

Joint Commission Online

Aug. 18, 2021

Quality and safety

Hospital Executive Briefing returns as live virtual event



This year's Hospital Executive Briefing conference is being held as a live virtual event from Sept. 14-16. Every session also will be recorded, so that attendees can review content afterward.

There is still time to register for this event. Attendees will hear data-driven observations, trends, themes and advice based on aggregate survey data and Joint Commission leadership's experience.

Topics of discussion will include:

- Inequities in health care and Diversity, Equity, and Inclusion efforts.
- Infection Prevention and Control and a conversation on COVID-19 recovery.
- Environment of Care, Emergency Management, and Life Safety.
- Medication Management, including titration, block charting, and compounding).
- Joint Commission standards and the Centers for Medicare and Medicaid Services' Conditions of Participation (CoP) Leadership issues, such as governance, change management, and staff resilience.
- Process improvements to prevent harm, including:
 - Applying human factors to processes.
 - Safety event analysis.
 - Improving safety culture.
 - RPI® basic tools.
 - Calculating the return on investment for safety measures.
- Technology updates: the SAFER® Dashboard, Machine Learning, and AI Chatbot.

[Register for the 2021 Hospital Executive Briefing.](#)

Dr. McKee featured on *SoundPractice* podcast

A recent episode of the American Association for Physician Leadership's *SoundPractice* podcast featured an interview with The Joint Commission's Ana Pujols McKee, MD, Executive Vice President, Chief Medical Officer and Chief Diversity, Equity, and Inclusion Officer.

In "The Joint Commission, Patient Parity, and New Initiatives with Dr. Ana Pujols McKee," Dr. McKee talks about racial disparities in health care and how to address them. She also discusses vaccine hesitancy and new initiatives and activities The Joint Commission is undertaking.

[Listen](#) to the podcast. [21:43]

Register for Sept. 13 program on how Joint Commission standards improve patient safety

A free program from the Pulse People for Patient Safety and Pulse Center for Patient Safety Education and Advocacy (Pulse CPSEA) on Sept. 13 aims to give participants a greater understanding of how The Joint Commission strives to improve quality and safety for patients and the role its standards play in its mission.

Mark A. Crafton, MPA, MT (ASCP), Executive Director, Strategic Alliances Division of Business Development Government & External Relations, The Joint Commission, is scheduled to present at the program, which will also feature information on Joint Commission activities that support the TakeCHARGE campaign's 5 Steps to Safer Healthcare.

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The program is scheduled for 7 p.m. ET and the virtual room will open 15 minutes early for networking opportunities.

A Continuing Education (CE) credit from the Patient Advocate Certification Board for Board Certified Patient Advocates (BCPA) is offered to attendees of the program (approval code 18148). There is a \$20 processing fee to Pulse CPSEA.

[Register.](#)

Performance measurement

Updated performance measure requirements for HCSS Certification

Starting Jan. 1, 2022, revised performance measure requirements will go into effect for the Health Care Staffing Services (HCSS) Certification program. The revised performance measures apply to currently certified health care staffing firms, as well as those seeking initial certification.

The revisions consist of updates to the original standardized HCSS measures in use since 2008. The revised measure sets now separate the Do Not Return and Completeness of Personnel File by per diem and travel staff:

- HCSS-4: Do Not Return – Per Diem
 - HCSS-4a: FIRM GROUP 1
 - HCSS-4b: FIRM GROUP 2
 - HCSS-4c: FIRM GROUP 3
 - HCSS-4d: FIRM GROUP 4
- HCSS-5: Do Not Return – Travel
 - HCSS-5a: FIRM GROUP 1
 - HCSS-5b: FIRM GROUP 2
 - HCSS-5c: FIRM GROUP 3
 - HCSS-5d: FIRM GROUP 4
- HCSS-6: Completeness of the Personnel File – Per Diem
 - HCSS-6a: FIRM GROUP 1
 - HCSS-6b: FIRM GROUP 2
 - HCSS-6c: FIRM GROUP 3
 - HCSS-6d: FIRM GROUP 4
- HCSS-7: Completeness of the Personnel File – Travel
 - HCSS-7a: FIRM GROUP 1
 - HCSS-7b: FIRM GROUP 2
 - HCSS-7c: FIRM GROUP 3
 - HCSS-7d: FIRM GROUP 4

Firms with only one staffing group — that is, per diem or travel staff — will collect two of the four measures specific for that specific staffing group. Firms with both per diem and travel clinical staff — nursing professionals, allied health professionals, and licensed independent practitioners — will collect all four performance measures.

Data will be reported in the Certification Measure Information Process (CMIP) based on the size of the staffing firm. The size of the firm is defined as the total number of clinical placements (per diem or travel staff) placed in a 12-month period by each site listed in the HCSS Certification application, including allied health professionals, nursing professionals, and licensed independent practitioners. If the firm requested that independent contractors be excluded from the scope of the certification review in its application, these individuals should not be included in the size of the firm. Joint Commission Connect® should be used as a reference to select the appropriate size category for reporting. Only one category may be selected for each review cycle.

The groups are:

- Group 1: Fewer than 40 clinical placements
- Group 2: 40 to 99 clinical placements
- Group 3: 100 to 349 clinical placements

- Group 4: More than 350 clinical placements

Data submission is quarterly via CMIP and should be submitted no later than 45 days following the end of the calendar quarter. New measures to monitor staff turnover also are in development. HCSS respondent input from a field review on this topic will guide measure specification. Implementation of these new measures is anticipated mid-2022 or 2023.

In addition, the Performance Measurement Implementation Guide has been replaced with an electronic [Health Care Staffing Services Measure Specifications Manual, Version 2022A](#). The manual provides detailed instructions for data collection. The web-based version is user friendly and easy to navigate.

Questions about these measures may be sent via the Performance Measurement Network Q&A Forum at <https://manual.jointcommission.org>.

Resources

Up in the blogosphere with The Joint Commission

- **Dateline @ TJC** – [New Workplace Violence Prevention Requirements Coming in 2022](#): After an extensive literature and public field review, we are pleased to announce that The Joint Commission is introducing new workplace violence requirements, effective Jan. 1, 2022. They will be applicable to hospitals and critical access hospitals, writes Antigone E. Kokalias, MBA, MSN, RN, Clinical Project Director – Clinical, Department of Standards and Survey Methods.
- **Dateline @ TJC** – [New Workplace Violence Requirements Help Create Safe and Sound Environments for Staff](#): In the spirit of the Occupational Safety and Health Administration’s (OSHA) Safe + Sound Week – observed this year from Aug. 9-15 – I am excited to share our new and revised workplace violence prevention requirements, writes Lisa DiBlasi Moorehead, EdD, MSN, RN, CENP, Associate Nurse Executive.
- **Ambulatory Buzz** – [Specialized Accreditation Needs of Urgent Care Organizations](#): As an accrediting organization specializing in urgent care accreditation, we have been working to better understand the needs of urgent care executives and the aspects of accreditation that are most important to their businesses. After a lot of conversation, I thought it would be beneficial to share some insights from the urgent care field, writes Pearl Darling, MBA, Executive Director, Ambulatory Care Accreditation Program.

Learn more about [Joint Commission Resources](#)’ offerings online or call 877-223-6866.

