

Accreditation for Personal Care and Support



Stand out in the market by earning the industry's most recognized quality and safety distinction.

Benefits

- Enhance and objectively validate your performance reliability
- Proactively minimize risk areas for your clients, staff and brand
- Create a performance-focused competitive edge to help boost market share
- Leverage a vetted framework to grow or expand services

Eligibility

Organizations that provide assistance for clients/patients in their home with a health-related condition, activities of daily living or management of household routines are eligible to become accredited. Accreditation is a three year award.

Franchisors and/or corporations not eligible for accreditation can earn our coveted Enterprise Champion for Quality (ECQ) award if they can meet a threshold level of accredited providers within their organization along with other select criteria. The ECQ award is an annual recognition.

Standards

Our requirements are a practical, industry-vetted framework to help you minimize risk and boost consistency in how care and services are delivered. Our standards focus on key operational areas that most impact the safety and quality of personal care services, such as:

- Staff competency
- Patient assessment
- Emergency management
- Infection control

Our On-site Survey Experience

Customers describe The Joint Commission's survey process as educational and collaborative — an opportunity to enhance business practices guided by trusted industry experts.

Our surveyors assess compliance to our standards in real time, guided by the client experience and our unique “tracer” method.

We conclude by providing your leadership team a thorough, objective assessment and practical strategies for ongoing performance improvement.

FEES

Accreditation fees average pennies per patient/client, per day and there are no hidden or extra fees. Fees are based on your patient volume and number of locations and are spread over the three-year accreditation cycle.

For more information, please call 630.792.5070 or email homecare@jointcommission.org.

