

# Tackle your organization's challenges using Joint Commission tools

A toolbox of ready-to-use resources is freely available to you

A graphic of a staircase with seven steps, each consisting of a blue top half and an orange bottom half, ascending from left to right.

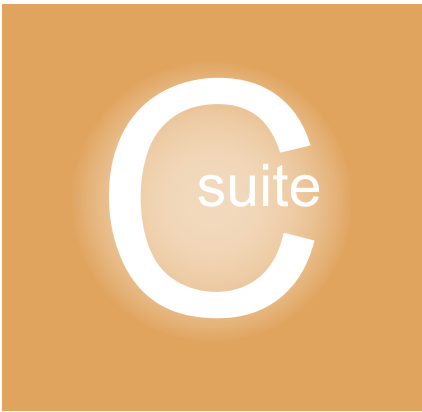
Value-based purchasing/Pay for performance (P4P)

Healthcare-acquired conditions

Hospital readmissions

Risk reduction

Staff education



## Tools ready for use by C-Suite leaders and organizational quality and safety teams

Health care leaders face numerous challenges in today's environment. The Joint Commission provides a number of resources that are complimentary and always available to help you meet those challenges. Most of the tools are applicable to Joint Commission standards and National Patient Safety Goals. There is no **addi-**

**tional charge** for these tools; they are an added benefit of being accredited or certified by The Joint Commission! Please share this information with appropriate staff at your organization. If you would like to discuss how best to use these tools at your organization, contact Ann Scott Blouin, executive vice president of Customer Relations, at 630-792-5750 or [ablouin@jointcommission.org](mailto:ablouin@jointcommission.org).

The challenge(s) these resources can address are:

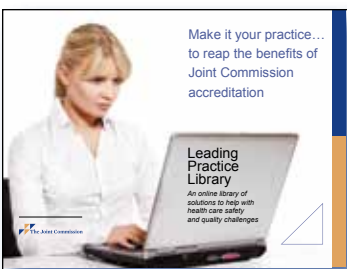
- **Value-based purchasing/P4P**
- **Hospital readmissions**
- **Risk reduction**
- **Healthcare-acquired conditions**
- **Staff education**

### Targeted Solutions Tool (TST)<sup>®</sup> and Center for Transforming Healthcare

The TST<sup>®</sup> is a unique online tool that can help accurately measure your organization's performance around complex quality and safety problems, identify barriers to excellent performance, and direct your team to proven solutions that are customized to address your organization's specific barriers. The Joint Commission Center for Transforming Healthcare provides targeted solutions to help solve health care's complex problems, including **hand hygiene, wrong site surgery, and hand-off communications.**

**Access:** TST - Joint Commission *Connect* (extranet)

Solutions - Center website, [www.centerfortransforminghealthcare.org](http://www.centerfortransforminghealthcare.org)



### Leading Practice Library

The Leading Practice Library is a collection of real-life solutions that have been successfully implemented by organizations. Solutions address such areas as **assessing suicide risk, anesthesia orders, and patient turning schedules.**

**Access:** Joint Commission *Connect* (extranet)

Tool	Value-based purchasing/P4P	Healthcare-acquired conditions	Hospital readmissions	Risk reduction	Staff education
TST and Center for Transforming Healthcare	<	<	<	<	<
Leading Practice Library	<	<	<	<	<
Standards BoosterPak		<		<	<
Core Measure Solution Exchange	<	<		<	<
Portals: HAI, High Reliability, and Transitions of Care	<	<	<	<	<
FSA and Intracycle Monitoring Process	<	<	<	<	<
Sentinel Event Alert				<	<
Speak Up program				<	<

Any information provided via the TST, the Leading Practice Library, or the Core Measure Solution Exchange is confidential and is NOT used in the accreditation or certification process; these resources are NOT a requirement of accreditation or certification.

### Standards BoosterPak™

A searchable document that provides detailed information about a standard or National Patient Safety Goals area, including evidence, rationale, references, and FAQs. Topics include **medication labeling and storage, suicide prevention, laboratory specimen collection and handling, and focused and ongoing professional practice evaluations.**

**Access:** Joint Commission *Connect* (extranet)

### Core Measure Solution Exchange

A database of success stories from accredited hospitals that have attained excellent performance on core measures – including accountability measures. Learn how hospitals that are Top Performers achieve this status. Core measure sets cover **heart attack, heart failure, pneumonia, surgical care, children’s asthma care, hospital-based inpatient psychiatric services, stroke, and venous thromboembolism.**

**Access:** Joint Commission *Connect* (extranet)

### Portals: HAI, High Reliability and Transitions of Care

Online portals are available on **health care-associated infections, high reliability, and transitions of care.** These portals serve as a virtual repository of valuable resources from throughout The Joint Commission.

**Access:** HAI Portal - Joint Commission website, <http://www.jointcommission.org/hai.aspx>

High Reliability Portal - Joint Commission website, <http://www.jointcommission.org/highreliability.aspx>

Transitions of Care Portal – Joint Commission website, <http://www.jointcommission.org/toc.aspx>

## Focused Standards Assessment (FSA) and Intracycle Monitoring Process

The FSA (which replaces the Periodic Performance Review or PPR) focuses on the organization's assessment of its standards

compliance combined with The Joint Commission's knowledge of high risk areas that are critical to patient safety and quality. The new Intracycle Monitoring process focuses on a number of activities to help identify risk points in health care organizations along with resources for addressing patient safety and quality problems.

**Access:** Joint Commission *Connect* (extranet)

## Sentinel Event Alert

A periodic newsletter that highlights strategies that health care organizations can take to address patient safety risks.

Examples of topics are **addressing health care worker fatigue, radiation safety, preventing wrong site surgery, and safe use of opioids.**

**Access:** Joint Commission website, [http://www.jointcommission.org/sentinel\\_event.aspx](http://www.jointcommission.org/sentinel_event.aspx)



## Speak Up™ program

Speak Up is a patient safety education program that includes brochures, animated videos and posters that are available for free download. Brochures are easy-to-read and available in English and Spanish. Videos are also available



in English and Spanish. Topics include **infection control, surgical safety, medications, medical tests, patient rights, pain management, child safety, falls, diabetes, dialysis, breastfeeding, and stroke.**

**Access:** Joint Commission website, <http://www.jointcommission.org/speakup.aspx>