Help Us Shape Our New Program for Assisted Living Communities

VOLUNTEER AS A ‘PILOT’ ORGANIZATION

As part of our survey development process, our team is currently looking for organizations to participate in a two-day, on-site ‘pilot’, or mock survey, to evaluate the applicability and saliency of the standards and survey process. There is no cost to you only staff time, and any information gathered during our visit is confidential and will only be used for our research. We anticipate coordinating visits this September and October.

The Joint Commission is developing an Assisted Living Community Accreditation Program to help providers deliver consistent, high reliable services and care in critical areas impacting the quality and safety of its residents and staff.

Not only is this a great opportunity for you to provide feedback on this new accreditation program’s standards and survey process, but pilot organizations will receive:

- Verbal report-out of your ‘pilot’ performance to validate your readiness for accreditation
- Preferred access to electronic standards manual and application for accreditation when published
- Complimentary copy of The Toolkit for New Accreditation Professionals, 3rd Edition to lead staff through the Joint Commission accreditation cycle and survey process and instill the core concepts embedded in the standards

We understand the need to conduct these pilots without compromising the safety of your residents and staff. For areas deemed appropriate for an on-site survey, surveyors will be required to wear a face covering throughout the pilot survey, practice appropriate physical distancing and abide by the facility’s infection control protocols and CDC guidelines. Also, surveyors will not enter areas with COVID-19 positive residents.

Surveyors will not be permitted to travel if they display symptoms or report close contact with anyone confirmed or suspected of having COVID-19.

If you would like the opportunity to participate or have any questions regarding this important work please call or email Gina Zimmermann, executive director of business development for the Assisted Living Accreditation Program at 630-792-5293 or email gzimmermann@jointcommission.org.