

Home Care Accreditation

Peer Perspectives: The Advantages of Joint Commission Accreditation



October 28, 2021

Participating in Today's Call: Attendee Control Panel

The image displays two screenshots of the Attendee Control Panel. The left screenshot shows the 'Audio' section with 'Computer audio' selected and a 'MUTED' indicator. The right screenshot shows the 'Audio' section with 'Phone call' selected, displaying dialing information such as 'Dial: +1 (562) 247-8421', 'Access Code: 649-028-596', and 'Audio PIN: 88'. A 'Questions' section is also visible at the bottom of the left screenshot, containing a text input field with the placeholder '[Enter a question for staff]' and a 'Send' button.

Listen in through computer audio. Headset recommended.

or

Select Phone Call to see the number to call, Access Code and PIN

Type your questions or just say hello here.

Today's Panelists



Kate Proctor

Deputy General
Counsel

AccentCare, Inc.



Tamara Tait

Senior Vice President
Reimbursement
Services

Rotech Healthcare



**Josie Rhoades,
MS, BSN, RN**

Vice President,
Clinical Operations

BrightStar Care



Kent Anderson

Chief Executive
Officer

Ohio's Hospice

Today's Moderator



Gary Bachrach

**Executive Director, Business Development
Home Care Accreditation Program**

Gary is a strategic business development executive with over 25 years of experience in healthcare in sales and customer-facing service operations focused on improving patient and care giver safety with a commitment to quality and service excellence.

Joint
Commission
Accreditation:
The Basics

The Joint Commission



Our Roots

- Founded in 1951
- Independent, not-for-profit organization
- Nation's oldest and most trusted standards-setting body

Full-Service

- Covers the full continuum of care
- Home Care Programs:
 - **Home Health**
 - **Hospice**
 - **DMEPOS**
 - **Pharmacy**
 - **Personal Care & Support**

Gold Seal Distinction

- The Gold Seal of Approval® is a reputation-building symbol of quality
- Reflects a commitment to meeting the highest national standards
- Increasingly used as a qualifying factor for network/payor partnerships

Market Leader

- Served home and community-based programs for over 30 years
- Accredits more than 22,000 organizations overall
- Accredits more than 5,000 Home Care orgs

What is Accreditation?



Accreditation is a quality-focused market distinction achieved by demonstrating your organization's performance against a set of industry standards.

Developed with your industry peers and nationally recognized experts, our standards are considered the benchmark for quality and safety.



Application



Survey



Accreditation

Internal Value of Joint Commission Accreditation

ACCREDITATION



=

Increased Standardization



Reduced Variation



Lowered Risk



Improved Quality & Patient Safety

=

EXCELLENCE IN PATIENT CARE



External Value of Joint Commission Accreditation



The Gold Seal of Approval® substantially enhances your brand and reputation, setting you apart from your competition.

Our comprehensive, solutions-focused approach elevates performance on key components of care that foster better outcomes, enhanced safety, and greater success with business relationships.



COMPREHENSIVE
APPROACH TO
PATIENT SAFETY



COLLABORATIVE
ACCREDITATION
EXPERIENCE

UNMATCHED
EXPERTISE AND
RESOURCES

RECOGNIZED
LEADER IN PATIENT
SAFETY

Panel Discussion:

How has Joint Commission accreditation made a positive impact on your organization?



Katherine A. Proctor

Deputy General Counsel

Accreditation Benefits Highlights:

- Culture of excellence
- Stronger partnerships



ROTECH HEALTHCARE INC.

Tamara Tait

Senior Vice President, Reimbursement Services

Accreditation Benefits Highlights:

- Consistent quality and safety
- New acquisitions
- Strategic use of survey data




BrightStar Care®

HOME CARE | MEDICAL STAFFING

A Higher Standard

Josie Rhoades, MS, BSN, RN

Vice President Clinical Operations

Accreditation Benefits Highlights:

- Franchisee buy-in
- Data management and analytics



Kent Anderson

Chief Executive Officer

Accreditation Benefits Highlights:

- Beginning the journey
- Superior service
- High reliability in hospice care

Questions

As We Conclude...

— Access this and other webinar replays on our on-demand [resource page](#)

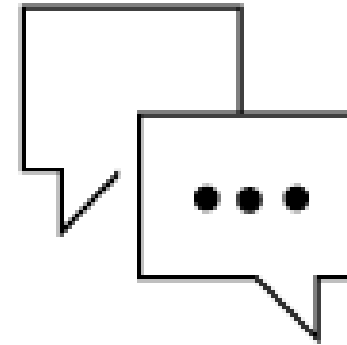
— Contact Us!

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Panelist Contact Information



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Thank
you!