

Sentinel Event Alert #54: Safe use of health information technology

Joint Commission requirements relevant to health information technology

HOSPITAL

Human Resources (HR)

HR.01.04.01: The hospital provides orientation to staff.

HR.01.05.03: Staff participate in ongoing education and training.

Information Management (IM)

IM.01.01.01: The hospital plans for managing information.

IM.01.01.03: The hospital plans for continuity of its information management processes.

IM.02.01.03: The hospital maintains the security and integrity of health information.

Leadership (LD)

LD.03.01.01: Leaders create and maintain a culture of safety and quality throughout the hospital.

LD.03.02.01: The hospital uses data and information to guide decisions and to understand variation in the performance of processes supporting safety and quality.

LD.04.04.03: New or modified services or processes are well designed.

LD.04.04.05: The hospital has an organizationwide, integrated patient safety program within its performance improvement activities.

AMBULATORY CARE

Human Resources (HR)

HR.01.04.01: The organization provides orientation to staff.

HR.01.05.03: Staff participate in ongoing education and training.

Information Management (IM)

IM.01.01.01: The organization plans for managing information.

IM.01.01.03: The organization plans for continuity of its information management processes.

IM.02.01.03: The organization maintains the security and integrity of health information.

Leadership (LD)

LD.03.02.01: The organization uses data and information to guide decisions and to understand variation in the performance of processes supporting safety and quality.

Medication Management (MM)

MM.08.01.01 EP 4: The organization reviews the literature and other external sources for new technologies and best practices.

BEHAVIORAL HEALTH

Human Resources (HR)

HRM.01.03.01: The organization provides orientation to staff.

HRM.01.05.01: Staff participate in education and training.

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HRM.01.06.01: Staff are competent to perform their job duties and responsibilities.

Information Management (IM)

IM.01.01.01: The organization plans for managing information.

IM.01.01.03: The organization plans for continuity of its information management processes.

IM.02.01.03: The organization maintains the security and integrity of health information.

Leadership (LD)

LD.03.02.01: The organization uses data and information to guide decisions and to understand variation in the performance of processes supporting safety and quality.

LD.04.04.03: New or modified services or processes are well designed.

LD.04.04.05: The organization has an organizationwide, integrated safety program for individuals served.

Medication Management (MM)

For organizations that prescribe, dispense, or administer medications:

MM.08.01.01 EP 1: The organization collects data on the performance of its medication management system.

MM.08.01.01 EP 2: The organization analyzes data on its medication management system.

HOME CARE

Human Resources (HR)

HR.01.04.01: The organization provides orientation to staff.

HR.01.05.03: Staff participate in ongoing education and training.

HR.01.06.01: Staff are competent to perform their responsibilities.

Information Management (IM)

IM.01.01.01: The organization plans for managing information.

IM.01.01.03: The organization plans for continuity of its information management processes.

IM.02.01.03: The organization maintains the security and integrity of health information.

Leadership (LD)

LD.03.02.01: The organization uses data and information to guide decisions and to understand variation in the performance of processes supporting safety and quality.

LD.04.04.03: New or modified services or processes are well designed.

LD.04.04.05: The organization has an organizationwide, integrated patient safety program.

Medication Management (MM)

MM.08.01.01 EP 1: The organization collects data on the performance of its medication management processes.

MM.08.01.01 EP 2: The organization analyzes data on its medication management processes.

MM.08.01.01 EP 3: The organization compares data over time to identify risk points, levels of performance, patterns, trends, and variations of its medication management processes.

MM.08.01.01 EP 4: The organization reviews the literature and other external sources for new technologies and best practices.

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LABORATORY

Human Resources (HR)

HR.01.04.01: The laboratory provides orientation to staff.

HR.01.05.03: Staff participate in education and training.

Information Management (IM)

IM.01.01.01: The laboratory plans for managing information.

IM.01.01.03: The laboratory plans for continuity of its information management processes.

IM.02.01.03: The laboratory maintains the security and integrity of health information.

Leadership (LD)

LD.03.02.01: The laboratory uses data and information to guide decisions and to understand variation in the performance of processes supporting safety and quality.

LD.04.04.03: New or modified services or processes are well designed.

LD.04.04.05: The laboratory manages safety issues.

NURSING CARE CENTER

Human Resources (HR)

HR.01.04.01: The organization provides orientation to staff.

HR.01.05.03: Staff participate in ongoing education and training.

HR.01.06.01: Staff are competent to perform their responsibilities.

Information Management (IM)

IM.01.01.01: The organization plans for managing information.

IM.01.01.03: The organization plans for continuity of its information management processes.

IM.02.01.03: The organization maintains the security and integrity of health information.

Leadership (LD)

LD.03.02.01: The organization uses data and information to guide decisions and to understand variation in the performance of processes supporting safety and quality.

LD.04.04.03: New or modified services or processes are well designed.

LD.04.04.05: The organization has an organizationwide, integrated patient and resident safety program.

Medication Management (MM)

MM.08.01.01 EP 1: The organization collects data on the effectiveness of its medication management system.

MM.08.01.01 EP 2: The organization analyzes data on its medication management system.