

# Performance Improvement Chapter Revisions

## Home Care (OME) Accreditation Program

### Performance Improvement (PI) Chapter

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#### PI.01.01.01

**Current Requirement Text:**

The organization collects data to monitor its performance.

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**PI.01.01.01****Current EP Text:**

The leaders or managers delegated by leaders set priorities for data collection, including data related to high-risk, problem-prone processes, and identify the frequency of data collection. (See also LD.03.07.01, EP 2)  
Note: Examples of areas of risk include blood-borne infections, wound care, undetected urinary tract infections, oxygen-related fires, and patient handoff to or from the home care organization.

**EP: 1****Revision Type:** Consolidated**LD.03.07.01****New EP Text:**

As part of performance improvement, leaders, or managers delegated by leaders, do the following:

- Set priorities for data collection, performance improvement activities, and patient health outcomes
- Give priority to high-volume, high-risk, or problem-prone processes for performance improvement activities

Note: Examples of areas of risk include blood-borne infections, wound care, undetected urinary tract infections, oxygen-related fires, and patient handoff to or from the home care organization.

- Identify the frequency of data collection for performance improvement activities
- Reprioritize performance improvement activities in response to changes in the internal or external environment

Note: For home health agencies and hospices that elect to use The Joint Commission deemed status option: The organization's governing body is ultimately accountable for making sure that the priorities that are selected address improvements to the safety and quality of patient care.  
(See also PI.01.01.01, EPs 2, 12, 13; PI.02.01.01, EP 1)

**EP: 2**

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### PI.02.01.01

**Current Requirement Text:**

N/A

**Revision Type:** New

### PI.02.01.01

**New Requirement Text:**

The organization has a performance improvement plan.

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### PI.02.01.01

**Current EP Text:**

N/A

**EP:**

**Revision Type:** New

### PI.02.01.01

**New EP Text:**

Performance improvement priorities established by organization leaders are described in a written plan that includes the following:

- The defined process(es) needing improvement, along with any stakeholder (for example, patient, staff, regulatory) requirements, project goals, and improvement activities
- Method(s) for measuring performance of the process(es) identified for improvement
- Analysis method(s) for identifying causes of variation and poor performance in the process(es)
- Methods implemented to address process deficiencies and improve performance
- Methods for monitoring and sustaining the improved process(es)

(See also LD.03.07.01, EP 2)

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**EP: 1**

### PI.02.01.01

**Current EP Text:**

N/A

**EP:**

**Revision Type:** New

### PI.02.01.01

**New EP Text:**

Leadership reviews the plan for addressing performance improvement priorities at least annually and updates it to reflect any changes in strategic priorities and in response to changes in the internal or external environment.

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**EP: 2**

### PI.02.01.01

**Current Requirement Text:**

The organization compiles and analyzes data.

**Revision Type:** Moved

### PI.03.01.01

**New Requirement Text:**

The organization compiles and analyzes data.

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### PI.02.01.01

**Current EP Text:**

The organization analyzes and compares internal data over time to identify levels of performance, patterns, trends, and variations. (See also MC.01.01.01, EP 7)

**EP: 4**

**Revision Type:** Moved

### PI.03.01.01

**New EP Text:**

The organization analyzes and compares internal data over time to identify levels of performance, patterns, trends, and variations. (See also MC.01.01.01, EP 7)

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**EP: 4**

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<p><b>PI.02.01.01</b>  <b>Current EP Text:</b>                      The organization uses the results of data analysis to identify improvement opportunities. (See also PI.03.01.01, EP 1)</p>	<p><b>EP: 8</b>  <b>Revision Type:</b> Moved</p>	<p><b>PI.03.01.01</b>  <b>New EP Text:</b>                      The organization uses the results of data analysis to identify improvement opportunities.</p>	<p><b>EP: 8</b></p>
<p><b>PI.02.01.01</b>  <b>Current EP Text:</b>                      For home health agencies and hospices that elect to use The Joint Commission deemed status option: The organization uses the data collected to monitor the effectiveness and safety of services and the quality of care.</p>	<p><b>EP: 10</b>  <b>Revision Type:</b> Moved</p>	<p><b>PI.03.01.01</b>  <b>New EP Text:</b>                      For home health agencies and hospices that elect to use The Joint Commission deemed status option: The organization uses the data collected to monitor the effectiveness and safety of services and the quality of care.</p>	<p><b>EP: 10</b></p>
<p><b>PI.02.01.01</b>  <b>Current EP Text:</b>                      For organizations that elect The Joint Commission Community-Based Palliative Care Certification option: When useful, the program uses statistical tools and techniques to analyze data.</p>	<p><b>EP: 15</b>  <b>Revision Type:</b> Moved</p>	<p><b>PI.03.01.01</b>  <b>New EP Text:</b>                      For organizations that elect The Joint Commission Community-Based Palliative Care Certification option: When useful, the program uses statistical tools and techniques to analyze data.</p>	<p><b>EP: 15</b></p>
<p><b>PI.02.01.01</b>  <b>Current EP Text:</b>                      For organizations that elect The Joint Commission Community-Based Palliative Care Certification option: The program identifies and evaluates variables that affect outcomes.</p>	<p><b>EP: 16</b>  <b>Revision Type:</b> Moved</p>	<p><b>PI.03.01.01</b>  <b>New EP Text:</b>                      For organizations that elect The Joint Commission Community-Based Palliative Care Certification option: The program identifies and evaluates variables that affect outcomes.</p>	<p><b>EP: 16</b></p>
<p><b>PI.02.01.01</b>  <b>Current EP Text:</b>                      For organizations that elect The Joint Commission Community-Based Palliative Care Certification option: The program uses its data analysis to improve and sustain its performance.</p>	<p><b>EP: 17</b>  <b>Revision Type:</b> Moved</p>	<p><b>PI.03.01.01</b>  <b>New EP Text:</b>                      For organizations that elect The Joint Commission Community-Based Palliative Care Certification option: The program uses its data analysis to improve and sustain its performance.</p>	<p><b>EP: 17</b></p>
<p><b>PI.03.01.01</b>  <b>Current Requirement Text:</b>                      The organization improves performance.</p>	<p><b>Revision Type:</b> Moved</p>	<p><b>PI.04.01.01</b>  <b>New Requirement Text:</b>                      The organization improves performance.</p>	
<p><b>PI.03.01.01</b>  <b>Current EP Text:</b>                      Leaders prioritize the identified improvement opportunities. (See also MC.01.01.01, EP 8; PI.02.01.01, EP 8)</p>	<p><b>EP: 1</b>  <b>Revision Type:</b> Deleted</p>		

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<p><b>PI.03.01.01</b>  <b>Current EP Text:</b>                      The organization takes action on improvement priorities. (See also MC.01.01.01, EP 8; MM.08.01.01, EP 6)</p>	<p><b>EP: 2</b>  <b>Revision Type:</b> Moved and Revised</p>	<p><b>PI.04.01.01</b>  <b>New EP Text:</b>                      The organization acts on improvement priorities. (See also MC.01.01.01, EP 8; MM.08.01.01, EP 6)</p>	<p><b>EP: 2</b></p>
<p><b>PI.03.01.01</b>  <b>Current EP Text:</b>                      The organization evaluates actions to confirm that they resulted in improvements. (See also MC.01.01.01, EP 8)                      Note: For hospices that elect to use The Joint Commission deemed status option: The hospice's governing body is ultimately accountable for making sure that improvement actions are evaluated for effectiveness.</p>	<p><b>EP: 3</b>  <b>Revision Type:</b> Moved</p>	<p><b>PI.04.01.01</b>  <b>New EP Text:</b>                      The organization evaluates actions to confirm that they resulted in improvements. Note: For hospices that elect to use The Joint Commission deemed status option: The hospice's governing body is ultimately accountable for making sure that improvement actions are evaluated for effectiveness. (See also MC.01.01.01, EP 8)</p>	<p><b>EP: 4</b></p>
<p><b>PI.03.01.01</b>  <b>Current EP Text:</b>                      N/A</p>	<p><b>EP:</b>  <b>Revision Type:</b> New</p>	<p><b>PI.04.01.01</b>  <b>New EP Text:</b>                      The organization uses improvement tools or methodologies to improve its performance.</p>	<p><b>EP: 3</b></p>
<p><b>PI.03.01.01</b>  <b>Current EP Text:</b>                      The organization takes action when it does not achieve or sustain planned improvements.</p>	<p><b>EP: 4</b>  <b>Revision Type:</b> Moved and Revised</p>	<p><b>PI.04.01.01</b>  <b>New EP Text:</b>                      The organization acts when it does not achieve or sustain planned improvements.</p>	<p><b>EP: 5</b></p>
<p><b>PI.03.01.01</b>  <b>Current EP Text:</b>                      For home health agencies and hospices that elect to use The Joint Commission deemed status option: The number and scope of annual performance improvement projects is based on the patients' needs and internal organization needs. The projects reflect the scope, complexity, and past performance of the organization's services and operations.</p>	<p><b>EP: 8</b>  <b>Revision Type:</b> Moved</p>	<p><b>PI.04.01.01</b>  <b>New EP Text:</b>                      For home health agencies and hospices that elect to use The Joint Commission deemed status option: The number and scope of annual performance improvement projects is based on the patients' needs and internal organization needs. The projects reflect the scope, complexity, and past performance of the organization's services and operations.</p>	<p><b>EP: 8</b></p>
<p><b>PI.03.01.01</b>  <b>Current EP Text:</b>                      For home health agencies and hospices that elect to use The Joint Commission deemed status option: The organization documents what performance improvement projects are being conducted, the reasons for conducting these projects, and the measurable progress achieved on them.                      Note: Hospices develop, implement, and evaluate performance improvement projects.</p>	<p><b>EP: 9</b>  <b>Revision Type:</b> Moved</p>	<p><b>PI.04.01.01</b>  <b>New EP Text:</b>                      For home health agencies and hospices that elect to use The Joint Commission deemed status option: The organization documents what performance improvement projects are being conducted, the reasons for conducting these projects, and the measurable progress achieved on them.</p>	<p><b>EP: 9</b></p>

## Home Care (OME) Accreditation Program

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**PI.03.01.01**

**EP: 13**

**Current EP Text:**

For organizations that elect The Joint Commission Community-Based Palliative Care Certification option: Patients have a defined role in the evaluation of the provision of care, treatment, and services.

**Revision Type:** Moved

**PI.04.01.01**

**EP: 13**

**New EP Text:**

For organizations that elect The Joint Commission Community-Based Palliative Care Certification option: Patients have a defined role in the evaluation of the provision of care, treatment, and services.

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