Where do standards come from?

The Centers for Medicare & Medicaid Services (CMS)
Conditions of Participation (CoPs) are requirements developed by CMS that healthcare organizations must meet to participate in federally funded healthcare. In total, there are 24 CMS CoPs including a COVID-19 vaccine immunization requirement of staff.

OSHA Occupational Safety and Health Administration (OSHA)
OSHA requirements and recommendations are designed to protect employee safety. They cover several serious safety and health hazards including bloodborne pathogens and biological hazards, potential chemical and drug exposures, and other work-related hazards.

The Joint Commission
Joint Commission standards are patient centric and focus on organizational systems and processes essential to the delivery of safe, high-quality care. Standards are informed by evidence associated with structures and processes predictive of better care. They include patient rights and education, infection control, medication management, and preventing medical errors.

Understanding Joint Commission Accreditation
We believe all people should experience safe, high quality, and consistently excellent healthcare.

The Survey Experience*
We survey to all standards, including our own. Our survey time together includes both an objective evaluation of standards compliance along with strategies and structures for improvement. Surveys are generally conducted every three years.

Your Survey Team
Includes clinically and operationally experienced nursing leaders, physicians, facility managers and other professionals who understand your challenges and share your passion for safe, high quality patient care.

Impact of Achieving Accreditation
- Strengthens process standardization
- Reduces variability
- Minimizes risk
- Improves patient outcomes
- Fosters a culture of quality and safety

After your survey
Most surveys have a positive outcome. An accreditation award means you can expect to see us again in three years, but know we continue to be available throughout those years to support your quality journey.

If you have a survey that finds areas for improvement, we are here to work with you to make those improvements as quickly and sustainably as possible.

* This is not a complete list of focus areas we survey. For example, additional areas include: Medical staff, credentialing & privileging, visiting off-site ambulatory sites/locations, emergency management and data sessions, etc.

Your leadership team
Connecting with your physician, nursing and other frontline staff

A look at the environment of care

A review of your pharmacy

Infection control process review

Patient tracers

Risk assessments

Identification of improvements

Collaborative discussions with our team and yours