





NEW STUDY FINDS BIG IMPACT:

Return On Investment

OF JOINT COMMISSION ACCREDITATION

ROI = 623%

Average Financial Return Reported:*

| | | | |
|---|--|---|---------------------|
|  | Revenue | ↑ | \$1,234,526 |
| | Reimbursement Rate | | \$3,180,890 |
|  | Operational Efficiencies | ↑ | \$498,171 |
| | Improvement Efforts | | \$1,107,953 |
|  | Reduction in Liability Insurance Costs | ↑ | \$1,153,753 |
| | Risk Reduction & Mitigation of Lawsuits | | \$306,082 |
| | Reduction in Workers Comp Costs | | \$765,895 |
|  | Reduction of Staff Turnover | ↑ | \$8,607,167 |
| | Improved Competencies of Supervisors | | \$1,541,480 |
| | Improved Competencies of Direct Care Staff | | \$20,649,158 |





*Totals are per-organization averages over lifetime of accreditation. Average annual number of staff was 143; range was 3 - 1200. Average length of accreditation was 8 years; range was 2 months - 41 years.

Joint Commission Accreditation Contributes to:*

| | | |
|---|-------------------------------|-----|
|  | Quality of Client Care | 94% |
|  | Culture of the Organization | 87% |
|  | Brand Image/Reputation | 83% |
|  | Recognition by Third Parties | 82% |
|  | Improved Client Outcomes | 81% |
|  | Organizational Sustainability | 80% |

*Totals are top-three box (moderate to very significant influence) on a 5-point scale.

Skills Learned through Joint Commission Accreditation*

| | | |
|---|--|-----|
|  | Creating Impactful Policies/Procedures | 95% |
|  | Standardizing Processes | 96% |
|  | Implement Leading Practices re Quality | 98% |
|  | Implement Leading Practices re Safety | 98% |

*Totals are top-three box (moderate to very significant impact) on a 5-point scale.

THE STUDY: Study conducted in 2021 by independent research firm, The ROI Institute. 114 Joint Commission behavioral health and human services accredited organizations provided benefit data. Respondent's length of accreditation averaged 8 years (range 2 months - 41 years). Average number of staff was 143 (range 3 - 1200). Services varied but had to include mental health services and/or substance use disorder treatment.

CONTACT US TO LEARN MORE

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