

# Prepublication Requirements

• Issued February 20, 2024 •



## Revisions to Critical Access Hospital Requirements

The Joint Commission has approved the following revisions for prepublication. While revised requirements are published in the semiannual updates to the print manuals (as well as in the online *E-dition*®), accredited organizations and paid subscribers can also view them in the monthly periodical *The Joint Commission Perspectives*®. To begin your subscription, call 800-746-6578 or visit <http://www.jcrinc.com>.

**Please note:** Where applicable, this report shows current standards and EPs first, with deleted language struck-through. Then, the revised requirement follows in bold text, with new language underlined.

### APPLICABLE TO THE CRITICAL ACCESS HOSPITAL ACCREDITATION PROGRAM

Effective July 1, 2024

#### Environment of Care (EC) Chapter

##### **EC.02.02.01**

The critical access hospital manages risks related to hazardous materials and waste.

##### **Element(s) of Performance for EC.02.02.01**

EP 19 The critical access hospital has procedures for the proper routine storage and prompt disposal of trash.

**Revised EP 19 The critical access hospital has procedures for the proper routine storage and prompt disposal of trash and regulated medical waste.**

#### Rights and Responsibilities of the Individual (RI) Chapter

##### **RI.01.06.03**

The patient has the right to be free from harassment; neglect; exploitation; and verbal, mental, physical, and sexual abuse.

##### **Element(s) of Performance for RI.01.06.03**

EP 1 The critical access hospital ~~determines how it will~~ protect the patient from harassment, neglect, exploitation, corporal punishment, and abuse that could occur while the patient is receiving care, treatment, and services.

Note: For critical access hospitals with swing beds: The critical access hospital also determines how it will protect residents from involuntary seclusion.

**Revised EP 1 The critical access hospital protects the patient from harassment, neglect, exploitation, corporal punishment, and abuse that could occur while the patient is receiving care, treatment, and services.**

**Note: For critical access hospitals with swing beds: The critical access hospital protects residents from involuntary seclusion.**

---

## **RI.01.07.01**

The patient and their family have the right to have complaints reviewed by the critical access hospital.

### **Element(s) of Performance for RI.01.07.01**

---

EP 1 The critical access hospital establishes a complaint resolution process that includes a clearly explained procedure for the submission of a patient's written or verbal complaint and informs the patient and the patient's family about it.

Note: The governing body is responsible for the effective operation of the complaint resolution process unless it delegates this responsibility in writing to a complaint resolution committee.  
(See also LD.04.01.07, EP 1; MS.09.01.01, EP 1)

**Revised EP 1 The critical access hospital establishes a complaint resolution process for the prompt resolution of patient complaints that includes a clearly explained procedure for the submission of a patient's written or verbal complaint and informs the patient and the patient's family about it.**

**Note: The governing body is responsible for the effective operation of the complaint resolution process unless it delegates this responsibility in writing to a complaint resolution committee.  
(See also LD.04.01.07, EP 1; MS.09.01.01, EP 1)**

---