The Joint Commission Mission Statement

**Mission:** To continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value.

**Vision:** All people always experience the safest, highest quality, best-value health care across all settings.

**Corporate Values:**

- **Quality**
  We believe that our customers are entitled to quality services and products provided in the most cost-effective manner.

- **Teamwork**
  We believe that a productive work environment requires teamwork, active collaboration, and clear and open communication within and across organization units.

- **Respect**
  We value the contributions of each individual, encourage development of individual capabilities, emphasize the importance of individual well-being, and gain strength from the diversity of our staff.

- **Courtesy**
  We affirm that courtesy is essential in all relationships.

- **Empowerment**
  We believe that each employee should have the authority and support necessary to contribute effectively to continuous improvement in organization performance.

- **Responsiveness**
  We seek to understand and be responsive to the needs of one another and of those who use our products and services.

- **Recognition**
  We believe that excellence in performance should be recognized.

- **Improvement**
  We seek to continually improve our performance.

- **Integrity**
  We pledge that honesty and ethical behavior will characterize all of our transactions.

For more information, visit The Joint Commission [Web site].

8/09