

# Zero Harm is Possible in Nursing Care Centers



LEADING  
the way to

0

“We’re definitely on a zero journey. How many pressure ulcers are acceptable?

Zero. We may not get to zero, but if we’re aiming for six, we’re never going to get to zero.

If we’re aiming for zero, maybe someday we’ll get there.”

**KJ Page, Administrator**  
**Chaparral House**

The Joint Commission Enterprise envisions a future of zero harm and is committed to helping make it a reality. We believe zero harm is achievable and we’re *leading the way to zero*<sup>™</sup> by helping organizations like yours transform the way they work to prevent harm.

For nursing care organizations, examples of zero include no falls, no preventable hospital readmissions, no infections, and no waste of productivity or resources.

In order to work towards zero harm, here are some tactics that your nursing care center can implement:

- Sustain hand hygiene compliance
- Initiate universal influenza vaccination for patients and staff
- Maintain stable leadership
- Employ an infection control nurse