Commission
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Achieve the “Gold Seal of Approval”



Important contacts

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Questions ?????

