

# Setting a new standard for assisted living communities

Gain visibility into the focus areas of the standards and how they impact your daily care processes, residents and staff.

(†)	Environment of Care®	Fosters a safe, functional and effective environment for residents, staff, and other individuals in the organization
4	Emergency Management	Offers disaster preparedness guidelines to identify and mitigate risks that could impact resident care, treatment, and services
	Human Resources	Addresses ability to establish and verify staff qualifications, provide training and resources and evaluate staff competence and performance
25.50 25.50	Infection Prevention and Control (IC)	Outlines the activities necessary to establish and operate an effective infection prevention and control program
10.5 20.5 10.5	Information Management	Addresses how the provider obtains, manages, protects, and uses information to provide, coordinate, and integrate services
	Leadership	Reviews the structure and relationships that impact a culture of safety and quality and operational performance of staff
	Life Safety	Covers requirements for ongoing maintenance of building safety
	Medication Management	Addresses the handling, storage, and safe management of medications
	National Patient Safety Goals®	Reviews the specific actions organizations are expected to take in order to address prevalent safety issues
	Provision of Care	Addresses key activities around planning care, implementing care, and transitions in care
	Performance Improvement	Focuses on use of data to monitor performance and identify improvement opportunities
	Record of Care	Covers the documentation of items in resident records
	Rights of Individual	Reviews informed consent, receiving information, participating in decision making, and services provided to respect resident rights
	Waived Testing	For CLIA-approved laboratory testing, offers guidelines for waived testing activities



#### Peer-reviewed standards.

The assisted living standards were developed with consideration to scientific evidence and best practices, as well as state regulations and Life Safety Codes. Experts in the field of geriatrics, dementia care, rehabilitation, infection control, and senior housing were actively engaged in a collaborative effort to design standards that align with quality care delivery and safe practices.

# What matters to you and your residents, matters to us.

Study results\* reveal the key quality and safety factors considered when choosing or providing care in assisted living communities. Learn how our standards address the areas most critical to providers and their residents.



## **Quality of Care**

Our patient-centered standards assess an organization's ability to provide collaborative care, in a safe, functional and respectful environment.

Focus areas: Environment of Care, Medication Management, Performance Improvement, Provision of Care, Record of Care, Rights of Individual



#### **Competent Staff**

In addition to reviewing your staff qualification process, our standards incorporate safety culture guidelines to encourage staff engagement and empowerment to increase staff satisfaction and reduce staff turnover.

Focus areas: Human Resources, Information Management, Leadership



#### **Safety Measures**

Safety preparedness is at the heart of our standards
- offering guidance to help organizations avoid
adverse events, prepare for, and manage
emergency situations.

Focus areas: Emergency Management, Infection Prevention and Control, Life Safety, National Patient Safety Goals



### Reputation

#### **Distinction in quality**

Achieving accreditation is a visible demonstration to residents, staff and the community that your organization has gone above and beyond to deliver and continuously improve the care you provide. A powerful tool for market differentiation and collaborative partnerships.

Curious about the requirements? Register for a trial version of the standards at jointcommission.org/alc.