

Joint Commission Accreditation for DMEPOS Organizations



Distinguishing your company as
a quality-focused care partner



Why accreditation?

Achieving accreditation shows your organization's commitment to providing the highest level of customer service focused on safety and quality. Preparing for accreditation provides your organization the opportunity an in-depth review of your care delivery process to ensure that your business is efficient and customer-centered.

Why choose Joint Commission accreditation?

▶ Expertise

Compliance with our nationally recognized standards and participation in our accreditation process provides your company with a foundation on which to run a smarter, customer centered business.

As the only accreditor in the industry to represent the entire continuum of care, achieving our coveted "Gold Seal of Approval" can better position your company as a quality-oriented partner to referral sources, key stakeholders, and within the communities you serve.

▶ Practical Focus

Our process-oriented standards focus on operational areas that critically impact the safety and quality of DMEPOS services including: equipment management, staff competency, and infection control.

During the onsite visit, our surveyors determine standards compliance using an interactive "tracer" process that focuses on a customer experience. The interactive process involves you, your staff, and their clients/patients. This unique approach provides value because it enables your management team to see the strengths and weaknesses of their processes in real time under typical business conditions.



Take the first steps!

▶ **Call us today to learn how we can help differentiate the quality of your services in the market. 630-792-5070.**

Recognition

The Joint Commission is nationally recognized by CMS for all components of DMEPOS services that you may provide. Additionally, The Joint Commission is recognized by many states for DMEPOS licensure requirements.

As a result of our industry experience in health care safety and quality, we also continue to be the most widely recognized accreditor by payors and referral sources.

Our recognitions can help your business:

- Gain access to managed care contracting opportunities
- Differentiate your company within provider networks
- Satisfy CMS requirements

Resources

No matter where you are in the accreditation process, we provide practical resources to meet your needs:

- Free online information and checklists to guide you through the process;
- Free informational webinars to help you understand the process;
- A specially-trained Account Executive devoted to all your customer service needs;
- Competent, collaborative surveyors trained to ensure expedient and efficient onsite surveys;
- A “Help Desk” staffed with DME industry experts to answer your standards-related questions;
- A secure extranet site to house all your key Joint Commission communications;
- Timely scheduling of on-site surveys to meet your accreditation needs;
- Ongoing customer support to facilitate your accreditation compliance needs.



Review our standards for free



Visit www.jointcommission.org/homecare

A Snapshot of the Joint Commission Process

A synergy of services that help you achieve and maintain consistent excellence

