

October 12, 2021

A message from The Joint Commission:

Since 2018, hospitals have submitted performance measure data to The Joint Commission through the Direct Data Submission platform (DDSP) developed by Apervita in partnership with The Joint Commission. The platform has been very successful as measured by customer satisfaction, reliability, and processing speed. During 2021, approximately 3,500 of our accredited health care organizations were scheduled to submit data for chart-abstracted and electronic clinical quality measures (eCQM) through the platform, however, this will be delayed.

On Sept. 19, 2021, Apervita notified us that they would cease all business at the close of Sept. 30, 2021. As a result of their business decision, Joint Commission DDSP users no longer have access to the platform. Due to the short notice, we were not able to develop a mitigation plan to keep the DDSP operational. The data that customers submitted to the platform should be accessible to us in the future, but at this time customers cannot submit additional data.

Therefore, 2021 and 2022 Chart-abstracted and eCQM accreditation data submission timelines will be delayed. The new Joint Commission DDSP is being built to collect both chart-abstracted and eCQM data. Hospitals must continue to collect, aggregate and trend their ORYX measurement data for performance improvement and accreditation survey activities. We anticipate that hospitals will submit their 2021 and 2022 data to the new DDSP in the second half 2022. A more specific timeline will be communicated when the platform launch date has been determined.

ORYX performance measurement requirements have not been suspended. Organizations should continue ORYX performance measurement efforts and be prepared to provide data at the time of survey.

This ORYX data submission delay does not impact Certification Programs data submitted via the CMIP application on the Joint Commission Connect site. There has been no change to the certification data submission timelines. In addition, this in no way impacts hospitals' requirements for data submission to CMS.

The 2022 ORYX Requirements Document has been posted to [The Joint](#)

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[Commission website](#); please refer to the posting for detailed information on the 2022 requirements.

Please send any questions to: [HCOORYX@jointcommission.org](mailto:HCOORYX@jointcommission.org)

