



Dear Colleagues,

These are unprecedented times. The size and scale of the COVID-19 pandemic is testing our health care community as this dynamic situation changes at an increasing pace. We recognize the incredible challenge that health care organizations and front-line workers face as you heroically work to save patients. I want you to know that through this growing pandemic, Joint Commission leaders, staff and surveyors are committed to supporting the complex and all-consuming work in which health care professionals and organizations like yours are now engaged.

As a mission-driven organization, we are driven to help our entire health care community keep their teams and patients safe. To that end we've made available, to all health care organizations, [tools and resources](#) to support health care professionals on the front lines of this pandemic. The situation is changing rapidly and recommendations are changing with similar speed. We know that you have received a torrent of information. We will continue to update this library with only those resources and guidance that we believe to be particularly useful as we continue to navigate through this pandemic.

Our health care community has never failed to rise to a challenge, no matter how difficult. On behalf of the entire Joint Commission Enterprise, I'd like to thank you for everything you are doing to care for patients through this unparalleled event. Now, more than ever, the impact of your commitment, talent, and expertise is in full view. Your dedication will undoubtedly save countless lives.

With gratitude,

Mark R. Chassin, MD, FACP, MPP, MPH
President and CEO
The Joint Commission