

# Assisted Living Community Accreditation

Now Accepting Applications!



## A higher standard, in high demand

With over 28,000 assisted living communities serving more than 800,000 residents, demand for these services has grown in both size and complexity. Today, providers have had to shift from a mostly hospitality-based environment to a more health care-focused setting highlighting the need for national, consensus-based standards.

## Now more than ever, quality matters.

The Joint Commission can help you standardize key processes within and across locations that impact quality and safety – for both residents and staff. Providing a valuable external perspective of your performance against nationally recognized standards, our experts share industry best practices and pinpoint risks before they can become costly problems.

## Positioning you for success

Achieving our coveted *Gold Seal of Approval*<sup>®</sup> uniquely distinguishes and strengthens the perception of your brand's quality in the community, making you the obvious choice for residents, their caregivers and top-level talent.

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Distinguish your assisted living  
community with Joint  
Commission accreditation!

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- Residents and their caregivers view accreditation as a valuable attribute and are more willing to visit/tour a facility that is accredited.\*
- Certain states accept this accreditation towards renewal of licensure.

\* Research commissioned by The Joint Commission and conducted by Directions Research, Inc., 2018.

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## Questions?

Visit [www.jointcommission.org/alc](http://www.jointcommission.org/alc).

Email [alc@jointcommission.org](mailto:alc@jointcommission.org)

Call 630-792-5020

## General Eligibility

- Provides housing, meals, and a combination of supervision, personal care services that promotes quality of life and maximizes independence
- Services include nursing care, dementia care, medication management, rehabilitation, and palliative care
- Satisfies a growing number of states' licensure, registration or certification requirements
- Meets parameters for the minimum number of residents required - has served a minimum of 3-5 patients prior to an initial survey

## Standards

Our accreditation standards focus on areas critical to quality, safety and resident experience including the environment, staffing, emergency management, dementia care, medication management, provision of care and services, process improvement, and more.

Performance measures will be incorporated to help providers track their performance on key topics such as anti-psychotic drug use, resident falls, resident goals of care, advanced care plans and staff stability.

## Survey Experience

Through our unique “tracer” process, we will assess standards compliance in the way that delivers optimum value — through observation of care in real time and under typical business conditions. Our experienced surveyors will share best practices and provide hands-on learning opportunities during the survey and then provide you with a thorough, objective assessment and practical strategies for ongoing performance improvement.

## Timely Support

Your organization has access to a range of professionals eager to see you succeed, such as our dedicated account executives who help in day-to-day accreditation activities and the experts in our Standards Interpretation Group (SIG) who assist you in applying the standards to achieve enhanced performance. We also offer a robust array of programs and resources vetted by industry experts to help you prepare or stay ready for accreditation.

## Achieving Joint Commission accreditation can make a significant continuing impact for your organization including:

- Aligns with needs of residents and their caregivers for quality assurance
- Allows for a consistent approach to care, reducing variation and the risk of error
- Enhances the facility's ability to attract top-level talent
- Helps establish policies and procedures to meet and exceed state requirements
- Provides a competitive edge in the marketplace
- Viewed by referring health care partners as gold standard in resident care
- Satisfies relicensure requirements for a variety of states
- Helps prepare your organization to successfully participate in value-based contracting relationships

## 2 Easy Ways to Stay Informed



### Go Online

Visit our web site to learn about our program and access key resources to prepare for accreditation. [jointcommission.org/ALC](http://jointcommission.org/ALC)



### Contact Us

Talk to our team. Email [ncc@jointcommission.org](mailto:ncc@jointcommission.org) or call us directly 630-792-5020.