

## Frequently Asked Questions Published in Response to the COVID-19 Situation

Updated: 09/24/20

| Topic/Title   | Applicable Program(s)  | Date Published |
|---|------------------------|----------------|
| Topic: Certification Requirements – Expectation for Maintaining Current Certifications (BLS, ACLS, CPR, etc.)<br><a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/human-resources-hr/000002340/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/human-resources-hr/000002340/</a>                                    | Hospital               | 09/24/20       |
| Topic: Emergency Management - Emergency Response Exercise Requirements During the COVID-19 Public Health Emergency<br><a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002335/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002335/</a>                     | Hospital               | 08/06/20       |
| Topic: Ventilation System – COVID-19 Air Handler Maintenance<br><a href="https://www.jointcommission.org/standards/standard-faqs/ambulatory/environment-of-care-ec/000002329/">https://www.jointcommission.org/standards/standard-faqs/ambulatory/environment-of-care-ec/000002329/</a>   | Ambulatory             | 05/26/20       |
| Topic: Personal Protective Equipment – Use of Face Coverings on a Behavioral Health Patient for Source Control<br><a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/infection-prevention-and-control-ic/000002328/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/infection-prevention-and-control-ic/000002328/</a> | Behavioral Health Care | 05/12/20       |
| Topic: Telehealth – Providing Behavioral Health Care via Telehealth During the COVID-19 Pandemic (BHC)<br><a href="https://www.jointcommission.org/standards/standard-faqs/behavioral-health/human-resources-management-hrm/000002325/">https://www.jointcommission.org/standards/standard-faqs/behavioral-health/human-resources-management-hrm/000002325/</a>   | Behavioral Health Care | 04/23/20       |
| Topic: Medication – Sterile Compounding – Considerations for Sterile Compounding During COVID-19 Pandemic<br><a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/medication-management-mm/000002308/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/medication-management-mm/000002308/</a>                            | Hospital               | 04/14/20       |
| Topic: Documentation Challenges When Providing Care While Operating Under an Emergency Operations Plan (BHC)<br><a href="https://www.jointcommission.org/standards/standard-faqs/behavioral-health/care-treatment-and-services-cts/000002300/">https://www.jointcommission.org/standards/standard-faqs/behavioral-health/care-treatment-and-services-cts/000002300/</a>                                   | Behavioral Health Care | 04/13/20       |
| Topic: Documentation Challenges When Providing Care While Operating Under an Emergency Operations Plan (OME)<br><a href="https://www.jointcommission.org/standards/standard-faqs/home-care/record-of-care-treatment-and-services-rc/000002301/">https://www.jointcommission.org/standards/standard-faqs/home-care/record-of-care-treatment-and-services-rc/000002301/</a>                                 | Home Care              | 04/13/20       |

## Frequently Asked Questions Published in Response to the COVID-19 Situation

Updated: 09/24/20

|   |  |          |
|---|--|----------|
| Topic: COVID-19 - COVID-19 Test Complexity<br><a href="https://www.jointcommission.org/standards/standard-faqs/laboratory/quality-system-assessment-for-nonwaived-testing-ghsa/000002299/">https://www.jointcommission.org/standards/standard-faqs/laboratory/quality-system-assessment-for-nonwaived-testing-ghsa/000002299/</a>   | Laboratory                                   | 04/10/20 |
| Topic: Documentation Challenges When Providing Care While Operating Under an Emergency Operations Plan<br><a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/provision-of-care-treatment-and-services-pc/000002297/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/provision-of-care-treatment-and-services-pc/000002297/</a> | Hospital                                     | 04/09/20 |
| Topic: Emergency Management – Use of Ambulatory Surgery Centers (ASC) as Alternative Care Sites for Hospitals<br><a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002298/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002298/</a>                                  | Hospital                                     | 04/08/20 |
| Topic: Managing Patient Care via Telehealth (OME)<br><a href="https://www.jointcommission.org/standards/standard-faqs/home-care/provision-of-care-treatment-and-services-pc/000002289/">https://www.jointcommission.org/standards/standard-faqs/home-care/provision-of-care-treatment-and-services-pc/000002289/</a>  | Home Care                                    | 04/06/20 |
| Topic: Home Ventilator Services – Availability of Non-invasive Ventilators (NIV)<br><a href="https://www.jointcommission.org/standards/standard-faqs/home-care/equipment-management-eq/000002292/">https://www.jointcommission.org/standards/standard-faqs/home-care/equipment-management-eq/000002292/</a>   | Home Care                                    | 03/31/20 |
| Topic: Physician Notification When Visit Frequency Orders Are Not Followed<br><a href="https://www.jointcommission.org/standards/standard-faqs/home-care/provision-of-care-treatment-and-services-pc/000002293/">https://www.jointcommission.org/standards/standard-faqs/home-care/provision-of-care-treatment-and-services-pc/000002293/</a>   | Home Care                                    | 03/31/20 |
| Topic: Emergency Management – Meeting FPPE and OPPE Requirements During The COVID-19 Emergency<br><a href="https://www.jointcommission.org/standards/standard-faqs/critical-access-hospital/medical-staff-ms/000002291/">https://www.jointcommission.org/standards/standard-faqs/critical-access-hospital/medical-staff-ms/000002291/</a>   | Hospital/Critical Access Hospital            | 03/30/20 |
| Topic: Emergency Management - Locating CMS 1135 Waiver Information<br><a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002290/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002290/</a>   | All Programs                                 | 03/30/20 |
| Emergency Management – Deferring Performance Evaluation Requirements of Imaging Equipment (CT, MRI)   | Hospital/Critical Access Hospital/Ambulatory | 03/27/20 |

## Frequently Asked Questions Published in Response to the COVID-19 Situation

Updated: 09/24/20

|   |  |          |
|---|--|----------|
| <a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/environment-of-care-ec/000002288/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/environment-of-care-ec/000002288/</a>                         |  |          |
| Topic: Ligatures and/or Suicide Risk Reduction - Monitoring High Risk Patients with Known or Suspected COVID-19   | Hospital/Critical Access<br>Hospital/Behavioral<br>Health Care | 03/27/20 |
| <a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/national-patient-safety-goals-npsg/000002287/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/national-patient-safety-goals-npsg/000002287/</a> |  |          |
| Topic: Emergency Management – Reappointment and Re-privileging Time Period During a Disaster (AHC)  | Ambulatory   | 03/26/20 |
| <a href="https://www.jointcommission.org/standards/standard-faqs/ambulatory/human-resources-hr/000002286/">https://www.jointcommission.org/standards/standard-faqs/ambulatory/human-resources-hr/000002286/</a>   |  |          |
| Topic: Emergency Management – Duration for Continuing Disaster Privileges   | All Programs   | 03/24/20 |
| <a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002285/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002285/</a>                       |  |          |
| Topic: Personal Protective Equipment - Mask Considerations When Caring for Known or Suspected COVID-19 Patients   | All Programs   | 03/24/20 |
| <a href="https://www.jointcommission.org/standards/standard-faqs/ambulatory/infection-prevention-and-control-ic/000002274/">https://www.jointcommission.org/standards/standard-faqs/ambulatory/infection-prevention-and-control-ic/000002274/</a>                                     |  |          |
| Topic: Emergency Management - Human Resource (HR) Requirements for Volunteer Practitioners Who Are Not Licensed Independent Practitioners (LIP)   | All Programs   | 03/18/20 |
| <a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002282/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002282/</a>                       |  |          |
| Topic: Emergency Management – Reappointment and Re-privileging Time Period During a Disaster  | Hospital/Critical Access<br>Hospital/Nursing Care<br>Center    | 03/18/20 |
| <a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002281/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002281/</a>                       |  |          |

## Frequently Asked Questions Published in Response to the COVID-19 Situation

Updated: 09/24/20

|  |                                      |          |
|--|--------------------------------------|----------|
| Topic: Emergency Management - Requirements for Granting Privileges During a Disaster (AHC)<br><a href="https://www.jointcommission.org/standards/standard-faqs/ambulatory/emergency-management-em/000002279/">https://www.jointcommission.org/standards/standard-faqs/ambulatory/emergency-management-em/000002279/</a>  | Ambulatory                           | 03/17/20 |
| Topic: Interim Guidance for Instructor & Provider Certifications (CPR,BLS, ACLS, etc.)<br><a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/human-resources-hr/000002278/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/human-resources-hr/000002278/</a>  | All Programs                         | 03/17/20 |
| Topic: Emergency Management – Privileging Requirements When Providing Services via Telehealth Links During a Disaster (AHC)<br><a href="https://www.jointcommission.org/standards/standard-faqs/ambulatory/emergency-management-em/000002277/">https://www.jointcommission.org/standards/standard-faqs/ambulatory/emergency-management-em/000002277/</a>   | Ambulatory                           | 03/16/20 |
| Topic: Emergency Management – Privileging Requirements When Providing Services via Telehealth Links During a Disaster<br><a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002276/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002276/</a>   | Hospital/Critical Access<br>Hospital | 03/16/20 |
| Topic: Public Health Recommendations to Prevent COVID-19 Spread From Community to Healthcare Facilities<br><a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/infection-prevention-and-control-ic/000002273/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/infection-prevention-and-control-ic/000002273/</a>                               | All Programs                         | 03/16/20 |
| Topic: Emergency Management - Requirements for Granting Privileges During a Disaster<br><a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002275/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/emergency-management-em/000002275/</a>  | Hospital/Critical Access<br>Hospital | 03/16/20 |
| Topic: Personal Protective Equipment - Managing Critical Shortages of Personal Protective Equipment (PPE) During Declared Emergencies<br><a href="https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/infection-prevention-and-control-ic/000002271/">https://www.jointcommission.org/standards/standard-faqs/hospital-and-hospital-clinics/infection-prevention-and-control-ic/000002271/</a> | All Programs                         | 03/14/20 |