

# Your Guide to Choosing a Behavioral Health Accreditor

HOW DOES THE JOINT COMMISSION STAND OUT FROM THE CROWD?

## High Touch



For every phase of your accreditation journey, from getting started to maintaining your achievement, we have responsive staff ready to assist.

## High Tech



Convenient and easy to use computer-based products for fast access to accurate information, and timely accreditation surveys. No formal self-assessments or lengthy track records required.

## Respected Standards



Developed with input from your industry peers and our nationally recognized experts, our standards are considered the industry benchmark for quality and safety.

## Organization-Wide Approach



By looking at the entire organization, we can help you minimize systemic risk areas and instill a data-driven culture of excellence in everything you do.

## Tracer-Guided Survey Experience



Our unique patient tracer method uses observation and interviews to “trace” an individual’s interaction with your organization, reducing paper submissions while getting a real-time analysis of your organization’s strengths and challenges.

## Employee Surveyor Team



The Joint Commission surveyor cadre is small and each surveyor sees an average of 15 organizations per year, allowing them to bring more field-tested good practices to you during our educative on-site reviews.

## High Approval Ratings\*

Recent survey results from CEOs of Joint Commission behavioral health accredited organizations confirm a positive and educational experience



**98.6%**

Overall experience with The Joint Commission



**97.9%**

Relevancy of Joint Commission standards to the services you provide



**97.9%**

Educative value of the on-site survey



**100.0%**

Likelihood to re-apply with The Joint Commission

\*Results reflect scores of 6-10 on a 0-10 scale for January 1-June 30, 2017 Customer Leadership survey, The Joint Commission.