Joint Commission International

**Mission:** To continuously improve the safety and quality of care in the international community through the provision of education and advisory services and international accreditation and certification.

Joint Commission International® (JCI) extends The Joint Commission’s mission worldwide by assisting international health care organizations, public health agencies, health ministries, and others to improve the quality and safety of patient care in more than 100 countries.

**International accreditation and certification**

JCI’s accreditation program was developed by international experts and sets uniform expectations for structures, processes, and outcomes for health care organizations. The requirements include international patient safety goals that highlight problematic areas in health care and describe evidence and expert-based consensus solutions. The survey process accommodates specific legal, religious and cultural factors within a country. JCI accreditation is available for hospitals and academic medical centers, ambulatory care facilities, laboratories, home care agencies, long-term care organizations, medical transport organizations, and primary care services.

JCI’s Clinical Care Program Certification (CCPC), which differs from accreditation, demonstrates excellence in fostering better outcomes through the integration and coordination of care for treatment of a specific disease (such as diabetes mellitus type 2), condition (such as acute myocardial infarction), or clinical care service (such as joint replacement). CCPC is based on an assessment of standards and criteria, the effective use of clinical guidelines, and an organized approach to performance measurement and improvement.

**Benefits of JCI accreditation and certification**

- Provides education on leading practices to improve clinical and business processes
- Improves risk management and results in risk reduction
- Strengthens community confidence in the quality and safety of care
- On-site evaluations conducted by highly trained clinicians and patient safety experts
- Standards developed by health care experts from around the world

**International advisory services**

JCI offers services to help organizations with accreditation preparation, quality improvement, and patient safety initiatives. JCI Consultants are health care leaders who have experience in diverse medical cultures in the U.S., Europe, the Middle East, Asia, Africa and the Americas. Services include:

- Developing national and regional quality evaluation systems
- Preparing for accreditation and certification
- Developing and improving operations, such as management, clinical planning, and facility planning

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• Measuring performance and developing ongoing programs of quality improvement
• Quality and safety improvement, including engineering safety and health design, infection control and prevention, medication management, and patient safety

**Education, publications, and other tools**
JCI offers a range of education and training programs focused on leadership, quality improvement, patient safety, and JCI accreditation preparation, as well as standards manuals and other quality improvement books.

**ISQua recognition**
JCI has received 10 endorsements from the [International Society for Quality in Health Care](https://www.isqua.org) (ISQua). ISQua accreditation provides assurance that the standards, training, and processes used by JCI meet the highest international benchmarks for accrediting bodies.

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