



2023 Top Non-compliant Primary Care Medical Home (PCMH) Standards for BPHC Health Centers

Provision of Care, Treatment and Services

PC.01.03.01 EP 44: For organizations that elect The Joint Commission Primary Care Medical Home option: Patient self-management goals are developed in partnership with patients, based on criteria established by the organization, and incorporated into the patient's treatment plan.

Note: Examples of criteria include the patient's disease process or condition and specific patient populations, such as those with multiple comorbidities or a chronic disease. It is not expected that self-management goals be developed for every patient. (Refer to RI.01.02.01, EP 1)

PC.02.03.01 EP 30: For organizations that elect The Joint Commission Primary Care Medical Home option: The interdisciplinary team identifies the patient's health literacy needs.

Note: Typically this is an interactive process, the goal of which is to ascertain the patient's capacity to process and understand basic health information needed to make appropriate health decisions.

PC.02.01.09 EP 1: The organization follows written policies and procedures for responding to life-threatening emergencies.

PC.01.02.01 EP 1: The organization defines, in writing, the scope and content of screening, assessment, and reassessment information it collects. Patient information is collected according to these requirements.

Note 1: The scope and content are dependent on whether the patient is making an initial or follow-up visit and whether the assessment is focused or comprehensive

Note 2: In defining the scope and content of the information it collects, the organization may want to consider information that it can obtain, with the patient's consent, from the

patient's family and the patient's other care providers, as well as information conveyed on any medical jewelry. (See also RC.02.01.01, EP2)

Record of Care, Treatment and Services

RC.02.01.01 EP 26: For organizations that elect The Joint Commission Primary Care Medical Home option: The clinical record includes the patient's self-management goals and the patient's progress toward achieving those goals. (Refer to PC.01.03.01, EP 44)

RC.02.01.01 EP 25: For organizations that elect The Joint Commission Primary Care Medical Home option: The clinical record contains the patient's:

- Gender
- Family history
- Work history (including any occupational risk factors or exposures)

National Patient Safety Goals

NPSG.01.01.01 EP 1: Use at least two patient identifiers when administering medications, blood, or blood components; when collecting blood samples and other specimens for clinical testing; and when providing treatments or procedures. The patient's room number or physical location is not used as an identifier. (See also MM.05.01.09, EPs 7, 10; PC.02.01.01, EP10)