Joint Commission Accreditation for Home Health Agencies

Helping you deliver and maintain the “best-in-class” care you’d want for your own family
Why accreditation?

Accreditation is a periodic external evaluation by recognized experts that provides impartial evidence of the quality of care delivered to patients and clients.

Preparing for accreditation affords your organization the opportunity for an in-depth review of its patient safety and care delivery processes. Achieving accreditation demonstrates your organization’s ongoing commitment to safeguard your patients, staff and brand.

Why Joint Commission accreditation?

Expertise
Compliance with our nationally recognized requirements and participation in our accreditation process provides home health companies a foundation on which to run a smarter business and demonstrate enhanced patient outcomes. Our experienced, solutions-oriented surveyors optimize their time with you by using a patient “tracer” process to assess compliance with our requirements. This unique approach enables agencies to see strengths and weaknesses of their processes in “real time.”

Continuum Perspective
We are the only accreditor to represent the entire continuum of care. Achieving our coveted “Gold Seal of Approval” can uniquely position your company as a quality-oriented partner within care transition teams, emerging accountable care organizations and the “pay for performance” environment.

Practical Focus
Our program requirements are developed with advisory groups of your peers and focus on areas that most critically impact patient care and safety including: fall risk reduction, infection control, medication management, and staff competency.
Recognition
Nationally recognized by CMS for Medicare home health certification and many states for licensure requirements, we can help you:
• Reduce duplicative surveys
• Minimize staff interruptions
• Position your business for growth
• Ensure compliance with state regulations
• Achieve recognition with payors and referral sources

Support
At every step of the accreditation process, we provide resources to meet your needs:
• Free online information and webinars to help you get started;
• A specifically-trained Account Executive to provide you a single point of contact from application to survey and beyond;
• Dedicated surveyor teams and pre-survey teleconferences ensure an expedient and efficient on-site survey process;
• A Standards “Help Desk” staffed with home care experts that can answer requirement-related questions;
• A secure extranet site that houses all your key Joint Commission communications in one convenient location;
• Timely scheduling of on-site surveys. We work with you to schedule an on-site survey based on your accreditation needs.

Working Toward a Common Goal
Like you, we envision a world where patients experience the safest, high quality care wherever they are served. We promise to continue to evolve our program to ensure you receive the best value for your investment.

Review our standards for free  Visit www.jointcommission.org/homecare
A Snapshot of the Joint Commission Process

A synergy of services that help you achieve and maintain consistent excellence

**Nationally Recognized Standards**
- Enhanced requirements address critical patient safety and overall quality issues including staff competency, medication management, infection control, and patient education
- Process-focused; elements of performance and safety provide a comprehensive foundation for quality
- Developed with feedback from advisory groups of providers and key stakeholders

**Onsite Evaluation**
- Patient and system tracers to proactively identify risks and high-performing areas
- Experienced surveyors share best practices and insights to help you address challenging areas
- Collaborative learning environment for leadership and staff

**Intracycle Monitoring**
- Process guides and supports your ongoing quality improvement efforts
- Opportunities at 12 and 24 months post survey for dedicated Touch Point session with our experienced Standards Interpretation Group

**Tools & Resources**
- Center for Transforming Healthcare provides interactive tools that help accredited organizations achieve high reliability and address challenging areas
- Leading Practice Library
- TST™ tool provides interactive online method to address infection control and hand-off communication challenges

**Achieve**

**Maintain**

**On-site Evaluation**

**Intracycle Monitoring**