Your Guide to Choosing an Accradiator for Your Nursing Home

**HOW DOES THE JOINT COMMISSION STAND OUT FROM THE CROWD?**

**Referrals and Recognitions**
- Helping you grow your business with referrals and recognitions from states, insurers and payors that trust Joint Commission accreditation as a quality metric for payment approval, network participation and contract or licensure eligibility.

**Most Recognized Standards**
- Developed with input from your industry peers and nationally recognized experts, our standards are considered the industry benchmark for quality and safety.

**High Touch**
- For every phase of your accreditation journey, from getting started to maintaining your achievement, we have responsive staff ready to assist.

**Organization-Wide Approach**
- By looking at the entire nursing home, we can help you minimize risk areas and instill a data-driven culture of excellence in everything you do.

**Portfolio of Programs to Meet Your Distinct Quality Needs**
- We provide the industry’s most comprehensive foundation for the delivery of consistent, quality care with focus on Corporate programs to address the unique needs of multi-facility corporation leaders, specialty certifications such as memory care, post-acute care and disease-specific care certifications.

**Tracer-Guided Survey Experience**
- Our unique patient tracer method uses observation and interviews to “trace” an individual’s interaction with your organization, reducing paper submissions while getting a real-time analysis of your organization’s strengths and challenges.

**Employed Surveyor Team**
- The Joint Commission’s surveyor cadre is experienced. Each surveyor sees an average of 30 nursing homes per year, allowing them to bring more field-tested leading practices to you.

**What Our Customers Say**
- Results of 2020 Customer Loyalty Survey from CEOs of Joint Commission-accredited nursing homes and nursing care facilities.

<table>
<thead>
<tr>
<th>Rating</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>100%</td>
<td>Positively rated the survey process on providing a meaningful assessment of organization’s strengths and weaknesses*</td>
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<tr>
<td>98.5%</td>
<td>Positively rated the relevancy of Joint Commission standards to the health care services the organization provides*</td>
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<tr>
<td>100%</td>
<td>Positively rated the educational value of their accreditation survey*</td>
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<tr>
<td>100%</td>
<td>Positively rated the accreditation process on fostering a culture of continuous operational improvement*</td>
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<tr>
<td>100%</td>
<td>Positively rated the customer service and support received from Joint Commission staff*</td>
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*Rating of 7 or higher on a 0-10 scale